

SS. REC. BY:

REF: CS/AL17023557 / R11b21 Special Instruction:

SUPERVISOR: Rosul
malmen ASSIGNMENT (Office)From (Person): Chin Lee Yung of Alh Date/Time: 12.12.2017 9:40am

Estimated Cost: _____ Bill to: _____

☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: GBF 9631P Insured: _____at Workshop m/s Cycle & Carriage Tel: 9186 5301of 188 Pandan Loop

Policy No: _____ Claim No: _____

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 12.11.2017
(Client's Record)☒ CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 12.12.2017 10:05am Person Contacted: Wei Sung Vehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
	<u>GBF 9631P - x</u>
	<u>Part by Part \$3508.07 (Red: 342 : 8%)</u>

Signature

Rome

REF:

AKG

37782

ASSIGNMENT

From:

Date:

12/12/17

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

GBF 9631P

at Workshop m/s

Cycle & Carriage Industries

of

188 Pandan Loop

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

1200

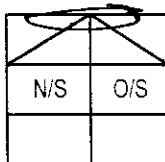
(Client's Record)

Make of Veh:

Wei Siang

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

107K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

1 hrs

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

GBF 9631P

Yr Regn:

2017 / May

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

MERCEDES BENZ V10 109 CDI c.c 1598

Colour:

R60

A/C:

Insured / Std / NI / NA

Sp. Reading

15693

Ti Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WBF 44760323271513

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/65R16C

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Hankook

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

12/1/17

D.O.I.

12/1/17

Survey held at

CBC (PL)

Des. of Damages: Fr / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 05

4/1/2018

Date/Time. File Pass to?



Preli. Report



Final Report

1) 511 Typist

Date/Time. File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

—

Survey Fee:

Transaction

) S + PS SI

Photos

Others

TOTAL

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Report Format:

00

Lump Sum / B.I. (\$

3500.07

200

10

210




LKK Auto Consultants Pte Ltd



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CS/AIG17023557/R1tb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 12-12-2017	
Code : AIG			
1. Policy Particulars :- OWN DAMAGE			
Insured Veh.	Veh. Inspected	GBF 9631P	
Policy No.	Coverage (\$)	0.00	
Claim No.	Excess (\$)	0.00	
Assign From CHIN LEE YING	Assign Date	12/12/2017	
2. Vehicle Particulars & Condition			
Make & Model	c.c	0	
Engine No. HIDDEN	Year of Reg.		
Chassis No.	Colour		
Odometer -	Steering		
Brakes	Modification		
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	12/11/2017	Inspection Date	12/12/2017
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)		
5a. Remarks			
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.			

- FW: GBF9631 repair survey

From: Chin, Lee-Ying
To: assignments, Admin A
Cc: Fong, Andy-SY
Sent: Tuesday, 12 December, 2017 9:40:22 AM
Attachments:  20171211205228-0001.pdf  GIA REPORT - GBF9631P.PDF

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947 | Fax +(65) 6835 7416
Lee-Ying.Chin@aig.com | www.aig.com.sg

10.05am @ 12/12/17
Vehicle In
person @ Wei Siang
Sur @ Rasul

From: Ng Wei Siang [<mailto:weisiang.ng@cyclecarriage.com.sg>]
Sent: Monday, December 11, 2017 8:59 PM
To: AIG SGP, Claims-Survey
Subject: GBF9631 repair survey

Hi
Please arrange the surveyor to survey the vehicle

Thank you & warm Regards

Wei Siang

Cycle & Carriage Industries Pte Ltd
Mercedes-Benz Commercial Vehicle Service Department
188 Pandan Loop, Singapore 128378
DID: +65 6771 4392
Fax: +65 6775 6310
H/P: +65 9186 5301
E-mail: Weisiang.ng@cyclecarriage.com.sg

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use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	3778Z

Vehicle Details

Vehicle No.	GBF9631P
Vehicle to be Exported	No
Intended De-registration Date	13 Dec 2017
Vehicle Make	MERCEDES BENZ
Vehicle Model	VITO 109 CDI MT LONG
Primary Colour	White
Manufacturing Year	2017
Engine No.	R9MA503C016688
Chassis No.	WDF44760323271513
Maximum Power Output	-
Open Market Value	\$27,240.00
Original Registration Date	02 May 2017
First Registration Date	02 May 2017
Transfer Count	0
Actual ARF Paid	\$1,362.00

Intended PARF Rebate Details

PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00

Intended COE Rebate Details

COE Expiry Date	01 May 2027
COE Category	C - Goods Vehicle & Bus
COE Period(Years)	10
QP Paid	\$48,901.00
COE Rebate Amount	\$45,885.00
Total Rebate Amount	\$45,885.00

The information contained herein is correct as at 13 Dec 2017

OK

107,000
45,885
61,115



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Last updated on 19 Nov 2017 at 12:12 AM

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/11/2017 15:54
Date Of Accident	12/11/2017 10:00
Exact Location Of Accident	ALONG ALEXANDRA ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBF9631P
Insured/Policyholder	
Name Of Registered Owner	DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD
Co Reg No	199803778Z
Email Address	SWARA_18@HOTMAIL.COM
Mobile Phone No	
Alternative Phone No	OFFICE-97761580

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	VITO 109 CDI
Exact Purpose for which vehicle was being used at time of accident	COMMERCIAL

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	COMMERCIAL VEHICLE
------------------	--------------------

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	999995729
Cover Note Number	NA

Driver

Name of Driver	MUNISWARAN A/L MARUTHAIAH
NRIC No	F7646756X
Date Of Birth	16/06/1976
Occupation	OUTDOOR
Date Of Driving Pass	14/03/2008
Driving Experience	9 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97761580
Fax Number	
Contact Number	
EMail Address	SWARA_18@HOTMAIL.COM

Address
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OTHER - HIRER
 Vehicle Registration Number of Driver's Own Vehicle -
 Vehicle -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLIDED INTO PROPERTY
 Weather Conditions CLEAR
 Road Surface POTHOLE

Other Information

Was any foreign vehicle involved in this accident? NO
 Was any body injured in the Accident? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
 If Yes, Please state which Police Station
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

I was traveling along Alexandra Road on the left lane. While driving, i notice a pothole and i could not avoid and my front left tyre went over the pothole. After i parked my vehicle to do deliveries, i went back to my vehicle and noticed leaking under my vehicle.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number
 Vehicle Make/Model/Colour
 Details Of Properties POTHOLE
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage
 No. Of Passenger (Including Driver)

Details of Witness

Name
 Phone Number
 Email Address

Common Statement

ACCIDENT STATEMENT (2000 characters)

I was traveling along Alexandra Road on the left lane. While driving, I notice a pothole and I could not avoid and my front left tyre went over the pothole. After I parked my vehicle to do deliveries, I went back to my vehicle and noticed leaking under my vehicle.

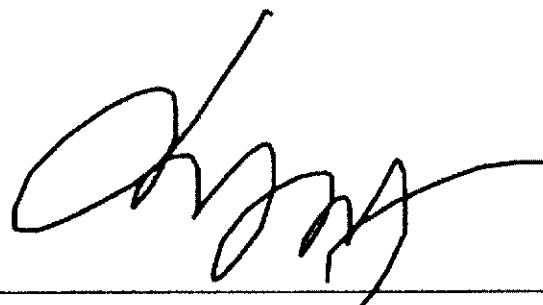
Taxi Voucher No.

DECLARATION

I We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
MUHAMMAD FAIZAL BIN PABILA

MARS Officer



Registered Owner or Driver's Signature

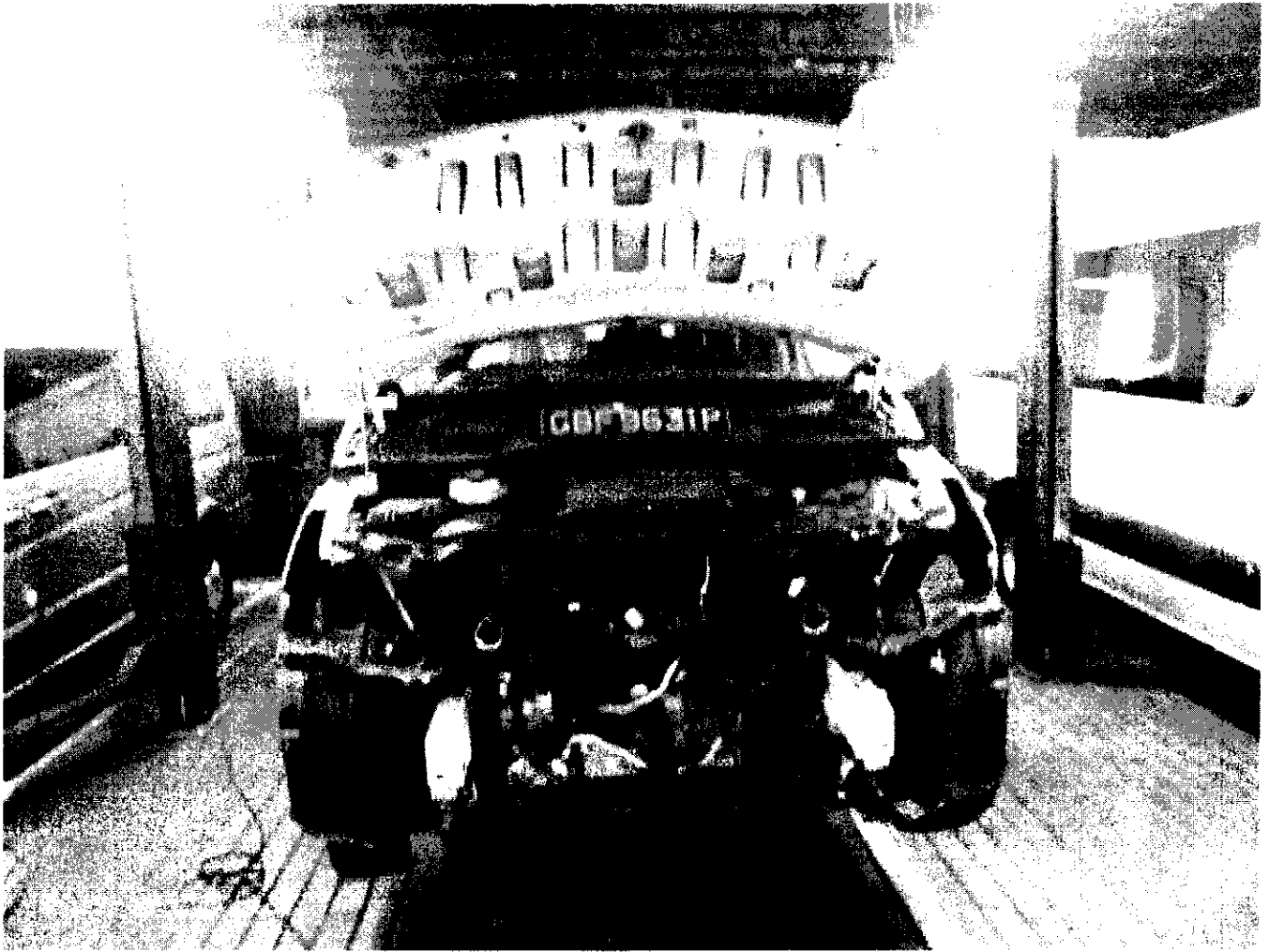
Job Complete Date/Time

24 November 2017 at 2:38 PM

Date/Time

24 November 2017 at 2:38 PM

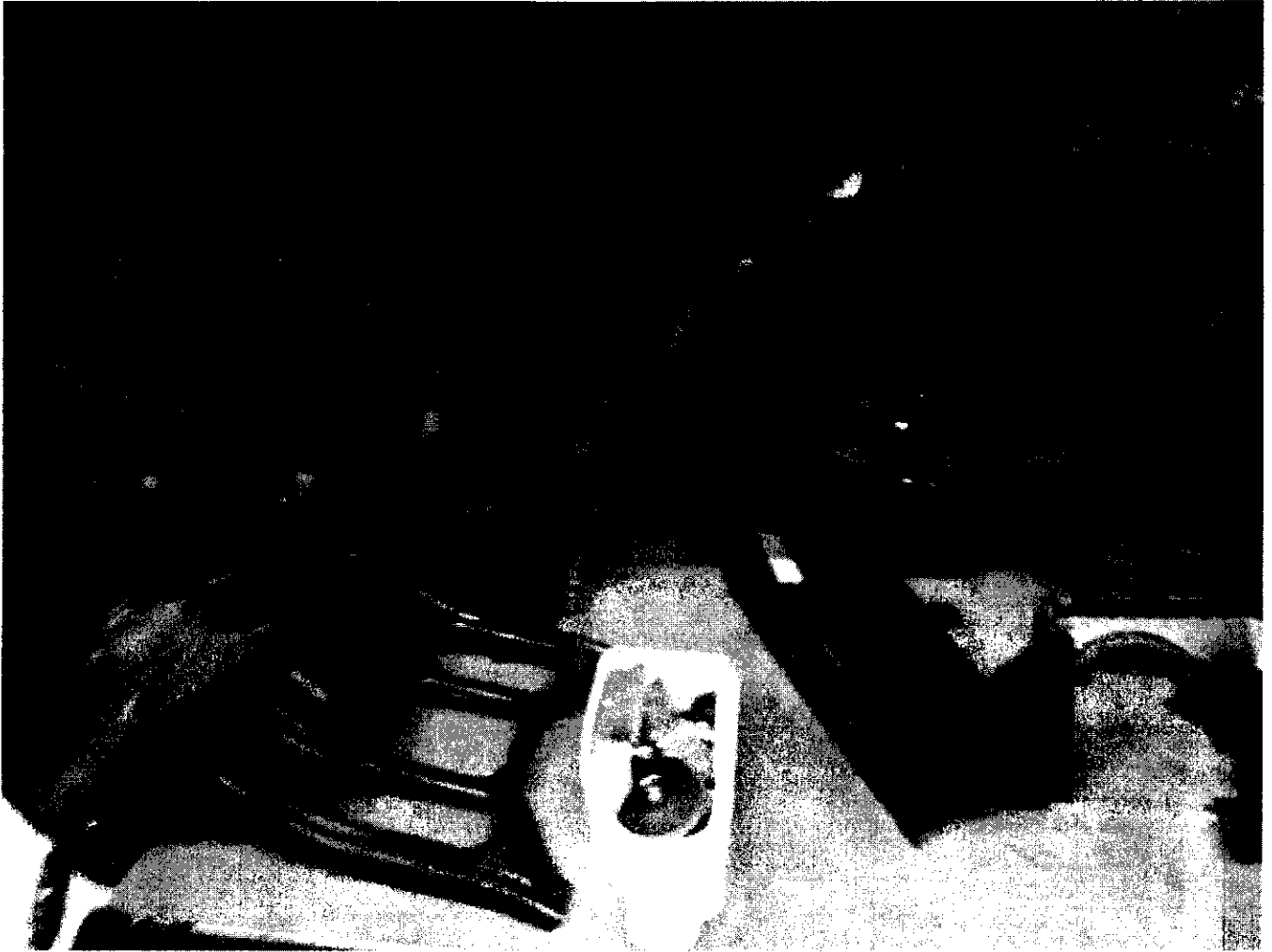
Accident Photo



Accident Photo



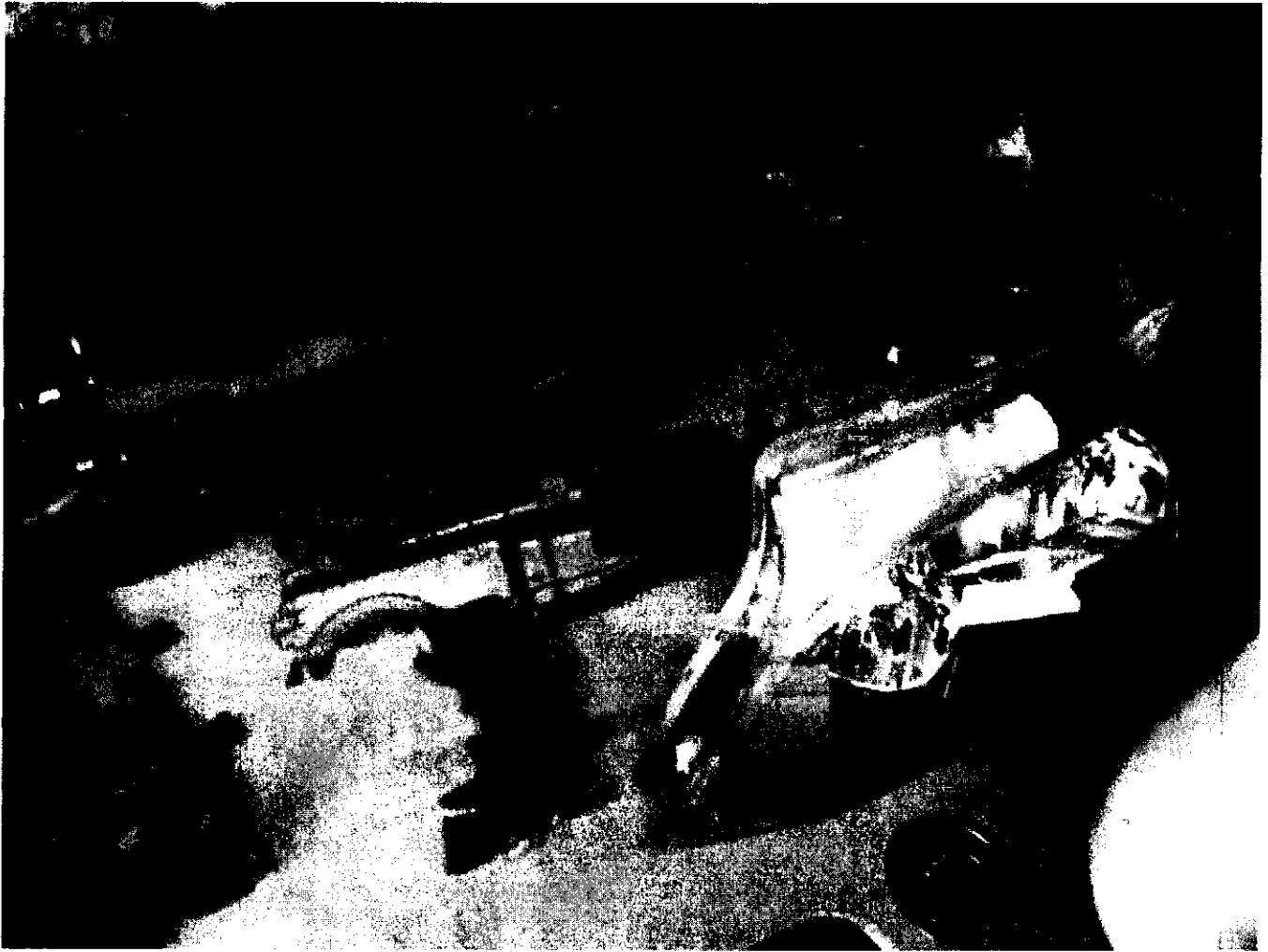
Accident Photo



Accident Photo



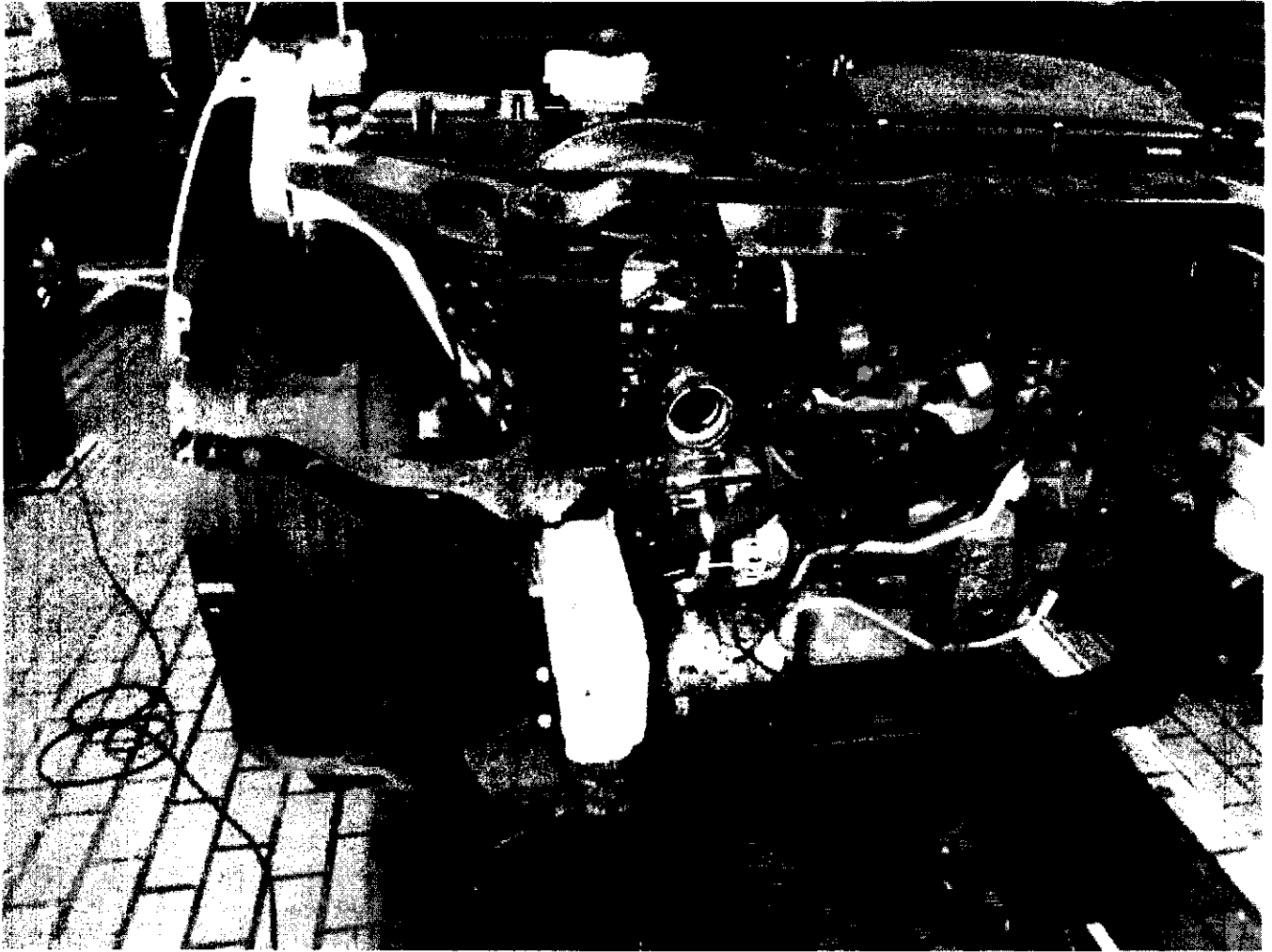
Accident Photo



Accident Photo



Accident Photo



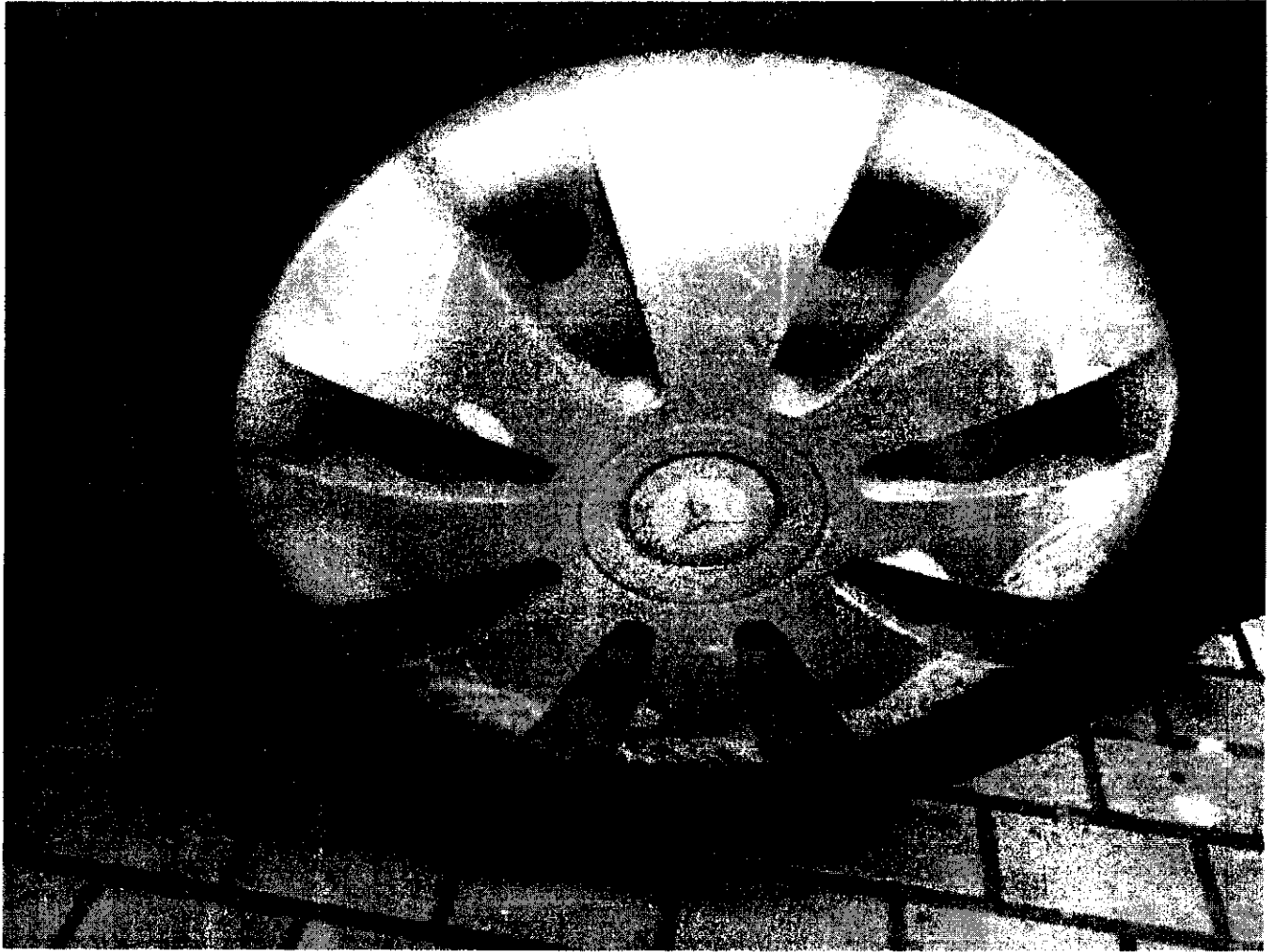
Accident Photo



Accident Photo



Accident Photo



Driving License




Driving License

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSIES		EFFECTIVE DATE
C	Class 1B	Motorcycles - 250 cc.
C	Class 2A	Motorcycles between 250 CC and 500 CC
C	Class 3	Motor cycles up to 500 kg with - 2 passengers, exclusive of the driver and motor vehicles/machines up to 1000 kg
C	Class 4A	Overhauling
C		

S / No 0000235509

F7546756X

No F7546756X




NP-428A

Identification Card

WORK PERMIT
Employment of Foreign Manpower Act (Chapter 51A)
Republic of Singapore

Employer:
REDMART LIMITED

Worker: **SERVICE**



Name:
MUMSWARAN A.L. MARETHAN


Occupation:
DRIVER

Work Permit No:
S 53488210

Date of Application:
20-06-2017

Date of Issue:
04-07-2017

Date of Expiry:
03-07-2019

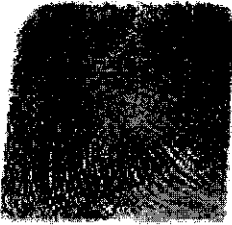


0304/22

Identification Card


VISIT PASS
Immigration Regulations

Name
BRINDHYAN A/S MANITHAIAN



Date of Birth	Sex	Nationality
16-06-1976	M	MALAYSIAN
ID No	Date of issue	Date of expiry
F7848758X	04-07-2017	03-07-2019

YOU ARE TO SURRENDER THIS CARD WHEN IT IS CANCELLED
OR HAS EXPIRED. OR WHEN A NEW CARD IS ISSUED TO YOU.





Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR GBF9631P*M

AIG Asia Pacific Insurance Pte.
Ltd.
MOTOR CLAIM DEPARTMENT
78 SHENTON WAY #08-16
AIG BUILDING
SINGAPORE 079120
64191000

Vehicle & Document Information

WIP No **36502**
Reg No/Reg Date **GBF9631P*M / 02/05/2017**
Date In/Mileage **09/11/2017/ 15693**
Chassis No **WDF44760323271513**
Engine No **R9MA503C016688**
Make/Model **MBCV/Vito 109KA/ L 4X2 3200 Ma**
Colour/Trim **914 Arctic White / NA NOT APPLICABLE**

Account No	Terms	Date/Time Printed	CSE	Operator				
WA000007	Credit	11/12/2017/ 20:56	WS	122 / Ng Wei Siang				
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
Z Complaint								
ENGINE OVERHEAT								24.00
A 54101101 PERFORM QUICK TEST								84.00
A 07064001 CHECK ENGINE (AFTER QUICK TEST)								60.00
A 20101001 CHECK COOLING AND HEATING SYSTEM FOR LEAKS, FINDINGS:								70.00
S SUB								
VEHICLE TOWING FROM 63 ALEXANDER TERRAE TO 188 PANDAN LOOP								
additon charges: Basement								
A 88115701 BUMPER WITH INTEGRATED FRONT RADIATOR GRILLE REPLACE								100 120.00
A 20400002 REPLACE RADIATOR								200 240.00
A 20114001 REPLACE COOLANT INCLUDING ANTIFREEZE, CHECK FOR LEAKS								60 84.00
A 88185801 BRACKET FOR FRONT BUMPER REPLACE (BUMPER REMOVED)								36.00
A 88193601 UPPER CROSSMEMBER REMOVE/ INSTALL (BUMPER REMOVED)								60 84.00
A 09881001 REPLACE AIR DUCT								100 180.00
A 83176201 EXTRACT REFRIGERANT, CHECK FOR LEAKS, REFILL (WHEN WORKING ON AIR CONDITIONING)								60.00
A 83654303 CONDENSER REMOVE/INSTALL AND, IF NECESSARY, REPLACE (WITH SYSTEM DRAINED) ALL AIR CONDITIONERS								100 120.00
A 88194001 REPLACE CROSS MEMBER								250 360.00
M COOLANT RADIATOR					1.00	408.11	10.00	367.30

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6771 4389
Fax: 6775 6310
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR GBF9631P*M

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Ltd.
MOTOR CLAIM DEPARTMENT
78 SHENTON WAY #08-16
AIG BUILDING
SINGAPORE 079120
64191000

WIP No 36502
Reg No/Reg Date GBF9631P*M / 02/05/2017
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Make/Model MBCV/Vito 109KA/ L 4X2 3200 Ma
Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Vehicle & Document Information

Account No	Terms	Date/Time Printed	CSE	Operator
WA000007	Credit	11/12/2017/ 20:56	WS	122 / Ng Wei Siang

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M ELASTOMER BEARING	2.00	1.97	10.00	3.55
M BRACKET	1.00	23.59	10.00	21.23
M BRACKET	1.00	23.59	10.00	21.23
M REFRIGERANT CONDENSER	1.00	540.36	10.00	486.32
M MOUNTING FRAME	1.00	90.31	10.00	81.28
M AIR DUCT	1.00	97.59	10.00	87.83
M TRIM PANEL WHEEL HOUSING	1.00	129.47	10.00	116.52
M TRIM PANEL WHEEL HOUSING	1.00	129.47	10.00	116.52
M *P NUT	12.00	1.91	10.00	20.63
M RIVET	14.00	4.16	10.00	52.42
M TRIM BUMPER	1.00	651.08	10.00	585.97
M CROSS MEMBER	1.00	216.44	10.00	194.80
M SUPPORT	1.00	90.12	10.00	81.11
M SCREW	3.00	1.49	10.00	4.02
M NUT	3.00	2.23	10.00	6.02
M RADIATOR ANTIFREEZE	2.00	45.13	10.00	81.32

Z TEXT

IF IS ACCIDENT, PLEASE CHECK AND QUOTE THE DAMAGE PART

LKK Auto Consultants hereby certify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- Legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance company

Confirmed & accepted by
Signature: [Signature]
Date: 12/12/17

Confirmed & accepted by

Authorized signatory and company stamp

Nett 3,850.07
7% GST on 3850.07 269.50
Total Payable 4,119.57

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6771 4389
Fax: 6775 6310
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR GBF9631P*M

AIG Asia Pacific Insurance Pte.
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MOTOR CLAIM DEPARTMENT
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Description of Goods / Services

Qty Unit Price Disc% Amount

Z Complaint				
ENGINE OVERHEAT				
A 54101101				24.00
PERFORM QUICK TEST				
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CHECK ENGINE (AFTER QUICK TEST)				
A 20101001				60.00
CHECK COOLING AND HEATING SYSTEM FOR LEAKS, FINDINGS:				
S SUB				70.00
VEHICLE TOWING FROM 63 ALEXANDER TERRAE TO 188 PANDAN LOOP				
addition charges: Basement				
A 88115701			16.66	100.00
BUMPER WITH INTEGRATED FRONT RADIATOR GRILLE REPLACE				
A 20400002			16.66	200.00
REPLACE RADIATOR				
A 20114001			28.57	60.00
REPLACE COOLANT INCLUDING ANTI-FREEZE, CHECK FOR LEAKS				
A 88185801				36.00
BRACKET FOR FRONT BUMPER REPLACE (BUMPER REMOVED)				
A 88193601			28.57	60.00
UPPER CROSSMEMBER REMOVE/ INSTALL (BUMPER REMOVED)				
A 09881001			44.44	100.00
REPLACE AIR DUCT				
A 83176201				60.00
EXTRACT REFRIGERANT, CHECK FOR LEAKS, REFILL (WHEN WORKING ON AIR CONDITIONING)				
A 83654303			16.66	100.00
CONDENSER REMOVE/INSTALL AND, IF NECESSARY, REPLACE (WITH SYSTEM DRAINED) ALL AIR CONDITIONERS				
A 88194001			30.55	250.00
REPLACE CROSS MEMBER				
X BPNEXC				-1200.00

Confirmed & accepted by

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6771 4389
Fax: 6775 6310
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR GBF9631P*M

AIG Asia Pacific Insurance Pte.
Ltd.
MOTOR CLAIM DEPARTMENT
78 SHENTON WAY #08-16
AIG BUILDING
SINGAPORE 079120
64191000

Vehicle & Document Information
WIP No 36502
Reg No/Reg Date GBF9631P*M / 02/05/2017
Date In/Mileage 09/11/2017/ 15693
Chassis No WDF44760323271513
Engine No R9MA503C016688
Make/Model MBCV/Vito 109KA/ L 4X2 3200 Ma
Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator
WA000007	Credit	27/12/2017/ 10:52	WS	122 / Ng Wei Siang

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
INSURANCE EXCESS	1.00	367.30	10.00	367.30
X COOLANT RADIATOR	2.00	1.97	10.00	3.55
X ELASTOMER BEARING	1.00	23.59	10.00	21.23
X BRACKET	1.00	23.59	10.00	21.23
X REFRIGERANT CONDENSER	1.00	540.36	10.00	486.32
X MOUNTING FRAME	1.00	90.31	10.00	81.28
X AIR DUCT	1.00	97.59	10.00	87.83
X TRIM PANEL WHEEL HOUSING	1.00	129.47	10.00	116.52
X TRIM PANEL WHEEL HOUSING	1.00	129.47	10.00	116.52
X *P NUT	12.00	1.91	10.00	20.63
X RIVET	14.00	4.16	10.00	52.42
X TRIM BUMPER	1.00	651.08	10.00	585.97
X CROSS MEMBER	1.00	216.44	10.00	194.80
X SUPPORT	1.00	90.12	10.00	81.11
X SCREW	3.00	1.49	10.00	4.02
X NUT	3.00	2.23	10.00	6.02
X RADIATOR ANTIFREEZE	2.00	45.18	10.00	81.32

