

INSURANCE

INS. CASE OWNER:

AMPA

CC 4/1111702 3367, T2h639

LKK:
IDAC:

Surveyor: Tautiah

DOI: 08/12/14

Date / Time: 8/1/14
Registered in Meritmen: 8/1/14

Pre-assign / CCU / FTE



Insured Vehicle No.: 8MC 3281A

Claim No.: HCT 17120228

Name of Insured: LTPV

Policy No.: MLOM0016

Insured Tel No.: HP:

Make / Model: HUNDAI

Excess Sec II : \$5 D.O.A.: 06/12/14

Place of Accident: BAYFRONT AVE LEAS MARINE BOULEVARD

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age: LIM MEOW LIN

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

CHD 21678



INSRS: Prime
WSP: mto
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
14/1/14	Non-Reporting ltr (1st):	
12/1/14	Non-Reporting ltr (2nd):	
12/1/14	Non-Reporting ltr (Final):	
12/1/14	Notification ltr (if non-pickup):	
12/1/14	Call OI:	
12/1/14	After call ltr to OI:	
12/1/14	Documentation Check List: Handler Typist	
12/1/14	Notification ltr (if non-pickup):	
12/1/14	After call ltr to OI:	
12/1/14	Authorisation To Act:	
12/1/14	Release Voucher:	
12/1/14	Final Repair Bill:	
12/1/14	Car Rental Invoice:	
12/1/14	Towing Invoice:	
12/1/14	LTA / GIA:	
12/1/14	Medical Bill:	
12/1/14	PIR:	
12/1/14	Mandate/Reject Instruction:	
12/1/14	LOD:	
12/1/14	Payment Breakdown Form:	
12/1/14	Post-Repair Photos:	
12/1/14	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
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LIABILITY	Date/Time:	Confirm with:	Confirm by:
Repair Cost: L10	SS 4,950.00 (3 days)	Reduction: 27 %	Email ☐ Call ☐
GLOBAL SETTLEMENT	Date/Time: 18/01/14	Confirm with: 2008	Email ☐ Call ☐
Liability:	% 100 (Agreed / Assessed)	BOLA S/N No.: NIL	If NO or B 28, Ass. Lia:
Repair Cost: (w/gst)	SS 5,216.80		COLD GOING STRAIGHT ON TOWED LEFT CHAIR ONLY
Loss of Rental (LOR):	SS 176.40 (3 days) x 158.80		18/1/14
Loss of Use (LOU):	SS 160.00 x 3 (days)		
Loss of Income (LOI):	SS - (5 x days)		
only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ (Tick only one)			
Global LTA Search	SS -		
Global Recall	SS -		
Global Disbursement:	SS - (e.g. Tow / Independent)		
Global Cost	SS -		
Total:	SS 5,892.90	Global Sum SS: -	
GLOBAL PAYMENT	Date/Time:	Confirm with:	Email ☐ Call ☐
Payment 1:	SS 5,892.90	Name 1: PRIME MKO CLAIMS SERVICE PTE LTD	
Payment 2: (Strike if N.A.)	SS -	Name 2: -	
Payment 3: (Strike if N.A.)	SS -	Name 3: -	

Taufm

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From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Remark: The veh had commenced its repair at the time of inspection.

	N/S	O/S	

Bal. or Market Value:			
IDAC Accident Rpt:		Consistent?	Yes or No
GIA / PR Seen:		Consistent?	Yes or No
Est. Repairs:	3	days	Res.: Yes or No
Lum Sum:	20	%	3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SHD 2167 Z Yr Regn: 2017 June.
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or
Make: Toyota Veluze Hybrid cc 2492

Colour *Prpl/White* A/C: Insured / Std / NI / NA

So. Reading 48310 T/Radio Insured / Std / NI / NA

Eng/No: _____
C/No: AYH3003 723.1

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Type Size: F: 215/65R15
R: 215/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A.	D.O.I. <u>8/12/17 @ 11:00</u>

Survey held at Prime Auto

Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time	Action / Instruction
-------------	----------------------

L10 @ 4,950.00
 Comp: @ 1,841.26 | 27%

Date/Time: File Path: to

☐: Prel. Report

11

☐ : Final Report

GateTime: File Return to?

24

Report Format :

Lump Sum / I.B.I.: (\$

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transmittance

Add Fee: : Site Insp (\$

☐	Interview	(\$
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Tech. Inc. (\$

Weekend: \$

1998, 1999, 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023, 2024, 2025, 2026, 2027, 2028, 2029, 2030, 2031, 2032, 2033, 2034, 2035, 2036, 2037, 2038, 2039, 2040, 2041, 2042, 2043, 2044, 2045, 2046, 2047, 2048, 2049, 2050, 2051, 2052, 2053, 2054, 2055, 2056, 2057, 2058, 2059, 2060, 2061, 2062, 2063, 2064, 2065, 2066, 2067, 2068, 2069, 2070, 2071, 2072, 2073, 2074, 2075, 2076, 2077, 2078, 2079, 2080, 2081, 2082, 2083, 2084, 2085, 2086, 2087, 2088, 2089, 2090, 2091, 2092, 2093, 2094, 2095, 2096, 2097, 2098, 2099, 2100, 2101, 2102, 2103, 2104, 2105, 2106, 2107, 2108, 2109, 2110, 2111, 2112, 2113, 2114, 2115, 2116, 2117, 2118, 2119, 2120, 2121, 2122, 2123, 2124, 2125, 2126, 2127, 2128, 2129, 2130, 2131, 2132, 2133, 2134, 2135, 2136, 2137, 2138, 2139, 2140, 2141, 2142, 2143, 2144, 2145, 2146, 2147, 2148, 2149, 2150, 2151, 2152, 2153, 2154, 2155, 2156, 2157, 2158, 2159, 2160, 2161, 2162, 2163, 2164, 2165, 2166, 2167, 2168, 2169, 2170, 2171, 2172, 2173, 2174, 2175, 2176, 2177, 2178, 2179, 2180, 2181, 2182, 2183, 2184, 2185, 2186, 2187, 2188, 2189, 2190, 2191, 2192, 2193, 2194, 2195, 2196, 2197, 2198, 2199, 2200, 2201, 2202, 2203, 2204, 2205, 2206, 2207, 2208, 2209, 2210, 2211, 2212, 2213, 2214, 2215, 2216, 2217, 2218, 2219, 2220, 2221, 2222, 2223, 2224, 2225, 2226, 2227, 2228, 2229, 2230, 2231, 2232, 2233, 2234, 2235, 2236, 2237, 2238, 2239, 2240, 2241, 2242, 2243, 2244, 2245, 2246, 2247, 2248, 2249, 2250, 2251, 2252, 2253, 2254, 2255, 2256, 2257, 2258, 2259, 2260, 2261, 2262, 2263, 2264, 2265, 2266, 2267, 2268, 2269, 2270, 2271, 2272, 2273, 2274, 2275, 2276, 2277, 2278, 2279, 2280, 2281, 2282, 2283, 2284, 2285, 2286, 2287, 2288, 2289, 2290, 2291, 2292, 2293, 2294, 2295, 2296, 2297, 2298, 2299, 2300, 2301, 2302, 2303, 2304, 2305, 2306, 2307, 2308, 2309, 2310, 2311, 2312, 2313, 2314, 2315, 2316, 2317, 2318, 2319, 2320, 2321, 2322, 2323, 2324, 2325, 2326, 2327, 2328, 2329, 2330, 2331, 2332, 2333, 2334, 2335, 2336, 2337, 2338, 2339, 2340, 2341, 2342, 2343, 2344, 2345, 2346, 2347, 2348, 2349, 2350, 2351, 2352, 2353, 2354, 2355, 2356, 2357, 2358, 2359, 2360, 2361, 2362, 2363, 2364, 2365, 2366, 2367, 2368, 2369, 2370, 2371, 2372, 2373, 2374, 2375, 2376, 2377, 2378, 2379, 2380, 2381, 2382, 2383, 2384, 2385, 2386, 2387, 2388, 2389, 2390, 2391, 2392, 2393, 2394, 2395, 2396, 2397, 2398, 2399, 2400, 2401, 2402, 2403, 2404, 2405, 2406, 2407, 2408, 2409, 2410, 2411, 2412, 2413, 2414, 2415, 2416, 2417, 2418, 2419, 2420, 2421, 2422, 2423, 2424, 2425, 2426, 2427, 2428, 2429, 2430, 2431, 2432, 2433, 2434, 2435, 2436, 2437, 2438, 2439, 2440, 2441, 2442, 2443, 2444, 2445, 2446, 2447, 2448, 2449, 2450, 2451, 2452, 2453, 2454, 2455, 2456, 2457, 2458, 2459, 2460, 2461, 2462, 2463, 2464, 2465, 2466, 2467, 2468, 2469, 2470, 2471, 2472, 2473, 2474, 2475, 2476, 2477, 2478, 2479, 2480, 2481, 2482, 2483, 2484, 2485, 2486, 2487, 2488, 2489, 2490, 2491, 2492, 2493, 2494, 2495, 2496, 2497, 2498, 2499, 2500, 2501, 2502, 2503, 2504, 2505, 2506, 2507, 2508, 2509, 2510, 2511, 2512, 2513, 2514, 2515, 2516, 2517, 2518, 2519, 2520, 2521, 2522, 2523, 2524, 2525, 2526, 2527, 2528, 2529, 2530, 2531, 2532, 2533, 2534, 2535, 2536, 2537, 2538, 2539, 2540, 2541, 2542, 2543, 2544, 2545, 2546, 2547, 2548, 2549, 2550, 2551, 2552, 2553, 2554, 2555, 2556, 2557, 2558, 2559, 2560, 2561, 2562, 2563, 2564, 2565, 2566, 2567, 2568, 2569, 2570, 2571, 2572, 2573, 2574, 2575, 2576, 2577, 2578, 2579, 2580, 2581, 2582, 2583, 2584, 2585, 2586, 2587, 2588, 2589, 2590, 2591, 2592, 2593, 2594, 2595, 2596, 2597, 2598, 2599, 2600, 2601, 2602, 2603, 2604, 2605, 2606, 2607, 2608, 2609, 2610, 2611, 2612, 2613, 2614, 2615, 2616, 2617, 2618, 2619, 2620, 2621, 2622, 2623, 2624, 2625, 2626, 2627, 2628, 2629, 2630, 2631, 2632, 2633, 2634, 2635, 2636, 2637, 2638, 2639, 2640, 2641, 2642, 2643, 2644, 2645, 2646, 2647, 2648, 2649, 2650, 2651, 2652, 2653, 2654, 2655, 2656, 2657, 2658, 2659, 2660, 2661, 2662, 2663, 2664, 2665, 2666, 2667, 2668, 2669, 2670, 2671, 2672, 2673, 2674, 2675, 2676, 2677, 2678, 2679, 26



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III17023367/T1hb3

64 CECIL STREET
#05-02 IOB BUILDING SINGAPORE 049711

Date : 08-12-2017



Code : III2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SHC 3281A	Veh. Inspected	SHD 2167Z
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/12/2017

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	06/12/2017	Inspection Date
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 08.12.2017

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Dept

RE: SUPPLEMENTARY COST OF REPAIR TO SHD2167Z TOYOTA VELLFIRE (2016)

To Supply

1) 1pc Left front head lamp

\$ 3,257.00 *Choi ✓*

Less: 25% discount \$ (814.25)

Sub total parts \$ 2,442.75

L/charges

1) Towing charges (use king trolley)

\$ 75.00 ✓

Estimated total

\$ 2,517.75



ISLAND RECOVERY SERVICES

Blk 3026, Ubi Road 1 #04-146 Singapore 408719

Telephone: 6747 7400

Email: islandrecovery@ymail.com

Facsimile: 6844 7233

Web: www.islandrecovery.com.sg

GST Reg.No: M90370499P

Co. Reg. 53120055L

Cash Sales/ Work Order

NO. 1164975

Date: 6/12/17

24

HOTLINE: 9182 8211

M/S: Prime

Vehicle No: SHD 21672

Model: T4T V6 1800

From: Minion Blvd X Bayfront Ave

Time Start: 22:55

To: 6, Benet Pl.

Time End: 23:37

Remarks:

☐ Change Tyres / Jump Start

☒ Accident

☐ Use Car Carrier

☐ Basement / Multi Carpark

☐ Crane Up / Winch Out

☐ Open Door

☒ Using King Dolly

☐ Dismantle Shaft / Brake

☐ Loaded

AMOUNT S\$ 75

GST S\$

TOTAL S\$

Received By

bizSAFE₃

Important Note:

Island Recovery Services

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 08.12.2017

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO SHD2167Z TOYOTA VELL FIRE (2016)

To Supply

1)	1pc	front bumper <i>de ✓</i>	\$	1,785.00
2)	1pc	front bumper left retainer <i>all ✓</i>	\$	120.35
3)	1set	front bumper clip <i>all ✓</i>	\$	60.00
4)	1pc	left front fender <i>bt ✓</i>	\$	1,447.70
5)	1pc	left front fender cowling <i>de ✓</i>	\$	249.30
6)	1set	left front fender cowling clip <i>all ✓</i>	\$	20.00
7)	1pc	left front fender "Hybrid" emblem <i>all ✓</i>	\$	69.00

Sub total parts	\$	3,751.35
Less: 25% discount	\$	(937.83)
	\$	2,813.52 ✓

To supply S.Nctt parts

1)	1pc	"Prime Royal" sticker <i>AM ✓</i>	\$	60.00 ✓
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L/charges

1)	To remove front bumper, left head lamp left front fender. Replace front bumper, left front fender & etc. Refit left head lamp. Knock & adjust left front door	\$	300
			500.00

2) To putty, respray painting front bumper, left front door in pearl and sport rim

\$ 500
900.00

Sub total L/charges	\$	1,400.00	500.00
Estimated Total	\$	4,273.52	3673.52

+ Supplementary + 2517.75

6191.27
less: 20% - 1238.25

4953.02

↓
LS 4950/-

Tanjin 92495744
WP' 8/12/17-C 1125

3 days

lumpsum

Resumy after repair

surc/klkauto.com



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
 5 Benoi Place Singapore 629926
 Tel: 6861 0908 Fax: 6515 2948

Date: 08.12.2017

India International Insurance Pte Ltd
 64 Cecil Street #04/#05
 IOB Building
 Singapore 049711

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO SHD2167Z TOYOTA VELLFIRE (2016)

To Supply

1)	1pc	front bumper <i>del ✓</i>	\$	1,785.00
2)	1pc	front bumper left retainer <i>del ✓</i>	\$	120.35
3)	1set	front bumper clip <i>del ✓</i>	\$	60.00
4)	1pc	left front fender <i>del ✓</i>	\$	1,447.70
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6)	1set	left front fender cowling clip <i>del ✓</i>	\$	20.00
7)	1pc	left front fender "Hybrid" emblem <i>del ✓</i>	\$	69.00

Sub total parts	\$	3,751.35
Less: 25% discount	\$	(937.83)
	\$	2,813.52

To supply S.Net parts

1)	1pc	"Prime Royal" sticker <i>del ✓</i>	\$	60.00
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L/charges

1)	To remove front bumper, left head lamp left front fender. Replace front bumper, left front fender & etc. Refit left head lamp. Knock & adjust left front door	\$	500.00
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300

- 2) To putty, respray painting front bumper, left front door in pearl and sport rim

\$ 900.00

Sub total L/charges	\$ 1,400.00
Estimated Total	\$ 4,273.52

4,791.26

Tanpin 974 95744
 J- WP' 8/12/17 C 1125

3 days

Lumpsum

Resurvey after repair

surc (Kkkauto.com)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 15 January, 2018 12:49 PM
To: Alice Leong
Cc: Admin A; Vic (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: ACCIDENT ON 06.12.2017 INVOLVING VEHICLES SHD2167Z & SHC3281A
Attachments: DV.pdf

Without Prejudice

Dear Alice,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we confirmed acceptance of your offer of **\$5,892.90** (all in) to settle your client's claim.

Kindly chop and sign the enclosed DV and **forward original signed hard copy** to us for payment processing.

The above amount is payable to **PRIME AUTO CLAIMS SERVICE PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK
Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Alice Leong [<mailto:aliceleong@primeautoclaims.com>]
Sent: Monday, 15 January, 2018 11:54 AM
To: Vic (LKKAuto)
Subject: ACCIDENT ON 06.12.2017 INVOLVING VEHICLES SHD2167Z & SHC3281A
Importance: High

Hi Vic,

Pertaining to our conversation dated 12/1/2018. We have agreed to accept India's offer of \$5,892.20

Please let us have DV.

Thank you.

Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926

Workshop: No.6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

HP: 8781 9005

Disclaimer

This e-mail (including all attachment) contains confidential information which may be privileged. It is intended solely for the identified recipient(s) to whom it is addressed. If you are not an intend recipient, please reply to us immediately and delete this message from your system. You may not copy or use it for any purpose, or otherwise disclose its contents to any person.

Print Received Message

This mail is associated with :

***SHD2167Z (MCT17120228)**

[SHC3281A]

TP

PRIME CAR RENTAL & TAXI SERVICES OTE LTD

Dec 6 2017 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

Prime Auto Claims Service Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 10/01/2018 16:46 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5892.90) - SHD2167Z - Claim Handler: Zuhaidah Bte Samsuri

Approved:5892.90:OID video uploaded - as per video footage, OID travelled straight on a 'left turn only' lane



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 15.01.2018

Our Ref: SHD2167Z
Your Ref: MCT17120228

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Without prejudice

Attn: Ms. Aida
Motor Claims Dept

Dear Madam,

ACCIDENT ON 06.12.2017 INVOLVING VEHICLE NO SHD2167Z & SHC3281A

We enclosed our signed Discharge Voucher for your Retention. Please let us have your payment of \$5,892.90 made payable to Prime Auto Claims Service Pte Ltd

Thank you

Yours faithfully,

.....
Ms. Alice Leong

Encl.

Note: Original document mail to your office on 20.12.2017



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 19.12.2017

Our Ref: SHD2167Z
Your Ref: Please advice

India International Insurance Pte Ltd
64 Cecil Street #04/#05
IOB Building
Singapore 049711

Without prejudice

Attn: Ms. Aida
Motor Claims Dept

Dear Madam,

ACCIDENT ON 06.12.2017 INVOLVING VEHICLE NO SHD2167Z & SHC3281A

We are on behalf of M/s Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2167Z in their third party claim against your insured / driver of SHC3281A negligence caused the accident.

Appended below our client's claim:

1. Cost of repair	\$ 5,296.50
2. Loss of rental @\$158.80 x 3 days (incl. 1 Sun)	\$ 476.40
3. Loss of income @\$40.00 x 3 days	\$ 120.00
Total	<u>\$ 5,892.90</u>

We enclose herewith copy of our invoice no 1126, Letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For an amicable settlement, please let us have your offer.

Yours faithfully,


.....
Alice Leong
e-mail: aliceleong@primeautoclaims.com

Encl.

LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 06.12.2017 INVOLVING SHD2167Z & SHC3281A
ALONG BAYFRONT AVENUE & MARINA BOULEVARD TRAFFIC LIGHT
JUNCTION

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs
of the damage caused to my / our vehicle no. SHD2167Z in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our
behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you
such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

"The contents of this document apply to vehicles damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

India Ref: MCT17120228
Claimant Ref: SHD2167Z

We/I PRIME AUTO CLAIMS SERVICE PTE LTD (the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 5,296.50 (repair cost), S\$ 596.40 (loss of use/rental), S\$ --- (search fee), vehicle no SHD 2167Z that was damaged pursuant to the accident which occurred on 06/12/2017 (date) at BAYFRONT AVENUE (location) involving vehicle no SHC 3281A (insured vehicle). This is pursuant to the inspection conducted on 08/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner PRIME CAR RENTAL & TAXI SERVICES PTE LTD ("the third party claimant") of vehicle no SHD 2167Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHD 2167Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,892.90 to PRIME AUTO CLAIMS SERVICE PTE LTD

Dated this 15th day of January 2018

CLAIMANT:
Signature: [Signature]
Name: Long Shu Cheng
NRIC: S2672146
Address: c/o S.S. Hwy: place
S 609726
Nationality: PR
Occupation: claims Manager

WITNESS:
Signature: [Signature]
Name: LKK AUTO CONSULTANTS PTE LTD
NRIC: 199607198R
Address: 51 UBI AVENUE 1 #01-25
PAYA UBI INDUSTRIAL PARK (S) 408933
Nationality: ---
Occupation: ---

TAX INVOICE

No: 1126



PRIME GROUP

Prime Auto Claims Service Pte Ltd

5 Benoi Place Singapore 629926

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

MESSRS

India International Insurance Pte Ltd

19/12/2017

64 Cecil Street
#04/05 108 Building
Singapore 049711

Date: _____

Works Order No: **1089**Vehicle No: **SHD2167Z**

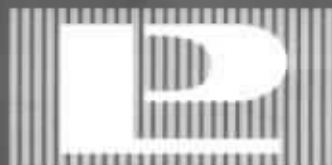
ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1.	Make/Model : Toyota Vellfire Repair Date : 6/12/2017 Terms of Payment: COD <u>Third Party Claims</u> Being lump sum repair to the above vehicle.		\$ 4,950.00

* Compound interests at the rate of 1% per month
will be charged on late payment.

SUB TOTAL	\$ 4,950.00
GST 7%	\$ 346.50
TOTAL	\$ 5,296.50

Prepared by

Prime Auto Claims Service Pte Ltd
Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office
5, Bencoi Place
Singapore 629926
Tel : 6898 2000
Fax : 6862 2628
Email : primetaxi@singnet.com.sg
Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z
Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2167Z

Date : 09.12.2017

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

**RE: LETTER OF CERTIFICATION FOR MR. MOHAMED YUNUS
BIN ABDUL RAHIM**

This letter serves to confirm that Mr. Mohamed Yunus Bin Abdul Rahim Nric Number S1639597H is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2167Z Singapore Dollar One Hundred Fifty Eight and Cents Eighty (\$158.80) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely



CHAN KONG LOONG
S75307051
WORKSHOP MANAGER
NO. 5 BENCUI PLACE
SINGAPORE 629926

.....
Mr Chan Kong Loong
Workshop Manager

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Dec 2017 Edit Reg		08 Dec 2017 00:00 Edit Adj Rpt	S\$4,950.00 Edit Estimates	S\$4,950.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	PRIME CAR RENTAL & TAXI SERVICES OTE LTD, Co. Reg. No.: 199606293Z		
Vehicle Reg. No.:	SHD2167Z	Date of Loss:	06/12/2017 21:00 - :59
Claim Type:	TP / MCT17120228	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHC3281A	Policy No. (Claimant):	5068045737-03
		Excess:	
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 5 Benoi Place, 629927 Pioneer - Tel: 68610908		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 19/12/2017]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (10/01/2018): Alert - Adj Mandate Approved (S\$5892.90) - SHD2167Z - Claim Handler: Zuhaidah Bt...
- III_SG (18/12/2017): Alert - Adj Mandate Approved (S\$0.00) - SHD2167Z - Claim Handler: Zuhaidah Bte S...
- III_SG (12/12/2017): Alert - Adj Mandate Maintained - SHD2167Z - Claim Handler: Zuhaidah Bte Samsuri

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD2167Z (MCT17120228)

[SHC3281A]

TP

PRIME CAR RENTAL & TAXI SERVICES OTE LTD

Dec 6 2017 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

Prime Auto Claims Service Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View View in Browser		
Video									1 per page		☒
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail	Print	
1	18/12/17 17:19	Video - Accident(OID)						1	Load MP4		
Photos/Images									3 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	19/12/17 17:35	Odometer Reading						1	Load JPG	☒	
2	19/12/17 17:35	General View						1	Load JPG	☒	
3	19/12/17 17:35	General View						1	Load JPG	☒	
4	19/12/17 17:35	General View						1	Load JPG	☒	
5	19/12/17 17:35	General View						1	Load JPG	☒	
6	19/12/17 17:35	General View						1	Load JPG	☒	
7	19/12/17 17:35	General View						1	Load JPG	☒	
8	19/12/17 17:35	General View						1	Load JPG	☒	
9	19/12/17 17:35	General View						1	Load JPG	☒	
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22	19/12/17 17:35	General View						1	Load JPG	☒	
23	19/12/17 17:35	General View						1	Load JPG	☒	
24	19/12/17 17:35	Reinspection Photo						1	Load JPG	☒	
25	19/12/17 17:35	Reinspection Photo						1	Load JPG	☒	
26	19/12/17 17:35	Reinspection Photo						1	Load JPG	☒	
27	19/12/17 17:35	Reinspection Photo						1	Load JPG	☒	
28	19/12/17 17:35	Reinspection Photo						1	Load JPG	☒	
Documentation									1 per page		☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	08/12/17 15:34	EMAIL FROM III DD 08122017						1	Load PDF		

2	08/12/17 15:34	TP GIA REPORT	1	Load PDF	
3	11/12/17 19:08	TP ESTIMATE- MARKED	1	Load PDF	
4	19/12/17 17:37	TP SUPPLEMENTARY - MARKED	1	Load PDF	
5	05/01/18 10:36	WORKSHOP INVOICE	1	Load PDF	
6	05/01/18 10:36	RENTAL RECEIPT	1	Load PDF	
7	05/01/18 10:36	LOD	1	Load PDF	
8	19/01/18 12:30	AUTHORISATION TO ACT FORM	1	Load PDF	
9	19/01/18 12:30	DISCHARGE VOUCHER	1	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	08/12/17 17:18	Singapore Accident Statement	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17023367/T1HB3Q2

Date: 19/01/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No: SHD2167Z

Insured Vehicle No: SHC3281A

Date of Loss: 06/12/2017

Nature of Claim:

TP

Claim No: MCT17120228

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD2167Z

Make & Model: TOYOTA VELLFIRE, 2.5 CVT (A)

Engine No: 2ARH803389

Reg. Date: 12/06/2017 (Man. Year: 2016)

Chassis No: AYH300037234

Colour: Pearl White

Odometer: 48310 km

Engine Capacity: 2493 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/65 R15

Rear Tyre Size: 215/65 R15

Front Left Side: Yokohama 6 mm

Rear Left Side: Yokohama 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,316.26	5,316.26	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,475.00	875.00	600.00	40.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,791.26	6,191.26	600.00	8.83
Approved Total (Overridden) (S\$)		4,950.00		
(S\$)	6,791.26	4,950.00	1,841.26	27.11
+ GST 7.00/7.00% (S\$)	475.39	346.50	128.89	27.11
Nett Amount (S\$)	7,266.65	5,296.50	1,970.15	27.11
+ Loss of Use (3.0 x S\$40.00/day) (S\$)		120.00		
+ Car Rental (3.0 x S\$158.80/day) (S\$)		476.40		
Nett Liability (S\$)		5,892.90		

INSPECTION

Date of Assignment: 08/12/2017

Date Inspected: 08/12/2017 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)
6 Benoi Place
Singapore 629927

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Jan 2018)
Parts:	M1-MPV	TOYOTA VELLFIRE 2.5 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHD2167Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,785.00 FL	*1,785.00 FL
2	1		*FRONT BUMPER LEFT RETAINER	Necessary	120.35 FL	*120.35 FL
3	1		*SET FRONT BUMPER CLIP	Necessary	60.00 FL	*60.00 FL
4	1		*LEFT FRONT FENDER	Bent	1,447.70 FL	*1,447.70 FL
5	1		*LEFT FRONT FENDER COWLING	Deformed	249.30 FL	*249.30 FL
6	1		*SET LEFT FRONT FENDER COWLING CLIP	Necessary	20.00 FL	*20.00 FL
7	1		*LEFT FRONT FENDER HYBRID EMBLEM	Necessary	69.00 FL	*69.00 FL
8	1		*PRIME ROYAL STICKER	Necessary	60.00 FS	*60.00 FS
9	1		*LEFT FRONT HEAD LAMP	Cracked	3,257.00 FL	*3,257.00 FL
					Sub Total (S\$)	7,068.35
					- List Item Discount on L Items 25.00/25.00% (S\$)	1,752.09
					Total Parts (S\$)	5,316.26

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING CHARGES (USE KING TROLLEY)	New	75.00	75.00
2	TO REMOVE FRONT BUMPER ,LEFT HEAD LAMP LEFT FRONT FENDER, REPLACE FRONT BUMPER ,LEFT FRONT FENDER & ETC ,REFIT LEFT HEAD LAMP ,KNOCK & ADJUST LEFT FRONT DOOR	New	500.00	300.00
3	TO PUTTY ,RESPRAY PAINTING FRONT BUMPER ,LEFT FRONT DOOR IN PEARL AND SPORT RIM	New	900.00	500.00
Gross Labour Cost (S\$)			1,475.00	875.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >