

ASS. REC. BY:

REF: CS 3/MSG 17015432/Cqb1

Special Instruction:

VALOR: MULIMAN

Richard

ASSIGNMENT (Office)

From (Person):

Christina Wang

of MSG

Date/Time: 16-11-2017

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFS 7282H

Insured:

PA 3097G

at Workshop m/s

Verve Auto

Tel:

of

Kuki Bukit

Policy No:

28622151MKC

Claim No:

525825

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 7/8/17

CA / REV / REP. / REV 24 HRS

'WP'

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN OUT

Date/Time

Action/Instruction (X) Estimate

Do Not Finalize

Dismantle Part : 14082017

After repair : 16082017

18/11/17 3:05pm

Email to Christina Wang thru Muliman

12/12/17

Submit CS \$7050, 4 days (Red \$1050, 34%)

RECEIVED 12 DEC 2017

RICHARD

REF:

MSG

10-12

ASSIGNMENT

Date: _____
 Estimated Cost: _____
 TP / WS / TP RES / OD RES / EVA / INV / MV
 Insured Vehicle No: SFJ 7282H
 Workshop m/s: Verve Auto
 No. 25 Kaki Bukit # 03-39

Condition: _____
 The veh had commenced its repair at the time of inspection.

Est. of Market Value: _____
 ACC Accident Report Consistent? Yes or No
 PR Seen Consistent? Yes or No
 Est. Repairs: _____ days Res: Yes or No
 Valuation: _____ % 3 Val: Yes or No

24 HRS REV / REP. / 24 HRS

Person Contacted: _____

Vehicle: IN / OUT

Time Action / Instruction

PRC Repair Range \$ 1000 - 1500 (3 days)

Van No: SFJ 7282H Yr Regn: 2006 / Dec 28
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or

Make: TOYOTA WISH CC: 1754
 Colour: Grey A/C: Insured / Std / NI / NA
 Sp. Reading: 122 835 T/Radio: Insured / Std / NI / NA

Eng No: _____
 C/No: 2NE 10-0337459

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or

Brake: Order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/55/16 MIC
 R: DUN

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front		Rear	
R/Bal.	<u>6</u> mm	R/Bal.	<u>5</u> mm
L/Bal.	<u>6</u> mm	L/Bal.	<u>5</u> mm
D.O.A.	<u>7/8</u>	D.O.I.	<u>10/8 2:55pm</u>

Survey held at: VERVE AUTO

Des. of Damages: Frt Rear O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Preli. Report ☐
 Final Report ☐

13/9/2017

Time File Return to:

Report Format:

Sum / L.B / G.

PRC

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech. Insp (\$)
☐ Weekend \$

Survey Fee

Transportation

3-PS (\$)

Photo

Other

Notes

180

[Signature]
 11/9/2017



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS3/MSG17015432/qb-1

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 12-12-2017



Code : MSG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PA 3097G	Veh. Inspected	SFJ 7282H
Policy No.	28622151MKC	Coverage (\$)	0.00
Claim No.	525825	Excess (\$)	0.00
Assign From	MERIMEN (CHRISTINA WONG)	Assign Date	16/11/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	07/08/2017	Inspection Date	12/12/2017
Survey held at	VERVE AUTOCLINIC BLK 25 KAKI BUKIT ROAD 4 #03-39 SYNERGY @ KB SINGAPORE 417800		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Catherine Chong (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Tuesday, 12 December, 2017 12:48 PM
To: Christina Wong; assignments
Subject: RE: Our Ref:M525825 Your ref:SFJ7282H

Dear Christina,

Thank you for the email.

Dear Catherine,

FYNA-CS3/MSG17015432/Jbe2

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Christina Wong [mailto:Christina_Wong@sg.msig-asia.com]
Sent: Tuesday, 12 December, 2017 12:39 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: Our Ref:M525825 Your ref:SFJ7282H

Hi Veron





Please assist, we have requested paper survey on 16.11.2017 to date we have not receive your report, please expedite as we have TP lawyers chasing for offer.

Thanks

Best Regards

Christina Wong
Senior Executive, Claims Services (Motor)
Direct line +65 6643 1311 | Direct fax +65 6225 7402 | christina_wong@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msg.com.sg/> | Follow us on    

A member of  INSURANCE GROUP

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

...CLAIM SUBFOLDER...(Pending for Payment)

Paper Survey

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	10 Aug 2017		10 Aug 2017 11:11		20 Sep 2017 09:48 S\$0.00 (S\$192.60)		Pending for Payment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:		E P RENO CONTRACTS PTE LTD, Co. Reg. No.: 200311480D							
Main Claimant:		TEO HAI HONG, ID: S6972350J							
Vehicle Reg. No.:		SFJ7282H	Date of Loss:	07/08/2017 00:00 - :59					
Claim Type:		TP / 525825	Policy/Cover Note No.:	28622151MKC Coverage: 01/04/2017 - 31/03/2018					
Vehicle Reg. No. (Insured):		PA3097G	Policy No. (Claimant):						
		Excess:							
Repairer:		Verve Autoclinic (HQ) No. 25 Kaki Bukit Road 4, #03-39 Synergy@KB, 417800 Kaki Bukit - Tel: 91595951							
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Richard Harjanto] ... [Imm.Advice due 11/08/2017]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/08/2017 15:35
Date Of Accident	07/08/2017 22:50
Exact Location Of Accident	X- JUNCTION OF YIO CHU KANG ROAD.
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJF7282H
Insured/Policyholder	
Name Of Registered Owner	TEO HAI HONG
NRIC No	S6972350J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-90050904
Alternative Phone No	OFFICE-90050904

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA023693/1
Cover Note Number	

Driver

Name of Driver	TEO HAI HONG
NRIC No	S6972350J
Date Of Birth	07/11/1969
Occupation	INDOOR
Date Of Driving Pass	22/09/1989
Driving Experience	27 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90050904
Fax Number	
Contact Number	OFFICE-90050904
Email Address	NOEMAIL

Address	BLK 311C ANCHORVALE LANE #13-34
Postcode	543311
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WHILST STATIONARY AT THE TRAFFIC JUNCTION SUDDENLY VEHICLE B COLLIDED ONTO MY REAR PORTION. I DO HAVE IN CAR VIDEO EVIDENCE OF THE ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	PA3097G
Vehicle Make/Model/Colour	MERCEDES VITO
Details Of Properties	VEHICLE B
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

Accident Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.



Policyholder's Signature / Date &
Time

Driver's Signature (If driver is not the policyholder) / Date
& Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



Accident Sketch Plan Pg. 1

Circumstances of the Accident

WHILST STATIONARY AT THE TRAFFIC JUNCTION, SUDDENLY VEH 'B' COLLIDED ONTO MY REAR PORTION. I DO HAVE IN-CAR VIDEO EVIDENCE OF THE ACCIDENT.

Declaration

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Insurance Co.	AXA	Date Of Accident	02, 08, 17
Vehicle NO.	SEJ7882H		
<input type="checkbox"/> Reporting Only			
<input type="checkbox"/> Own Damage Claim			
<input checked="" type="checkbox"/> Third Party Claim	VERVE MOTORWORKS		

LETTER OF UNDERTAKING

I/We, IED HAI HONG, the owner of vehicle no. SJF7282H

My/Our Insurance is under M/s AXA Insurance Singapore Pte Ltd, I/we shall decide whether to claim under my/our Policy or against the Third Party and if the former shall submit such a claim to M/s AXA Insurance Singapore Pte Ltd with all relevant facts and documents within 14(fourteen) days of occurrence or discovery of damage.

My/Our Third Party claim is handle by my/our preferred workshop, VERVE MOTORWORKS

Signed and Acknowledge by:



Nric no. and signature of policyholder

Company Stamp

Date



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St 3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 8722 8508 Email: pasvcs@hotmail.com

Business Reg: 2014044340

INVOICE

Mr Teo Hai Hong
Blk 311C Anchorvale Lane
#13-34
Singapore 543311

Invoice No. : HA/1710-18

Date : 12/10/2017

Descriptions	Amount (SGD)
Services rendered for appraiser / inspection report :-	
Survey Fee	
Photographs	
Transport Fees	
Re-inspection Fees	
Total :	SGD : \$ 412.00
SGD Dollar : Four Hundred Twelve Dollars Only.	
Our Reference : PAS/TP/0090817	
Vehicle No. : SFJ7282H	
Make & Model : Toyota Wish (A)	
Your Claim No. : Third Party Claim	

Notes:

All cheque payment should be Crossed and made payable to "PROMINENT APPRAISER SERVICES PTE LTD".

Please indicate our "INVOICE NO." on the reverse side of the cheque.

Should you have any enquiries, please do not hesitate to contact us.

For PROMINENT APPRAISER SERVICES PTE LTD



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address 1 Simei St 3 #02-24 S(529890)
Mobile: 9295 2204 Fax: 6722 8508 Email: pasvos@hotmail.com

Business Reg 201404434D

VEHICLE INSPECTION REPORT

Report No. : PAS/TP/0090817

Date of Report : 12/10/2017

To : Mr Teo Hai Hong
Blk 311C Anchorvale Lane
#13-34
Singapore 543311

Date of Assignment : 08/08/2017
Report requested by : Mr Teo Hai Hong
Date of Accident : 07/08/2017
Date of Inspection : 08/08/2017
Claim No. : Third Party Claim
Policy No. : -

PARTICULARS OF DAMAGED VEHICLE

Vehicle Registration No. : SFJ7282H
Make & Model : Toyota Wish (A)
Date of Registration : 28/12/2006
Colour : Met. Grey

Engine Capacity (cc) : 1794cc
Mileage (km) : 122835km
Chassis / Frame No. : ZNE100337459
Engine No. : 1ZZ2752943

TYRE CONDITION

Front LH : 5 mm
Make : Michelin

Front RH : 5 mm
Make : Michelin

Rear LH : 5 mm
Make : Dunlop

Rear RH : 5 mm
Make : Dunlop

Road wheels Type : Alloy

(The above represents the approximate remaining life of tyre treads)

PRE-ACCIDENT CONDITION OF DAMAGED VEHICLE (Static tests only)

General Bodywork : Good
Paintwork : Good
Handbrake : Serviceable
Footbrake : Serviceable
Steering : Serviceable
Apparent Engine Modification : Nil

PLACE OF REPAIRER OFFICE/WORKSHOP

Location : M/s. Verve Autoclinic
25, Kaki Bukit Road 4, Synergy@KB, #03-39, Singapore 417800

ASSESSMENT

Repairer's Estimate : \$ 6,741.45
Revised Amount : \$ 3,882.03
Less Excess : \$ -
Recommended Reserve : \$ 3,100.00 (Lump Sum)

Estimated Normal Period of Repairs : 5 Working Days

Disclaimer: This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle involved. No liability or responsibility whatsoever shall be held by PROMINENT APPRAISER SERVICES PTE LTD for any reliance on this report by any third party.



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St 3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg: 201404434D

Vehicle No: SFJ7282H

Report No.: PAS/TP/0090817

GENERAL REMARKS

WITHOUT PREJUDICE

THE ASSIGNMENT

The survey was conducted at M/s. Verve Autoclinic, 25, Kaki Bukit Road 4, Synergy@KB, #03-39, Singapore 417800.

(Subsequent inspections have been conducted)

POINT OF IMPACT

At the rear portion.

DAMAGES

The tailgate, rear bumper, rear end panel, rear floor panel, rear chassis members, etc.

Other parts were also found damaged. (See schedule for details)

ADJUSTMENT / RECOMMENDATION

We have inspected thoroughly each and every item on the repairer's estimate against the actual damaged found on the vehicle. We list the breakdown of our findings and our recommendation as per schedule attached.

Our adjusted amount for the cost of repairs is SGD \$3,882.03.

CONCLUSION

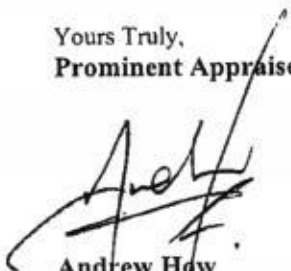
The repairer has agreed to undertake the repairs at a lump sum of SGD \$3,100.00.

This inspection was conducted entirely on a 'Without Prejudice' basis. We have not given an authorization and/or instruction to the repairer to proceed with the repairs.

We hereby reverting the matter to you for your discretion on repairs.

Assuring you of our best services always.

Yours Truly,
Prominent Appraiser Services Pte Ltd


Andrew How
Automobile Appraiser
MSAAA
Licensed Appraiser



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address 1 Simei St 3 #02-24 S(529890)

Mobile 9295 2204 Fax 6722 8508 Email pasvcs@hotmail.com

Business Reg 201404434D

Vehicle No. : SFJ7282H

Report No. : PAS/TP/0090817

APPRAISEMENT SCHEDULE

S/No.	Qty	Parts Descriptions	Condition	Repairer's Estimate (S\$)	Our Assessment (S\$)
1	1 pc	Tailgate	Dented/Repair	\$ 1,415.50	\$ -
2	1 pc	Tailgate emblem (Logo)	Necessary	\$ 50.80	\$ 50.80
3	1 pc	Tailgate lock	Damaged	\$ 470.40	\$ 470.40 X SVC
4	1 pc	Tailgate lock striker	Bent	\$ 37.20	\$ 37.20 X SVC
5	1 pc	Rr weatherstrip	Torn/Necessary	\$ 322.30	\$ 322.30 274
6	2 pcs	Taillamp R/L	Refit	\$ 581.50	\$ - 695
7	1 pc	Rr bumper	Dented	\$ 798.40	\$ 798.40
8	2 pcs	Rr bumper retainer R/L	Necessary	\$ 60.80	\$ 121.60
9	4 pcs	Rr bumper clip	Necessary	\$ 3.50	\$ 14.00
10	1 pc	Rr end panel	Dented/Distorted	\$ 468.00	\$ 468.00 X R
11	1 pc	Rr end panel garnish	Refit	\$ 247.40	\$ -
				\$ 5,108.60	\$ 2,282.70
Less Discount : 25%				\$ 1,277.15	25% \$ 570.68
List Parts Sub-Total :				\$ 3,831.45	\$ 1,712.03
1	1 set	Rr reverse sensor (4pcs type)	Dented/Damaged	S/N \$ 280.00	\$ 280.00 200
2	1 set	Rr reverse camera	Dented/Damaged	S/N \$ 250.00	\$ 250.00
3	1 pc	Rr end panel sealant	Necessary	S/N \$ 50.00	\$ 40.00 X NN
Special Nett Sub-Total :				\$ 580.00	\$ 570.00
Parts Total :				\$ 4,411.45	\$ 2,282.03



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address 1 Simei St 3 #02-24 S(529890)
Mobile 9295 2204 Fax 6722 8508 Email pasvcs@hotmail.com

Business Reg 201404434D

Vehicle No. : SFJ7282H

Report No. : PAS/TP/0090817

S/No.	Labour Descriptions	Repairer's Estimate (S\$)	Our Assessment (S\$)
1	To check rear electrical wiring system.	\$ 50.00	\$ 30.00
2	To remove and reinstall rear interior trims, garnishes, etc. for necessary repairs.	\$ 100.00	\$ 80.00 <i>60</i>
3	To remove, replace and reinstall rear reverse sensors & control unit.	\$ 80.00	\$ 60.00 <i>50</i>
4	To remove, replace and reinstall rear reverse camera.	\$ 50.00	\$ 40.00
5	To straighten, repair, realign on affected area and replace damaged parts.	\$ 1,000.00	\$ 660.00 <i>500</i>
6	To spray painting, blending on affected and adjacent area.	\$ 1,000.00	\$ 700.00 <i>600</i>
7	To spray anti-rust coating on new and affected panels.	\$ 50.00	\$ 30.00 <i>X</i>
Labour Total :		\$ 2,330.00	\$ 1,600.00
Total (Parts & Labour) :		\$ 6,741.45	\$ 3,882.03

For Lump Sum Repairs

The final adjusted Lump Sum contract amount is \$ 3,100.00

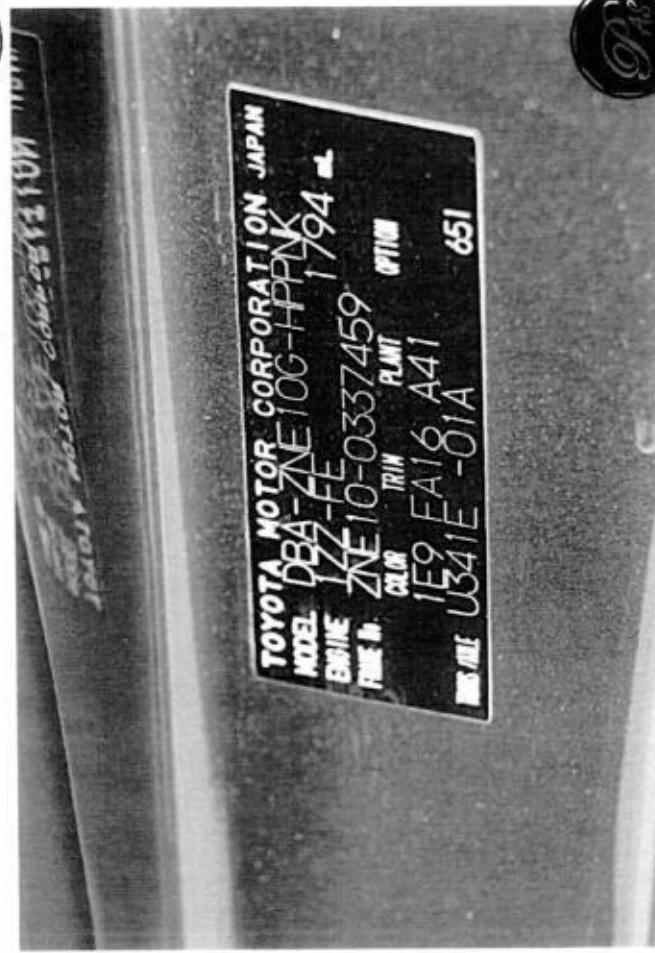
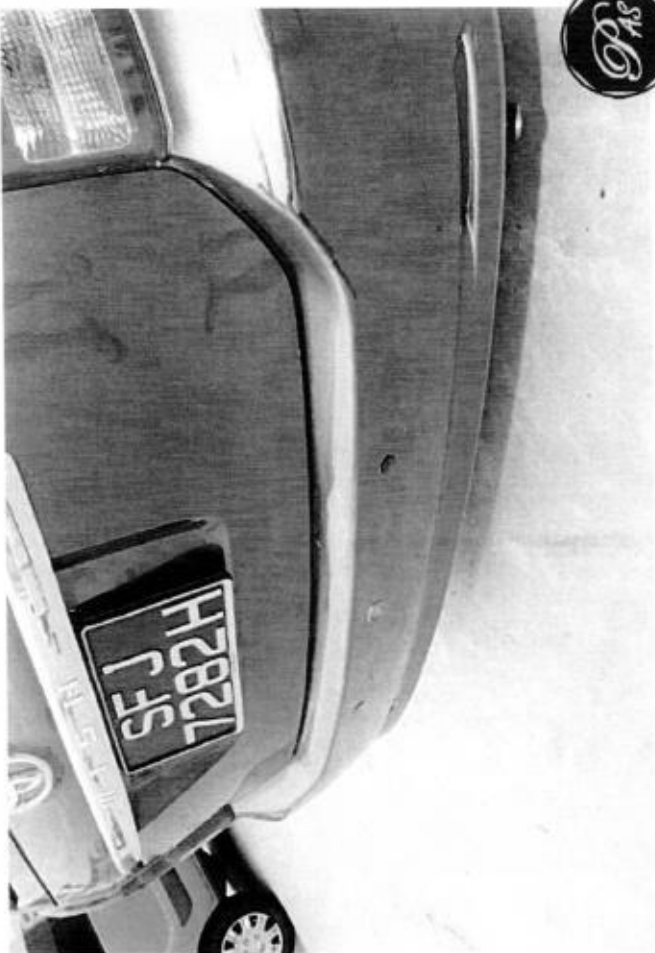
Under normal circumstances, the repairs should be completed within a reasonable period of **5 Working Days**.

32 Photographs were taken at the time of inspection.

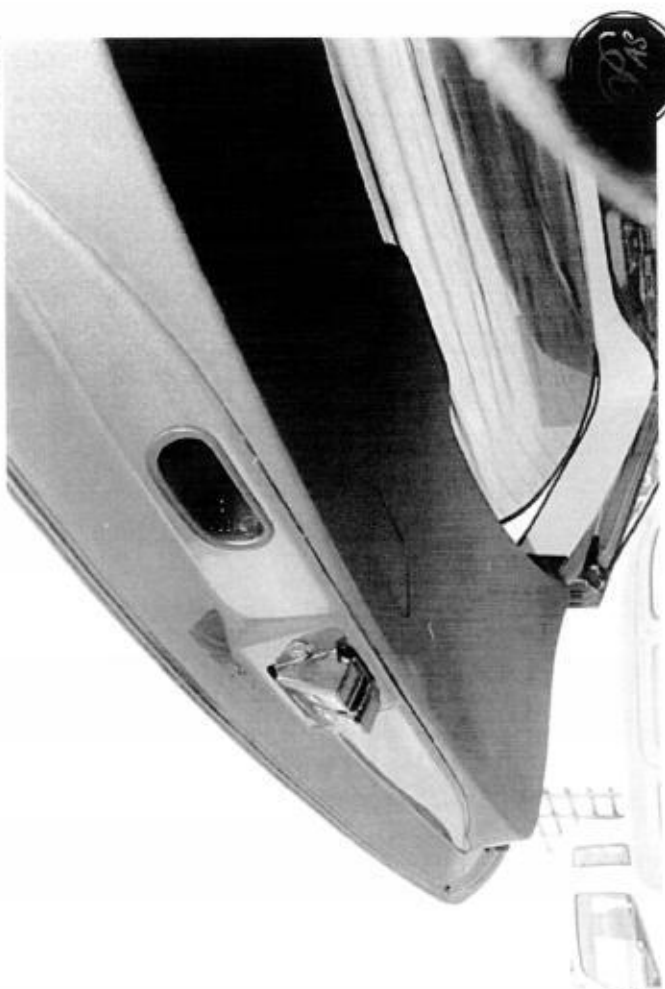
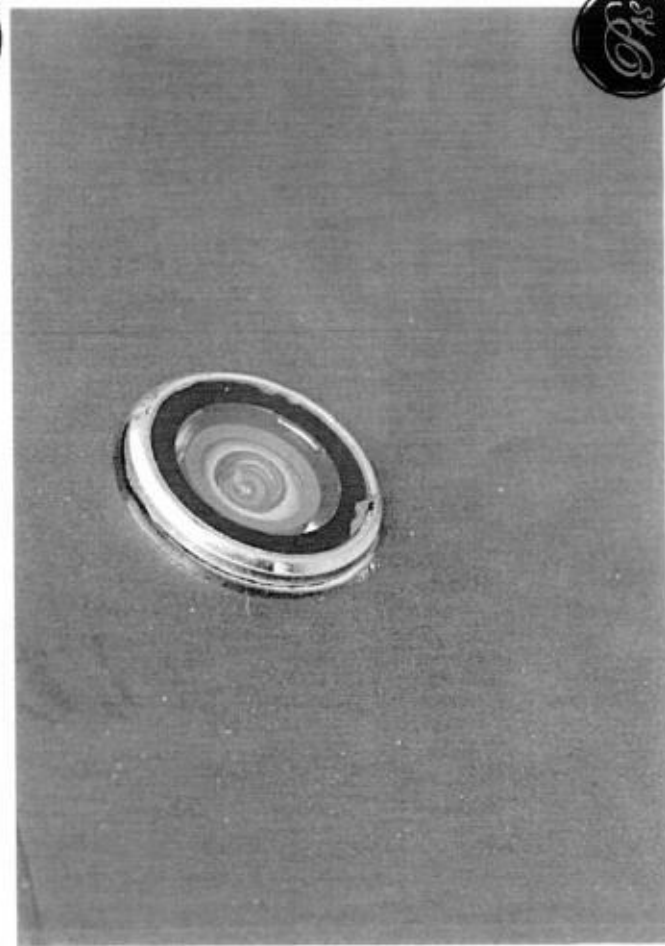
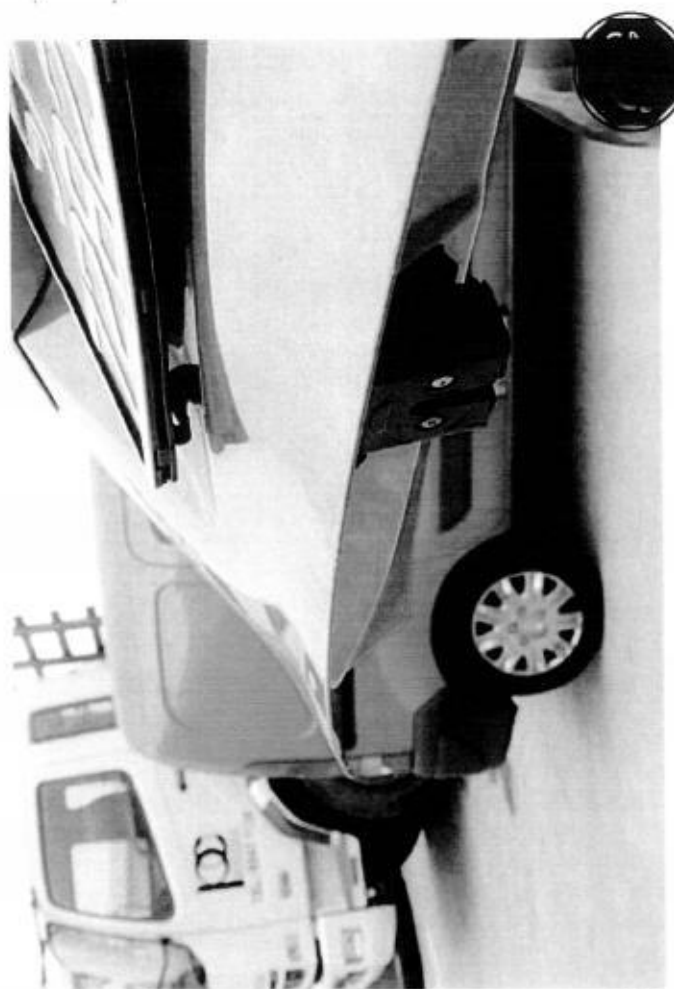
N.B: By accepting to carry out the repairs on a contract Lump Sum basis, the repairer shall have the prerogative and discretion to replace the damaged parts with new, used, OEM or reconditioned parts and/or to repair the vehicle on a roadworthy condition to the entire satisfaction of owner.

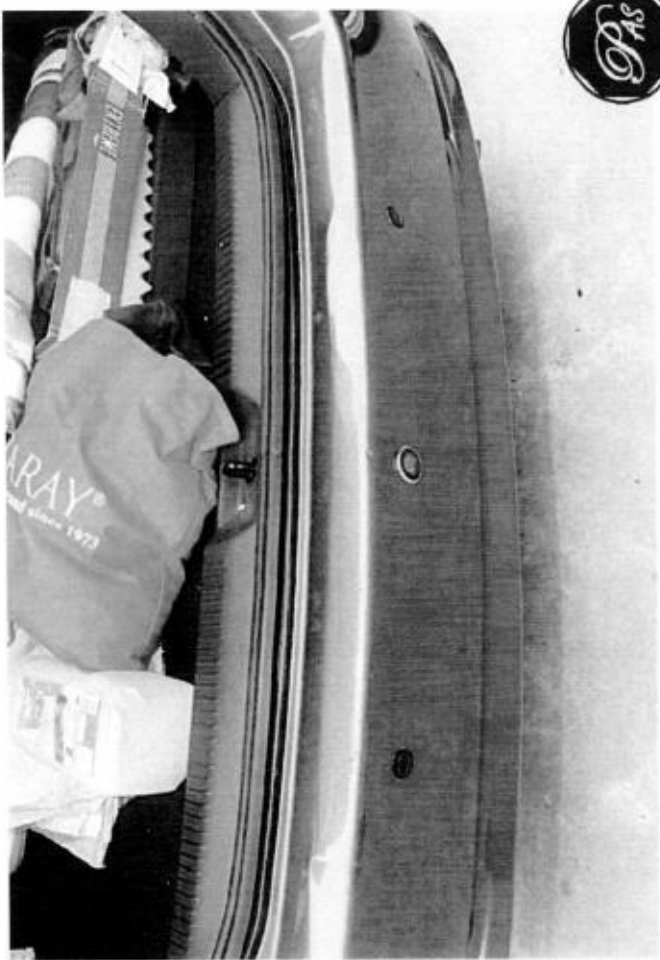
4 days

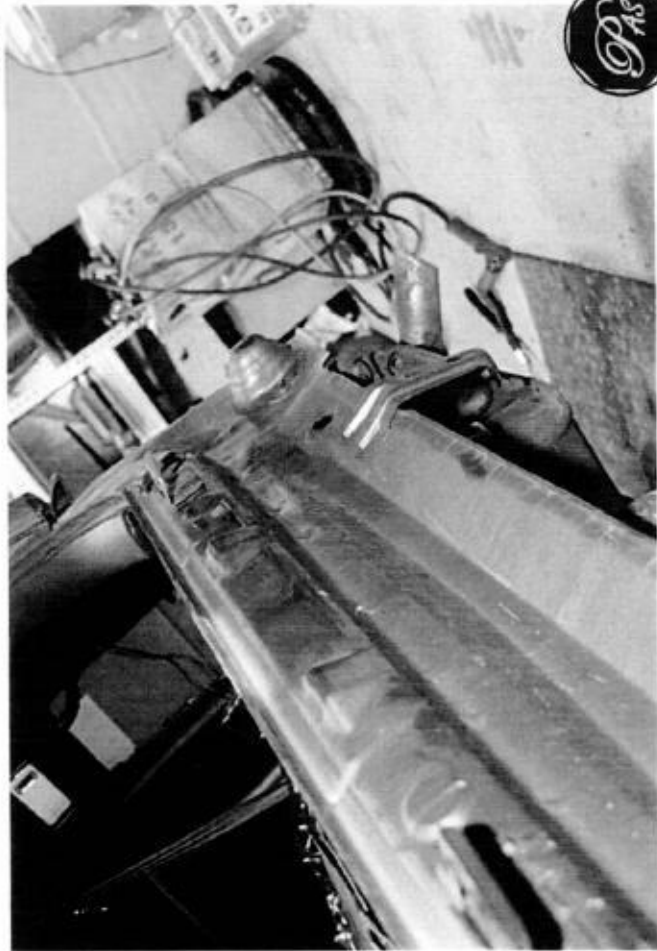
Note: The revised estimate has been adjusted from a visual inspection. Any discrepancies or unseen damages should be notified to the company within 7 days from the date hereof. Otherwise this revised amount shall be deemed as valid.

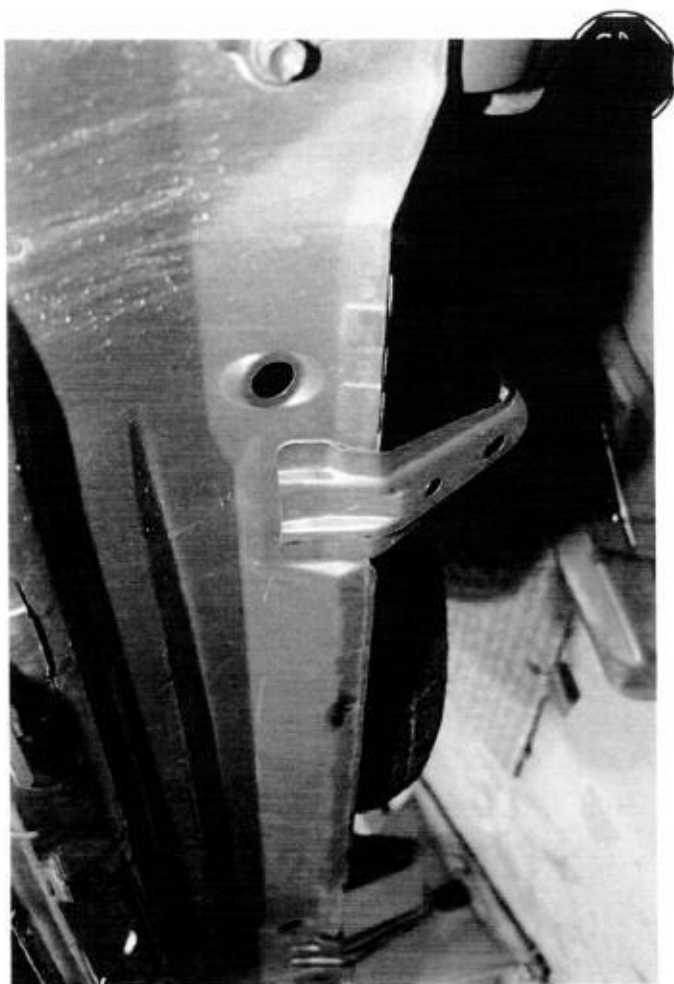
















...CLAIM SUBFOLDER...(Pending for Survey Report)

Paper Survey

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Aug 2017		10 Aug 2017 11:11 Edit Adj Rpt	S\$2,050.00 Edit Estimates	S\$2,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	E P RENO CONTRACTS PTE LTD, Co. Reg. No.: 200311480D		
Main Claimant:	TEO HAI HONG, ID: S6972350J		
Vehicle Reg. No.:	SFJ7282H	Date of Loss:	07/08/2017 00:00 - :59
Claim Type:	TP / 525825	Policy/Cover Note No.:	28622151MKC Coverage: 01/04/2017 - 31/03/2018
Vehicle Reg. No. (Insured):	PA3097G	Policy No. (Claimant):	
		Excess:	
Repairer:	Verve Autoclinic (HQ) No. 25 Kaki Bukit Road 4, #03-39 Synergy@KB, 417800 Kaki Bukit - Tel: 91595951		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Richard Harjanto] ... [Final Rpt due 15/12/2017]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- MSIG_SG (13/12/2017): Report Send Back Alerts - SFJ7282H (TP)

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFJ7282H (525825)
[PA3097G]
TP
TEO HAI HONG
Aug 7 2017 12:00AM
[E P RENO CONTRACTS PTE LTD]
Verve Autoclinic

Upload Documents		Upload Photos		Compose New Letter		View		Use Viewer	
Assessment Reports						1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)					Thumbnail	Print	
1	16/11/17 16:58	Accident Statement From:SC - Reg. No: PA3097G, Claimant: E P RENO CONTRACTS PTE LTD					Load HTM		
Photos/Images						3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print	
1	08/09/17 15:03	General View					Load JPG	<input checked="" type="checkbox"/>	
2	08/09/17 15:03	General View					Load JPG	<input checked="" type="checkbox"/>	
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4	08/09/17 15:03	General View					Load JPG	<input checked="" type="checkbox"/>	
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19	08/09/17 15:03	Photographs of Damaged Parts					Load JPG	<input checked="" type="checkbox"/>	
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68	08/09/17 15:03	Photo After Spray	1	Load JPG	<input checked="" type="checkbox"/>
Documentation					
			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
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2	10/08/17 09:56	TP Details of Accident	1	Load PDF	
3	10/08/17 11:12	Email frm TP - Name of Workshop	1	Load PDF	
4	16/11/17 16:58	SJF7282H GIA RPT From: SC - Reg. No: PA3097G, Claimant: E P RENO CONTRACTS PTE LTD	1	Load PDF	
5	16/11/17 17:03	TP Police Rpt	1	Load PDF	
6	16/11/17 17:03	TP Survey Report	1	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/12/17 09:19	Invoice	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG17015432/CQBE2-1
 Date: 13/12/2017

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: 28622151MKC
 Claimant Vehicle No: SFJ7282H Insured Vehicle No: PA3097G
 Date of Loss: 07/08/2017 Nature of Claim: TP Claim No: 525825

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFJ7282H
 Make & Model: TOYOTA WISH, 1.8 (A) Engine No: 1ZZ2752943
 Reg. Date: 28/12/2006 (Man. Year: 2006) Chassis No: ZNE100337459
 Colour: Grey Odometer: 122835 km
 Engine Capacity: 1794 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
 Front Left Side: Michelin 6 mm Rear Left Side: Dunlop 5 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	4,411.45	1,316.55	3,094.90	70.16
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,330.00	1,280.00	1,050.00	45.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,741.45	2,596.55	4,144.90	61.48
Approved Total (Overridden) (S\$)		2,050.00		
Nett Amount (S\$)	6,741.45	2,050.00	4,691.45	69.59

INSPECTION

Date of Assignment: 10/08/2017
 Date Inspected: 10/08/2017 Inspected At: Verve Autoclinic (HQ)
 No. 25 Kaki Bukit Road 4, #03-39
 Synergy@KB
 Singapore 417800
 Estimated Period of Repair: 4.0 days

Adjuster: Richard Harjanto

Manager: CATHERINE CHONG KAI LING

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 13 Dec 2017)
Parts: M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SFJ7282H)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Repair	1,415.50 FL	*- FL
2	1		*TAILGATE EMBLEM (LOGO)	Necessary	50.80 FL	*50.80 FL
3	1		*TAILGATE LOCK	Serviceable	470.40 FL	*- FL
4	1		*TAILGATE LOCK STRIKER	Serviceable	37.20 FL	*- FL
5	1		*RR WEATHERSTRIP	Torn / Necessary	322.30 FL	*274.00 FL
6	2		*TAILLAMP R/L	Refit	1,163.00 FL	*- FL
7	1		*RR BUMPER	Dented	798.40 FL	*695.00 FL
8	2		*RR BUMPER RETAINER R/L	Necessary	121.60 FL	*121.60 FL
9	4		*RR BUMPER CLIP	Necessary	14.00 FL	*14.00 FL
10	1		*RR END PANEL	Repair	468.00 FL	*- FL
11	1		*RR END PANEL GARNISH	Refit	247.40 FL	*- FL
12	1		*SET RR REVERSE SENSOR (2PCS TYPE)	Dented / Damaged	280.00 FS	*200.00 FS
13	1		*SET RR REVERSE CAMERA	Dented / Damaged	250.00 FS	*250.00 FS
14	1		*RR END PANEL SEALANT	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	5,688.60	1,605.40
- List Item Discount on L Items 25.00/25.00% (S\$)	1,277.15	288.85
Total Parts (S\$)	4,411.45	1,316.55

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK REAR ELECTRICAL WIRING SYSTEM	New	50.00	30.00
2	TO REMOVE AND REINSTALL REAR INTERIOR TRIMS, GARNISHES, ETC FOR NECESSARY REPAIRS	New	100.00	60.00
3	TO REMOVE, REPLACE AND REINSTALL REAR REVERSE SENSORS & CONTROL UNIT	New	80.00	50.00
4	TO REMOVE, REPLACE AND REINSTALL REAR REVERSE CAMERA	New	50.00	40.00
5	TO STRAIGHTEN, REPAIR, REALIGN ON AFFECTED AREA AND REPLACE DAMAGED PARTS	New	1,000.00	500.00
6	TO SPRAY PAINTING, BLENDING ON AFFECTED AND ADJACENT AREA	New	1,000.00	600.00
7	TO SPRAY ANTI-RUST COATING ON NEW AND AFFECTED PANELS	New	50.00	0.00
Gross Labour Cost (S\$)			2,330.00	1,280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >