

ASS. REC. BY:

REF:

C1/BIG17028412/N

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person): Chan Kian Chuan

of AIG

Date/Time: 28/11/2017

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGG6916Z

Insured:

at Workshop m/s

Tel:

of

Policy No:

Claim No: 9434846195SG-C01

Sum Insured:

Excess:

Make of Veh:

D.O.A. 25/11/2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction () Estimate

SGG6916Z - C11 VALI702754 Tq MVA at Nov 2017 is \$67K - \$68K (Est)

AIG Ref: 9434846195SG-001 ; SGG 6916Z ; D.O.A. 25/11/17

Naz (LKKAuto)

Thu 30/11/2017 9:11 AM

Sent Items

To: Chan, Kian-Chuan <Kian-Chuan.Chan@aig.com>;

Cc: assignments <assignments@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>;

Dear KC,

I have received the assignment and will proceed with the investigation.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Bryan Ang (LKKAuto)

Sent: Tuesday, 28 November 2017 7:09 PM

To: Naz (LKKAuto)

Cc: Chan, Kian-Chuan; assignments

Subject: FW: TOTAL LOSS FIRE CASE: SGG6916Z OUR REF: 9434846195SG-001

Dear KC

Acknowledge the contents of your email.

Dear Naz

Please carry out the fire investigation. Vehicle lying at Progressive Ubi.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Chuan [<mailto:Kian-Chuan.Chan@aig.com>]

Sent: Tuesday, 28 November 2017 5:08 PM

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: TOTAL LOSS FIRE CASE: SGG6916Z OUR REF: 9434846195SG-001

Importance: High

Hi Bryan,

Please kindly assist to conduct fire investigation, apply for SCDF report and keep us updated.

Thank you.

Warmest Regards,

KC Chan

AIG

Claims | AIG Asia Pacific Insurance Pte. Ltd
78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1945 | Fax +(65) 68357416
kian-chuan.chan@aig.com | www.aig.com.sg

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 27/11/2017 10:51
Date Of Accident 25/11/2017 18:00
Exact Location Of Accident 491H TAMPINES STREET 45 CAR PARK
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SGG6916Z

Insured/Policyholder

Name Of Registered Owner HUM TEE SUNG
NRIC No S0922464E
Email Address NOEMAIL
Mobile Phone No (LOCAL) +65-98443705
Alternative Phone No Others-98443705

Vehicle Particulars

Manufacturer MERCEDES-BENZ
Model E200 NGT-1.8 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company *May* AIG ASIA PACIFIC INSURANCE PTE. LTD.

Type Of Coverage COMPREHENSIVE

Fleet Policy *2nd hand in 2015* NO

Policy Number *1 more yr. COF.* 2100413269

Cover Note Number *Renew 10 yrs.*

Driver

Name of Driver *no light, all normal.* HUM TEE SUNG

NRIC No S0922464E

Date Of Birth 08/03/1953

Occupation *radiator spoil* INDOOR

Date Of Driving Pass *changed new 1. oct.* 22/08/1977

Driving Experience *Last yr changed.* 40 YEARS AND 3 MONTHS

Gender MALE

Mobile Number *After don't no prob.* (LOCAL) +65-98443705

Fax Number *1 week ago service.*

Contact Number *JB. office in JB.* OTHERS-98443705

Email Address NOEMAIL

Address *1 week in JB. printing services. sun drive* APT BLK 234 TAMPINES STREET 21 # 08-547
SINGAPORE

Spoke Ave.

left side smoke up.

fire on 2 ground.

- off engine take out key & open bonnet

- centre of driver side window burning.

- call police.

- 10 min SCDF came.

- fire big

- 5 min put out fire.

- call insurance agent.

- AIG called him while waiting 4 police.

- take photos.

- tow truck came 1 hour later

- tow 2 progressive.

- AIG made arrangements.

- original rims.

- no audio system.

- no tv.

- car bought from by him

Postcode	1852
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	FIRE, EXPLOSION OR LIGHTNING
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TAMPINES EAST NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 263 TAMPINES STREET 21 #01-128 , POSTCODE: 520263 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7839999 - FAX NO: 67832500
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACH STATEMENT RECORDED BY JIA MIN - PROGRESSIVE AUTOMOTIVE PTE LTD TEL 67415336

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

27/11/17
10:44am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

HamMin

SKETCH PLAN

	Vehicle No A - B -
	Legend Vehicle Bike

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer = Polish Report:

DECLARATION

I/We declare the foregoing particulars are true in every respect.
 Please be advised that your insurer may have a 14 day clause whereby the claim against own policy must be made within the stipulated time frame from the date of occurrence. Kindly check your policy for more details.

Policyholder's Signature

Date & Time: 27/11/17
 10:44am

GUARMC Sketch Plan

Driver's Signature

(If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature

Name: Jha Min
 NRIC/FIN No.:

2



**SINGAPORE
POLICE FORCE**



G/20171126/2032

1 of 2

POLICE REPORT (NP299)

Report No. G/20171126/2032

Police Station Of Origin
Tampines East NPP
263 Tampines Street 21 #01-138
SINGAPORE 520263
Tel No: 1800-7839999

Date/Time Report Made 26/11/2017 12:56		Vide Report No. G/20171125/0206		Station Diary No. 6	
Name Of Informant HUM TEE SUNG		Address APT BLK 234 TAMPINES STREET 21 #08-547 SINGAPORE 521234			
ID Type / ID No. NRIC NO / S0922464E		Contact No. Home/Office Mobile 98443705			
Nationality SINGAPORE CITIZEN		Email Address			
Occupation Retiree		Sex Male	Age 64	Date of Birth 08/03/1953	Race Chinese
Institution/School Name		Language			
Date/Time Of Incident 25/11/2017 18:00		Location Of Incident 491H TAMPINES STREET 45 HDB-TAMPINES SINGAPORE 527491 Open car park			

Brief details.

On 25/11/2017 at about 1800hr, I was driving my vehicle SGG6916J sending my friend home at the carpark of BLK 491G and BLK 491H Tampines St 45. Subsequently, after my friend alight, she saw smoke coming out from the front of my vehicle SGG6916J. After which I came out and open my bonnet and saw fire at my engine. I then called for police assistance.

Signature Of Officer Recording The Report: G / Sgt 3 SIM FAWWAZ BIN SIM HASHIM		Signature Of Informant: 	
Signature Of Interpreter: Not applicable		Date/Time: 26/11/2017 12:56	
Officer In-Charge Of Case: G / Bedok Police Divisional Investigation Branch / Insp DICKSON TAN LIP SHIN Contact No.: 62447200		Classification Of Case:	
Authentication Stamp		SN 102	



Signature:

Singapore Police Force



**SINGAPORE
POLICE FORCE**



G/20171126/2032

2 of 2

POLICE REPORT (NP299)

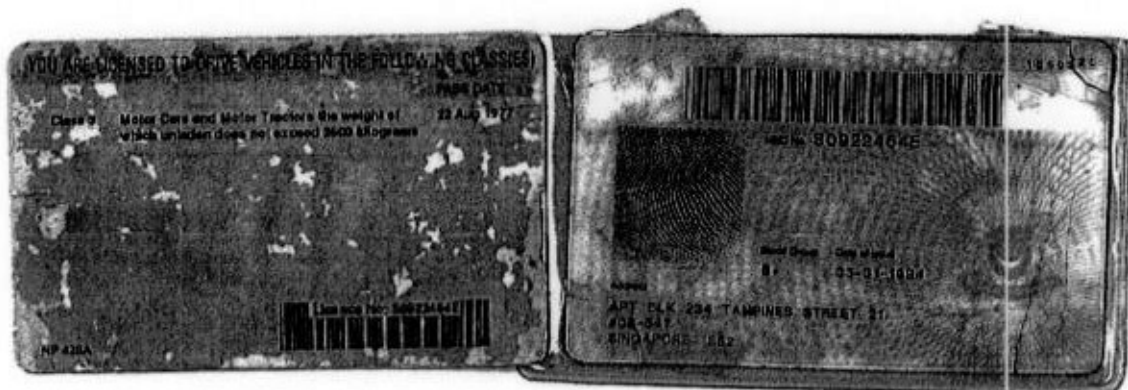
CONTINUATION OF REPORT

Report No. G/20171126/2032

I wish to state that due to the fire, my entire car was burnt and my passport which was in the car was damaged by the fire.

Signature Of Officer Recording The Report: G / Sgt 3 SIM FAWWAZ BIN SIM HASHIM	Signature Of Informant:
Signature Of Interpreter: Not applicable	Date/Time: 26/11/2017 12:56
Officer In-Charge Of Case: G / Bedok Police Divisional Investigation Branch / Insp DICKSON TAN LIP SHIN Contact No.: 62447200	Classification Of Case: SN 102
Authentication Stamp 	

DRIVER NRIC & LICENCE





HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1969 (MALAYSIA)

M.X.1

AUTOPLUS

CERTIFICATE NO. 2100413269-02000

(The below excess is subject to GST)

OWN DAMAGE EXCESS S\$800.00 (1)

WINDSCREEN EXCESS S\$100.00

(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF No

1) VEHICLE REGISTRATION NO.

SGG6916Z

2) NAME OF INSURED

Hum Tee Sung

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

22 May 2017

4) DATE OF EXPIRY OF INSURANCE

21 May 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: 30 years old and above

a) The Insured.

b) Any other person who is driving on the Insured's order or with his permission.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

SOLE AGENT'S WORKSHOP: For new vehicles less than 3 years from initial registration, you have the option for claim-related repairs to be done at Sole Agent's workshop.

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

1. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118)
2. Glass-Fix - 52 Ubi Ave 3 (Tel: 62760587) - For windscreen only
3. Ethos - 30 Bukit Batok Cres (Tel: 66547777)
4. DPS Body & Paint (Subsidiary of C&C) - 209 Pandan Gardens (Tel: 65884501)
5. Kan Fook Sing Motor - 61 Delu Lane 12 (Tel: 67479580)
6. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)
7. Move Automotive - 1006 Bukit Merah Lane 3 (Tel: 62723892)
8. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67115336)
9. SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67476108)

LOSS OF USE Loss of Use 10 Days (1600cc) - Refer to policy wordings for details

* NAMED DRIVER NA

HIRE PURCHASE COMPANY NA
EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 26 Apr 2017

AIG Asia Pacific Insurance Pte. Ltd.

504594-000
TEO XING MEI HEATHER
BLK 710 BEDOK RESERVOIR ROAD
#03-3120
SINGAPORE 470710

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPSYM

Accident Photo



Accident Photo



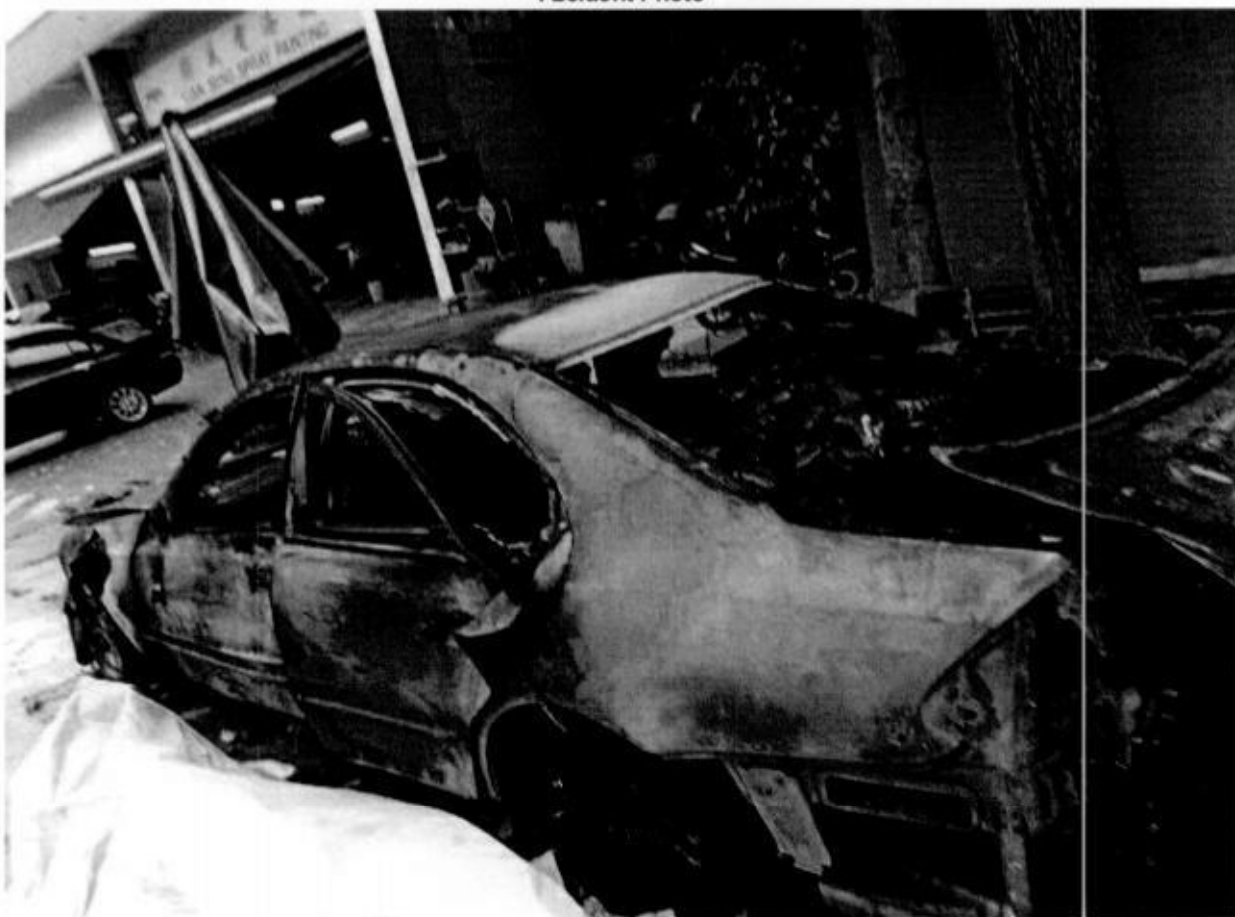
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	2464E
Vehicle Details	
Vehicle No.	SGG6916Z
Vehicle to be Exported	No
Intended De-registration Date	08 Dec 2017
Vehicle Make	MERCEDES BENZ
Vehicle Model	E200NGT-PC
Primary Colour	Grey
Manufacturing Year	2006
Engine No.	27194130752891
Chassis No.	WDB2110422A958268
Maximum Power Output	120.0 kW (160 bhp)
Open Market Value	\$57,485.00
Original Registration Date	22 May 2006
First Registration Date	22 May 2006
Transfer Count	2
Actual ARF Paid	\$40,240.00
Intended PARF Rebate Details	
PARF Eligibility	Forfeited
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00
Intended COE Rebate Details	
COE Expiry Date	21 May 2026
COE Category	B - Car (1601cc & above)
COE Period(Years)	10
PQP Paid	\$46,048.00
COE Rebate Amount	\$38,917.00
Total Rebate Amount	\$38,917.00

The information contained herein is correct as at 08 Dec 2017

OK

Enquiry on Vehicle Recall - Vehicle Specific

ONLY INFORMATION ON VEHICLE RECALLS SUBMITTED FROM 9 APRIL 2007 IS AVAILABLE

Vehicle Owner Particulars

Owner ID Type Singapore NRIC

Owner ID 2464E

Vehicle Details

Vehicle Registration number SGG6916Z

Make MERCEDES BENZ

Vehicle Model E200NGT-PC

Engine No. 27194130752891

Chassis No. WDB2110422A958268

Recall Details

No Recall Detail records

OK



PROGRESSIVE AUTOMOTIVE PTE LTD

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

Tel:: 6741 5336 (6 Lines) Fax: 6741 7208

E-mail: progauto@progauto.com.sg

Reg. No.: 201006949C

We specialise in repairing, panel beating, spray painting of all kinds of Vehicles and also insurance claims. All enquiries are welcome.

INSURER: **AIG Asia Pacific Insurance Pte. Ltd. (SG)**

PARTICULARS OF CLAIM

Claim Type:	OD (Own Damage)	Ref. No:	OD 1117-6241
Policy No:	2100413269	Date of Loss:	25/11/2017
Vehicle Reg. No.:	SGG6916Z	Driveable?	
Driver Age/Info:	64 / MALE	Party At Fault:	UNKNOWN
TP Injury Involved?	NO	Third Party Involved?	NO
Insured/Claimant:	HUM TEE SUNG	Contact No:	+6598443705
Driver:	HUM TEE SUNG		
Make/Model:	MERCEDES-BENZ 300B, 3.0 (A)	Vehicle Reg. Date:	22/05/2006
Vehicle Colour:	Grey		
Engine No:	27194130752891	Chassis No:	WDB2110422A958268
Odometer:	0 KM		
Paint Type:			
Total Loss?	YES		
Est. Duration of Repair (day)	30		
Description of Accident/Loss	REFER TO ATTACH STATEMENT RECORDED BY JIA MIN - PROGRESSIVE AUTOMOTIVE PTE LTD TEL 67415336		
Remarks:	VEHICLE IS IN WORKSHOP. BEYOND ECONOMICAL TO REPAIR (FIRE CASE)		
Present Location:	PROGRESSIVE AUTOMOTIVE PTE LTD (HQ)		

COST OF CLAIMS

	Amount
Parts	0.00
Miscellaneous Items	10.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	10.00
+ GST 7.00% (S\$)	0.70
Nett Amount (S\$)	10.70

This claim is handled by: LEE JIA MIN

Generated using Merimen e-Claims Internet Estimator & Adjusting System

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 28 Nov 2017)

Parts: 143 MERCEDES-BENZ 300B 3.0 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: **Progressive Automotive Pte Ltd/SGG6916Z/28/11/2017 10:07**

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Estimates on Parts

There are no new parts selected.

Progressive Automotive Pte Ltd/SGG6916Z/28/11/2017 10:07. Not valid without Reference section.
Generated using **Merimen e-Claims IEAS**