

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Wednesday, 21 November 2018 11:13 AM
To: 'Wui, Shawnkaijye'
Cc: Admin A
Subject: RE: Our ref.: 9545853796SG-003

Dear Shawn,

We refer to the subject reference.

Please be informed that TP repairer did not respond to our inquiry on 16/4/18. No survey done. As such, we will be cancelling the claim file.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAUTO)
Sent: Monday, 16 April 2018 3:00 PM
To: Wui, Shawnkaijye <Shawnkaijye.Wui@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Our ref.: 9545853796SG-003

Dear Shawn,

Status: Pending TP repairer's confirmation if their client is pursuing TP claim. No survey done to date.

Thanks.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Shu Pei (LKKAuto)
Sent: Monday, 16 April 2018 9:15 AM
To: Wui, Shawnkaijie <Shawnkaijie.Wui@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>
Subject: RE: Our ref.: 9545853796SG-003

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref | Officer in charge |
|---------------------|-------------------|
| CC4/AIG17023279/jb3 | Joy |

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wui, Shawnkaijie [<mailto:Shawnkaijie.Wui@aig.com>]
Sent: Friday, 13 April 2018 1:40 PM
To: Admin A <admin-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Our ref.: 9545853796SG-003

Dear all,

Please assist to provide the status for the said case.

| Main | Offer Processing | Claim Details |
|--------------------------------|--|------------------------|
| CLAIM SUBFOLDER DETAILS | | |
| Insured: | Daimler Fleet Management | |
| Main Claimant: | KOH WEI CHUAN (GAO WEICHUAN), ID: S7428496E | |
| Vehicle Reg. No.: | SGF3179J | Date of Loss: |
| Claim Type: | TP / 9545853796SG | Policy/Cover No.: |
| Vehicle Reg. No. (Insured): | SLB4524B | Policy No. (Claimant): |
| | | Excess: |
| Repairer: | Cheng Hoe Motor Pte Ltd (Yishun) PROFILE Blk 1019 #01-374/382, Yishun Industrial Park A | |
| Handling Insurer: | AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Sha] | |
| Claimant's Insurer: | NTUC Income Insurance Co-operative Ltd (HQ) - Tel: | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Fi] | |
| Init. Est. Repair Costs: | 7,000 - 8,000 | |

Thanks and Regards,
Shawn Wui
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way, #08-16, Singapore 079120

Tel +(65) 6419 1959 | Fax +(65) 6835 7416

Shawnkaijie.Wui@aig.com | www.aig.com.sg

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