

INS CASE OWNER:

Rashed

CC 3 / AIG17023551 / K1h23 JV

LKR:

IDAC:

Surveyor:

KALVIN

DOI:

ASSIGNMENT

11/12/17

Date / Time:

11/12/17

Registered in Merimen:

12/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLM 2378L

Claim No.:

879080103754

Name of Insured:

ONG ENG HOE

Policy No.:

2100504615

Insured Tel No.:

HP: 9191 6171

Make / Model:

SUBARU FORESTER - 2.0 XT AWD

Excess Sec II : \$5

D.O.A: 09/12/17

Place of Accident:

CUT LAI
PTE EUNOS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHC 84476

GY 7001L

STQ 17522

SLM 2378L

SHA 2846M



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

COGE Logo

Date / Time

SHA 2846M - NO / INC 12024410 / H143 0:00 20/12/12

SLM 2378L - X

20/12/17 (v.c.)

BS 28, OI 2ND VEH. (5 VEH CC)
OI TO AMEND TIME OF ACC.
& LABEL SKETCH.

21-12-17 @

942 AM

CALLED 3X, NO. NOT IN VIE

21-12-17 @

534 PM

CALLED, RANG, NO. INCOMPLETE

22-12-17 @

253 PM

SPOKE TO OI, HE

CONFIRMED ACC. DETAILS

AGREED TO SETTLE &

AWARE NCD ISSUE.

FINALISED.

ORIGINAL TP LOD IN.

98ND 1ST OFFER TO TP.

TP ACCEPTED OFFER.

LA POCA IN ORDER.

TO CLOSE.

31/12/17 checked 3 try in OI's addendum - proceed to close.

PRELIMINARY ADVICE

Date/Time:

Sent By:

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

21/12/17

After call ltr to OI:

309. - BY OWNER

Documentation Check List:

Handler

Typist

Notification ltr (if non-pickup)

After call ltr to OI: (HUMAN)

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: TP 940000 PHOTOS

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

P/P

SS 2,108.38

(2 days)

Reduction: 41 %

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

COCHA

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia:

OY.

Repair Cost: (w/lev)

SS

2,255.97

(5 VEH. C.O.; 01 2ND CAR)

Loss of Rental (LOR):

SS

345.00

(3 days)

X 125.00

Loss of Use (LOU):

SS

180.00

(\$ 50 x 3 days)

Loss of Income (LOI):

SS

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

5.35

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4520.00

Total:

SS

2,780.32

Global Sum SS:

2,780.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

2,780.00

Name 1:

COMFORTABLE ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

REPAIR ESTIMATE*

ACC

DATE 11/12/2017 11:25

MAKE :

DATA: 09.12.17

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper - <i>Patched</i>			\$ 603.60
	Rear Bumper Reinforcement ✓✓			\$ 504.35
	Rear Bumper Reinforcement Bracket (LH/RH) <i>Elyxue RHW gear</i>		\$ 180.00	\$ 360.00
	Rear Bumper Side Bracket X sue			\$ 49.00
	Rear Bumper Clips — <i>nec</i>			\$ 22.00
	Rear Bumper Sponge ✓ <i>tun</i>			\$ 143.40
	Rear Bumper Under Cover — <i>cm</i>			\$ 225.00
	Rear Panel X repair			\$ 592.30
	Rear Panel Garnish X sue			\$ 57.70
	Rear Panel Lower Panel X repair			\$ 495.50
SUB TOTAL				\$ 3,052.85
LESS 20%				\$ 610.57
DISCOUNTED TOTAL				\$ 2,442.28
	Rear Bumper Reverse Sensor = <i>shhh</i>			\$ 135.70
	Rear Bumper Rubber Mat — <i>nec</i>			\$ 50.00
				\$ 185.70
Labour Charge				200
	Panel Beating			\$ 380.00
	Spray Painting Charge			\$ 400.00
	Wiring Charge			\$ 50.00
	R/Refix Reverse Sensor			\$ 120.00
TOTAL LABOUR				\$ 950.00
ESTIMATE TOTAL				\$ 3,577.98
<i>Kalua (C/K)</i> <i>V 11/2/12 1415hrs.</i> Larry Ng 2 P/P Before Paint photo				

Our Job Ref No : 305096473
Date : 17.12.2017

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
89 Loyang Drive Singapore 508989
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : KALVIN
Vehicle Reg No : SHA2846M

Fax :
Date of Accident: 08/12/17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SLM2378L
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$1,528.38
 - (b) Labour Charges \$580.00
 - Total for Part-By-Part Repair Cost** **\$2,108.38**
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: _____
Final Lumpsum Repair cost _____
3. Estimated normal period for repairs: 2 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : [Signature]
Name : Larry Ng
Tel : 6214 8316
Fax : 6546 8156

Signature : [Signature]
Name : Kalm
Date : 18/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 16.12.2017

Time: 15:20:48

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305096473
 REGN NO : SHA2846M
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 03.09.2015
 DATE/TIME IN : 10.12.2017 08:00
 ACCIDENT DATE : 09.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002 04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0003 04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0004 09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1	135.70		135.70
0005 04-01-0103-1150-A	I40VC PROTECTOR MAT	1	50.00		50.00
0006 04-01-0103-0739-G	I40VC ABSORBER-RR BUMPER	1	143.40	20.00	114.72
0007 04-01-0103-0740-G	I40VC BEAM-RR BUMPER#	1	504.35	20.00	403.48
0008 04-01-0103-0743-G	I40VC STAY-RR BUMPER RH	1	180.00	20.00	144.00

SUB-TOTAL : 1,528.38

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	360.00
0002 L	REMOVE/REFIX REVERSE SENSOR	20.00

COMFORTDELGRO ENGINEERING PTE LTD

Date: 16.12.2017

REPAIR ESTIMATE

Time: 15:20:48

Page: 2

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305096473
REGN NO : SHA2846M
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 03.09.2015
DATE/TIME IN : 10.12.2017 08:00
ACCIDENT DATE : 09.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 580.00

TOTAL : 2,108.38

MVA NAME & SIGNATURE
DATE:

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE:

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHA 2846M

DATE 11/12/2017 11:25

MAKE :

MODEL : HYUNDAI i40

DOTA : 09.12.17

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper ✓			\$ 603.60	
	Rear Bumper Reinforcement ?			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) ?		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket ?			\$ 49.00	
	Rear Bumper Clips ✓			\$ 22.00	
	Rear Bumper Sponge ?			\$ 143.40	
	Rear Bumper Under Cover ✓			\$ 225.00	
	Rear Panel X repair			\$ 592.30	
	Rear Panel Garnish ?			\$ 57.70	
	Rear Panel Lower Panel X repair			\$ 495.50	
	SUB TOTAL			\$ 3,052.85	
	LESS 20%			\$ 610.57	
	DISCOUNTED TOTAL			\$ 2,442.28	
	Rear Bumper Reverse Sensor ✓			\$ 135.70	Nett
	Rear Bumper Rubber Mat ✓			\$ 50.00	
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 380.00 200	
	Spray Painting Charge			\$ 400.00 360	
	Wiring Charge			\$ 50.00 X	
	R/Refix Reverse Sensor			\$ 120.00 20	
	TOTAL LABOUR			\$ 950.00	
	ESTIMATE TOTAL			\$ 3,577.98	
<p>Larry Ng</p> <p>Kalun (C/KY)</p> <p>11/12/17 1415hrs</p> <p>2 P/P</p> <p>P/P</p> <p>Before Paint photo.</p>					<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged panel during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary work(s) must be resurveyed and is subject to removal from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Team: ARC Repair TP(CLSO)1		JOB CARD		Sales Order:	JC NO.305096473
CUSTOMER		REGN NO	MILEAGE		
/MS COMFORT TRANSPORTATION PTE LTD		SHA2846M			
CUSTOMER NO 7010045		MAKE	FUEL		
ADDRESS 383 SIN MING DRIVE		HYUNDAI	E 1/2 F		
Singapore SINGAPORE 575717		MODEL	DATE/TIME IN		
65508755 (R) (O)		I-40	10.12.2017 08:00		
COUNT CARD NO.		YR OF MANU	TARGET DATE		
		03.09.2015			
		CHASSIS CODE	COMPLETION DATE/TIME		
		KMH1B41UMGU077258			

JOB DESCRIPTION

Accident Date: 09.12.2017
NATURE: 3P 09.12.2017

S/NO	LABOR CODE	DESCRIPTION
		Acc - taxi Rear damage
		Lkk/Kalvi -

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
-----------------	----------------------

Acknowledgement Slip

Vehicle No.: SHA2846M

Signature/Date: *Larry Ng*

returned to Service Reception upon collection

Exit Pass

Vehicle No.: SHA2846M

Name of Service Advisor: _____

Date: _____

To be kept by Security Guard

Vic (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Wednesday, 27 December, 2017 11:20 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: Re: Your Ref: T1217/SHA2846M/CL(st)_ACCIDENT INVOLVING VEHICLES SLM 2378L / SHA 2846M / OTHERS ON 09/12/2017
Attachments: img-Z27112523.pdf

Without Prejudice

Dear Sir/Madam

Strictly on the basis of without admission of any liability and without prejudice to any other claims arising out of this accident, we confirm acceptance of your offer at **\$2780/-**

Please note that this settlement is strictly on a without prejudice basis and only in relation to the claim of vehicle damages. It shall not include other claims which the driver and/or the passenger(s) may have against you and/or your insured for their damages in relation to their bodily injuries arising out of this accident, even if the medical expenses claimed herewith formed part of settlement reached.

Attached duly signed Discharge Voucher. Please forward your cheque made payable to : COMFORTDELGRO ENGINEERING PTE LTD

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>
Date: 27/12/2017 11:08 AM
Subject: Your Ref: T1217/SHA2846M/CL(st)_ACCIDENT INVOLVING VEHICLES SLM 2378L / SHA 2846M / OTHERS ON 09/12/2017

Your Ref: T1217/SHA2846M/CL(st)
Our Ref: CC3/AIG17023551/K1ha3

Without Prejudice

Dear Cecilia,

ACCIDENT INVOLVING VEHICLES SLM 2378L / SHA 2846M / OTHERS ON 09/12/2017

We refer to the above matter and to your Letter of Demand dated 21/12/17.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, we offer a global sum of **\$2,780.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the enclosed DV and forward back a copy to us for payment processing.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MCD617162255 Vehicle Registration No: SLM 2378L
Name (as shown in NRIC) : ONG ENG HOE NRIC/FIN/Passport No : S7311684H
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : _____ Singapore()
Contact (Tel) : 91916171 Mobile No.: 91916171
Email Address : charcoal.me@gmail.com
Date of Accident : 09-12-2017 Time of Accident : 2130 hrs
Place of Accident : PIE EUNOS
Insurance Company: AIG

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

TO AMEND TIME FROM 9:30 TO 2130 HOURS.

AND

VEHICLE LABEL AS FOLLOWS:

SXC 8447G → GY7001L → SJQ17522 → SLM2378L → SHA2846M

✓
Policyholder / Driver's Signature
Date:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:
Date:

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 27 December, 2017 12:44 PM
To: Sayedinah Bin Ali
Cc: Admin A; Vic (LKKAUTO); Joy Irene (LKKAUTO)
Subject: <ADDENDUM SLM 2378L> ACCIDENT INVOLVING VEHICLES SLM 2378L / SHA 2846M / OTHERS ON 09/12/2017
Attachments: ADDENDUM FORM.pdf

Without Prejudice

Dear Sayedinah,

ACCIDENT INVOLVING VEHICLES SLM 2378L / SHA 2846M / OTHERS ON 09/12/2017

We refer to the above matter where we are acting on behalf of the Insurer of our mutual client, SLM 2378L that reported at your good office.

Based on the GIA report, our Insured had reported the wrong timing of the accident and no further label on the sketch plan to determine the vehicles involved.

As such, we enclosed a copy of the Addendum Form for your further action please.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Our Ref : T 1217 / SHA2846M /CL(st)
Your Ref: _____
Date : 21-Dec-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA2846M YOUR INSURED SLM2378L
AND OTHER 3 VEHICLES ON 09.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHA2846M** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLM2378L** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,255.97
2	<u>3</u> days Loss of Rental @ \$ 125.00 per day	\$ 375.00
3	Survey Report Fees <i>(Surveyed by M/s LKK)</i>	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 2,636.32

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 2,876.32

We enclosed herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 4 pcs.
b) LTA search slip/s of : SLM2378L
c) GIA / Police report/s of : SHA2846M
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 19600848W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 608286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Friday, 22 December, 2017 3:18 PM
To: 'charcoal.me@gmail.com'
Cc: Vic (LKKAUTO)
Subject: ACCIDENT INVOLVING SLM 2378L / SHA 2846M / OTHERS ON 09.12.2017
Attachments: ADDENDUM FORM.pdf

CC3/AIG17023551/K1ha3

ONG HENG HOE

Policy Holder

Dear Sir,

ACCIDENT INVOLVING SLM 2378L / SHA 2846M / OTHERS ON 09.12.2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Kindly also sign the attached addendum form to correct the details in your accident statement report. Please send it back to us by e-mail. Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING I 40 SHA2846M , SLM2378L , SJQ1752Z , ... ON 09-Dec-17 21:45
ALONG PIE TWDS AIRPORT ALONG PAYA LEBAR FLYOVER

I / We **SEAH SENG HO** (Hirer) NRIC No.: **S1629237J**

and/or **LIM CHENG HAI** (Relief) NRIC No.: **S1649045H**

Taxi Number: SHA2846M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 10-Dec-2017

Name of Hirer	SEAH SENG HO
Hirer NRIC	S1629237J

Signature :

Address 794 YISHUN RING ROAD #12-3460
760794

Contact No. 94577309

Name of Relief	LIM CHENG HAI
Relief NRIC	S1649045H

Signature :

Address: 752 YISHUN STREET 72 02-206
760794

Contact No. **93808315**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,780.00 (Global Sum – all in) for vehicle no. SHA 2846M that was damaged pursuant to the accident which occurred on 09/12/2017 (date) along PIE TOWARDS AIRPORT (location) involving vehicle no/s SLM 2378L. This is pursuant to the inspection conducted on 11/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 2846M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 2846M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 02 (day) of Jan (month) 2018 (year)



Aute

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VKHC1.R NO
SHA2846M

MAK
HYUNDAI

MORI, [40]

DATE OF REG
03.09.2015

CHASSIS CODE
KMHLB41UMGU077258

INV. NO/DATE
91347205 20.12.2017

JOB NO.
305096473

OXYMETER READING

DATE/TIME IN
10.12.2017 08:00

Description : 3P 09.12.2017

S/No	Part No.
------	----------

Qty	Unit Price	ADisc	Net
-----	------------	-------	-----

PART REQUISITION

0001	04-01-0103-0579	I40VC COVER ASSY-RR BUMPER	1	603.60	20.00	482.88
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0003	04-01-0103-0738	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0004	09-01-9999-0068	HYUNDAI REVERSE SENSOR AS	1	135.70	0.00	135.70
0005	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
0006	04-01-0103-0739	I40VC ABSORBER-RR BUMPER	1	143.40	20.00	114.72
0007	04-01-0103-0740	I40VC BEAM-RR BUMPER#	1	504.35	20.00	403.48
0008	04-01-0103-0743	I40VC STAY-RR BUMPER RH	1	180.00	20.00	144.00

SUB-TOTAL	1,528.38
-----------	----------

JOB NATURE

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELCAIO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

[illegible]

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

225 Braddell Road Singapore 57701
 Mailing + 65 6383 5290, Facsimile + 65 6280 9756

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GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA2846M

MAK
HYUNDAI

T-40

DATE OF REG:
03.09.2015

CHASSIS CODE
KMHCB41UMGU077258

TINV. NO/DATE
91347205 20.12.2017

JOB NO.
305096473

DISCUSSION

DATE/TIME IN
10.12.2017 08:00

S/No	Part No.		Qty	Unit Price	%Disc	Net
0001	L	PANEL BEATING		200.00		200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		360.00		360.00
0003	L	REMOVE/REFIX REVERSE SENSOR		20.00		20.00
			SUB-TOTAL		:	580.00

Items total		2,108.38
Add GST @	7.000 %	147.59
Invoice amount		2,255.97

Issued by : KATHERINETAN 20.12.2017 14:12:06
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91347205	2,255.97	

Our Ref: CT17120303

Date: 19 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	09/12/2017 @ 21:45 hrs
ALONG	PIE TWDS AIRPORT ALONG PAYA LEBAR FLYOVER
INVOLVING	SLM2378L, SJQ1752Z, GY7001L, SHC8447G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2846M** (the "Taxi"). The Taxi was hired to **SEAH SENG HO IC NO S1629237J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Dec 2017 Edit Reg		11 Dec 2017 00:00 Edit Adj Rpt	\$52,108.38 Edit Estimates	\$52,108.38 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:		ONG ENG HOE, ID: S7311684H							
Main Claimant:		COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R							
Vehicle Reg. No.:		SHA2846M	Date of Loss:	09/12/2017 21:00 - :59					
Claim Type:		TP / 8790801037SG	Policy/Cover Note No.:	2100504613					
Vehicle Reg. No. (Insured):		SLM2378L	Policy No. (Claimant):	D-15072701MFSH					
Repairer:		ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300							
Handling Insurer:		AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Mohd-Rasheed, Rashidah - 64191767] Rashidah.Mohamedrasheed@aig.com							
Claimant's Insurer:		First Capital Insurance Ltd (HQ) - Tel: 62222311							
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 21/12/2017]							
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHA2846M (8790801037SG)
[SLM2378L]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 9 2017 9:00PM
[ONG ENG HOE]
ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
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Letters/Correspondences										1 per page v		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1		Edit		

Assessment Reports										1 per page v		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)								Thumbnail	Print	
1	13/12/17 12:02	Accident Statement <small>From: SC - Rag. No: SLM2378L, Claimant: ONG ENG HOE</small>						1		Load HTM		

Photos/Images										3 per page v		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	
1	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
2	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
3	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
4	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
5	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
6	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
7	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
8	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
9	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
10	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
11	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
12	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
13	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
14	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
15	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
16	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
17	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
18	12/12/17 19:25	General View						1		Load JPG	<input checked="" type="checkbox"/>	
19	13/12/17 17:50	Reinspection Photo						1		Load JPG	<input checked="" type="checkbox"/>	
20	13/12/17 17:50	Reinspection Photo						1		Load JPG	<input checked="" type="checkbox"/>	
21	13/12/17 17:50	Reinspection Photo						1		Load JPG	<input checked="" type="checkbox"/>	
22	13/12/17 17:50	Reinspection Photo						1		Load JPG	<input checked="" type="checkbox"/>	
23	13/12/17 17:50	Reinspection Photo						1		Load JPG	<input checked="" type="checkbox"/>	
24	13/12/17 17:50	Reinspection Photo						1		Load JPG	<input checked="" type="checkbox"/>	
25	13/12/17 17:50	Reinspection Photo						1		Load JPG	<input checked="" type="checkbox"/>	

Documentation										1 per page v		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail	Print	

1	12/12/17 14:13	TP GIA REPORT	1	Load PDF	
2	12/12/17 14:13	TP ESTIMATE- MARKED	1	Load PDF	
3	22/12/17 15:19	LETTER TO INSURED	1	Load PDF	
4	09/01/18 11:21	WORKSHOP INVOICE	1	Load PDF	
5	09/01/18 11:21	AUTHORISATION TO ACT FORM	1	Load PDF	
6	09/01/18 11:21	Release Voucher	1	Load PDF	
7	09/01/18 11:21	RENTAL RECEIPT	1	Load PDF	
8	09/01/18 11:25	LTA SEARCH	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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v

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLM2378L (Insd veh)	Model:	HYUNDAI I40 1.7 D CRDI F/L
	SHA2846M (TP veh)		AT ABS AIRBAG 4DR (M)
Date of Accident:	09/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No
Repair Estimate	:	\$	3,828.44
Final Repair Cost	:	\$	2,780.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,780.00

Is Third Party Workshop GIA Registered? ☒ [X] YES ☐ [] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: 28

BOLA Liability: 100 (%) Assessed Liability (*): 0 (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 2,780.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

09 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17023551/K1HA3Q2

Date: 09/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100504613
 Claimant Vehicle No: SHA2846M Insured Vehicle No: SLM2378L
 Date of Loss: 09/12/2017 Nature of Claim: TP Claim No: 8790801037SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHA2846M**
 Make & Model: HYUNDAI I40, 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M) Engine No: D4DFDU539495
 Reg. Date: 03/09/2015 (Man. Year: 2015) Chassis No: KMHLB41UMGU077258
 Colour: Blue Odometer: 382678 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: West Lake 7 mm Rear Left Side: West Lake 7 mm
 Front Right Side: West Lake 7 mm Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,627.98	1,528.38	1,099.60	41.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	950.00	580.00	370.00	38.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,577.98	2,108.38	1,469.60	41.07
+ GST 7.00/7.00% (S\$)	250.46	147.59	102.87	41.07
Nett Amount (S\$)	3,828.44	2,255.97	1,572.47	41.07
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$125.00/day) (S\$)		375.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		2,786.32		
Global Sum Settlement (S\$)		2,780.00		

INSPECTION

Date of Assignment: 11/12/2017
 Date Inspected: 11/12/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	603.60 FL	*603.60 FL
2	1		*REAR BUMPER REINFORCEMENT	Cracked	504.35 FL	*504.35 FL
3	1		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	N/S Serviceable / O/S Bent	360.00 FL	*180.00 FL
4	1		*REAR BUMPER SIDE BRACKET	Serviceable	49.00 FL	*- FL
5	1		*REAR BUMPER CLIPS	Necessary	22.00 FL	*22.00 FL
6	1		*REAR BUMPER SPONGE	Torn	143.40 FL	*143.40 FL
7	1		*REAR BUMPER UNDER COVER	Cracked	225.00 FL	*225.00 FL
8	1		*REAR PANEL	Repair	592.30 FL	*- FL
9	1		*REAR PANEL GARNISH	Serviceable	57.70 FL	*- FL
10	1		*REAR PANEL LOWER PANEL	Repair	495.50 FL	*- FL
11	1		*REAR BUMPER REVERSE SENSOR	Shorted	135.70 FS	*135.70 FS
12	1		*REAR BUMPER RUBBER MAT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	3,238.55	1,864.05
- List Item Discount on L Items 20.00/20.00% (\$\$)	610.57	335.67
Total Parts (\$\$)	2,627.98	1,528.38

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	380.00	200.00
2	SPRAY PAINTING CHARGE	New	400.00	360.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	20.00
Gross Labour Cost (S\$)			950.00	580.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >