

REFERENCES

SHB311 C

30 Oct 2018

SHASSH C 100 618

Type: M.Car / M.Cycle / Bus / Van / Lorry / Tr / Prime Mover

Truck / Trailer or

Hyundai Z40 1685

Colour	Yellow	AO	Ins 6d / Std / NI / NA
--------	--------	----	------------------------

372295

К А Н Ц Е Л И Ч М Е Ч О 61629

Gen. Cond: Good / ~~Fair~~ / Poor / Burnt

Steering Inoperable / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modell: Nil / S/Rim / STD A/Rim, 2

N/S	O/S

Tyre Size: 205/60R16

天

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO cr

Han Koo 14

Age Group	1990	1995	2000	2005
0-14	22	20	18	15
15-24	18	20	22	22
25-34	20	18	18	18
35-44	15	16	17	18
45-54	12	11	10	10
55-64	8	9	11	12
65-74	5	4	3	3
75+	2	3	4	5

$\frac{1}{\sqrt{2}}$

1000

D.O.A. 7/12/12 D.O.I. 10/12/12

Survey held at: CDE (Yang)

Vehicle: IN / OUT

The UIC / Chassis/frame / Body Structure affected due to collision.

$$A \times A$$

UC \$ 2300 (Real \$ 2574.48 / 53%)

7/12/17 (Thurs): DOA

9/12/17 (Fin) : TP sont notifiés le 14/12/17

9/12/14 - 10/12/14 (Sat/Sun) - OFF

11/12/17 (Monday): POU.

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

© 2000 Blackwell Science Ltd *Journal of Internal Medicine* 247: 395–401

Lump Sum / I.B.H. / S




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA17023454/K1pa3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 11-12-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKV 1648D	Veh. Inspected	SHB 3311C	
Policy No.		Coverage (\$)	0.00	
Claim No.	S7M005CV	Excess (\$)	0.00	
Assign From		Assign Date	11/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	07/12/2017	Inspection Date	11/12/2017	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

member of COMFORTDELGRO

Date/Time: 08.12.2017 09:54

Page : 1

Team: ARC Repair TP(CFSO)1

JOB CARD Sales Order: 3788534

JC NO.305095821

CUSTOMER

IS CITYCAB PTE LTD
CUSTOMER NO 7010070
ADDRESS 383 SIN MING DRIVE
Singapore SINGAPORE 575717
65551188 (R) (O)
(P)

REGN NO.

SHB3311C

MILEAGE

MAKE

HYUNDAI

FUEL

E.....1/2.....F

MODEL

I-40

07.12.2017 16:10

DATE/TIME IN

YR OF MANU

30.10.2014

TARGET DATE

CHASSIS CODE

KMHLB41UMEU061629

COMPLETION DATE/TIME:

COUNT CARD NO.

JOB DESCRIPTION

Accident Date: 07.12.2017

ATURE: 3P 07.12.17/B-

/NO

LABOR CODE

DESCRIPTION

WORKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Recognition Slip

Exit Pass

No.:

SHB3311C

FZ AXA

Vehicle No.:

SHB3311C

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection.

To be kept by Security Guard

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover ✓			\$ 562.30
	Front Bumper Sponge ✕			\$ 142.20
	Front Bumper Reinforcement ✕			\$ 526.10
	Front Bumper Grille (RH) ✕			\$ 40.30
	Front Bumper Bracket Top (RH) ?			\$ 22.40
	Front Bumper Bracket (RH) ?			\$ 24.60
	Front Bumper Retainer Mounting ?			\$ 9.20
	Headlamp Support Panel Assy ?			\$ 1,067.50
	Headlamp (RH) ✓			\$ 1,388.00
	Front Fender (RH) ✓			\$ 619.00
	Front Fender Shield (RH) ✕			\$ 169.80
	Front Fender Retainer ✕			\$ 9.20
	SUB TOTAL			\$ 4,580.60
	LESS 20%			\$ 916.12
	DISCOUNTED TOTAL			\$ 3,664.48
	Labour Charge			
	Panel Beating			\$ 560.00 400
	Spray Painting Charge			\$ 400.00 260
	Wiring Charge			\$ 50.00 20
	Tuff Kote			\$ 50.00 20
	Remove/Refix Aircon & Refill Gas			\$ 150.00 ✕
	TOTAL LABOUR			\$ 1,210.00
	ESTIMATE TOTAL			\$ 4,874.48
<p>Kahar 10/11/17</p> <p>11/12/17 11 10hrs.</p> <p>3 D-7s</p> <p>L/S</p> <p>After Repair photo.</p>				
<p>LKK Auto Consultants Pte. Ltd. to notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey the vehicle after repair. To display damaged parts during survey. Parts purchased are subject to confirmation. Third party survey is on a "No Fault Policy" basis. No illegal modifications allowed. Supplies and materials used are resurveyed and is subject to final approval from insurance company. <p>Acknowledged by Repairer</p> <p>Signature _____</p> <p>Date: _____</p>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Our Job Ref No : 305095821
Date : 14.12.2017

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax :
Attn : KALVIN
Vehicle Reg No. : SHB3311C Date of Accident : 07/12/17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- SKV1648D
###
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges ### \$0.00
 - Total for Part-By-Part Repair Cost \$0.00**
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% **\$2,300.00**
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :
Name : FAUZY
Tel : 6214 8315
Fax : 65468156

Signature :
Name : Kalvin
Date : 15/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE*

VEHICLE NO : SHB 3311C

DATE 8/12/2017 10:36

MAKE :

MODEL : HYUNDAI i40

AXA

RIGHT FRONT DOOR

Fauzy

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>del</i>			\$ 562.30
	Front Bumper Sponge <i>x su</i>			\$ 142.20
	Front Bumper Reinforcement <i>x su</i>			\$ 526.10
	Front Bumper Grille (RH) <i>x su</i>			\$ 40.30
	Front Bumper Bracket Top (RH) <i>x su</i>			\$ 22.40
	Front Bumper Bracket (RH) <i>x su</i>			\$ 24.60
	Front Bumper Retainer Mounting <i>x su</i>			\$ 9.20
	Headlamp Support Panel Assy <i>x su</i>			\$ 1,067.50
	Headlamp (RH) <i>del</i>			\$ 1,388.00
	Front Fender (RH) <i>del</i>			\$ 619.00
	Front Fender Shield (RH) <i>x su</i>			\$ 169.80
	Front Fender Retainer <i>x su</i>			\$ 9.20
	SUB TOTAL			\$ 4,580.60
	LESS 20%			\$ 916.12
	DISCOUNTED TOTAL			\$ 3,664.48
	Labour Charge			
	Panel Beating			\$ 560.00 ⁴⁰⁰
	Spray Painting Charge			\$ 400.00 ²⁶⁰
	Wiring Charge			\$ 50.00 ²⁰
	Tuff Kote			\$ 50.00 ²⁰
	Remove/Refix Aircon & Refill Gas			\$ 150.00 ^X
	TOTAL LABOUR			\$ 1,210.00
	ESTIMATE TOTAL			\$ 4,874.48

Kahr 10/1/17

11/12/17 11:10hrs.

3 Dots

L/S

After Repair photo

LKK Auto Insurance Company hereby notifies the Repairer of the following:

- To resolve any dispute regarding the repair work.
- To display the repair work to the insured during resurvey.
- Parts prices are subject to confirmation.
- Third party survey is on a "Without Prejudice" basis.
- No legal action shall be taken against the repairer.
- Supplementary charges must be resurveyed and is subject to the approval from insurance company.

Acknowledged by Repairer:

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S7M005CV
Our ref: CC4/AXA17023454/K1pa3

Date: 12.12.2017

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHB 3311C

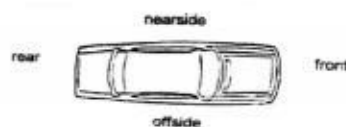
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 11.12.2017 at the premises of M/s ComfortDelGro Engineering Pte Ltd (Loyang) and have the following to report:-

Workshop Estimate Amount	: S\$	4,874.48
Revised Estimate Amount	: S\$	2,855.44
"Check" Items Amount	: S\$	898.96
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

KALVIN ANG
Licensed Appraiser

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 28 December, 2017 11:03 AM
To: 'catherinekoh@cdge.com.sg'
Subject: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3
[ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]
Attachments: SKV 1648D.PDF

Your Ref: **CC17120246/ SHB3311C/ WT (st)**
Our Ref: CC4/AXA17023454/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference.

As per AXA instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Friday, 12 January 2018 11:05 AM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Dear Hsiao Tong

As per your principal's insured accident report, liability is 100% against him as per BOLA S24, there's no need for video footage.

Kindly revert on our PD claim soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>
Date: 28/12/2017 11:03 AM
Subject: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Your Ref: **CC17120246/ SHB3311C/ WT (st)**
Our Ref: CC4/AXA17023454/K1pa3

Without Prejudice

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ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017

We refer to the above matter.

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"Wishes you a Merry Christmas & Happy New Year 2018"

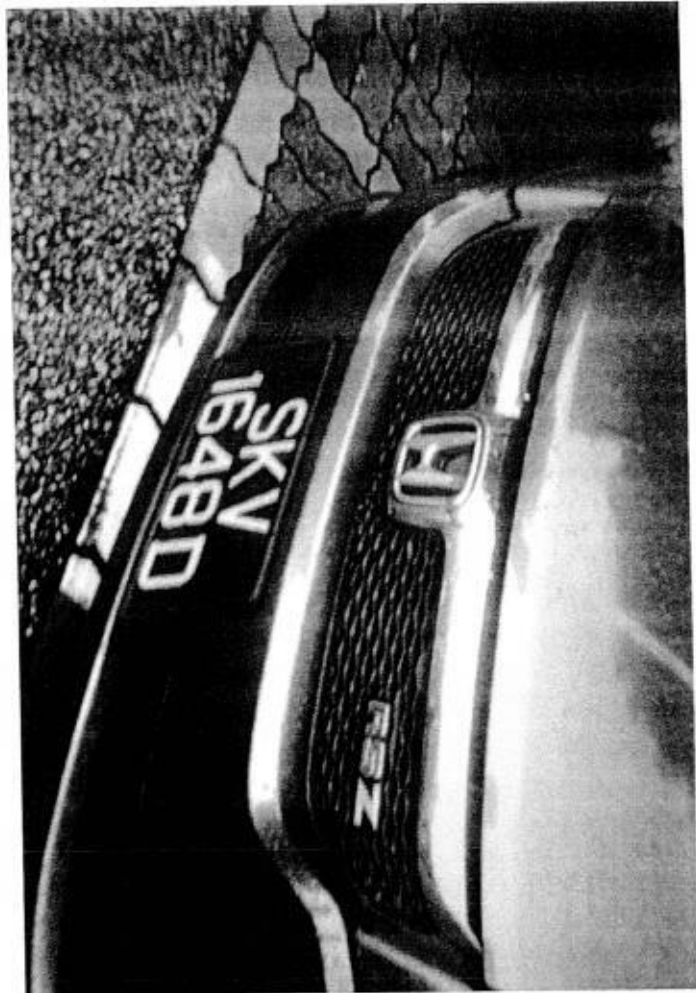
Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

[attachment "SKV 1648D.PDF" deleted by Catherine Koh Mui Gek/cdge/delgronotes]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



<< <Seek Instruction> - S7M005CV [ACCIDENT INVOLVING SKV 1648D(OI) & SHB 3311C(TP) ON 07/12/2017]

Type

🔗 Question

Message

Hi, We refer to the above matter. We have requested a copy of video footage from third party. However third party repairer refused to provide video as based on both parties report, BOLA scenario 24 is applicable. We have spoken to our insured, Mr Lim on third party claim against his policy, he agreed to let AXA settle and aware NCD issue. In view of this, we propose to settle the at best with third party. For you comments/instruction please. Hsiao Tong - 10/04/2018

Reply



Re:<Seek Instruction> - S7M005CV [ACCIDENT INVOLVING SKV 1648D(OI) & SHB 3311C(TP) ON 07/12/2017]

Type

🔗 Question

Message

LIAB CLEAR, PLEASE PROCEED FOR DIRECT SETTLEMENT, PLS DO YOUR UTMOST TO CUT ON COR

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 10 May 2018 3:09 PM
To: 'Catherine Koh Mui Gek'
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Without Prejudice

Hi Catherine,

We refer to the above matter.

We propose settlement at a global sum of **\$3,350.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]

Sent: Friday, 12 January 2018 11:05 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: Re: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Dear Hsiao Tong

As per your principal's insured accident report, liability is 100% against him as per BOLA S24, there's no need for video footage.

Kindly revert on our PD claim soonest.

Thank you.

Best Regards

Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: "'catherinekoh@cdge.com.sg'" <catherinekoh@cdge.com.sg>

Date: 28/12/2017 11:03 AM

Subject: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Thursday, 10 May 2018 4:49 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Dear Hsiao Tong

On Friday 8.12.17, we have requested your principal to appoint surveyor. Taxi was grounded over the weekend pending survey. Delay was caused by your principal.

Strictly without prejudice, we propose global sum \$3540.00. Kindly confirm settlement and forward your DV soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

5.5 days

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Date: 10/05/2018 03:09 PM
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Without Prejudice

Hi Catherine,

We refer to the above matter.

We propose settlement at a global sum of **\$3,350.00(all-in).**

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKKAUTO Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]
Sent: Friday, 12 January 2018 11:05 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Dear Hsiao Tong

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 12 May 2018 8:21 AM
To: 'Catherine Koh Mui Gek'
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Without Prejudice

Hi Catherine,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$3,450.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]
Sent: Thursday, 10 May 2018 4:49 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Dear Hsiao Tong

On Friday 8.12.17, we have requested your principal to appoint surveyor. Taxi was grounded over the weekend pending survey. Delay was caused by your principal.

Strictly without prejudice, we propose global sum \$3540.00. Kindly confirm settlement and forward your DV soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Date: 10/05/2018 03:09 PM
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Hsiao Tong (LKKAuto)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Friday, 18 May 2018 12:04 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Dear Hsiao Tong

Strictly without prejudice, we accept your revised offer at \$3450.00. Kindly forward DV soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Date: 12/05/2018 08:21 AM
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Without Prejudice

Hi Catherine,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$3,450.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [<mailto:catherinekoh@cdge.com.sg>]
Sent: Thursday, 10 May 2018 4:49 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Dear Hsiao Tong

On Friday 8.12.17, we have requested your principal to appoint surveyor. Taxi was grounded over the weekend pending survey. Delay was caused by your principal.

Strictly without prejudice, we propose global sum \$3540.00. Kindly confirm settlement and forward your DV soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAUTO)" <chewht@lkkauto.com>
To: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Date: 10/05/2018 03:09 PM
Subject: RE: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Without Prejudice

Hi Catherine,

We refer to the above matter.

We propose settlement at a global sum of **\$3,350.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek [mailto:catherinekoh@cdge.com.sg]
Sent: Friday, 12 January 2018 11:05 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Dear Hsiao Tong

As per your principal's insured accident report, liability is 100% against him as per BOLA S24, there's no need for video footage.

Kindly revert on our PD claim soonest.

Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>
To: "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>
Date: 28/12/2017 11:03 AM
Subject: Your Ref: CC17120246/ SHB3311C/ WT (st) *Our Ref: CC4/AXA17023454/K1pa3 [ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017]

Your Ref: **CC17120246/ SHB3311C/ WT (st)**
Our Ref: CC4/AXA17023454/K1pa3

Without Prejudice

Dear Sirs,

ACCIDENT INVOLVING SKV 1648D(AXA) & SHB 3311C ON 07/12/2017

We refer to the above matter.

Attached here with a copy of our insured driver accident report for your easy reference.

As per AXA instruction, we would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "SKV 1648D.PDF" deleted by Catherine Koh Mui Gek/cdge/delgronotes]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKV 1648D (Insd veh)	Model:	HYUNDAI
	SHB 3311C (TP veh)		140 1.7L CRDI AT ABS
Date of Accident:	07/12/2017		AIRBAG 4DR

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	5,215.69
Final Repair Cost	:	\$	2,461.00
Loss of Token Sum	:	\$	275.00
Rental (if any)	:	\$	711.04
LTA / GIA Search Fee	:	\$	5.35

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum (GLOBAL SUM)	:	\$	3,450.00

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	\$ 3,450.00

NUR SHAQILAH BTE ABDOL
WAHAB

31/05/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

SERVICE REQUESTS MESSAGES CLAIMS



Service Request Details

Claim	S7M005CV
Reference	CC4/ASM17023454/K1pa3 Date 
December 7, 2017	Request Date
April 25, 2018	Due Date
June 29, 2018	Vendor Name
LKK AUTO CONSULTANTS PTE LOSS LTD (TP)	Type of Services
Third Party Vehicle Damage	Services

Actions

Next Step

Finish the work

Complete Work

More

Vehicle Information

Incident Vehicle SHB3311C
Registration # TPVD
Make HYUNDAI
Service Address

Model I40

Primary Contact/Insured

LIM HAN NGEE
BLK 357B ADMIRALTY DRIVE,
752357, Singapore

ADMIN@INSURELINK.COM.SG

Claim Handler

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
AUTHORISATION TO ACT.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	May 31, 2018
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	May 31, 2018
LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	May 31, 2018
LKK Resurvey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	April 7, 2018
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	April 7, 2018
LTA.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	April 7, 2018
RENTAL.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	April 7, 2018
LETTER TO OI_.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	April 7, 2018


SERVICE REQUESTS

MESSAGES

CLAIMS



Service Request Details

Claim	S7M005CV	Vehicle Information	
Reference CC4/ASM17023454/K11pa3 		Incident Vehicle	SHB3311C
		Registration #	TPVD HYUNDAI
		Make	I40
		Service Address	TPVD HYUNDAI
December 7, 2017	Request Date	Model	
April 25, 2018	Due Date	Primary Contact/Insured	
June 29, 2018	Vendor Name	LIM HAN NGEE	
LKK AUTO CONSULTANTS PTE LOSS LTD (TP)	Type of	BLK 357B ADMIRALTY DRIVE, 752357, Singapore	
		ADMIN@INSURELINK.COM.SG	
Third Party Vehicle Damage	Services	Claim Handler	



SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration#
SHB3311C

Registration State

SINGAPORE

Mileage

372295

Purchase Date

mm/dd/yyyy

Registration Date *

10/30/2014

Age of Vehicle

3

Driver Details

CATEGORY

Manufacturing Year

POLICY INFORMAT...

CATEGORY

Driver Name

ASSESSMENT INFO...

2014

FNOL INFORMATI...

ENG JENG HWEE

CATEGORY

Make

POST SURVEY INF...

CATEGORY	Engine No	FNOL INFORMATI...	0
POLICY INFORMAT...			
ASSESSMENT INFO...		D4FDEU494534	
CATEGORY	Engine Capacity	FNOL INFORMATI...	
POLICY INFORMAT...			
ASSESSMENT INFO...		1685 cc	
CATEGORY	Sum Insured	FNOL INFORMATI...	
POLICY INFORMAT...			
ASSESSMENT INFO...		0	
CATEGORY	Market Value	FNOL INFORMATI...	
POLICY INFORMAT...			
ASSESSMENT INFO...		0	
POST SURVEY INF...			
CATEGORY	License Issue Date	FNOL INFORMATI...	
POLICY INFORMAT...			
POST SURVEY INF...		mm/dd/yyyy	
CATEGORY	License Expiration Date	FNOL INFORMATI...	
POLICY INFORMAT...			
POST SURVEY INF...		mm/dd/yyyy	
CATEGORY	Address		

POST SURVEY INF...

<<

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Front left side

HANKOOK 7mm

Rear left side

HANKOOK 7mm

Front right side

HANKOOK 7mm

Rear right side

HANKOOK 7mm

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details				Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Parts	
	EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)			
		1	1			FRONT BUMPER COVER			Deformed	562.3		20		449.84			
		2	1			FRONT BUMPER SPONGE			Serviceable	0		20		0			
		3	1			FRONT BUMPER REINFORCEMENT			Serviceable	0		20		0			
		4	1			FRONT BUMPER GRILLE (RH)			Serviceable	0		20		0			
		5	1			FRONT BUMPER BRACKET TOP (RH)			Serviceable	0		20		0			
		6	1			FRONT BUMPER BRACKET (RH)			Serviceable	0		20		0			
		7	1			FRONT BUMPER RETAINER MOUNTING			Serviceable	0		20		0			
		8	1			HEADLAMP SUPPORT PANEL ASSY			Serviceable	0		20		0			
		9	1			HEADLAMP (RH)			Cracked	1388		20		1110.4			
		10	1			FRONT FENDER (RH)			Damaged	619		20		495.2			

SERVICE REQUESTS

MESSAGES

CLAIMS

<<

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

EDIT

SR NO

NAME

ACTION

AMOUNT

COMMENT

REMOVE

1

DAYS OF REPAIR

Reviewing

3

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous
Summary	Claim Amount	\$2,855.44	Claim Amount	\$2,855.44	

CATEGORY	ESTIMATE	REVISED AMOUNT
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Labour	\$800.00	\$800.00
--------	----------	----------

Spare Parts	\$2,055.44	\$2,055.44
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Submit for Review

SERVICE REQUESTS MESSAGES CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Add

Approve

Deny

EDIT SR NO NAME ACTION AMOUNT COMMENT REMOVE

		1	FINAL LUMP SUM	Reviewing	2300	
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