

## Joy Irene (LKKAUTO)

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**From:** Joy Irene (LKKAUTO)  
**Sent:** Friday, 22 December, 2017 3:18 PM  
**To:** 'charcoal.me@gmail.com'  
**Cc:** Vic (LKKAUTO)  
**Subject:** ACCIDENT INVOLVING SLM 2378L / SHA 2846M / OTHERS ON 09.12.2017  
**Attachments:** ADDENDUM FORM.pdf

CC3/AIG17023551/K1ha3

### ONG HENG HOE

Policy Holder

Dear Sir,

### **ACCIDENT INVOLVING SLM 2378L / SHA 2846M / OTHERS ON 09.12.2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

**Kindly also sign the attached addendum form to correct the details in your accident statement report. Please send it back to us by e-mail. Thank you.**

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6749-5792 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
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