

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 11 December, 2017 7:03 PM
To: bazlin.ahmad@eqinsurance.com.sg
Cc: Admin A; Hsiao Tong (LKKAuto); Zaini (LKK Auto)
Subject: RE: REQUEST DIRECT SETTLEMENT FOR EZ3966Y & XD5418R ON 05/12/2017
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf

Your ref: DMCPHQ16-005990
LKK ref : CC4/EQI17023272/R1pa3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Volkswagen Centre Singapore - Macpherson.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Thursday, 7 December, 2017 3:24 PM
To: bazlin.ahmad@eqinsurance.com.sg
Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR EZ3966Y & XD5418R ON 05/12/2017

Dear Bazlin Ahmad,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Thursday, 7 December, 2017 10:58 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: REQUEST DIRECT SETTLEMENT FOR EZ3966Y & XD5418R ON 05/12/2017

Dear LKK

Please find below email and both vehicles GIA Report.
Kindly proceed.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]
Sent: Thursday, December 7, 2017 10:53 AM
To: Bazlin Ahmad
Cc: Janet Tan
Subject: RE: REQUEST DIRECT SETTLEMENT FOR EZ3966Y & XD5418R ON 05/12/2017

Hi,

Please use LKK, thank you.

Thanks & Regards,
Tang Shu Shi

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Thursday, 7 December, 2017 10:27 AM
To: Tang, Shu Shi (VWG Singapore)
Cc: Tang, Shu Shi (VWG Singapore); Janet Tan
Subject: RE: REQUEST DIRECT SETTLEMENT FOR EZ3966Y & XD5418R ON 05/12/2017

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 Contact person : Joey/Joseh	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Tang, Shu Shi (VWG Singapore) [<mailto:shushi.tang@vw.com.sg>]

Sent: Thursday, December 07, 2017 9:28 AM

To: Janet Tan; Elaine Cheong

Subject: FW: REQUEST DIRECT SETTLEMENT FOR EZ3966Y & XD5418R ON 05/12/2017

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Thanks & Regards,
Tang Shu Shi

From: Tang, Shu Shi (VWG Singapore)

Sent: Tuesday, 5 December, 2017 4:42 PM

To: 'Janet Tan'; 'Elaine Cheong'

Subject: REQUEST DIRECT SETTLEMENT FOR EZ3966Y & XD5418R ON 05/12/2017

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Service Advisor
Aftersales

Volkswagen Centre Singapore (Macpherson)
1 Kampong Ampat
Singapore 368314

DID: +65 6922-3502
Mobile: +65 9386-7833
Main Line : +65 6305-7299
Main Fax: +65 6285-8620
shushi.tang@vw.com.sg
<http://www.vw.com.sg>

