

INS. CASE OWNER:

Sundari

CC4/III1702 3326, T2 p639

LKK:  
IDAC:

Surveyor:

Taufik

DOI:

ASSIGNMENT

2/12/12

Date / Time:

7/12/12

Registered in Morimen:

7/12/12

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHD 3653E

Name of Insured:

UPU

Insured Tel No.:

HP:

Excess Sec II :\$

D.O.A.:

27/11/12

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

UM LEE 41W

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

MTIT10976

Policy No.:

MOM006

Make / Model:

TOYOTA

Place of Accident:

THROUGH WEST ST BI KOS

BIK 674 UP ENTRANCE

OI GIA REPORT: YES / NO

YES

TP GIA REPORT: YES / NO

YES

Insured Liability:

%

Final ? Yes / No

STJ 59274



INSRS:

WSP:

Tel:

Liability:

RMKS:

Falcon  
AIR

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Email

Call

Email

Call

Email

Call

Email

Call

Email

Call

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PRELIMINARY ADVICE Date/Time:

Sent By:

2010

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

Email

Call

Repair Cost:

SS

5885.00

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

250.00 (\$25 x 10 days)

Loss of Income (LOI):

SS

(\$ x days)

LOI only

LOU only

LOR + LOU

LOR + LOI

(Tick only one)

Global TA Search

SS

5.35

Medical:

SS

Disbursement:

SS

Legal Cost

SS

Total:

SS

6140.35

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

6140.35

Name 1:

Falcon Air Auto Services pte ltd

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

RECEIVED 7 FEB 2010

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$ 600.00

Bimaru *Tompson*

REF: 13

III

# ASSIGNMENT

opc

2018 Sep

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: *411K*  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: *09* days Res: Yes or No  
 Lum Sum: *20* % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle IN / OUT

*Andy*

Date / Time Action / Instruction

*No check limit again Andy*  
*Repair limit 95500*

*US # 55W (Reel # 11355-58 / 6741)*

Veh No: *53559274* Regn: *2018 Sep*  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or  
 Make: *Suzuki Swift* cc *1242*  
 Colour: *Green* A/C Insured / Std / NI / NA  
 Sp Reading: *111718* T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: *EC 719425310*  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or  
 Brake: Inorder / Jammed / Leaked / Burnt or  
 Modi: Nil / S/Rim / STD A/Rim or  
 Tyre Size: *185/60R14*  
 R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or *Hardwork*

Front *6* Rear *6*  
 R/Bal. \_\_\_\_\_ mm R/Bal. \_\_\_\_\_ mm  
 L/Bal. \_\_\_\_\_ mm L/Bal. \_\_\_\_\_ mm  
 D.O.A. \_\_\_\_\_ D.O.I. *87/12/17*

Survey held at *Falcon Air Pakistan*

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

*Fr + 1st o/s, 4/c*

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time: File Pass to?

☐ : Preli. Report  
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

\_\_\_\_\_ \$ + RS \_\_\_\_\_ \$

Photo

Other

Add Fee: ☐ Site Insp (\$)

☐ Interview (\$)

☐ Tech. Invs (\$)

☐ Weekend (\$)

Report Format :

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

TOTAL



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

INDIA INTERNATIONAL INSURANCE PL

Ref : CC4/III17023323/T1pb3

64 CECIL STREET  
#05-02 IOB BUILDING SINGAPORE 049711

Date : 07-12-2017



Code : III2

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |           |                |            |
|--------------|-----------|----------------|------------|
| Insured Veh. | SHD 3653E | Veh. Inspected | SJJ 5927Y  |
| Policy No.   |           | Coverage (\$)  | 0.00       |
| Claim No.    |           | Excess (\$)    | 0.00       |
| Assign From  |           | Assign Date    | 07/12/2017 |

## 2. Vehicle Particulars & Condition

|              |        |              |   |
|--------------|--------|--------------|---|
| Make & Model |        | C.C          | 0 |
| Engine No.   | HIDDEN | Year of Reg. |   |
| Chassis No.  |        | Colour       |   |
| Odometer     | -      | Steering     |   |
| Brakes       |        | Modification |   |
| General      |        |              |   |

## 3. Conditions of Tyres

|                | Size | Make | Balance |
|----------------|------|------|---------|
| R/H Front Tyre |      |      | mm      |
| L/H Front Tyre |      |      | mm      |
| R/H Rear Tyre  |      |      | mm      |
| L/H Rear Tyre  |      |      | mm      |

## 4. Description of Damages

|  |  |
|--|--|
|  |  |
|--|--|

## 5. General Information

|                |   |                 |            |
|----------------|---|-----------------|------------|
| Accident Date  | 27/11/2017  | Inspection Date | 07/12/2017 |
| Survey held at | FALCON-AIR AUTO SERVICES PTE LTD<br>BLK 8 PANDAN LOOP<br>SINGAPORE 128226 |                 |            |

## 5a. Remarks

|  |
|--|
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.        |
| B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |



FALCON-AIR

SALLIM B HASSIM  
BLK509 #02-391 TAMPINES CENTRAL 1  
SINGAPORE 520509  
MS SHARIFAH

Attention : Motor Claim Department

Contact : 91002955

Page 1/3  
FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D  
GST REG. NO.: 19-9501140-D

Estimate : ES003070

Date : 01/12/2017  
Vehicle Num. : SJJ5927Y  
Make/Model : SUZUKI SWIFT-2008  
Chassis/Eng# : ZC71S425310  
Accident Date : 27/11/2017  
Claim No. :  
Reference : TP v. INDIA  
Policy No. :

| S/N          | Quantity | Particular                                  | Unit Price      | Amount S\$     |
|--------------|----------|---|-----------------|----------------|
| LIST ITEMS : |          |   |                 |                |
| 1.           | 1 PC     | BONNET <i>bt</i>                            |                 | 463.25         |
| 2.           | 2 PCS    | BONNET HINGE <i>RV</i>                      | 26.00 <i>X</i>  | 52.00 <i>X</i> |
| 3.           | 2 PCS    | HEADLAMP <i>LH-LR-1KH-X27</i>               | 335.15 <i>✓</i> | 670.30         |
| 4.           | 1 PC     | BONNET LOCK <i>bt</i>                       |                 | 51.80          |
| 5.           | 1 PC     | FRONT GRILLE <i>one</i>                     |                 | 69.55          |
| 6.           | 1 PC     | FRONT GRILLE LOGO <i>new</i>                |                 | 19.68          |
| 7.           | 1 PC     | RADIATOR AUTO <i>bt</i>                     |                 | 732.25         |
| 8.           | 1 PC     | RADIATOR SUPPORT PANEL (COMPLETE) <i>bt</i> |                 | 500.15         |
| 9.           | 1 PC     | RADIATOR FAN ASSY <i>dis</i>                |                 | 558.15         |
| 10.          | 1 PC     | AIRCON CONDENSER <i>bt</i>                  |                 | 1,465.05       |
| 11.          | 1 PC     | RADIATOR FAN COWLING <i>dis</i>             |                 | 69.75          |
| 12.          | 1 PC     | FRONT BUMPER <i>de</i>                      |                 | 628.15         |
| 13.          | 1 PC     | FRONT BUMPER TOP REINFORCEMENT <i>bt</i>    |                 | 172.75         |
| 14.          | 1 PC     | FRONT BUMPER LOWER GRILLE <i>de</i>         |                 | 60.75          |
| 15.          | 1 PC     | FRONT BUMPER FOG GARNISH <i>X27</i>         |                 | 18.05 <i>X</i> |
| 16.          | 2 PC     | FRONT BUMPER RETAINER <i>de</i>             | 25.05           | 50.10          |
| 17.          | 2 PC     | FRONT FENDER <i>bt</i>                      | 235.65          | 471.30         |
| 18.          | 2 PC     | FRONT FENDER UNDERSHIELD <i>de</i>          | 63.95           | 127.90         |
| 19.          | 1 PC     | FRONT SHOCK ABSORBER <i>bt</i>              |                 | 282.70         |
| 20.          | 2 PC     | FRONT KNUCKLE ARM <i>bt</i>                 | 248.15          | 496.30         |
| 21.          | 1 PC     | TOP REINFORCEMENT GARNISH <i>de</i>         |                 | 92.65          |
| 22.          | 1 PC     | LOWER REINFORCEMENT <i>bt</i>               |                 | 148.70         |

CONTINUE / ...

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Bldg 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Bldg 1 / Bldg K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

SALLIM B HASSIM  
BLK509 #02-391 TAMPINES CENTRAL 1  
SINGAPORE 520509  
MS SHARIFAH

Attention : Motor Claim Department

Contact : 91002955

Estimate : ES003070

Date : 01/12/2017  
Vehicle Num. : SJJ5927Y  
Make/Model : SUZUKI SWIFT-2008  
Chassis/Eng#: ZC71S425310  
Accident Date : 27/11/2017  
Claim No. :  
Reference : TP v. INDIA  
Policy No. :

| S/N                                    | Quantity | Particular                            | Unit Price        | Amount S\$           |
|--|----------|---------------------------------------|-------------------|----------------------|
| 23.                                    | 1 PC     | LOWER REINFORCEMENT GARNISH <i>de</i> |                   | 92.65 ✓              |
| 24.                                    | 1 PC     | FRONT LOWER ARM <i>bt</i>             |                   | 180.10 ✓             |
| 25.                                    | 1 PC     | DRIVESHAFT LH <i>de</i>               |                   | 968.40 ✓             |
| 26.                                    | 1 PC     | GEARBOX MOUNTING <i>Run</i>           |                   | 105.55 ✓             |
| 27.                                    | 1 PC     | RADIATOR TOP HOSE <i>bt</i>           |                   | 20.00 ✓              |
| 28.                                    | 1 PC     | RADIATOR LOWER HOSE <i>Run</i>        |                   | 18.15 ✓              |
| 29.                                    | 1 PC     | STABILIZER BAR LINK <i>bt</i>         |                   | 48.75 ✓              |
| 30.                                    | 2 PC     | SPORTS RIM <i>bt</i>                  | 633.45            | 1,266.90 ✓           |
| 31.                                    | 2 PC     | FRONT WHEEL BEARING <i>de</i>         | 146.05            | 292.10 ✓             |
| 32.                                    | 1 PC     | ENGINE UNDERCOVER SIDE <i>ms</i>      |                   | 38.10 ✓              |
| List Total S\$ :                       |          |                                       | <i>8047.83</i>    | 10,231.98            |
| 20.00% Discount S\$ :                  |          |                                       |                   | 2,046.40             |
|  |          |                                       | <i>7043.86</i>    | 8,185.58             |
| SPECIAL NETT ITEMS :                   |          |                                       |                   |                      |
| 1.                                     | 1 PC     | BATTERY <i>de</i>                     |                   | 120.00               |
| 2.                                     | 1 PC     | GEARBOX (AUTO) <i>bt</i>              |                   | 5,000.00             |
| 3.                                     | 2 PC     | TYRE <i>part</i>                      | <i>80% 180.00</i> | 360.00 <i>288</i>    |
| 4.                                     | 1        | GEARBOX AUTO OIL <i>ms</i>            |                   | 100.00               |
| Special Nett Total S\$ :               |          |                                       |                   | 5,580.00 <i>2508</i> |
| LABOUR :                               |          |                                       |                   |                      |
| TO FOCUS HEADLAMP / CHECK LIGHT SYSTEM |          |                                       |                   | ✓ 30.00              |

CONTINUE / ...

## FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg



FALCON-AIR

SALLIM B HASSIM  
BLK509 #02-391 TAMPINES CENTRAL 1  
SINGAPORE 520509  
MS SHARIFAH

Attention : Motor Claim Department

Contact : 91002955

Estimate : ES003070

Date : 01/12/2017  
Vehicle Num. : SJJ5927Y  
Make/Model : SUZUKI SWIFT-2008  
Chassis/Eng# : ZC71S425310  
Accident Date : 27/11/2017  
Claim No. :  
Reference : TP v. INDIA  
Policy No. :

| S/N | Quantity | Particular  | Unit Price | Amount S\$      |
|-----|----------|---|------------|-----------------|
|     |          | TOWING CHARGES (4 WHEELS)                         |            | 120.00 ✓        |
|     |          | SPRAY PAINTING ON ACCIDENT DAMAGED AREAS          |            | 1,400.00 / 200  |
|     |          | COMPUTERISED WHEEL ALIGNMENT                      |            | 100.00 ✓        |
|     |          | TO REMOVE/REPLACE AIRCON CONDENSER VACUUM & REGAS |            | 120.00 / 100    |
|     |          | PANEL BEATING, MECHANICAL WORKS                   |            | 1,200.00 / 1000 |
|     |          | TO REMOVE/ REWELD/RESEAL WEEK END PLATE           |            | 120.00 80       |
|     |          | Labour Total S\$ :                                |            | 3,090.00 2630   |

12/8186  
Lsg 9700  
Repair limit \$5500\*

Tampines 97495749  
-wp'  
7/12/17 @ 3pm

Resurvey after repair  
\*Limit Repair 9 days

E. &amp; O.E.

Total S\$ :

18,855.58

for FALCON AIR AUTO SERVICES PTE LTD

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

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Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk 1 / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

|               |                |
|---------------|----------------|
| Owner ID Type | Singapore NRIC |
| Owner ID      | 8827G          |

### Vehicle Details

|                               |                  |
|-------------------------------|------------------|
| Vehicle No.                   | SJJ5927Y         |
| Vehicle to be Exported        | Yes              |
| Intended De-registration Date | 29 Nov 2017      |
| Vehicle Make                  | SUZUKI           |
| Vehicle Model                 | SWIFT 1.2XG A    |
| Primary Colour                | Blue             |
| Manufacturing Year            | 2008             |
| Engine No.                    | K12B1030537      |
| Chassis No.                   | ZC71S425310      |
| Maximum Power Output          | 66.0 kW (88 bhp) |
| Open Market Value             | \$12,940.00      |
| Original Registration Date    | 19 Sep 2008      |
| First Registration Date       | 19 Sep 2008      |
| Transfer Count                | 0                |
| Actual ARF Paid               | \$10,040.00      |

### OPC Cash Rebate Details

|   |    |
|---|----|
| OPC Cash Rebate Eligibility             | No |
| OPC Cash Rebate Eligibility Expiry Date | -  |
| OPC Cash Rebate Amount                  | -  |

### Intended PARF Rebate Details

|                              |             |
|------------------------------|-------------|
| PARF Eligibility             | Yes         |
| PARF Eligibility Expiry Date | 18 Sep 2018 |
| PARF Rebate Amount           | \$5,020.00  |

### Intended COE Rebate Details

|                            |                          |
|----------------------------|--------------------------|
| COE Expiry Date            | 18 Sep 2018              |
| COE Category               | A - Car (1600cc & below) |
| COE Period(Years)          | 10                       |
| QP Paid                    | \$0.00                   |
| COE Rebate Amount          | \$0.00                   |
| <b>Total Rebate Amount</b> | <b>\$5,020.00</b>        |





- Sign Up New Account
- Forget Password

5

**QUESTIONS**

Lifestyle

Share

**DIFFERENTIAL**

Add a Note

|                              |                                      |   |
|------------------------------|--------------------------------------|---|
| <b>Total Upfront Payment</b> | <b>\$4,918</b> (excluding insurance) |  |
|------------------------------|--------------------------------------|---|



Regardless of buying or selling, we'll handle your paperwork, loans & insurance for **FREE**





## Claim Audit

| AUDIT TRAIL |                      |                       |  |                              |
|-------------|----------------------|-----------------------|--|------------------------------|
| No.         | On                   | Audit                 | Remarks  | By                           |
| 1           | 07 Dec 2017<br>19:38 | Cim Veh Model Changed | (200883) SUZUKI SWIFT 1.5 (A).   | [A]<br>Lau<br>Shu<br>Pei     |
| 2           | 07 Dec 2017<br>19:38 | Cim Created           | Reg No: SJJ5927Y. Acct Date: 2017/11/27. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Falcon-Air Auto Services Pte Ltd (Pandan) | [A]<br>Lau<br>Shu<br>Pei     |
| 3           | 07 Dec 2017<br>19:38 | Adj Co Assigned       | LKK Auto Consultants Pte Ltd (HQ):   | [A]<br>Lau<br>Shu<br>Pei     |
| 4           | 07 Dec 2017<br>19:38 | Adj Next Rpt Changed  | Next Rpt:Final Rpt, Due Date:2017/12/18  | [A]<br>Lau<br>Shu<br>Pei     |
| 5           | 07 Dec 2017<br>19:38 | Adj Mandate Set       | Approved:0.00, Reinsp:Adj decides.   | [A]<br>Lau<br>Shu<br>Pei     |
| 6           | 07 Dec 2017<br>19:38 | Label Added           | (30653):Direct Settlement.   | [A]<br>Lau<br>Shu<br>Pei     |
| 7           | 07 Dec 2017<br>19:38 | Adj Adjuster Assigned | [None] -> MOHD TAUFIKH   | [A]<br>Lau<br>Shu<br>Pei     |
| 8           | 08 Dec 2017<br>15:26 | Adj Rpt Initiated     |  | [A]<br>Lau<br>Shu<br>Pei     |
| 9           | 08 Dec 2017<br>15:26 | Cim Dtl Modified      | Claimant's Name: -> -. Claimant's ID: -> -.  | [A]<br>Lau<br>Shu<br>Pei     |
| 10          | 08 Dec 2017<br>15:26 | Cim Details Notified  |  | [A]<br>Lau<br>Shu<br>Pei     |
| 11          | 11 Dec 2017<br>09:42 | Cim Dtl Modified      | Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: - -> 199303821R.  | [A]<br>Lau<br>Shu<br>Pei     |
| 12          | 12 Dec 2017<br>10:14 | Adj Mandate Request   | Cur,Req:0.00:PODS Liability: 100% Remarks: Insured driver made a right turn and collided with third party who was driving straight on the opposite direction.  | [A]<br>CHEW<br>HSIAO<br>TONG |

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Shr Ref No | Bill Date           | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|------------|---------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 1661795    | 08/12/2017<br>15:26 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SJJ5927Y |       | 10.70  |

## Claim Audit

| AUDIT TRAIL |                   |                              |  |                       |
|-------------|-------------------|------------------------------|--|-----------------------|
| No.         | On                | Audit                        | Remarks  | By                    |
| 1           | 07 Dec 2017 19:38 | <b>Cim Veh Model Changed</b> | (200883) SUZUKI SWIFT 1.5 (A).   | [A] Lau Shu Pei       |
| 2           | 07 Dec 2017 19:38 | <b>Cim Created</b>           | Reg No: SJJ5927Y, Acct Date: 2017/11/27, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Falcon-Air Auto Services Pte Ltd (Pandan) | [A] Lau Shu Pei       |
| 3           | 07 Dec 2017 19:38 | <b>Adj Co Assigned</b>       | LKK Auto Consultants Pte Ltd (HQ):   | [A] Lau Shu Pei       |
| 4           | 07 Dec 2017 19:38 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2017/12/18   | [A] Lau Shu Pei       |
| 5           | 07 Dec 2017 19:38 | <b>Adj Mandate Set</b>       | Approved:0.00.Reinsp:Adj decides.  | [A] Lau Shu Pei       |
| 6           | 07 Dec 2017 19:38 | <b>Label Added</b>           | (30653):Direct Settlement.   | [A] Lau Shu Pei       |
| 7           | 07 Dec 2017 19:38 | <b>Adj Adjuster Assigned</b> | [None] -> MOHD TAUFIKH   | [A] Lau Shu Pei       |
| 8           | 08 Dec 2017 15:26 | <b>Adj Rpt Initiated</b>     |  | [A] Lau Shu Pei       |
| 9           | 08 Dec 2017 15:26 | <b>Cim Dtl Modified</b>      | Claimant's Name: -> -, Claimant's ID: -> -.  | [A] Lau Shu Pei       |
| 10          | 08 Dec 2017 15:26 | <b>Cim Details Notified</b>  |  | [A] Lau Shu Pei       |
| 11          | 11 Dec 2017 09:42 | <b>Cim Dtl Modified</b>      | Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: - -> 199303821R.  | [A] Lau Shu Pei       |
| 12          | 12 Dec 2017 10:14 | <b>Adj Mandate Request</b>   | Cur.Req:0.00:PODS Liability: 100% Remarks: Insured driver made a right turn and collided with third party who was driving straight on the opposite direction.  | [A] CHEW HSIAO TONG   |
| 13          | 12 Dec 2017 16:17 | <b>Adj Next Rpt Changed</b>  | Next Rpt:Final Rpt.Due Date:2017/12/18, Mandate Remarks: Agree to do direct settlement. Please seek mandate through merimen  | [I] Sundari Nagarajan |
| 14          | 12 Dec 2017 16:17 | <b>Adj Mandate Set</b>       | Approved:0.00:Agree to do direct settlement. Please seek mandate through merimen   | [I] Sundari Nagarajan |

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date        | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 1661795     | 08/12/2017 15:26 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SJJ5927Y |       | 10.70  |

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 14 December, 2017 2:18 PM  
**To:** 'andy@falconair.com.sg'  
**Cc:** Admin A  
**Subject:** Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]

Your Ref: **SJJ 5927Y**                      *Without Prejudice*  
Our Ref: CC4/III17023323/T1pb3

Dear Sirs/Madam,

### **ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 20 December, 2017 9:30 AM  
**To:** 'andy@falconair.com.sg'  
**Cc:** Admin A; Taufikh (LKKAUTO)  
**Subject:** RE: Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]

Without Prejudice

Hi Andy,

We refer to the above matter.

Please be informed that repair limit for your client vehicle(SJJ 5927Y) is **\$5,500.00**.

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Thursday, 14 December, 2017 2:18 PM  
**To:** 'andy@falconair.com.sg' <andy@falconair.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]

Your Ref: **SJJ 5927Y**                      Without Prejudice  
Our Ref: CC4/III17023323/T1pb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017**

We refer to the above matter.

## Hsiao Tong (LKKAuto)

---

**From:** ANDY <andy@falconair.com.sg>  
**Sent:** Wednesday, 20 December, 2017 11:01 AM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** RE: Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]

Dear Hsiao Tong

We accept your repair limit offer before gst

Regards  
Andy

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, December 20, 2017 9:30 AM  
**To:** 'andy@falconair.com.sg' <andy@falconair.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
**Subject:** RE: Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]

Without Prejudice

Hi Andy,

We refer to the above matter.

Please be informed that repair limit for your client vehicle(SJJ 5927Y) is **\$5,500.00**.

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 14 December, 2017 2:18 PM  
**To:** 'andy@falconair.com.sg' <[andy@falconair.com.sg](mailto:andy@falconair.com.sg)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]

Your Ref: **SJJ 5927Y**

*Without Prejudice*

Our Ref: CC4/III17023323/T1pb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

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Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** ANDY <andy@falconair.com.sg>  
**Sent:** Thursday, 4 January 2018 10:19 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A; Taufikh (LKKAuto)  
**Subject:** RE: Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]  
**Attachments:** IMG\_9521.jpg; IMG\_9522.jpg; IMG\_9523.jpg

We confirm finalise @ \$5500.00 9days repair + 1 day week day = 10 days repair

We will submit LOD and documents to you by post

Regards  
Andy

---

**From:** Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]  
**Sent:** Wednesday, December 20, 2017 9:30 AM  
**To:** 'andy@falconair.com.sg' <andy@falconair.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
**Subject:** RE: Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]

Without Prejudice

Hi Andy,

We refer to the above matter.

Please be informed that repair limit for your client vehicle(SJJ 5927Y) is **\$5,500.00**.

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 14 December, 2017 2:18 PM

**To:** 'andy@falconair.com.sg' <andy@falconair.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]

Your Ref: **SJJ 5927Y**

*Without Prejudice*

Our Ref: CC4/III17023323/T1pb3

Dear Sirs/Madam,

**ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

| AUDIT TRAIL |                   |                               |  |                       |
|-------------|-------------------|-------------------------------|--|-----------------------|
| No.         | On                | Audit                         | Remarks  | By                    |
| 1           | 07 Dec 2017 19:38 | <b>Clim Veh Model Changed</b> | (200883) SUZUKI SWIFT 1.5 (A).   | [A] Lau Shu Pei       |
| 2           | 07 Dec 2017 19:38 | <b>Clim Created</b>           | Reg No: SJJ5927Y, Acct Date: 2017/11/27, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Falcon-Air Auto Services Pte Ltd (Pandan) | [A] Lau Shu Pei       |
| 3           | 07 Dec 2017 19:38 | <b>Adj Co Assigned</b>        | LKK Auto Consultants Pte Ltd (HQ);   | [A] Lau Shu Pei       |
| 4           | 07 Dec 2017 19:38 | <b>Adj Next Rpt Changed</b>   | Next Rpt:Final Rpt.Due Date:2017/12/18   | [A] Lau Shu Pei       |
| 5           | 07 Dec 2017 19:38 | <b>Adj Mandate Set</b>        | Approved:0.00.Reinsp:Adj decides.  | [A] Lau Shu Pei       |
| 6           | 07 Dec 2017 19:38 | <b>Label Added</b>            | (30653):Direct Settlement.   | [A] Lau Shu Pei       |
| 7           | 07 Dec 2017 19:38 | <b>Adj Adjuster Assigned</b>  | [None] -> MOHD TAUFIKH   | [A] Lau Shu Pei       |
| 8           | 08 Dec 2017 15:26 | <b>Adj Rpt Initiated</b>      |  | [A] Lau Shu Pei       |
| 9           | 08 Dec 2017 15:26 | <b>Clim Dtl Modified</b>      | Claimant's Name: -> -, Claimant's ID: -> -.  | [A] Lau Shu Pei       |
| 10          | 08 Dec 2017 15:26 | <b>Clim Details Notified</b>  |  | [A] Lau Shu Pei       |
| 11          | 11 Dec 2017 09:42 | <b>Clim Dtl Modified</b>      | Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: - -> 199303821R.  | [A] Lau Shu Pei       |
| 12          | 12 Dec 2017 10:14 | <b>Adj Mandate Request</b>    | Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured driver made a right turn and collided with third party who was driving straight on the opposite direction.  | [A] CHEW HSIAO TONG   |
| 13          | 12 Dec 2017 16:17 | <b>Adj Next Rpt Changed</b>   | Next Rpt:Final Rpt.Due Date:2017/12/18, Mandate Remarks: Agree to do direct settlement. Please seek mandate through merimen  | [I] Sundari Nagarajan |
| 14          | 12 Dec 2017 16:17 | <b>Adj Mandate Set</b>        | Approved:0.00:Agree to do direct settlement. Please seek mandate through merimen   | [I] Sundari Nagarajan |
| 15          | 05 Feb 2018 09:04 | <b>Adj Mandate Request</b>    | Cur.Reg:6140.35:PODS Liability: 100% Quantum:(a)CORw/GST:\$5,885.00 + (b)L OU(10daysx\$25.00): \$250.00 + (c)LTA search fee: \$5.35 = Total: 6,140.35 Vehicle Model: Suzuki Swift(1242cc) For your approval                | [A] CHEW HSIAO TONG   |

### ACTIVITY

[22/01/2018 12:01] Lau Shu Pei :  
PREPARING MANDATE REPORT

### Merimen Billing for this case - Transaction History

| Ref No  | Ref Date         | Ref Type | Ref Name                     | Ref Name (Branch)                 | Ref No   | Ref A | Ref Amount |
|---------|------------------|----------|------------------------------|-----------------------------------|----------|-------|------------|
| 1661795 | 08/12/2017 15:26 | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SJJ5927Y |       | 10.70      |

## Print Received Message

This mail is associated with :

**\*SJJ5927Y (MCT17110926)**  
**[SHD3653E]**

TP

SALLIM B HASHIM

Nov 27 2017 8:00AM

[COMFORT TRANSPORTATION PTE LTD]

Falcon-Air Auto Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 05/02/2018 09:45 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$6140.35) - SJJ5927Y - Claim Handler: Sundari Nagarajan

Approved:6140.35.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 7 February 2018 12:36 PM  
**To:** 'ANDY'  
**Cc:** Admin A; Taufikh (LKKAuto)  
**Subject:** RE: Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]  
**Attachments:** DV\_SJJ 5927Y.pdf

Without Prejudice

Hi Andy,

We refer to the above matter.

We confirm settlement as follows: -

|                                   |                           |
|-----------------------------------|---------------------------|
| 1. Cost of Repair (w/GST)         | \$ 5,885.00               |
| 2. Loss of Use (10days x \$25.00) | \$ 250.00                 |
| 3. LTA/ GIA Search Fee            | \$ 5.35                   |
| <b>TOTAL</b>                      | <b><u>\$ 6,140.35</u></b> |

Please duly sign the DV enclosed and return the original copy to us(LKK) for our necessary action

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** ANDY [mailto:[andy@falconair.com.sg](mailto:andy@falconair.com.sg)]  
**Sent:** Thursday, 4 January 2018 10:19 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>  
**Subject:** RE: Your Ref: SJJ 5927Y \*Our Ref: CC4/III17023323/T1pb3 [ACCIDENT INVOLVING SHD 3653E(III) & SJJ 5927Y ON 27/11/2017]

We confirm finalise @ \$5500.00 9days repair + 1 day week day = 10 days repair

We will submit LOD and documents to you by post



## FALCON-AIR

4 JANUARY 2018

Our Ref: TPC/FAS/III/PL0284

Attn: MOTOR CLAIMS DEPARTMENT  
INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET #05-00 IOB BUILDING  
SINGAPORE 049711

Dear Sir /Madam

RE: ACCIDENT INVOLVING SJJ5927Y & SHD3653E ON 27/11/2017 ALONG JURONG WEST ST 61 / BLK  
624 JURONG WEST ST 61 JUNCTION

We are pleased to have a direct settlement with you based on the following:

| S/N Details                    | Amount (\$\$) |
|--------------------------------|---------------|
| 1 Cost of Repair               | 5,885.00      |
| 2 Loss of Use (\$25 x 10 days) | 250.00        |
| 3 LTA Search Fee               | 5.35          |
|                                | <hr/>         |
|                                | 6,140.35      |
|                                | =====         |

Enclosed are the relevant documents for your reference.

Thank you and best regards,

  
\_\_\_\_\_  
Andy Esperanza  
Workshop Manager  
(Pandan Loop Branch)  
Tel : 6779 5665 Fax: 67791110  
Email : [andy@falconair.com.sg](mailto:andy@falconair.com.sg)

NB: Please revert all correspondences with regards to the above case to No. 8 Pandan Loop  
(Blk K / Blk 1) Singapore 128226

AUTHORIZATION TO ACT

I, SA LIM B HASHIM ("the third party claimant")  
of B 509 # 02-391 TAMPINES CENTRAL 1 (address),  
(S) 520509  
owner of SJJ 5927Y (vehicle no.) hereby authorize

FALCON-AIR AUTO SERVICES PTE LTD

("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SJJ 5927Y that was damaged pursuant to the

accident which occurred on 27/11/17 (date) along JURONG WEST  
ST 61 / BLK 624 (location)

involving vehicle no/s SHD 3653E

("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 29 day of DEC (month), 20 17 (year)

X Lim B Hashim  
Signed by "the third party claimant"

[Signature]  
Signed by "the workshop"  
(with chop)



## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

#### III- Direct Settlement (PODS)

India Ref: MCT17110926

Claimant Ref: TPC/FAS/III/PL0284 | SJJ 5927Y

We/I, Falcon-Air Auto Services Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,885.00 (repair cost), S\$ 250.00 (loss of use/rental), S\$ 5.35 (search fee), vehicle no. SJJ 5927Y that was damaged pursuant to the accident which occurred on 27/11/2017 (date) at Jurong West St 61/Blk 624 Jurong West St 61 Junction (location) involving vehicle no. SHD 3653E (insured vehicle). This is pursuant to the inspection conducted on 07/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Sallim B Hashim ("the third party claimant") of vehicle no. SJJ 5927Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJJ 5927Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 6,140.35 to Falcon-Air Auto Services Pte Ltd

Dated this 2 day of February 20 18

#### CLAIMANT:

Signature

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Esperanza Fernando

6533460P

**FALCON-AIR AUTO SERVICES PTE LTD**

1 Pandan Loop #01-08

Singapore 128226

Tel: 6779 1110 Fax: 6779 1110

W/Shop Mgr

#### WITNESS:

Signature

Name:

NRIC:

Address:

Nationality:

Occupation:



MTH

Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)





FALCON-AIR

**FALCON-AIR AUTO SERVICES PTE LTD**

CO. REG. NO.: 1995-01140-D

GST REG. NO.: 19-9501140-D

INDIA INTERNATIONAL INSURANCE PTE LTD  
64 CECIL STREET #05-00 IOB BUILDING  
SINGAPORE 049711

Attention : Motor Claim Department

Contact : 62238122 Fax No. : 62244174

Tax Invoice : TI100942

Date : 30/12/2017

Vehicle Num. : SJJ5927Y

Make/Model : SUZUKI SWIFT-2008

Chassis/Eng# : ZC71S425310

Accident Date : 27/11/2017

Claim No. :

Reference : TP v. INDIA L/S \$5500.00

Policy No. :

Amount S\$

LUMPSUM REPAIR  
INCLUSIVE OF PARTS , LABOUR & PAINT

5,500.00

E. & O.E.

Total S\$ : 5,500.00

7% GST S\$ : 385.00

Amount Due S\$ : 5,885.00

=====



for FALCON AIR AUTO SERVICES PTE LTD

**FALCON-AIR AUTO SERVICES PTE LTD**

(a subsidiary of Falcon-Air Holdings Pte Ltd)

**Head Office:** 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

**ranches:** Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 • No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

**Websites:** www.falconair.com.sg **E-mail:** email@falconair.com.sg



FALCON-AIR

SALLIM B HASSIM  
BLK509 #02-391 TAMPINES CENTRAL 1  
SINGAPORE 520509  
MS SHARIFAH

Contact : 91002955

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D  
GST REG. NO.: 19-9501140-D

Tax Invoice : PL113548

Invoice Date : 30/12/2017  
Vehicle Num : SJJ5927Y  
Make/Model : SUZUKI SWIFT  
Mileage(Km) :  
POWVO/RO# :  
Ref./Remark : SEARCH FEE

| S/N | Quantity | Particular   | Unit Price | Amount S\$ |
|-----|----------|--|------------|------------|
| 1.  |          | BEING SEARCH FEE FOR VEHICLE<br>DOA 27/11/2017 INDIA INT'L INS PTE LTD | 5.00       | 5.00       |

SingDollars : Five & Cents Thirty-Five Only

E & O.E

Total S\$ : 5.00  
7% GST S\$ : 0.35  
Amount Due S\$ : 5.35



Terms : Cash

Customer's Signature/Co. Stamp

for FALCON AIR AUTO SERVICES PTE LTD

FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

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Websites: www.falconair.com.sg E-mail: email@falconair.com.sg

## Enquire Vehicle Insurer

| Vehicle No. | Incident Date/Time     | Search Status | Insurance Company Code | Insurance Company Name  |
|-------------|------------------------|---------------|------------------------|-------------------------|
| SHD3653E    | 27 Nov 2017 / 08:55:00 | Successful    | I05                    | INDIA INT'L INS PTE LTD |

Previous

OK

# Thank you



Ng Jacqueline has successfully logged out.

Your last login date and time was 28 Nov 2017, 13:13:43.

To return to ONE.MOTORING, please click [here](#)

For security reasons, please **CLEAR YOUR CACHE** after each session.

## Session Transaction History

| <u>S/No.</u> | <u>Asset Type</u> | <u>Asset ID</u> | <u>Asset Owner ID</u> | <u>Transaction Type</u>                | <u>Transaction Amount (\$)</u> | <u>Log Date/Time</u>   |
|--------------|-------------------|-----------------|-----------------------|--|--------------------------------|------------------------|
| 1            | Vehicle           | SHD3653E        | -                     | 18.32 Insurance Enquiry (GIRO Payment) | 5.35                           | 28 Nov 2017 / 13:15:17 |

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement



































### CLAIM SUBFOLDER TRACKING

| Case | Notified                                | Est Submitted | Adj Assigned   | Adj Rpt  | Adj Submitted                                  | Ins Auth'd | Status  |
|------|---|---------------|--|--|--|------------|---|
| Main | 08 Dec 2017<br><a href="#">Edit Reg</a> |               | 07 Dec 2017<br>00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$5,500.00</b><br><a href="#">Edit Estimates</a> | <b>S\$5,500.00</b><br><a href="#">View Rpt</a> |            | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main   | Reference | Claim Details  | Documents              | <a href="#">Show All</a> |         |             |              |            |       |
|--|-----------|--|------------------------|--------------------------|---------|-------------|--------------|------------|-------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>  |           |  |                        |                          |         |             |              |            |       |
| Insured:   |           | COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R   |                        |                          |         |             |              |            |       |
| Main Claimant:   |           | SALLIM B HASHIM, ID: S1398827G   |                        |                          |         |             |              |            |       |
| Vehicle Reg. No.:  |           | SJJ5927Y   | Date of Loss:          | 27/11/2017 08:00 - :59   |         |             |              |            |       |
| Claim Type:  |           | TP / MCT17110926   | Policy/Cover Note No.: | MCOM0015                 |         |             |              |            |       |
| Vehicle Reg. No. (Insured):  |           | SHD3653E   | Policy No. (Claimant): | 5051994529-06            |         |             |              |            |       |
| Repairer:  |           | Falcon-Air Auto Services Pte Ltd (Pandan) No 8 Pandan Loop, Clementi - Tel:  |                        |                          |         |             |              |            |       |
| Handling Insurer:  |           | India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]                    |                        |                          |         |             |              |            |       |
| Claimant's Insurer:  |           | NTUC Income Insurance Co-operative Ltd (HQ) - Tel:   |                        |                          |         |             |              |            |       |
| Adjuster:  |           | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ...<br>[Final Rpt due 18/12/2017] |                        |                          |         |             |              |            |       |
| <b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>  |           |  |                        |                          |         |             |              |            |       |
| <ul style="list-style-type: none"> <li>III_SG (05/02/2018): Alert - Adj Mandate Approved (S\$6140.35) - SJJ5927Y - Claim Handler: Sundari Nag...</li> <li>III_SG (12/12/2017): Alert - Adj Mandate Approved (S\$0.00) - SJJ5927Y - Claim Handler: Sundari Nagara...</li> </ul> |           |  |                        |                          |         |             |              |            |       |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>  |           |  |                        |                          |         |             |              |            |       |
| Due Date   | Priority  | Type   | Task Group             | Subject                  | Handler | Assigned By | Completed On | Created On | Done? |
| No results.  |           |  |                        |                          |         |             |              |            |       |

## Claim Documents

\*SJJ5927Y (MCT17110926)  
[SHD3653E]  
TP  
SALLIM B HASHIM  
Nov 27 2017 8:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
Falcon-Air Auto Services Pte Ltd

|                  |                 |                                   |               |  |  |                    |  |  |   |          |                                     |
|------------------|-----------------|-----------------------------------|---------------|--|--|--------------------|--|--|---|----------|-------------------------------------|
| Upload Documents |                 |                                   | Upload Photos |  |  | Compose New Letter |  |  | View View in Browser  |          |                                     |
| Photos/Images    |                 |                                   |               |  |  |                    |  |  | 3 per page  |          | <input checked="" type="checkbox"/> |
| No               | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) |               |  |  |                    |  |  | Thumbnail   | Print    |                                     |
| 1                | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |    | Load JPG | <input checked="" type="checkbox"/> |
| 2                | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |    | Load JPG | <input checked="" type="checkbox"/> |
| 3                | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |    | Load JPG | <input checked="" type="checkbox"/> |
| 4                | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |    | Load JPG | <input checked="" type="checkbox"/> |
| 5                | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |    | Load JPG | <input checked="" type="checkbox"/> |
| 6                | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |    | Load JPG | <input checked="" type="checkbox"/> |
| 7                | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |    | Load JPG | <input checked="" type="checkbox"/> |
| 8                | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |    | Load JPG | <input checked="" type="checkbox"/> |
| 9                | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |   | Load JPG | <input checked="" type="checkbox"/> |
| 10               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 11               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 12               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 13               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 14               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 15               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 16               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 17               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 18               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 19               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 20               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 21               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 22               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 23               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 24               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 25               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
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| 27               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 28               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 29               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 30               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 31               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 32               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 33               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 34               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |
| 35               | 05/02/18 08:57  | General View                      |               |  |  |                    |  |  |  | Load JPG | <input checked="" type="checkbox"/> |

|    |                |                    |   |          |                                     |
|----|----------------|--------------------|---|----------|-------------------------------------|
| 36 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 37 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 38 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 39 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 40 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 41 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 42 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 43 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 44 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 45 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 46 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 47 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 48 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 49 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 50 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 51 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 52 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 53 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 54 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 55 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 56 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 57 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 58 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 59 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 60 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 61 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 62 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 63 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 64 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 65 | 05/02/18 08:57 | Odometer Reading   | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 66 | 05/02/18 08:57 | Chassis Number     | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 67 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 68 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 69 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 70 | 05/02/18 08:57 | General View       | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 71 | 05/02/18 09:00 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 72 | 05/02/18 09:00 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |
| 73 | 05/02/18 09:00 | Reinspection Photo | 1 | Load JPG | <input checked="" type="checkbox"/> |

| <b>Documentation</b> |                 |  | 1 per page | <input checked="" type="checkbox"/> |
|----------------------|-----------------|--|------------|-------------------------------------|
| No                   | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)          | Thumbnail  | Print                               |
| 1                    | 07/12/17 19:39  | EMAIL FROM III DD 07122017                 | 1 Load PDF |                                     |
| 2                    | 07/12/17 19:39  | TP ESTIMATE                                | 1 Load PDF |                                     |
| 3                    | 07/12/17 19:39  | TP GIA REPORT                              | 1 Load PDF |                                     |
| 4                    | 08/12/17 16:17  | TP ESTIMATE- MARKED                        | 1 Load PDF |                                     |
| 5                    | 26/01/18 15:50  | WORKSHOP INVOICE                           | 1 Load PDF |                                     |
| 6                    | 26/01/18 15:50  | LTA SEARCH                                 | 1 Load PDF |                                     |
| 7                    | 26/01/18 15:50  | LOD  | 1 Load PDF |                                     |
| 8                    | 05/02/18 09:02  | Authorisation to Act                       | 1 Load PDF |                                     |
| 9                    | 28/02/18 10:18  | DISCHARGE VOUCHER                          | 1 Load PDF |                                     |
| No                   | Finalized On    | India International Insurance Pte Ltd (HQ) | Thumbnail  | Print                               |
| 1                    | 08/12/17 08:42  | Singapore Accident Statement               | 1 Load PDF |                                     |

## Documents Checklist

**DOCUMENTS CHECKLIST**[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

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v

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17023323/T1PB3Q2

Date: 28/02/2018

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle  
No: SJJ5927Y

Insured Vehicle No:

SHD3653E

Date of Loss: 27/11/2017

Nature of Claim:

TP

Claim No: MCT17110926

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SJJ5927Y

Make &amp; Model: SUZUKI SWIFT, 1.5 (A)

Engine No: K12B1030537

Reg. Date: 19/09/2008 (Man. Year: 2008)

Chassis No: ZC71S425310

Colour: Green

Odometer: 111718 km

Engine Capacity: 1242 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/60 R14

Rear Tyre Size:

185/60 R14

Front Left Side: Hankook 6 mm

Rear Left Side:

Hankook 6 mm

Front Right Side: Hankook 6 mm

Rear Right Side:

Hankook 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                   | Repairer's       | Adjuster's       | Difference       | Diff %       |
|--|------------------|------------------|------------------|--------------|
| Parts  | 13,765.58        | 9,495.74         | 4,269.84         | 31.02        |
| Miscellaneous Items                              | 0.00             | 0.00             | 0.00             |              |
| Labour   | 3,090.00         | 2,630.00         | 460.00           | 14.89        |
| Paintwork Labour                                 | 0.00             | 0.00             | 0.00             |              |
| Towing   | 0.00             | 0.00             | 0.00             |              |
| <b>Calculated Gross Total (S\$)</b>              | <b>16,855.58</b> | <b>12,125.74</b> | <b>4,729.84</b>  | <b>28.06</b> |
| <b>Approved Total (Overridden) (S\$)</b>         |                  | <b>5,500.00</b>  |                  |              |
| (S\$)  | 16,855.58        | 5,500.00         | 11,355.58        | 67.37        |
| <b>+ GST 7.00/7.00% (S\$)</b>                    | <b>1,179.89</b>  | <b>385.00</b>    | <b>794.89</b>    | <b>67.37</b> |
| <b>Nett Amount (S\$)</b>                         | <b>18,035.47</b> | <b>5,885.00</b>  | <b>12,150.47</b> | <b>67.37</b> |
| <b>+ Loss of Use (10.0 x S\$25.00/day) (S\$)</b> |                  | <b>250.00</b>    |                  |              |
| <b>+ Doc/Search Fee (S\$)</b>                    |                  | <b>5.35</b>      |                  |              |
| <b>Nett Liability (S\$)</b>                      |                  | <b>6,140.35</b>  |                  |              |

## INSPECTION

Date of Assignment: 07/12/2017

Date Inspected: 07/12/2017 Inspected At:

Falcon-Air Auto Services Pte Ltd (Pandan)  
No 8 Pandan Loop  
Singapore

Estimated Period of Repair: 9.0 days

---

**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

## Reference

|  |  |
|--|--|
| <b>Part Source:</b> MRM-SG                                   | Version: 1.0 (Last Synchronised: 26 Jan 2018)  |
| <b>Parts:</b> 144  | SUZUKI SWIFT 1.5 (A) (Catalogue:Merimen Singapore 1.0)   |
| <b>Labour:</b> Repairer's                                    | (Price-denominated Standard List)  |
| <b>Print Code:</b> (Unsubmitted, no print-code for SJJ5927Y) |  |
| <b>Validity:</b>   | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page |
| <b>Further Info:</b>   | Items/values not in reference catalogue are prefixed with an asterisk *.   |

## Recommended Parts

| No. | Qty | Part No. | Particulars                        | Condition                       | Repairer's  | Amount       |
|-----|-----|----------|------------------------------------|---------------------------------|-------------|--------------|
| 1   | 1   |          | *BONNET                            | Bent                            | 463.25 FL   | *463.25 FL   |
| 2   | 2   |          | *BONNET HINGE                      | Repair                          | 52.00 FL    | *- FL        |
| 3   | 1   |          | *HEADLAMP                          | N/S Cracked / O/S Not Necessary | 670.30 FL   | *335.15 FL   |
| 4   | 1   |          | *BONNET LOCK                       | Bent                            | 51.80 FL    | *51.80 FL    |
| 5   | 1   |          | *FRONT GRILLE                      | Cracked                         | 69.55 FL    | *69.55 FL    |
| 6   | 1   |          | *FRONT GRILLE LOGO                 | Necessary                       | 19.68 FL    | *19.68 FL    |
| 7   | 1   |          | *RADIATOR AUTO                     | Bent                            | 732.25 FL   | *732.25 FL   |
| 8   | 1   |          | *RADIATOR SUPPORT PANEL (COMPLETE) | Bent                            | 500.15 FL   | *500.15 FL   |
| 9   | 1   |          | *RADIATOR FAN ASSY                 | Distorted                       | 558.15 FL   | *558.15 FL   |
| 10  | 1   |          | *AIRCON CONDENSER                  | Bent                            | 1,465.05 FL | *1,465.05 FL |
| 11  | 1   |          | *RADIATOR FAN COWLING              | Distorted                       | 69.75 FL    | *69.75 FL    |
| 12  | 1   |          | *FRONT BUMPER                      | Deformed                        | 628.15 FL   | *628.15 FL   |
| 13  | 1   |          | *FRONT BUMPER TOP REINFORCEMENT    | Bent                            | 172.75 FL   | *172.75 FL   |
| 14  | 1   |          | *FRONT BUMPER LOWER GRILLE         | Deformed                        | 60.75 FL    | *60.75 FL    |
| 15  | 1   |          | *FRONT BUMPER FOG GARNISH          | Not Necessary                   | 18.05 FL    | *- FL        |
| 16  | 2   |          | *FRONT BUMPER RETAINER             | Necessary                       | 50.10 FL    | *50.10 FL    |
| 17  | 2   |          | *FRONT FENDER                      | Bent                            | 471.30 FL   | *471.30 FL   |
| 18  | 2   |          | *FRONT FENDER UNDERSHIELD          | Deformed                        | 127.90 FL   | *127.90 FL   |
| 19  | 1   |          | *FRONT SHOCK ABSORBER              | Bent                            | 282.70 FL   | *282.70 FL   |
| 20  | 2   |          | *FRONT KNUCKLE ARM                 | Bent                            | 496.30 FL   | *496.30 FL   |
| 21  | 1   |          | *TOP REINFORCEMENT GARNISH         | Deformed                        | 92.65 FL    | *92.65 FL    |
| 22  | 1   |          | *LOWER REINFORCEMENT               | Bent                            | 148.70 FL   | *148.70 FL   |
| 23  | 1   |          | *LOWER REINFORCEMENT GARNISH       | Deformed                        | 92.65 FL    | *92.65 FL    |
| 24  | 1   |          | *FRONT LOWER ARM                   | Bent                            | 180.10 FL   | *180.10 FL   |
| 25  | 1   |          | *DRIVESHAFT LH                     | Not Necessary                   | 968.40 FL   | *- FL        |
| 26  | 1   |          | *GEARBOX MOUNTING                  | Not Necessary                   | 105.55 FL   | *- FL        |
| 27  | 1   |          | *RADIATOR TOP HOSE                 | Twisted                         | 20.00 FL    | *20.00 FL    |
| 28  | 1   |          | *RADIATOR LOWER HOSE               | Not Necessary                   | 18.15 FL    | *- FL        |
| 29  | 1   |          | *STABILIZER BAR LINK               | Bent                            | 48.75 FL    | *48.75 FL    |
| 30  | 2   |          | *SPORTS RIM                        | Bent                            | 1,266.90 FL | *1,266.90 FL |
| 31  | 2   |          | *FRONT WHEEL BEARING               | Necessary                       | 292.10 FL   | *292.10 FL   |
| 32  | 1   |          | *ENGINE UNDERCOVER SIDE            | Missing                         | 38.10 FL    | *38.10 FL    |
| 33  | 1   |          | *BATTERY                           | Deformed                        | 120.00 FS   | *120.00 FS   |
| 34  | 1   |          | *GEARBOX (AUTO)                    | Bent                            | 5,000.00 FS | *2,000.00 FS |
| 35  | 2   |          | *TYRE (80%)                        | Punctured                       | 360.00 FS   | *288.00 FS   |
| 36  | 1   |          | *GEARBOX AUTO OIL                  | Necessary                       | 100.00 FS   | *100.00 FS   |

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

| No. | Qty | Part No. | Particulars | Condition | Repairer's   | Amount    |
|-----|-----|----------|-------------|-----------|--|-----------|
|     |     |          |             |           | Sub Total (S\$)                                    | 15,811.98 |
|     |     |          |             |           | 11,242.68  |           |
|     |     |          |             |           | - List Item Discount on L Items 20.00/20.00% (S\$) | 2,046.40  |
|     |     |          |             |           |  | 1,746.94  |
|     |     |          |             |           | Total Parts (S\$)                                  | 13,765.58 |
|     |     |          |             |           |  | 9,495.74  |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                      | Particulars                                       | Lab.Type | Repairer's      | Amount          |
|-------------------------|---|----------|-----------------|-----------------|
| <b>Labour Items</b>     |   |          |                 |                 |
| 1                       | TO FOCUS HEADLAMP /CHECK LIGHT SYSTEM             | New      | 30.00           | 30.00           |
| 2                       | TOWING CHARGES (4 WHEELS)                         | New      | 120.00          | 120.00          |
| 3                       | SPRAY PAINTING ON ACCIDENT DAMAGED AREAS          | New      | 1,400.00        | 1,200.00        |
| 4                       | COMPUTERISED WHEEL ALIGNMENT                      | New      | 100.00          | 100.00          |
| 5                       | TO REMOVE/REPLACE AIRCON CONDENSER VACUUM & REGAS | New      | 120.00          | 100.00          |
| 6                       | PANEL BEATING ,MECHANICAL WORKS                   | New      | 1,200.00        | 1,000.00        |
| 7                       | TO REMOVE/REWELD /RESEAL WEEK END PLATE           | New      | 120.00          | 80.00           |
| Gross Labour Cost (S\$) |   |          | <b>3,090.00</b> | <b>2,630.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >