

ISS. REC. BY:

REF:

CS/MSH17033347/Tigbet

Special instruction:

Surveyor
Merriman

Taufik

ASSIGNMENT (Office)

From (Person):

Winnie Chua

of

MSU

Date/Time:

08/12/07 1:07pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLT 8743P

Insured:

at Workshop m/s

Volkswagen

Tel:

of

Pikus Ave 9

Policy No:

A29050301HVV

Claim No:

340006

Sum Insured:

Excess:

\$ 500.00

Make of Veh:

(Client's Record)

D.O.A.

05-12-2017

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

08/12/07 1:08pm

Person Contacted:

Shu Shi

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLT 8743P - x Any aggravated damaged.
11/12/17 @ 2.49pm	met to Winnie Chua via Merriman.
11/12/17 @ 5.13pm	Kenny Ong informed C/A via Merriman.
11/14/17 @ 6.42pm	informed Germaine C/A without engine & EXS \$500 by email.
28/12/17 @ 4.57pm	conferred with Germaine. Given \$6097.93, 8 days. (Red \$7756.72, 54%).

Signature

Tajir

REF:

MS16

ASSIGNMENT

From:

Date:

Estimated Cost:

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$500

(Client's Record)

Make of Veh:

(Policy Condition)

 Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

\$125K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

8

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLT8743P

Yr Regn:

2017 / Nov.

Type: ☒ M. Car / ☐ M. Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make:

Volkswagen Golf

c.c

1395

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

826

T. Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WVW ZZZ4UZH W/22062.

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ BurntSteering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orBrake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt orModi: ☒ Nil / ☐ S/Rim / ☐ STD A/Rim or

Tyre Size:

F:

225/40R18

R:

u r.

BS / ☒ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIF / ☐ SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

7

mm

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

D.O.I.

8/12/17

Survey held at

VW Tues

Des. of Damages: Frt / Rear / O/S / N/S / ☒ U/C / ☐ Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Engine might be affected due to owner continuing to drive the vehicle after hitting the object, causing the oil to leak out of the engine without the owner realising it. This may cause aggravated damage to the engine internal parts. ~~other do~~

Date/Time. File Pass to?

☐

Preli. Report

☐

Final Report

Date/Time. File Return to?

2)

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format:

MER-09

Lump Sum / I.B.I. (\$

609793

Days Of Repair:

8

Resurvey No. of Trip:

1

Survey Fee:

Transportation

\$ + RS. \$

Photos

Other

TOTAL

300

10

310



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17023347/T1qb

16 RAFFLES QUAY
#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 08-12-2017



Code : MSG

1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SLT 8743P
Policy No.	A29050301AVW	Coverage (\$)	0.00
Claim No.	540006	Excess (\$)	500.00
Assign From	MERIMEN (WINNIE CHUA)	Assign Date	08/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	05/12/2017	Inspection Date	08/12/2017
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD NO 17 TUAS AVE 9 SINGAPORE 639197		

5a. Remarks

A)THE MARKET VALUE IS S\$------(EST. AVERAGE)
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

Survey Department Check List (Case Handler)

Reference No: *cy/mzg/17023342/1196*
 Policy Type: *OD / TP / TP RES / TL / EVA*

SLT 8743P

Case Handler

Typist

Admin (*Cathy*): Case handler to make sure all information created by the assignment team are **ACCURATE**.

(1) Office Assign Form

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			

Surveyor (*Tanfikh*): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
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<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			

(2) System - (Views/Merimen)

- C Damaged Vehicle Photographs Uploaded

<i>✓</i>			
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(3) Workshop Estimate/Assignment Form

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			

(4) System - (Views/Merimen)

- C Resurvey photo Uploaded

<i>✓</i>			
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Check By:

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Dec 2017		08 Dec 2017 13:07 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
[Created by insurer]									
Insured:	LEONG KONG LAI, ID: S1202276Z								
Vehicle Reg. No.:	SLT8743P	Date of Loss:	05/12/2017 16:00 - :59						
Claim Type:	OD / 540006	Policy/Cover Note No.:	A29050301AVW (Comprehensive) Coverage: 15/11/2017 - 14/11/2018						
		Excess:	\$500.00						
Repairer:	Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping Ping - 6594 2556]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/12/2017]								
Driver/Custodian:	SEAH SU PHING (53 / Female), NRIC: S2584910H, Tel: +6591699606								
Adj Asg. Remarks:	Please revert. tks. OI continues to drive after accident. Any aggravated damages?								
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS									
		View All	Search Tasks	Create New Task	Complete				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 28 December, 2017 4:52 PM
To: Ong, Germaine (VWG Singapore); Taufikh (LKKAUTO); SUR
Cc: Tang, Shu Shi (VWG Singapore); Tan, William (VWG Singapore)
Subject: RE: FINALISATION SLT8743P

Dear Germaine,

Confirm final fig \$6,097.93 before excess \$500.00 & GST and 8 repair days.

Kindly send the relevant documents to MSIG insurance company.

Wishes you a Happy New Year 2018

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Tuesday, 19 December, 2017 4:01 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; Tan, William (VWG Singapore) <william.tan@vw.com.sg>
Subject: FINALISATION SLT8743P

Dear Taufikh

Please see attached finalisation

COR : As per attached

8 working days

Please revert

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 12 December, 2017 8:33 AM
To: Ong, Germaine (VWG Singapore)
Cc: Oh, Aik Seong (VWG Singapore); Tang, Shu Shi (VWG Singapore); SUR
Subject: RE: SLT8743P - MSIG (IN-HOUSE) OD CLAIM - DOA 05/12/2017 OUR REF: M540006

Dear Germaine,

They informed the authorisation on 11/12/2017 at 5.13pm.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]

Sent: Monday, 11 December, 2017 7:10 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: SLT8743P - MSIG (IN-HOUSE) OD CLAIM - DOA 05/12/2017 OUR REF: M540006

Hi Shiau Chan

Can I know what time MSIG inform

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>

The new Golf.
Envision the future of driving.

From: Shiao Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Monday, 11 December, 2017 6:42 PM
To: Ong, Germaine (VWG Singapore)
Cc: Oh, Aik Seong (VWG Singapore); Tang, Shu Shi (VWG Singapore); SUR
Subject: RE: SLT8743P - MSIG (IN-HOUSE) OD CLAIM - DOA 05/12/2017 OUR REF: M540006

Dear Germaine,

As instructed by our client MSIG Insurance, please proceed to repair the insured vehicle **SLT 8743P without engine (Excess \$500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]
Sent: Monday, 11 December, 2017 6:21 PM
To: assignments (assignments@lkkauto.com) <assignments@lkkauto.com>
Cc: Oh, Aik Seong (VWG Singapore) <Aikseong.Oh@vw.com.sg>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>
Subject: RE: SLT8743P - MSIG (IN-HOUSE) OD CLAIM - DOA 05/12/2017 OUR REF: M540006

Dear LKK

MSIG had say that they have given you the mandate for the approval?

Why are we not inform, customer is so angry that they call up MSIG and make a big fuss

Can I know what time MSIG give your company instruction for approval.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Dec 2017 10:18	Clim Veh Model Changed	(203425) VOLKSWAGEN GOLF 1.4 TSI (A7) (5G13GZ) (A).	[I] Winnie Chua Ping Ping
2	08 Dec 2017 10:18	Clim Created	Reg No: SLT8743P. Policy No: A29050301AVW, Acct Date: 2017/12/05. Claim Type: OD, Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ), Workshop: Volkswagen Centre Singapore (MacPherson). Ins.Status => Incoming Claim. Created from SAS:MVG517161155	[I] Winnie Chua Ping Ping
3	08 Dec 2017 10:53	Clim Registration Modified	Rep:203238->204205.	[I] Winnie Chua Ping Ping
4	08 Dec 2017 10:53	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert. tks. OI continues to drive after accident. Any aggravated damages?	[I] Winnie Chua Ping Ping
5	08 Dec 2017 10:53	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/12/09	[I] Winnie Chua Ping Ping
6	08 Dec 2017 10:53	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Winnie Chua Ping Ping
7	08 Dec 2017 11:25	Assignment 1st Accessed		[A] Ho Pei Fang
8	08 Dec 2017 13:06	Adj Assignment Cancelled	TO OUTSOURCE	[I] Winnie Chua Ping Ping
9	08 Dec 2017 13:06	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Winnie Chua Ping Ping
10	08 Dec 2017 13:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Please revert. tks. OI continues to drive after accident. Any aggravated damages?	[I] Winnie Chua Ping Ping
11	08 Dec 2017 13:07	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2017/12/09	[I] Winnie Chua Ping Ping
12	08 Dec 2017 13:07	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Winnie Chua Ping Ping
13	08 Dec 2017 13:08	Assignment 1st Accessed		[A] CATHERINE CHONG KAI LING
14	08 Dec 2017 13:39	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH	[A] CATHERINE CHONG KAI LING
15	11 Dec 2017 14:05	Adj Rpt Initiated		[A] SHIAU CHAN
16	11 Dec 2017 14:35	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2018/01/07	[A] SHIAU CHAN
17	11 Dec 2017 14:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/07	[A] SHIAU CHAN
18	11 Dec 2017 14:49	Adj Mandate Request	Cur.Reg:10504.63:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
19	11 Dec 2017 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/01/07, Mandate Remarks: to check for possible aggravated damages	[I] Keny Ong Thiam Beng
20	11 Dec 2017 17:13	Adj Mandate Set	Approved:6077.16:to check for possible aggravated damages	[I] Keny Ong Thiam Beng

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1663524	11/12/2017 14:05	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLT8743P		10.70

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Winnie Chua Ping Ping

Date: 11 Dec 2017

Preliminary Advice

Vehicle No	: SLT8743P	Accident Date	: 05/12/2017
Make	: VOLKSWAGEN GOLF	Policy No.	: A29050301AVW
Assignment Date	: 08/12/2017	Excess	: S\$500.00
Date of Inspection	: 08/12/2017	Est. Duration of Repair	: 8.00
Inspection At	: VOLKSWAGEN CENTRE SINGAPORE - TUAS (HQ) 17 TUAS AVE 9 SINGAPORE 639197		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages undercarriage and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,354.64
Revised Amount	:S\$	6,077.16
Check Items (Estimated)	:S\$	4,427.47
Total	:S\$	10,504.63

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	125,000.00
COE / PARF Rebate	:S\$	58,147.00
Salvage Value	:S\$	
Margin for Repair	:S\$	66,853.00

Remarks

(X) The vehicle is economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.
ENGINE MIGHT BE AFFECTED DUE TO OWNER CONTINUING TO DRIVE THE VEHICLE AFTER HITTING
THE OBJECT, CAUSING THE OIL TO LEAK OUT OF THE ENGINE WITHOUT THE OWNER REALISING IT.
THIS MAY CAUSE AGGRAVATED DAMAGE TO THE ENGINE INTERNAL PARTS.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	2276Z

Vehicle Details

Vehicle No.	SLT8743P
Vehicle to be Exported	No
Intended De-registration Date	11 Dec 2017
Vehicle Make	VOLKSWAGEN
Vehicle Model	GOLF 1.4 TSI AT 5G13HZ HID SR
Primary Colour	Silver
Manufacturing Year	2016
Engine No.	CZC162424
Chassis No.	WVWZZZAUZH122062
Maximum Power Output	92.0 kW (123 bhp)
Open Market Value	\$23,704.00
Original Registration Date	15 Nov 2017
First Registration Date	15 Nov 2017
Transfer Count	0
Actual ARF Paid	\$15,186.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	14 Nov 2027
PARF Rebate Amount	\$11,389.00

Intended COE Rebate Details

COE Expiry Date	14 Nov 2027
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	10
QP Paid	\$47,112.00
COE Rebate Amount	\$46,758.00
Total Rebate Amount	\$58,147.00

The information contained herein is correct as at 11 Dec 2017

OK

- Looking for SJH1597C
- ALL consolidated SMRT/NEL/KT.. similar BREAKDOWNS here...
- Vios returns to BM in 2018

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	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage
Search Selection	volkswagen golf 1.4		Any	Any	2017	Any	Any
	Volkswagen	Golf Variant 1.4A TSI R-Line	\$118,988	\$11,780 /yr	27-Feb-2017	1,395 cc	6,383
Singapore's Only Certified Volkswagen Pre Owned Centre, The Only Place To Find Volkswagen Management Units! 115 Points Certified Vehicle History And Mileage, No Chassis/Structural...							
Das WeltAuto							
Posted: 07-Dec-2017 Tags: 2017 Volkswagen Golf, 2017 Volkswagen Golf, Volkswagen Golf, Volkswagen Golf, Volkswagen, Golf, Golf, Used Volkswagen							
	Volkswagen	Golf Variant 1.4A TSI R-Line	\$125,988	\$12,340 /yr	25-Apr-2017	1,395 cc	13,579
Singapore's Only Certified Volkswagen Pre Owned Centre, The Only Place To Find Volkswagen Management Units! 115 Points Certified Vehicle History And Mileage, No Chassis/Structural...							
Das WeltAuto							
Posted: 02-Dec-2017 Tags: 2017 Volkswagen Golf, 2017 Volkswagen Golf, Volkswagen Golf, Volkswagen Golf, Volkswagen, Golf, Golf, Used Volkswagen							

[Save this search criteria, to get email alerts whenever a match is found.](#)

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage
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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/12/2017 11:10
Date Of Accident	05/12/2017 16:15
Exact Location Of Accident	AYE TWDS MCE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT8743P
-----------------------------	----------

Insured/Policyholder

Name Of Registered Owner	LEONG KONG LAI
NRIC No	S1202276Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-81386155
Alternative Phone No	OFFICE-81386155

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF A7 1.4 CL 92 (DSG) EQP

Exact Purpose for which vehicle was being used at time of accident	PRIVATE
--	---------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 29050301 AVW
Cover Note Number	

Driver

Name of Driver	SEAH SU PHING
NRIC No	S2584910H
Date Of Birth	05/02/1964
Occupation	INDOOR
Date Of Driving Pass	22/03/2011
Driving Experience	6 YEARS AND 8 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91699606
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 716 PASIR RIS ST 72 #09-09
Postcode	510716
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	- - -
Insurance Company of Driver's Own Vehicle	- - -

General Information of the Accident

Type Of Accident	HIT BY FALLEN TREE / OTHER OBJECTS
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

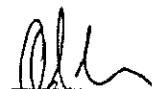
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

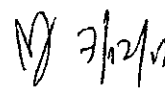
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:

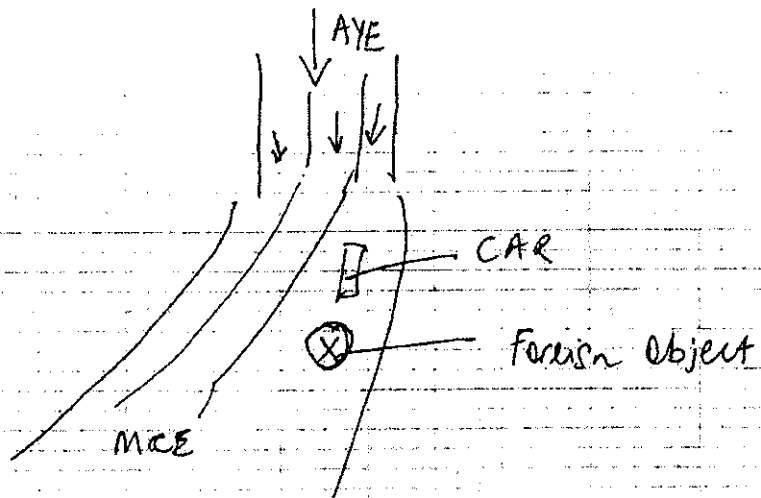
7/12/17
11.10 AM.

Driver's Signature
(If driver is not the policyholder)
Date & Time:





SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please refer to attached.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

7/12/17

11.10 am.

Driver's Signature

(If driver is not the policyholder)

Date & Time:

**VOLKSWAGEN
GROUP
SINGAPORE**

Reporting Person's Name:
81030002

Reporting Officer's Signature

Name _____

101030
NAME/INN No.

MSG (Singapore)
5th Dec 2017

To whom it may concern,

Date of incident: 5th Dec 2017, about 4:15 pm

This is to inform you that, when I was driving on the AYE, just before entering the MCE, I ran over an object which I did not see as it appeared suddenly on the road. I was on the middle lane.

I continued driving because there was no change in engine power and there was no indication on the dashboard to say that anything was damaged. This was why I continued driving home. There was also no un-usual noise from the engine.

When I reached home and after parking the car, only then the oil started leaking and only then I realised that there was damage.

Thank you.

Sincerely,
Sully

SEAH JUPHONG
S 2584910 H



MSIG

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 29050301 AVW

Excess : SGD500
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
SLT8743P

2. Name of Policyholder
Leong Kong Lai

3. Effective Date of the Commencement of Insurance for the purposes of the Act
15/11/2017

4. Date of Expiry of Insurance
14/11/2018

5. Persons or Classes of Persons entitled to drive*

Leong Kong Lai
Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers


for Chief Executive Officer

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S1202276Z



LEONG KONG LAI

梁广礼

CHINESE
Date of Birth: 11-09-1956
Country of Birth: SINGAPORE

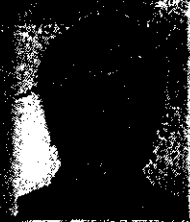
REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S2584910H



SEAH SIU HING

CHINESE
Date of Birth: 05-10-1958
Country of Birth: MALAYSIA

REPUBLIC OF SINGAPORE DRIVING LICENCE



REPUBLIC OF SINGAPORE DRIVING LICENCE



REPUBLIC NO. S1202276Z



Blood Group: A+
Date of Issue: 29-04-1992

APR 29 1992
SINGAPORE 510728



REPUBLIC NO. S2584910H



Malaysian
Date of Issue: 05-10-1998

APT. BUK. 110 PASIR RIS STREET 22
409-09
SINGAPORE 510728

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms 20 Feb 1978

Class 3 Motor Cars < 3000kg with <=5 passengers, exclusive of the driver; and other motor vehicles <= 2500kg 22 Mar 2011

Licence No. S1202276Z



NP 428A

Licence No. S2584910H



NP 428A

VEHICLE CONDITION REPORT FORM / JOB RECORD

Allianz 

Worldwide Partners

Date: 09/12/17 Time: 04:30 PM Customer Name: EDDIE LEONG
 Technician Name: STEVEN LIM Customer Telephone: 8138-6155
 Reg. No: SLT 8743P Job No: VS17006449 Make/Model: VW GOLF
 Odometer Reading (Customer Vehicle): 825 k/m Location: BLK 716 FARFAR 5172
 KM Travelled by Assistance Vehicle: (1 way) Time on Scene: 0910 PM
 Fault Reported: AL LEAK Time Job Completed:
 Fault Found: Repaired at Breakdown Scene: Y/N
 How was vehicle repaired? VIN No:

Hubcaps Y/N
 Spare Wheel Y/N
 Tools Y/N
 Audio System Y/N
 Keys + Remote Y/N
 Aerial Y/N
 Cashcard (RM) Y/N
 Fuel E F
 Interior Condition :
 Front Seats
 Rear Seats
 Floor Covering
 Headlining

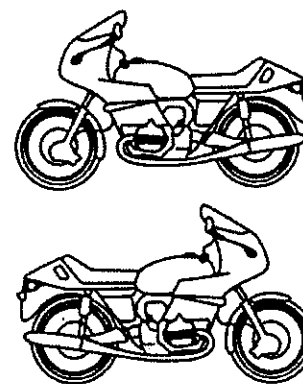
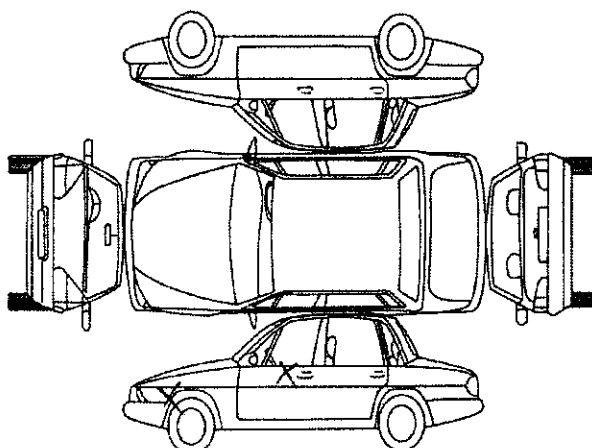
Day/Night

Wet/Dry

Clean/Soiled

Please circle the above as appropriate

Place X on damaged area for scratch and Y for dent



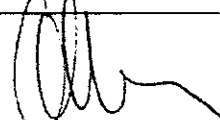
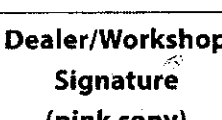
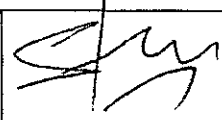
Delivery to Dealership / Date and Time: VW MTC 09/12/17

Vehicle received in the above condition YES/NO

If not stated as above specify difference:

CUSTOMER DECLARATION

- I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
- I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
- In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
- I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

Customers Signature (white copy)		Dealer/Workshop Signature (pink copy)		Operators Signature (yellow copy)	
--	---	---	---	---	---



Service Order Confirmation

- the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

SERVICE ORDER NO: 17IP3340

CUSTOMER NO.: CV039227

CUSTOMER NAME: LEONG KONG LAI

TELEPHONE NO.:

ADDRESS: 716 PASIR RIS STREET 72 #09-09

Singapore

VEH No.: SLT8743P

Order Date: 07/12/17

Reg Date: 15/11/17

KM: 825

VIN NO.: WVVZZZAUZHW122062

ENGINE NO:

MODEL: GOLF A7 1.4 CL 92 (DSG) EQP MODEL NO.: 5G13HZ

Tanjik 97495747

Revant 8/12/17 1400

Ex \$500

8 days

* Resurvey new parts

Sw @ Ikkan to can

SA: Tang Shu Shi

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P TOWING	156	TU	1.25		195 ✓
2	B&P MECH	1	TU	200		200 ✓
3	B&P DIAG	1	TU	360		360 ✓
4	B&P MECH	3	TU	475		1,425 475 ✓
5	B&P MECH	3	TU	475		1,425 950 ✓
6	B&P MECH	2	TU	475		950 475 ✓
7	B&P MECH	3	TU	475		1,425 475 ✓
8	B&P WHEEL ALIGNMENT	1	TU	300		300 ✓
9	B&P MECH	3	TU	475		1,425 ? ?
10	B&P MECH	3	TU	475		1,425 ? 48 m
11	B&P LTA	3	TU	475		1,425 ? ✓
Item						
12	5Q0825236Q ENGINE LOWER COVER	1	PCS	172.36	28	124.10 ✓
13	04E100034E BASE ENGINE	1	PCS	0.00		0.00 ✓
14	06B105313D NEEDLE BEARING	1	PCS	39.13	28	28.17 ✓
15	04E115111D WASHER	1	PCS	4.68	28	3.36 ✓
16	036129717E GASKET	4	PCS	21.52	28	61.98 ✓
17	WHT005184 SEAL	1	PCS	31.24	28	22.49 ✓
18	04E253039D GASKET	1	PCS	21.82	28	15.71 ✓
19	04E103602B OIL PUMP	1	PCS	272.83	28	196.44 ✓
20	D 176501A1 SEALANT	1	PCS	67.32	28	48.47 ✓
21	N 10748001 BOLT	19	PCS	1.47	28	20.11 ✓
22	04E907660 OIL SENSOR	1	PCS	241.50	28	173.88 ✓
23	04E115561H OIL FILTER	1	PCS	28.83	28	20.76 ✓
24	999999011 EDGE PRO VW50501 5W40	5	PCS	42.28	28	152.21 ✓
25	5Q0199315Q FRT SUB FRAME	1	PCS	714.45	28	514.61 ✓
26	5Q0198037A RUBB BUSH	1	PCS	238.74	28	171.89 ✓
27	5Q0825202L RHS UNDERBODY TRIM	1	PCS	111.49	28	80.27 ✓
28	5Q080212B REINFORCEMENT TUNNEL REAR	1	PCS	51.28	28	36.92 ✓

Service Order Confirmation

SERVICE ORDER NO.: 17IP3340

CUSTOMER NO.: CV039227

CUSTOMER NAME: LEONG KONG LAI

TELEPHONE NO.:

ADDRESS: 716 PASIR RIS STREET 72 #09-09
Singapore

VEH No.: SLT8743P

Order Date: 07/12/17

Reg Date: 15/11/17

KM: 825

VIN NO.: WVVZZZAUZHW122062

ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 CL 92 (DSG) EQP MODEL NO.: 5G13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
29	5Q0201307Q FUEL TANK HEAT SHIELD PLATE <i>bt</i>	1	PCS	141.28	28	101.72 ✓
30	5G6253609P REAR SILENCER <i>dd</i>	1	PCS	1,351.17	28	972.84 ✓
31	1K0253141R CLAMP <i>acc</i>	1	PCS	74.88	28	53.91 ✓

Remarks : MSIG (IN-HOUSE) INSURANCE OD CLAIM

DOA: 05/12/2017

TOTAL	13,354.64
GST AMOUNT	934.82
TOTAL AMOUNT	14,289.47

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Service Order Confirmation

SERVICE ORDER NO: 17IP3340

CUSTOMER NO.: CV039227

CUSTOMER NAME: LEONG KONG LAI

TELEPHONE NO.:

ADDRESS: 716 PASIR RIS STREET 72 #09-09
Singapore

VEH No.: SLT8743P

Order Date: 07/12/17

Reg Date: 15/11/17 KM: 825

VIN NO.: WVVZZZAUZHW122062 ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 CL 92 (DSG) EQP MODEL NO.: 5G13HZ

No.	DESCRIPTION		QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor							
1	B&P TOWING	B&P TOWING CHARGES	156	TU	1.25		195
2	B&P MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	200		200
3	B&P DIAG	PROGRAMMING & CALIBRATION- NETT	1	TU	360		360
4	B&P MECH	R&R OIL SUMP	1	TU	475		475
5	B&P MECH	R&R SUB FRAME	2	TU	475		950
6	B&P MECH	R&R UNDERBODY TRIM & FUEL TANK HEAT PLATE	1	TU	475		475
7	B&P MECH	R&R REAR SILENCER	1	TU	475		475
8	B&P WHEEL ALIGNMENT	B&P WHEEL ALIGNMENT NETT	1	TU	300		300
9	B&P INSURANCE EXCESS	INSURANCE EXCESS / DEDUCTIBLE	1	TU	-500		-500
Item							
10	5Q0825236Q	ENGINE LOWER COVER	1	PCS	172.36	28	124.10
11	04E103602B	OIL SUMP	1	PCS	272.83	28	196.44
12	D 176501A1	SEALANT	1	PCS	67.32	28	48.47
13	N 10748001	BOLT	19	PCS	1.47	28	20.11
14	04E907660	OIL SENSOR	1	PCS	241.50	28	173.88
15	04E115561H	OIL FILTER	1	PCS	28.83	28	20.76
16	999999011	EDGE PRO VW50501 5W40	5	PCS	42.28	28	152.21
17	5Q0199315Q	FRT SUB FRAME	1	PCS	714.45	28	514.40
18	5Q0198037A	RUBB. BUSH	1	PCS	238.74	28	171.89
19	5Q0825202L	RHS UNDERBODY TRIM	1	PCS	111.49	28	80.27
20	5Q0802128	REINFORCEMENT TUNNEL REAR	1	PCS	51.28	28	36.92
21	5Q0201307Q	FUEL TANK HEAT SHIELD PLATE	1	PCS	141.28	28	101.72
22	5G6253609P	REAR SILENCER	1	PCS	1,351.17	28	972.84
23	1K0253141R	CLAMP	1	PCS	74.88	28	53.91

Remarks : OD CLAIM

DOA: 05/12/2017

SURVEY BY: TAUFIKH

EXCESS: \$500

Service Order Confirmation

SERVICE ORDER NO: 17IP3340

CUSTOMER NO.: CV039227

CUSTOMER NAME: LEONG KONG LAI

TELEPHONE NO.:

ADDRESS: 718 PASIR RIS STREET 72 #09-09
Singapore

VEH No.: SLT8743P

Order Date: 07/12/17

Reg Date: 15/11/17 KM: 825

VIN NO.: WVVZZZAUZHW122062 ENGINE NO:

SA: Tang Shu Shi

MODEL: GOLF A7 1.4 CL 92 (DSG) EQP MODEL NO.: 5G13HZ

<u>No.</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>UOM</u>	<u>UNIT PRICE</u>	<u>DISC %</u>	<u>AMOUNT</u>
------------	--------------------	------------	------------	-------------------	---------------	---------------

TOTAL	5,597.93
GST AMOUNT	391.86
TOTAL AMOUNT	5,989.79

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Dec 2017		08 Dec 2017 13:07 Edit Adj Rpt	S\$6,097.93 Edit Estimates	S\$6,097.93 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	--------------------------

CLAIM SUBFOLDER DETAILS

Insured:

Vehicle Reg. No.:

Claim Type:

Repairer:

Handling Insurer:

Adjuster:

Driver/Custodian:

Adj Asg. Remarks:

LEONG KONG LAI, ID: S1202276Z

SLT8743P

OD / 540006

Volkswagen Centre Singapore - Tuas (HQ) 17 TUAS AVE 9, 639197 Tuas - Tel:

MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Winnie Chua Ping Ping - 6594 2556]

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH] ... [Final Rpt due 07/01/2018]

SEAH SU PHING (53 / Female), NRIC: S2584910H, Tel: +6591699606

Please revert. tks. OI continues to drive after accident. Any aggravated damages?

[Created by Insurer]

Date of Loss: 05/12/2017 16:00 - :59

Policy/Cover Note No.: A29050301AVW (Comprehensive)
Coverage: 15/11/2017 - 14/11/2018

Excess: S\$500.00

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

- MSIG_SG (11/12/2017): Alert - Adj Mandate Approved (S\$6077.16) - SLT8743P - Claim Handler: Winnie Chua...

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT8743P (540006)
OD
Dec 5 2017 4:00PM
[LEONG KONG LAI]
Volkswagen Centre Singapore - Tuas

Upload Documents			Upload Photos		Compose New Letter		View View in Browser		
Assessment Reports							1 per page		<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print				
1	07/12/17 17:02	Accident Statement	1	Load HTM					
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print				
1	11/12/17 14:35	Adjuster Immediate Advice	1	Load HTM					
Photos/Images							3 per page		<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print				
1	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
2	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
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4	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
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6	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
7	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
8	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
9	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
10	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
11	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
12	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
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15	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
16	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
17	07/12/17 16:57	Accident Photo [Linked Accident Report Documents]	1	Load JPG	<input checked="" type="checkbox"/>				
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print				
1	11/12/17 14:57	Odometer Reading	1	Load JPG	<input checked="" type="checkbox"/>				
2	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>				
3	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>				
4	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>				
5	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>				
6	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>				
7	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>				
8	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>				

9	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>
10	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>
11	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>
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14	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>
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21	11/12/17 14:57	General View	1	Load JPG	<input checked="" type="checkbox"/>
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38	28/12/17 17:04	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
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87	28/12/17 17:04	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	08/12/17 10:43	od estimates, ic dl, and ci	1	Load PDF	
2	08/12/17 10:45	email from workshop	1	Load PDF	
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	07/12/17 11:33	Sketch Plan [Linked Accident Report Documents]	1	Load TIFF	
2	07/12/17 11:33	Sketch Plan #2 [Linked Accident Report Documents]	1	Load TIFF	
3	07/12/17 11:33	Sketch Plan #3 [Linked Accident Report Documents]	1	Load TIFF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	11/12/17 14:45	WORKSHOP ESTIMATE	1	Load PDF	

Linked Accident Report Documents

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	07/12/17 17:02	Accident Statement	1	Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)		Thumbnail	Print
1	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>

2	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
3	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
4	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
5	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
6	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
7	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
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13	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
14	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
15	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
16	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>
17	07/12/17 16:57	Accident Photo	1	Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Volkswagen Centre Singapore (HQ)	Thumbnail	Print
1	07/12/17 11:33	Sketch Plan	1 Load TIFF	
2	07/12/17 11:33	Sketch Plan #2	1 Load TIFF	
3	07/12/17 11:33	Sketch Plan #3	1 Load TIFF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17023347/T1QBE2

Date: 03/01/2018

REFERENCE

Insured/Claimant: LEONG KONG LAI Policy No: A29050301AVW
Date of Loss: 05/12/2017 Nature of Claim: OD Claim No: 540006

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLT8743P**
Make & Model: VOLKSWAGEN GOLF, 1.4 TSI (A7) (5G13GZ) (A) Engine No: CZC162424
Reg. Date: 15/11/2017 (Man. Year: 2016) Chassis No: WVVZZZAUZHW122062
Colour: Silver Odometer: 826 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$125,000.00
Sum Insured (\$\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 225/40 R18 Rear Tyre Size: 225/40 R18
Front Left Side: Pirelli 7 mm Rear Left Side: Pirelli 7 mm
Front Right Side: Pirelli 7 mm Rear Right Side: Pirelli 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,799.64	2,667.93	131.71	4.70
Miscellaneous Items	0.00	0.00	0.00	
Labour	10,555.00	3,430.00	7,125.00	67.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	13,354.64	6,097.93	7,256.71	54.34
- Excess (\$\$)	500.00	500.00	0.00	0.00
(S\$)	12,854.64	5,597.93	7,256.71	56.45
+ GST 7.00/7.00% (\$\$)	899.82	391.86	507.96	56.45
Nett Amount (\$\$)	13,754.46	5,989.79	7,764.67	56.45

INSPECTION

Date of Assignment: 08/12/2017

Date Inspected: 08/12/2017 Inspected At:

Volkswagen Centre Singapore - Tuas (HQ)
17 TUAS AVE 9
Singapore 639197

Estimated Period of Repair: 8.0 days

Adjuster: MOHD TAUFIKH

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG **Version:** 1.0 (Last Synchronised: 03 Jan 2018)

Parts: 144 **VOLKSWAGEN GOLF 1.4 TSI (A7) (5G13GZ) (A) (Catalogue:Merimen Singapore 1.0)**

Labour: Repairer's **(Price-denominated Standard List)**

Print Code: (Unsubmitted, no print-code for SLT8743P)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*ENGINE LOWER COVER	Deformed	124.10 FS	*124.10 FS
2	1		*BASE ENGINE (NPA)	Not Necessary	0.00 FS	*- FS
3	1		*NEEDLE BEARING	Not Necessary	28.17 FS	*- FS
4	1		*WASHER	Not Necessary	3.36 FS	*- FS
5	4		*GASKET	Not Necessary	61.98 FS	*- FS
6	1		*SEAL	Not Necessary	22.49 FS	*- FS
7	1		*GASKET	Not Necessary	15.71 FS	*- FS
8	1		*OIL SUMP	Dented	196.44 FS	*196.44 FS
9	1		*SEALANT	Necessary	48.47 FS	*48.47 FS
10	1		*BOLT (19 PCS)	Necessary	20.11 FS	*20.11 FS
11	1		*OIL SENSOR	Distorted	173.88 FS	*173.88 FS
12	1		*OIL FILTER	Necessary	20.76 FS	*20.76 FS
13	1		*EDGE PRO VW50501 5W40 (5 PCS)	Necessary	152.21 FS	*152.21 FS
14	1		*FRT SUB FRAME	Bent	514.41 FS	*514.41 FS
15	1		*RUBB RUSH	Necessary	171.89 FS	*171.89 FS
16	1		*RHS UNDERBODY TRIM	Deformed	80.27 FS	*80.27 FS
17	1		*REINFORCEMENT TUNNEL REAR	Bent	36.92 FS	*36.92 FS
18	1		*FUEL TANK HEAT SHIELD PLATE	Bent	101.72 FS	*101.72 FS
19	1		*REAR SILENCER	Dented	972.84 FS	*972.84 FS
20	1		*CLAMP	Necessary	53.91 FS	*53.91 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) **2,799.64** **2,667.93**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	B&P TOWING CHARGES	New	195.00	195.00
2	ELECT WIRING & MECH COMPONENT CHECK	New	200.00	200.00
3	PROGRAMMING & CALIBRATION	New	360.00	360.00
4	R&R OIL SUMP	New	1,425.00	475.00
5	R&R SUB FRAME	New	1,425.00	950.00
6	R&R UNDERBODY TRIM & FUEL TANK HEAT PLATE	New	950.00	475.00
7	R&R REAR SILENCER	New	1,425.00	475.00
8	B&P WHEEL ALIGNMENT	New	300.00	300.00
9	R&R ENGINE	New	1,425.00	0.00
10	TO TRANSFER NEW ENGINE PART	New	1,425.00	0.00
11	SEAD ENGINE TO LTA FOR STAMPING	New	1,425.00	0.00
Gross Labour Cost (\$\$)			10,555.00	3,430.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >