A: REC.BY:		REF: (S/E) PHEE COFILE	GV by Special In	struction:
motimen—	Buzlin Ah	ASSIC	NMENT (Office)		Time: 07122017 510pm
Estimated Cost	- ONGILL TILL	of	,, 2Q L	Date.	Time: 01171011 51001
		RES/EVA/INV/N	Bill to:		
To Inspect Vel	hicle No:	3KB 69K	ir	Insured:	
at Workshop n	n/s	Auto N	ars	Tel:	6555 2919
of		BIK 1 Kak	Bulit Ave 1	# 01-01	
Policy No:	FIRHAMO	-0031U7	Claim No:	OHFIMO	02748
Sum Insured:_				QI TEO	
Make of Veh:				D.O.	A. 25.11.2017
	REP. / REV 2		12.12.2017 @	3pm owner	Wilny D.D. Endorsement:
Date/Time:	28 122017 9.2	Person Conta	cted: Dana	Vehicl	e_IN_fOUT
Date/Time		on (V) Esti			
	SKQ GAG	R - CC4 /AXA	15011924/RI	Nb3g1	DOA: 01-10-15
13/2/17	Revert	by merimen		1	
14/2/17	Rece ap	stored from	Bazlin Ahma	d by me	vimen
141217	Informed	Darla cla	on LS repair	ex B.	550 by emoil
	No after	paint photos	c. hit -ob		3/18
		1 1	C.M.7 7) 6	- [(

Survey Department Check List (Case Handler)

icy,Ty	Pe: OD / TP / TP RES / TL / EVA	Case H	andler	Тур	
): Case handler to make sure all Infor	mation created	by the assi	gnment tea	am are A
<u>dmin</u> (Y-Date	N-Date	Y-Date	N-Date
	Assign Form				
С	Reference No.				
С	Customer Code				
N	Assign From	_			
С	Assign Date	~			
С	Veh No (Inspected)				
С	Veh No (Insured)				
С	D.O.A	~			
С	Policy No	-			
С	Claim No				
С	Insurance Authorisation (CA /REV/REP)	~			
С	Report Type	-			
С	Weekend Charges				
N	Survey held at/Repairer				
С	Excess				1:-f
urveyo .) Assig	nment Form		1		
С	Vehicle No	-	-		
С	Regn Month/Year		+		
N	Vehicle Type	-	+		
N	Make & Model	-	+	1	
С	Engine Capacity. (C.C)			1	+
N	Colour	~		-	+
С	Odometer. (Sp.Reading)	V		1	_
С	Chassis No			┨ ├──	+
N	General Condition	~		┨ ├──	+
N	Steering	~	_	-	+
N	Brake	~			-
N	Modification (Modi)		_		_
С	Tyre Size			-	_
N	Tyre Make	~			
С	Tyre Balance	~		- I	_
C	Date of Inspection				_
N	Survey held	-		4	_
N	Des.of Damages	/			
	tem - (Views/Merimen) Damaged Vehicle Photographs Uploaded	~			
С		•			
(3) Wo	rkshop Estimate/Assignment Form	[v			
N	ALL Parts condition			1	
С	Market Value for OD cases		_	+	
С	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				_
С	Days of repair	V		\dashv	_
C	Finalised Amount	/		\dashv	
C	Re-inspection Cases to Finalize within 5 Days				
(4) Sys	tem - (Views/Merimen)			7 [1
C	Resurvey photo Uploaded				

Check By: VERON (1/3/1/8

Case Handler Date



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

XII.		Affiliated to Federation Internati	onale Des Experts En Aut	omobile
EQ	INSURANCE COM	PANY LTD	Ref : CS/EQI1702	3349/Gvb
#17	AXWELL ROAD -00 TOWER BLOC D COMPLEXSING		Date: 08-12-2017 Code: EQI	
1.		Policy Particu	lars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SKQ 6919R
	Policy No.	DMPPHQ17-003107	Coverage (\$)	0.00
	Claim No.	DM17HO02748	Excess (\$)	550.00
	Assign From	MERIMEN (BAZLIN AHMAD)	Assign Date	07/12/2017
2.		Vehicle Part	iculars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	24	Steering	
	Brakes		Modification	
	General			
3.		Condi	tions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		Descript	ion of Damages	
5.	Engine No.	Genera	al Information	
	Accident Date	25/11/2017	Inspection Date	,
	Survey held at	AUTO N CARS SERVICES PT	ELTD	
		BLK 1 KAKI BUKIT AVE 6 #01-90 AUTOBAY @ KAKI BUI SINGAPORE 417883.	KIT	
5a.		Const Const	Remarks	
		ALUE IS S\$(EST. AVE CE TO YOUR INSTRUCTIONS, V		REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rot	Adj Submitted	Ins Auth'ed	Status		
Main	06 Dec 2017 15:15 Sendback Est	06 Dec 2017 15:33 \$\$20,570.64	07 Dec 2017 17:10 Assign			0.3.74111.60	New Assignment Cancel Case		
	Main	Refere	nce	Claim D	etails	Documents		Show All	
CLAIM S	UBFOLDER DET	AILS					A 10 10 10 10 10 10 10 10 10 10 10 10 10		
Insured:		CHAN POI HONG,	ID: S7476848B	Tel: +65984	24643, Email: NOE	MAIL			
Vehicle F	Reg. No.:	SKQ6919R		Date o	f Loss:	25/11/2017 22:	00 - :59		
Claim Ty	pe:	OD / DM17HO02748			Cover Note No.:				
				Excess	Excess:		5\$550.00		
Repairer	•	Auto N Cars Servi 6555 2909	ces Pte Ltd (HQ) Blk 1 Kaki Bu	kit Ave 6 #01-04, Au	toBay @ Kaki Buk	it, 417883 Ka	ki Bukit - Tel	
Handling	Insurer:	EQ Insurance Con	npany Ltd (HQ)	- Tel: 6223 943	3 [Handled by Ba	zlin Ahmad]			
Adjuster	:				561 [Final Rpt		17]		
Driver/C	ustodian:				Tel: +6598424643				
Adj Asg.	Remarks:	EXCESS \$1,100 @ 5	50% DISCOUNT.						
ASSOCIA	ATED MAIL RECE	IVED				View All	Compose	Case Mail	
There are	no mail for this ca	se.							
В					S SEE IN SEE DRICK				
- ALL ASS	OCIATED TASKS			V	ew All Search Ta	sks Create	New Task	Complete	
		Type Task Group	Subject	200		ompleted On	Created O		

View Received Message

This mail is associated with:

SKQ6919R (DM17H002748)

Nov 25 2017 10:00PM [CHAN POI HONG] Auto N Cars Services Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
rom	EQ Insuran	ce Company Ltd (Ho	Q) (EQI_HQ), sent of	on 14/12/2017 11:4	5 AM.
Го	LKK_HQ				
Subject	Alert - Adj	Mandate Approved ((S\$18625.64) - SKO	Q6919R - Claim Han	dler: Bazlin Ahma
DOCUM	IENTS SUM	MARY			

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Thursday, 14 December, 2017 12:30 PM

To:

Darla Balingit; SUR

Subject:

SKQ 6919R-DOA: 25/11/2017 (EQ OD)

Dear Darla,

As instructed by our client EQI, please proceed to repair the insured vehicle SKQ 6919R on Lump Sum Basis (Excess \$550/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAuto)

From:

Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Sent:

Thursday, 14 December, 2017 11:44 AM

To:

Veron Chen (LKKAuto)

Subject:

RE: DM17HO02748 SKQ6919R-DOA: 25/11/2017

Dear Veron

Done.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of

you've got a friend

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, December 14, 2017 10:31 AM

To: Janet Tan < janet.tan@eqinsurance.com.sg>; Tan Wei Yin < weiyin.tan@eqinsurance.com.sg>

Cc: SUR < sur@lkkauto.com>

Subject: SKQ 6919R-DOA: 25/11/2017 (EQ REF: DM17HO02748)

Dear Wei Yin/Janet,

We refer to the mentioned vehicle.

Kindly assist for mandate approval in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

LKK Auto Consultants Pte Ltd EQ Insurance Company Ltd To: 51 Ubi Ave 1 #01-25 5 Maxwell Road,#17-00 Tower Block Paya Ubi Industrial Park MND Complex Singapore 408933 Singapore 069110 13 Dec 2017 Date: Bazlin Ahmad Attn: **Preliminary Advice** : 25/11/2017 Accident Date Vehicle No : SKQ6919R : LAND ROVER RANGE ROVER EVOQUE Policy No. : DMPPHQ17-003107 Make

Inspection At : AUTO N CARS SERVICES PTE LTD (HQ)

BLK 1 KAKI BUKIT AVE 6 #01-04, AUTOBAY @ KAKI BUKIT

SINGAPORE 417883

Point of Impact / General Description of Damages The vehicle sustained impact / damages front portion and n/s body and parts claimed are consistent to the accident. 20.570.64 Repairer's Estimate (Gross) :S\$ 14,525.89 Revised Amount :S\$:S\$ 4,099.75 Check Items (Estimated) :S\$ 18,625.64 Total :S\$ Lump Sum Repair **Total Loss Consideration** New for Old Value :S\$ Pre-Accident Value :S\$ 98,000.00 COE / PARF Rebate :S\$ 78,419.00 Salvage Value :S\$:S\$ 19,581.00 Margin for Repair

R	em	arl	<u>ks</u>
(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
()	Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type	Singapore NRIC
Owner ID	6848B
Vehicle Details	
Vehicle No.	SKQ6919R
Vehicle to be Exported	No
Intended De-registration Date	13 Dec 2017
Vehicle Make	LAND ROVER
Vehicle Model	RANGE ROVER EVOQUE 2.0 AT ABS 4WD HID
Primary Colour	Black
Manufacturing Year	2012
Engine No.	280512181500204PT
Chassis No.	SALVA2AG5CH689140
Maximum Power Output	177.0 kW (237 bhp)
Open Market Value	\$52,320.00
Original Registration Date	27 Jul 2012
First Registration Date	27 Jul 2012
Transfer Count	1
Actual ARF Paid	\$52,320.00
Intended PARF Rebate Details	LAND ROYER
PARF Eligibility	Yes
PARF Eligibility Expiry Date	26 Jul 2022
PARF Rebate Amount	\$36,624.00
Intended COE Rebate Details	
COE Expiry Date	26 Jul 2022
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$92,700.00
COE Rebate Amount	\$41,795.00
Total Rebate Amount	\$78,419.00

The information contained herein is correct as at 13 Dec 2017

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

4 9

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- ent of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

By the lodgement of this report to the insurers, you hereby consaforesaid.	sent to the archiving of this report at the centre and to copies of the report being made available
	ACCIDENT STATEMENT
Date Of Report	05/12/2017 11:06
Date Of Accident	25/11/2017 22:00
Exact Location Of Accident	ALONG JALAN KOTA TINGGI - PENGERANG
Country/State of Loss	MALAYSIA/JOHOR DARUL TAKZIM
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKQ6919R
Insured/Policyholder	
Name Of Registered Owner	CHAN POI HONG
NRIC No	S7476848B
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98424643
Alternative Phone No	OFFICE-98424643
Vehicle Particulars	
Manufacturer	LAND ROVER
Model	RANGE ROVER-3.0 D TDV6 TSS (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	EQ INSURANCE COMPANY LTD
Tuno Of Coverage	COMPREHENSIVE

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

DMPPHQ17-003107 Policy Number

Cover Note Number

Driver

CHAN POI HONG Name of Driver NRIC No S7476848B Date Of Birth 13/02/1974 INDOOR Occupation Date Of Driving Pass 08/08/2000

Driving Experience 17 YEARS AND 3 MONTHS

MALE Gender

(LOCAL) +65-98424643 Mobile Number

Fax Number

OFFICE-98424643 Contact Number

EMail Address NOEMAIL Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

.

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLIDED INTO PROPERTY

Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

iliciting/offering accident claims assistance.

Number of Passengers (Including Driver) 2

Details of Police Action

Was the accident reported to the police?

.

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

NO

NO

If Yes, against whom?

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature Name: NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN

A . 2 KQ 6919 R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

LAS											nly then warning
82 9	Δın	lights .	und	re	Α	ve	ered	4-	flee	nght	(4
an	otte	mot	40	er U0 1	9 +	he &	parricade	TV	Le from	nt and	lest
1	Hu	1 vel	rule	is	garre	ged.					
						J					
					-						

DECLARATION

New

I/We declarq the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



Co. Reg: 200922097K GST Reg.No: 200922097K

Auto Bay @ Kaki Bukit Blk | Area "A" Kaki Bukit Ave 6 #01-04 (S) 417883

• Tel: (65) 6555 2909 • Fax: (65) 6841 7181 • Web: www.autoncars.com.sg

6/12/2017

TO:

EQ Insurance Company Limited

5 Maxwell Road

#17-00 Tower Block MND Complex

Singapore 069110

Total Pages: 1

Our Customer: CHAN POI HONG

Vehicle No: SKQ6919R

Model: RANGE ROVER-3.0 D TDV6 TSS

Manufacture Year: \$

2,012.00

Date of Accident: 5/12/2017

Total Estimate Repair Days : \$

10.00

Attn: Motor Claims Department

62,243,903.00 Fax: \$

Re: Repair Estimate For Own Damage Claim Against Policy: DMPPHQ17-003107

No.	Item Descriptions	Qty	Unit Price	Amount	Remarks From Surveyor
A.	Spare Parts				
	Front no plate / W3	1	\$50.00	\$50.00	
	Front bumper , ac 1800	1	\$1,950.00	\$1,950.00	
	Front no plate base / M's	1	\$98.00	\$98.00	
	Front bumper retainer / NC	2	\$80.00	\$160.00	
	Front bumper clip	14	\$2.80	\$39.20	
6.00	Front bumper lower grille / & CVA	1	\$392.00	\$392.00	
7.00	Front bumper ctr lw top garnish - (C.A	1	\$135.00	\$135.00	
8.00	Front bumper ctr lw bottom garnish	1	\$358.00	\$358.00	
	Front bumper impact garnish X//V	1	\$295.00	\$295.00	
	Front bumper parking sensor ctr / Mig	2	\$320.00	\$640.00	
	Front bumper parking sensor LH / OM	1	\$320.00	\$320.00	
12.00	LH headlamp X /V/V	1	\$2,580.00	\$2,580.00	
	LHF fog lamp / w's	1	\$480.00	\$480.00	
14.00	LHF fog lamp cover top(big) / / mic	1	\$105.00	\$105.00	
15.00	LHF fog lamp cover bottom	1	\$65.00	\$65.00	
	1	1	\$135.00	\$135.00	
17.00	Front bumper ctr top retainer	1	\$92.00	\$92.00	
	Front bonnet RANGE ROVER emblem / MCC	1	\$150.00	\$150.00	
	Front grille assmebly	1	\$398.00	\$398.00	
	Front ctr support panel garnish X NN	1	\$598.00	\$598.00	
21.00	LHF fender protector / mit	1	\$285.00	\$285.00	
	LHF fender protector clip / WCL	10	\$2.80	\$28.00	
	LHF fender splash shield	1	\$250.00	\$250.00	
	LHF fender splash shield clip / 1/2	16	\$2.80	\$44.80	
	LHF fender X MINT	1	\$680.00	\$680.00	
26.00	RHF fender splash shield / TV	. 1	\$250.00	\$250.00	
27.00	RHF fender splash shield clip	16	\$2.80	\$44.80	
28.00	LHF door assembly / 61	1	\$1,980.00	\$1,980.00	
29.00	LHF door lower protector - 6t	1	\$310.00	\$310.00	
	LHF door lower protector clip / MC	12	\$2.80	\$33.60	
	LHF door lower protector moulding	1	\$180.00	\$180.00	
	Rear bumper / le	1	\$1,580.00	\$1,580.00	
33.00	Rear bumper retainer	2	\$95.00	\$190.00	
34.00	Rear bumper LH outer garnish / Cut	1	\$280.00	\$280.00	
	Rear bumper clip	10	\$2.80	\$28.00	
	LHR fender splash shield / U	1	\$250.00	\$250.00	
	LHR fender splash shield clip	14	\$2.80	\$39.20	
38.00		1	\$20.00	\$20.00	
	N/V	1	Total	\$15,513.60	
	Date	C	ost Plus 15%	\$2,327.04	
			Sub Total 1	\$17,840.64	
		То	tal for Parts	\$17,840.64	
C.	Labour				

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Tuesday, 10 July 2018 2:28 PM

To:

'Jing Tong Choo'

Subject:

RE: SKQ 6919R-DOA: 25/11/2017 (EQ OD)

Dear Jaden,

Please forward us after paint photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jing Tong Choo [mailto:jtchoo@autoncars.com.sg]

Sent: Tuesday, 10 July 2018 2:13 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: SKQ 6919R-DOA: 25/11/2017 (EQ OD)

Hi Veron.

We confirm repair at \$11K @ 6 days.

Best regards,

Jaden Choo

Autobay @ Kaki Bukit Ave 6 #01-04 Area 'A' S(417883)

Contact No: 6555 2909 / 81881361

Web: <u>www.autoncars.com.sg</u> Email: <u>JTChoo@autoncars.com.sg</u>

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 6 July 2018 12:07 PM

To:

'Darla Balingit'

Subject:

RE: SKQ 6919R-DOA: 25/11/2017 (EQ OD)

Dear Darla,

Any update?

Offer Lump Sum \$11,000 before excess \$550 @ 6 working days

Kindly confirmed and forward us after paint photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 6 June 2018 4:38 PM

To: 'Darla Balingit' <darla@autoncars.com.sg> Subject: RE: SKQ 6919R-DOA: 25/11/2017 (EQ OD)

Dear Darla,

Offer Lump Sum \$11,000 before excess \$550 @ 6 working days

Kindly confirmed and forward us after paint photos.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 14 December 2017 12:30 PM

To: Darla Balingit < darla@autoncars.com.sg>; SUR < sur@lkkauto.com>

Subject: SKQ 6919R-DOA: 25/11/2017 (EQ OD)

Dear Darla,

As instructed by our client EQI, please proceed to repair the insured vehicle SKQ 6919R on Lump Sum Basis (Excess \$550/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Page 1 of 1

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted Adj Assigned Adj Rpt Adj Submitted		Ins Auth'ed	Status				
	06 Dec 2017 15:15 Sendback Est	06 Dec 2017 15:33 \$\$20,570.64	07 Dec 2017 17:10 Edit Adj Rpt	Dec 2017 S\$11,000.00 S\$11,000.00 S\$11,000.00			Pending for Survey Report Cancel Case		
1	Main	Refere	ence	Claim Detail	s		Documents		Show All
CLAIM SU	BFOLDER DETA	ILS							
Insured:	CHAN POI H	ONG, ID: S74768	48B, Tel: +6598	424643, Email: NO	EMAIL				
Vehicle Reg No.:	SKQ6919R			Date of Los			2:00 - :59 nd 29 Days From	LTA Reg Date	(Man Yr)]
Claim Type:	OD / DM17	H002748		Policy/Cove Note No.:	DMPPH	DMPPHQ17-003107 (Comprehensive)			
				Excess:	S\$550	.00			
Repairer:	Auto N Cars	Services Pte Ltd	(HQ) Blk 1 Kaki Bu	ıkit Ave 6 #01-04, A	utoBay @	Kaki Bu	kit, 417883 Kaki E	Bukit - Tel: 65	55 2909
Handling Insurer:				33 [Handled by B	7110577707000000000				
Adjuster:	LKK Auto Cor	nsultants Pte Ltd	(HQ) - Tel: 6256-	3561 [Handled b	XING GI	JO QIAI	NG] [Final R	pt due 18/:	12/2017]
Driver/Cust dian:	CHAN POI HO	NG (43 / Male),	NRIC: S7476848B,	Tel: +659842464	3				
Adj Asg. Remarks:	EXCESS \$1,10	00 @ 50% DISCOU	NT.						
ASSOCIAT	ED MAIL RECEI	IVED					View A	II Compo	se Case Mail
 EQI_HQ 	(14/12/2017): Al	ert - Adj Mandate	Approved (S\$18	8625.64) - SKQ691	19R - Clai	m Hand	ler: Bazlin Ahm.		
ALL ASSO	CIATED TASKS	8			View All	Sear	rch Tasks Crea	te New Task	Complete
Due Date	Priority 1	Type Task Gro	up Subject	Handler Ass	igned By	Co	mpleted On	Created O	n Done?

Claim Documents

SKQ6919R (DM17H002748) OD Nov 25 2017 10:00PM [CHAN POI HONG] Auto N Cars Services Pte Ltd

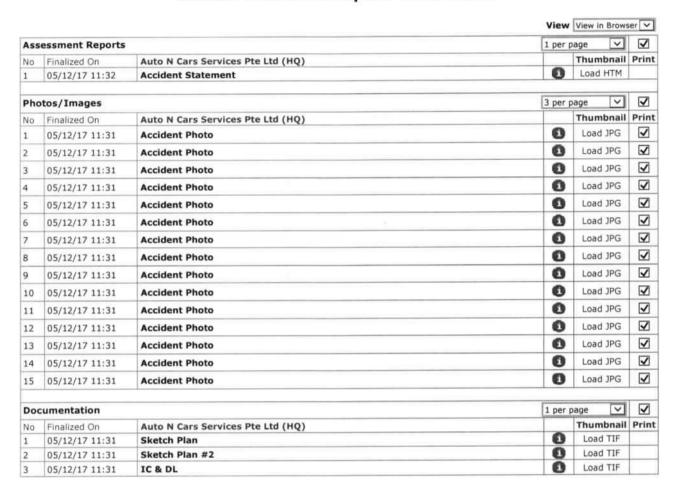
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Linked Accident Report Documents



Documents Checklist

DOCUMENTS CHECKLIST	Reset Save	Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
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LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

EQ Insurance Company Ltd

5 Maxwell Road,#17-00 Tower Block, MND Complex

Singapore 069110

Our File No:

CS/EQI17023349/GVBE2

Date:

17/07/2018

REFERENCE

Date of Loss:

Insured/Claimant:

CHAN POI HONG

Policy No:

DMPPHQ17-003107

25/11/2017

Nature of Claim:

OD

Claim No:

DM17HO02748

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKQ6919R

4WD HID SR (A)

LAND ROVER RANGE ROVER EVOQUE, 2.0 ABS

Engine No:

280512181500204PT

Reg. Date:

27/07/2012 (Man. Year: 2012)

Chassis No:

SALVA2AG5CH689140

Colour:

Make & Model:

Black

ack

Odometer:

155045 km

Engine Capacity:

1999 cc

Market Value/New Car Price: S\$98,000.00

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES

Front Tyre Size:

235/60 R18

Rear Tyre Size:

235/60 R18

Front Left Side:

Michelin 6 mm

Rear Left Side:

No

Michelin 6 mm

Front Right Side:

Michelin 6 mm

Rear Right Side:

Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	17,840.64	12,763.39	5,077.25	28.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,730.00	1,590.00	1,140.00	41.76
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,570.64	14,353.39	6,217.25	30.22
Approved Total (Overridden) (S\$)		11,000.00		
- Excess (S\$)	0.00	550.00	-550.00	
(S\$)	20,570.64	10,450.00	10,120.64	49.20
+ GST 7.00/7.00% (S\$)	1,439.94	731.50	708.44	49.20
Nett Amount (S\$)	22,010.58	11,181.50	10,829.08	49.20

INSPECTION

Date of Assignment:

07/12/2017 Present Location:

Auto N Cars Services Pte Ltd (HQ)

Date Inspected:

12/12/2017 Inspected At:

Blk 1 Kaki Bukit Ave 6 #01-04, AutoBay @

Kaki Bukit

Singapore 417883

Estimated Period of Repair:

6.0 days

Adjuster: XING GUO QIANG Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference
Part Source: MRM-SG Version: 1.0 (Last Synchronised: 17 Jul 2018)

Parts: M1-SUV LAND ROVER RANGE ROVER EVOQUE 2.0 ABS 4WD HID SR (A) (Catalogue:Merimen

Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKQ6919R)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

Danairaria

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty F	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*Front no plate	Missing	50.00 F	*50.00 F
2	1		*Front bumper	Deformed	1,950.00 F	*1,800.00 F
3	1		*Front no plate base	Missing	98.00 F	*98.00 F
4	2		*Front bumper retainer	Necessary	160.00 F	*160.00 F
5	14		*Front bumper clip	Necessary	39.20 F	*39.20 F
6	1		*Front bumper lower grille	Cracked	392.00 F	*392.00 F
7	1		*Front bumper ctr lw top garnish	Cut	135.00 F	*135.00 F
8	1		*Front bumper ctr lw bottom garnish	Cut	358.00 F	*358.00 F
9	1		*Front bumper impact garnish	Not Necessary	295.00 F	*-F
10	2		*Front bumper parking sensor ctr	Missing	640.00 F	*640.00 F
11	1		*Front bumper parking sensor LH	Damaged	320.00 F	*320.00 F
12	1		*LH headlamp	Not Necessary	2,580.00 F	*-F
13	1		*LHF fog lamp	Missing	480.00 F	*480.00 F
14	1		*LHF fog lamp cover top(big)	Missing	105.00 F	*105.00 F
15	1		*LHF fog lamp cover bottom	Missing	65.00 F	*65.00 F
16	1		*LHF foglamp base	Missing	135.00 F	*135.00 F
17	1		*Front bumper ctr top retainer	Not Necessary	92.00 F	*-F
18	1		*Front bonnet RANGE ROVER emblem	Necessary	150.00 F	*150.00 F
19	1		*Front grille assmebly	Broken	398.00 F	*398.00 F
20	1		*Front ctr support panel garnish	Not Necessary	598.00 F	*-F
21	1		*LHF fender protector	Missing	285.00 F	*285.00 F
22	10		*LHF fender protector clip	Necessary	28.00 F	*28.00 F
23	1		*LHF fender splash shield	Deformed	250.00 F	*250.00 F
24	16		*LHF fender splash shield clip	Necessary	44.80 F	*44.80 F
25	1		*LHF fender	Repair	680.00 F	*-F
26	1		*RHF fender splash shield	Torn	250.00 F	*250.00 F
27	16		*RHF fender splash shield clip	Necessary	44.80 F	*44.80 F
28	1		*LHF door assembly	Bent	1,980.00 F	*1,980.00 F
29	1		*LHF door lower protector	Cut	310.00 F	*310.00 F
30	12		*LHF door lower protector clip	Necessary	33.60 F	*33.60 F
31	1		*LHF door lower protector moulding	Cut	180.00 F	*180.00 F
32	1		*Rear bumper	Deformed	1,580.00 F	*1,580.00 F
33	2		*Rear bumper retainer	Necessary	190.00 F	*190.00 F
34	1		*Rear bumper LH outer garnish	Cut	280.00 F	*280.00 F
35	10		*Rear bumper clip	Necessary	28.00 F	*28.00 F
36	1		*LHR fender splash shield	Deformed	250.00 F	*250.00 F
37	14		*LHR fender splash shield clip	Necessary	39.20 F	*39.20 F
38	1		*Coolant	Not Necessary	20.00 F	*-F
	anchise pa	art.			-	

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
				Sub Total (S\$)	15,513.60	11,098.60
				+ Margin on L,N Items 15.00/15.00% (S\$)	2,327.04	1,664.79
				Total Parts (S\$)	17,840.64	12,763.39
			R	eport was unsubmitted during this print-out.		

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	To knock and straighten the necessary portion, cut & weld damaged panel, adjust and re-align the same	New	1,300.00	600.00
2	To putty and spray paint frt bonnet,frt supt panel,frt bumper,frt bumper lower extension,LHF fender,LHF door,LHR door,LHR fender,rear bumper	New	1,000.00	900.00
3	To remove and renew radiator assembly and air-con condenser. Vacuum and charge up gas	New	150.00	0.00
4	To transfer LHF door rubber beading,LH door glass,run channel,door lock mechanism,door trim board,power winder regulator,motor assy&wire harness	New	200.00	60.00
5	To check wiring and all lighting & ctr locking system	New	80.00	30.00
	Gross Labou	r Cost (S\$)	2,730.00	1,590.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >