

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 18 April 2018 12:13 PM
To: 'Francis Ng'
Cc: Admin A
Subject: RE: EQ REF : DM17HO02754 - LKK ref : CC4/EQI17023272/R1pa3q2 [ACCIDENT INVOLVING XD5418R(OI) & EZ3966Y(TP) ON 05/12/2017]
Attachments: Insurance Search Fee.pdf; RENTAL.PDF; LOA.PDF; LKK Resrvey Photos.pdf; LKK Survey Photos.pdf; LKKAdjustment1.pdf; LKKInspection.pdf

Hi Francis,

We refer to the above matter and email below.

Third party rejected our offer at \$8,000.00(all-in).

For this vehicle, the damaged area was on the right side including RH front door, RH rear door, RH rear fender & RH rear bumper. The replacement of parts was RH rear door. The other parts were recommended for repair work.

1. Labour (repair, remove, refit, cut, weld all the affected damaged area to re-store the vehicle.	\$ 840.00/day x 3	\$ 2,520.00
2. Spray Paint	\$ 800.00/ panel x 4	\$ 3,200.00

We seek your approval to offer third party as follows: -

	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,044.23
2. Loss of Rental (8days x \$120.00w/GST)	\$ 856.00 (8days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00
Total	<u>\$ 9,902.23</u>

Kindly let us have your instruction/ approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [mailto:bazlin.ahmad@eqinsurance.com.sg]

Sent: Monday, 22 January 2018 11:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>

Subject: EQ REF : DM17HO02754 - LKK ref : CC4/EQI17023272/R1pa3q2 [ACCIDENT INVOLVING XD5418R(OI) & EZ3966Y(TP) ON 05/12/2017]

Dear Hsiao Tong

We refer to the above claim reference, please negotiate lower repair cost that is within your mandate \$8,000 and below as damage is not extensive.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, January 20, 2018 9:43 AM

To: Bazlin Ahmad

Cc: Admin A; Zaini (LKK Auto)

Subject: <Seek Mandate> Your ref : TBA *Our ref : CC4/EQI17023272/R1pa3q2 [ACCIDENT INVOLVING XD5418R(OI) & EZ3966Y(TP) ON 05/12/2017]

Your ref : **TBA**

Our ref : CC4/EQI17023272/R1pa3q2

Dear Sirs/Madam,

ACCIDENT INVOLVING XD5418R(OI) & EZ3966Y(TP) ON 05/12/2017

We refer to the above matter.

The accident occurred when our insured driver changed lane and collided with third party who was driving on his own lane. Liability is down against our insured driver.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**Volkswagen Centre Singapore**" at **\$9,902.23(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 16,047.84	\$ 9,044.23
2. Loss of Rental (8days x \$120.00w/GST)	\$ 960.00	\$ 856.00 (8days x \$100.00)(w/GST)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 17,009.84	<u>\$ 9,902.23</u>

***07days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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