ESTIMATE

THIS IS NOT AN OFFICIAL TAX INVOICE

IF IS ACCIDENT, PLEASE CHECK AND QUOTE THE DAMAGE PART

2328.07
1180.00
3508.07
- 1200.00
2308.07

Confirmed & accepted by

Nett 2,308.07
7% GST on 2308.07 161.56
Total Payable 2,469.63

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address				Owner Name & Vehicle Info		
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #08-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000				Cust No/Name Reg No/Reg Date Date In/Mileage Chassis No Engine No Make/Model Colour/Trim	/Daimler Fleet Management Singap GBF9631P*M / 02/05/2017 09/11/2017/ 15693 WDF44760323271513 R9MA503C016688 MBCV/Vito 109KA/ L 4X2 3200 Ma 914 Arctic White / NA NOT APPLICABLE	
Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WA000007	Credit	28/12/2017/ 19:47	WS	122 / Ng Wei Siang	36502	25303168
Description of Goods / Services				Qty	Unit Price S\$	Amount S\$
Z Complaint						
ENGINE OVERHEAT						
A 54101101						24.00
PERFORM QUICK TEST						
A 07064001					28.57	60.00
CHECK ENGINE (AFTER QUICK TEST)						
A 20101001						60.00
CHECK COOLING AND HEATING SYSTEM FOR LEAKS, FINDINGS:						
S SUB						70.00
VEHICLE TOWING FROM 63 ALEXANDER TERRAE TO 188 PANDAN LOOP						
additon charges: Basement						
A 88115701					16.66	100.00
BUMPER WITH INTEGRATED FRONT RADIATOR GRILLE REPLACE						
A 20400002					16.66	200.00
REPLACE RADIATOR						
A 20114001					28.57	60.00
REPLACE COOLANT INCLUDING ANTIFREEZE, CHECK FOR LEAKS						
A 88185801						36.00
BRACKET FOR FRONT BUMPER REPLACE (BUMPER REMOVED)						
A 88193601					28.57	60.00
UPPER CROSSMEMBER REMOVE/ INSTALL (BUMPER REMOVED)						
A 09881001					44.44	100.00
REPLACE AIR DUCT						
A 83176201						60.00
EXTRACT REFRIGERANT, CHECK FOR LEAKS, REFILL (WHEN WORKING ON AIR						
CONDITIONING)						
A 83654303					16.66	100.00
CONDENSER REMOVE/INSTALL AND, IF NECESSARY, REPLACE (WITH SYSTEM						
DRAINED) ALL AIR CONDITIONERS						
A 88194001					30.55	250.00
REPLACE CROSS MEMBER						
X BPNEXC						-1200.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #08-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000	Cust No/Name /Daimler Fleet Management Singap Reg No/Reg Date GBF9631P*M / 02/05/2017 Date In/Mileage 09/11/2017/ 15693 Chassis No WDF44760323271513 Engine No R9MA503C016688 Make/Model MBCV/Vito 109KA/ L 4X2 3200 Ma Colour/Trim 914 Arctic White / NA NOT APPLICABLE

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WA000007	Credit	28/12/2017/ 19:47	WS	122 / Ng Wei Siang	36502	25303168

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
INSURANCE EXCESS			
X COOLANT RADIATOR	1.00	408.11 10.00	367.30
X ELASTOMER BEARING	2.00	1.97 10.00	3.55
X BRACKET	1.00	23.59 10.00	21.23
X BRACKET	1.00	23.59 10.00	21.23
X REFRIGERANT CONDENSER	1.00	540.36 10.00	486.32
X MOUNTING FRAME	1.00	90.31 10.00	81.28
X AIR DUCT	1.00	97.59 10.00	87.83
X TRIM PANEL WHEEL HOUSING	1.00	129.47 10.00	116.52
X TRIM PANEL WHEEL HOUSING	1.00	129.47 10.00	116.52
X *P NUT	12.00	1.91 10.00	20.63
X RIVET	14.00	4.16 10.00	52.42
X TRIM BUMPER	1.00	651.08 10.00	585.97
X CROSS MEMBER	1.00	216.44 10.00	194.80
X SUPPORT	1.00	90.12 10.00	81.11
X SCREW	3.00	1.49 10.00	4.02
X NUT	3.00	2.23 10.00	6.02
X RADIATOR ANTIFREEZE	2.00	45.18 10.00	81.32
Z TEXT			

IF IS ACCIDENT, PLEASE CHECK AND QUOTE THE DAMAGE PART

Parts	2,328.07	Nett	2,308.07
Labour	1,110.00	7% GST on	161.56
Standard Menu	0.00		
Specialist Job	70.00	Total Payable	2,469.63
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	-1,200.00	Total Due	2,469.63
Total(w/o GST)	2,308.07		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6771 4389
Fax: 6775 6310
www.mercedes-benz.com.sg

TO: AIG Asia Pacific Insurance Pte Ltd.
MOTOR CLAIM DEPARTMENT
78 SHENTON WAY #08-16
AIG BUILDING
SINGAPORE 079120

MOTOR VEHICLE CLAIM
OWNER'S SATISFACTION & DISCHARGE VOUCHER

VEHICLE OWNER: Daniel's Fleet Management Singapore Pte Ltd
MOTOR POLICY NO: 999995177/100805910-00003
MERCEDES-BENZ: VITO 109 REGISTRATION NO: GBF9631P
REPAIR COST: \$2469.63 TOWESS: \$1200
ACCIDENT DATE: 12/11/2017

REPAIRER NAME: CYCLE & CAR REPAIR INDUSTRIES PTE LTD
MERCEDES-BENZ SERVICE CENTRE
183 PANDAN LANE SINGAPORE 128378

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that the payment of the repairer's charges that are claimed under the policy will be deemed in full and final settlement of my claim.

OWNER / INSURED SIGNATURE: _____

DATE: 27.12.17

TIME: 1140H

WIP NO: 36502

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Nov 2017		12 Dec 2017 14:24 Edit Adj Rpt	S\$3,508.07 Edit Estimates	S\$3,508.07 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:		DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD, Co. Reg. No.: 199803778Z							
Vehicle Reg. No.:		GBF9631P	Date of Loss:	12/11/2017 10:00 - :59					
Claim Type:		OD / 1160034540SG	Policy/Cover Note No.:	999995729 (Comprehensive)					
			Excess:	S\$1,200.00					
Repairer:		Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mohd Zawaye, Norsazani] Norsazani.Zawaye@aig.com							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 21/12/2017]							
Driver/Custodian:		MUNISWARAN A/L MARUTHAIAH (41 / Male), NRIC: F7646756X, Tel: +6597761580							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (13/12/2017): GBF9631P / OD / 12/11/2017 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents



































***GBF9631P (1160034540SG)**

OD

Nov 12 2017 10:00AM

[DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD]

Cycle & Carriage Industries Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Photos/Images															3 per page		<input checked="" type="checkbox"/>			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print				
1	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			
2	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			
3	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			
4	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			
5	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			
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17	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			
18	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			
19	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			
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21	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			
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37	05/01/18 12:05	General View														Load JPG	<input checked="" type="checkbox"/>			

			1		<input checked="" type="checkbox"/>
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39	05/01/18 12:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
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50	05/01/18 12:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
51	05/01/18 12:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
52	05/01/18 12:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
53	05/01/18 12:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
54	05/01/18 12:05	General View	1	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/12/17 15:13	WORK PERMIT AND NIRC	1	Load PDF	
2	13/12/17 15:13	Singapore Accident Statement	1	Load PDF	
3	13/12/17 15:13	WORKSHOP ESTIMATE	1	Load PDF	
4	12/01/18 09:07	Discharge Voucher	1	Load PDF	
5	12/01/18 09:07	Workshop Invoice	1	Load PDF	

Linked Accident Report Documents

				View	View in Browser
Assessment Reports			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AJAX MARS PTE LTD (Bukit Merah)		Thumbnail	Print
1	24/11/17 15:59	Accident Statement	1	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AJAX MARS PTE LTD (Bukit Merah)		Thumbnail	Print
1	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
2	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
8	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
9	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
10	24/11/17 15:58	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
11	24/11/17 15:58	Driving License	1	Load JPG	<input checked="" type="checkbox"/>
12	24/11/17 15:58	Driving License	1	Load JPG	<input checked="" type="checkbox"/>
13	24/11/17 15:58	Identification Card	1	Load JPG	<input checked="" type="checkbox"/>
14	24/11/17 15:58	Identification Card	1	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>	

No	Finalized On	AJAX MARS PTE LTD (Bukit Merah)		Thumbnail	Print
1	24/11/17 15:57	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	24/11/17 15:57	Common Statement		Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div><div></div><div>^</div><div>v</div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CS/AIG17023557/R1TBE2

Date: 12/01/2018

REFERENCE

Insured/Claimant:	DAIMLER FLEET MANAGEMENT SINGAPORE PTE LTD	Policy No:	999995729
Date of Loss:	12/11/2017	Nature of Claim:	OD
		Claim No:	1160034540SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBF9631P	Engine No:	R9MA503C016688
Make & Model:	MERCEDES-BENZ VITO 109, 1.6 CDI LONG (M)	Chassis No:	WDF44760323271513
Reg. Date:	02/05/2017 (Man. Year: 2017)	Odometer:	15693 km
Colour:	Red		
Engine Capacity:	1598 cc		
Market Value/New Car Price:	S\$107,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/65 R16C	Rear Tyre Size:	205/65 R16C
Front Left Side:	Hankook 6 mm	Rear Left Side:	Hankook 6 mm
Front Right Side:	Hankook 6 mm	Rear Right Side:	Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,328.07	2,328.07	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,522.00	1,180.00	342.00	22.47
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	3,850.07	3,508.07	342.00	8.88
- Excess (S\$)	1,200.00	1,200.00	0.00	0.00
(S\$)	2,650.07	2,308.07	342.00	12.91
+ GST 7.00/7.00% (S\$)	185.50	161.56	23.94	12.91
Nett Amount (S\$)	2,835.57	2,469.63	365.94	12.91

INSPECTION

Date of Assignment: 12/12/2017

Date Inspected: 12/12/2017 Inspected At:

Cycle & Carriage Industries Pte Ltd
(Pandan Loop)
188 Pandan Loop
Singapore 128378

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL**Manager:** DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COOLANT RADIATOR	Bent	367.30 FS	*367.30 FS
2	1		*ELASTOMER BEARING (2 PCS)	Missing	3.55 FS	*3.55 FS
3	1		*BRACKET	Broken	21.23 FS	*21.23 FS
4	1		*BRACKET	Broken	21.23 FS	*21.23 FS
5	1		*REFRIGERANT CONDENSER	Bent	486.32 FS	*486.32 FS
6	1		*MOUNTING FRAME	Cracked	81.28 FS	*81.28 FS
7	1		*AIR DUCT	Cracked	87.83 FS	*87.83 FS
8	1		*TRIM PANEL WHEEL HOUSING	Torn	116.52 FS	*116.52 FS
9	1		*TRIM PANEL WHEEL HOUSING	Torn	116.52 FS	*116.52 FS
10	1		**P NUT (12 PCS)	Necessary	20.63 FS	*20.63 FS
11	1		*RIVET (14 PCS)	Necessary	52.42 FS	*52.42 FS
12	1		*TRIM BUMPER	Torn	585.97 FS	*585.97 FS
13	1		*CROSS MEMBER	Bent	194.80 FS	*194.80 FS
14	1		*SUPPORT	Missing	81.11 FS	*81.11 FS
15	3		*SCREW	Necessary	4.02 FS	*4.02 FS
16	1		*NUT (3 PCS)	Necessary	6.02 FS	*6.02 FS
17	2		*RADIATOR FREEZE	Necessary	81.32 FS	*81.32 FS
Total Parts (S\$)					2,328.07	2,328.07

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PERFORM QUICK TEST	New	24.00	24.00
2	CHECK ENGINE (AFTER QUICK TEST)	New	84.00	60.00
3	CHECK COOLING AND HEATING SYSTEM FOR LEAKS, FINDINGS :	New	60.00	60.00
4	VEHICLE TOWING FROM 63 ALEXANDER TERRAE TO 188 PANDAN LOOP	New	70.00	70.00
5	BUMPER WITH INTERGRATED FRONT RADIATOR GRILLE REPLACE	New	120.00	100.00
6	REPLACE RADIATOR	New	240.00	200.00
7	REPLACE COOLANT INCLUDING ANTIFREEZE, CHECK FOR LEAKS	New	84.00	60.00
8	BRACKET FOR FRONT BUMPER REPLACE (BUMPER REMOVED)	New	36.00	36.00
9	UPPER CROSSMEMBER REMOVE / INSTALL (BUMPER REMOVED)	New	84.00	60.00
10	REPLACE AIR DUCT	New	180.00	100.00
11	EXTRACT REFRIGERANT, CHECK FOR LEAKS, REFILL (WHEN WORKING ON AIR CONDITIONING)	New	60.00	60.00
12	CONDENSER REMOVE / INSTALL AND, IF NECESSARY, REPLACE (WITH SYSTEM DRAINED) ALL AIR CONDITIONERS	New	120.00	100.00
13	REPLACE CROSS MEMBER	New	360.00	250.00
Gross Labour Cost (\$\$)			1,522.00	1,180.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >