INSTANTAL INSTANTANTAL INSTANTANTAL INSTANTANTANTANTANTANTANTANTANTANTANTANTANT	minfae	CC 3 /AIG1702 3	דן מורה	1 WW /	KK.
*	Taufikh	DOI: 11/0/1		/	nma
Surveyor:	INVITIN	_ DOI:	1	Date / Time :	girta
no sector (CCV)	/ ETE			Registered in Merime	
Pre-assign / CCU	SUR 16	MLD		612100	200 (M
Insured Vehicle N	3.		Claim No.	The state of the s	13876.
Name of Insured	AMBER UM	ndra	Policy No.		40810
Insured Tel No.	:1	IP:	Make / Model		6.1.1.6
Excess Sec II :S\$	r	D.O.A: _ 08 17 14	Place of Accide	ent: WANTRO	<i>bunlemed</i>
Is driver the owner	2 (YES / NO)	Nature of Accident :			
If NO. Driver Na	ne / Age :		OI GIA REPOR	RT: YES / NO ; TP G	A REPORT: YES / NO
Driver Tel	No. :	(V/L: YES / NO)	Insured Liabilit	y: % F	inal? Yes/No
SUA 8219	U				
INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability RMKS:		INSRS: WSP: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:
Date/Time				CT. CE	DATE/PIC
MINK	GLA GLARL-Y	CASTRIAD - A		STAGE Non-Reporting ltr (1st)	
	wood 614, SENT	and at relieve.		Non-Reporting ltr (2nd	ķ.
Un'\				Non-Reporting ltr (Fina Notification ltr (if non-	
X	RECEIVED 2	8 MAY 2018		Call Of:	ky y HIIP
		and the same of th		After call ltr to Ol:	y ocollars
9 h 14 -	HUDIGIA YET.		^	Documentation Check	
20/12/17/010.49an	y called Ol, Mr F	Amber chandra. (cm	tirm	Notification ltr (if non- After call ltr to OI:	nickup)
X	Advice him to	act how both vehi	Hewill	Authorisation To Act	V
1	do it acap.	code don or	LL SOMESTIC	Release Voucher:	V
36/14/7	HOOF GIA.			Final Repair Bill:	V
4 1 1				Car Rental Invoice:	
51116-	Record OI GIA.	I 30		Towing Invoice	5 6
(f)11.	- OI rear-endec	χ.φ.		LTA / GIA : Medical Bill:	
711H 1800 2, 1001	m (alled DI, MrA	mber Infum fine	11 rdam	PIR:	
albling similar	amount ~ #500	ebu on . Ho felt-that	His two	Mandate/Reject Instr	uction:
	high Hinsel h	in that This car !	nent in	LOD	
	hook to agust	. 22/5/2018, londing set	leased High	Payment Breakdown	Form:
PRELIMINARY ADVICE	Date/Time:	Sent By:		Post-Repair Photos:	
	Date/Time:	Confirm with:		Others: Confirm by:	
FINALIZATION Repair Cost:	SS 3,866.31 (3	days) Reduction: 4%	%		mail Call
F1 AL SETTLEMENT		Confirm with Total Sha Shi	76	Email / Call	
Firm! Liability:		Systemed) BOLA S/N No.: 27		If NO or B 28, Ass. l	
Repair Cost: - 657	SS 4,131.07	•		Front to	rew colliston
Loss of Rental (LOR):	SS 321 (3	days) = \$100 + 1% 651		A DE	
Loss of Use (LOU):	SS - (S x	days)		16/8/	Hr
Low of Income (LOI):	SS - (S x LOR + LOU LO	days) R + LOI Tick only one		- Collet	111
LOR only LOU only	SS 2-00	K + LAM [] [I ICK ONLY ONE]			
Medical:	SS -			1) Claim status: Non	nat/Reject/Private Settle
Disbursement:	55 -	(e.g. Tow/ Independent)		2) Report Format:	TP
Legal Cost	SS -			3) Survey fee:	\$320 1470
Tetal:		Global Sum S\$:		B 1 1 2 1	7
FI AL PAYMENT	1.00	Confirm with:	7.	Email Call	
Payee 1:	77.100.11	Name 1: Volkswager Gros	p Singapol	e Pte Ltil	> CM 28/2/1
Paloe 2: (Strike if N.A.)		Name 2:			101111
Payee 3: (Strike if N.A.)	SS	Name 3:			

PDI TUAS

PDITUAS

TAN HUAN BOON (CHEN HUANWEN) 49 TELOK BLANGAH DRIVE #16-05 Singapore, 100049 Singapore

Phone No. Fax No. E-Mail

VAT Registration No. M20098505-2 Tax No. 199101494Z

Service Quote

Customer No.

CV033042

08/12/17

Quote No.

SER/QUO/1702032

QuoteDate Salesperson

MARCUS LIU

Page

1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make Volkswagen Passeng **Model Description**

Mileage 10,429

Service Advisor

License No.

GOLF A7 1.4 CL 92 (DSG) VIN

Initial Registration

Tang Shu Shi

SLA8219L **Engine Code**

WVWZZZAUZGW081657

17/03/16

Sales Advisor MARCUS LIU

Labor Type 1T

Engine No. CZC 415025 Model Code 5G13HZ

No.	Description	Qty.	UoM	Unit Price	Amoun
P B&P MACP LABOUR	LABOUR	3	UNIT		&40 _{2.520.00}
B&P MACP PAINT	SPRAY PAINT	3	UNIT		80 D 2 400.00
B&P NUMBER PLATE	B&P NUMBER PLATE -NETT	1	pcs	×	bt 80.00
B&P DIAG	PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	1	Time Un		480.00
B&P MECH	ELECT WIRING & MECH COMPO Nett	1	Time Un		280.0
	Sum Labor				5,760.0
5G6807417APGRU	REAR BUMPER	1	Pieces		de 1,149.7
5G6807568D 9B9	Predecessor 5G6807417ARGRU REAR SPOILER	1	Pieces		nn. 🎖 322.8
	Use Predecessor 5G6807568D Sum Item				1,472.6
	LKK Auto Consultants hence notify the Repairer of the following:				
	To resurvey before/after spray painting To display damaged part(s) during resurvey	1	Sum Lab	or	5,760.0
	Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis.		Sum Item		1,472.6
	No illegal modification(s) is allowed.		Total	SGD	7,232.6
	 Supplementary item(s) must be resurveyed and 	1	7% GST	7,232.61	506.28
	is subject to final approval from Insurance Company		Total SGI	O Incl. GST	7,738.8
	Acknowledged by Repairer				1.60
Explanations	Signature:				

Payment Terms

P = Proportionately Charged

No Credit

Payments to:

- BBN: - Acc.-No ..:

Supplementary or Omitted List

VEHICLE NUMBER: SLA8219L

MODEL

GOLF A7 1.4 CL 92 (DSG)





LABOUR DESCRIPTION	1	AMOUNT
1		
2		
3		
	Total	\$0.00

No.	Item No.	Description	Qty	Unit price	<u>Amount</u>
1	5G0919491	SENSOR BRACKET	2	14.7	29.4 New
2	5G0919491A	SENSOR BRACKET	1	14.7	14.7 New
3	5G0919492A	SENSOR BRACKET	1	14.7	14.7 NU
4	D 180KU2A1	2KADHESIVE	1	103.66	103.66 NU
5	D 822150A1	BONDAGENT	1	74.16	74.16 MU
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
			TOTAL		\$236.62

Total Labour & Parts

\$236.62

Survey By

7469.23

Service Order Confirmation

SERVICE ORDER NO: 18/P0102

CUSTOMER NO.: CV033042

CUSTOMER NAME: TAN HUAN BOON

TELEPHONE NO.:

ADDRESS:

49 TELOK BLANGAH DRIVE #16-05

Singapore

VEH No.: SLA8219L

Order Date:

12/01/18

Reg Date:

17/03/16

KM: 20,244

WVWZZZAUZGW081657 ENGINE NO:

VIN NO.: MODEL:

GOLF A7 1.4 CL 92 (DSG) MODEL NO.: 5G13HZ

	No.	DESCRIPTION	OTY	MOU	UNIT PRICE	DISC %	AMOUNT
	Labor						
1	BAP MECH	ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	280		280
2	BAP DIAG	PROGRAMMING & CALIBRATION- NETT	213	TU	480		480
3	B&P MAGP LABOUR	LABOUR	1	UNIT	840		840
14	B&P MACP PAINT	SPRAY PAINT	. 1	UNIT	800		800
5	B&P NUMBER PLATE	BAP NUMBER PLATE -NETT	131	ST	80		/ 80
6	EXT00037	Tow SVC- Quality Recovery Services	1	UNIT	0		٥
	EXT00037	Tow SVC- Quality Recovery Services	313	UNIT	0		0
	Item						
8	5G8807417APGRU	REAR BUMPER	4	PCS	1,149.75		1,149.75
9	5G0919491	SENSOR BRACKET	2	PCS	14.70		29.40
10	5G0919491A	SENSOR BRACKET	010	PCS	14.70	2. 600	14.70
11	5G0919492A	SENSOR BRACKET	1	PCS	14.70	(B)	14.70
12	D 180KUZA1	2KADHESIVE	1	PCS	103.66		103.66
13	D 822150A1	BONDAGENT	(1)	POS	74.16		74.16

SA: Ting Shu Shi

Remarks : AIG DIRECT SETTLEMENT

DOA: 08/12/2017

SURVEY BY TAULFIK (LKK)

TP VEHICLE SLR1694D

Service Order Confirmation

SERVICE ORDER NO: 18/P0102 CUSTOMER NO.: CV033042

		Authorized Signature	-		-	Custome	r
		On Behalf Of "COMPANY"		(9)	Certified Goods/S	service received:	
				TOT	AL AMOUNT		4,107.02
					AMOUNT		270.65 4,137.02
				TOT	AL		3,666.37
No.	DESCRIPT	ION	QTY	пом	UNIT PRICE	DISC.16	AMOUNT
IODEL:	GOLF A7 1.4 CL 92 (DSG)	MODEL NO.: 6G13HZ					
IN NO.:	WVWZZZAUŻGW081657	ENGINE NO:				SA	Tang Shu Shi
eg Date:	17/09/16	KM: 20,244					
rder Date:	12/01/18						
/EH No	.: SLA8219L						
DONLOG	Singapore						
DDRESS:	49 TELOK BLANGAH DI	RIVE #16-05					
	ME: TAN HUAN BOON						

Hsiao Tong (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Friday, 19 January 2018 9:34 AM

To:

Ong, Germaine (VWG Singapore); Taufikh (LKKAuto); Hsiao Tong (LKKAuto)

Cc:

Tang, Shu Shi (VWG Singapore; CS A Team; Admin A

Subject:

RE: FINALISATION SLA8219L ***LKK REF:CC3/AIG17023333/T1pb3

Attachments:

SLA8219L SUPPLEMENTARY.xls; SLA8219L_DIRECT.pdf; IMG_0337.JPG; IMG_ 0336.JPG; IMG_0335.JPG; IMG_0334.JPG; IMG_0333.JPG; IMG_0332.JPG

Dear Germaine,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Taufikh / Hsiao Tong,

For your information and necessary action please,

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe:@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]

Sent: Friday, 19 January 2018 9:06 AM

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: FINALISATION SLA8219L

Dear Taufikh

Please see attached finalisation

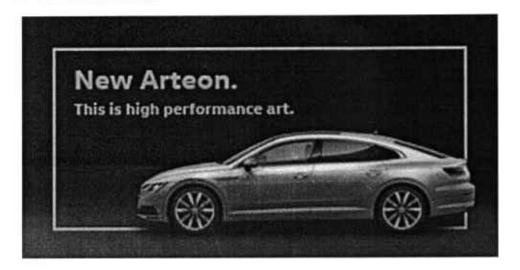
COR: As per attached 3 working days

Please revert

Best Regards

Germaine Ong Insurance Service Advisor AfterSales

Volkswagen Centre Singapore 17 Tuas Ave 9 Singapore 639197 HP: +65 92361588 Germaine.ong@vw.com.sg http://www.vw.com.sg



Hsiao Tong (LKKAuto)

From: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Sent: Wednesday, 31 January 2018 5:15 PM

To: Hsiao Tong (LKKAuto); Ong, Germaine (VWG Singapore)

Cc: Zaini (LKK Auto); Admin A; Taufikh (LKKAuto)

Subject: RE: FINALISATION SLA8219L ***LKK REF:CC3/AIG17023333/T1pb3

Attachments: MyDocument_2018_01_31_05_13_55.pdf

Hi,

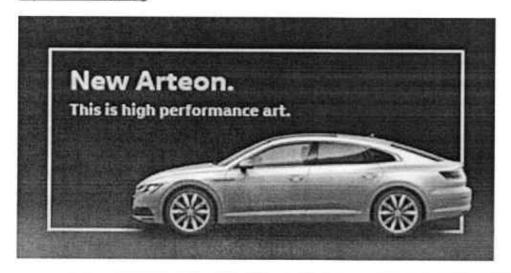
Please find attached final bill for your processing.

Best Regards,

Tang Shu Shi Insurance Service Advisor Aftersales

Volkswagen Centre Singapore (Macpherson) 1 Kampong Ampat Singapore 368314

DID: +65 6922-3502 Mobile: +65 9386-7833 Main Line: +65 6305-7299 Main Fax: +65 6285-8620 shushi tang@vw.com.sg http://www.vw.com.sg



From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 30 January, 2018 1:58 PM To: Ong, Germaine (VWG Singapore)

Cc: Tang, Shu Shi (VWG Singapore); Zaini (LKK Auto); Admin A; Taufikh (LKKAuto) Subject: RE: FINALISATION SLA8219L ***LKK REF:CC3/AIG17023333/T1pb3

Without Prejudice

Hi,

We refer to your below email.

For COR, finalised amount at P/P \$3,866.37(before GST) with 03days.

*** Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 19 January 2018 9:34 AM

To: Ong, Germaine (VWG Singapore) < Germaine.ong@vw.com.sg>; Taufikh (LKKAuto) < Taufikh@lkkauto.com>;

Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Tang, Shu Shi (VWG Singapore <shushi.tang@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: RE: FINALISATION SLA8219L ***LKK REF:CC3/AIG17023333/T1pb3

Dear Germaine.

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Taufikh / Hsiao Tong,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupel@lkkauto.com</u> | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Ong, Germaine (VWG Singapore) [mailto:Germaine.ong@vw.com.sg]

Sent: Friday, 19 January 2018 9:06 AM

To: Taufikh (LKKAuto) < Taufikh@lkkauto.com>

Cc: Tang, Shu Shi (VWG Singapore) < shushi.tang@vw.com.sg>; CS A Team < cs-a@lkkauto.com>; Admin A < admin-

a@lkkauto.com>

Subject: FINALISATION SLA8219L

Dear Taufikh

Please see attached finalisation

COR: As per attached 3 working days

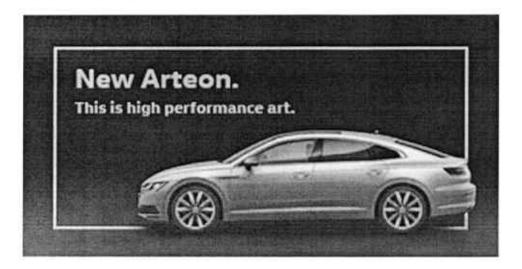
Please revert

Best Regards

Germaine Ong Insurance Service Advisor AfterSales

Volkswagen Centre Singapore 17 Tuas Ave 9 Singapore 639197

HP: +65 92361588 Germaine.ong@vw.com.sg http://www.vw.com.sg



Poh Kin (LKKAuto)

From:

Poh Kin (LKKAuto)

Sent:

Tuesday, 22 May 2018 6:13 PM

To:

'shushi.tang@vw.com.sg'; 'Germaine.ong@vw.com.sg'

Cc:

Hsiao Tong (LKKAuto); Vic (LKKAuto)

Subject:

OFFER/Our Ref:

CC3/ASM17023333/T1Pb3/ Your Ref: SLA 8219L

Importance:

High

WITHOUT PREJUDICE

Our Ref:

CC3/ASM17023333/T1Pb3

Your Ref:

SLA 8219L

Dear Sirs,

ROAD TRAFFIC ACCIDENT INVOLVING SLR 1694D AND SLA 8219L ALONG CENTRAL BOULEVARD ON 08.12.2017

We refer to the above matter.

On a without prejudice basis and purely for an amicable settlement and without admission of liability to our Insured's part, we offer settlement as below:

1. Cost of Repair(w/GST)	S\$ 4,137.02
2. Loss of Rental (\$100 x 3days)+ 7%GST	S\$ 321.00
3. GIA search fee	\$\$ 2.00
	S\$ 4,460.02

Kindly confirm acceptance.

Kindly let us have your reply as soon as possible.

Your prompt reply will be very much appreciate.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Poh Kin, Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

INK Save the Earth- Print only when necessary-

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SLR 16940
Claimant's Vehicle No. SLA & MAL
Accident on 8/12/H involving vehicle/s No
BREAKDOWN OF PAYMENT/S
1. Repair Cost S\$ 4, 137-02 Payable to Volkswagen Group Singapore Pte Ltd
2. Loss-of-Use/ Car Rental S\$ 1>0 *3deys Payable to
3. Medical and 2 Search Fees S\$ Payable to Volkswagen Group Singapore Pte Ltd
Remarks:
Service Adviser Tang Shu Shi
Service Adviser Tang Shu Shi Contact No.H/P. 69223502



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC3/AIG17023333/T1pb3

08 JANUARY 2018

AMBER CHANDRA 4 KEPPEL BAY DRIVE #07-03 SINGAPORE 098637

Dear Sir/Madam.

ACCIDENT INVOLVING SLR 1694D & SLA 8219L ON 08/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLA 8219L against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

1, _	LAVI	-111	MAN	Boon				(the th	nird party cla	umant")
of_	BIK	49 +	elok	Blangah	By. U.	#16-00	s ISJIO	0049	(address), owner
of_	SLA 8219	IL (ve	ehicle	no.) hereby	authorize	Volkswagen G	roup Singap	ore Pte Ltd	("the wor	kshop"
to a	ct for me	with re	spect	to my claim	for repair	costs and/o	r rental a	ind/or loss	of use ("cla	im") for
my	vehicle no	, SLI	4 824	94	_ that was	damaged p	oursuant t	to the acci	dent which o	occurred
							evar o	((1	ocation)
invo	olving veh	icle no	/s St	R1694D.	"the accid	ent'').				
I fu	rther author	orize th	e wor	kshop to set	tle my abo	ve mention	ed claim	in a mann	er that they	deem fit
and	the work	shop is	furth	er authorize	d to receiv	e payment	further to	o settleme	nt of my cla	im with
payı	ment chea	ue/s be	ing m	ade in favou	ır of the w	orkshop.				
1 5			Ĭ			20				
T P	an and an analysis							vo ovionos ape	L. Te t	
1 fu	rther ackn	owied	ge tha	t any settler	nent the w	orkshop m	ay reach	on my be	half is on a	withou
prej	udice and	withou	ut adn	nission of lia	ibility basi	s insofar a	s the driv	er/owner/	insurers of t	he other
veh	icle/s is co	ncerne	d.							
								Tues	I IZBLULA D	2
								VO	LKSWAGEN GROUP	1
Date	ed this	84	(da	y) of	er(ma	onth) 20_17	_(year)	SII	VGAPORE	
										1
	0							81	030002	1
7.	L							W.		
	VV 1000			William Sale			22 27	10.40	0 01 02	
- 5	an S			claimant"			Signed b	y "the wor	- N.	
(,	with chop	ii appl	cable)				(with ch	op)	

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we
have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte L
LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed
for SS 4.157-02 (Repair Cost), SS 321-00 (Loss of Use/Rental), SS 2.00 (Disbursement
for vehicle no. SUASMIL that was damaged pursuant to the accident which occurre
for vehicle no. SUASTIL that was damaged pursuant to the accident which occurred on 8/12/17 (date) along CEVITAL BOULAEVALO (location)
involving vehicle no/s SLP1694DThis is pursuant to the inspection conducted on 11/12/2017 (dat
at "the workshop".
We/I confirm that we/I are/am authorized by the owner
third party claimant") of vehicle no. SLA 8716L make the claim as set out in the above paragrap
and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem f
We/I enclose herein the letter of authority given by "the third party claimant".
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damage
loss and/or expense that they will or have already incurred in the event that "the third par
그는 것이 아이들이 없어 있었다. 그는 그는 생각이 되었다면 그는 그는 것이 없는 것이 되었다. 그는 것이 없는 그는 것이 없는 그를 살아보는 것이다.
claimant" after the above said agreement lodges a further claim against the former for any loss are
expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the
damage to SLA 82/9 L (vehicle no.) as a result of the accident.
We/I confirm that the agreement reached above is in full and final settlement of any claim of "th
third party claimant" pursuant to the accident and that further this settlement is reached on
without prejudice and without admission of liability basis.
without prejudice and without admission of hability basis.
This agreement is subject to the application of Singapore law and the Singapore Courts have
exclusive jurisdiction over any dispute arising out of the same.
exclusive jurisdiction over any dispute arising out of the same.
VOLKEWAGE
Dated this
SINGAPORE
((IVV)
((LKK)) B1030002
MITH 18.
Signed by appointed surveyor Signed by "the workshop" (with chop)
Brita of the manual fundamental and the manual fundamental funda

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P02696

Bir Reg. No. 53103069E GST No. M20098505-2

SERVICE ORDER NO: 18IP0102

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PIL

ADDRESS:

78 Shenton Way

#07-16 AIG Fiulding

Singapore

Post Code:

079120

VEH NO .:

SLA8219L

19/01/18

Pickup:

VIN NO.:

WVWZZZAUZGW0818E7

20,244

Engine No.:

GEARBOX CODE:

GOLF A7 1.4 CL 92 (DSG)

MODEL:

DATE:

Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage :

DESCRIPTION

BONDAGENT

QTY

UOM

PCS

1.00

UNIT PRICE

AMOUNT

No.

13

AIG DIRECT SETTLEMENT DOA: 08/12/2017 SURVEY BY TAULFIK (LKK)

TP VEHICLE SLR1694D

	Labor				
1	LABOUR	1.00	UNIT	840.00	840 00
2	SPRAY PAINT	1.00	UNIT	800.00	800.00
3	85P NUMBER PLATE -NETT	1.00	ST	60 00	80'00
4	Tow SVC- Quality Recovery Services	1 00	UNIT		
5	Tow SVC- Quality Recovery Services	1.00	UNIT		
6	PROGRAMMING & CALIBRATION- NETT	1 00	TU	480.00	480.00
7	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	280.00	260.00
	Serri				
ß	SENSOR BRACKET	2.00	PCS	1470	29 40
9	SENSOR BRACKET	1.00	PCS	14.70	14 70
10	SENSOR BRACKET	1.00	PCS	14.70	14.70
11	REAR BUMPER	1 00	PCS	1,149.75	1,149.75
12	DYADHESIVE	1.00	PCS	103 66	103.66

3,866.37

74.16

GST (7%) AMOUNT

270.65

TOTAL AMOUNT

4,137.02

for Volkswagen Partie Singapore

74.16

3 1 JAN 2018

Customer

Phone: Fax:

Skyway Motor Pte Ltd

400 Orchard Road #15-06 Singapore 238875

Bill To:

CAR RENTAL-SHORT TERM

Tax Invoice

GST Reg No: 19-9904194-N

Invoice No : CR002426

Date : 17-01-18

Page : 1

Ship To:

TAN HUAN BOON / BLOCK 49 TELOK BLANGAH DRIVE #16-05 / SINGAPORE 100049 /

Attn:

Phone:

Fax:

SalesPerson	P.O. Number	Date Shipped	Shipped Via	Terms
	RA03015			Net 30th after

RENTAL CHARGES (03 DAYS X \$120) ,
FROM 17/01/2018 TO 19/01/2018
JETTA: \$LJ9635P ,
RENTAL AGREEMENT: RA03015 '
DRIVEN BY: TAN HUAN BOON ,
YOUR REF: \$LA8219L

BY: U0BCC 4360

Memo:

Total	\$336.45
Freight	\$0.00
Add: GST	\$23.55
Total Inc GST	\$360.00
Less: Deposit	\$50.00
Balance Due	\$360.00

Authorised Signatory





SKYWAY MOTOR PTE LTD

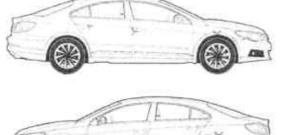
400 Orchard Road #15-06 Singapore 238875 Tel: 6333 6333 Email: rental@skyway.com.sg Company Reg. No. 199904194N GST Reg. No. 199904194N

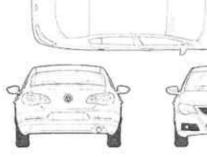
RENTAL AGREEMENT

NO. 03015

BILLING COPY

HIRER'S PARTICULARS		RENTAL VEHICLE PARTICULARS					
Owner's Vehicle No.:	AME	Rental Vehicle No.:					
Model:		Model:	7-11-				
Name: Tarry Harry	Ecol	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Date & Time	Mileuge Out			
Address		Collection Out	girlat of 7 Johns.	여.3등 :			
Will Co.	Supply.	B(C E)	Date & Time	Mileage In			
		Return In	61 1 745 67-31				
Office Tel:	Residence Tel:	50 12	Petrol Level	70			
Occupation	Hp / Pgr No: 9 5 4 (2 (2 (OUT /		- P			
P.P./I.C.No.: 11 11 To J	Nationality: 6 1 - (- p	001	FE	IN			
Date of Birth:	Place of Birth;		RENTAL CHARGE	S			
Dr. Liennee No.							
Date of Issue:	Country of Issue:	Months @S	per month				
ADDITIONAL DRI	VER'S PARTICULARS	Weeks @5	per week	260/-			
Name		Hours @S	per hour	2807			
Address:		110.110	139 113391				
		ADI	DITIONAL CHARGE	:s			
		NETTON TOP	Imeniances				
Office Tel	Residence Tel:	MISC	-UP CHARGES				
Occupation	Hp / Pgr No:	Misc					
P.P/1.C No.:	Nationality:						
Date of Birth	Place of Birth:	TOTAL CH	ARGES (incl 7% GST	r) = = =			
Dr. Licence No.	Place Of Datas.	PAYMENT MODE					
Date of houe:	Country of Issue:	□ Master :					
- Carlo Carlo Date (1975)	and the second s	C VISA :					
DEPORTANT: The vehicle will not be insured accident the Hirtz will be fiable for all entemporary	Ewiter the expery of the hire period and in cose of any encou	C) Others :					
			- 0	_			





Remarks:					

CHECKED IN BY

I have real and agree to the terms and another as we both sides of this agreement

CHECKED OUT BY



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-17-183291

Date of Request:

08/12/2017

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road Singapore 159934

Dear Sir/Madam,

Enquiry Date

08/12/2017

Enquiry By

PEARLYN CHEONG

TP Vehicle No.

SLR1694D

Accident Date

08/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLR1694D	AIG Asia Pacific Insurance Pte. Ltd.	01/08/2017-31/07/2018	65-6419-3000

Thank You

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-17-183291

Date of Request:

08/12/2017

Your Ref No:

Online Purchase

Volkswagen Centre Singapore 247 Alexandra Road Singapore 159934

Dear Sir/Madam,

Enquiry Date

08/12/2017

Enquiry By

PEARLYN CHEONG

TP Vehicle No.

SLR1694D

Accident Date

08/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Page 1 of 1 Merimen e-Claims

...CLAIM SUBFOLDER...(Pending for Survey Report) Express

LAIM SUB	FOLDER TRA	CKING		NAME OF TAXABLE PARTY.			- Company			
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Sub	mitted	Ins Authled	5	tatus	
Main	08 Dec 2017 Edit Reg		11 Dec 2017 00:00 Edit Adj Rpt	S\$3,866.37 Edit Estimates	5\$3,86 View R			100	Pending for Surve Report Cancel Case	
	Main	R	eference	Claim D	etails		Docume	ents	٦.	Show All
CLAIM SU	IBFOLDER DI	TAILS			Ic	reated	by adjuster]			
Insured:	Amber Ch	andra, ID: S71	85488D							
Main Claimant:	TAN HUA	N BOON, ID: S	71311301							
Vehicle Re No.:	SLA821	9L		Date o			7 08:00 - :59 and 21 Days	From LTA	Reg Date	(Man Yr)]
Claim Type	TP / 6121002260SG				Cover 17	1700043876 (Comprehensive)				
Vehicle Re No. (Insured):	SLR1694	SLR1694D			No. ant): A2	A28708123AVW				
				Excess	\$55					
Repairer:	Volkswag	en Group Singa	pore Pte Ltd (-) 24	7 ALEXANDRA ROA	D, 159934	Alexand	ra - Tel: 6305	7293		
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expres	s) - Tel: 65-6419-	3000 [H	landled b	y Lee, Ming-	(ao) Ming	Yao.Lee@a	ig.com
Claimant's Insurer:	MSIG Ins	urance (Singapo	ore) Pte. Ltd. (HQ)	- Tel: +65 6827 7	888					
Adjuster:	19/12/20		Ltd (HQ) - Tel: 62	56-3561 [Handl	ed by MOH	D TAUF	IKH BIN HAM	ID] [F	inal Rpt	due
ASSOCIA	TED MAIL RE	CEIVED						View All	Compos	e Case Mail
 AIG_SG 	(11/12/2017)	No OI GIA Rep	ort							
ALL ASS	CIATED TAS	ks⊟			View	All S	earch Tasks	Create I	New Task	Complete
Due Dat		Type Task	Group Subject	Handler	Assigned	Ву	Completed (On C	reated Or	Done

Merimen e-Claims Page 1 of 2

Claim Documents

*SLA8219L (6121002260SG)

[SLR1694D]

TP

TAN HUAN BOON

Dec 8 2017 8:45AM

[Amber Chandra]

Volkswagen Group Singapore Pte Ltd

Let	ters/Corresponde	nces	1 per	page 🔻	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Prin
1	(Draft)	Third Party Express Settlement - Payment Breakdown	0	Edit	
Ass	essment Reports		1 per	page V	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	- Incorporate	Thumbnail	
1	05/01/18 08:36	Accident Statement From:SC - Reg. No: SLR1694D, Claimant: AMBER CHANDRA	0	Load HTM	
Pho	otos/Images		3 per	page V	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HO)	[3 pc.	Thumbnail	
1	05/01/18 10:18	General View	0	Load JPG	V
2	05/01/18 10:18	General View	0	Load JPG	V
3	05/01/18 10:18	General View	0	Load JPG	V
4	05/01/18 10:18	General View	0	Load JPG	V
5	05/01/18 10:18	General View	0	Load JPG	3
6	05/01/18 10:18	General View	0	Load JPG	V
7	05/01/18 10:18	General View	0	Load JPG	V
8	05/01/18 10:18	General View	0	Load JPG	V
9	05/01/18 10:18	General View	0	Load JPG	V
10	05/01/18 10:18	General View	0	Load JPG	V
11	05/01/18 10:18	General View	0	Load JPG	V
12	05/01/18 10:18	General View	0	Load JPG	V
13	05/01/18 10:18	General View	0	Load JPG	V
14	05/01/18 10:15	General View	0	Load JPG	V
15	05/01/18 10:18	General View	0	Load JPG	V
16	05/01/18 10:18	General View	0	Load JPG	V
17	05/01/18 10:18	General View	0	Load 3PG	[2]
18	05/01/18 10:18	General View	0	Load JPG	V
19	05/01/18 10:18	General View	0	Load JPG	[Z]
20	05/01/18 10:18	General View	0	Load JPG	V
21	05/01/18 10:18	General View	0	Load JPG	V
22:	05/01/18 10:18	General View	0	Load JPG	V
23	05/01/18 10:18	General View	0	Load JPG	V
24	05/01/18 10:18	General View	0	Load JPG	V
25	05/01/18 10:18	Odometer Reading	0	Load 3PG	V
26	05/01/18 10:18	Chassis Number	0	Load JPG	[2]
Doc	umentation		1 per p	age 🔽	8
VO.	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	-
	08/12/17 11:38	TP ESTIMATE	0	Load PDF	

Merimen e-Claims Page 2 of 2

Let	ters/Corresponde	nces	1 per s	page v	V
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
			0		
3	12/12/17 10:45	Non reporting letter	0	Load PDF	
4	12/12/17 18:44	TP ESTIMATE- MARKED	0	Load PDF	
5	10/01/18 17:51	Photo from OI	0	Load JPG	V
6	30/05/18 08:28	WORKSHOP INVOICE	0	Load PDF	
7	30/05/18 08:28	AUTHORISATION TO ACT FORM	Ð	Load PDF	
8	30/05/18 08:28	Release Voucher	0	Load PDF	
9	30/05/18 08:28	RENTAL RECEIPT	0	Load PDF	
10	30/05/18 08:28	LETTER TO OI	0	Load PDF	
11	30/05/18 08:28	GIA SEARCH	0	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
			^
			v
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO	BE COMPL	ETED BY	SURVEYOR
----------	----------	---------	----------

TEAM		
LEMIN		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No: SLR1694D (Insd veh) Model: VOLKSWAG		SWAGEN GOLF A7 1.4					
	SLA8219L (TP veh) (A)		(A))			
Date of Accident	08/12/20	17					
Global Sum Settle	mont I . I	1 1 Van	_				
	ment .	[] Yes		[X] No			
Repair Estimate			: \$	77 Po. 241	2.08		
Final Repair Cost			: \$	4,	37.02		77-22-22-
Loss of Use			: \$				ays at \$0.00 per day
Rental (if any)			: \$		321.00	3 da	ays
LTA / GIA Search	Fee		:\$		2.00		
Others:			: \$		0.00		
			: \$				
Final Settlement S	um		: \$	4,4	60.02		
Is Third Party Wo below)	rkshop GIA	Registered	? [] YE	S [x] NO	(Kindly indicate
A) For Non GIA	Registered	Workshop:		Agreed L	iability _	100	(%)
B) For GIA Regis		= 7.9					BOLA Scenario No:
하면 없이 아니는 얼마나가 나를 다	Francisco et a 177-		chain d		A STATE OF THE PARTY OF	CONTRACTOR OF THE PARTY OF THE	BOLA does not apply.
Remarks							
ereconine reco							
Payment Instruct	on: Payee'	s Breakdowr	18				
1) Volkswagen				:	\$		4,460.02
2)		A STATE OF THE STATE OF			S		:=001FT (1867
3)					s		
					0		
JOANNE	LEE KHAN	G MIN		30 May 2018			
LKK Auto	Consultants	Pte Ltd		Date	-		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any) Adjuster Report Page 1 of 4

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC3/AIG17023333/T1PB3Q2

Date:

30/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

1700043876

Claimant Vehicle

SLA8219L

Insured Vehicle No:

SLR1694D

No: Date of Loss:

08/12/2017

Nature of Claim:

TP

Claim No: 6121002260SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLA8219L

Make & Model: Reg. Date:

VOLKSWAGEN GOLF A7, 1.4 (A)

17/03/2016 (Man. Year: 2015)

Engine No: Chassis No:

Odometer:

CZC415025 WWZZZAUZGW081657

Colour:

1395 cc

Engine Capacity: Market Value/New Car

N/A

Price: Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: Front Left Side:

225/45 R17

Rear Tyre Size:

225/45 R17

Front Right Side:

Pirelli 6 mm

Rear Left Side:

Pirelli 6 mm

19031 km

Pirelli 6 mm

Rear Right Side:

Pirelli 6 mm

The above values represent the remaining tyre treads depth

Repairer	's Adjuster's	Difference	Diff %
1,789.3	23 1,466.37	322.86	18.04
0.0	0.00	0.00	
5,680.0	00 2,400.00	3,280.00	57.75
0.0	00.00	0.00	
0.0	00.00	0.00	
I (S\$) 7,469.3	23 3,866.37	3,602.86	48.24
6 (S\$) 522.8	35 270.65	252.20	48.24
t (S\$) 7,992.0	08 4,137.02	3,855.06	48.24
	1,789.2 0.0 5,680.0 0.0 0.0 1 (S\$) 7,469.2 6 (S\$) 522.8	1,789.23 1,466.37 0.00 0.00 5,680.00 2,400.00 0.00 0.00 0.00 0.00 0.00 0.00 0.	1,789.23 1,466.37 322.86 0.00 0.00 0.00 5,680.00 2,400.00 3,280.00 0.00 0.00 0.00 0.00 0.00 0.00 1 (S\$) 7,469.23 3,866.37 3,602.86 6 (S\$) 522.85 270.65 252.20

+ Car Rental (3.0 x S\$100.00/day + 7.00% GST) (S\$)

321.00

+ Doc/Search Fee (S\$) 2.00

Nett Liability (S\$)

INSPECTION

Date of Assignment:

11/12/2017

Date Inspected:

11/12/2017 Inspected At:

1 KAMPONG AMPAT OFF

4.460.02

MACPHERSON ROAD SINGAPORE 368314

Repairer: Volkswagen Group Singapore

Pte Ltd (-)

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID Manager: CHEW HSIAO TONG

Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

Adjuster Report Page 3 of 4

REPAIR DETAILS

Recommended Parts

No.	Qty Part No.	Particulars	Condition	Repairer's	Amount
1	1	*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
2	1	*REAR BUMPER	Deformed	1,149.75 FS	*1,149.75 FS
3	1	*REAR SPOILER	Not Necessary	322.86 FS	*-FS
4	2	*SENSOR BRACKET	Necessary	29.40FS	*29.40FS
5	1	*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
6	1	*SENSOR BRACKET	Necessary	14.70 FS	*14.70 FS
7	1	*2KADHESIVE	Necessary	103.66 FS	*103.66 FS
8	1	*BONDAGENT	Necessary	74.16FS	*74.16 FS
F=Fr	anchise part. S=SpcN	lett.			
			Total Parts (S\$)	1,789.23	1,466.37

Adjuster Report Page 4 of 4

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

Particulars	Lab.Type	Repairer's	Amount
our Items			
LABOUR	New	2,520.00	840.00
SPRAY PAINT	New	2,400.00	800.00
PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC	New	480.00	480.00
ELECT WIRIGN & MECH COMPO	New	280.00	280.00
Gross Labo	our Cost (S\$)	5,680.00	2,400.00
	LABOUR SPRAY PAINT PROGRAMMING & CALIBRATION COMPULSORY TO DO AFTER AC ELECT WIRIGN & MECH COMPO	DUIT Items LABOUR New SPRAY PAINT New PROGRAMMING & CALIBRATION COMPULSORY TO DO New AFTER AC	Dur Items New 2,520.00 LABOUR New 2,520.00 SPRAY PAINT New 2,400.00 PROGRAMMING & CALIBRATION COMPULSORY TO DO New 480.00 AFTER AC New 280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >