Weetens S

Report Format :

Lump Oum / 1.3 / 1850

195

Survey Department Check List (Case Handler)

Reference No. : Policy Type: OD /	NS TP/	INCIFO23506 TP RES / TL / EV	Klub

Admin (

	Case Handler	Typist
: Case handler to make sure all	Information created by the assign	ment team are ACCURATE
	[N D 4 -] N D - 4 -]	V Data N-Data

The state of the s	Assign Form	Y-Date	N-Date	<u>Y-Date</u>	
С	Reference No.				
С	Customer Code				
N	Assign From	_			
С	Assign Date				
С	Veh No (Inspected)	~			
С	Veh No (Insured)	The same			
С	D.O.A	~			
С	Policy No	_			
С	Claim No		-		
С	Insurance Authorisation (CA /REV/REP)	-	-		1
С	Report Type				
С	Weekend Charges		-	-	
N	Survey held at/Repairer				
С	Excess or (): Case handler to make sur				
Surveyo		A460			-
			_		
	nment Form Vehicle No	~			
(1) Assig	nment Form	×			
(1) Assig C	vehicle No Regn Month/Year Vehicle Type	× × ×			
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С	Damaged Vehicle Photographs Uploaded		
(3) Worl	kshop Estimate/Assignment Form		
N	ALL Parts condition	~	
С	Market Value for OD cases		4
С	Estimate Repair Cost for PRI (RSI, TMI, MSIG)		
С	Days of repair	~	
C	Finalised Amount	/	-
С	Re-inspection Cases to Finalize within 5 Days		
(4) Syste	em - (Views/Merimen)		
C	Resurvey photo Uploaded	•	

Check By:	VERON IS			17
	Case Handler	110	Da	te



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315



Reg. No: 52983356E GST Reg. No. 20-0405911-H

NTUC INCOME INSUR	ANCE CO-OPERATIVE LTD	Ref: NS/INC1702350	06/K1vb
73 BRAS BASAH ROAI #05-01 NTUC TRADE U 189556	O JINION HOUSESINGAPORE	Date: 11-12-2017 Code: INC4	
	Policy Particulars	:- THIRD PARTY CLAIM	
Insured Veh.	SJB 9482D	Veh. Inspected	SHC 879X
Policy No.	5090059934	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	11/12/2017
2.	Vehicle Parti	iculars & Condition	
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	\$\overline{\sigma}	Steering	
Brakes		Modification	
General			
3.	Condit	tions of Tyres	
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre		. 21	mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4.	Descript	tion of Damages	
5.	Gener	al Information	
Accident Date	08/12/2017	Inspection Date	11/12/2017
Survey held at	COMFORTDELGRO ENGINE	ERING PTE LTD	
	59 LOYANG DRIVE SINGAPORE 508969		
5a.		Remarks	
A)THE INSPECTI	ON WAS CONDUCTED ON A"W CE TO YOUR INSTRUCTIONS,	ITHOUT PREJUDICE" BAS	IS. ED REPAIRS.

TP Claims against NTUC Income: Follow-Through Survey

			Claimant Vehicle	Income Vehicle		IIme or		lentative repair
ON/S	Income Reference	Claimant (Owner / Taxi Company)	No.	No.	D.O.A	Accident	Estimate	cost
-	2	CITYCAB PTE LTD	SHC 879X	SJB 9482D	8/12/2017	20:55	\$3,113.20	\$1,850.00
2	2 MT/0973282-002	COMFORT TRANSPORTATION PTE LTD	SHC 8208E	SJD 2935A	12/12/2017	1:40	\$4,386.00	\$1,950.00
m	3 MT/0974110-001	CITYCAB PTE LTD	SHB 2248J	SGD 2855H	11/12/2017	17:20	\$2,681.58	\$1,502.61
4	4 MT/0972947-002	COMFORT TRANSPORTATION PTE LTD	SHC 8625J	SGJ 4049Z	8/12/2017	20:20	\$2,461.58	\$1,086.18
	5 MT/0972754-002	CITYCAB PTE LTD	SHB 4898U	SJL 8592Z	6/12/2017	18:30	\$3,174.52	\$2,050.00
9	6 MT/0974119-001	COMFORT TRANSPORTATION PTE LTD	SH 7765M	SKU 4012Z	10/12/2017	21:00	\$2,006.48	\$710.95
7	7 MT/0973164-002	COMFORT TRANSPORTATION PTE LTD	SHD 4119A	SJB 9304K	9/12/2017	15:40	\$1,836.32	\$650.00

eBaoTech									Gener	alClaim
Hello, NAC_PAYA_UBI_800	0601						Change Lar	iguage i	Change Password	• Log Out
My Desktop	Polic	y Query								•
Notice of Loss	Policy N	0.				Date of Acc	dent	08/12/	2017 18:26	
	Vehicle I	No.(Far Motor)	51894820							
						Search				
	Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	-60	5090059934	PROPERTY SALESPERSON	53360191)	GCV	Comprehensive	5389482D	SJB9482D	08/04/2017	07/04/2018
					- 1	Continue				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT	
Date Of Report	09/12/2017 12:14	
Date Of Accident	08/12/2017 20:55	
Exact Location Of Accident	ANG MO KIO KIO HUB LOBBY DRIVE WAY	
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHC879X	
Insured/Policyholder		
Name Of Registered Owner	CITYCAR PTF LTD	

Name Of Registered Owner CITYCAB PTE LTD
Co Reg No 199502839G

Email Address FLEETSAFETY@CDGTAXI.COM.SG

Mobile Phone No

Alternative Phone No OFFICE-65508768

Vehicle Particulars

Manufacturer MERCEDES-BENZ

Model E220

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No. Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

Insurance Company

Name of Insurance Company

FIRST CAPITAL INSURANCE LTD

Type Of Coverage

THIRD PARTY FIRE AND/OR THEFT

Fleet Policy

YES

Policy Number

D-15072702MFSH

Cover Note Number

Driver

 Name of Driver
 TAN MARY

 NRIC No
 \$1545780E

 Date Of Birth
 24/10/1962

 Occupation
 OUTDOOR

 Date Of Driving Pass
 25/01/1980

Driving Experience 37 YEARS AND 10 MONTHS

Gender FEMALE

Mobile Number

Fax Number

Contact Number

EMail Address M.TAN96@YAHOO.COM.SG

Address

BLK 98 ELIAS ROAD #03-55

Postcode

519954

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - OPENING DOOR OF VEHICLE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLS REFER TO ATTACHED / Type Of Accident: 3P OPEN DOOR

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJB9482D

Vehicle Make/Model/Colour

Details Of Properties

ONG QUEE BON

NRIC/Passport Number

S1628860H

Contact Number

Name of Driver

94556379

Address

Postcode

Insurance Company Name

NTUC INCOME INSURANCE CO-OPERATIVE LTD

Nature Of Damage

LEFT REAR DOOR

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan Pg. 1

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

CITYCAB PTE LTD CO. REG. NO. 199502839G

Policyholder's Signature Date & Time: Driver's Signature (If driver is not the policyholder)

Date & Time:

Jackson Hang CSO

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

GIMHAC SketchPiznForm_V2

** *

5-0

Sketch Plan Pg. 2

KETCH PLAN					
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	Name and Associated				-Dental-section
			Marian		
	/				
CLARATION			109241	1, -	Brown .
We declare the foregoing particulars	are true in every respect.		4	12/17	Our Claro
CITYCAB PTE LTD CO. REG. NO. 199502839G	116		Jak	kson Heng	l.
	State of the		Reporting Cent	9-7	Signature
licyholder's Signature te & Time:	Oriver's Signature (If driver is not the policyholder)		Reporting Cent Name:	re reisonners	Silling to the
1200 Y S 100 S 100 S	Date & Time:		NRIC/FIN No.:		

CIARFAC Shell hPranForm, V3

NRIC/FIN No.:

8 C

Page 4 of 17

OMFORTDELGRO ENGINEERING

member of COMFORTDELGRO

NTUC

LKK

ComfortDeiGro Engineering Pte Ltd

Marries - Stranda Barri Farmina - 03 9230 8735

Workshops
59 Loying Drue Streamore 505309
383 Ser Mary Drive Streamore 57571

34 Simovin Loop Singapore 738190 7 Sungai Kadus Way Singapore 738791 8 Datu Avenue 1 Singapore 539557

Date/Time: 11.12.2017 08:09

Page : 1

es Order:	Sales	JOB CARD	TP(CFSO)1	ARC Repair	
s Ord	Sales	JOB CARD	TP(CFSO)1	ARC Repair	

JC NO.305096373

OMER	REGN NO. 879X	MILEAGE
IS CITYCAB PTE LTD	MAKE: MERCEDES BENZ	FUEL EF
OMER NO 383 SIN MING DRIVE Singapore SINGAPORE 575717	MODEL E220CDI(E5) 09	12.2017 10:10
(B) 65551188 (O)	YR OF MANU. 2013	TARGET DATE
(P)	CHASSIS CODE WDD2120022A760794	COMPLETION DATE/TIME:

JOB DESCRIPTION

ccident Date: 08.12.2017

sturned to Service Reception upon collection

ATURE: 3P 08.12.17

/NO

DUNT CARD NO.

am:

LABOR CODE

DESCRIPTION

RHS

XED & PASSED OUT BY:	
SERVICE ADVISOR	CUSTOMER'S SIGNATURE
ledgement Slip	Exit Pass
No.: SHC 879X LIMTS	Vehicle No.: SHC 879X
f Service Advisor Signature/Date	Name of Service Advisor Date

To be kept by Security Guard

CITY CAB PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SHC 879X

DATE 11/12/2017 13:46

MAKE

TS

	Mirror Glass,Frt,RH Mirror Housing W/Signal Lamp,Frt,RH Mirror Motor Assy,Frt,RH SUB TOTAL LESS 20% DISCOUNTED TOTAL	Type	Unit Price	\$ \$ \$ \$	230.00 414.00 860.00 1,504.00 300.80 1,203.20
	Mirror Housing W/Signal Lamp,Frt,RH Mirror Motor Assy,Frt,RH SUB TOTAL LESS 20%			\$ \$ \$	414.00 860.00 1,504.00 300.80
1	Mirror Motor Assy,Frt,RH SUB TOTAL LESS 20%			\$ \$ \$	860.00 1,504.00 300.80
	SUB TOTAL LESS 20%			S	1,504.00 300.80
	LESS 20%			\$	300.80
	DISCOUNTED TOTAL			\$	1,203.20
	Rear Door Comfort Limo Cab Logo /			s	60.00
				\$	60.00
	Labour Charge				400
	3			s	800.00
	Panel Beating			535	1.000.00
	Spray Painting Charge			S	1,000.00
	Wiring Charge			\$	50.00
	TOTAL LABOUR			\$	1,850.00
	ESTIMATE TOTAL			S	3,113.20
	9-90-00-00-00-00-00-00-00-00-00-00-00-00				
	Kalu (UKK)				
	11/2/0+ 133.4	KK Auto Con e Repairer o o resurvey bel- o display dan	sultants hence notify f the following; the after spray painting		
	Kalu (UKK) 11/12/12/12/133.45 th 3 logs 4/5 Ather Ry 2 photo S Ack	arts prices are hird party sur- o illegal mo	ubject to confirmation vision a "Without Prejudice" basation(s) is allowed	56	
		Subject to final flowledged by Rature:	emis) must be res seyed and approval from Insusice Compa epairer	16y	
	Date				
	This is an initial estimate based on a visual inspection of the	ne above ve	hicle. The final repair		1

COMFORTDELGRO ENGINEERING

305096373 Our Job Ref No : ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969 Fax: 6546 8156 13/12/17 Date FINALIZATION FORM Fax: LKK KALVIN ANG Date of Accident : 08-Dec-17 Vehicle Reg No. : SHC 879X The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-SJB9482D NTUC The repair job shall bill to: 2. The finalized amount shall be: Spare Parts after List discount (a) Labour Charges (b) Total for Part-By-Part Repair Cost Lumpsum Repair (if applicable) (c.) \$1,850.00 Total for Lumpsum repair cost after Less: 20% \$1,850.00 Final Lumpsum Repair cost working days. Estimated normal period for repairs: 3. We shall treat the above amount as Correct and Confirmed if there is no reply from you 4. within 7 working days We confirm the estimates and Thank you for your assistance. finalized amount Signature Signature: Name LIMTS Name 62148398 Date Tel 65468156 Fax For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
Medical Fees (on behalf of driver, if applicable)				
6 Overrun				

Remarks:			
000000000000000000000000000000000000000			
97			



Thatcham escribe

5b.

ESTIMATED NORMAL PERIOD FOR REPAIR:

National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC17023506/K1vbn2 73 BRAS BASAH ROAD 26-12-2017 Date: #05-01 NTUC TRADE UNION HOUSESINGAPORE Code: INC4 Policy Particulars :- THIRD PARTY CLAIM 1. **SHC 879X** SJB 9482D Veh. Inspected Insured Veh. 0.00 Coverage (\$) Policy No. 5090059934 0.00 MT/0972974-002 Excess (\$) Claim No. 11/12/2017 **Assign Date** Assign From Vehicle Particulars & Condition 2. 2143 MERCEDES BENZ E 220 C.C Make & Model 2013 HIDDEN Year of Reg. Engine No. WHITE Chassis No. WDD2120022A760794 Colour IN ORDER Odometer 708860 Steering STANDARD ALLOY RIM Modification Brakes IN ORDER FAIR General Conditions of Tyres 3. Balance Make Size 7 mm BRIDGESTONE R/H Front Tyre 205/60 R16 7 mm BRIDGESTONE 205/60 R16 L/H Front Tyre 7 mm BRIDGESTONE 205/60 R16 R/H Rear Tyre 7 mm BRIDGESTONE 205/60 R16 L/H Rear Tyre **Description of Damages** 4. THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS. General Information 5. 11/12/2017 Inspection Date **Accident Date** 08/12/2017 COMFORTDELGRO ENGINEERING PTE LTD Survey held at 59 LOYANG DRIVE SINGAPORE 508969 Remarks 5a. A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

Estimate Days of Repair

3 Working Days



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 879X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			0.00
1	MIRROR GLASS,FRT,RH	CRACKED	230.00	230.00
1	MIRROR HOUSING W/SIGNAL LAMP, FRT, RH	CRACKED	414.00	414.00
1	MIRROR MOTOR ASSY,FRT,RH	CRACKED	860.00	860.00
	LESS 20% DISCOUNT		-300.80	-300.80
			1,203.20	1,203.20
	SPECIAL NETT ITEMS			
1	REAR DOOR COMFORT LIMO CAB LOGO (SN)	NECESSARY	60.00	60.00
	W III		60.00	60.00
	LABOUR			
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		850.00	420.00
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		1,000.00	650.00
	01 (2013) (2013) (2013) (2013) (2013) (2013)		1,850.00	1,070.00
	GRAND TOTAL		3,113.20	2,333.20
	RECOMMENDED COST OF LUMP SUM REPAIRS			1,850.00

RECOMMENDED COST OF LUMP SUM REPAIRS	1,850.00
(TO ITS PRE-ACCIDENT CONDITION)	
(CONFIRMED)	

Report Ref No. NS/INC17023506/K1vbn2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

h

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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