

INS CASE OWNER:

Chee Heng

CC 3 / AIG17023387 / Syas

LKK:
IDAC:

Surveyor:

Sebastian

DOI:

ASSIGNMENT

07/12/17

Date / Time:

07/12/17

Registered in Marimen:

08/12/17

Pre-assign / CCU / FTE



Insured Vehicle No. : SB2 775L

Name of Insured : GOH GEM HUAT

Insured Tel No. : HP:

Excess Sec II : SS D.O.A : 07/12/17

Is driver the owner? ☒ YES / NO) Nature of Accident :

If NO, Driver Name / Age :

Driver Tel No. : 9819 4061

(VA) ☒ YES / NO)OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO

Insured Liability : % Final ? Yes / No

SHO 6260K

INSRS:
WSP: Smer (woodlands)
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time

SHO 6260K - NS/INC1200-4512/RHA DOA: 27/12/17
SB2 775L - NA/INC 10000352/C2 DOA: 06/01/18

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI: 18/12/17 LHM

After call ltr to OI: 700

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ 2,650 (3 days) Reduction: 28 %

Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 03/01/18 Confirm with LHM

Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 27

If NO or B 28, Ass. Lia :

Repair Cost: S\$ 2,650.00

Loss of Rental (LOR): 1086 S\$ 380 (3 x 3 days)

Loss of Use (LOU): S\$ (3 x 3 days)

Loss of Income (LOI): S\$ (3 x 3 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$ 500

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost S\$

Total: S\$ 3,035.14 Global Sum S\$ 3,030/-

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: S\$ 3,030.00

Name 1: SMRT TAXIS PTE LTD

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

RECEIVED 04 JAN 2018

CORRECT
4/1/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHD 6260K

Yr Regn: 10/8/2011

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet Epica

cc 1991

Colour: Maroon

A/C: Insured / Std / NI / NA

Sp. Reading 75140

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KL 1 LA 69 RJ 815 C 67675

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: NI / S/Rim / STD A/Rim or

Tyre Size: F: 205/55R15

R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 6 mm

R/Bal. 6 mm

L/Bal. 6 mm

L/Bal. 6 mm

D.O.A. 3/12/2017

D.O.I. 3/12/2017

Survey held at SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

TAX 12/17/2039

Lkt.

AIG.

Date/Time, File Pass to?

☐

Preli. Report

1)

Date/Time, File Return to?

☐

Final Report

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

Report Format :

Lump Sum / I.B.I: (\$ _____)

Add Fee:

☐

Site Insp (\$ _____)

☐

Interview (\$ _____)

☐

Tech. Invs (\$ _____)

☐

Weekend (\$ _____)

) \$ + RS. \$ _____

) Photos

) Copies

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG17023387/Sya3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 08-12-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBZ 775L	Veh. Inspected	SHD 6260K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--	--

5. General Information

Accident Date	07/12/2017	Inspection Date	07/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	5369K
Vehicle Details	
Vehicle No.	SHD6260K
Vehicle to be Exported	No
Intended De-registration Date	08 Dec 2017
Vehicle Make	CHEVROLET
Vehicle Model	EPICA 2.0DSL AT ABS D/AB 2WD 4DR TURBO
Primary Colour	Maroon
Manufacturing Year	2011
Engine No.	Z20S1454447K
Chassis No.	KL1LA69RJBB067675
Maximum Power Output	110.0 kW (147 bhp)
Open Market Value	\$14,052.00
Original Registration Date	10 Aug 2011
First Registration Date	10 Aug 2011
Transfer Count	0
Actual ARF Paid	\$14,052.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	09 Aug 2019
PARF Rebate Amount	\$9,133.00
Intended COE Rebate Details	
COE Expiry Date	09 Aug 2019
COE Category	A - Car (1600cc & below)
COE Period(Years)	8
QP Paid	\$35,200.00
COE Rebate Amount	\$7,345.00
Total Rebate Amount	\$16,478.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 08 Dec 2017

OK

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Last updated on 19 Nov 2017 at 12:12 AM

11-12-17/10:35
11-12-17/14:35

SMRT Accident Vehicle Repair Estimates

7-12-17/14:35

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6260K
Ref. No : TAX/12/17/2039
Reg. Date : 10/08/2011
Vehicle Type : TAXI
Make : CHEVROLET EPICA 2.0 VCDI
Model : EPICA-2.0
Name of Driver : HAMZAH BIN ABU BAKAR
Type of Accident : HEAD TO REAR
Date / Time of Accident : 07/12/2017 09:25:00 AM
Accident Reported Date / Time : 07/12/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle issued? : No
Accident Repair Job Card No : 000024093493
Special Instruction to ARC, if any :
SBZ775L ALG 45
BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL
SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang@lkkauto.com HP: 90036121
LUMP SUM REPAIR
Prepared Date : 07/12/2017 10:54:16 AM



9/12/17 11:45 P 983

Recording Camera

☐ ☒

Radio Antenna

☐ ☒

1st witness

11

Date

7-12-17

2nd witness

Date

Vehicle to Vega Date In:	7/12/17	Towing:	
Time In:		Driver:	Taxi
Vega Job No:	14009/12		
Vehicle sent to SMRT Date In:	9-12-2017	Towing:	
Time In:	11:00	Driver:	
Received by (SMRT):			

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB067675

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	300.00
Total Spray Painting Charges	: 558.00	200.00
Total Material Charges	: 2,139.84	1,960.56
Other Charges	: 500.00	170.00
TOTAL	: 3,704.84	2,630.56
Lum Sum Total	: 3,700.00	2,650.00
No. of Repair Days	: 4.00	3.00 /
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 07/12/2017 01:36:07 AM	07/12/2017 02:35:49 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 07/12/2017 01:36:07 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1712-0341
Quotation Date : 13/12
Invoice Amount : 0.00

Invoice No :
Invoice Date :
Prepared Date : 12/7/2017 1:36:30 PM

Section D - Details of Repair Estimates**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	507.00	300.00 /
Total Labour	507.00	300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00 /
TO RESPRAY BUMPER BEAM	180.00	0.00
Total Spray Painting & Panel Beating	558.00	200.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET) <i>net</i>	140.00	140.00 /
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	0.00
TO WASH AND VACUUM	60.00	0.00
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00
Total Other Costs	500.00	170.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
93745100	REAR	8504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace	No <i>✓</i>
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Check	No <i>X</i>
96941154	REAR	8504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace <i>S</i>	No <i>✓</i>
96858576	REAR	8504586	REFLECTOR REFLEX RR RH	1	284.00	10.00	237.60	Replace	Replace	No <i>✓</i>
96873820	REAR		COVER TOWING EYE RR	1	21.00	100.00	0.00	Replace	Repair	No <i>R</i>
96633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Check	No <i>X</i>
TOTAL MATERIALS							2,674.80	2,450.70		
TOTAL MATERIALS(Discounted)							2,139.84	1,960.56		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

2450.70 /
 - 208
 1960.56 /
 + 300.00 /
 + 370.00 /

 2630.56 /

Sebastian
 18/12/2017

US \$2650/-

SMRT Accident Vehicle Repair Estimates

A16

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6260K
 Ref. No : TAX/12/17/2039
 Reg. Date : 10/08/2011
 Vehicle Type : TAXI
 Make : CHEVROLET EPICA 2.0 VCDI
 Model : EPICA-2.0
 Name of Driver : HAMZAH BIN ABU BAKAR
 Type of Accident : HEAD TO REAR
 Date / Time of Accident : 07/12/2017 09:25:00 AM
 Accident Reported Date / Time : 07/12/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093493
 Special Instruction to ARC, if any :
 SBZ775L
 Prepared Date : 07/12/2017 10:54:16 AM



Sebastian
 7/12/2017
 - Long Sun Repair
 - Question Mark from Photo
 - Photo After Paint

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Chassis No : KL1LA69RJBB067675

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 507.00	0.00
Total Spray Painting Charges	: 558.00	0.00
Total Material Charges	: 2,111.86	2,154.96
Other Charges	: 500.00	0.00
TOTAL	: 3,676.86	0.00
Lum Sum Total	: 3,700.00	0.00
No. of Repair Days	: 4.00	0.00
Prepared / Adjusted By	:	3 days
Arc / Surveyor Sign Off Date	: 07/12/2017 01:36:07 PM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 07/12/2017 01:36:07 PM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount : 0.00	Prepared Date : 12/7/2017 1:36:30 PM

Part 1.- Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR RH REAR PORTION	507.00	0.00 300
Total Labour	507.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY BUMPER BEAM	180.00	0.00 ?
Total Spray Painting & Panel Beating	558.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PROVIDE LABOUR & MATERIAL TO REPLACE SHIELD REAR BUMPER (NET)	140.00	0.00 /
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 X
TO WASH AND VACUUM	60.00	0.00 X
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 X
Total Other Costs	500.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
33745100	REAR	6504569	BUMPER RR	1	1,238.00	10.00	1,114.20	Replace	Replace	No
	REAR		SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace	No
16941154	REAR	6504571	BEAM RR BUMPER IMPACT	1	1,221.00	10.00	1,098.90	Replace	Replace	No
16858576	REAR	6504586	REFLECTOR REFLEX RR RH	1	264.00	10.00	237.60	Replace	Replace	No
16873820	REAR		COVER TOWING EYE RR	1	21.00	10.00	18.90	Replace	Replace	No
16633534	REAR		BRACKET RR BUMPER SIDE RH	1	49.00	10.00	44.10	Replace	Replace	No
TOTAL MATERIALS								2,693.70	2,693.70	
TOTAL MATERIALS(Discounted)							2,111.86	2,154.96		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Jas Khine (LKKAuto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 29 December, 2017 11:59 AM
To: LeeGek@smrt.com.sg
Cc: Jas Khine (LKKAuto); Vivian Lau (LKKAuto); Admin A
Subject: FW: Accident on 7/12/2017 involving SHD 6260K & SBZ 775L (AIG insured) Our Ref: TAX/12/17/2039/lg *** LKK REF - CC3/AIG17023387/Sya3
Attachments: 12 17 2039.pdf
Follow Up Flag: Follow up
Flag Status: Completed

Dear Sir / Madam,

Thank you for your email.

Fyi,

LKK ref	Officer in charge
CC3/AIG17023387/Sya3	Jas - 6841 2928

To check availability of the case handler, you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]
Sent: Friday, 29 December, 2017 9:15 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Accident on 7/12/2017 involving SHD 6260K & SBZ 775L (AIG insured) Our Ref: TAX/12/17/2039/lg

Dear All,

We quantify our own losses as follows:-

Cost of repairs	\$2650.00
Loss of rental	\$ 434.44 (\$108.61 x 4 days)
LTA search fee	<u>\$ 5.00</u>
	\$3089.44
	=====

We attach the proof of rental, repair bill, laid-up report, GIA report of our taxi and LTA search for your perusal.

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us hear from you soon.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd





Accident Vehicle Laid-Up Report

Registration No. : SHD6260K

Accident Case No. : TAX/12/17/2039

Make / Model : CHEVROLET EPICA 2.0 VCDi

Ref. No. : 24093493

Date and Time Vehicle off-road for Accident Repair : 07.12.2017 10:35:00

Date and Time Repair Completed : 11.12.2017 08:43:06

Remarks :

Generated by : BTHAIYALN

Printed on : 12.12.2017



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17023387/Sya3

18 DECEMBER 2017

GOH GIM HUAT
BLK 101 TAMPINES STREET 11
#06-047
SINGAPORE 521101

Dear Sir/Madam,

ACCIDENT INVOLVING SBZ 775L & SHD 6260K ALONG/AT UPPER CHANGI ROAD ON 07/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jas Khine
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: jaskhine@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4, SINGAPORE 757705 (address), owner of SHD 6260K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHD 6260K was damaged pursuant to the accident which occurred on 07/12/2017 (date) along UPPER CHANGI ROAD (location) involving vehicle no/s SBZ 775L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 3 (day) of Jan (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **\$3,030.00** (Global Sum), for vehicle no. **SHD 6260K** that was damaged pursuant to the accident which occurred on **07/12/2017** (date) along/at **UPPER CHANGI ROAD** (location) involving vehicle no/s **SBZ 775L**.

This is pursuant to the inspection conducted on **7/12/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHD 6260K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 6260K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3 (day) of Jan (month) 2018 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Our acceptance of your offer of settlement would not negate or prejudice our driver's right of recovery for his/her losses.

excluding
loss of blame





Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV171200395
Date : 18.12.2017
Vehicle No. : SHD6260K
Your Ref No. : TAX/12/17/2039
Our Ref No. : 24093493
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 2,650.00

GRAND TOTAL \$ 2,650.00

Remark :

Make/Model : CHEVROLET EPICA 2.0
Accident Date : 07.12.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/17/2039

From: SMRT Taxis Pte Ltd

Date: 12/12/2017

**ACCIDENT ON 07/12/2017 INVOLVING SHD 6260K & SBZ 775L
ALONG UPPER CHANGI ROAD**

This is to confirm that the daily rental rate for SHD 6260K is \$108.61 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

TAX / 12 / 17 / 2039 - SHD 6260K

Enquire Transaction History

Transaction History Details

Log Date/Time: 07 Dec 2017 / 11:53:13

Asset Type:	Vehicle	Transaction Amount:	\$5.35
Asset ID:	SBZ775L		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20171207115313033083

Search Date / Time: 07 Dec 2017 09:25:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	11 Dec 2017 Edit Reg		07 Dec 2017 00:00 Edit Adj Rpt	S\$2,650.00 Edit Estimates	S\$2,650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Goh Gim Huat, ID: S1435609F								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHD6260K	Date of Loss:	07/12/2017 09:00 - :59						
Claim Type:	TP / 7475316205SG	Policy/Cover Note No.:	2100377218-03000 (Comprehensive)						
Vehicle Reg. No. (Insured):	SBZ775L	Policy No. (Claimant):	D-17087562MFSH						
	Excess:								
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by Sebastian Yeang Wai Keen] ... [Final Rpt due 19/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHD6260K (7475316205SG)**
[SBZ775L]
TP
SMRT TAXIS PTE LTD
Dec 7 2017 9:20AM
[Goh Gim Huat]
SMRT Automotive Services Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
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Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	1	Edit	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/12/17 17:04	TP GIA REPORT	1	Load PDF	
2	08/12/17 17:04	TP ESTIMATE- MARKED	1	Load PDF	
3	11/01/18 08:10	WORKSHOP INVOICE	1	Load PDF	
4	11/01/18 08:10	AUTHORISATION TO ACT FORM	1	Load PDF	
5	11/01/18 08:10	Release Voucher	1	Load PDF	
6	11/01/18 08:10	RENTAL RECEIPT	1	Load PDF	
7	11/01/18 08:10	LTA SEARCH	1	Load PDF	
8	11/01/18 08:10	LETTER TO OI	1	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	11/12/17 09:50	OI GIA Report	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SBZ775L (Insd veh)	Model:	CHEVROLET EPICA 2.0
	SHD6260K (TP veh)		2.0DSL AT ABS D/AB 2WD
Date of Accident:	07/12/2017		4DR TUR (A)

Global Sum Settlement	: <input checked="" type="checkbox"/> [X] Yes	: <input type="checkbox"/> [] No	
Repair Estimate	: \$		4,538.00
Final Repair Cost	: \$		3,030.00
Loss of Use	: \$		_____ days at \$0.00 per day
Rental (if any)	: \$		3 days
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$		3,030.00

Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Taxis Pte Ltd	: \$	3,030.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

11 Jan
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17023387/SYA3Q2

Date: 11/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100377218-03000

Claimant Vehicle No: SHD6260K Insured Vehicle No: SBZ775L

Date of Loss: 07/12/2017 Nature of Claim: TP Claim No: 7475316205SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHD6260K**

Make & Model: CHEVROLET EPICA, 2.0 2.0DSL AT ABS D/AB 2WD 4DR TUR (A) Engine No: Z20S1454447K

Reg. Date: 10/08/2011 (Man. Year: 2011) Chassis No: KL1LA69RJBB067675

Colour: Maroon Odometer: 751409 km

Engine Capacity: 1991 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R15 Rear Tyre Size: 205/55 R15

Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,113.00	2,590.70	522.30	16.78
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,425.00	530.00	895.00	62.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,538.00	3,120.70	1,417.30	31.23
Approved Total (Overridden) (S\$)		2,650.00		
Nett Amount (S\$)	4,538.00	2,650.00	1,888.00	41.60
+ Car Rental (3.5 x S\$108.61/day) (S\$)		380.14		
+ Doc/Search Fee (S\$)		5.00		
Nett Liability (S\$)		3,035.14		
Global Sum Settlement (S\$)		3,030.00		

INSPECTION

Date of Assignment: 07/12/2017

Date Inspected: 07/12/2017 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: Sebastian Yeang Wai Keen

Manager: Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER RR (DISC 10%)	Torn	1,238.00 F	*1,114.20 F
2	1		*BEAM RR BUMPER IMPACT (DISC 10%)	Dented	1,221.00 F	*1,098.90 F
3	1		*REFLECTOR REFLEX RR RH (DISC 10%)	Cracked	264.00 F	*237.60 F
4	1		*SENSOR REVERSE	Not Necessary	180.00 F	*- F
5	1		*BRACKET RR BUMPER SIDE RH	Not Necessary	49.00 F	*- F
6	1		*COVER TOWING EYE RR	Repair	21.00 F	*- F
7	1		*SHIELD REAR BUMPER (SN)	Necessary	140.00 F	*140.00 F
					Total Parts (S\$)	3,113.00 2,590.70

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	507.00	300.00
2	SPRAY PAINT	New	558.00	200.00
3	TO TEST AND REFIX REVERSE SENSOR SYSTEM	New	120.00	30.00
4	TO REPLACE SUNDRY PARTS	New	100.00	0.00
5	TO WASH AND VACUUM	New	60.00	0.00
6	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	0.00
Gross Labour Cost (S\$)			1,425.00	530.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >