

Shu Pei (LKKAuto)

From: Janice Goh Siew Geok (ECICS, Claims) <Janice_Goh@ecics.com.sg>
Sent: Wednesday, 27 December, 2017 9:17 AM
To: Shu Pei (LKKAuto); motorsurvey; ECICS Claims
Cc: Phoebe Jay Xie (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Admin A; Asher Sng (LKKAuto)
Subject: RE: Accident involving SHC7818B & your insured SJC 648Y dated 06.12.17 ***LKK
REF:CC4/ICS17023321/K1eb3
Attachments: SJC648Y.PDF

Dear Shu Pei

As requested, please see attachment.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 27 December, 2017 9:07 AM
To: motorsurvey; ECICS Claims
Cc: Phoebe Jay Xie (ECICS, Claims); Carrie Tan Chi Hui (ECICS, Claims); Janice Goh Siew Geok (ECICS, Claims); Lionel Chua Kok Keong (ECICS, Claims); Admin A; Asher Sng (LKKAuto)
Subject: RE: Accident involving SHC7818B & your insured SJC 648Y dated 06.12.17 ***LKK
REF:CC4/ICS17023321/K1eb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 8 December, 2017 12:26 PM

To: 'motorsurvey' <motorsurvey@ecics.com.sg>; ECICS Claims <claims@ecics.com.sg>

Cc: Phoebe Jay Xie (ECICS, Claims) <PhoebeJay.Xie@ecics.com.sg>; Carrie Tan Chi Hui (ECICS, Claims) <Carrie.Tan@ecics.com.sg>; Janice Goh Siew Geok (ECICS, Claims) <Janice.Goh@ecics.com.sg>; Lionel Chua Kok Keong (ECICS, Claims) <Lionel.Chua@ecics.com.sg>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Accident involving SHC7818B & your insured SJC 648Y dated 06.12.17 ***LKK REF:CC4/ICS17023321/K1eb3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 7818B at M/s ComfortDelGro Engineering Pte Ltd - Loyang.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 7 December, 2017 5:58 PM

To: 'motorsurvey' <motorsurvey@ecics.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Phoebe Jay Xie (ECICS, Claims)' <PhoebeJay.Xie@ecics.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Accident involving SHC7818B & your insured SJC 648Y dated 06.12.17

Dear Janice,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: motorsurvey [<mailto:motorsurvey@ecics.com.sg>]

Sent: Thursday, 7 December, 2017 5:53 PM

To: Lim Tien Siong <limts@cdge.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: Phoebe Jay Xie (ECICS, Claims) <PhoebeJay.Xie@ecics.com.sg>; motorsurvey <motorsurvey@ecics.com.sg>

Subject: RE: Accident involving SHC7818B & your insured SJC 648Y dated 06.12.17

Without Prejudice

Dear Tien Siong

Thank you for email.
We will appoint LKK for the survey.

Aside LKK

Please assist and arrange TP's survey.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: Lim Tien Siong [<mailto:limts@cdge.com.sg>]

Sent: Thursday, 7 December, 2017 3:00 PM

To: motorsurvey

Cc: Phoebe Jay Xie (ECICS, Claims)

Subject: Accident involving SHC7818B & your insured SJC 648Y dated 06.12.17

Officer in charge,

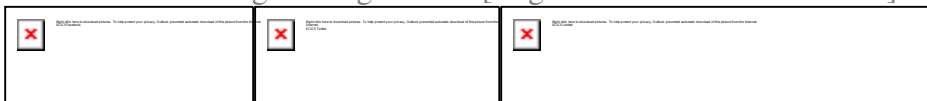
ECICS cases, **LKK** to survey the our client vehicle no: **SHC7818B**

Best Regards,
Lim Tien Siong
Taxi Crash Repair / ComfortDelgro Engineering Pte Ltd

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



This message may contain privileged and confidential information and is only intended for use by the addressee. No representation, warranty, guarantee or undertaking expressed or implied is made by ECICS Limited; as to the fairness, accuracy or completeness of any information, projections or opinions contained in this message. Any unauthorized disclosure, use or dissemination either in whole or in part is prohibited. If you are not the addressee indicated in his message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. Opinions contained herein are the personal opinions of the sender and do not necessarily represent the views of ECICS Limited.