

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 11 December, 2017 6:36 PM
To: mt_claim@lonpac.com
Cc: ericwoo@lonpac.com; llong@lonpac.com; 'GERALD POH WEE BIN'; Zaini (LKK Auto); Hsiao Tong (LKKAuto); Admin A
Subject: RE: YOUR REF: SKQ5152S / OUR REF: SLN3665X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) CAR IS IN THE WORKSHOP
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

Your ref: 17/17/17/VP05/020257
LKK ref : CC4/LPC17023313/ka3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Trans Eurokars Pte Ltd – Ubi Close.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 8 December, 2017 2:43 PM
To: mt_claim@lonpac.com
Cc: ericwoo@lonpac.com; llong@lonpac.com; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: YOUR REF: SKQ5152S / OUR REF: SLN3665X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) CAR IS IN THE WORKSHOP

Your ref: 17/17/17/VP05/020257
LKK ref : CC4/LPC17023313/ka3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Trans Eurokars Pte Ltd – Ubi Close.

Enclosed for your perusal is:
- TP's GIA report

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 7 December, 2017 11:52 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: YOUR REF: SKQ5152S / OUR REF: SLN3665X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) CAR IS IN THE WORKSHOP

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Thursday, 7 December, 2017 11:32 AM

To: assignments@lkkauto.com

Cc: MT_Claim_SG; jobithomas@eurokars.com.sg

Subject: FW: YOUR REF: SKQ5152S / OUR REF: SLN3665X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) CAR IS IN THE WORKSHOP

Our Ref : 17/17/17/VP05/020257

Dear Catherine,

Kindly proceed to survey the vehicle and revert to them on liability.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: jobithomas@eurokars.com.sg [<mailto:jobithomas@eurokars.com.sg>]

Sent: Thursday, 7 December, 2017 11:16 AM

To: GERALD POH WEE BIN

Cc: CHEW BENG KEE

Subject: YOUR REF: SKQ5152S / OUR REF: SLN3665X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) CAR IS IN THE WORKSHOP

YOUR REF: SKQ5152S / OUR REF: SLN3665X THIRD PARTY CLAIM (REQUESTING FOR SURVEY AND A DIRECT SETTLEMENT) CAR IS IN THE WORKSHOP

Dear Sir/Mdm,

Kindly arrange the survey of our client's vehicle ASAP.

Attached is the ESTIMATE, SAS REPORT, SKETCH PLAN for your perusal.

Best Regards.



Jobi Thomas

Insurance Claim Officer

TRANS EUROKARS PTE LTD

5 Ubi Close, Singapore 408605

D: (65) 6474 3003 **H:** (65) 9127 7928 **F:** (65) 6746 0660

E: jobithomas@eurokars.com.sg