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INS. CASE OWNER		/DAI1702 37		(1 / (1 / 1) to	AC:
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Surveyor:			+	Registered in Merimen	
Pre-assign / CCU	FTF				
-	8GF 9817L		Claim No.	74109/F	14
Insured Vehicle No		_	15UNT 160	-	
Name of Insured	-		Policy No.		
Insured Tel No.	:HP:	05 12 A	Make / Model		
Excess Sec II :S\$			Place of Accide	mi:	
Is driver the owner		Accident :	OLCIA DEDOL	RT: YES / NO : TP GI/	DEBORT-VES / NO
If NO. Driver Nan Driver Tel !	No.; (V/I	L YES / NO)	Insured Liabilit		nal? Yes/No
STC 774	<u> </u>				
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FINAL PAYMENT	Date/Time: 74 91 F Confirm w		110	Emgil Call	
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From Date STC7719 E. YERGIN 2008 Feb. Sample State St	ASS	SIGNMENT		28/02/08
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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Interna	ationale Des Experts En Autom	obile
DIRECT ASIA INSURA	ANCE (SINGAPORE) PL	Ref : CC6/DAI17023	294/Apb3
88 SOUTH BRIDGE R SINGAPORE 058716	OAD	Date: 07-12-2017 Code: DAI	
1.	Policy Particula	rs :- THIRD PARTY CLAI	М
Insured Veh.	SGF 9817L	Veh. Inspected	SJC 7719E
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	07/12/2017
2.	Vehicle Pa	rticulars & Condition	
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3.	Cond	ditions of Tyres	
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4.	Descrip	ption of Damages	
5.	Gene	eral Information	
Accident Date	05/12/2017	Inspection Date	06/12/2017
Survey held at	ZEN WERKZ LLP		
	3 KAKI BUKIT ROAD 1 #03-0 SINGAPORE 415935	4	
5a.		Remarks	THE RESERVE TO SERVE THE PARTY OF THE PARTY
A)THE INSPECTION B)IN ACCORDANGE	ON WAS CONDUCTED ON A'V CE TO YOUR INSTRUCTIONS,	VITHOUT PREJUDICE" BAS WE HAVE NOT AUTHORIS	IS. ED REPAIRS.

ZEN WERKZ LLP

BLOCK 3 KAKI BUKIT ROAD 1 #03-04 EUNOS TECHNOLINK

SINGAPORE 415935

Tel: (65) 67428117 HP: 92712214

Fax: (65) 67428117

ZHENG YONGSHUN Blk 3 Kaki Bukit Road 1 #03-04 Eunos Technolink Singapore 415935

TP Direct Asia

7th December 2017

Xiao Tong JMYSRCYZA & LOUZSIZ

Accident date: 05th DECEMBER 2017

Estimated repair cost for vehicle no: SJC7719E MITSUBISHI LANCER 1.5

S/n Q	ty Items	U/price	Amount
	Rear Boot Lid		\$593.00
	Rear boot lid Emblem logo		\$43.00
			\$30.00
	Rear Boot Lid MIVEC Logo		\$55.00
	Rear Boot Lid C& C Logo		\$28.00
100	Rear Boot Lid Number Plate		\$50.00
	Rear Boot Lid Number Plate hamp	\$98.50	\$50,00 \$197.00
	Rear Boot lid Inner lock 2		\$165.00
9	Rear boot lid inner rubber		\$158.00
77	Rear boot lid side reflector	\$258.00	\$516.00
-	Rear Tail Lamp 2M	\$389.00	\$778.00
	4 Rear tail lamp clips	\$8.00	\$32,00
	2 Rear Tail Lamp Panel	\$125.00	\$250.00
	1 Rear Bumper 200	7 - 10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	\$674.00
	2 Rear Bumper Side Bracket	\$67.00	\$134.00
16	1 Rear Bumper Center Beam But		\$198,00
17	2 Rear Bumper side reflector coulcid	\$88.00	\$176.00
	0 Rear Bumper Clips No	\$6.50	\$65.00
19	1 Rear Bumper Reverse Sensor And		\$350.00
20	1 Rear Bumper reinforcement &		\$285.00
	1 Rear End Panel Switch		\$398.00
21	1 0 11 0/	10000	\$181.00
22	The second secon	\$6.50	\$65.00
	1 Rear Spare Tyre Panel Top Cover	The state of the s	\$225.00
24	2004 0 41 210	Subtotal:	\$5,646.0

Labour charges		
To remove & refix cushion		\$120.00 40
To Remove & refix reverse sensor		\$100.00 50
Tuff kote		\$120:00 3
To check wiring		\$80.00 30
Panel beating	1350	\$1,000.00 600
Spray painting		\$1,000.00600
	Subtotal :-	\$2,420.00

tolal: 337360

\$8,066.00

Total:-

the Repairer of the following:

To resurvey before/after spray painting

To display damaged part(s) during resurvey.

Parts prices are subject to confirmation.

Parts prices are subject to confirmation.

Therriparty survey is on a "Without Page doe" base.

Not diagnal modification(s) is allowed.

Supplementary item(s) must be resurve yed and is subject to final approval from insurar be Company.

Adknowledged by Repairer.

Signature:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars		
Owner ID Type	Singapore NRIC	
Owner ID	3641A	
Vehicle Details		
Vehicle No.	SJC7719E	
Vehicle to be Exported	Yes	
Intended De-registration Date	06 Dec 2017	
Vehicle Make	MITSUBISHI	
Vehicle Model	LANCER 1.5 MIVEC GLS 4A/T	
Primary Colour	Black	
Manufacturing Year	2007	
Engine No.	4A910072250	
Chassis No.	JMYSRCY2A8U003912	
Maximum Power Output	80.0 kW (107 bhp)	
Open Market Value	\$16.268.00	
Original Registration Date	28 Feb 2008	
First Registration Date	28 Feb 2008	
Transfer Count	3	
Actual ARF Paid	\$17,895.00	
Intended PARF Rebate Details		
PARF Eligibility	Yes	
PARF Eligibility Expiry Date	27 Feb 2018	
PARF Rebate Amount	\$8,947.00	
Intended COE Rebate Details		
COE Expiry Date	27 Feb 2018	
COE Category	A - Car (1600cc & below)	
COE Period(Years)	10	
QP Paid	\$8,118.00	
COE Rebate Amount	\$186.00	
Total Rebate Amount	\$9,133.00	

The information contained herein is correct as at 06 Dec 2017

OK

Shu Pei (LKKAuto)

From:

Roger Yap <roger.yap@directasia.com>

Sent:

Wednesday, 3 January 2018 3:59 PM

To:

Shu Pei (LKKAuto)

Subject:

RE: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND

SJC7719E (TP: LKK REF -CC6/DAI17023294/Apb3) on 05.12.2017

Attachments:

TP GIA REPORT.PDF

Without Prejudice

Dear Shu Pei,

Please proceed for direct settlement.

Best Regards,

Roger Yap / Personal Claims Specialist

Direct: +65 6603 3624

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, 5(058716)

www.directasia.com



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From: Claim

Sent: Thursday, 7 December, 2017 4:36 PM To: Roger Yap <roger.yap@directasia.com>

Subject: FW: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI-TBA) AND SJC7719E (TP:LKK REF-

CC6/DAI17023294/Apb3) on 05.12.2017

Hi Roger,

FYI, 74109/RY.

Thank you.

Regards,

Claims Department

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, December 07, 2017 4:29 PM

To: Motor Claims < motorclaims@directasia.com >; Claim < claim@directasia.com >

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com; Admin A < admin-a@lkkauto.com>
Subject: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND SJC7719E (TP:LKK REF - CC6/DAI17023294/Apb3) on 05.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SJC 7719E at M/s Zen Werkz Llp and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

From:

Hsiao Tong (LKKAuto)

Sent:

Friday, 26 January 2018 12:03 PM

To:

'Roger Yap'

Cc:

Admin A

Subject:

RE: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND

SJC7719E (TP: LKK REF -CC6/DAI17023294/Apb3) on 05.12.2017

Attachments:

LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey

Photos.pdf; LOA.pdf

Without Prejudice

Hi Roger,

We refer to the above matter.

We seek your approval to offer Third Party repairer, Zen Werkz LLP at \$3,249.00(all-in). The breakdown is as follows: -

1. Cost of Repair(w/GST)

\$ 2.889.00

2. Loss of Use (6days x \$60.00)

\$ 360.00

TOTAL \$ 3,249.00

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roger Yap [mailto:roger.yap@directasia.com]

Sent: Wednesday, 3 January 2018 3:59 PM To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: RE: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND SJC7719E (TP: LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

Without Prejudice

Dear Shu Pei,

Please proceed for direct settlement.

Best Regards,

Roger Yap / Personal Claims Specialist

Direct: +65 6603 3624

From:

Roger Yap <roger.yap@directasia.com>

Sent:

Monday, 5 March 2018 11:49 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving

SGF9817L (OI:DAI - TBA) AND SJC7719E (TP:LKK REF -CC6/DAI17023294/Apb3)

on 05.12.2017

Without Prejudice

Dear Hsiao Tong.

Please proceed to offer as follow:

1. Cost of Repair(w/GST)

\$ 2,500,00

Loss of Use (5days x \$60.00)

\$ 300,00

TOTAL \$ 2,800.00

Best Regards,

Roger Yap / Personal Claims Specialist

DirectAsia Insurance

Customer Service: +65 6665 5555 Fiction, 88 South Bridge Road, 5(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 5 March, 2018 9:46 AM To: Roger Yap <roger.yap@directasia.com> Cc: Admin A <admin-a@lkkauto.com>

Subject: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND

SJC7719E (TP: LKK REF-CC6/DAI17023294/Apb3) on 05.12.2017

URGENT

Hi Roger.

We refer to our email dated 26/01/2018 & 21/02/2018.

Kindly let us have your approval/instruction please as third party is chasing for offer.

From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 7 March 2018 9:52 AM

To:

'chan pick yuen'

Subject:

RE: SJC7719E & SGF9817L DOA 05.12.2017

Without Prejudice

Hi Chris.

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$2,800.00(all-in),

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Friday, 23 February 2018 5:59 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Subject: Re: SJC7719E & SGF9817L DOA 05.12.2017

Dear Hsiao Tong,

Final Reminder

Direct from behind, liability clear 100%.

Case submitted more than 2 month, please let us have your offer soon. Thanks

From:

chan pick yuen <chris_chanbebe@hotmail.com>

Sent:

Wednesday, 7 March 2018 10:31 AM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: SJC7719E & SGF9817L DOA 05.12.2017

Dear Hsiao Tong,

We request full settlement \$3249/- . If your principal no following the repair cost as agreed with your in house surveyor , we will ask our independent surveyor to submit our claims in future . Thanks

Get Outlook for iOS

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, March 7, 2018 9:52:18 AM

To: chan pick yuen

Subject: RE: SJC7719E & SGF9817L DOA 05.12.2017

Without Prejudice

Hi Chris.

We refer to the above matter.

We have our principal instruction to offer at a global sum of \$2,800.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewlit@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 8(408933)

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Friday, 23 February 2018 5:59 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Subject: Re: SJC7719E & SGF9817L DOA 05.12.2017

Dear Hsiao Tong,

From:

Roger Yap <roger.yap@directasia.com>

Sent:

Monday, 19 March 2018 10:16 AM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving

SGF9817L (OI :DAI - TBA) AND SJC7719E (TP : LKK REF -CC6/DAI17023294/Apb3)

on 05.12.2017

Without Prejudice

Dear Hsiao Tong.

Please negotiate at \$3,000.00 (all-in) for settlement.

Thank you

Best Regards,

Roger Yap / Personal Claims Specialist Direct: +65 6603-3624

DirectAsia Insurance

Customer Service: +65 6565 5555 Retail: 88 South Bridge Road, 5(058716) www.directasla.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 19 March, 2018 9:33 AM

To: Roger Yap <roger.yap@directasia.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND

SJC7719E (TP: LKK REF-CC6/DAI17023294/Apb3) on 05.12.2017

Hi Roger.

We refer to your below email.

Third party rejected our offer at \$2,800.00(all-in) and proposed \$3,249,00(all-in).

For your further mandate/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roger Yap [mailto:roger.yap@directasia.com]

Sent: Monday, 5 March 2018 11:49 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND

SJC7719E (TP : LKK REF -CC6/DAI17023294/Apb3) on 05.12.2017

Without Prejudice

Dear Hsiao Tong,

Please proceed to offer as follow:

1. Cost of Repair(w/GST)

\$ 2,500.00

2. Loss of Use (5days x \$60.00)

\$ 300.00

TOTAL \$ 2,800.00

Best Regards,

Roger Yap / Personal Claims Specialist Eurest: +n5 p603.3624

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: B8 South Bridge Road, S(058716) www.directasia.com



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Sent: Monday, 5 March, 2018 9:46 AM

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Cc: Admin A < admin-a@lkkauto.com >

Subject: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND

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URGENT

Hi Roger.

We refer to our email dated 26/01/2018 & 21/02/2018.

Kindly let us have your approval/instruction please as third party is chasing for offer.

Best Regards.

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 21 February 2018 3:11 PM
To: 'Roger Yap' < roger yap@directasia.com >
Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND SJC7719E (TP:LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

Hi Roger.

We refer to our email dated 26/01/2018.

Kindly let us have your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 26 January 2018 12:03 PM
To: 'Roger Yap' < roger.yap@directasia.com >
Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND SJC7719E (TP: LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

Without Prejudice

Hi Roger.

We refer to the above matter.

We seek your approval to offer Third Party repairer, Zen Werkz LLP at \$3,249.00(all-in). The breakdown is as follows: -

1. Cost of Repair(w/GST)

\$ 2,889.00

Loss of Use (6days x \$60.00)

360.00 \$

TOTAL \$3,249.00

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Uhi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roger Yap [mailto:roger.yap@directasia.com]

Sent: Wednesday, 3 January 2018 3:59 PM To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: RE: [EXT] Direct Settlement - Accident Involving SGF9817L (OI :DAI - TBA) AND SJC7719E (TP : LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

Without Prejudice

Dear Shu Pei,

Please proceed for direct settlement.

Best Regards,

Roger Yap / Personal Claims Specialist

DirectAsia Insurance

Customer Service: +65 6665 5555 Retain 88 South Bridge Road, 5(058716) www.directasia.com



COMMISSIONARY NOTICE: The court was in, projection of a read day for the attention of the addresses with many containing the printing of animals and a

From: Claim

Sent: Thursday, 7 December, 2017 4:36 PM To: Roger Yap <roger.yap@directasia.com>

Subject: FW: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND SJC7719E (TP: LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

Hi Roger,

FYI, 74109/RY.

Thank you.

Regards, Claims Department

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, December 07, 2017 4:29 PM

To: Motor Claims < motorclaims@directasia.com >; Claim < claim@directasia.com > Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND SJC7719E (TP:LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SJC 7719E at M/s Zen Werkz Llp and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards.

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone 6366-0055 | email: <u>shoperallissanto.com</u> | fax. 6741-4108 8lk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 19 March 2018 9:33 AM

To:

'Roger Yap'

Cc:

Admin A

Subject:

RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving

SGF9817L (OI:DAI - TBA) AND SJC7719E (TP: LKK REF -CC6/DAI17023294/Apb3)

on 05.12.2017

Hi Roger.

We refer to your below email.

Third party rejected our offer at \$2,800.00(all-in) and proposed \$3,249.00(all-in).

For your further mandate/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roger Yap [mailto:roger.yap@directasia.com]

Sent: Monday, 5 March 2018 11:49 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving SGF9817L (OI :DAI - TBA) AND

SJC7719E (TP: LKK REF-CC6/DAI17023294/Apb3) on 05.12.2017

Without Prejudice

Dear Hsiao Tong,

Please proceed to offer as follow:

Cost of Repair(w/GST)

\$ 2,500.00

2. Loss of Use (5days x \$60.00)

\$ 300.00

TOTAL \$ 2,800.00

Best Regards,

Roger Yap / Personal Claims Specialist

Direct: +65 6603 3624

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, 5(058716)

www.directasia.com

From:

Hsiao Tong (LKKAuto)

Sent:

Thursday, 5 April 2018 5:10 PM

To:

'chan pick yuen'

Subject:

RE: SJC7719E & SGF9817L DOA 05.12.2017

Attachments:

DV_SJC 7719E.pdf

Without Prejudice

Hi Chris.

We refer to the above matter.

As spoken this morning, we are prepared to improve our offer at global sum of \$3,000.00(all-in),

If our offer is acceptable by your client, please duly sign the DV enclosed and return to us for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatscever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: chan pick yuen [mailto:chris_chanbebe@hotmail.com]

Sent: Tuesday, 20 March 2018 8:41 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com> Subject: Re: SJC7719E & SGF9817L DOA 05.12.2017

Dear Hsiao Tong,

Please let us have your full settlement \$3249 or global sum \$3200/-. Thanks

From:

chan pick yuen <chris_chanbebe@hotmail.com>

Sent:

Tuesday, 19 December, 2017 11:02 PM

To:

Hsiao Tong (LKKAuto)

Subject:

Re: SJC7719E & SGF9817L DOA 05:12:2017

Attachments:

GIA.pdf; INVOICE LOA.pdf

Dear Hsiao Tong,

Enclosed is our client's GIA report , LOA & invoice . As request following :

- 1. RC \$2889 (\$2700 +7% GST -As agreed)
- LOU\$360 (\$60 X 6 DAYS -5 days recommend + 1 day weekend)

@ 100% (direct from behind)

Total \$3249

Please let us have your offer & reply soon . Thanks

Regards, Chris Chan Pick Yuen zen werkz llp HP: 92712214

From: chan pick yuen <chris_chanbebe@hotmail.com>

Sent: Monday, December 11, 2017 9:41 PM

To: chewht@lkkauto.com Cc: assignments@lkkauto.com

Subject: SJC7719E & SGF9817L DOA 05.12.2017

Dear All,

Enclosed is GIA report, estimate.

Our client's car surveyed by Mr Adrian.

Please let us have your finalized soon. Thanks

Regards, Chris Chan Pick Yuen zen werkz Ilp HP: 92712214

LETTER OF AUTHORISATION

ZEN WERKZ LLP BLOCK 3 KAKI BUKIT ROAD 1 #03-04 EUNOS TECHNOLINK SINAGPORE 415935

- 0	
Dear Sir,	017@ 1800hrs
Involving Vehicle Nos SJC	7719E& STF4817L
Involving Vehicle Nos	addell Rd Twds Lor 6 Tua pay
Alone SID Kd Bra	addell ra mas cor 6 700 700
	SJC7719E
I /We.the registered owner /driver o	I vehicle registration no.
have involved in the above accident	EN WERKZ LLP to commence repairs of the said vehicle
forthwith.	
	and our
	ceeds of my/our comprehensive/third party claim to you and our to act on my/our behalf in respect of the above
solicitors	the shall accept this as my/our irrevocable authority to pay
the amount as deemed compensate	d direct to you after deduction of their costs on a Solicitor and
client basis.	
to the to an amount fully	with you and our solicitors to ensure that claim is successful.
I/We also authorize you to sign all	discharge vouchers/indemnity forms and all necessary papers in
relation with the above claim in my	//our absence.
Your kind co-operation in this matt	er will be much appreciated.
Thank you.	A STATE OF THE PROPERTY OF THE
Timos you	
Yours truly.	
W	
×	
Owner's Signature	
(Company's stamp if applicable)	
Name: ZHENG YONGSHUN	
2.34 August C	
NRIC No: 59243641A	
Y.000 000 000 000 000 000 000 000 000 00	
D	

RELEASE VOUCHER (Direct Asia Express Third Party Claim)

"West ZEN WERKZ LLP" ("the workshop") hereby continu that well have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of scavesor) with respect to the amount claimed for \$85,000,00 (Global Sum) for vehicle no. SIC 7719F that was damaged parameter the accident which occurred on 95/12/2017 (date) along SLIP ROAD BRADDELL RD YWDS LOR 6 TOA PAYOR (location) involving vehicles rays. SGF 98171. This is parsuant to the inspection conducted int 06/12/2017 (date) at "the workshop".

We I continu that we'l are ten authorized by the owner ZHENG YONGSHUN ("the third party (farmant) Coll vehicle no. SJC 7719E to make the claim as set out in the above paragraph and west have for authority to settle the matter on his/her behalf in a matter that we'l deem fit. We'l enclose herein the fetter of authority given by "the third party claimant".

We'l further confirm that well will indemnify Direct Asia Insurance (Smeapare) Pie Ltd for all damages, loss and/or expense that they will be have already accurred in the event that "the third party claimant? after the above said agreement holders a further claim against the former for any loss and a species suffered pertaining to a acts of regard, and or remail and or loss of one pursuant to the earnage to SJC 7719E (vehicle no) as a result of the accident.

We'll confirm that the agreement reached above is in full and final settlement of any claim of "the third party channant" puestiant to the accident and that further this settlemen is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurnaliction over any dispute arising out of the same.

takes of April 00000th 2017 (veer Dated then 30

ZEN WERKZ LLP Rec No.: TIGLL 1390E Kat But Road 1 603-04 Eunos Technown

Singapore 415935

Named by appropriated surveyor-

ned by "the workshop" (with chop)

ZEN WERKZ LLP

BLOCK 3 KAKI BUKIT ROAD 1 #03-04 EUNOS TECHNOLINK SINGAPORE 415935

Tel: (65) 67428117 HP: 92712214 Fax: (65) 67428117

TAX INVOICE

ZHENG YONG SHUN Block 3 Kaki Bukit Road 1 #03-04 Eunos Technolink Singapore 415935 Invoice No: ZW/17/10004

Date: 19th DECEMBER 17

GST Reg.No: M90371849C

Accident date: 05th DECEMBER 2017

Final Bill For Vehicle No: SJC7719E MITUBISHI LANCER

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$2,700.00
Total	\$2,700.00
GST 7%	\$189.00
Grand Total	\$2,889.00

S/DLRS: TWO THOUSAND EIGHT HUNDRED EIGHTY NINE ONLY

From:

Hsiao Tong (LKKAuto)

Sent:

Monday, 30 April 2018 11:45 AM

To:

'Roger Yap' Admin A

Subject:

RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving

SGF9817L (OI:DAI - TBA) AND SJC7719E (TP:LKK REF -CC6/DAI17023294/Apb3)

on 05.12.2017

Without Prejudice

Hi.

We refer to the above matter.

Case has been settled at \$3,000.00(all-in) with Third Party repairer.

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roger Yap [mailto:roger.yap@directasia.com]

Sent: Monday, 19 March 2018 10:16 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND

SJC7719E (TP: LKK REF-CC6/DAI17023294/Apb3) on 05.12.2017

Without Prejudice

Dear Hsiao Tong,

Please negotiate at \$3,000.00 (all-in) for settlement.

Thank you

Best Regards,

Roger Yap / Personal Claims Specialist

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 19 March, 2018 9:33 AM

To: Roger Yap < roger.yap@directasia.com >
Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND

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We refer to your below email.

Third party rejected our offer at \$2,800,00(all-in) and proposed \$3,249,00(all-in).

For your further mandate/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roger Yap [mailto:roger.yap@directasia.com]

Sent: Monday, 5 March 2018 11:49 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND

SJC7719E (TP: LKK REF-CC6/DAI17023294/Apb3) on 05.12.2017

Without Prejudice

Dear Hsiao Tong,

Please proceed to offer as follow:

Cost of Repair(w/GST)

\$ 2,500.00

2. Loss of Use (5days x \$60.00)

\$ 300.00

TOTAL \$ 2,800.00

Best Regards,

Roger Yap / Personal Claims Specialist.

Direct: +65.6603 36.24

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716) www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 5 March, 2018 9:46 AM

To: Roger Yap < roger.yap@directasia.com >
Cc: Admin A <admin-a@lkkauto.com >

Subject: **URGENT** RE: [EXT] 74109/RY * Direct Settlement - Accident Involving SGF9817L (OI :DAI - TBA) AND

SJC7719E (TP: LKK REF-CC6/DAI17023294/Apb3) on 05.12.2017

URGENT

Hi Roger.

We refer to our email dated 26/01/2018 & 21/02/2018.

Kindly let us have your approval/instruction please as third party is chasing for offer.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 21 February 2018 3:11 PM
To: 'Roger Yap' < roger.yap@directasia.com >
Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: [EXT] Direct Settlement - Accident Involving SGF9817L (OI :DAI - TBA) AND SJC7719E (TP : LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

Hi Roger,

We refer to our email dated 26/01/2018.

Kindly let us have your approval/instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenne 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 26 January 2018 12:03 PM

To: 'Roger Yap' < roger.yap@directasia.com >
Cc: Admin A < admin-a@lkkauto.com >

Subject: RE: [EXT] Direct Settlement - Accident Involving SGF9817L (OI :DAI - TBA) AND SJC7719E (TP : LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

Without Prejudice

Hi Roger.

We refer to the above matter.

We seek your approval to offer Third Party repairer, Zen Werkz LLP at \$3,249,00(all-in). The breakdown is as follows: -

1. Cost of Repair(w/GST)

\$ 2.889.00

Loss of Use (6days x \$60.00)

\$ 360.00

TOTAL \$ 3,249.00

Enclosed herewith the supporting document for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Roger Yap [mailto:roger.yap@directasia.com]

Sent: Wednesday, 3 January 2018 3:59 PM To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Subject: RE: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI - TBA) AND SJC7719E (TP:LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

Without Prejudice

Dear Shu Pei,

Please proceed for direct settlement.

Best Regards,

Roger Yap / Personal Claims Specialist Direct: 465 6603 3624

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716) www.directasia.com



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From: Claim

Sent: Thursday, 7 December, 2017 4:36 PM To: Roger Yap < roger.yap@directasia.com>

Subject: FW: [EXT] Direct Settlement - Accident Involving SGF9817L (OI:DAI-TBA) AND SJC7719E (TP:LKK REF-

CC6/DAI17023294/Apb3) on 05.12.2017

Hi Roger,

FYI, 74109/RY.

Thank you.

Regards,

Claims Department

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Thursday, December 07, 2017 4:29 PM

To: Motor Claims <<u>motorclaims@directasia.com</u>>; Claim <<u>claim@directasia.com</u>>
Cc: Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: [EXT] Direct Settlement - Accident Involving SGF9817L (OI :DAI - TBA) AND SJC7719E (TP : LKK REF -

CC6/DAI17023294/Apb3) on 05.12.2017

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We had inspected the vehicle SJC 7719E at M/s Zen Werkz Llp and the repairer would like to do direct settlement with Direct Asia Insurance (S) Pte Ltd.

Enclosed for your perusal is:

TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards.

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>shupei@likkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

			ationale Des Experts En Auton	
DIR	ECT ASIA INSURA	ANCE (SINGAPORE) PL	Ref : CC6/DAI17023	3294/Apb3q2
	SOUTH BRIDGE R GAPORE 058716	OAD	Date : 02-05-2018 Code : DAI	
١,		Policy Particula	rs :- THIRD PARTY CLA	IM
Т	Insured Veh.	SGF 9817L	Veh. Inspected	SJC 7719E
	Policy No.		Coverage (\$)	0.00
	Claim No.	74109/RY	Excess (\$)	0.00
Т	Assign From		Assign Date	06/12/2017
2.		Vehicle Pa	rticulars & Condition	
	Make & Model	MITSUBISHI LANCER	c.c	1499
	Engine No.	HIDDEN	Year of Reg.	2008
	Chassis No.	JMYSRCY2A8U003912	Colour	BLACK
	Odometer	150729	Steering	IN ORDER
Π	Brakes	IN ORDER	Modification	SPORTS RIM
Ξ	General	GOOD		
3.		Cond	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	225/45 R17	BRIDGESTONE	6 mm
	L/H Front Tyre	225/45 R17	BRIDGESTONE	6 mm
	R/H Rear Tyre	225/45 R17	BRIDGESTONE	6 mm
	L/H Rear Tyre	225/45 R17	BRIDGESTONE	6 mm
1			ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Gene	eral Information	
	Accident Date	05/12/2017	Inspection Date	06/12/2017
	Survey held at	ZEN WERKZ LLP		
		3 KAKI BUKIT ROAD 1 #03-0 SINGAPORE 415935	4	
5a.			Remarks	
		ON WAS CONDUCTED ON A"V CE TO YOUR INSTRUCTIONS.		
5b.		Estima	te Days of Repair	
	ESTIMATED NORI	MAL PERIOD FOR REPAIR:	5 Working Day	rs .



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJC 7719E

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BOOT LID	TO REPAIR SEE LABOUR	593.00	
1	REAR BOOT LID EMBLEM LOGO	NECESSARY	43.00	43.00
- 1	REAR BOOT LID LANCER LOGO	NECESSARY	30.00	30.00
1	REAR BOOT LID MIVEC LOGO	NECESSARY	55.00	55.00
- 1	REAR BOOT LID C&C LOGO	NECESSARY	28.00	28.00
1	REAR BOOT LID NUMBER PLATE	CRACKED	50.00	50.00
2	REAR BOOT LID NUMBER PLATE LAMP @\$98.50	DAMAGED	197.00	150.00
1	REAR BOOT LID INNER LOCK	NOT NECESSARY	165.00	
:1	REAR BOOT LID INNER RUBBER	NOT NECESSARY	158.00	
2	REAR BOOT LID SIDE REFLECTOR @\$258.00	NOT NECESSARY	516.00	
2	REAR TAIL LAMP @\$389.00	NOT NECESSARY	778.00	
4	REAR TAIL LAMP CLIPS @\$8.00	NOT NECESSARY	32.00	
2	REAR TAIL LAMP PANEL @\$125.00	TO REPAIR SEE LABOUR	250.00	
4	REAR BUMPER	DEFORMED	674.00	674.00
2	REAR BUMPER SIDE BRACKET @\$67.00	NECESSARY	134.00	134.00
1	REAR BUMPER CENTER BEAM	BENT	198.00	198.00
2	REAR BUMPER SIDE REFLECTOR @\$88.00	CRACKED	176.00	176.00
10	REAR BUMPER CLIPS @\$6.50	NECESSARY	65.00	30.00
1	REAR BUMPER REINFORCEMENT	BENT	285.00	285.00
4	REAR END PANEL	DENTED	398.00	398.00
1	REAR END PANEL TOP GARNISH	DEFORMED	181.00	181.00
10	REAR FENDER INNER TRIM BOARD CLIPS @\$6.50	NOT NECESSARY	65.00	
1	REAR SPARE TYRE PANEL TOP COVER	NOT NECESSARY	225.00	1.0
	LESS 10% DISCOUNT	and the same of the same	-	-243.20
			5,296.00	2,188.80
	SPECIAL NETT ITEMS			10-20-00
1	REAR BUMPER REVERSE SENSOR (SN)	DAMAGED	350.00	220.00
		COLUMN TO F.	350.00	220.00

Report Ref No. CC6/DAI17023294/Apb3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-F:

Page No.: 2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	LABOUR			
	TO REMOVE & REFIX CUSHION .		120.00	40.00
	TO REMOVE & REFIX REVERSE SENSOR		100.00	50.00
	TUFF KOTE.		120.00	30.00
	TO CHECK WIRING :		80.00	30.00
	PANEL BEATING .INCLUSIVE OF THE REPAIR OF REAR BOOT LID AND REAR TAIL LAMP PANEL .		1,000.00	600.00
	SPRAY PAINTING.		1,000.00	600.00
			2,420.00	1,350.00
	GRAND TOTAL		8,066.00	3,758.80
	RECOMMENDED COST OF LUMP SUM REPAIRS			2 700 00

Report Ref No. CC6/DAI17023294/Apb3q2



ADRIAN LING WAI PING

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

(TO ITS PRE-ACCIDENT CONDITION)

Licensed Appraiser

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