

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Wednesday, 9 January, 2019 9:48 AM  
**To:** Admin nht  
**Cc:** Chloe; Admin A; Vic (LKKAUTO)  
**Subject:** RE: PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17 \*\*\* LKK REF - CC4/AXA17023389/Aha3

Without Prejudice

Dear Sukyi,

We refer to your below email.

Please be informed that we are currently pending for mandate approval to our principal.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]  
**Sent:** Wednesday, 9 January, 2019 9:34 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Chloe; Admin A  
**Subject:** Re: PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17 \*\*\* LKK REF - CC4/AXA17023389/Aha3

Without Prejudice

Hi Vic

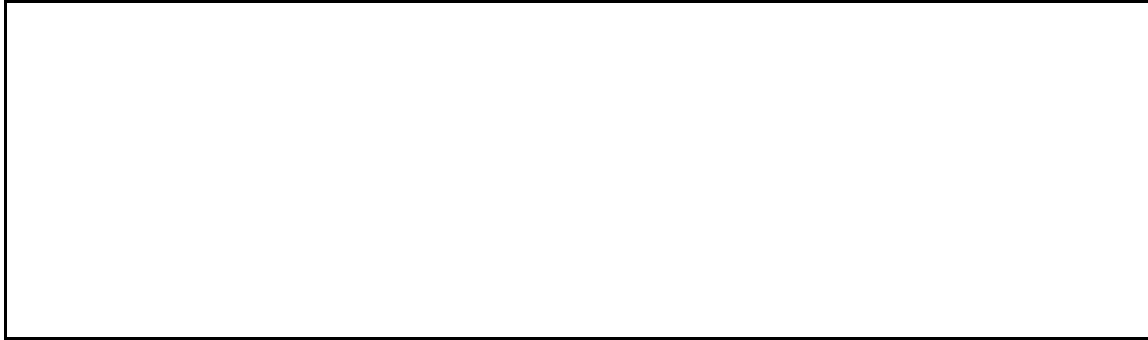
Please kindly advice your offer and revert as our client had keep chase at our end,thanks.

Best Regards,

**Sukyi Chong**

New Hock Teck Motor Pte Ltd

1 Kaki Bukit Ave 6 Blk C #01-43 Autobay @ Kaki Bukit S(417883)  
Tel : 6747 9241 Fax : 6741 7276



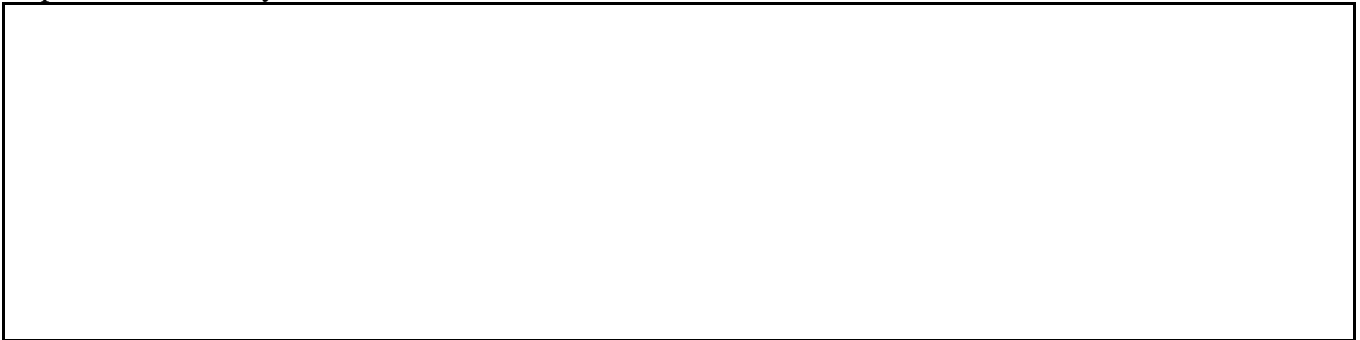
On Thu, Dec 27, 2018 at 4:52 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Vic

Contents noted with thanks.

Hope to heard from you soon,thanks.



On Thu, Dec 27, 2018 at 4:41 PM Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)> wrote:

Without Prejudice

Dear Sukyi,

We refer to your below email.

Please be informed that we are currently preparing for mandate approval.

We will expedite and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]

**Sent:** Thursday, 27 December, 2018 1:16 PM

**To:** Vic (LKKAuto)

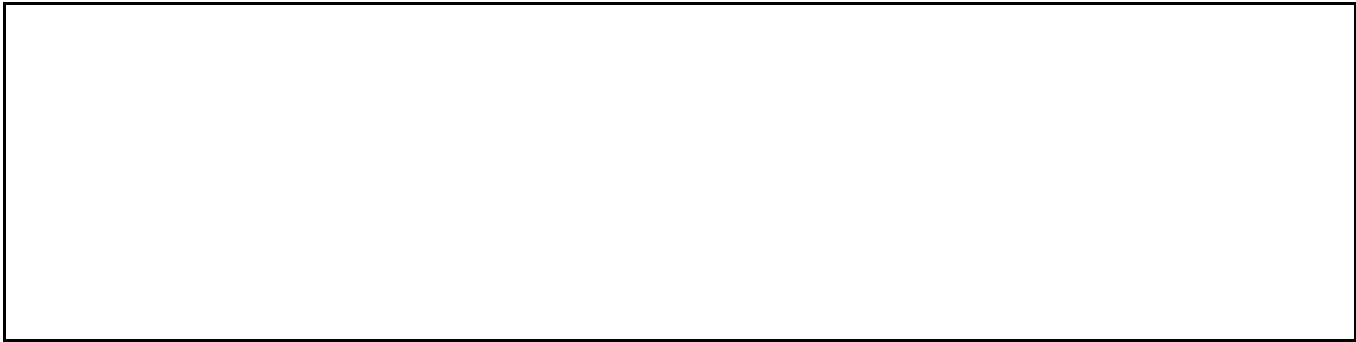
**Cc:** Chloe; CS A Team; Admin A; Olivia Lau (LKKAuto); Mei Kwan (LKKAuto)

**Subject:** Re: PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17 \*\*\* LKK REF - CC4/AXA17023389/Aha3

Without Prejudice

Hi Vic

Please kindly update us the status,thanks.



On Fri, Dec 21, 2018 at 3:25 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Mei Kwan

Contents noted with thanks.



On Fri, Dec 21, 2018 at 1:50 PM Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

***SAVE AS TO COSTS***

Dear Sir / Madam,

Please note that this case has been re-assigned to **Vic**.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>

**Sent:** Friday, 21 December, 2018 11:30 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Admin

A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** Re: PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17 \*\*\* LKK REF - CC4/AXA17023389/Aua3

Without Prejudice

Hi Mei Kwan

Refer our email dd14.12.18 there was no reply from you.

Please advice who will handle this claim? thanks.


On Fri, Dec 14, 2018 at 12:24 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Mei Kwan

Previously case handle by Thin Thin how about now?

Please advice and revert,thanks.



On Fri, Nov 30, 2018 at 12:12 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

**GENTLE REMINDER - 5th**

Without Prejudice

Thin Thin

Refer our email dd14.09.18 till date has yet heard from you.

Please kindly update us the status,thanks.



On Fri, Nov 16, 2018 at 12:34 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

**GENTLE REMINDER - 4th**

Without Prejudice

Thin Thin

Refer our email dd14.09.18 till date has yet heard from you.

Please kindly update us the status,thanks.





On Thu, Nov 1, 2018 at 12:58 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

**GENTLE REMINDER - 3rd**

Without Prejudice

Thin Thin

Refer our email dd14.09.18 till date has yet heard from you.

Please kindly update us the status,thanks.



On Thu, Oct 25, 2018 at 12:41 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

**GENTLE REMINDER - 2nd**

Without Prejudice

Thin Thin

Refer our email dd14.09.18 till date has yet heard from you.

Please kindly update us the status,thanks.



On Tue, Oct 16, 2018 at 11:13 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

**GENTLE REMINDER**

Without Prejudice

Thin Thin

Refer our email dd14.09.18 till date has yet heard from you.

Please kindly update us the status,thanks.



On Wed, Oct 3, 2018 at 11:59 AM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Refer our email dd14.09.18 till date has yet heard from you.

Please kindly update us the status,thanks.



On Fri, Sep 14, 2018 at 3:49 PM Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Please advice your offer and revert for close case ,thanks.



On Thu, Aug 23, 2018 at 1:14 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Refer our email dd03.08.18 till date has yet heard from you.

Please kindly update us the status,thanks.



On Fri, Aug 3, 2018 at 10:56 AM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Please advice your offer and revert for close case,thanks.



On Thu, Jul 12, 2018 at 12:59 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

We had email many times ask for the offer and status but till date you never reply us.

What happen to this claim till you totally not reply us?

Please update us the status as our client had keep chase at our end for the claim status.

Hope to heard from you soon,thanks.





On Wed, Jul 4, 2018 at 10:42 AM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

**GENTLE REMINDER**



On Tue, Jun 26, 2018 at 12:53 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Refer our email dd 05.06 & 14.06 & 19.06 till date totally never receive your reply.

Please not to keep quite and never reply us.

Hope to heard from you soon,thanks.



On Tue, Jun 19, 2018 at 12:56 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Refer our email dd 05.06 & 14.06 till date has yet heard from you.

Please not to keep quite and never reply us.

Hope to heard from you soon,thanks.



On Thu, Jun 14, 2018 at 10:09 AM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Refer our email dd05.06.18 till date has yet heard from you.

Our client has keep chase at our end , please advice status,thanks.



On Tue, Jun 5, 2018 at 11:33 AM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Please advice your offer and revert for close case,thanks.



On Tue, May 22, 2018 at 3:24 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Please kindly expedite as our client had keep chase at our end,thanks.



On Tue, May 22, 2018 at 3:22 PM, Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)> wrote:

Hi Sukyi,

We refer to the below matter.

Please be inform that we are in the midst of follow up with our Insured and we will revert back to you.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]  
**Sent:** Tuesday, 22 May 2018 3:14 PM  
**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>  
**Cc:** Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** Re: FW: PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17 \*\*\*  
LKK REF - CC4/AXA17023389/Aua3

Without Prejudice

Thin Thin

We had asked few times but till date has yet heard from you.

What happened to this claim? any problem?

Please kindly advice us the status of this claim and revert,thanks.



On Fri, May 18, 2018 at 11:37 AM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

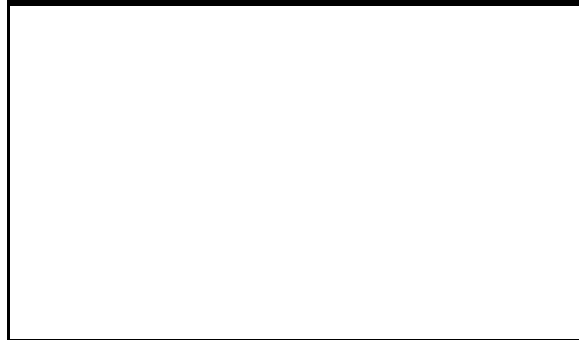
Thin Thin

We had asked few times but till date has yet heard from you.

What happened to this claim? any problem?

Please kindly advice us the status of this claim and revert,thanks.





On Fri, May 4, 2018 at 12:04 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Refer our email dd27.03.18 & 16.04.18 till date has no heard from you.

Please advice your offer and revert for close case,thanks.



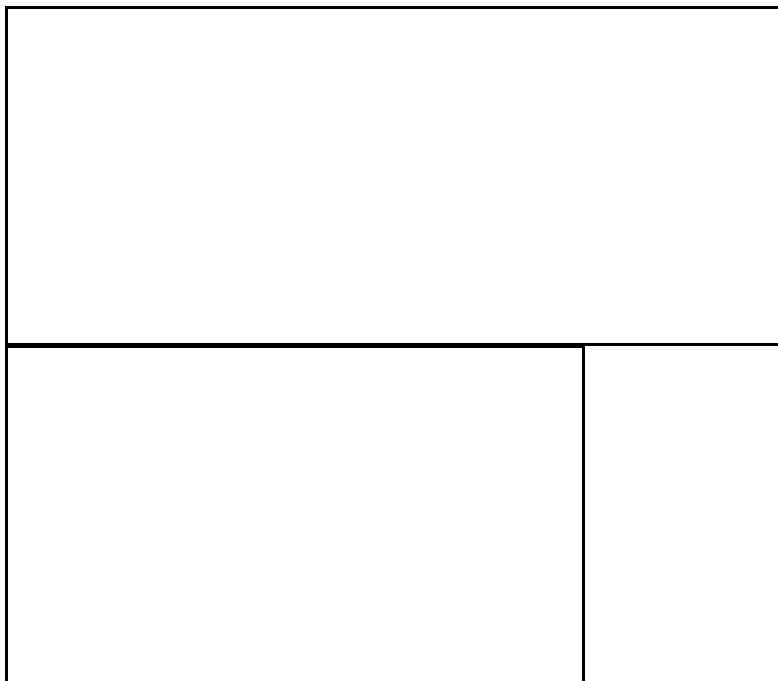
On Mon, Apr 30, 2018 at 3:23 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Refer our email dd27.03.18 & 16.04.18 & 30.04 till date has no heard from you.

Please kindly advice us the status,thanks.



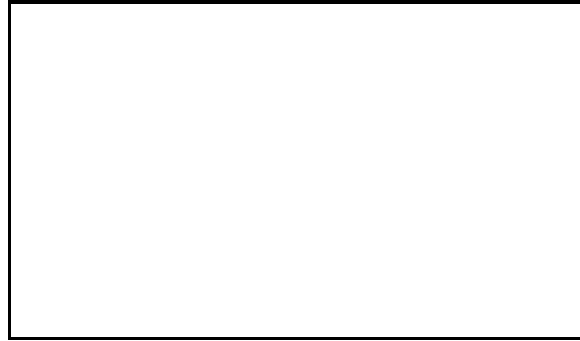
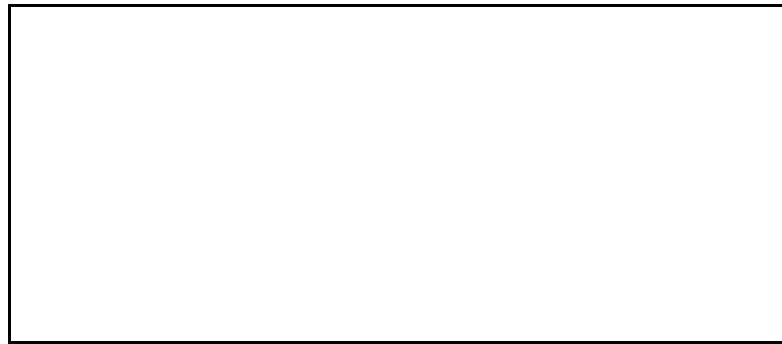
On Mon, Apr 16, 2018 at 4:26 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Refer our email dd27.03.18 till date has no heard from you.

Please advice your offer and revert for close case,thanks.

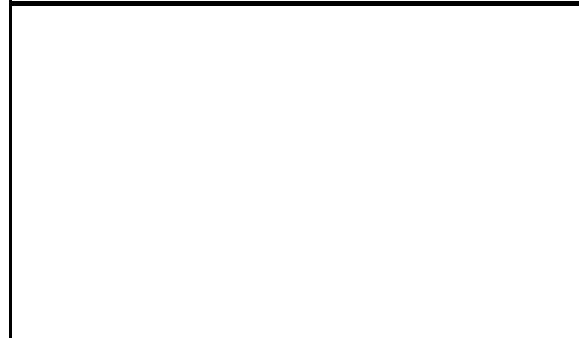
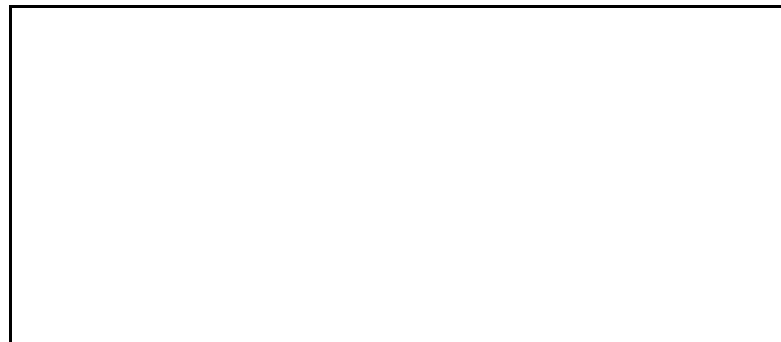


On Tue, Mar 27, 2018 at 2:15 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Thin Thin

Please advice your offer and revert for close case,thanks.



On Fri, Mar 16, 2018 at 5:03 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Without Prejudice

Hi Shirley

Contents noted with thanks.

Hope to receive your offer soon,thanks.



On Fri, Mar 16, 2018 at 3:09 PM, Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Chloe,

We refer to the above matter.

Kindly informed that we are still pending our principal instruction.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]

**Sent:** Monday, 12 March 2018 12:32 PM

**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>

**Cc:** Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>; Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: FW: PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17  
\*\*\* LKK REF - CC4/AXA17023389/Aua3

Without Prejudice

Hi Shirley

For your information, your insured SJN7462L had make the report already on 09.03.18.

Please kindly follow up accordingly without any delay of our claim.

Hope to receive your offer soon for close case,thanks.

On Thu, Mar 8, 2018 at 6:52 PM, Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Chloe,

As per instruction, we will follow up with our principal and update you once done.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

**From:** Chloe [mailto:[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)]  
**Sent:** Thursday, 8 March 2018 3:00 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)>  
**Subject:** Re: PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17  
\*\*\* LKK REF - CC4/AXA17023389/Aua3

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.  
You may have overlooked our previous submission.  
Please kindly advise officer in charge and hope to receive offer soon.  
Thank you.

On Mon, Jan 29, 2018 at 5:44 PM, Shirley Hiew (LKK Auto)  
<[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Suk Yi,

Thank you for your email.

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report**.

We will follow up with our principal as soon as possible.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]  
**Sent:** Monday, 29 January 2018 3:40 PM  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Cc:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>; Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jas Khine (LKKAuto) <[jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)>  
**Subject:** Re: PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17

Hi Shirley

Till date your insured has no make the report, kindly get the driver make the report without any delay,thanks.

On Thu, Jan 18, 2018 at 12:21 PM, Admin nht <[admin@nhtmotor.com](mailto:admin@nhtmotor.com)> wrote:

Hi Shirley

Contents noted with thanks.

On Thu, Jan 18, 2018 at 12:11 PM, Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)> wrote:

Dear Suk Yi,

Thank you for your email.

We refer to the above matter.

Please be informed that we are currently **pending for our insured's GIA report.**

We will follow up with our principal accordingly.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

**From:** Admin nht [<mailto:admin@nhtmotor.com>]

**Sent:** Thursday, 18 January 2018 11:58 AM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17

Without Prejudice

Thin Thin

Till date your insured has no report yet, please kindly follow up accordingly.



On Thu, Jan 11, 2018 at 4:35 PM, Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)> wrote:

Hi Sukyi,

We acknowledge your email below.

Hi Shirley,

Kindly assist to follow up with our Principal.

Thanks.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, [Ubi Avenue 1, #02-25](#) | S(408933)

**From:** Admin nht [mailto:[admin@nhtmotor.com](mailto:admin@nhtmotor.com)]

**Sent:** Thursday, 11 January 2018 4:32 PM

**To:** Thin Thin (LKKAuto) <[thinthin@lkkauto.com](mailto:thinthin@lkkauto.com)>

**Cc:** Chloe <[chloe@nhtmotor.com](mailto:chloe@nhtmotor.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>

**Subject:** PC4536P CLAIMING AGAINST SJN7462L DOA 30.11.17

Without Prejudice

Thin Thin

Till date your insured SJN7462L has no make the accident report.

Please kindly get your insured make the accident report in order process our claim,thanks.