

ASS. REC. BY:

REF:

(S/EGN/7023427/Tigb/2

Special Instruction:

Surveyor: Taufelch**ASSIGNMENT (Office)**

From (Person):

Yee Pei Li

of

EGN

Date/Time:

08/12/2017 4:37 pm

Estimated Cost:

Bill to:

**OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS**

To Inspect Vehicle No:

SLH 5032R

Insured:

GBC 4323C

at Workshop m/s

Borneo motor.

Tel:

9221 3150

of

2 Pandan Crescent

Policy No:

Claim No:

GBC 4323C / SE/p1

Sum Insured:

Excess:

Make of Veh:

D.O.A.

07/12/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS DS13.12.2017 @ 10am

H.O.D. Endorsement:

Date/Time:

11/12/2017 11:07am

Person Contacted:

RaymondVehicle IN / OUT

Date/Time

Action/Instruction ( ☒ ) ESTIMATESLH 5032R xGBC 4323C x18/12/17 @ 12:04pm revised to Pei Li by email.

REF: EGI

## ASSIGNMENT

From: Date 13/12/17

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SLH 5032R

at Workshop m/s Borneo Motors

of 2 pondan Crescent

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

10 am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 'DS'

Vehicle: IN / OUT

Date: Person Contacted: Raymond

Veh No: SLH 5032R Page 2016 Nov

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Wish cc 1798

Colour: Grey A/C Insured / Std / NI / NA

So Reading: 16245 T Radio: Insured / Std / NI / NA

Eng No:

O/No: STD 6920W 50J005845

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15

R: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 13/12/17

Survey held at Borneo Motors

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

\$2770.46, 3 days email to Raymond.  
(Red \$2895.80, 51%.)

RECEIVED - 13/12/17

Date/Time File Pass to: ☐ : Preli. Report09/11/17 ☐ : Final Report

Date/Time File Return to:

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee

Transaction

1.1.1.1 - 1.1.1.1

1.1.1.1

1.1.1.1

1.1.1.1

1.1.1.1

Report Format: 71

Lump Sum / I.B.U. : 2770.46

Add Fee: ☐ Site Insp : \$☐ Interview : \$☐ Tech. Insp : \$☐ Weekend : \$

250

250



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EGI17023427/T1qb

5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 11-12-2017



Code : EGI

## 1. Policy Particulars : THIRD PARTY CLAIM

Insured Veh.	GBC 4323C	Veh. Inspected	SLH 5032R
Policy No.		Coverage (\$)	0.00
Claim No.	GBC4323C/SE/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	08/12/2017

## 2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

## 4. Description of Damages on

## 5. General Information

Engine No.	HIDDEN	Accident Date	07/12/2017	Inspection Date
Survey held at	BORNEO MOTORS (S) PTE LTD			
	2 PANDAN CRESCENT			
	SINGAPORE 128462			

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.  
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

SLH 5037R

**C Excess**

[illegible][illegible]

N	Des.of Damages
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A series of ten cursive lowercase 'y' characters written on lined paper. Each 'y' is formed by a single continuous stroke, starting from the middle line, curving up to touch the top line, and then curving down to cross the bottom line. The letters are evenly spaced and demonstrate consistent cursive technique.

[illegible]

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### C Re-inspection Cases to Finalize within 5 Days

✓	
✓	


**C** Resurvey photo Uploaded

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03/1/18

Date \_\_\_\_\_

21/05/2014

**Catherine Chong (LKK Auto)**

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**From:** Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>  
**Sent:** Friday, 8 December, 2017 4:37 PM  
**To:** 'admin-d@lkkauto.com'  
**Subject:** OI : GBC4323C / TP : SLH5032R/LKK / DOA : 07/12/2017  
**Attachments:** GBC4323C - SAS.pdf; SLH5032E - SAS.pdf; SLH5032E - ESTIMATE.pdf; SLH5032E - PRS FORM.pdf

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **INCHCAPE - BORNEO MOTORS (S) PTE LTD**,

ADDRESS : 2 PANDAN CRESCENT  
INCHCAPE CENTRE LEVEL 4  
SINGAPORE 128462

PERSON TO CONTACT : RAYMOND SEAH @ 9221 3150 / 6631 1865

ERGO OFFICER-IN-CHARGE : STEVE LIM

***Note: To survey on DIRECT SETTLEMENT basis. Please inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.***

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via [Survey.Report@ergo.com.sg](mailto:Survey.Report@ergo.com.sg).

Attached are estimate, insured, Third Parties SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Thank you

**Yee Pei Li**

Claims Assistant (Admin)  
ERGO Insurance Pte. Ltd.  
5 Temasek Boulevard  
#04-01 Suntec Tower Five  
Singapore 038985  
Tel : 65 6829 9199 DID: 65 6829 9194  
Website: [www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers

# ERGO

Date: 08.12.2017  
Our Reference: GBC 4323C/SE/pl  
Your Reference: SLH 5032R

Sent via Fax

or

Email

Siti.Nabilah@inchcape.com.sg

To: INCHCAPE - BORNEO MOTORS (S) PTE LTD

## Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SLH 5032R  
Insured's Vehicle: GBC 4323C  
Date Of Accident: 07.12.2017

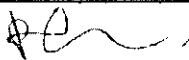
We acknowledge receipt of your request for PRS on: 07.12.2017

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked \*.

\* LKK AUTO

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

<input type="checkbox"/>	Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
<input type="checkbox"/>	Your request for inspection does not have your client's GIA report, kindly forward a copy.
<input type="checkbox"/>	We acknowledge your interest for direct settlement, we will assess & revert soon upon receipt of estimate.
<input type="checkbox"/>	Our Insured's driver has not reported the accident to us todate.
<input checked="" type="checkbox"/>	Others: <u>We write to confirm our agreement to have a direct settlement of this claim with quantum to be agreed. OFFICER-IN-CHARGE - STEVE LIM</u>

Prepared by:		Pei Li	6829 9194	claims@ergo.com.sg
Signature:				FAX : 6829 9247

### Assessor use only:

Assignment Date: \_\_\_\_\_  
Assignment Time: \_\_\_\_\_

Remarks:

### Workshop use only:

#### Assessor attended workshop on:

Date: \_\_\_\_\_  
Time \_\_\_\_\_  
Inspector: \_\_\_\_\_

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Monday, 18 December, 2017 12:04 PM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)'  
**Cc:** SUR; assignments  
**Subject:** RE: GBC4323C / TP : SLH5032R/LKK / DOA : 07/12/2017  
**Attachments:** CSEGI17023427T1qb.pdf

Dear Pei Li,

Enclosed herewith preliminary advice of SLH 5032R.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin-D (LKKAUTO)  
**Sent:** Monday, 11 December, 2017 11:10 AM  
**To:** 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: GBC4323C / TP : SLH5032R/LKK / DOA : 07/12/2017

Dear Pei Li,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Survey Report (ERGO Insurance Pte. Ltd.) [<mailto:Survey.Report@ergo.com.sg>]  
**Sent:** Friday, 8 December, 2017 4:37 PM  
**To:** 'admin-d@lkkauto.com' <admin-d@lkkauto.com>  
**Subject:** OI : GBC4323C / TP : SLH5032R/LKK / DOA : 07/12/2017

Dear Catherine,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: GBC4323C/SE/pl

Date: 18<sup>th</sup> December 2017

Our Ref: CS/EG117023427/T1qb

Without Prejudice

The Motor Claims Department  
ERGO Insurance Pte Ltd

Attn: Pei Li

Dear Sirs/Mdm

**PRELIMINARY ADVICE OF VEHICLE NO. SLH 5032R**

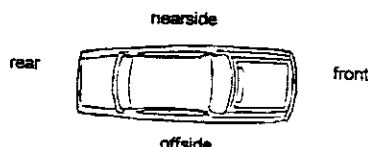
We thank you for the instruction on 08/12/2017.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 13/12/2017 at the premises of M/s BORNEO MOTOR and have the following to report:-

Workshop Estimate Amount	: S\$ <u>5,666.26</u>
Revised Estimate Amount	: S\$ <u>2,778.26</u>
"Check" Items Amount	: S\$ <u>400.00</u>
Market Value	: S\$ <u>-</u>
Salvage Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 3 days.

We have NOT authorise repair.

Yours faithfully

Taufikh  
Automotive Assessor



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	07/12/2017 13:58
Date Of Accident	07/12/2017 09:05
Exact Location Of Accident	JLN ANK BUKIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH5032R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHAI KOK SOON
NRIC No	S7366777A
Email Address	KOKSOON100@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96173073
Alternative Phone No	OFFICE-96173073

### Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	NORMAL USAGE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100488825
Cover Note Number	

### Driver

Name of Driver	CHAI KOK SOON
NRIC No	S7366777A
Date Of Birth	13/09/1973
Occupation	INDOOR
Date Of Driving Pass	10/04/2008
Driving Experience	9 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96173073
Fax Number	
Contact Number	OFFICE-96173073
EEmail Address	KOKSOON100@GMAIL.COM

Address	985 BUKIT BATOK WEST AVE 5 #11-334
Postcode	650385
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

PLEASE REFER AS ATTACHED

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBC4323C
Vehicle Make/Model/Colour	VW/WHITE
Details Of Properties	
Name of Driver	HUO JIA MING
NRIC/Passport Number	
Contact Number	
Address	BLK 248 BUKIT BATOK EAST AVE 5 #04-68
Postcode	650248
Insurance Company Name	ERGO INSURANCE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	1

#### Details of Witness

Name	
Phone Number	
Email Address	

TYPE OF CLAIM: ☐ OD ☐ OD/UL ☐ DSMCA: Rayn

## MOTOR ACCIDENT REPORT

Date Of Report: 7/12/17 Time: 1211 Date Of Accident: 7/12/17 Time: 0905  
Exact Location Of Accident: Jalan Anak Bukit  
Country/State of Loss: Singapore ☒ / Wilayah Persekutuan ☐ / Selangor Darul Ehsan ☐ / Negeri Sembilan ☐ / Melaka ☐ / Pahang ☐ / Johor ☐ / Perak ☐ / Kedah ☐ / Kelantan ☐ / Terengganu ☐ / Pulau Pinang ☐ / Perlis ☐ / Thailand ☐

## OWN VEHICLE DETAILS (INSURED/POLICY HOLDER)

Vehicle Registration Number: SLH5032R Co. Reg. No(for Co. Vehicle)/NRIC/PP/FIN No: S7366777A  
Name Of Registered Owner: Chai Kok Soon  
Mobile Number: 96173073 Alternative No: Email Address: KOKSOON1400@GMAIL.COM

## Vehicle Particulars

Manufacturer: Toyota ☒ Lexus ☐ Suzuki ☐ Hino ☐ Model: WISH  
Exact Purpose for which vehicle was being used at time of accident: Normal Usage ☒ Other ☐ (please specify):  
Are you claiming under your own insurance policy for repair to your vehicle? Yes ☐ Reporting Only ☐ Third Party ☒ DS  
Vehicle Category: Private Car ☒ Commercial Vehicle ☐ Others ☐

## Insurance Company

Name of Insurance Company: AIG  
Any In-Car Camera? (applicable for United Overseas Insurance Limited insured only): Yes ☐ (please attach photo) No ☐  
Type Of Coverage: Comprehensive ☒ Third Party ☐ Third Party Fire and/or Theft ☐  
Fleet Policy: Yes ☐ No ☒ Policy / Cover Note No: 2100488855

## DRIVER DETAILS AT POINT OF ACCIDENT

Name of Driver: Chai Kok Soon NRIC/ Passport / FIN No: S7366777A  
Date Of Birth: 13/09/1973 Occupation: Indoor ☒ Outdoor ☐  
Date Of Driving Pass: 10 April 2008 Gender: Male ☒ Female ☐  
Mobile Number: 96173073 Fax No: Alternative No:  
Address: #11-334, Bukit Batok West Ave 5 Postal Code: 650385  
Email Address: KOKSOON1400@GMAIL.COM  
Was driver an employee of the Insured's Company? Yes ☐ No ☒ State relationship of the driver with the insured: SECR  
Vehicle Registration Number of Driver's Own Vehicle (if applicable): SLH5032R  
Insurance Company of Driver's Own Vehicle (if applicable):

## GENERAL INFORMATION OF THE ACCIDENT

Type Of Accident: FRONT TO REAR (TP HIT INSURED) Number of Passengers in the above vehicle (including Driver): 1  
Weather Conditions: Clear ☒ Raining ☐ Others ☐ (If others, please state condition):  
Road Surface: Wet ☐ Dry ☒ Others ☐ (If others, please state condition):  
Was any body injured in the Accident? No ☒ Yes ☐  
Was any foreign vehicle involved in this accident? No ☒ Yes ☐ Vehicle No: Vehicle type:  
Was any other material or property (e.g. other vehicle) damaged? No ☐ Yes ☐  
Was there any video captured by Car Camera? No ☒ Yes ☐ Are accident scene photos available for attachment? No ☐ Yes ☒  
Was the accident reported to the police? No ☒ Yes ☐ (If yes, please state which Police Station):  
Was notice of intended Prosecution given? No ☒ Yes ☐ (If yes, please state against whom):  
I have been approached by unknown person(s) soliciting/offering accident claims assistance. No ☒ Yes ☐

## DETAILS OF OTHER VEHICLE PROPERTY 1 (Please fill Annex A if more vehicles involved)

Vehicle Registration Number: ABC 4323C Vehicle Make/Model/Colour: Volkswagen/Non/White  
Details Of Properties Damage in Accident: HIT at back of the car, bumper  
Name of Driver: Huo Jia Ming  
NRIC/Passport/FIN Number: S8731410C Contact Number:  
Address: Apt D11K 248 Bukit Batok East Ave 5, #04-68 Postal Code: 650248  
Insurance Company Name: ERGO  
Nature Of Damage: No. Of Passenger (Including Driver): 1

## DETAILS OF ACCIDENT INDEPENDANT WITNESS

Name: Name:  
Phone Number: Phone Number:  
Email Address: Email Address:

## DETAILS OF INJURED PERSON 1 (Please fill Annex A if more person injured)

Name: Approximate Age:  
Address: Postal Code:  
Injuries Sustained: Injured person in which vehicle:  
Were seat belt worn? No ☐ Yes ☐ Were injured conveyed to hospital by ambulance? No ☐ Yes ☐

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation**.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
- (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

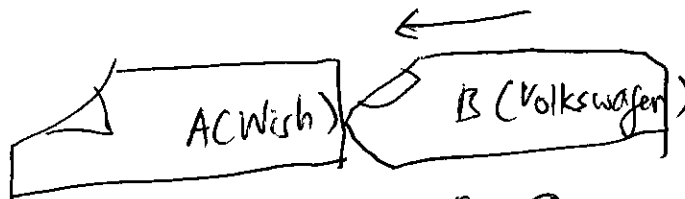
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

### Sketch Plan



A = SLH 5032 R

B = GJC 4323C

**Describe Circumstances of the Accident**

At around 9.05am, on 7/Dec/2017, I stopped my Toyota Wish SLH5032R at a junction along Jalan Anak Bukit to monitor for incoming cars going to PIE.

While waiting for the busy traffic to clear for 5-10 seconds, After a few seconds stopping my car, a Van GBC4323C hit the back of my Toyota Wish SLH5032R.

The accident damage the subsystem related to back bumper and others.

**Declaration**

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time



Witnessed by Reporting Centre Personnel



**MOTOR ACCIDENT INTERVIEW FORM**

NAME (DRIVER) : Chai Kok Soon  
VEHICLE NUMBER : SLH5032R  
DATE/TIME OF ACCIDENT : 2/12/2017 . 09:05  
PLACE OF ACCIDENT : A junction at Jln Anak Bukit  
THIRD PARTY VEHICLE (IF ANY) : GBC4325C

\*\*\*\*\*

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

At my house, Block 385, Bukit Batok West  
Ave 5, going to Paya Lebar Square.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT IS THE RESULT?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Front to rear (CP hit) (insured)

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

.....  
Name:

CHAI KOK SOON

**I Affirmed The Above Information Is Given To My Best Knowledge.**

REPUBLIC OF SINGAPORE  
IDENTITY CARD NO. S7366777A



Name

CHAI KOK SOON

蔡 国 顺

Race

CHINESE

Date of birth

13-09-1973

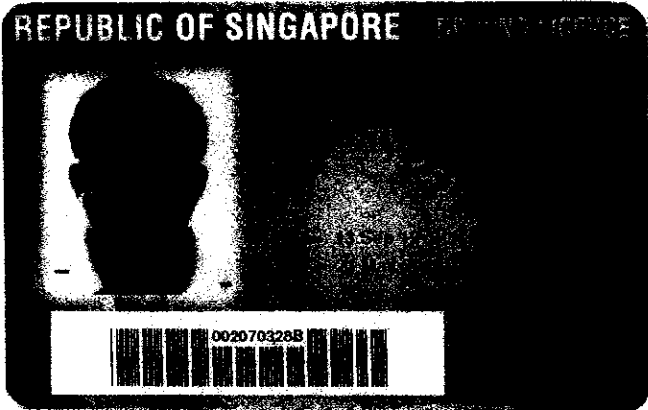
Sex

M

S7366777A

Country of birth

MALAYSIA



8923312

NRIC No. S7366777A



Nationality

MALAYSIAN

Date of issue

11-04-2008

APT BLK 385 BUKIT BATOK WEST AVENUE 5 #11-334  
SINGAPORE 650385

NRIC No: S7366777A

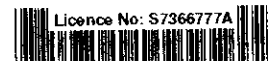
Date: 23/09/2008

No: 6062111

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 2B	Motorcycles =< 200 cc	10 Apr 2008
Class 3	Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver; and other motor vehicles =< 2500kg	10 Apr 2008



NP 428A



## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)  
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960  
ROAD TRANSPORT ACT, 1987 (MALAYSIA)  
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

M.X.1

TOYOTA AUTO PROTECTOR (2-YEAR)

CERTIFICATE NO. 2100488825-00001

(The below excess is subject to GST)

**OWN DAMAGE EXCESS S\$600.00 (1)**

**WINDSCREEN EXCESS S\$100.00**

(Windscreen excess is waived if the repair is done at Borneo Motor's Workshop.)

**SUM INSURED Market Value**  
**INSURING WITH COE/PARF Yes**

**1) VEHICLE REGISTRATION NO.**

SLH5032R

**2) NAME OF INSURED**

Chai Kok Soon

**3) EFFECTIVE DATE OF THE COMMENCEMENT  
OF INSURANCE FOR THE PURPOSES OF THE ACT**

8 Nov 2016

**4) DATE OF EXPIRY OF INSURANCE**

7 Nov 2018

**5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE\***

**SUBJECT TO AGE CONDITION : All Age Condition**

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

### 6) LIMITATION AS TO USE\*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pacemaking, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / TOYOTA AUTHORISED REPAIRERS

1. Borneo Motors (S) Pte Ltd - 2 Pandan Crescent (Tel: 6631 1188)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Batok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Blk D (Tel: 67476106)

**LOSS OF USE** Loss of Use 15 Days (1500 - 1600cc) - Refer to policy wordings for details

**\* NAMED DRIVER** NA

**HIRE PURCHASE COMPANY** DBS BANK LTD  
**/EMPLOYER'S LOAN**

*\*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.*

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 6 Jan 2017

**AIG Asia Pacific Insurance Pte. Ltd.**

030210-139  
INCHCAPE AUTO TOYOTA-LK2LHF  
33 LENG KEE ROAD  
SINGAPORE 159102

AUTHORISED REPRESENTATIVE

ORIGINAL

IASCHH





HOTLINE TEL: (65) 6419-3000  
FAX: (65) 6415-3723

6 Jan 2017

Chai Kok Soon  
385 Bukit Batok West Avenue 5  
#11-334  
Singapore 650385

Dear Chai Kok Soon,

We wish to inform you that the following endorsement(s) has/have been passed on the above-captioned policy:

1) Vehicle Details : Update Vehicle Registration No.

Please do not hesitate to contact our Customer Care Consultants at (65) 6419-3000 if you have any further enquiries.

We look forward to serving your insurance needs.

Thank you.

Yours faithfully,

AIG Asia Pacific Insurance Pte. Ltd.  
CUSTOMER SERVICES GROUP

*This letter is computer generated, no signature is required.*



dear TP/PS

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :  
www.toyotasingsapore.com.sg

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

Join Toyota ME @ http://toyotame.borneomotors.com.sg & earn points to redeem for attractive items!

# ESTIMATE

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188  
Customer Detail

Account Detail		Account No	Mr Chai Kok Soon 385 Bukit Batok West Avenue 5 #11-334 Singapore 650385 Mobile: 96173073
Ergo Insurance Pte Ltd 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985 Attn: Motor Claims Dept	S1000010 / ICNI3	Document No	
		0	
	Document Date	07/12/2017	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	HPXNP	S6	ZGE20R	08/11/2016	SLH5032R	0	28687 9DS/SLH5032R-07121
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	

JTDGG20W50J005845 2ZR1852664 60 Raymond Seah L M --/--/---- 0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY TP/DS CLAIM TP VEH:GBC4323C ACC DATE:07/12/17 TP INS:ERGO NO OF REPAIR DAYS: DATE-IN: DATE SURVEY: BY: AUTHORISED ON:				30 50.00
2	B	BP-ECU TO RESET ECU AND REPROGRAMME				✓ 508.50
3	B	BP-LAB TO CHECK WIRING & LIGHTING. TO WATER TEST FOR LEAK				✓ 115.26
4	B	BP-LAB TO DRILL HOLES & INSTALL REVERSE SENSOR ON NEW BUMPER.				✓ 169.50
5	B	BP-LAB TO REPLACE REAR ACCIDENT DAMAGE PARTS. STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS.				678 2034.00
6	B	BP-RES TO SPRAY PAINT ON REAR ACCIDENT AFFECTED AREAS.				556.1668.00
7	1	T52159-68907 REAR BUMPER COVER, de	1.00	574.90		574.90
8	2	T81920-13022 L/R BUMPER REFLECTOR, ?	1.00	58.00		58.00
9	3	S52161-OK040 PIECE, RR BUMPER ne	2.00	3.90		7.80
10	4	T52575-68020 R/R SIDE BPR RETAINER, ?	1.00	44.40		44.40
11	5	T52576-68020 L/R SIDE BPR RETAINER, ne	1.00	44.40		44.40

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
			Tanfikh 97495749 13/12/17 @ 1020. DS Resurvey before paint sur@lkauto.wm. 3 days.
Amount Due			3543109

**LIK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be reviewed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: 07/12/2017  
TIME: 13:43

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO

SLH5032R

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors



Borneo Motors (Singapore) Pte Ltd

Online Service Booking :

www.toyotasingsapore.com.sg

Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9**ESTIMATE**

Join Toyota ME @ http://toyotame.borneomotors.com.sg &amp; earn points to redeem for attractive items!

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462

Tel no.: 6631 1188

Account Detail	Account No	Customer Detail
Ergo Insurance Pte Ltd 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985 Attn: Motor Claims Dept	S1000010 / ICNI3 Document No 0 Document Date 07/12/2017	Mr Chai Kok Soon 385 Bukit Batok West Avenue 5 #11-334 Singapore 650385 Mobile: 96173073

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	HPXNP	S6	ZGE20R	08/11/2016	SLH5032R	0	28687 9DS/SLH5032R-07121
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	
JTDGG20W50J005845	2ZR1852664	60	Raymond Seah L M	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
12	6	T52155-68030 R/RR BUMPER SUPPORT, ?	1.00	93.90		93.90 ✓
13	7	T52156-68030 L/RR BUMPER SUPPORT, ✓	1.00	93.90		93.90 ✓
14	8	T52181-68010 REAR BUMPER ARM, ?	1.00	52.10		52.10 ?
15	9	SPZ061-12010 24 1G3 SENSOR ?	1.00	151.60		151.60 } x
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour 1,121.00 Materials 4,545.26 Lubrication/Fluid 0.00 Others 0.00	5,666.26 GST 7.00% 396.64 Less 0.00 Amount Due 6,062.90

PLEASE TEAR ALONG PERFORATED LINE

3543110

TO SECURITY GUARD

354311

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 07/12/2017  
TIME 13:43

VEHICLE NO

SLH5032R

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**



Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

Join Toyota ME @ <http://toyotame.borneomotors.com.sg> & earn points to redeem for attractive items!

Borneo Motors (Singapore) Pte Ltd

Online Service Booking :  
[www.toyotasingsapore.com.sg](http://www.toyotasingsapore.com.sg)

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462

Tel No: 6631 1188

**ESTIMATE**

Account Detail	Account No	Customer Detail
Ergo Insurance Pte Ltd 5 Temasek Boulevard #04-01 Suntec Tower Five Singapore 038985 Attn: Motor Claims Dept	S1000010 / ICN13 Document No 0 Document Date 27/12/2017	Mr Chai Kok Soon 385 Bukit Batok West Avenue 5 #11-334 Singapore 650385 Mobile: 96173073

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	HPXNP	S6	ZGE20R	08/11/2016	SLH5032R	14899	28687 :9DS/SLH5032R-07121
Chassis No	Engine No	TWC No	Terms	Service Engineer	Vehicle In	Collected On	

JTDGG20W50J005845 2ZR1852664 60 Raymond Seah L M 26/12/2017 9.00 27/12/2017 18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY TP/DS CLAIM TP VEH:GBC4323C ACC DATE:07/12/17 TP INS:ERGO NO OF REPAIR DAYS:03 DATE-IN:26/12/2017 DATE SURVEY:13/12/2017 BY:LKK-TAUFIKH AUTHORIZED ON:08/12/07				30.00
2	B	BP-ECU TO RESET ECU AND REPROGRAMME				508.50
3	B	BP-LAB TO CHECK WIRING & LIGHTING. TO WATER TEST FOR LEAK	02			115.26
4	B	BP-LAB TO DRILL HOLES & INSTALL REVERSE SENSOR ON NEW BUMPER.	02			169.50
5	B	BP-LAB TO REPLACE REAR ACCIDENT DAMAGE PARTS. STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS.	02			678.00
6	B	BP-RES TO SPRAY PAINT ON REAR ACCIDENT AFFECTED AREAS.				556.00
7	1	T52159-68907 COVER RR BUMPER	1.00	574.90		574.90
8	2	T52576-68020 RETAINER RR BUMPER	1.00	44.40		44.40
9	3	T52156-68030 SUPPORT RR BUMPER LH	1.00	93.90		93.90
Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 713.20 Labour 2,057.26 Materials 0.00 Lubrication/Fluid 0.00 Others 0.00	2,770.46
		GST 7.00%	193.93
		Less	0.00
		Amount Due	2,964.39

PLEASE TEAR ALONG PERFORATED LINE

354522

354522

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO

SLH5032R

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

CUSTOMER

# Vehicle Diagnostic Report

2ZRFAE

SLH5032R

TOYOTA BODY CARE

Printed By: Default User(1)

27/12/2017 10:28:40 AM

## Health Check Results All Systems(1 of 1)

Enhanced

Engine and ECT	No	P1604			X		36824200 A0C01000
Entry&Start	No	U0100			X		-
	No	U0142			X		
	No	U0155			X		
RR-Door Motor	No	B2312			X		-
RL-Door Motor	No	B2312			X		-
ABS/VSC/TRC							F152668071
EMPS							JCF305F0
Air Conditioner							-
Combination Meter							838006827102
Main Body							660C1SCV**02
D-Door Motor							-
P-Door Motor							-
Master Switch							-
HL AutoLeveling							-
SRS Airbag							8917F68010
PM2 Gateway							-
Starting Control							-
Power Source Control							-

# Vehicle Diagnostic Report

2ZRFAE

SLH5032R

TOYOTA BODY CARE

Printed By: Default User(1)

27/12/2017 10:30:09 AM

## Health Check Results All Systems(1 of 1)

Enhanced

								-	36824200
Engine and ECT								-	A0C01000
ABS/VSC/TRC								-	F152868071
EMPS								-	JCF305F0
Air Conditioner								-	-
Combination Meter								-	838006827102
Main Body								-	660C1SCV**02
D-Door Motor								-	-
Entry&Start								-	-
P-Door Motor								-	-
RR-Door Motor								-	-
RL-Door Motor								-	-
Master Switch								-	-
HL AutoLeveling								-	-
SRS Airbag								-	8917F68010
PM2 Gateway								-	-
Starting Control								-	-
Power Source Control								-	-

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CS/EG117023427/T1qbe2

5 TEMASEK BOULEVARD  
#04-01 SUNTEC TOWER FIVE  
SINGAPORE 038985

Date : 15-01-2018



Code : EGI

**1. Policy Particulars :- THIRD PARTY CLAIM**

Insured Veh.	GBC 4323C	Veh. Inspected	SLH 5032R
Policy No.		Coverage (\$)	0.00
Claim No.	GBC4323C/SE/pl	Excess (\$)	0.00
Assign From	YEE PEI LI	Assign Date	08/12/2017

**2. Vehicle Particulars & Condition**

Make & Model	TOYOTA WISH	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDGG20W50J005845	Colour	GREY
Odometer	16245	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

**3. Conditions of Tyres**

	Size	Make	Balance
R/H Front Tyre	195/65 R15	GOODYEAR	6 mm
L/H Front Tyre	195/65 R15	GOODYEAR	6 mm
R/H Rear Tyre	195/65 R15	GOODYEAR	6 mm
L/H Rear Tyre	195/65 R15	GOODYEAR	6 mm

**4. Description of Damages**

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

**5. General Information**

Accident Date	07/12/2017	Inspection Date	13/12/2017
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462		

**5a. Remarks**

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

**5b. Estimate Days of Repair**

ESTIMATED NORMAL PERIOD FOR REPAIR:	<b>3 Working Days</b>
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 5032R**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	SUNDRY (SN)	NECESSARY	50.00	30.00
1	REAR BUMPER COVER (SN)	DEFORMED	574.90	574.90
1	L/R BUMPER REFLECTOR (SN)	NOT NECESSARY	58.00	-
2	PIECE, RR BUMPER @\$3.90 (SN)	NOT NECESSARY	7.80	-
1	R/R SIDE BPR RETAINER (SN)	NOT NECESSARY	44.40	-
1	L/R SIDE BPR RETAINER (SN)	NECESSARY	44.40	44.40
1	R/RR BUMPER SUPPORT (SN)	NOT NECESSARY	93.90	-
1	L/RR BUMPER SUPPORT (SN)	NECESSARY	93.90	93.90
1	REAR BUMPER ARM (SN)	NOT NECESSARY	52.10	-
1	1G3 SENSOR (SN)	NOT NECESSARY	151.60	-
			1,171.00	743.20
	<b><u>LABOUR</u></b>			
	TO RESET ECU AND REPROGRAMME.		508.50	508.50
	TO CHECK WIRING & LIGHTING. TO WATER TEST FOR LEAK.		115.26	115.26
	TO DRILL HOLES & INSTALL REVERSE SENSOR ON NEW BUMPER.		169.50	169.50
	TO REPLACE REAR ACCIDENT DAMAGE PARTS. STRAIGHTEN / REALIGN ALL OTHER AFFECTED AREAS.		2,034.00	678.00
	TO SPRAY PAINT ON REAR ACCIDENT AFFECTED AREAS.		1,668.00	556.00
			4,495.26	2,027.26
	<b>GRAND TOTAL</b>		<b>5,666.26</b>	<b>2,770.46</b>

<b>RECOMMENDED COST OF REPAIRS</b>			<b>2,770.46</b>
------------------------------------	--	--	-----------------

Report Ref No. CS/EG117023427/T1qbe2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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