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ING CASE G VNE	I JOCK	CC 3 / LCR170	22111 - 16	LKK IDAC	
/-	-			22 5 / Inn	
Surveyor:	KALVIN	DOI: 08	NMENT /12/17	( _ /	0/./2
					8/12/17
Pre-assign / CCI	FTE		,	Registered in Merimen:	111141+
Insured Vehicle N	SLL 8174	2	200	1/	
Name of Insured	LCR		Claim No.	42/768	330156
R_Q	- CCX		Policy No.		
Insured Tel No.		HP:	Make / Model	HONDA VEZE	L HYBRID -1.520
Excess Sec II :SS		D.O.A: 07/12/17	Place of Accident	: 12 MARINA	VIEW
Is driver the owner		Nature of Accident			
If NO, Driver No	me / Age : YAP YAW MIN	NG	OI GIA REPORT	NO ; TP GIAR	EPORTE YES / NO
Driver Tel	No. :	(V/L: YES / NO )	Insured Liability		? Yes / No
SHO 3110 E					
INSRS:					
WSP: COGE CL	(WSP:		INSRS: WSP:	0	INSRS:
Tel: Liability:	H Tel:	A A	Tel:	T/F	Tel:
RMKS:	Liabili	The state of the s	Liability:	1001	Liability:
Date/Time			RMKS:		RMKS:
78.000.000	SHO 340E - NAL	ur naentutut i ni	04:19/0H05 S	STAGE	
12/ 1-/	11/6 D 1967 - W	WE O'THE STRUCK TO		Non-Reporting ltr (1st):	DATE / PIC
13/12/17 (vivian	1			Non-Reporting ltr (2nd):	
12/6/12				Non-Reporting ltr (Final): Notification ltr (if non-picks	p):
13(5)17	Email letter to	6 07		Call Of: 13	12/17 EMAIL.
	NEED to get un	TO From TP.		After call lir to Ol: V	t: Handler Typist
	-60 (-)		b	Notification ltr (if non-picks	1 - 2
	TO EMAIL FROM	All to offer		After call ltr to OE:	4
24 319 -	Was			Authorisation To Act	
24/3/10	r		P	Final Repair Bill:	
1) 110 -	File y Mi	I lovn to clu	c	Car Rental Invoice:	
1				Fowing Invoice	
				TA / GIA : Medical Bill:	
				TR:	
				Mandate/Reject Instruction	0.
				OD Sayment Breakdown Form	
RELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
FINALIZATION	D			Others:	
Repair Cost:	Date/Time: S\$	Confirm with: days) Reduction:		Confirm by:	
FINAL SETTLEMENT	Date/Time: D3 3 (A	Confirm with A	56	Email Call	Call
Who 299,60	% 50 (Agreed/			NO or B 28, Ass. Lia:	
oss of Rental (LOR) 150	55 149.90		1. /-		
oss of Use (LOU):		days) 7:1>5.00			1
out of Income (LOI); W	SS 50.W (\$50 x	2 days)		-X1	119
OR only LOU only	LOR+LOU LO	OR + LOI   Tick only or	ie]	131	) (
31A/LTA Search Medical:	8\$ 5-3¢			) Claim status: Normal/F	talant/Deliner 6 and
Disbursement:	ss —	(e.g. Tow/ Independe		Report Format:	
legal Cost	SS —			Survey fee: \$3	ww
		Global Sum SS: 3W-W			
Total:	SS 32U-IS.				
FINAL PAYMENT	Date/Time:	Confirm with:	1 1 1-	mail Call	
	Date/Time:			. / 111.	



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		TOTAL CONTRACTOR OF THE PROPERTY OF THE PROPER	rnationale Des Experts En Auton Ref : CC3/LCR17023				
AIG	ASIA PACIFIC INS	URANCE PTE LTD	Ref : CG3/LGR17023	2440/K (Wd3			
	HENTON WAY #0	8-16 NGAPORE 079120	Date: 11-12-2017				
			Code: LCR				
1.		Policy Particu	lars :- THIRD PARTY CLAI	М			
	Insured Veh.	SLL 8174Z	Veh. Inspected	SHD 3110E			
	Policy No.		Coverage (\$)	0.00			
	Claim No.		Excess (\$)	0.00			
	Assign From		Assign Date	11/12/2017			
2.		Vehicle	Particulars & Condition				
	Make & Model		c.c	0			
	Engine No.	HIDDEN	Year of Reg.				
	Chassis No.	a 1 3	Colour				
	Odometer	*	Steering				
	Odometer - Brakes		Modification				
	General		9				
3.		Co	onditions of Tyres				
		Size	Make	Balance			
	R/H Front Tyre			mm			
	L/H Front Tyre			mm			
	R/H Rear Tyre			mm			
	L/H Rear Tyre		el el	mm			
4.	A 1 - 12	Des	cription of Damages				
5.		G	eneral Information				
-	Accident Date	07/12/2017	Inspection Date	08/12/2017			
	Survey held at	COMFORTDELGRO ENG					
	Jan 12) Hold de	59 LOYANG DRIVE SINGAPORE 508969	DESCRIPTION OF THE PROPERTY OF				
5a.			Remarks				

# COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE\*

VEHICLE NO: SHD 3110E :

MAKE

MODEL : HYUNDAI i40

DATE 8/12/2017 12:08
AG

Qty	Parts Description/ Labour	Type	Unit Price	A	mount
	Rear Bumper X 1400			S	603.60
	D. D. Cline V			\$	22.00
	Rear Wheel Hub Cap (LH)			S	150.70
					776 30
	SUB TOTAL			S	776.30
	LESS 20%			S	155.26
	DISCOUNTED TOTAL			S	621.04
	Labour Charge				100
	Panel Beating			S	350:00
				5	200:00
	Spray Painting Charge			S	50.00
	Wiring Charge			S	
	R/Refix Reverse Sensor			3	120.0
	TOTAL LABOUR			S	720.0
	ESTIMATE TOTAL			S	1,341.0
	Kalun 1CRK4 M/ 8/12/14 1410hrs 2 Pay s				
	2 Pays Affor Regul p LL	To mour.  To discus  Parts por	Cont Harty France of West of Topin Applied Tyber of Market Langue Tarty France Control	g loney	
		• Supplies # \$1.5 pc	Acres con a la mont An reconomismos a series Con amount and and acres and a series		
		Signature: Date:	it. Egybran		
			2	_	

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



COMFORTDELORO

Date/Time: 08.12.2017 11:17

Page : 1

am:	ARC	Repair	TP(	CLSO	1

JOB CARD Sales Order:

JC NO.305095975

MER COMFORT TRANSPORTATION PTE LTD 3 7010045

MER NO 383 SIN MING DRIVE Singapore SINGAPORE 575717

(0)

65508755

KED & PASSED OUT BY:

UNT CARD NO.

REGN NO. MILEAGE MAKE: HYUNDAI FUEL MODEL 1-40 12.2017 08:55 YR OF MANU. 2015 TARGET DATE CHASSIS CODE RMHLB41UMGU078366 COMPLETION DATE/TIME:

JOB DESCRIPTION

:cident Date: 07.12.2017

TURE: 3P 07.12.2017

NO

(R)

LABOR CODE

DESCRIPTION

	CUSTOMER'S SIGNATURE
SERVICE ADVISOR	T COSTOMER S SIGNALORE
edgement Slip	Exit Pess
No.: SHD3110E _ LKE/KALVIN	Vehicle No.: SHD3110E
I Service Advisor Signature/Date	Name of Service Advisor Date
turned to Service Reception upon collection	To be kept by Security Guard

# COMFORTDELGRO ENGINEERING PTE LTD REPAIR ESTIMATE\*

VEHICLE NO: SHD 3110E

MAKE

DATE 8/12/2017 12:08

L	: HYUNDAI i40	-			
Qty	Parts Description/ Labour	Type	Unit Price	A	mount
	Rear Bumper X / Y			S	603.60
	Rear Bumper Clips ×			S	22.00
	Rear Wheel Hub Cap (LH) 🗶			S	150.70
	SUB TOTAL			S	776.30
	LESS 20%			S	155.26
	DISCOUNTED TOTAL			S	621.04
	Labour Charge				100
	Panel Beating			s	350:00
	Spray Painting Charge			S	209:00
	Wiring Charge			S	50.00
	R/Refix Reverse Sensor			S	120.00
	TOTAL LABOUR			\$	720.00
	ESTIMATE TOTAL			s	1,341.04
	Kalun KRA				
	2 Pay 1				
	2 Pay 1				
	After Report	Likk the F	for	if)	
	After Regul pl	• To :			
		• Parts (most	STATISTICS.	199	- 1
	1	* That party :	Control of the Authority Copy	de tas	
		* Sippiin-	System II - Late 14 hours		1
		10 subject to	Percentage and relative	Milit Per	- 1
	1	Acknowledges	by Repairs		
	11	Signature: Date:			1

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

	ob Ref	INO	30509597	5			
ate		:	09/12/17			59 Loya	DelGro Engineering Pte Ltd ng Drive Singapore 508969
INA	LIZAT	ION FO	RM			Fax: 654	6 8156
o	1		LKK			Fax:	
ttn	: M	Ar	KALVIN A	ANG			
ehic	le Reg	No.	SHD3110E	CTPL		_	07.12.17
he :	survey	and esti	mates of the repairs o	f the above-mention	ned vehicle ar	e as follows:-	
	The	repair job	shall bill to:	A	ilG	-	SLL8174Z
	Thef	finalized	amount shall be:				
	(a)		Parts after List discou	int			\$0.00
	(b)	Labou	r Charges				\$280.00
		Total	for Part-By-Part Rep	pair Cost			\$280.00
	(c.)	Total f	sum Repair (if applicat for Lumpsum repair of Lumpsum Repair of	ost after Less:	20%		
		rmai	cumpsum Repair Co	226			
		mated no	ormal period for repairs		2wo	rking days.	
			at the above amoun	t as Correct and	Confirmed if	there is no rep	ly from you within
	7 wo	orking d		t as Correct and	W	there is no rep e confirm the es alized amount	
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	7 wo Than Sign	orking d nk you fo nature : ne :	ays or your assistance.	at as Correct and	We fin	e confirm the es alized amount gnature :	
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or . R	7 wo Thar Sign Nam Tel Fax Officia	orking d nk you for nature : ne : sil Use O Item Rate P/D Income	LIM KWOK ENG 62148316 65468156	<u>A</u>	Sig Na Da Document Attached Yes or No	e confirm the esalized amount gnature : the :	Kal-
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#### COMFORTDELGRO ENGINEERING PTE LTD

Date: 09.12.2017

Time: 13:52:51

Page: 1

REPAIR ESTIMATE

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO

305095975 SHD3110E

MILEAGE MAKE

: 0000000000 : HYUNDAI

MODEL

: 1-40

DATE OF REGN

: 08.10.2015

DATE/TIME IN

: 08.12.2017 08:55

ACCIDENT DATE : 07.12.2017

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL: 0.00

JOB NATURE

0000 L PANEL BEATING

100.00

0001 23-502

SPRAYPAINT ON AFFECTED AREA

180.00

SUB-TOTAL : 280.00

TOTAL : 280.00

AUTHORISED : YES / NO

MVA NAME & SIGNATURE

SURVEYOR NAME & SIGNATURE

DATE:



# COMFORTDELGRO ENGINEERING

Our F Your			E	NGINEERING
Date		laims Dept		rtDelGro Engineering Pte Ltd addell Road Singapore 579701
	ASIA PACIFIC INSURANCE PTE LTD 59 Loyang Dr RTIS Bulliding Singapore 50			Mainline +65 6383 6280 Facsimilie +65 6280 9755
	ACCOUNT OF THE PARTY OF THE PAR	0.00		www.cdge.com.sg
	nenton Way			Copy Square to 1000000
#07-	en and a second			Workshops
	apore 079120 : Motor Claims Department WITHOUT PREJUDICE			Braddell 205 Braddell Road Singapore 579701
Dear	Sir			59 Loyang Drive Singapore 508969
100000	OTHER ON 07.12.17	D <u>SLL817</u>	74 <u>Z</u>	Sin Ming 383 Sin Ming Drive Singapore 575717
Vehice The	tre the authorised repair workshop for Comfort Transportation Pte cle No: SHD3110E which was involved in the captioned accided vehicle owner and the taxi driver concerned have requested and a desenting their claims against the party responsible for all applicable.	ent with y authorized	our insi d us to a	ured vehicle 15 Pandan Road assist them Ubi
	amage to the vehicle. e accident was caused by the negligent act of your insured driving	SI 1 84	7.47	Senoko 24 Senoko Loop
	re submitting these claim for your consideration on behalf of the o			Singapore 758156 Sungei Kadut
TAX	I OWNER'S CLAIM		299.60	7 Sungel Kadul Way Singapore 728791
1	Cost of Repair 2 days Loss of Rental @ \$ 125.00 per day	2.75	250.00	Yishun
2	2 days Loss of Rental @ \$ 125.00 per day Survey Report Fees (Surveyed by M/s LKK)	\$ \$ \$	-	<ul> <li>501 Ylshun Industrial Park A Singapore 768732</li> </ul>
4	GIA / LTA Search Fees	\$	5.35	• (
5	GIA / Police Report Fees	\$	-	•
6	Towing / Medical / Transporation	\$		• ? S
	Sub Total	: \$	554.95	
HIRI	ER'S CLAIM	201	NO EN EVEN	
7	2 days Loss of Income @ \$ 80.00 per days	\$	160.00	
	Total Claims	:_\$	714.95	
	enclosed herewith the following documents to support the claims:			
a)	Original repair bill and photocopies of photographs:		1	pcs.
b)	LTA search slip/s of : SLL8174Z  GIA / Police report/s of : SHD3110E	(3)		
c)				
d)	Letter of authority from owner / hirer / operator			
	( X ) Photograph/s of Accident Scene ( ) Certificate of In ( ) Witness statement/s ( x ) Downtime/Mileage record	surance		
	y look into the matter and let us hear from you on the settlement as possible.	of the sai	d claims	s as
Pleas to an	se note that it is a condition of any settlement reached that it shall y personal injury claim (if any) of the taxi driver.	l be witho	ut preju	dice

Yours faithfully Cecilia Lee Executive

CDGE Claims Department

Tel: 6214 8354 Fax: 6214 1843 Email: cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of









## Hsiao Tong (LKKAuto)

From:

Vivian Lau (LKKAuto)

Sent:

Tuesday, 22 January 2019 5:15 PM

To:

Hsiao Tong (LKKAuto)

Subject:

FW: Your ref: 4217683301SG,Our Ref: CC3/LCR17023445/K1wa3,Accident involving

Vehicle SLL 8174Z & SHD 3110E on 07/12/2017

From: Ng, Hai-Chuan [mailto:Hai-Chuan.Ng@aig.com]

Sent: Monday, 29 October, 2018 3:22 PM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Your ref: 4217683301SG,Our Ref: CC3/LCR17023445/K1wa3,Accident involving Vehicle SLL 8174Z & SHD

3110E on 07/12/2017

Dear Vivian,

Please proceed as suggested.

Regards,

#### Ng Hai Chuan

AIG

Senior Complex Claims Examiner Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [mailto:vivianlau@lkkauto.com]

Sent: Monday, October 29, 2018 2:51 PM

To: Ng, Hai-Chuan

Cc: Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject: Your ref: 4217683301SG, Our Ref: CC3/LCR17023445/K1wa3, Accident involving Vehicle SLL 8174Z & SHD

3110E on 07/12/2017

Your ref: 4217683301SG

Our Ref: CC3/LCR17023445/K1wa3

Dear Hai Chuan

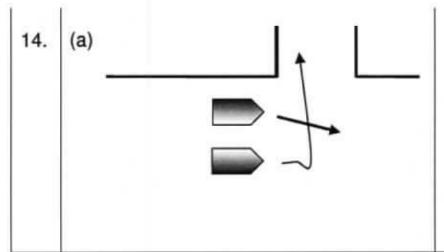
#### Accident involving Vehicle SLL 8174Z & SHD 3110E on 07/12/2017

We had uploaded TP video for your perusal. (via merimen)

Based on the accident report and accident scenario, is conflicting versions. BOLA 14 applies

In view of the above, can we process to settle at 50% liability.

Kindly advice on your view/opinion/instruction for this claim



Vehicle X – Moving out from Stationary/ Parked position Vehicle Y – Overtaking to turn

Reason: Both vehicles should exercise consideration

into another lane

Thank you

Best Regards,

Vivian Lau | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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# Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 23 January 2019 8:47 AM

To:

'Ng, Grace-TA'

Cc: Subject: Vivian Lau (LKKAuto); Admin A RE: ACC INV SHD3110E AND SLL8174Z ON 7 DEC 2017 AIG REF:

4217683301SG-003 \*LKK REF: CC3/LCR17023445/K1wa3

Attachments:

Email from AIG dd 291018.pdf

Dear Grace.

We refer to the above matter.

As per AIG instruction, we have offered 50% towards third party and pending acceptance from them.

We will follow up with third party repairer on this matter.

From: Vivian Lau (LKKAuto)

Sent: Monday, 29 October, 2018 3:33 PM

To: 'Cecilia Lee Peng Geok' <cecilialee@sparkcarcare.com>

Subject: RE: SHD3110E / SLL8174Z DOA 07.12.2017

#### WITHOUT PREJUDICE

Dear Sir/Madam,

#### Accident involving SHD 3110E & SLL 8174Z on 07/12/2017

We refer to the above matter

We are of the opinion that this is a case of conflicting versions. There is no conclusive evidence to substantiate either's parties version. BOLA 14 (a) at

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigat are prepared to offer 50% to your client's claim.

For a quick and amicable settlement, our principal offer to settle global sum at \$55,300.00

Kindly confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Grace-TA <Tianaigrace.Ng@aig.com>

Sent: Monday, 21 January 2019 5:37 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Subject: ACC INV SHD3110E AND SLL8174Z ON 7 DEC 2017 AIG REF: 4217683301SG-003

Dear LKK team,

Kindly advise status of this matter.

If you have rejected TP claim, please advise and upload correspondence and invoice in Merimen for us to pay and close the file.

Thank you.

Best Regards,
Ms. Grace Ng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120 Tel +(65) 6419 1882 | Tianaigrace.Ng@aig.com | www.aig.com.sg

AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more.

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# Hsiao Tong (LKKAuto)

From:

Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Sent:

Thursday, 21 March 2019 11:04 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Mei Kwan (LKKAuto); Vivian Lau (LKKAuto)

Subject:

[Reminder] [Accept Offer] AIG/LKK Ref: TBA CDGE Ref: T1217/SHD3110E/AT >>

Acc on 07.12.2017 invig SHD3110E & SLL8174Z [AIG]

#### WITHOUT PREJUDICE

Ms Chew Hsiao Tong

M/s LKK Auto Consultants Pte Ltd

Our email dated 26 February 2019 refers.

Please arrange to let us have discharge voucher for early execution. Thank you.

Best Regards Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

From: Aileen Tan Lee Noi

Sent: Tuesday, 26 February 2019 17:26

To: Hsiao Tong (LKKAuto)

Cc: Mei Kwan (LKK Auto); Vivian Lau (LKKAuto)

Subject: [Accept Offer] AIG/LKK Ref: TBA CDGE Ref: T1217/SHD3110E/AT >> Acc on 07.12.2017 invlg SHD3110E &

SLL8174Z [AIG]

### WITHOUT PREJUDICE

Ms Chew Hsiao Tong M/s LKK Auto Consultants Pte Ltd

We refer to Ms Vivian Lau's email dated 29 October 2018.

Strictly without admission of liability and solely for quick amicable settlement, we accept your global offer of \$\frac{5\frac{300.00}}{200.00}\$.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim, if any of the taxi driver.

Kindly arrange to let us have discharge voucher for early execution. Thank you.

Best Regards

Aileen Tan

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8735 | Fax: 6214 1843

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

## Vivian Lau (LKKAuto)

From:

Vivian Lau (LKKAuto)

Sent:

Wednesday, 13 December, 2017 4:47 PM

To:

'eyap@lioncityrentals.com.sg'

Cc:

Zayyer (LKKAuto); Hsiao Tong (LKKAuto)

Subject:

ACCIDENT INVOLVING SLL 8174Z AND SHD 3110E ON 07/12/2017

Our Ref: CC3/LCR17023445/K1wa3

13 December 2017

#### LION CITY RENTALS PTE LTD

Dear Sir/Madam.

#### ACCIDENT INVOLVING SLL 8174Z AND SHD 3110E ON 07/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within 7 days i.e. by 22/12/2017, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com</u>] fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING | 40 SHD3110E , SLL8174Z

ON 07-Dec-17 17:55

ALONG

ASIA SQUARE LOBBY DRIVEWAY DROP-OFF AND PICK-UP POINT

BETWEEN TOWER 1 & 2

I/We

**TENG SOON HUAT** 

(Hirer) NRIC No.: \$1023511A

and/or

TENG KOK WEE MARK

(Relief) NRIC No.: S7728804Z

Taxi Number

SHD3110E

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim. against third party (except personal injuries and medical claims).
- To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of

"ComfortDelGro Engineering Pte Ltd".

Date

08-Dec-2017

Name of Hirer

TENG SOON HUAT

Hirer NRIC

S1023511A

Signature :



Address

**269B QUEEN STREET #09-274** 

182269

Contact No.

96645918

Name of Relief

TENG KOK WEE MARK

Relief NRIC

S7728804Z

Signature :



Address

2698 QUEEN STREET 09-274

182269

Contact No.

97677977

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$300.00 (Global Sum) for vehicle no. SHD 3110E that was damaged pursuant to the accident which occurred on 07/12/2017 (date) along ASIA SQUARE LOBBY DRIVEWAY DROP-OFF AND PICK UP POINT (location) involving vehicle no/s SLL 8174Z.

This is pursuant to the inspection conducted on 08/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>COMFORT TRANSPORTATION</u>

<u>PTE LTD</u> ("the third party claimant") of vehicle no. <u>SHD 3110E</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <a href="SHD 3110E">SHD 3110E</a> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this \_\_\_\_\_\_ (day) of \_\_\_\_\_ (month) 2019 (year)

LKK

Signed by appointed surveyor

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

AILEEN TAN Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT

COMFORTDELGAD ENGINEERING FTE LTD

59 LOYANG DRIVE

SINGAPORE SORGER

Please forward your cheque made payable to: COMFORTDELGRO ENGINEERING PTE LTD

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELCRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

JOA Strandard Mount Strapageous S.70799 Minimise v. 65 6280 6290 Franciscous v. 65 6600 9785

7 Surger Freiut Way Simpsyon 728 6 Delts Remote 1 Simpsyon 500501

COMPANY REG. No.: 199506048W Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD SINGAPORE SG 079120

CONTACT NO: 64193000

Description: 3P 07.12.2017

3225094

VEHCLE NO SHD3110E

INV. NO/DATE 91348682 29.12.2017

MAKE HYUNDAI

JOB NO. 305095975

MODEL 1-40

ODOMETER READING

DATE OF REG 08.10.2015

DATE/TIME IN 08.12.2017 08:55

CHASSIS CODE

KMHLB41UMGU078366

S/No Part No.

Qty Unit Price &Disc

Net

PART REQUISITION

SUB-TOTAL

0.00

JOB NATURE

0001 L

0002

23-502

PANEL BEATING

100.00

100.00

SPRAYPAINT ON AFFECTED AREA

180.00

180.00

SUB-TOTAL

280.00

Items total

Add GST @

7.000 %

280.00 19.60

Invoice amount

299.60

ComfortDelGro Engineering Pte Ltd A member of COMFORTDUCKS

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No. 8010004 91348682 299.60

findly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

# COMFORTDELGRO ENGINEERING

A member of COMFORIDELGRO

GST REG. NO. M2-8921817-3

8010004

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

DM Shaddel Read Singapore (2009) Walling & EL 6000 EDM Faccione & 63 6260 (2000

III Lovery Crox Sequence Massoc MX Sin May Drive Sequence 5/3711 18 Pender Rout Sequence 400000 100 Util New 3 Sequence 400000

25 Service Ltop Singapore 758156 7 Surger Karut Way Singapore 728761 8 Dets Avenue 1 Singapore 555537

COMPANY REG. NO.: 199506048W Page: 2

VEHCLE NO SHD3110E

INV. NO/DATE 91348682 29.12.2017

MAKE HYUNDAI

MODEL I - 40

ODOMETER READING

DATE OF REG 08.10.2015

DATE/TIME IN 08.12.2017 08:55

CHASSIS CODE KMHLB41UMGU078366

Issued by

: CHEWBEELENG 29.12.2017 10:08:43

3225094

CONTACT NO: 64193000

Repair type : CLSO/57/57 Payment Type/Term: /Credit 30 days

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD SINGAPORE SG 079120

ComfortDelGro Engineering Pte Ltd a member of COMFORTCHICAGO.

lead Office: 105 Braddell Road Singapore 579701

findly note that no receipt shall be issued unless requested.

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No. 8010004 91348682 299.60

Our Ref: CT17120250

Date: 29 December 2017



#### TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

07/12/2017 @ 17:55 hrs

ALONG

ASIA SQUARE LOBBY DRIVEWAY DROP-OFF AND

PICK-UP POINT

INVOLVING

SLL8174Z

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHD3110E (the "Taxi"). The Taxi was hired to TENG SOON HUAT IC NO S1023511A a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.00 per day (inclusive of GST).

Please be advised that the Taxi was insured with First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Executive, Fleet Safety

This is a computer generated letter. No signature is required.

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MILEAGE READING	768013	762161	268361	268583	100	The state of the s	/English dead					
NAME OF DRIVER	SHD31/PE	SH (EN	3	5.H 1545	Accreen 4	Repart						
DATE		Y DEC JOH		8 Deg 304	08/12/17	4112116						
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**Enquire Vehicle Insurer** 

Vehicle

No.

Incident

Date/Time

Search Status Insurance

Company Code

Insurance Company Name

SLL8174Z

17:55:00

07 Dec 2017 /

Successful A04

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

Sun 3110 E

Merimen e-Claims

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case /	lotified	Est Submitted	Adj Assigned	Adj Rp	t	Adj:	Submitted	Ins Auth'ed	Status	
Main	1 Dec 2017 Edit Reg		08 Dec 2017 00:00 Edit Adj Rpt	S\$280 Edit	.00 Estimates	17.75	180.00 ew Rpt		Report	g for Survey
H	lain	R	eference		Claim Deta	ails		Documents	1	Show All
CLAIM SUE	FOLDER DE	TAILS					[Created	by adjuster]		
nsured:	LCRF PTE	LTD, Co. Reg. N	io.: 201624597K							
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, O	Reg. No	: 19930382	21R				
Vehicle Reg. No.:	SHD311	OE.			Date of L	.055	07/12/2017 17:00 - :59 [25 Months and 29 Days From LTA Reg Date (Ma			Date (Man Yr)
Claim Type:	ype: TP / 4217683301SG Policy/Cover Note No.: 0999994978									
/ehicle Reg. No. (Insured):	SLL8174Z					t):	D-15072701MFSH			
					Excess:					
tepairer:	ComfortD	elGro Engineerir	ng Pte Ltd (Loyan	g) 59 Loy	ang Drive, 5	0896	9 Loyang - 1	el: 6214 8300		
tandling nsurer:	AIG Asia	Pacific Insurano	e Pte. Ltd. (Expre	ss) - Tei:	65-6419-30	000	. [Handled b	Chew, Mavis]	hew.Mavis	@aig.com
Claimant's Insurer:	MS First (	Capital Insurance	e Ltd (HQ) - Tel: 6	2222311						
Adjuster:	20/12/20		Ltd (HQ) - Tel: 67	56-3561	[Handled	by K	ALVIN ANG	WEI KUN ] [F	inal Rpt	due
ASSOCIATI	ED MAIL RE	CEIVED						Viev	VAII CO	mpose Case Ma
There are no	mail for this	case.								
ALL ASSOC	IATED TAS	KS∃				7.5	View All.   S	earch Tasks.   Cr	nate New Ta	ssk I Comple

Merimen e-Claims Page 1 of 2

### Claim Documents

\*SHD3110E (4217683301SG)

[SLL8174Z]

TP

COMFORT TRANSPORTATION PTE LTD

Dec 7 2017 5:00PM

[LCRF PTE LTD]

ComfortDelGro Engineering Pte Ltd

Vid	eo		1 per s	page V	~
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnall	Print
1	29/10/18 14:44	Video - Accident	0	Load MP4	
Let	ters/Corresponder	OCCES.	Ti ner	page V	V
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1	(Draft)	Third Party Express Settlement – Payment Breakdown	0	Edit	Film
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Ass	essment Reports		1 per i	page 🔍	4
Nο	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	12/12/17 14:30	Accident Statement From:SC - Reg. No: SLLB174Z, Claimant: LCRF PTE LTD	0	Load HTM	
Pho	tos/Images		3 per s	page V	<b>V</b>
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1	11/12/17 18:01	General View	0	Load JPG	V
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12	11/12/17 18:01	General View	0	Load JPG	V
13	11/12/17 18:01	General View	0	Load JPG	V
14	26/12/17 08:53	Reinspection Photo	0	Load JPG	W
15	26/12/17 08:53	Reinspection Photo	0	Load JPG	V
16	26/12/17 08:53	Reinspection Photo	0	Load JPG	Ø
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/12/17 14:59	TP GIA REPORT	0	Load PDF	
2	11/12/17 14:59	TP ESTIMATE- MARKED	0	Load PDF	
3	13/12/17 16:50	Email letter to OI ACCIDENT INVOLVING SLL 8174Z AND SHD 3110E ON 07.12.2017	0	Load PDF	
4	26/03/19 14:53	WORKSHOP INVOICE	0	Load PDF	
5	26/03/19 14:53	AUTHORISATION TO ACT FORM	9	Load PDF	-
6	26/03/19 14:53	Release Voucher	0	Load PDF	-
7	26/03/19 14:53	RENTAL MILEAGE	0	Load PDF	-
9	26/03/19 14:53 26/03/19 14:53	LTA SEARCH	ő	Load PDF	-

Merimen e-Claims Page 2 of 2

# **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.	-		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			-
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: T	ORE	COMPI	ETED	RV	CHIDA	/EVOR
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JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

TEASS		
I E AIN		

# THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLL8174Z (Insd veh)		Model:	Model:		HYUNDAI 140 1.7 D CRDI F/L AT ABS AIRBAG 4DR (M)	
	SHD3110E (TP veh) 07/12/2017						
Date of Accident:							
Global Sum Settlen	nent :	[X]	Yes	[ ] No			
Repair Estimate			: \$	1,43	4.91		
Final Repair Cost			: \$		300.00		
Loss of Use			: \$			2.00 day	ys at \$50.00 per day
Rental (if any)			: \$		2	da	ys
LTA / GIA Search F	ee		: \$				
Others:			: \$				
			: \$				
Final Settlement Su	m (Globa	al Sum)	: \$	- 3	300.00		
Is Third Party Wor below) A) For Non GIA R	100000000000000000000000000000000000000		Liberton - Sel	***** **	ES [ ]	NO	(Kindly indicate
B) For GIA Regist BOLA Liability:	5	50(%		14(a)_ Assessed	d Liability (*)		3OLA Scenario No:  (%)  OLA does not apply.
. ,	anny to a	G 11114 G 111	7 10. 0				
Remarks							
Payment Instruction	on: Paye	e's Break	down				
V <u>=</u>				F	5		300.0
Payment Instruction					5 5		300.0
Payment Instruction 1) ComfortDelGre				:			300.0
Payment Instruction 1) ComfortDelGree 2)				6.0	\$		300.0

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

26 Mar

2019

Date

## LKK Auto Consultants Pte Ltd (Co Reg No. 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

# VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/LCR17023445/K1PA3Q2

Date:

26/03/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

0999994978

Claimant Vehicle SHD3110E

Insured Vehicle No:

SLL8174Z

No: Date of Loss:

07/12/2017

Nature of Claim:

TP

Claim No: 4217683301SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SHD3110E

Make & Model:

HYUNDAI 140, 1.7 D CRDI F/L AT ABS AIRBAG

4DR (M)

Reg. Date:

08/10/2015 (Man. Year. 2015)

Engine No: Chassis No: D4FDFU545915

KMHLB41UMGU078366

Colour

Blue

Engine Capacity:

1685 cc

Market Value/New Car Price: N/A

Odometer:

268583 km

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Front Right Side: Hankook 7 mm Hankook 7 mm Rear Left Side: Rear Right Side: Hankook 7 mm Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		621.04	0.00	621.04	100.00
Miscellaneous Items		0.00	0.00	0.00	
Labour		720.00	280.00	440.00	61.11
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Gross Total (S\$)	1,341.04	280.00	1,061.04	79.12
	+ GST 7.00/7.00% (S\$)	93.87	19.60	74.27	79.12
	Nett Amount (S\$)	1,434.91	299.60	1,135.31	79.12
	+ Loss of Use (2.0 x S	100.00			
	+ Car Rental (2.0 x S\$	125.00/day) (S\$)	250.00		
		(S\$)	649.60		
	Liable Amou	324.80			
	+ Doc	Search Fee (S\$)	5.35		
		330.15			
	Global Sum	Settlement (S\$)	300.00		

#### INSPECTION

Adjuster Report Page 2 of 4

Date of Assignment:

08/12/2017

Date Inspected:

08/12/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd

(Loyang)

59 Loyang Drive Singapore 508969

Estimated Period of Repair:

2.0 days

Adjuster: KALVIN ANG WEI KUN Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# REPAIR DETAILS

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	603.60 FL	*-FL
2	1		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*-FL
3	1		*REAR WHEEL HUB CAP (LH)	Serviceable	150.70 FL	*-FL
r e r r a	inchise	part. L=ListRe		Sub Total (S\$) L Items 20.00/20.00% (S\$)_	776.30 155.26	<b>0.00</b> 0.00
				Total Parts (S\$)	621.04	0.00
			Report was unsubmit	led during this print-out.		

Adjuster Report

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

# Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	350.00	100.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	0.00
		Gross Labour Cost (S\$)	720.00	280.00
	Report	was unsubmitted during this print-out.		