

## Shirley Hiew (LKK Auto)

---

**From:** Jowyn Tay <jowyn.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 12 December, 2017 4:33 PM  
**To:** Shirley Hiew (LKK Auto); Asher Sng (LKKAuto)  
**Cc:** Jowyn Tay  
**Subject:** RE: Direct Settlement - Accident Involving GW373U (OI : SNM17D07008C02/0/LKKDS) and SH8925L (TP : LKK REF - CC3/CTI17023461/K1ea3) on 07/12/2017  
**Attachments:** MCCA17161937-01-GW373U.pdf; SNM17D07008C02 20171212-TO INSD-APPT LKK AS SETTLEMENT AGENT.pdf  
**Importance:** High

Dear Asher &/or Shirley,

Please refer to the attachments and request for the video footage from ComfortDelgro Engineering.

Thank you.

Regards,

**Jowyn Tay**

Deputy Claims Executive  
Motor Division  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6174  
Fax: 6224 7175 / 6224 7478  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[jowyn.tay@sg.cntaiping.com](mailto:jowyn.tay@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

\*\*\*\*\*  
\*\*\*\*\*

Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

\*\*\*\*\*  
\*\*\*\*\*

---

**From:** Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]  
**Sent:** Monday, 11 December, 2017 6:46 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Jowyn Tay <jowyn.tay@sg.cntaiping.com>  
**Subject:** Direct Settlement - Accident Involving GW373U (OI : CTI - TBA) and SH8925L (TP : LKK REF - CC3/CTI17023461/K1ea3) on 07/12/2017

**WITHOUT PREJUDICE**

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SH 8925L M/s ComfortDelGro Engineering Pte Ltd - Loyang

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

This email has been scanned by the Symantec Email Security.cloud service.  
For more information please visit <http://www.symanteccloud.com>

---