

DPS CASE OWNER:

CC 4 / AXA170

23527, P14A3

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SKF 68530



INSRS:

WSP:

Tel:

Liability:

RMKS:

weavnes



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

12/12

17/1

SKF 68530 - X; SHB 7628M - X

* to obtain TP's video & be stringent on COR.

3/7/19

- Gabriel Richmond. No repair done at weavnes.

4/7/19

- File -> MK to close (up)

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/AXA17023527/ua3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 12-12-2017	
			Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 7628M	Veh. Inspected	SKF 6853D	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	01/12/2017	Inspection Date		
Survey held at	WEARNES AUTOMOTIVE PTE LTD 249 ALEXANDRA ROAD SINGAPORE 159935			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SERVICE ESTIMATE

70590 - C00001 SL: SERVICE SALES - PC

Mr Liew Chin Wan (Liu Zhenwan)

38 Lorong M Telok Kurau
#03-01

Singapore 425317

GST Reg.No:M28920628X

Inv.No. : B&P 0 Page 1

Inv.date. : 05/12/2017

WIP No. : 32904

Veh.In/Out: 05/12/2017 05/12/2017

*Tel.No. : Mobile: 97483523

Reg.No. : SKF6853D

Reg.date : 26/06/2012

Mileage : 0

Chassis No: YV1FW485BC1066966

Closed by : Mandy Neo

Svc Consultant :

Remarks : Mr Liew Chin Wan (Li

Op.No	Description	Mech Qty	Price	Disc%	Pkg	Amount	G
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800	TO REPLACE LH FRONT DOOR, LH REAR DOOR, LH REAR FENDER	0	2400.00	0		2,400.00 S 1600	
802	TO PUTTY & SPRAY FRONT DOOR LH, DOOR LR, LHR FENDER	0	2100.00	0		2,100.00 S	
280	TO CHECK WIRING ALL ELECTRICAL MODULES	0	450.00	0		450.00 S	

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Labour Total	4,950.00
Parts Total	0.00
Package Total	0.00

Gross Total. 4,950.00

Net..... 4,950.00

GST @ 7.0% 346.50

Total..... 5,296.50

Paid..... 0.00

Please Pay.. 5,296.50

GST: S=StdRated; O=OutOfScope; Z=ZeroRated

Report Remarks Entry - CC4/AXA17023527/R1pa3

Remarks

Remarks

Add

Remarks 1	By	On
☐ SKF 6853D ; SHB 7628M	HMK	12/12/2017 10:05:01 AM
☐ EST : \$4950 --- SUR : MRB --- WKSP : WEARNES AUTOMOTIVE PTE LTD	HMK	23/1/2018 1:52:56 PM
☐ FILE PASS TO TTH	HMK	12/12/2017 11:09:16 AM
☐ TP-AR PLS OBTAIN VIDEO FR TP AND BE STRINGENT ON COR - Vale Oh	TTH	28/12/2017 6:33:25 PM
☐ need to do high measurement	TTH	29/12/2017 3:23:53 PM
☐ We refer to the below matter. Please arrange appointment for survey prior to making decision on liability for your client's claim. We need to check on the consistency of damages so that we can assess the claim and advise settlement.	TTH	2/1/2018 4:29:54 PM
☐ INFORMED RASUL TO BE STRINGENT ON COR. HE WILL TRY TO NEGOTIATE WITH WKSP.	HMK	23/1/2018 2:07:08 PM
☐ Dear Ms Catherine, Have spoken to Mr Liew, requested 2nd time survey by AXA insurance company Owner ask me, why his vehicle need to survey 2nd time t You may contact owner for re-survey contact number will be 97483523 Thanks Best regards, Mandy Neo Service Consultant Bodyshop & Paint Wearnes Automotive Pte. Ltd. 249 Alexandra Road 159935 F (65) 6264 7137 O (65) 97704368 www.wearnes.com mandy.neo@wearnes.com	HMK	2/2/2018 11:20:18 AM
☐ File transfer to HT	TTH	29/11/2018 2:31:19 PM
☐ -	TTH	29/11/2018 2:31:59 PM
☐ Dear LKK Please let us have an update on this matter. Thank you. Regards Sashe	HMK	7/5/2019 6:46:26 PM

Print Sent Message

This mail is associated with :

***SKF6853D (C0464488)**

[SHB7628M]

TP

LIEW CHIN WAN

Dec 1 2017 4:00PM

[TRANS-CAB SERVICES PTE LTD]

Wearnes Automotive Pte Ltd (alexandra)

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 03/07/2019 14:23 PM.
To sashe.goms@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Submit wp Report> C0464488

Dear Sirs/Mdm,

We refer to the above matter.

We were informed by Third Party workshop that claimant do not come back to their workshop for repair up-to-date.

In view of the above, We will proceed to close file and submit our without prejudice report to your office.

Thank You

Hsiao Tong

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Dec 2017		11 Dec 2017 13:27 Edit Adj Rpt	S\$4,150.00 Edit Estimates	S\$4,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured: **TRANS-CAB SERVICES PTE LTD**, Co. Reg. No.: 200303878K, Email: CLAIMS@TRANSCAB.COM.SGMain Claimant: **LIEW CHIN WAN**, ID: S7901302AVehicle Reg. No.: **SKF6853D**Date of Loss: 01/12/2017 16:00 - :59
[65 Months and 5 Days From LTA Reg Date (Man Yr)]Claim Type: **TP / C0464488**

Policy/Cover Note No.: P1680520 (Third Party Only)

Vehicle Reg. No. (Insured): **SHB7628M**

Policy No. (Claimant): 5055773008-05

Excess: S\$5,000.00

Repairer: **Wearnes Automotive Pte Ltd (alexandra) (HQ)** 249 ALEXANDRA ROAD, 159935 Alexandra - Tel: 64731488Handling Insurer: **AXA Insurance Pte Ltd (HQ)** - Tel: 6338 7288 ... [Handled by **Vale Oh** - 6880 4897]Claimant's Insurer: **NTUC Income Insurance Co-operative Ltd (HQ)** - Tel:Adjuster: **LKK Auto Consultants Pte Ltd (HQ)** - Tel: 6256-3561 ... [Handled by **MOHD RASUL**] ... [Final Rpt due 20/12/2017]Driver/Custodian (Insured): **TEO YEOK HAN JOHN** (), NRIC: S1067015B, Tel: +6596965519 Email:

Adj Asg. Remarks: TP-AR PLS OBTAIN VIDEO FR TP AND BE STRINGENT ON COR

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA_SG (02/09/2018): Re: Direct Settlement - Accident Involving SHB7628M (OI : AXA - C0464488) and SK...
- AXA_SG (11/12/2017): New TP Assignment - /P1680520

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKF6853D (C0464488)**
[SHB7628M]
TP
LIEW CHIN WAN
Dec 1 2017 4:00PM
[TRANS-CAB SERVICES PTE LTD]
Wearnes Automotive Pte Ltd (alexandra)

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
Assessment Reports					1 per page ☐
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/01/18 14:05	Adjuster Immediate Advice	1	Load HTML	
Documentation					1 per page ☐
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print
1	11/12/17 09:25	EMAIL_ABS	1	Load PDF	
2	11/12/17 09:25	SHB7628M INSD GIA_ABS	1	Load PDF	
3	11/12/17 09:25	SKF6853D ESTIMATE & TP GIA_ABS	1	Load PDF	
4	11/12/17 10:19	TP Checklist	1	Load XLSX	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	04/07/19 08:17	LKK Survey Photos	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 			
Show Remarks To: ☐ Handling Insurer. Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA17023527/R1PA3Q2

Date: 12/07/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No: P1680520

Claimant Vehicle No: SKF6853D

Insured Vehicle No: SHB7628M

Date of Loss: 01/12/2017

Nature of Claim:

TP

Claim No: C0464488

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKF6853D

Make & Model: VOLVO V60, 1.6 (A)

Reg. Date: 26/06/2012 (Man. Year: 2012)

Colour: Black

Engine Capacity: 1596 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

Engine No: HIDDEN

Chassis No: YV1FW485BC1066966

Odometer: 143464 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/50Z R17

Rear Tyre Size: 215/50Z R17

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,950.00	4,150.00	800.00	16.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,950.00	4,150.00	800.00	16.16
+ GST 7.00/7.00% (S\$)	346.50	290.50	56.00	16.16
Nett Amount (S\$)	5,296.50	4,440.50	856.00	16.16
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 11/12/2017

Date Inspected: 18/01/2019 Inspected At:

Wearnes Automotive Pte Ltd (alexandra)
(HQ)
249 ALEXANDRA ROAD
Singapore 159935

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 11 Jul 2019)
Parts: 143	VOLVO V60 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKF6853D)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REPLACE LH FRONT DOOR ,LH REAR DOR ,LH REAR FENDER	New	2,400.00	1,600.00
2	TO PUTTY & SPRAY FRONT DOOR LH ,DOOR LR ,LHR FENDER	New	2,100.00	2,100.00
3	TO CHECK WIRING ALL ELECRICAL MODULES	New	450.00	450.00
Gross Labour Cost (S\$)			4,950.00	4,150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >