Vic (LKKAuto)

From: Vic (LKKAuto)

Tuesday, 19 December, 2017 5:47 PM Sent:

To: Alice Leong

Cc: Admin A; Asher Sng (LKKAuto); Vic (LKKAuto)

RE: Your Ref: SHD 2167Z_ACCIDENT INVOLVING VEHICLES SHC 3281A AND SHD Subject:

2167Z ON 06/12/2017 LKK REF CC4/III17023367/T1hb3

Attachments: img-171219163225.pdf

Without Prejudice

Dear Alice,

We refer to your below email and the contents were duly noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Alice Leong [mailto:aliceleong@primeautoclaims.com]

Sent: Tuesday, 19 December, 2017 2:46 PM

To: Vic (LKKAuto)

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: Your Ref: SHD 2167Z_ACCIDENT INVOLVING VEHICLES SHC 3281A AND SHD 2167Z ON 06/12/2017

Importance: High

Dear Vic.

See enclosed our LOD with supporting documents for your retention. Original documents mailing out to your office.

For swift & amicable settlement, please let us have your offer.

With regards.

Ms. Alice Leong

Prime Auto Claims Service Pte Ltd

Office: No. 5 Benoi Place Singapore 629926 Workshop: No.6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

HP: 8781 9005

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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: 19 December, 2017 11:53 AM

To: Alice Leong <a i representation | aliceleong@primeautoclaims.com | aliceleong@primeautoclaims

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: Your Ref: SHD 2167Z ACCIDENT INVOLVING VEHICLES SHC 3281A AND SHD 2167Z ON 06/12/2017

Your Ref: SHD 2167Z "WITHOUT PREJUDICE"

Our Ref: CC4/III17023367/T1hb3

Dear Alice,

ACCIDENT INVOLVING VEHICLES SHC 3281A AND SHD 2167Z ON 06/12/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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