#### Vic (LKKAuto)

From:

Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Sent:

Thursday, 29 March, 2018 11:26 AM

To:

Vic (LKKAuto); Admin A; Shu Pei (LKKAuto); Asher Sng (LKKAuto)

Cc:

Irene Tay; Alfred Toh; KKLau; Hsiao Tong (LKKAuto)

Subject:

RE: <SEEK MANDATE> RE: CTP REF NO.SNM17D06973C02 LKK REF NO.

CC6/CTI17023298 - ACCIDENT INVOLVING SKJ9127B AND SKB5937Z ON 05

DECEMBER 2017

LKK REF NO: CC6/CTI17023298

CTI REF NO: SNM17D06973C02/7 (SKJ9127B)

Dear Vic

We refer to your email of 27 March 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$4,270.85.

Meanwhile, please forward a copy of your letter to Insured for our file.

#### Regards

Alfred Toh Senior Executive Claims Department China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #15-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID:

+65 6389 6183

FAX:

+65 6224 7175/6224 7478

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

Website: www.sg.cntaiping.com

#### Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd, except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, Is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

Sent: Tuesday, March 27, 2018 12:00 PM To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupei@lkkauto.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh

<alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> RE: CTP REF NO.SNM17D06973C02 LKK REF NO. CC6/CTI17023298 - ACCIDENT

INVOLVING SKJ9127B AND SKB5937Z ON 05 DECEMBER 2017

CTI REF - SNM17D06973C02 LKK REF - CC6/CTI17023298/Ahb3

Dear Irene.

### ACCIDENT INVOLVING VEHICLES SKJ 9127B (OI) AND SKB 5937Z (TP) ON 05/12/2017

We refer to the above matter.

It was reported that the Insured vehicle had collided to the TP vehicle while entering the car park. A copy of TP video footage was attached for your reference. Based on the footage, TP vehicle was keeping to the rightmost side when the collision happened.

We tried to contact the Insured Driver Mdm Tan but to no avail. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from OI/OID till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer MG SOLUTION PTE LTD is as follows:

TP CLAIMED	REVISED - TO OFFER		
Cost of Repair (w/gst)	\$ 9,685.56	\$	3,905.50
Loss of Use (\$80 x 6 days)	\$ 480.00	\$	360.00 (\$60 x 6 days)
LTA Search Fee	\$ 5.35	\$	5.35
TOTAL	\$ 10,170.91	\$	4,270.85

#### Breakdown of days is as follows:

Recommended Days		4 days
Weekends / Downtime		
	TOTAL	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAuto)

Sent: Tuesday, 16 January, 2018 5:13 PM

To: 'Irene Tay'

Cc: Admin A; Shu Pei (LKKAuto); Asher Sng (LKKAuto); Vic (LKKAuto); 'Claims Dept of CTI'; Alfred Toh Subject: RE: CTP REF NO.SNM17D06973C02 LKK REF NO. CC6/CTI17023298 - ACCIDENT INVOLVING SKJ9127B AND SKB5937Z ON 05 DECEMBER 2017

Your Ref: SNM17D06973C02 Our Ref: CC6/CTI17023298/Ahb3

WITHOUT PREJUDICE

Dear Irene,

We refer further to our below email.

We had inspected TP vehicle SKB 5937Z at M/s MG Solution Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Irene Tay [mailto:irene.tay@sg.cntaiping.com] Sent: Wednesday, 13 December 2017 11:33 AM To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: CTP REF NO.SNM17D06973C02 LKK REF NO. CC6/CTI17023298 - ACCIDENT INVOLVING SKJ9127B AND

SKB5937Z ON 05 DECEMBER 2017

#### WITHOUT PREJUDICE

Dear Sir/Mdm.

We refer to the above matter and your email dated 11 December 2017.

We enclosed herewith a copy of our Insured GIA Report & Letter to our Insured for your attention.

Regards,

Irene Tay

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3, Anson Road, #16-00 Springleaf Tower, Singapore 079909

Co. Reg. No. 200208384E DID: 6389-6192

Fax: 6224 7175

Email: claimsdept@sg.cntaiping.com
Email: irene.tay@sg.cntaiping.com
Website: www.sg.cntaiping.com

## MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date

: 07/02/2018

Your Ref : CC2/CTI17023298/Ahb3 (SKJ 9127B)

To

: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn

: Motor Claims Department

Dear Sir/Mdm.

RE: ACCIDENT INVOLVING VEHICLE SKB 5937Z & SKJ 9127B ON 05/12/2017 AT ALONG TEMASEK AVENUE AND SIDE ROAD OF SUNTEC CITY TOWARDS CAR PARK F.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- Proforma Bill No.188034 @ S\$3,905.50 (Inclusive Of 7% GST) 1)
- Loss of Use @ S\$480.00 (6 Days x S\$80) 2)
- LTA Search @ S\$5.35 3)
- Authorisation to Act 4)
- GIA Report 5)

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,

Sharon

Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI17023298/Ahb3

27 MARCH 2018

NG YONG TENG 6 ENG KONG GARDEN SINGAPORE 599223

Dear Sir/Madam,

#### ACCIDENT INVOLVING SKJ 9127B AND SKB 5937Z ON 05/12/2017

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh

DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

## LETTER OF AUTHORITY

Name	: 1049	HEE KEONG					
Address	: BLK 7	COMMONNEALT	1 AVE				
	#09-62	4 SINGAPORE 14	5007				
Contact No	š						
TO: 0 F	UNIA TATOL	NG INSURANCE	E (CIN	GAPORE	) PTE	(71)	
	11111	The state of the s					
Dear Sirs,							
ACCIDENT II	NVOLVING	SKR 59372	AND	SIKA	27 B	_ON_	5/12/17
AT/ ALONG	TEMASEK	ARE AND S	IDE RUF	DOF S	SUNTE (	CITY	TOWARDS
						C-AR	PARKF
I/We,	FONG CHEE	KEON6			am/are t	he regis	tered owner of
motor car n	o. SKB	54378					
Please note	that I have as	signed all compens	ations mor	nies due to	me/us in	the abo	ove said accident
	SOLUTION PT						
		ou to release all cor					
		JTION PTE LTD and norized to collect th				te to ivi)	2 1419 2010 11014
Thank you							
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,						Λ	
	1				( )	1	
4				9000-100%	Su	$\sim$	
	of Claimant			Witne	ess By		

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN1520071702

Claim No : SNM17D06973C02/7(SKJ9127B)

Claimant : FONG CHEE KEONG

Amount : \$\$4,270.00

SINGAPORE DOLLARS FOUR THOUSAND TWO HUNDRED SEVENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKB 5937% Insured Vehicle No. : SKJ 9127B

Date of Loss

: 05.12.2017

Place of Accident :SUNTEC CITY CAR PARK ENTRANCE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NG YONG TENG

Driver Name

: TAN CHIEW PENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in)

ss 4,270.00

-----

Claimant Name:

NRIC NO : S7233107 H

: 16 (04 (7018

Signature

Date



GST Reg. No.: 201427944N

#### MOTOR CLAIM DISCHARGE

INSURED: FORZA CHEE KEONG	
CAR/ LORRY/CYCLE: REG NO:SKB 59372	POLICY NO:
ACCIDENT CLAIM NO:	
I / We confirm that I / we hav	e taken delivery of Car / Lorry / Motor Cycle
Registered No. SKB 5937 8	from the repairers,
Messrs M6 SCLUTION PTE LTO	
And that all repairs necessary as a result of an accid	ent in which the said vehicle was Involved on or
about the	ve been completed to my / our satisfaction, and tha
I / we have no further claim on the above company	in Respect thereof.
	for
Date: Signature:	
Co's Stamp: NRIC No:	
7/12/7017 - PRI	Vehicle 1a = 7/12/2017
10/12/2017 - Sunday	1 1 1 1 1 1 1 2017
	Lov- 6 days x \$ 80
	= \$480
	= B 4 8 V

# MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

INVOICE No: TI 189096

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

PB No: 188034

NO. 3 ANSON ROAD #16-00 SPRINGLEAF TOWER SINGAPORE 079909

Date: 17-April-2018

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SKB 5937Z

OTV	DESCRIPTION	AMOUNT		
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$	3,650.00	
	BEFORE GST 7% GST		3,650.00 255.50	
	TOTAL	\$	3,905.5	

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature





## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 20-1427944-N)

## PROFORMA BILL

Bill To:

Bill No.: 188034

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

NO. 3 ANSON ROAD

Date: 07-February-2018

#16-00 SPRINGLEAF TOWER SINGAPORE 079909

Vehicle Number: SKB 5937Z

ATTN: MOTOR CLAIMS DEPARTMENT

QTY	CLAIM	AMOUNT	
QTY 1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$	3,650.00
	BEFORE GST 7% GST		3,650.00 255.50
	TOTAL		3,905.50

Tax Invoice will be issue upon amount finalised.

Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis with sole intention of resolving the matter amicably without parties resorting to legal proceeding. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Co's stamp & Authorised Signature

## Vehicle Insurance Particulars Result

Vehicle No.

Incident Date/Time

Insurance Company Name

SKJ9127B

05 Dec 2017 / 11:50:00

CHINA TAIPING INSURANCE (SINGAPORE) PTE

LTD

Print

ОК

Save as PDF



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

06 Dec 2017 / 09:06:52

Receipt Date/Time: 06 Dec 2017 / 09:06:52

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-171206-000218

Previous Receipt No.:

	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Poer	ilt of Insurance Enquiry - SKJ9127B		(/		
	t 05 Dec 2017/11:50:00				
	rance Co: CHINA TAIPING INSURANC	E (SINGAPORE) PTE LTD			
1	Insurance Enquiry - SKJ9127B				
	Enquiry Fee		5,00	0.35	5.35
	20171206090536802075				
		Sub-Total	5.00	0.35	5.35
		<b>Total Before Rounding</b>	5.00	0.35	5.35
		Rounding Difference			0.00
		Total Amount Payable			5,35
		Paid By			
		20171206090546541	Direct Debit: eNETS Debit (Internet Banking)		5.35
		Total			5.35
		Cash Change			0.00
		Tendered Amount			5.35
		Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.