

Asher Sng (LKKAUTO)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 13 March 2018 9:11 AM
To: Asher Sng (LKKAUTO); Claims Dept of CTI
Cc: Vic (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJZ3861G (OI : SNM17D07022C02/1) and SHC6845D (TP : LKK REF - CC3/CTI17023457/K1ea3) on 08/12/2017

Dear Asher,

We are prepared to provide mandate 7041.67as requested.

Pls proceed accordingly and provide your bill in due course.

Thank you.

Regards,
Chong Boon Sen
Claims Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 63896171
Fax: 62247175
Email: boonsen.chong@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 28 February, 2018 9:20 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Joel Goh <joel.goh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Sharon Han <sharon.han@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJZ3861G (OI : SNM17D07022C02/1) and SHC6845D (TP : LKK REF - CC3/CTI17023457/K1ea3) on 08/12/2017
Importance: High

Your ref : SNM17D07022C02/1
Our ref : CC3/CTI17023457/K1ea3

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **PREMIER AUTOMOTIVE SERVICES PTE LTD**" at **\$ 7,041.67 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 9,707.25	\$ 6,416.90
2. Loss of Rental (6days x \$113.23)	\$ 679.38	\$ 622.77 (5.5days x \$113.23)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 10,388.63	\$ 7,041.67

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay [<mailto:jowyn.tay@sg.cntaiping.com>]

Sent: Tuesday, 12 December 2017 4:44 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SJZ3861G (OI : SNM17D07022C02/1) and SHC6845D (TP : LKK REF - CC3/CTI17023457/K1ea3) on 08/12/2017

Importance: High

Dear Asher &/or Shirley,

Further to our earlier email, please assist to request for the rental agreement and/or employer-employee contracts. Thereafter, please forward the copy to us.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive

Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6174
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
jowyn.tay@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Jowyn Tay
Sent: Tuesday, 12 December, 2017 4:37 PM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SJZ3861G (OI : SNM17D07022C02/1) and SHC6845D (TP : LKK REF - CC3/CTI17023457/K1ea3) on 08/12/2017
Importance: High

Dear Asher &/or Shirley,

Please refer to the attachments.

Thank you.

Regards,

Jowyn Tay

Deputy Claims Executive
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No. 200208384E
DID: 6389 6174
Fax: 6224 7175 / 6224 7478
Email: claimsdept@sg.cntaiping.com
jowyn.tay@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 11 December, 2017 6:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJZ3861G (OI : CTI - TBA) and SHC6845D (TP : LKK REF - CC3/CTI17023457/K1ea3) on 08/12/2017

WITHOUT PREJUDICE

Dear Jowyn,

We refer to the above matter.

This is a TP direct settlement case.

We have inspected TP vehicle SHC 6845D M/s Premier Automotive Services Pte Ltd - Changi South

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6845D/GS

WITHOUT PREJUDICE

19th January 2018

(By Email Only)

Attn: The Motor Claims Department

China Taiping Insurance(Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Asher

Dear Sir/Madam

**ACCIDENT INVOLVING SHC6845D, SJZ3681G & SH7720S ALONG
TAMPINES AVE 12 ON 08.12.17**

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: SHC6845D, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: SJZ3681G at the material time of the accident with the driver of our client's vehicle, Mr Tan Sen How

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: SJZ3681G, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repair	\$ 6416.90 (Incl. GST)
(2) Loss of Rental - 6Days @\$113.23per day	\$ 679.38
(3) GIA Search fee	\$ 2.00
	<u>\$ 7098.28</u>

A copy of each of the following supporting documents is enclosed:

- (1) Final Repair Bill, GIA report & sketch plan of SHC6845D
- (2) Driver's I/C and Driving Licence
- (3) Vehicle Registration card, Certificate of Insurance
- (4) Check In/Out Voucher, GIA search

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02

SINGAPORE 486443

TEL:65446671 FAX:62141511

CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6845D/GS

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



Claims Department – Gary Shi

Email: gary.shi@premiertaxi.com

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 22 December, 2017 4:39 PM
To: 'RGYL-2828@HOTMAIL.COM'
Subject: ACCIDENT INVOLVING SJZ 3861G AND SHC 6845D ON 08/12/2017



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/CTI17023457/K1ea3

22 DEC 2017

RK MOTORING PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SJZ 3861G AND SHC 6845D ON 08/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, **PREMIER TAXIS PTE LTD** (the third party claimant") of **23 CHANGI SOUTH AVENUE 2 #03-02 SINGAPORE 486443** (address), owner of **SHC 6845D** (vehicle no.) hereby authorize **PREMIER AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 6845D** that was damaged pursuant to the accident which occurred on **08/12/2017** (date) along **TAMPINES AVE 12** (location) involving vehicle no/s **SJZ 3861G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 13 (day) of March (month) 20 18 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

This Settlement excludes any
bodily injuries arising out of the
above said accident and pertains
to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN1716331700

Claim No : SNM17D07022C02/1

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$7,041.67

DOLLARS SEVEN THOUSAND FORTY ONE AND CENTS SIXTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 6845D
Insured Vehicle No. : SJZ 3861G

Date of Loss : 08/12/2017
Place of Accident : TAMPINES AVE 12

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : RK MOTORING PTE LTD
Driver Name : LOO LIAN JIE, FRANCIS

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,416.90
(3) Loss of Use /Rental/ Earning	S\$	622.77
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL	S\$	7,041.67
		=====

Claimant Name: PREMIER TAXIS PTE LTD

NRIC No :

200304475H

Signature :



Date :

13/3/18




PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

TAX INVOICE

DATE 19-Jan-2018
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR KIA OPTIMA REGN NO: SHC 6845 D			\$ 5,997.10
TOTAL REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 5,997.10
GST @ 7%				\$ 419.80
GRAND TOTAL				\$ 6,416.90


for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



14 December 2017

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Tan Sen How of NRIC Number S17075481 is a registered driver of SHC6845D. Tan Sen How is paying daily rental rate of \$113.23 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Chin Bee Lian'.

Chin Bee Lian (Ms)
Assistant Vice President
Taxis Administration

Prepared By: SY

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com
Co. Reg. No. 20030497511



REPLACEMENT VEH GIVEN YES / NO

VEH NO. _____

JOB NO. _____

CHECK IN / OUT VOUCHER

DRIVER'S NAME <u>Tan Sen How</u>	
NRIC <u>S 1707548 I</u>	HANDPHONE <u>90073037</u>
TAXI REGN NO. <u>S H C 6845 D</u>	MAKE / MODEL <u>KIA OPTIMA 2</u>
DATE IN <u>08/12/17</u> TIME IN <u>10:00</u>	DATE OUT <u>13/12/17</u> TIME OUT <u>11:30</u>
KILOMETRES IN <u> </u> FUEL IN <u>E 1/4 1/2 3/4 F</u>	KILOMETRES OUT <u> </u> FUEL OUT <u>E 1/4 1/2 3/4 F</u>

TAXI METER DOWNLOADED

YES

NO

DATE / TIME TOWED INTO WORKSHOP

D D M M Y Y H H M M

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

D D M M Y Y H H M M

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

CHECK OUT

TAN SEN HOWTAN SEN HOW X

DRIVER'S NAME

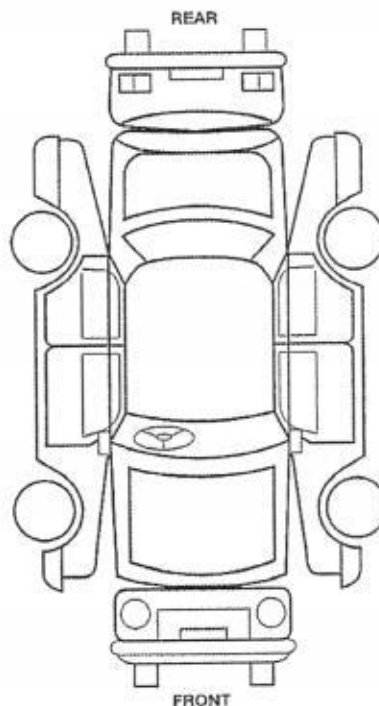
DRIVER'S NAME

DRIVER'S SIGNATURE / DATE / TIME

DRIVER'S SIGNATURE / DATE / TIME

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



BODY MARKINGS

1 - Light Dent
2 - Serious Dent
3 - Light Scratch
4 - Serious Scratch

5 - Damaged
6 - Chip
7 - Crack
8 - Peeling

SERVICE / REPAIRS DONE

DRIVER'S REMARKS

- ☐ SERVICING ☐ OTHERS:
☐ T / BELT
☐ AIRCON SYSTEM ☐ ACCIDENT: DATE / TIME of ACCIDENT:
☐ TURBO D D M M Y Y H H M M
☐ BRAKE SYSTEM
☐ CLUTCH SYSTEM
☐ BULB
☐ UNDER CARRIAGE
☐ CPF
☐ BATTERY
- Te/G

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-183273

Date of Request: 08/12/2017

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 08/12/2017
Enquiry By GOH WEE DEK
TP Vehicle No. SJZ3861G
Accident Date 08/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJZ3861G	China Taiping Insurance (Singapore) Pte. Ltd.	28/02/2017-27/02/2018	6389 6111

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-183273
Date of Request: 08/12/2017

Your Ref No: Online Purchase

Premier Automotive Services Pte Ltd
23 Changi South Ave 2
#01-02
Singapore 486443

Dear Sir/Madam,

Enquiry Date 08/12/2017
Enquiry By GOH WEE DEK
TP Vehicle No. SJZ3861G
Accident Date 08/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque