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 Surveyor. 			,	Registered in Merimer	9/18/17	
Pre-assign / CCU	FTE	v fs		Eu	1 Inch	
Insured Vehicle No	SHC 52	1K	Claim No.		4 67150	-
# #		3 SERVILLES PIL	Policy No.	VPX (1	1680520	
Name of Insured	2 200	CANADA CA	Make / Model	REM	MIT	
Insured Tel No.	4 5000	DOA: ONINA	Place of Acciden	* ATRPORT	Boulthe	0 737
Excess Sec II :S\$		D.O.A : 0 1 (1) P	Place of Acciden		UELLE	
Is driver the owner		1 BEE	OLGIA BEROR	EYES/NO : TP GI	A REPORTAYES N	10
If NO, Driver Nan Driver Tel 1	CONTROL OF STREET	(V/L: YES) NO)	Insured Liability		nal 7 Yes/No	
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.1.1	11.			PIR:		
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PERLIMINARY ADVICE	Date/Time: 01 17	Sont By: VM		Post-Repair Photos:		
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NALIZATION	Dute/Time:	Confirm with:		Confirm by:		-
Somir Cost:	SS SPILL	days) Reduction: Confirm with	%	Email Call	nailCall	_
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Loss of Rental (LOR):		4 days) X\$ [2519			TO PERMIT	
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LOW of Income (LOI): LCR only LOU only		x dayı) LOR + LOI Tick only o	nel	2000	1	
GA/LTA Search	SS -	1 in the state of the			0	
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CW-CC TORDING ILLIAMO		Name 3:				
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355	SIGNMENT
From: Date:	Vantus SH 99336 113egr 7M2 2017
Estimated Cost	Type: M.Car / M.Cycle Bus / Van / Lorry T 6 Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer of
To inspect Vehicle No.	Make Hymda Ionie
at Workshop m/s	Colour Blue AC Install NI / NA Sn Bastist 8 642 TRatic Install Std / NI / NA
of .	Sp Reading 88 642 TRadic InsCAd Std NI / NA
Insured	Eng No.
Policy No.	CNO KM HC851CV-H4022785
Claims No.	Gen. Cond. Good / FØ / Poor / Burnt
Sum insured Excess	Steering Inorder Jammed / Leaked / Burnt or
(Client's Record)	Brake Inord Jammed / Leaked / Burnt or
Make of Veh.	Modi: Nil / S/Rim / 100 A/Rim or
145	Tyre Size F: 195/67115
(Policy Condition)	R:
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIG OHTSU / PIR / SUMI /
repair at the time of inspection.	BS / DUN / EXNOVA / GY / FS / LIZA / NIC / OHTSU / PIR / SUMI /
Bal, or Market Value	Ergnt 2 Rear 2
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 7 mm R/Bal. 7 mm
GIA / PR Seen: Consistent? : Yes or No	LiBai. 7 mm
Est. Repairs 2 - days Res.: Yes or No	D.O.A. 2/12/14 D.O.I. 7/12/12
Lum Sum: % 3 Val.: Yes or No.	Survey held at (UKE (")")
CA / REV / REP. / 24 HRS	Des. of Damages Frt / Rear / Q/S / N/S / U/C / Rooftop or
Vehicle: IN/ OU	IT Pen
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	Axa
P/P # 330 CROOL #	
1117	(3)(3)
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DeseTine File Pass 107 : Preil. Report	Days Of Repair:
: Final Report	Resurvey No. of Trip: Survey Fee.
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Second Second	Interview 6 (then)
Report Format :	Team mark the same
Lump Sum / I.B. II (3	Westend S



3 75

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation	Internationale Des Experts En Autor	
AXA	INSURANCE PTE	LTD	Ref : CC4/AXA1702	3322/K1pb3
	ENTON WAY #24 TOWERSINGAPO		Date: 07-12-2017 Code: AXF2	
1.		Policy Part	ticulars :- THIRD PARTY CLA	IM
	Insured Veh.	SHC 5221K	Veh. Inspected	SH 9933G
	Policy No.		Coverage (\$)	0.00
	Claim No.		Excess (\$)	0.00
	Assign From		Assign Date	07/12/2017
2.		Vehic	le Particulars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	
	Chassis No.		Colour	
	Odometer	3	Steering	
	Brakes		Modification	
	General			
3.			Conditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4.		D	escription of Damages	
5.	2.7		General Information	
	Accident Date	02/12/2017	Inspection Date	07/12/2017
	Survey held at	COMFORTDELGRO E	NGINEERING PTE LTD	
		59 LOYANG DRIVE SINGAPORE 508969		
5a.			Remarks	



A THURST COMFORTDILLING

Date/Time: 05:12.2017 09:38

Page : 1

Team:

ARC Repair TP(CLSO)1

JOB CARD Sales Order:

JC NO.305094823

JSTOMER

R/MS

DORESS

COMFORT TRANSPORTATION PTE LTD

7010045

JSTOMER NO. 383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755 EL (FI)

(0)

(P)

SCOUNT CARD NO.

REGNING 9933G MILEAGE MAKE: HYUNDAI FUEL. MODEL TARGET DATE YR OF MANU 3. 2017 COMPLETION DATE/TIME C851CVHU022745

JOB DESCRIPTION

:ident Date: 02,12,2017

NATURE: 3P 02.12.2017

S/NO

LABOR CODE

DESCRIPTION

HECKED & PASSED OUT BY:			
SERVICE ADVISOR		CUSTO	MER'S SIGNATURE
nowledgement Slip	Exit Pass		
ne: No.: SH 9933G CHIANG @	Vehicle No.:	SH 9933G	
me of Service Advisor Signatu	re/Date Name of Service Adv	visor Date	
be returned to Service Reception upon collection	To be kept by Secur	ty Guard	

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ÉSTIMATE*

100

VEHICLE NO: SH 9933G

· HYUNDALIONIC

DATE 5/12/2017 10:46

among



Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Rear Bumper × repar			14.59.40
	Rear Bumper Reinforcement 🗶			\$ 294.80
	Rear Bumper Clip			VS 8555 3055
	Rear Bumper Syfty 141/PH			\$ 138.10
	Rear Bumper Under Cover			\$ 270.00
	Rear Bumper BAACKE(LH/RH)			\$ 33.10
				1185.05
	SUB TOTAL			\$ 1,145.40
	LESS 20%			_
	DISCOUNTED TOTAL			5 45632
	Rear Bumper Rubber Mat			\$ 50.00
				\$ 50.00
	Labour Charge			100
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120,00
	TOTAL LABOUR			\$ 720.00
	ESTIMATE TOTAL			S _770.00
		l,		1,726.42
	Kalan Illek			
	Kalan 16/16/6/ 1 7/10/17 10/15/1 2 Pyr	L _		
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COMFORTDELGRO ENGINEERING

ob Ref	140	5054025		Comban	DelGro Engineering Pte Ltd
	: 0	7/12/17		59 Loya	ng Drive Singapore 508969
LIZATI	ON FORM				
-		LKK		Fax:	
1		KALVIN			
de Reg	No. : SH9933	G		_	02/12/17
urvey	and estimates of the	repairs of the above-me	ntioned vehicle	are as follows:-	
Their	repair job shall bill to		AXA		SHC5221K
The f	inalized amount sha	Il be:			
(a)	Spare Parts after L	ist discount			
(b)	Labour Charges				\$330.00
		Part Repair Cost			\$330.00
(c.)	Total for Lumpsum	repair cost after Less:	20%		
Estim	nated normal period	for repairs:	2wo	rking days.	
Than	k you for your assist	ance	fin	alized amount	timates and
11111	W				Kalus
				-	18/10/10
Oznaka	- A		_ Da	te :	12/2/4
rax	: 00408100				
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Official	Use Only				
Official	Use Only	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
21401100		Amount	Attached	Confirm By (Signature)	Remarks
ental R	Item	Amount	Attached Yes or No	Confirm By (Signature)	Remarks
ental R	Item Rate P/Day Income Paid	Amount	Attached Yes or No YES	Confirm By (Signature)	Remarks
	tization in the first in the fi	LIZATION FORM Sele Reg No. SH9933 Survey and estimates of the The repair job shall bill to The finalized amount sha (a) Spare Parts after L (b) Labour Charges Total for Part-By- (c.) Lumpsum Repair (Total for Lumpsum Final Lumpsum Final Lumpsum Final Lumpsum Final Lumpsum Final Chianges Estimated normal period We shall treat the above working days Thank you for your assist Signature: Name: CHIANG Tel: 62148314	LIZATION FORM LKK KALVIN SH9933G Survey and estimates of the repairs of the above-me The repair job shall bill to: The finalized amount shall be: (a) Spare Parts after List discount (b) Labour Charges Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: Final Lumpsum Repair cost Estimated normal period for repairs: We shall treat the above amount as Correct and working days Thank you for your assistance. Signature: Name: CHIANG Tel: 62148314	LIZATION FORM LKK KALVIN LER Reg No. : SH9933G Eurovey and estimates of the repairs of the above-mentioned vehicle The repair job shall bill to: AXA The finalized amount shall be: (a) Spare Parts after List discount (b) Labour Charges Total for Part-By-Part Repair Cost (c.) Lumpsum Repair (if applicable) Total for Lumpsum repair cost after Less: 20% Final Lumpsum Repair cost Estimated normal period for repairs: 2 wo We shall treat the above amount as Correct and Confirmed if working days Thank you for your assistance. Signature: Name: CHIANG Na Tel: 62148314	LIXATION FORM LIXATI

COMFORTDELGRO ENGINEERING PTE LTD

Date: 07.12.2017 Time: 17:05:11

REPAIR ESTIMATE

Page: 1

COMPANY: THIRD PARTY'S CLAIMS (CAS)

CUSTOMER: 7010045

ADDRESS: COMFORT TRANSPORTATION PTE LTD

383 SIN MING DRIVE

SINGAPORE SINGAPORE 575717

65508755

JOB NO REGN NO MILEAGE

: 305094823 : SH 9933G

MAKE

: 0000000000 : HYUNDAI IONIO

MODEL DATE OF REGN

: 17.03.2017

DATE TIME IN

: 04.12.2017 13:35

ACCIDENT DATE : 02.12.2017

JOB / PARTS DESCRIPTION

OTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL: 0.00

JOB NATURE

0000 20-05 REAR BUMPER MAT

50.00

0001 L PANEL BEATING

100.00

0002 23-502

SPRAYPAINT ON AFFECTED AREA

180.00

SUB-TOTAL: 330.00

TOTAL : 330.00

MVA NAME & SIGNATURE

DATE:

DATE:

AUTHORISED: YES / NO

SURVEYOR NAME & SIGNATURE

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO: SH 9933G

MAKE

DATE 5/12/2017 10:46

DEL	: HYUNDAI IONIC Parts Description/ Labour	Type	Unit Price	Amount
Qty	Rear Bumper × rej = v			3459.40
	Rear Bumper Reinforcement			\$ 294.80
	Day Damper Chin AIV			
	Rear Bumper Stay 14184 × 312			\$ 138.10
	Rear Bumper Under Cover			\$ 270.00
	Rear Bumper BAACKE(LH/RH)			\$ 33.10
	Rear Bumper Exercise Living			
	SUB TOTA	J.		S -
	LESS 20	7.7		S -
	DISCOUNTED TOTAL			S -
	4			
	Rear Bumper Rubber Mat			S 50.00 N
			1	
				\$ 50.00
V				
	Labour Charge			100
	Panel Beating			\$ 350.00
	Spray Painting Charge			\$ 200.00
	Wiring Charge			\$ 50.00
	Remove/Refix Reverse Sensor			\$ 120,00
				\$ 720.00
	TOTAL LABO	UR		3 /20.00
	POTENTIAL TE TOX			\$ 770.00
	ESTIMATE TO	AL	1	
	200			
	Valor 16/6/6/			
	Kalar Illeks A 7/14/2 10 2 By, Pip Ather Ryrap			
	1/ 7/10/17 10	13 12		
		(8.7)	J. Davis	
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	<i>F</i> ************************************			Table 1
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	1X1V1-	1 /		THE RESERVE AND ADDRESS OF
	7 7		III Protov	
	This is an initial estimate based on a visual inspection	n of the above	vehicle. The final r	epair quantum will
	be prepared after the vehicle is surveyed by a motor	Surveyor app	ointed by the insuran	nee company.





From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 19 January 2018 9:06 AM

To:

'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'

Subject:

<Request for Video Footage> Your Ref: T1217/ SH 9933G/ WT(st) *Our Ref:

CC4/AXA17023322/K1pb3 [ACCIDENT INVOLVING SHC 5221K(AXA) & SH 9933G

ON 02/12/2017]

Attachments:

SHC 5221K.PDF

Your Ref: T1217/SH 9933G/WT(st)

Without Prejudice

Our Ref: CC4/AXA17023322/K1pb3

Dear Sirs,

ACCIDENT INVOLVING SHC 5221K(AXA) & SH 9933G ON 02/12/2017

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client reversed and collided onto his taxi. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>

Sent:

Tuesday, 30 January 2018 4:30 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: <Request for Video Footage> Your Ref: T1217/ SH 9933G/ WT(st) *Our Ref: CC4/AXA17023322/K1pb3 [ACCIDENT INVOLVING SHC 5221K(AXA) & SH 9933G

ON 02/12/2017] - (scene photo attached, will hand CD to Kalvin)

Attachments:

IMG 9175.JPG: IMG 9177.JPG

Dear Hsiao Tong

Attached scene photo for your reference. Due to size of video footage, will hand CD to Kalvin. Kindly settle our PD claim as per BOLA S27.

Thank you

Best Regards Catherine Koh

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148733 | Fax: 62141843

110011

"Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>

To "william

"williamtan@cdge.com.sg" <williamtan@cdge.com.sg>, "catherinekoh@cdge.com.sg" <catherinekoh@cdge.com.sg>

Date: 19/01/2018 09:06 AM

Request for Video Footage> Your Ref: T1217/ SH 9933G/ WT(st) *Our Ref: CC4/AXA17023322/K1pb3 [ACCIDENT INVOLVING SHC 5221K(AXA) & SH 9933G ON 02/12/2017]

Your Ref: T1217/SH 9933G/WT(st)
Our Ref: CC4/AXA17023322/K1pb3

Without Prejudice

Dear Sirs.

ACCIDENT INVOLVING SHC 5221K(AXA) & SH 9933G ON 02/12/2017

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client reversed and collided onto his taxi. Attached here with a copy of our insured driver accident report for your easy reference.

We would like to request a copy of video footage as stated in your client accident report for our necessary action.

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fas: 6741-4108
Blk 51, Paya Uhi Industrial Park, Uhi Avenue 1, #02-25 | 8(408933)

[attachment "SHC 5221K.PDF" deleted by Catherine Koh Mui Gek/cdge/delgronotes]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

From:

claims <claims@transcab.com.sg>

Sent:

Thursday, 20 September 2018 5:16 PM

To:

Hsiao Tong (LKKAuto)

Cc: Subject: 'jasminetan'; zhewei.kek@transcab.com.sg; claims@transcab.com.sg

RE: ACCIDENT INVOLVING SHC 5221K [AAD1712-047] AND SH 9933G ALONG/AT

AIRPORT BOULEVARD T3 TAXI QUEUE ON 02/12/2017

WITHOUT PREJUDICE

Dear Hsiao Tong

Sorry for the delay.

We regret to inform that we do not have the video footage for this case.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 16 June, 2018 3:34 PM

To: claims@transcab.com.sg; 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>

Subject: RE: ACCIDENT INVOLVING SHC 5221K AND SH 9933G ALONG/AT AIRPORT BOULEVARD T3 TAXI QUEUE ON

02/12/2017

Hi.

We refer to the above matter.

Kindly advise if there is any video footage submitted by your client to support his version that third party reversed an collided onto his taxi.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 21 December 2017 12:14 PM

To: claims@transcab.com.sg

Cc: 'carrisalee@ava-ins.com' <<u>carrisalee@ava-ins.com</u>'; 'ireneng@ava-ins.com' <<u>ireneng@ava-ins.com</u>'; Foo, John (VWG Singapore) (<u>John.Foo@vw.com.sg</u>) <<u>John.Foo@vw.com.sg</u>); 'icewong@ava-ins.com' <<u>icewong@ava-ins.com</u>>
Subject: ACCIDENT INVOLVING SHC 5221K AND SH 9933G ALONG/AT AIRPORT BOULEVARD T3 TAXI QUEUE ON 02/12/2017

21 DEC 2017

Transcab Taxi Singapore

Dear Sir.

OUR REF

: CC4/AXA17023322/K1pb3

YOUR REF : P1680520 (SHC 5221K)

ACCIDENT INVOLVING SHC 5221K AND SH 9933G ALONG/AT AIRPORT BOULEVARD T3 TAXI QUEUE ON 02/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ComfortDelgro Engineering Pte Ltd acting on behalf of the owner of SH 9933G against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of <u>\$\$5,000.00</u> attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filling a claim against any of the involved Third Party(s), you are to keep
 us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Sent Message

This mail is associated with:

*SH9933G (C0467050) [SHC5221K]

TP

COMFORTDELGRO ENGINEERING Dec 2 2017 12:00AM [TRANS-CAB SERVICES PTE LTD] ComfortDelGro Engineering Pte Ltd

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 16/06/2018 15:38 PM.

From To

cynthia.loh@axa.com.sg

CC

AXA SG; chewht@lkkauto.com

Subject

Re: <Seek Instruction> C0467050 / P1680520

Hi Cynthia,

We refer to the above matter.

We have submitted a copy of third party video footage to you via Accellion.

From third party video footage, it shows that third party was moving forward slowly and stopped. His taxi did not reverse as reported by OID.

In view of the above, kindly advise if we may proceed to settle the matter under BOLA S27 or else advise further instruction.

Thank you.

Hsiao Tong

DID: 6742 3197

Print Sent Message

This mail is associated with:

*SH9933G (C0467050) [SHC5221K]

COMFORTDELGRO ENGINEERING Dec 2 2017 12:00AM ITRANS-CAB SERVICES PTE LTD] ComfortDelGro Engineering Pte Ltd

From

LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 28/07/2018 11:42 AM.

To

vale.oh@axa.com.sg

CC

AXA_SG; chewht@lkkauto.com

Subject

Re: <Seek Instruction> C0467050 / P1680520

Hi,

We refer to the above matter.

We have uploaded a copy of third party video footage in Merimen.

From third party video footage, it shows that third party was moving forward slowly and stopped. His taxi did not reverse as reported by OID.

In view of the above, kindly advise if we may proceed to settle the matter under BOLA S27 or else advise further instruction.

Thank you.

Hsiao Tong DID: 6742 3197

<-- Original Message -->

From: LKK HO

To: cynthia.loh@axa.com.sq CC: AXA_SG; chewht@lkkauto.com Sent On: 07/07/2018 08:49 AM Subject: Re: C0467050 / P1680520

Hi Cynthia,

We refer to our email dated 16/06/2018.

Kindly let us have your instruction.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: cynthia.loh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 16/06/2018 03:38 PM Subject: Re: C0467050 / P1680520

Hi Cynthia,

We refer to the above matter.

We have submitted a copy of third party video footage to you via Accellion.

From third party video footage, it shows that third party was moving forward slowly and stopped. His taxi did not reverse as reported by OID.

In view of the above, kindly advise if we may proceed to settle the matter under BOLA S27 or else advise further instruction.

* Thank you.

Hsiao Tong

DID: 6742 3197

From:

Do-Not-Reply <do-not-reply@merimen.com>

Sent:

Saturday, 28 July 2018 3:00 PM

To:

vale.oh@axa.com.sg Hsiao Tong (LKKAuto)

Cc: Subject:

Re: <Seek Instruction > C0467050 / P1680520

This mail is associated with:

*SH9933G (C0467050)

[SHC5221K]

TP

COMFORTDELGRO ENGINEERING Dec 2 2017 12:00AM [TRANS-CAB SERVICES PTE LTD] ComfortDelGro Engineering Pte Ltd



Hi

D---

We can't see any accident impact from the video, please advise, thanks.

VO

<-- Original Message --> From: LKK HQ

To: vale.oh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 28/07/2018 11:42 AM Subject: Re: C0467050 / P1680520

Hi,

We refer to the above matter.

ATTRIBUTED THAT THERE WAS A SLIGHT TOUCH BUT ATTRIBUTED IT TO TIP'S REVERSING. HE ATTEMPTED TO PUT THE BLAME TO TIP BY TOUSTING THE FACT IF NOT FOR THE CC FOOTAGE. WE ARE OF THE OPINION THAT IT IS A WEAK CASE IN THE EVENT OF LITIGATION. SOMETIME. IT IS NOT POSSIBLE TO SINGLE OUT THE IMPACT BETWEEN VEHICLES BY VISION AS THE IMPACT IS SLIGHT.

We have uploaded a copy of third party video footage in Merimen.

From third party video footage, it shows that third party was moving forward slowly and stopped. His taxi did not reverse as reported by OID.

COST

In view of the above, kindly advise if we may proceed to settle the matter under BOLA S27 or else advise further instruction.

Thank you.

Hsiao Tong DID: 6742 3197

<-- Original Message -->

From: LKK HQ

To: cynthia.loh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 07/07/2018 08:49 AM Subject: Re: C0467050 / P1680520

Hi Cynthia,

We refer to our email dated 16/06/2018.

Kindly let us have your instruction.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: cynthia.loh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 16/06/2018 03:38 PM Subject: Re: C0467050 / P1680520

Hi Cynthia,

We refer to the above matter.

We have submitted a copy of third party video footage to you via Accellion.

From third party video footage, it shows that third party was moving forward slowly and stopped. His taxi did not reverse as reported by OID.

In view of the above, kindly advise if we may proceed to settle the matter under BOLA S27 or else advise further instruction.

Thank you.

Hsiao Tong DID: 6742 3197

This is an auto-generated email. Do not reply to this email.

Sent by : Vale Oh (AXA Insurance Pte Ltd)

Print Received Message

This mail is associated with:

*SH9933G (C0467050) [SHC5221K]

TP

COMFORTDELGRO ENGINEERING Dec 2 2017 12:00AM [TRANS-CAB SERVICES PTE LTD]

ComfortDelGro Engineering Pte Ltd

From

AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 05/11/2018 09:29 AM.

To

vale.oh@axa.com.sg; LKK_HQ AXA_SG; chewht@lkkauto.com

CC Subject

Re: <Seek Instruction> C0467050 / P1680520

Hi Hsiao Tong

Pls proceed, tks

VO

<-- Original Message -->

From: LKK_HQ

To: vale.oh@axa.com.sq

CC: AXA_SG; chewht@lkkauto.com Sent On: 28/10/2018 10:11 AM Subject: Re: C0467050 / P1680520

Hi Vale,

We have forwarded a copy of video footage to insured as per instruction. However there was no response from OI up-to-date.

Kindly let us have you instruction as third party is chasing for settlement.

Thank you,

Hsiao Tong

<-- Original Message -->

From: AXA_SG

To: vale.oh@axa.com.sg; LKK_HQ CC: AXA_SG; chewht@lkkauto.com Sent On: 25/09/2018 09:51 AM Subject: Re: C0467050 / P1680520

Hi Hsiao Tong

Refer to your email below.

Please get back to Insured on the video footage, thanks

VO

<-- Original Message -->

From: LKK HQ

To: vale.oh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 21/09/2018 08:37 AM Subject: Re: C0467050 / P1680520

Hi Vale,

We refer to your below email.

Sometime, it is not possible to single out the impact between vehicles by vision as the impact is very slight. Our insured driver reported that third party reversed and there was slight touch between both vehicles. From the video, third party taxi did not reverse.

There was no video/ evidences form our insured.

In view of the above, kindly let us have your instruction in order for us to proceed further.

Thank you.

Hsiao Tong DID: 6742 3197

<-- Original Message -->

From: AXA SG

To: vale.oh@axa.com.sg; LKK_HQ CC: AXA_SG; chewht@lkkauto.com Sent On: 28/07/2018 02:56 PM Subject: Re: C0467050 / P1680520



Hi

We can't see any accident impact from the video, please advise, thanks.

VO

<-- Original Message -->

From: LKK_HQ

To: vale.oh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 28/07/2018 11:42 AM Subject: Re: C0467050 / P1680520

Hi,

We refer to the above matter.

We have uploaded a copy of third party video footage in Merimen.

From third party video footage, it shows that third party was moving forward slowly and stopped. His taxi did not reverse as reported by OID.

In view of the above, kindly advise if we may proceed to settle the matter under BOLA S27 or else advise further instruction.

Thank you.

Hsiao Tong DID: 6742 3197

<-- Original Message -->

From: LKK_HQ

To: cynthia.loh@axa.com.sg CC: AXA_SG; chewht@lkkauto.com Sent On: 07/07/2018 08:49 AM Subject: Re: C0467050 / P1680520

Hi Cynthia,

We refer to our email dated 16/06/2018.

Kindly let us have your instruction.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: cynthia.loh@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com Sent On: 16/06/2018 03:38 PM Subject: Re: C0467050 / P1680520

Hi Cynthia,

We refer to the above matter.

We have submitted a copy of third party video footage to you via Accellion.

From third party video footage, it shows that third party was moving forward slowly and stopped. His taxi did not reverse as reported by OID.

In view of the above, kindly advise if we may proceed to settle the matter under BOLA S27 or else advise further instruction.

Thank you.

Hsiao Tong DID: 6742 3197

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 13 December 2018 3:34 PM

To:

'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'

Subject:

Your Ref: T1217/ SH 9933G/ WT(st) *Our Ref: CC4/AXA17023322/K1pb3 [ACCIDENT INVOLVING SHC 5221K(AXA) & SH 9933G ON 02/12/2017]

Your Ref: T1217/ SH 9933G/ WT(st)

Without Prejudice

Our Ref: CC4/AXA17023322/K1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 5221K(AXA) & SH 9933G ON 02/12/2017

We refer to the above matter.

We propose settlement at a global sum of \$960.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) # 1050(01i+17)

From:

William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent:

Tuesday, 18 December 2018 10:22 AM

To: Cc: Hsiao Tong (LKKAuto) KKLau; Aileen Tan Lee Noi

Cc: Subject:

Re: Your Ref: Your Ref: CC4/AXA17023322/K1pb3 [ACCIDENT INVOLVING SHC

5221K(AXA) & SH 9933G ON 02/12/2017]

Without Prejudice.

Dear Ms Hsiao Tong

Preceding email refers.

We spoke a moment ago.

As negotiated, we hereby confirm settlement at global sum of \$1,050.00.

Kindly forward your discharge voucher.

Thank you.

Best Regards William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off: 62148737 | Fax: 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 13 December 2018 3:34 PM

To: William Tan Thoo Seng; Catherine Koh Mui Gek

Subject: Your Ref: T1217/ SH 9933G/ WT(st) *Our Ref: CC4/AXA17023322/K1pb3 [ACCIDENT INVOLVING SHC

5221K(AXA) & SH 9933G ON 02/12/2017]

Your Ref: T1217/SH 9933G/WT(st)
Our Ref: CC4/AXA17023322/K1pb3

Without Prejudice

Dear Sirs/Mdm.

ACCIDENT INVOLVING SHC 5221K(AXA) & SH 9933G ON 02/12/2017

We refer to the above matter.

We propose settlement at a global sum of \$960.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 21 December, 2017 12:14 PM

To: claims@transcab.com.sg

Cc: 'carrisalee@ava-ins.com'; 'ireneng@ava-ins.com'; Foo, John (VWG Singapore)

(John.Foo@vw.com.sg); 'icewong@ava-ins.com'

Subject: ACCIDENT INVOLVING SHC 5221K AND SH 9933G ALONG/AT AIRPORT

BOULEVARD T3 TAXI QUEUE ON 02/12/2017

21 DEC 2017

Transcab Taxi Singapore

Dear Sir,

OUR REF : CC4/AXA17023322/K1pb3 YOUR REF : P1680520 (SHC 5221K)

ACCIDENT INVOLVING SHC 5221K AND SH 9933G ALONG/AT AIRPORT BOULEVARD T3 TAXI QUEUE ON

02/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ComfortDelgro Engineering Pte Ltd acting on behalf of the owner of SH 9933G against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of <u>\$\$5,000.00</u> attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following If not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- · Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep
 us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s). AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Our Ref : T1217/ SH 9933G /WT(s	st)		ENG	INEERING
Your Ref :			ComfortDelGro	Engineering Pte Ltd
Date : 19-Dec-17		xi Claims Dept	205 Braddell Ro	and Singapore 579701
AXA Insurance Pte Ltd	59 Loyang Singapore	Drive 4th Fir		ainline +65 6383 6280 similie +65 6280 9755
8 Shenton Way	Singapore	500505	7.000	www.cdge.com.sg
#24-01, AXA Tower			Company	Regionalisi No. 108400047A
Singapore 068811				Workshops
Attn : Motor Claims Department	WITHOU	JT PREJUDICE		Braddell Road Singapore 579701
Dear Sir				Loyang 59 Loyang Orive
ACCIDENT INVOLVING OUR TA	XI SH 9933G	YOUR INSURED	SHC5221K	Singapore 508969
AND OTHER		ON <u>02.12.17</u>		Sin Ming 383 Sin Ming Drive Singapore 575717
We are the authorised repair workshop for				Pandan 45 Pandan Road
of motor vehicle No : SH 9933G which insured vehicle. The vehicle owner and to		CONTRACTOR OF THE CONTRACTOR OF THE CONTRACTOR	Carlo Decision Constitution of the Constitutio	Singapore 609286
authorized us to assist them in presenting for all applicable matters arising from the	g their claims again	nst the party respon		320 Ubi Road 3 Singapore 408649
				Senako 24 Senako Loop
As the accident was caused by the negligent we are submitting these claim for your co	HTTM IN HELETEN NORTH HER HELETEN IN HELETEN	ENGLISHED THE PROPERTY OF THE		Singapore 758156
TAXI OWNER'S CLAIM				7 Sungel Kadut Way
1 Cost of Repair			\$ 353.10	Singapore 726791
25 days Loss of Rental @		per day	\$ 625,95	Yishun Industrial Park A
3 Survey Report Fees (Surve 4 GIA / LTA Search Fee	eyed by M/s LKK)	14	\$ -	Singapore 768732
5 GIA / Police Report Fees		-	\$ -	
6 Towing / Medical / Transporation Fe	es		\$ -	
		Sub Total:		
HIRER'S CLAIM	2000		757 75220202	
7 days Loss of Income @	\$ 80.00		\$ 400.00	e
		Total Claims:	\$ 1,379.05	
We enclosed herewith the following docu		he claims: -		
 a) Original repair bill and photostat pho 	otographs	8	pcs	
b) LTA search slip/s of :	-			
5. P. C.	9933G			
 Letter of authority from owner / hirer (X) Photocopie/s of Accident Scene P 	17	in Common of 1 1 D	ID:	
() Witness statement/s (x) Rental R		fic Compound () P	ire.	
Kindly look into the matter and let us hea as soon as possible.	r from you on the s	ettlement of the sai	d claims	
Please note that it is a condition of any se prejudice to any personal injury claim (if a			ut	
Yours faithfully				
William Tan				
Deputy Manager				

This is a computer generated letter. No signature is required.

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg





CDGE Claims Department







From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 27 September 2018 11:24 AM

To:

'claims'

Cc:

'jasminetan'; zhewei.kek@transcab.com.sg

Subject:

RE: ACCIDENT INVOLVING SHC 5221K [AAD1712-047] AND SH 9933G ALONG/AT

AIRPORT BOULEVARD T3 TAXI QUEUE ON 02/12/2017

Attachments:

SH9933G doa 021217_mp4; IMG_9177.jpg; IMG_9175.jpg

Without Prejudice

Hi Wai Yin,

Thank you for your email.

As per AXA instruction, we attached here with a copy of third party video and scene photos for your easy reference. From third party video footage, it shows that third party was moving forward slowly and stopped. His taxi did not reverse as reported by our insured driver.

We are of the view that we would have to resolve the matter based on BOLA 27.

If you feel strongly against our settlement offer to the third party, kindly let us have them in writing within the next 7 days i.e. by 05/10/2018, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims <claims@transcab.com.sg>
Sent: Thursday, 20 September 2018 5:16 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'jasminetan' <jasminetan@transcab.com.sg>; zhewei.kek@transcab.com.sg; claims@transcab.com.sg

Subject: RE: ACCIDENT INVOLVING SHC 5221K [AAD1712-047] AND SH 9933G ALONG/AT AIRPORT BOULEVARD T3

TAXI QUEUE ON 02/12/2017

WITHOUT PREJUDICE

Dear Hsiao Tong

Sorry for the delay.

We regret to inform that we do not have the video footage for this case.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Saturday, 16 June, 2018 3:34 PM

To: claims@transcab.com.sg; 'Jasminetan@transcab.com.sg; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; 'Zhe Wei' (zhewei.kek@transcab.com.sg) <zhewei.kek@transcab.com.sg>

Subject: RE: ACCIDENT INVOLVING SHC 5221K AND SH 9933G ALONG/AT AIRPORT BOULEVARD T3 TAXI QUEUE ON

02/12/2017

Hi.

We refer to the above matter.

Kindly advise if there is any video footage submitted by your client to support his version that third party reversed an collided onto his taxi.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 21 December 2017 12:14 PM

To: claims@transcab.com.sg

Cc: 'carrisalee@ava-ins.com' <<u>carrisalee@ava-ins.com</u>'; 'ireneng@ava-ins.com' <<u>ireneng@ava-ins.com</u>'; Foo, John (VWG Singapore) (<u>John.Foo@vw.com.sg</u>) <<u>John.Foo@vw.com.sg</u>); 'icewong@ava-ins.com' <<u>icewong@ava-ins.com</u>>
Subject: ACCIDENT INVOLVING SHC 5221K AND SH 9933G ALONG/AT AIRPORT BOULEVARD T3 TAXI QUEUE ON 02/12/2017

21 DEC 2017

Transcab Taxi Singapore

Dear Sir.

OUR REF

: CC4/AXA17023322/K1pb3

YOUR REF : P1680520 (SHC 5221K)

ACCIDENT INVOLVING SHC 5221K AND SH 9933G ALONG/AT AIRPORT BOULEVARD T3 TAXI QUEUE ON 02/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ComfortDelgro Engineering Pte Ltd acting on behalf of the owner of SH 9933G against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We also wish to advise that there is an excess of \$\frac{\cup{S\$5,000.00}}{\cup{otherwise}}\$ attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep
 us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg / chewht@lkkauto.com or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING

i 40 SH9933G , SHC5221K

ON 02-Dec-17 22:25

ALONG

T 3 LINK SOUTH (STAND TAXI)

1 / We

KWAN WEI GUANG

(Hirer) NRIC No.:

58205083C

and/or

(Relief) NRIC No .:

Taxi Number

SH9933G

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of

"ComfortDelGro Engineering Pte Ltd".

Date

04-Dec-2017

Name of Hirer

KWAN WEI GUANG

Hirer NRIC

58205083C

Signature:



Address

662 YISHUN AVENUE 4 #05-253

760662

Contact No.

96993931



CLAIM REF

C0467050

INSURED

TRANS-CAB SERVICES PTE LTD

DISCHARGE VOUCHER

We, ComfortDelgro Engineering Pte Ltd confirm that by letter of authorisation dated <u>04/12/2017</u>, we are authorised to and do hereby give this discharge for ourselves and on behalf of <u>Comfort Transportation Pte Ltd</u> and the Hirer Kwan Wei Guang of vehicle no. SH 9933G.

Now we ComfortDelgro Engineering Pte Ltd for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars <u>One Thousand Fifty</u> only (<u>SS1,050.00</u>) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against <u>AXA INSURANCE PTE LTD</u> and/or their Insured and/or the driver of vehicle no (<u>SHC 5221K</u>) arising out of an accident with (<u>SH 9933G</u>) on 02/12/2017.
- b) declare that AXA INSURANCE PTE LTD and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. <u>SHC</u> <u>5221K</u> arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of ComfortDelgro Engineering Pte Ltd is made without any admission of liability whatsoever on the part of AXA INSURANCE PTE LTD and/or their Insured and/or the driver of vehicle no. SHC 5221K.

Dated this	, 2	6 day of Secomber	20_[8
Signed by	y	(AUTHORISED SIGNATORY)	
Company	Stamp	CONFORMED ENGINEERING FIE CHI 68 LONANG DRIVE SPIGNORE SUSSES	COMFORTOELGRO ENGINEERING PTE ITS
Witness	3 :-	-	
Name I/C No	-	COMPRISE OF THE ASSESSMENT AND LIST	
Address	-	SPLOVANO DILIVE. SPIGNPORE SUBBIS	The contents of this document apply to vehicle damages only
AXA Insura	nce Pte L	.td (Company Reg. No. 199903512M)	All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

AXA Insurance Pte Ltd (Company Reg. No. 199903512M) 8 Sheriton Way, #24-01 AXA Tower, Singapore 068811 Customer Centre #81-01

Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg.



A member of COMFORIDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

Married + 95 State State Passendo + 66 State State

Wintestinge

50 Layerg Drive Singapore 505965 353 Sin Mirry Drive Singapore 5753 t.P. 45 Pancers Rised Singapore 60538 24 Sensiti Long Singapore 758/96 7 Surger Kashit View Strippoors 7287 B Data Avenue 1 Singapore 538537 100 Lts Road 3 Singapore 608685

> COMPANY REG. NO.: 199506048W Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHKNTON WAY AXA TOWKR SINGAPORE SG 068811

Description: 3P 02.12.2017

CONTACT NO: 63387288

VEHCLE NO SH 9933G

TNV. NO/DATK 91346792 18.12.2017

MAKK HYUNDAI

JOB NO. 305094823

MODEL. CONTO

ODOMETER READING

DATE OF REG 17.03.2017

DATK/TIME IN 04.12.2017 13:35

CHASSIS CODE

KMHC851CVHU022745

Oty Unit Price WDisc

Net

S/No Part No.

PART REQUISITION

SUB-TOTAL

0.00

JOB NATURE

0001 20-05

0002 J.

0003 23-502 REAR BUMPER MAT

PANKI, BRATING

SPRAYPAINT ON AFFECTED ARRA

100.00 180,00

50.00

100.00 180.00

50,00

SUB-TOTAL

330:00

ComfortDelGro Engineering Pte Ltd A member of COMFORTDELCHO

Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. AMOUNT BANK/CHQ No. 8010010 91346792 353.10

Kindly note that no receipt shall be issued unless requested.

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

AXA INSURANCE PTE LTD

SINGAPORE SG 068811

CONTACT NO: 63387288

#24-01 8 SHENTON WAY AXA TOWER

8010010

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

201 Monthly Road Singapore 179721 Marries - 65 6361 6260 Financia - 65 6260 6760

Weirkhlande

7 Surger Kestell Way Simplesco 7297 R. 8 Colle Assense 1 Simplesco 520137

COMPANY RKG, NO.: 199506048W

VEHCLE NO SH 9933G

TNV. NO/DATE 91346792 18:12.2017

MAKK HYUNDAT

JOB NO. 305094823

MODEL. CINOI

ODOMRPER READING

DATE OF REG 17.03.2017

DATK/TIME IN 04.12.2017 13:35

CHASSIS CODE KMHC851CVHU022745

Items total

330.00

Add GST @

7.000 %

23.10

Invoice amount

353.10

Issued by

KATHERINETAN 18.12.2017 16:30:41

Repair type : (LSO/57/57 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

A member of COMFORIDELGRO Head Office:

205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. BANK/CHQ No. **AMOUNT** 8010010 91346792 353,10

Kindly note that no receipt shall be issued unless requested.

Our Ref: CT17120111

Date: 18 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

02/12/2017 @ 22:25 hrs

ALONG

T3 LINK SOUTH TAXI STAND

INVOLVING

SHC5221K

We refer to the above-mentioned accident and wish to inform that Comfort Transportation Pte Ltd is the registered owner of the taxi bearing vehicle registration number SH9933G (the "Taxi"). The Taxi was hired to KWAN WEI GUANG IC NO S8205083C a registered hirer-operator of Comfort Transportation Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with India International Insurance Pte Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay Executive, Fleet Safety

This is a computer generated letter. No signature is required.

NAME OF DRIVER
NAMEO
DATE
FROM TO
G THAVELLED (KMI)
MILEAGE READING
WILEAUS 7
Ar-
z S
DAIE DAIE

...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adı	Submitted	Ins Authred	Status	
Main	05 Dec 2017		07 Dec 2017 09:43 Edit Adj Rpt	S\$330.00 Edit Estimat	5\$3	330.00 ew Rpt	100000000000000000000000000000000000000	Pending f Report Cancel Ca	or Survey
	Hain	R	eference	Claim	Details	$\neg \Gamma$	Documents		Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by insurer]		
Insured:	TRANS-C	AB SERVICES PT	ELTD, Co. Reg. N	o.: 200303878K					
Main Claimant:	COMFORT	TRANSPORTAT	ION PTE LTD, C	Reg. No.: 199	303821R				
Vehicle Reg No.:	SH9933	G		Dat	e of Loss:		7 00:00 - :59 and 15 Days From	LTA Reg Date	(Man Yr))
Claim Type:	TP / C04	67050			cy/Cover é No.:	P1680520 (Third Party Only)		
Vehicle Reg. No. (Insured):	SHC5221	K			cy No. simant):	MCOM0015			
				The second secon	ess:	5\$5,000.00	Contraction of the Contraction o		
Repairer:	ComfortD	elGro Engineeri	ng Pte Ltd (Loyan	g) 59 Loyang Dr	ive, 5089	59 Loyang + 7	el: 6214 8300		
Handling Insurer:	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 728	B [Handled by	Vale Oh	- 6880 4897	1		
Claimant's Insurer:	India Inte	ernational Insur	ance Pte Ltd (HQ)	- Tel: 6347610	0:				
Adjuster:	18/12/20		Ltd (HQ) - Tel: 62	56-3561 [Ha	ndled by N	ALVIN ANG	WEI KUN) [F	inal Rpt du	e
Driver/Custo dian (Insured):		BEE (), NRIC: S	i1104638Z						
Adj Asg. Remarks:	TP IS ARC	WORKSHOP.							
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Due Date	Priority	Type Task	Group Subject	t Handler	Assign	ned By	Completed On	Created (On Done

Claim Documents

*SH9933G (C0467050)
[SHC5221K]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 2 2017 12:00AM
[TRANS-CAB SERVICES PTE LTD]
ComfortDelGro Engineering Pte Ltd

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3	07/12/17 09:33	EMAIL	0	Load PDF	
4	07/12/17 09:33	ESTIMATE & GIA REPORT	0	Load PDF	
5	07/12/17 09:33	GIA REPORT OF SH9933G (TP)	0	Load PDF	
6	07/12/17 09:33	GIA REPORT OF SHC5221K (INSD)	0	Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/12/17 12:22	TP ESTIMATE- MARKED	0	Load PDF	
2	31/01/18 13:40	Scene photos from TP	0	Load PDF	
3	28/10/18 10:09	Email to OI dd 270918	0	Load PDF	
4	14/01/19 09:32	WORKSHOP INVOICE	0	Load PDF	
5	14/01/19 09:32	AUTHORISATION TO ACT FORM	0	Load PDF	
6	14/01/19 09:32	DISCHARGE VOUCHER	0	Load PDF	
7	14/01/19 09:32	RENTAL RECEIPT	0	Load POF	
8	14/01/19 09:32	RENTAL MILEAGE	0	Load PDF	
9	14/01/19 09:32	LOD	0	Load PDF	
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Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

NOTE: TO BE COMPLETED) BY	SURV	EYOR
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TEAM		
$\vdash \Delta M$		

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SHC5221K (Insd veh)	Model:	HYUNDAI IONIQ HYBRID 1.6	
SH9933G (TP veh) Date of Accident: 02/12/2017				GLS DCT (A)	
0.1.10.0.0.0.			1 1 1		
Global Sum Settlen	nent : [X] Yes	Lal	No		
Repair Estimate		: \$	1,847.16		
Final Repair Cost		: \$	353.10	100 1	
Loss of Token Sum		: \$	200.00	4.00 days at \$50.00 per day	
Rental (if any)		: \$	500.76	4 days	
LTA / GIA Search F	ee	: \$	0.00		
Others:		: \$	0.00		
		: \$			
Final Settlement Su	ım (Global Sum)	: \$	1,050.00		
Is Third Party Wor below)	kshop GIA Registered	7 [X] YES [] NO (Kindly indicate	
A) For Non GIA F	Registered Workshop:		Agreed Liability _	(%)	
B) For GIA Regis	tered Workshop:		BOLA Applicable: _27_	Yes/ Ne BOLA Scenario No:	
BOLA Liability:	100(%)		Assessed Liability	(*):(%)	
* Assessed Lia	bility to be filled only for	chain c	allisions and for cas	es where BOLA does not apply.	
Remarks					
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Payment Instructi	on: Payee's Breakdow o Engineering Pte Ltd	n	; S	1,050.0	
Payment Instructi		n	; S ; S	1,050.0	

14 Jan JOANNE LEE KHANG MIN 2019 LKK Auto Consultants Pte Ltd Date

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607 198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/AXA17023322/K1PB3Q2

Date:

14/01/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd. Claimant Vehicle SH9933G

Policy No:

P1680520

No:

Insured Vehicle No:

SHC5221K

Date of Loss:

02/12/2017

Nature of Claim:

TP

Claim No:

C0467050

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SH9933G

Make & Model:

HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)

Engine No: Chassis No: G4LEGU327558

Reg. Date: Colour:

17/03/2017 (Man. Year: 2017)

Odometer:

KMHC851CVHU022745 88642 km

Engine Capacity:

1580 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

195/65 R15

Rear Tyre Size:

No

195/65 R15

Front Left Side:

Nexen 7 mm

Rear Left Side:

Nexen 7 mm

Front Right Side:

Nexen 7 mm

Rear Right Side:

Nexen 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		1,006.32	50.00	956.32	95.03
Miscellaneous Items	0.00		0.00	0.00	
Labour		720.00	280.00	440.00	61.11
Paintwork Labour		0.00	0.00	0.00	
Towing			0.00	0.00	
	Gross Total (S\$)	1,726.32	330.00	1,396.32	80.88
	+ GST 7.00/7.00% (S\$)	120.84	23.10	97.74	80.88
	Nett Amount (S\$)	1,847.16	353.10	1,494.06	80.88
	+ Loss of Use (4.0 x S	\$\$50.00/day) (S\$)	200.00		
	+ Car Rental (4.0 x S	\$125.19/day) (S\$)	500.76		
	9	Nett Liability (S\$)	1,053.86		
	Global Sun	Settlement (S\$)	1,050.00		

INSPECTION

Date of Assignment:

07/12/2017

Date Inspected: 07/12/2017 Inspected At: ComfortDelGro Engineering Pte Ltd

(Loyang)

59 Loyang Drive Singapore 508969 Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHEW HSIAO TONG

Page 2 of 4

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 Jan 2019)

Parts: 192 HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SH9933G)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER (CONSISTENT)	Repair	459.40 FL	*-FL
2	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Serviceable	294.80 FL	*-FL
3	1		*REAR BUMPER CLIP (NPA) (CONSISTENT)	Not Necessary	0.00 FL	*-FL
4	2		*REAR BUMPER STAY LH/RH (CONSISTENT)	Serviceable	138.10 FL	*-FL
5	1		*REAR BUMPER UNDER COVER (CONSISTENT)	Serviceable	270.00 FL	*-FL
6	2		*REAR BUMPER BRACKET (LH/RH) (CONSISTENT)	Serviceable	33.10 FL	*-FL
7	1		*REAR BUMPER RUBBER MAT (CONSISTENT)	Necessary	50.00FS	*50.00 FS
E#Fra	snchise	part. S=SpcN	ett. L=ListItemDisc.	20112-2012-31-0-2014-31	Constitutions.	SHANNAG
				Sub Total (S\$)	1,245.40	50.00
			- List Item Discount on L	tems 20.00/20.00% (S\$)	239.08	0.00
				Total Parts (S\$)	1,006.32	50.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING	New	350.00	100.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
		Gross Labour Cost (S\$)	720.00	280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >