

INS. CASE OWNER:

Haichuan

CC 4 / AIG1702 3374, Feb 14

LKK:

IDAC:

Surveyor:

FSC

DOI:

ASSIGNMENT

8/1/18

Date / Time:

31/1/18

Registered in Merimen:

8/1/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJC 6223A

Name of Insured:

CHAT DUAY SAN

Insured Tel No.:

HP: 9889878

Excess Sec II :SS

D.O.A: 30/1/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

CHRISTOPHER UM JIN WET

Driver Tel No.:

97179037

(V/L YES / NO)

Claim No.:

465574462584

Policy No.:

7100644978

Make / Model:

MITSUBISHI

Place of Accident:

COMMONWEALTH AVE

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

PDF 44071

INSRS:
WSP:
Tel:
Liability:
RMKS:RE
BMOINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time		STAGE	DATE / PIC
27/1/18	REPAIRING - X	Non-Reporting 1st (1st):	
27/1/18	REPAIRING - X	Non-Reporting 1st (2nd):	
		Non-Reporting 1st (Final):	
		Notification 1st (if non-pickup):	
02/01/2018 11:50	CALLER OI (CONFIRMED) ACCIDENT. OLD REAR ENDED TP, INFORM TP CLAIM AGED TO SERVE AND AVOID ABOUT NCD ISSUE.	Call OI:	EMAIL 8/1/18
		After call 1st to OI:	
		Documentation Check List:	Handler Typist
		Notification 1st (if non-pickup)	
		After call 1st to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost:	SS	OLD REAR ENDED TP	
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS	(\$ x days)	
Loss of Income (LOI):	SS	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>		[Tick only one]	
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost:	SS		
Total:	SS	Global Sum SS:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS	Name 1:	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT

1) Claim status: Normal/Reject/Private Settle /wp

2) Report Format:

TP

3) Survey fee:

4250.

He

—

Reg. No. 53199168K

Date : _____

28-Dec-2017

Not Authored
11 Sep @ 7:00
3 days

[illegible]

for RC AUTO

Date:

E.&O.E.

Authorised Signature



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG17023374/Keb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 08-12-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJC 6223A	Veh. Inspected	FBF 9902H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	30/11/2017	Inspection Date	08/12/2017
Survey held at	R C AUTO BLK 18 SIN MING INDUSTRIAL ESTATE SECTOR A #01-43 SINGAPORE 575676		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 2 January, 2018 3:14 PM
To: engshing engshing; 'Tan Kim Chuan'
Cc: Vic (LKKAUTO)
Subject: Accident Involving FBF 9902H & SJC 6223A on 30/11/2017

WITHOUT PREJUDICE

Your Ref: FBF9902H
Our Ref: CC4/AIG17023374/Keb3

Dear Sir/Madam,

Accident Involving FBF 9902H & SJC 6223A on 30/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 8 January 2018 10:30 AM
To: 'BLIND_STARS01@HOTMAIL.COM'
Subject: ACCIDENT INVOLVING SJC 6223A AND FBF 9902H ON 30/11/2017



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG17023374/Keb3

08 JAN 2018

CHAT PUAY SAN / CHRISTOPHER LIM JUN WEI

Dear Sir/Madam,

ACCIDENT INVOLVING SJC 6223A AND FBF 9902H ON 30/11/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Asher Sng (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Friday, 19 January 2018 2:01 PM
To: Ng, Hai-Chuan; Asher Sng (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: Claim No: 4655744495SG

Dear Hai Chuan,

Thank you for the email.

Dear Asher,

Kindly assist CC4/AIG17023374/Keb3

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Hai-Chuan [mailto:Hai-Chuan.Ng@aig.com]
Sent: Friday, 19 January, 2018 1:49 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: Claim No: 4655744495SG
Importance: High

Dear all,

We refer to the above.

We have received the LOD from TP law firm.

Please submit report and tax invoice in Merimen.

Thank you.

Regards,

Ng Hai Chuan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way AIG Building #08-16 Singapore 079120

Tel +(65)6419 1994| Fax +68357416

Hai-Chuan.Ng@aig.com | www.aig.com.sg

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Dec 2017 Edit Reg		07 Dec 2017 00:00 Edit Adj Rpt	S\$700.00 Edit Estimates	S\$700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	Chat Puay San (Qi PeiShan), ID: S7613211J		
Main Claimant:	YOUSUF ANSARI HAMEED MARAICAR, ID: G1636801L		
Vehicle Reg. No.:	FBF9902H	Date of Loss:	30/11/2017 21:00 - :59
Claim Type:	TP / 4655744495SG	Policy/Cover Note No.:	2100494978 (Comprehensive)
Vehicle Reg. No. (Insured):	SJC6223A	Policy No. (Claimant):	5092243818
		Excess:	
Repairer:	Rc Auto-160 Sin Ming (HQ) 160 SIN MING DRIVE, #06-20 SIN MING AUTOCITY, 575722 Sin Ming - Tel:		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ng, Hai-Chuan] Hai-Chuan.Ng@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 19/12/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (26/12/2017): Re: No OI GIA Report
- AIG_SG (11/12/2017): Request To Upload TP GIA Report
- AIG_SG (11/12/2017): No OI GIA Report

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*FBF9902H (4655744495SG)
[SJC6223A]































TP

YOUSUF ANSARI HAMEED MARAICAR

Nov 30 2017 9:40PM

[Chat Puay San (Qi PeiShan)]

Rc Auto-160 Sin Ming

Upload Documents		Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser <input type="button" value="v"/>	
Assessment Reports						1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)			Thumbnail	Print	
1	26/12/17 14:06	Accident Statement <small>From: SC - Reg. No: SJC6223A, Claimant: CHAT PUAY SAN</small>			Load HTM		
Photos/Images						3 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
2	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
3	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
4	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
5	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
6	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
7	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
8	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
9	19/01/18 16:41	Odometer Reading			Load JPG	<input checked="" type="checkbox"/>	
10	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
11	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
12	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
13	19/01/18 16:41	General View			Load JPG	<input checked="" type="checkbox"/>	
14	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
15	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
16	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
17	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
18	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
19	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
20	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
21	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
22	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
23	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
24	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
25	19/01/18 16:43	Reinspection Photo			Load JPG	<input checked="" type="checkbox"/>	
Documentation						1 per page <input type="button" value="v"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)			Thumbnail	Print	
1	08/12/17 16:04	EMAIL FROM AIG DD 07122017			Load PDF		
2	08/12/17 16:04	NOTICE			Load PDF		
3	11/12/17 18:48	TP GIA REPORT			Load PDF		
4	27/12/17 10:28	TP POLICE REPORT			Load PDF		

5	08/01/18 10:45	LETTER TO OI		Load PDF	
6	19/01/18 16:45	EMAIL FROM AIG DD 190118		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div><div></div><div>^</div><div>v</div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG17023374/KEB3Q2

Date: 25/01/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100494978
 Claimant Vehicle No: FBF9902H Insured Vehicle No: SJC6223A
 Date of Loss: 30/11/2017 Nature of Claim: TP Claim No: 4655744495SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBF9902H
 Make & Model: YAMAHA FZ16, 153cc (M) Engine No: HIDDEN
 Reg. Date: 01/02/2012 (Man. Year: 2012) Chassis No: ME121C071C2022592
 Colour: Black/Grey Odometer: 29971 km
 Engine Capacity: 153 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 110/70 R17 Rear Tyre Size: 150/60 R17
 Front Left Side: Bridgestone 3 mm Rear Left Side: Bridgestone 3 mm
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,058.00	786.70	271.30	25.64
Miscellaneous Items	0.00	0.00	0.00	
Labour	400.00	120.00	280.00	70.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,458.00	906.70	551.30	37.81
Approved Total (Overridden) (S\$)		700.00		
Nett Amount (S\$)	1,458.00	700.00	758.00	51.99
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 07/12/2017
 Date Inspected: 08/12/2017 Inspected At: Rc Auto-160 Sin Ming (HQ)
 160 SIN MING DRIVE, #06-20 SIN MING
 AUTOCITY
 Singapore 575722
 Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BRAKE LAMP	Broken	55.00 F	*55.00 FL
2	1		*REAR SIGNAL LAMP	O/S Cracked	90.00 F	*45.00 FL
3	1		*REAR WHEEL ARCH GARNISH	Cracked	80.00 F	*80.00 FL
4	1		*REAR WHEEL ARCH INNER GARNISH	Cracked	75.00 F	*75.00 FL
5	1		*REAR REFLECTOR	Cracked	28.00 F	*28.00 FL
6	1		*REAR SEAT LOWER COVER	Cracked	155.00 F	*155.00 FL
7	1		*SET SIDE MIRROR	Dented	130.00 F	*130.00 FL
8	1		*BALANCER	Dented	65.00 F	*65.00 FL
9	1		*EXHAUST SHIELD (FRONT)	Dented	55.00 F	*55.00 FL
10	1		*EXHAUST SHIELD (REAR)	Dented	60.00 F	*60.00 FL
11	1		*RIM (Local Repair)	Dented	250.00 FS	*100.00 FS
12	1		*REAR NUMBER PLATE	Bent	15.00 F	*15.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	1,058.00	863.00
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	76.30
Total Parts (\$\$)	1,058.00	786.70

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINTING	New	200.00	0.00
2	LABOUR	New	200.00	120.00
Gross Labour Cost (\$\$)			400.00	120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >