

INS CASE OWNER:

Shawn

CC 4 / AIG17023472 / KZAS

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

11/12/17

Date / Time:

11/12/17

Registered in Marimen:

11/12/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBF 7873X

Claim No.:

8974052237 SG

Name of Insured:

IDBOX (S) PTE LTD

Policy No.:

2100502926

Insured Tel No.:

HP: 9850-4364

Make / Model:

Excess Sec II :SS

D.O.A: 08/12/17

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

STY 4640B



INSRS:

WSP: City Auto

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STY 4640B - C/3/AIG17023472/1959202 D09:31/01/18

- C/1/0025577/1/00 D09:31/12/17

* OI NR - SEND FIRST LETTER TO OI.

RECEIVED FROM ZAYER

110PM CALL OI, NO ANSWER.

W/OIC MS. EVELYN
CONFIRMED ACC. AGREED
& AWARE NCD ISSUE.

RECEIVED 11 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (If non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (If non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

10-4-18

Confirm with:

VRONICA

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost:

SS

4,012.50

Loss of Rental (LOR):

SS

975.xx (6.5 days) x 120

Loss of Use (LOU):

SS

= (\$ x days)

Loss of Income (LOI):

SS

= (\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS

2. x x

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS

4,989.50

Global Sum SS:

4,985.xx

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

4,985.xx

Name 1:

CITY AUTO PTE LTD

Payee 2: (Strike if N.A.)

SS

-

Name 2:

X

Payee 3: (Strike if N.A.)

SS

-

Name 3:

X

COPY SENT

ASS. REC. BY:

REF:

A/G-1

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Vsh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

days

Res.: Yes or No

Lum Sum: _____

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted _____

Vehicle: IN / OUT

Date / Time

Action / Instruction

12/12 File pass to Customer

25-01-18 L/S \$3,750

R(\$3,902.70/.50%)

Veh No: _____

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: _____

Colour _____

Sp. Reading _____

Eng/No: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD / Rim or

Tyre Size

F: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal. _____

mm

L/Bal. _____

mm

D.O.A. _____

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee

Transportation

\$ - RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I: (\$




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG17023472/Kza3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 11-12-2017		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBF 7873X	Veh. Inspected	SJY 4640B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	11/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/12/2017	Inspection Date	11/12/2017	
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 SIN MING ROAD SINGAPORE 575643.			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	9430B

Vehicle Details

Vehicle No.	SJY4640B
Vehicle to be Exported	No
Intended De-registration Date	12 Dec 2017
Vehicle Make	AUDI
Vehicle Model	A5 1.8T FSI MU CVT ABS D/AB HID P-SR 2DR
Primary Colour	Black
Manufacturing Year	2008
Engine No.	CAB033364
Chassis No.	WAUZZZ8T89A015074
Maximum Power Output	125.0 kW (167 bhp)
Open Market Value	\$45,837.00
Original Registration Date	23 Oct 2008
First Registration Date	23 Oct 2008
Transfer Count	2
Actual ARF Paid	\$45,837.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	22 Oct 2018
PARF Rebate Amount	\$22,918.00

Intended COE Rebate Details

COE Expiry Date	22 Oct 2018
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$15,058.00
COE Rebate Amount	\$1,238.00
Total Rebate Amount	\$24,156.00

The information contained herein is correct as at 12 Dec 2017

OK



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
 TEL: 6453 1235, 6452 0850 FAX: 6452 7044
 24hrs Towing Services Tel: 9823 9898
 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG Asia Pacific Insurance Pte. Ltd.
 Chartis Building
 78 Shenton Way #07-16 239058
 Singapore 079120

Attention : Motor Claim Department

Contact : 18004193000 Fax No. : 68357416

Estimate : ES004898

Date : 09/12/2017
 Vehicle Num. : SJY 4640B
 Make/Model : Audi A5
 Chassis/Eng# : WAUZZZ8T89A015074
 Accident Date : 08/12/2017
 Claim No. : TP AIG
 Reference : -
 Policy No. : D17MTPV01006203
 Request : 6 Days

S/N Quantity Particular Unit Price Amount SS

		LIST ITEMS :			
1.	1	Bonnet		1,050.00	✓
2.	1	Bonnet lock (Upper)		125.00	✓
3.	1	Bonnet lock (Lower)		185.00	✓
4.	1	Front bumper		980.00	✓
5.	1	Front bumper grille		450.00	✓
6.	1	Front bumper bracket		75.00	✓
7.	1	Front bumper sponge		85.00	✓
8.	1	Front bumper reinforcement		410.00	✓
9.	1	Support panel		520.00	✓
10.	1	Support top garnish		95.00	✓
11.	2	Headlamp		1,100.00	✓
12.	2	Headlamp bracket		95.00	✓
13.	2	Radiator air guide		35.00	✓
14.	1	Air intake air duct		68.00	✓
		List TotalSS :		6,503.00	
		10.00% Discount SS :		650.30	
				5,852.70	

LABOUR :

*To check wiring and lighting
 *To knock jackout damaged parts, panel beating,
 welding, align, refix and to renew accident parts

50.00

750.00

400

CONTINUE / ...



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
 TEL: 6453 1235, 6452 0850 FAX: 6453 7944
 24hrs Towing Services Tel: 9823 9898
 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG Asia Pacific Insurance Pte. Ltd.
 Chartis Building
 78 Shenton Way #07-16 239058
 Singapore 079120

Attention : Motor Claim Department
 Contact : 18004193000 Fax No. : 68357416

Estimate : ES004898

Date : 09/12/2017
 Vehicle Num. : SJY 4640B
 Make/Model : Audi A5
 Chassis/Eng# : WAUZZZ8T89AD15074
 Accident Date : 08/12/2017
 Claim No. : TP AIG
 Reference : -
 Policy No. : D17MTPV01006203

S/N	Quantity	Particular	Unit Price	Amount SS
		*Spray painting on affected & replace parts		850.00
		*Remove and recharge air con gas		750.00
		Labour Total SS :	1,000.00	1,800.00

P - \$ 3,990.00
 - 10 %

3,591.00

L - 1,080.00

4,671.00

- 20 %

3,736.80

4/5 - \$ 3,750.00

REPAIR 6 DAYS

E. & O.E.

Total SS : 7,652.70

=====


 for CITY AUTO PTE LTD



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
 TEL: 6453 1235, 6452 0850 FAX: 6453 7944
 24hrs Towing Services Tel: 9823 9898
 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG Asia Pacific Insurance Pte. Ltd.
 Chartis Building
 78 Shenton Way #07-16 239058
 Singapore 079120

Attention : Motor Claim Department

Contact : 18004193000 Fax No. : 68357416

Estimate : ES004898

Date : 09/12/2017
 Vehicle Num. : SJY 4640B
 Make/Model : Audi A5
 Chassis/Eng# : WAUZZZ8T89A015074
 Accident Date : 08/12/2017
 Claim No. : TP AIG
 Reference : -
 Policy No. : D17MTPV01006203

Not Authored
1-B.1, vily & ?
4-5 days

S/N	Quantity	Particular	Unit Price	Amount	SS
-----	----------	------------	------------	--------	----

LIST ITEMS :					
1.	1	Bonnet	<i>B₁</i> 1,050.00		✓
2.	1	Bonnet lock (Upper)	125.00		?
3.	1	Bonnet lock (Lower)	185.00		?
4.	1	Front bumper	<i>B_u</i> 980.00		✓
5.	1	Front bumper grille	<i>CMA</i> 450.00		✓
6.	1	Front bumper bracket	75.00		?
7.	1	Front bumper sponge	85.00		?
8.	1	Front bumper reinforcement	410.00		?
9.	1	Support panel	520.00		?
10.	1	Support top garnish	<i>CMA</i> 95.00		✓
11.	2	Headlamp	<i>C/S Sux</i> 1,100.00	2,200.00	
12.	2	Headlamp bracket	95.00	190.00	?
13.	2	Radiator air guide	35.00	70.00	?
14.	1	Air intake air duct		68.00	?
List Total\$:				6,503.00	
10.00% Discount \$:				650.30	
				5,852.70	

LABOUR :

*To check wiring and lighting
 *To knock jackout damaged parts, panel beating,
 welding, align, refix and to renew accident parts

50.00 *200*
 750.00 *?*

CONTINUE / ...



CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643.
 TEL: 6453 1235, 6452 0850 FAX: 6453 7944
 24hrs Towing Services Tel: 9823 9898
 Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG Asia Pacific Insurance Pte. Ltd.

Chartis Building

78 Shenton Way #07-16 239058

Singapore 079120

Attention : Motor Claim Department

Contact : 18004193000 Fax No. : 68357416

Estimate : ES004898

Date : 09/12/2017

Vehicle Num. : SJY 4640B

Make/Model : Audi A5

Chassis/Eng# : WAUZZZ8T89A015074

Accident Date : 08/12/2017

Claim No. : TP AIG

Reference : -

Policy No. : D17MTPV01006203

S/N	Quantity	Particular	Unit Price	Amount S\$
		*Spray painting on affected & replace parts		850.00
		*Remove and recharge air con gas		150.00
		Labour Total S\$:		1,800.00

6601

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

E. & O.E.

Total S\$: 7,652.70

=====

[Signature]

for CITY AUTO PTE LTD



CITY AUTO PTE LTD

One-Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

Your ref: GBF7873X

Our ref: SJY4640B

21/03/2018

WITHOUT PREJUDICE

Attn: Motor Claim Dept

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78

SHENTON WAY

SINGAPORE 079120

Dear Sir/Mdm,

Accident involving SJY4640B and GBF7873X on 08/12/2017

We refer to the above said accident.

We enclosed here with relevant documents as stated below:-

- Repair tax invoice
- Letter of authorization
- GIA search receipt

As instructed, we are claiming the following as stated below:-

Cost of Repair	:	S\$ 4,012.50
Rental (7 Days x \$200.00)	:	S\$ 1,400.00
LTA Search Fee	:	S\$ 2.00
		<u>S\$ 5,414.50</u>

We do not have the survey report and photographs as our client's motor vehicle was surveyed by your appointed surveyor.

Please kindly let us know whether you are prepared to settle our client's claim & we look forward to hear from you soonest.

Thanks & regards

Veronica Law (Claim dept.)

Tel: 6453 1235

Fax: 64537944

Email: cityauto@singnet.com.sg

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Wednesday, 21 March 2018 11:14 AM
To: 'recruit@idbox.com.sg'
Subject: ACCIDENT INVOLVING GBF 7873X AND SJY 4640B ON 08/12/2017 ALONG 273 THOMSON ROAD CARPARK

Our ref: CC4/AIG17023472/Kja3

ID BOX (S) PTE LTD

Policy Holder

ATTENTION : Ms. Evelyn

Dear Madam,

ACCIDENT INVOLVING GBF 7873X AND SJY 4640B ON 08/12/2017 ALONG 273 THOMSON ROAD CARPARK

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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CITY AUTO PTE LTD

BLK 8, SIN MING IND. ESTATE, #01-60/62, SIN MING ROAD, SINGAPORE 575848.
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

RE: LETTER OF AUTHORIZATION

Name of owner: PANG CHAI LIANG NRIC: 501794303
Address: APT BLK 626 HOUGANG AVENUE 8 # 10-162 SINGAPORE 530626
Name of Driver: PAH EN GUANG . KENNY NRIC: 524127062
Address: APT BLK 626 HOUGANG AVENUE 8 # 10-162 SINGAPORE 530626
Accident on 02/12/17 Involving GBF 7873 X and SIT 4648 B
At/along 373 THOMSON ROAD NOVENA GARDENS

In consideration of City Auto Pte Ltd, repair my/our Motor Vehicle Audi A5
at my/our request I/We the above owner of Motor Vehicle No: SIT 4648 B do authorize
them to demand claims, settle and received whatever amount payable by the Insurance Co or Third Party
or to commence legal proceeding if necessary in my/our name for the cost or repair and the loss of
use/rental, etc and to any of there appointed solicitors to act for me/us in respect of the said
accident/claim and all amounts claimed or settled shall be belong to them absolutely. I/We further
authorize them to give an absolute discharge on my/our behalf.

I/We hereby authorize City Auto Pte Ltd, my/our repairer to give further instruction on my/our
behalf concerning the said claim and such, all future correspondence should be addressed to the
said firm/co.

My/Our repairer authorize to receive on my/our behalf monies claims, correspondence and give a
valid discharge voucher or any other documents in connection with this on my/our behalf and for
me/us.

I/We further agree to fully co-operate and attend all court hearing that are necessary and subject
to prosecution and claim maintained by City Auto Pte Ltd.

I/We further agree to undertake to indemnify them against my/our claim for the cost which arises
therewith.

In the event that my/our unsuccessful claim, I/We undertake to pay the repairer for the cost of
repairs to my motor vehicle.

Owner Signature: [Signature]
Name: Pang Chee Liang
Date: 08 Dec 2017

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
Witness Signature: [Signature] #01-58/60/62 Sin Ming Ind Est
Singapore 575843
Name: [Signature] Tel: 6453 1235 Fax: 6453 7944
(Claims Section)
Date: 08 Dec 17

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, CITY AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,985.00 (Global Sum) for vehicle no. SIY 4640B that was damaged pursuant to the accident which occurred on 08/12/2017 (date) along THOMSON ROAD CARPARK (location) involving vehicle no/s GBF 7873X. This is pursuant to the inspection conducted on 11/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PANG CHAI LIANG ("the third party claimant") of vehicle no. SIY 4640B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SIY 4640B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10th (day) of April (month) **2018** (year)


Signed by appointed surveyor

CITY AUTO PTE LTD
Blk 8 Sin Ming Road
#01-58/60/62 Sin Ming Ind Est
Singapore 575843
Tel: 6453 4245 Fax: 6453 7944
(Claims Section)
Signed by "the workshop" (with chop)



CITY AUTO PTE LTD

One-Stop Automotive Solutions

BLK 8, SIN MING IND. ESTATE, #01-80/82, SIN MING ROAD, SINGAPORE 575643
TEL: 6453 1235, 6452 0850 FAX: 6453 7944
24hrs Towing Services Tel: 9823 9898
Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

AIG ASIA PACIFIC INSURANCE PTE. LTD

NO. 78
SHENTON WAY
SINGAPORE 079120

Attention: Motor Claim Department

Contact : 64193000

Fax No. : 68357416

TAX INVOICE

Tax Invoice : I2018-002201

Date : 21/03/2018

Vehicle No. : SJY4640B

Make / Model : AUDI A5 1.8T FSI MU CVT ABS
D/AB HID P-SR 2DR

Mileage (km) : 143497

Chassis No. : WAUZZZ8T89A015074

Accident Date : 08/12/2017

Claim No. : GBF7873X

Reference : JO201801-0753

Policy No. : D17MTPV01006203

S/No. Particular	Amount
	S\$
* Lumpsum repair	3,750.00

Total S\$: 3,750.00

GST @ 7% S\$: 262.50

Grand Total S\$: 4,012.50

CASH / NETS / CREDIT CARD PAYMENT ONLY

Customer's Signature/Co. Stamp

for CITY AUTO PTE LTD

Please note all works performed by City Auto Pte Ltd as performed in this invoice is subjected to the following Warranty conditions:

- 1) Any replacement of electrical components will carry 1 month warranty period from date of this invoice.
- 2) Any replacement of mechanical components will carry 3 months warranty period.

Please note that all warranty does not cover wear and tear conditions regardless of any components.

City Auto Pte Ltd reserves the right to determine any warranty conditions.

Thank You For Your Business !



RICA LEASING
PTE LTD
Co Reg No. 200510430K

Registered Address:
126 Joo Seng Road #05-12 Gold Pine Industrial Building
Singapore 368355
Operation Address:
150 Sin Ming Drive, #08-05 Sin Ming AutoCity
Singapore 575722 Tel: 6266 2307 Fax: 6266 2306

Our Ref: CJY4640B

VEHICLE RENTAL AGREEMENT

STA No. 25602

HIRER'S PARTICULAR Name: (as in V/C) <u>PAN ENGUANG, KENNY</u> NRIC / PASSPORT No: <u>S 84 127062</u> Address (Res): <u>APT B4K C26 HUBBARD AVENUE 8</u> <u># 10-162 SINGAPORE 530622</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ D/L No: _____ D/L Type: Local/International Pass Date: <u>03-12-2007</u> Date of Birth: <u>29-04-1984</u> Tel: (C) _____ (F) _____ HP/PG: _____		Veh No: <u>SJN 3101 E</u> Replace Veh No: _____ Mileage Out: <u>170994</u> Mileage Out: _____ Make & Model: <u>toyota</u> Make & Model: _____ Auto / Manual: <u>CAVITY</u> Auto / Manual: _____ OUT: Date: <u>8/12/17</u> OUT: Date: _____ OUT: Time: <u>5.40pm</u> OUT: Time: _____	
ADDITIONAL DRIVER'S PARTICULARS Name: (as in V/C) _____ NRIC / PASSPORT No: _____ Pass Date: _____ Date of Birth: _____ Address (Res): _____ Tel/Hp: _____		RENTAL CHARGES Daily <u>7</u> @ \$ <u>200</u> = \$ <u>1,400.00</u> Weekly @ \$ _____ Monthly @ \$ _____ Hours @ \$ _____ Others @ \$ _____ CDW @ \$ _____ PAI @ \$ _____ Delivery Service _____ SUB-TOTAL \$ <u>1,400.00</u>	
Refundable Deposit: _____ Cash/Netts/Cheque/VISA/MC Cards No: _____ (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <p>FRONT</p> </div> <div style="text-align: center;"> <p>LEFT</p> </div> <div style="text-align: center;"> <p>RIGHT</p> </div> <div style="text-align: center;"> <p>REAR</p> </div> </div>		EXTENSION _____ Collection Service _____ Misc. _____ ESTIMATED TOTAL RENTAL \$ _____ Sales Person Code: _____ Hirer is responsible for the first \$1,500.00 excess for collision / damage to first party. (i.e.) RICA LEASING PTE LTD Vehicle (including windscreen) and also first \$1,500.00 excess for collision / damage to third party's vehicle for each and every accident / damage. Hirer's Signature: _____ Addition Driver's Signature: _____	
ACCESSORIES CHECK <input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM			

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY RICA LEASING PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER :
 - shall report all accidents involving the said vehicle to the Owner immediately;
 - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents :-
 - injury case;
 - non-injury case involving a Government vehicle, or damage to Government property;
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy. Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO RICA LEASING PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
15/12/2017	12:55PM	171209				15/Dec 2017 1255HR.



RICA LEASING PTE LTD

126 Joo Seng Road #05-12 Gold Pine Industrial Building
Singapore 368355 Tel: 6552 8003 Fax: 6453 1409
Co Reg No. 200510430K

OFFICIAL RECEIPT

No. 20366

Date 15-12-17

Received from Pan Enguang Kenny

the sum of Dollars One Thousand Four Hundred Only .

Being payment for SJN3101E 08/12/17 - 15/12/17 STA# 25602

☐ Cash

☐ Nets

☐ Cheque / Visa / Master

\$ 1,400 / $\frac{08}{500}$

for RICA LEASING PTE LTD



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-183794

Date of Request: 08/12/2017

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 08/12/2017

Enquiry By Jason Quak Leng Hui

TP Vehicle No. GBF7873X

Accident Date 08/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF7873X	AIG Asia Pacific Insurance Pte. Ltd.	09/03/2017-08/03/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF
SINGAPORE**

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-183794

Date of Request: 08/12/2017

Your Ref No: Online Purchase

City Auto Pte Ltd
160 Sin Ming Drive #05-01,
Sin Ming AutoCity,
Singapore 575722

Dear Sir/Madam,

Enquiry Date 08/12/2017
Enquiry By Jason Quak Leng Hui
TP Vehicle No. GBF7873X
Accident Date 08/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Dec 2017 Edit Reg		11 Dec 2017 00:00 Edit Adj Rpt	S\$3,750.00 Edit Estimates	S\$3,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: IDBOX (S) PTE LTD , Co. Reg. No.: 200200226E									
Main Claimant: PANG CHAI LIANG , ID: S01794308									
Vehicle Reg. No.:	SJY4640B	Date of Loss:	08/12/2017 16:00 - :59 [109 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 8974052237SG	Policy/Cover Note No.:	2100502926 (Comprehensive)						
Vehicle Reg. No. (Insured):	GBF7873X	Policy No. (Claimant):	D17MTPV01006203						
		Excess:							
Repairer:	City Auto Pte Ltd (HQ) 160 Sin Ming Drive #05-01,, Sin Ming AutoCity,, 575722 Sin Ming - Tel: 6453 1235								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com								
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 20/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> • AIG_SG (12/12/2017): NO OI GIA REPORT • AIG_SG (12/12/2017): TP GIA REPORT 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJY4640B (8974052237SG)
[GBF7873X]
TP
PANG CHAI LIANG
Dec 8 2017 4:00PM
[IDBOX (S) PTE LTD]
City Auto Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Letters/Correspondences										1 per page 1 <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown								Edit	
Assessment Reports										1 per page 1 <input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	08/01/18 17:20	Accident Statement <small>From: SC - Reg. No: GBF7873X, Claimant: IDBOX (S) PTE LTD</small>								Load HTM	
Photos/Images										3 per page 3 <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
2	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
3	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
4	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
5	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
6	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
7	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
8	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
9	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
10	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
11	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
12	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
13	11/04/18 17:50	General View								Load JPG <input checked="" type="checkbox"/>	
Documentation										1 per page 1 <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	11/12/17 16:39	ACKNOWLEDGEMENT EMAIL TO AIG DD 11.12.2017								Load PDF	
2	11/12/17 16:39	EMAIL FROM AIG DD 11.12.2017								Load PDF	
3	11/12/17 16:39	TP GIA REPORT								Load PDF	
4	11/12/17 16:39	TP ESTIMATE								Load PDF	
5	13/12/17 09:55	TP ESTIMATE- MARKED								Load PDF	
6	13/12/17 09:55	GBF 7873X - NON REPORTING LETTER								Load PDF	
7	21/03/18 11:18	LETTER TO INSURED								Load PDF	
8	16/04/18 09:53	WORKSHOP INVOICE								Load PDF	
9	16/04/18 09:53	AUTHORISATION TO ACT FORM								Load PDF	
10	16/04/18 09:53	Release Voucher								Load PDF	
11	16/04/18 09:53	RENTAL RECEIPT								Load PDF	
12	16/04/18 09:53	GIA SEARCH								Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBF7873X (Insd veh)	Model:	AUDI A5 1.8 SPORTSBACK
	SJY4640B (TP veh)		TFSI MU (A)
Date of Accident:	08/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No	
Repair Estimate	:	\$		8,188.39
Final Repair Cost	:	\$		4,985.00
Loss of Use	:	\$		_____ days at \$0.00 per day
Rental (if any)	:	\$		6.50 days
LTA / GIA Search Fee	:	\$		
Others:	:	\$		
	:	\$		
Final Settlement Sum (Global Sum)	:	\$		4,985.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	City Auto Pte Ltd	:	\$ 4,985.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

16 Apr
2018

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG17023472/KJA3Q2

Date: 16/04/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100502926
Claimant Vehicle No : SJY4640B **Insured Vehicle No :** GBF7873X
 Date of Loss: 08/12/2017 Nature of Claim: TP Claim No: 8974052237SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJY4640B**
 Make & Model: AUDI A5, 1.8 SPORTSBACK TFSI MU (A) Engine No: CAB033364
 Reg. Date: 23/10/2008 (Man. Year: 2008) Chassis No: WAUZZZ8T89A015074
 Colour: Metallic Black Odometer: 143497 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40 R18 Rear Tyre Size: 245/40 R18
 Front Left Side: Bridgestone 4 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 4 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,852.70	3,591.00	2,261.70	38.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,800.00	1,080.00	720.00	40.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,652.70	4,671.00	2,981.70	38.96
Approved Total (Overridden) (S\$)		3,750.00		
(S\$)	7,652.70	3,750.00	3,902.70	51.00
+ GST 7.00/7.00% (S\$)	535.69	262.50	273.19	51.00
Nett Amount (S\$)	8,188.39	4,012.50	4,175.89	51.00
+ Car Rental (6.5 x S\$150.00/day) (S\$)		975.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,989.50		
Global Sum Settlement (S\$)		4,985.00		

INSPECTION

Date of Assignment: 11/12/2017
 Date Inspected: 11/12/2017 Inspected At:

City Auto Pte Ltd (HQ)
160 Sin Ming Drive #05-01,, Sin Ming
AutoCity,
Singapore 575722

Estimated Period of Repair: 6.0 days

Adjuster: KENNETH KONG

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Bent	1,050.00 FL	*1,050.00 FL
2	1		*BONNET LOCK (UPPER)	Necessary	125.00 FL	*125.00 FL
3	1		*BONNET LOCK (LOWER)	Not Necessary	185.00 FL	*- FL
4	1		*FRONT BUMPER	Buckled	980.00 FL	*980.00 FL
5	1		*FRONT BUMPER GRILLE	Cracked	450.00 FL	*450.00 FL
6	1		*FRONT BUMPER BRACKET	Not Necessary	75.00 FL	*- FL
7	1		*FRONT BUMPER SPONGE	Not Necessary	85.00 FL	*- FL
8	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	410.00 FL	*- FL
9	1		*SUPPORT PANEL	Not Necessary	520.00 FL	*- FL
10	1		*SUPPORT TOP GARNISH	Cracked	95.00 FL	*95.00 FL
11	1		*HEADLAMP	O/S Serviceable / N/S Cracked	2,200.00 FL	*1,100.00 FL
12	2		*HEADLAMP BRACKET	Cracked	190.00 FL	*190.00 FL
13	2		*RADIATOR AIR GUIDE	Not Necessary	70.00 FL	*- FL
14	1		*AIR INTAKE AIR DUCT	Not Necessary	68.00 FL	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	6,503.00	3,990.00
- List Item Discount on L Items 10.00/10.00% (\$\$)	650.30	399.00
Total Parts (\$\$)	5,852.70	3,591.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK WIRING AND LIGHTING	New	50.00	20.00
2	TO KNOCK JACKOUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN ,REFIX AND TO RENEW ACCIDENT PARTS	New	750.00	400.00
3	SPRAY PAINTING ON AFFECTED & REPLACE PARTS	New	850.00	660.00
4	REMOVE AND RECHARGE AIR CON GAS	New	150.00	0.00
Gross Labour Cost (\$\$)			1,800.00	1,080.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >