

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

18/12
CHTSHO 93325 - CC3/CT1/6002529/KP0321/6005/2/16
SK2 5835 - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

4/1/18 - OI called onto TP from behind.
26/7/18 - Rec'd video-evidence of.

RECEIVED 20 JUN 2018

RECEIVED 18 JUL 2018

After repair photo X

PRELIMINARY ADVICE Date/Time: 14/12/17 Sent By: Jm

FINALIZATION Date/Time: Confirm with: Confirm by:

Repair Cost: S\$ 1,400.00 (1 1/2 days) Reduction: 91 % Email ☐ Call ☐FINAL SETTLEMENT Date/Time: 30/6/2018 Confirm with: Jasmine Tan Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 22 If NO or B 28, Ass. Lia:

Repair Cost: (w/4st) S\$ 1,498.00

Loss of Rental (LOR): S\$ 150.50 (2 days) x \$75.25

Loss of Use (LOU): S\$ - (\$ x days)

Loss of Income (LOI): S\$ 100.00 (\$ 50 x 2 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☒ [Tick only one]

GIA/LTA Search S\$ 5.35

Medical: S\$ -

Disbursement: S\$ - (e.g. Tow/ Independent)

Legal Cost S\$ -

Total: S\$ 1753.85 Global Sum S\$:

FINAL PAYMENT Date/Time: Confirm with: Email ☐ Call ☐

Payee 1: S\$ 1753.85 Name 1: Trans-Cab Auto Services Pte Ltd

Payee 2: (Strike if N.A.) S\$ Name 2:

Payee 3: (Strike if N.A.) S\$ Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$350.00

Jm 18/7/18

ASS. REC. BY:

REF: AXAKenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Trans Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 1 1/2 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: S110 93325 Yr Regn: 01, 12Type: M.Car / M.Cycle / Bus / Van / Lorry (Taxi) Prime Mover /

Truck / Trailer or

Make: Chevrolet Epica c.c. 1991Colour: White 1st A/C: Insured / Std / NI / NASp. Reading: 837951 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KL1LA69RTBB 057348Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Goodyear

Front

R/Bal. 9 mmL/Bal. 9 mmD.O.A. 3/12/17

Survey held at _____

Rear

R/Bal. 9 mmL/Bal. 9 mmD.O.I. 6/12/17

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

7/12 File pass to Cathryn5 6/12pm @ 1400452 \$1,400.00 / Red: 14,750.17 / 91%

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Photos

Others

TOTAL

Report Format: _____

Lump Sum / I.B.I. (\$) _____

Add Fee: ☐ Site Insp (\$ _____)☐ Interview (\$ _____)☐ Tech Invs (\$ _____)☐ Weekend (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC3/AXA17023267/Kpa3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 07-12-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKZ 583S	Veh. Inspected	SHD 9332S	
Policy No.		Coverage (\$)	0.00	
Claim No.	S7M0052K	Excess (\$)	0.00	
Assign From		Assign Date	07/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/12/2017	Inspection Date	06/12/2017	
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHD9332S -**AAD1712-044***Not Authored
1/1/2017 8/14/06*

Vehicle No.:

SHD9332S - JHOW

Chassis No.:

KL1LA69RJB057348

Vehicle Make:

CHEVROLET

Vehicle Model:

EPICA 2.0

Date of Accident :

03.12.2017

Third Party Insurer :

AXA**PART****LIST**

1	1	Rear Bumper	\$	<i>Bu</i> 1,202.00	✓
2	1	Rear Bumper Beam	\$	<i>R</i> 239.94	X
3	1	Rear Bumper Centre Absorber	\$	<i>Sn</i> 260.00	X
4	1	Rear Bumper Side Retainer RH	\$	<i>D.1</i> 68.76	✓
5	1	Rear Bumper Side Retainer LH	\$	<i>Sn</i> 68.76	X
6	1	Rear Bumper Reflectors RH	\$	<i>CM</i> 119.74	✓
7	1	Rear Bumper Reflectors LH	\$	<i>Sn</i> 119.74	} X
8	1	Rear Bumper Tow Hook Cover	\$	<i>Sn</i> 93.00	
9	1	Bootlid	\$	<i>R</i> 973.00	
10	1	Bootlid inner trim board	\$	<i>Sn</i> 400.00	
11	1	Bootlid Weatherstrip	\$	<i>Sn</i> 344.28	
12	1	Bootlid Lock - Top	\$	<i>R</i> 466.56	
13	1	Bootlid 'CHEVROLET' Badge	\$	<i>Sn</i> 120.62	
14	1	Bootlid Logo	\$	<i>Sn</i> 138.84	
15	1	Bootlid 'EPICA LT' Badge	\$	<i>Sn</i> 119.84	
16	1	Bootlid Reflector Centre	\$	<i>Sn</i> 217.97	
17	1	Bootlid Reflector RH	\$	<i>Sn</i> 128.40	} X
18	1	Bootlid Reflector LH	\$	<i>Sn</i> 128.40	
19	1	Rear Tail Lamp RH	\$	<i>Sn</i> 479.30	
20	1	Rear Tail Lamp Panel RH	\$	<i>R</i> 359.00	
21	1	Rear Exhaust Box (Muffler A-EXH,RR)	\$	<i>R</i> 1,110.00	
22	1	Rear Fender RH	\$	<i>R</i> 1,145.00	
23	1	Rear Fender Inner Trim RH	\$	<i>Sn</i> 418.44	

TOTAL	\$	8,721.59
10%	\$	872.16
	\$	7,849.43

Specical Nett

TRANS-CAB AUTO SERVICES PTE LTD

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHD9332S -**AAD1712-044**

1	1Set Licence Plate With Holder	\$	Sm 60.00	X
2	1Set Bootlid inner trim board Clip	\$	nn 40.00	X
3	1Set Rear Bumper Parking Sensor	\$	Sm 300.00	X
4	1Set Rear Bumper Fastener Clip	\$	nn 44.00	
5	1Set Rear Fender Inner Trim Clip RH	\$	nn 30.00	}
6	1Set Rear Bumper End Dust Cover Clip	\$	nn 30.00	
7	1 Rear Boot Sticker 'Trans-cab'	\$	nn 30.00	
8	1 Rear Boot Sticker '6555-3333'	\$	nn 30.00	
9	1 Rear Exhaust Mounting	\$	Sm 10.00	
10	2 Rear Windscreen Sealant	\$	nn 80.00	
11	1 Rear Windscreen Inner Sponge Seal	\$	nn 100.00	}
12	1 Spare Tyre	\$	Sm 180.00	
13	1 Spare Wheel Rim	\$	Sm 126.74	

TOTAL	\$	1,060.74
TOTAL PARTS	\$	8,910.17

Panel Beating, Knocking And Straightening The
Necessary Portion, Remove And Renewal Of
Parts, Adjust And Realign The Same

\$ 2,700.00 200

To Check Electrical Lighting Concerned.

\$ 170.00 100

To Rust-Proofing Of The Affected Areas.

\$ nn 170.00 X

Putty And Spray Painting Of The Affected
Portion.

\$ 2,800.00 2000

To reinstall rear bumper parking sensor.

\$ 170.00 600

To Remove And Refit Rear W/Screen Glass To
Facilitate Bodywork Repair.

\$ nn 170.00 X

To transfer of boot fittings and conduct water
seepage test.

\$ nn 170.00 X

To transfer of Fender fittings, attachments and
perform water seepage test.

\$ nn 170.00 X

TRANS-CAB AUTO SERVICES PTE LTD**AAD1712-044**

NO.2 ANG MO KIO ST63 SINGAPORE 569111

TEL NO. 6287 6666 FAX NO. 6257 1330

CO/GST REG NO. 201019626G

SHD9332S -Towing fees \$ *120.00* XTo remove and refit interior fittings, trimings,
garnish, fittings and other, to enable repair. \$ *380.00* XTo check steering geometry and computer
wheel alignment \$ *220.00* X

	\$	7,240.00
TOTAL	\$	16,150.17

Repair Days~~10 Days~~*1 1/2 day*

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S7M0052K

Our ref: CC3/AXA17023267/Kpa3

Date: 14.12.2017

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 9332S

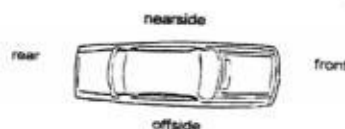
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.12.2017 at the premises of M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio and have the following to report:-

Workshop Estimate Amount	: S\$	16,150.17
Revised Estimate Amount	: S\$	1,400.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 1.5 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Monday, 2 July 2018 9:24 AM
To: 'claims'; 'Jasmine Tan'
Cc: Hsiao Tong (LKKAuto); 'Ng Wai Yin'
Subject: RE: offer; Our Ref: CC3/ASM17023267/Kpa3; Your Ref: AAD1712-044
Attachments: DV SHD 9332S.pdf

Importance: High

WITHOUT PREJUDICE

Our Ref: CC3/ASM17023267/Kpa3
Your Ref: AAD1712-044

Dear Jasmine,

ROAD TRAFFIC ACCIDENT INVOLVING SKZ 583S AND SHD 9332S ON 03.12.2017

We refer to the above matter.

We thank you for your acceptance.

Please duly sign the **DV** enclosed and return with a copy of Authorization to Act of your hirer for payment processing.

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Poh Kin (LKKAUTO)

From: claims <claims@transcab.com.sg>
Sent: Saturday, 30 June 2018 11:42 AM
To: Poh Kin (LKKAUTO); 'Jasmine Tan'
Cc: Hsiao Tong (LKKAUTO); Admin A; 'Ng Wai Yin'; claims@transcab.com.sg
Subject: RE: offer; Our Ref: CC3/ASM17023267/Kpa3; Your Ref: AAD1712-044

Categories: clear

Without Prejudice

Dear Poh Kin

Please proceed to send us the payment.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

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From: Poh Kin (LKKAUTO) [mailto:pohkin@lkkauto.com]
Sent: Friday, 29 June 2018 3:15 PM
To: Jasmine Tan <jasminetan@transcab.com.sg>; claims <claims@transcab.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Ng Wai Yin <waiyin.ng@transcab.com.sg>
Subject: offer; Our Ref: CC3/ASM17023267/Kpa3; Your Ref: AAD1712-044
Importance: High

WITHOUT PREJUDICE

Our Ref: CC3/ASM17023267/Kpa3
Your Ref: AAD1712-044

Dear Jasmine,

ROAD TRAFFIC ACCIDENT INVOLVING SKZ 583S AND SHD 9332S ON 03.12.2017

We refer to the above matter and your letter of demand dated 5th April 2018.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

1. Cost of Repair (1,400.00 +7%GST)	S\$ 1,498.00
2. Loss of Rental (\$75.25 x 2days)	S\$ 150.50
3. Loss of income (\$50.00 x 2days)	S\$ 100.00
4. LTA search fee	<u>S\$ 5.35</u>
	<u>S\$ 1,753.85</u>

Kindly confirm acceptance.

Your prompt reply will be very much appreciate.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Poh Kin (LKKAuto)

From: Poh Kin (LKKAuto)
Sent: Friday, 29 June 2018 3:15 PM
To: Jasmine Tan; claims
Cc: Hsiao Tong (LKKAuto); Admin A; Ng Wai Yin
Subject: offer; Our Ref: CC3/ASM17023267/Kpa3; Your Ref: AAD1712-044

Importance: High

WITHOUT PREJUDICE

Our Ref: CC3/ASM17023267/Kpa3
Your Ref: AAD1712-044

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	<u>S\$ 1,753.85</u>

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Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 26 February 2018 9:20 AM
To: 'Dominic Ong'
Subject: RE: Undeliverable: Fwd: Traffic accident along Ang Mo Kio Avenue 5 on 3 December 2017@3.55pm

Hi Mr Dominic,

Kindly forward your evidence to chsiaotong@yahoo.com

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dominic Ong [mailto:dominic.ong@aya.yale.edu]
Sent: Monday, 26 February 2018 9:00 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: Undeliverable: Fwd: Traffic accident along Ang Mo Kio Avenue 5 on 3 December 2017@3.55pm

SKZ583S

Dominic Ong
m: +65 97950375 | e: Dominic.Ong@aya.yale.edu

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, February 26, 2018 8:45:48 AM
To: Dominic Ong
Subject: RE: Undeliverable: Fwd: Traffic accident along Ang Mo Kio Avenue 5 on 3 December 2017@3.55pm

Hi Mr Donimic,

Thank you for your email.

Kindly let us have your vehicle number.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dominic Ong [<mailto:dominic.ong@aya.yale.edu>]

Sent: Friday, 23 February 2018 7:58 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Dominic Ong <dominic.ong@aya.yale.edu>

Subject: Re: Undeliverable: Fwd: Traffic accident along Ang Mo Kio Avenue 5 on 3 December 2017@3.55pm

I haven't heard back from you. Pls let me know how to send you the video that you had requested.

On Fri, 16 Feb 2018 at 16:51, Dominic Ong <dominic.ong@aya.yale.edu> wrote:

How do I send you the evidence that you had asked for, if your email server is rejecting it?

On Thu, 15 Feb 2018 at 17:17, <dominic.ong@aya.yale.edu> wrote:

What's going on?

Dominic Ong

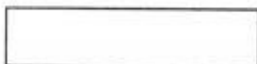
m: +65 97950375 | e: Dominic.Ong@aya.yale.edu

From: postmaster@lkkauto.com [<mailto:postmaster@lkkauto.com>]

Sent: Thursday, February 15, 2018 4:42 PM

To: dominic.ong@aya.yale.edu

Subject: Undeliverable: Fwd: Traffic accident along Ang Mo Kio Avenue 5 on 3 December 2017@3.55pm



Your message to chewht@lkkauto.com couldn't be delivered.

A custom mail flow rule created by an admin at
lkkauto.com has blocked your message.

Delivery not authorized, message refused

dominic.ong
Sender

Office 365

lkkauto.com
Action Required

Blocked by mail flow rule

How to Fix It

An email admin at lkkauto.com has created a custom mail flow rule that blocks messages that meet certain conditions, and it appears that your message has met one or more of those conditions.

- Check the text above for a custom message from the email admin that may help explain why your message was blocked and how you might be able to fix it. For example, removing prohibited words from the message or sending the message from a different email account may be sufficient to deliver your message.

If you've tried and you're still not able to fix the problem, consider contacting the email admin at lkkauto.com to discuss what to do. While they're unlikely to remove or relax the rule, if you have a legitimate need to deliver your message they may offer guidance for how to do so.

More Info for Email Admins

Status code: 550 5.7.1_ETR

This error occurs because an email admin at lkkauto.com has created a custom mail flow rule that has blocked the sender's message.

In some cases, the sender can change the message so it no longer violates the rule. However, depending on the rule's conditions, it's possible that the only way to deliver the message is to change the rule itself, and only an email admin at lkkauto.com can do that. Although it's possible the rule is unintentionally flawed or it's stricter than the admin intended, it may be working exactly as they want it to.

Original Message Details

Created Date: 2/15/2018 8:41:36 AM
Sender Address: dominic.ong@aya.yale.edu
Recipient Address: chewht@lkkauto.com
Subject: Fwd: Traffic accident along Ang Mo Kio Avenue 5 on 3 December 2017@3.55pm

Error Details

Reported error: 550 5.7.1 TRANSPORT.RULES.RejectMessage; the message was rejected by organization policy
DSN generated by: HK2PR0301MB1330.apcprd03.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH
1	2/15/2018 8:41:36 AM		10.12.149.228	HTTP
2	2/15/2018 8:41:41 AM		mail-qk0-f195.google.com	SMTP

3	2/15/2018 8:41:41 AM	mail-qk0-f195.google.com	SG2APC01FT117.mail.protection.outlook.com	Microsoft cipher=TL
4	2/15/2018 8:41:43 AM	SG2APC01FT117.eop- APC01.prod.protection.outlook.com	SIXPR0301CA0039.outlook.office365.com	Microsoft cipher=TL
5	2/15/2018 8:41:43 AM	SIXPR0301CA0039.apcprd03.prod.outlook.com	HK2PR0301MB1330.apcprd03.prod.outlook.com	Microsoft cipher=TL

Original Message Headers

Received: from SIXPR0301CA0039.apcprd03.prod.outlook.com

(2401:111:e400:51e6::49) by HK2PR0301MB1330.apcprd03.prod.outlook.com
(2401:111:e400:539c::21) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.527.6; Thu, 15 Feb
2018 08:41:41 AM

Received: from SG2APC01FT117.eop-APC01.prod.protection.outlook.com

(2401:111:f400:7ebe::200) by SIXPR0301CA0039.outlook.office365.com
(2401:111:e400:51e6::49) with Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384) id 15.20.527.6 via Frontend
Transport; Thu, 15 Feb 2018 08:41:43 +0000

Authentication-Results: spf=none (sender IP is 209.85.220.195)

smtp.mailfrom=aya.yale.edu;

Received-SPF: None protection.outlook.com: aya.yale.edu does not designate
permitted sender hosts

Received: from mail-qk0-f195.google.com (209.85.220.195) by

SG2APC01FT117.mail.protection.outlook.com (10.152.250.271) with Microsoft
SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384;
id=15.20.527.6) via Frontend Transport; Thu, 15 Feb 2018 08:41:41 +0000

Received: by mail-qk0-f195.google.com with SMTP id 07a015578209gkr.1

for <chewht@1kkauto.com>; Thu, 15 Feb 2018 00:41:41 -0800 (PST)

DKIM-Signature: v=1; s=rsa-sha256; c=relaxed/relaxed;

d=yale.edu; s=googleprd;

h=mime-version;in-reply-to;references;from:date:message-id;subject;to;

bb=8bAeRb1ldiqymj19S8xa1Gt1x4EsvvXN9xPsmrYbvc=;

h=PRkLg1kbpccuHdUyAgym6nIse3Vp8b8qyVaJwngQ0Mq2jBXSSBuiV8vObbwGLYo4;78S
shrcpKGNVkuH9et4yF81Abcd3LX0VJnQ39;nrsIVWZ/wr3A58gv1yYV/jToQNg/Qhos
A4IcpK0OWbKtEzGjuBcd3AKICKY2pndUXe8pm=

X-Goog18-DKIM-Signature: v=1; s=rsa-sha256; c=relaxed/relaxed;

d=1el100.net; s=20161025;

h=x-m-message-state;mime-version;in-reply-to;references;from:date
;message-id;subject;to;

bb=8bAeRb1ldiqymj19S8xa1Gt1x4EsvvXN9xPsmrYbvc=;

h=Qc1uW5U4Nottt6JduHG9Bjx1/1L8Yq0H504pJ4Xy4K1tStcZ1xOv1tT196FDZHI9Dk
f0BCKkly2Bba8B61c4KVFL5Is6R7hj27z6sqQnV00rTvMni1MH/pt2ph3vyY2L4P5Lm
f+2JWZps290MXv1F1G9f1k10DJxATM681Q0QR+XKqDIQSfpNa4oTj+3MXJsnTOW5ge3h
UatBCNAN;tttrp3IggBY/U6RgmYmE110tMinEBXmd3tDzM/q9xNPnTKqr2ERIdingUvgf
Fctu5Zzg3p/deXmpThwbYsKF537GIs27a4vDwDK9QN4wAqZrkd3c9mnEVT0FkF0E19f1
awsq==

X-In-Message-State: AP11xPADL1xJCNGa10FIaf-UT10HHLHAg1KCE06vaAT98M1C8r2a0j3p-
h0mpg4INSxRTwGjxxy2oqt5HNk3xEmcFEU0SEFqxw==

Wz + 6Y7K2a2nT+moH/HjWzPc3i.9Z//upq0X5/8/IQR.1ZT+Arp+WSYbVWl0rNg0ezP.YR11TH.H.Qv1438
ad..70AXy02F00H10EWA4FW5.IE0Z+pr1qMa7600ip.4NXXq78MdwOyfpbzDmtKHE.LdVCT10aU0gnaWyNUQgA
wotCjqlHyMpqKov8wnHV62/vqm7GbC03b77KkXp+nPQxi.Z0MJHmxEEUA18dlbvK/yOY3X0ml1Gq1T4bMoZq5.
MCA0aiJ00S3d7n5tpHPrqC+AS/WxQaLV=0aHElvLIsc+



Virus-free. www.avast.com

----- Dominic Ong m: +65 97950375 | e: Dominic.Ong@aya.yale.edu

----- Dominic Ong m: +65 97950375 | e: Dominic.Ong@aya.yale.edu

Fwd: Traffic accident along Ang Mo Kio Avenue 5 on 3 December 2017@3.55pm

Monday, February 26, 2018 9:22 AM

From: "Dominic Ong" <dominic.ong@aya.yale.edu>**To:** chsiaotong@yahoo.com

1 Files 17 MB

IMG-1610.MOV

Save

As requested.

----- Forwarded message -----

From: **Dominic Ong** <dominic.ong@aya.yale.edu>**Date:** Thu, Feb 15, 2018 at 4:41 PM**Subject:** Fwd: Traffic accident along Ang Mo Kio Avenue 5 on 3 December 2017@3.55pm**To:** chewht@lkkauto.com

Dear Mr Chew,

I refer to your reference CC3/AXA17023267/Kpa3. Pls find attached dashcam footage which I had provided as part of my accident report, and also to the police.

Thank you, and have a happy new year.

Dominic Ong (on behalf of Jossy Bragassam)

----- Forwarded message -----

From: <dominic.ong@aya.yale.edu>**Date:** Fri, Jan 26, 2018 at 11:58 AM**Subject:** Traffic accident along Ang Mo Kio Avenue 5 on 3 December 2017@3.55pm**To:** yeo_kia_huat@saf.gov.sg**Cc:** Jossy Bragassam <jossyb@gmail.com>

Hi Office Yeo,

As discussed, I have attached the footage from the in-car camera taken at the time of the accident.

Pls let us know if you need anything further. Thank you.

Dominic Ong

m: +65 97950375 | e: Dominic.Ong@aya.yale.eduVirus-free. www.avast.com



<SEEK MANDATE> - Claim no S7M0052K; ACCIDENT INVOLVING SKZ 583S (OI) & SHD 9332S (TP) ON 03/12/2017]

Type

🔗 Question

Message

Liability: Insured collided to rear of third party. Front to rear collision. Send letter to OI to notify TP claim and NCD issue on 8th January 2018. As such, We seek your approval to offer Third Party repairer "Trans-Cab Auto Service Pte Ltd" is as follows: - 1)COR(w/GST): \$1,498.00 + 2) Loss of Rental (2daysx\$75.25): \$150.50 + 3) Loss of Income (2daysx\$50.00): \$100.00 + 4)LTA Search fee: \$5.35 =Total: \$1,753.85. ** 1.5 days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 08/06/2018

Reply

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKZ 583S (Insd veh)	Model:	CHEVROLET
	SHD 9332S (TP veh)		EPICA 2.0DSL AT ABS D/AB
Date of Accident:	03/12/2017		2WD 4DR TURBO

Global Sum Settlement	:	☐ Yes	☒ No		
Repair Estimate	:	\$	17,280.68		
Final Repair Cost	:	\$	1,498.00		
Loss of Token Sum	:	\$	100.00	2	days at \$50.00 per day
Rental (if any)	:	\$	150.50	2	days
LTA / GIA Search Fee	:	\$	5.35		

Others:	:	\$	
---------	---	----	--

	:	\$	
Final Settlement Sum	:	\$	1,753.85

Is Third Party Workshop GIA Registered?		☐ YES	☒ NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability ____ 100 ____ (%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: ____		
BOLA Liability: ____ (%)		Assessed Liability (*): ____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks PLEASE SEND THE CHEQUE PAYMENT TO TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111				

Payment Instruction: Payee's Breakdown			
1)	TRANS-CAB AUTO SERVICES PTE LTD	:	\$ 1,753.85

NUR SHAQILAH BTE ABDOL
WAHAB

19/07/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

SERVICE REQUESTS

MESSAGES

CLAIMS

<< Service Request Details

Claim	S7M0052K	Vehicle Information	
Reference		Incident Vehicle	SHD9332S
CC3/ASM17023267/Kpaas Date		Registration #	TPVD CHEVROLET 20 TAI
December 3, 2017		Model	EPICA-2.0 (A)
Request Date			HWAN LANE, , 555337
April 13, 2018		Primary Contact/Insured	
Due Date		JOSSY HO BRAGASSAM	
September 28, 2018		20 TAI HWAN LANE, 555337, Singapore	
Vendor Name		97950375	
LKK AUTO		DOMANDJOSSY@GMAIL.COM	
Type of			
CONSULTANTS PTE Loss			
LTD (TP)			
Third Party Vehicle			
Services			
Damage			

Actions

Next Step

Finish the work

Complete Work

More

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Immediate Advice (with mandate) dated 08.06.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 8, 2018
Rental rate.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 8, 2018
LTA search fee.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	June 8, 2018
SHD 9332S vs SKZ 583S -OI VIDEO.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	March 6, 2018
Preliminary Advice.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	December 14, 2017
Checklist.tif	Forms / Claim Documents	Claim memo / Summary	LOH Cynthia	December 14, 2017
EMAIL RECEIVED FROM WORKSHOP INCLUDING ESTIMATE & SHD9332S TP GIA.msg	Letters and Correspondence	Workshop	NIKAM Santosh Pandurang	December 13, 2017
Email to DC Motor.pdf	Forms / Claim Documents	Internal Advice	ANG Yvonne	December 5, 2017

SERVICE REQUESTS

MESSAGES

CLAIMS



Service Request Details

Claim	S7M0052K
Reference	CC3/ASM17023267/Kpaas Date 
December 3, 2017	Request Date
April 13, 2018	Due Date
September 28, 2018	Vendor Name
LKK AUTO CONSULTANTS PTE LOSS LTD (TP)	Type of
Third Party Vehicle Damage	Services

Actions

Next Step

Finish the work

Complete Work

More

Vehicle Information			
Incident Vehicle Registration #	SHD9332S	Service Address	
Model	TPVD CHEVROLET 20 TAI		
	EPICA-2.0 (A)		
	HWAN LANE, , 555337		

Primary Contact/Insured

JOSSY HO BRAGASSAM
20 TAI HWAN LANE, 555337, Singapore
97950375
DOMANDJOSSY@GMAIL.COM

Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Vehicle & Driver Details

Vehicle Registration#

SHD9332S

Purchase Date

mm/dd/yyyy

Registration State

SINGAPORE

Registration Date *

01/19/2012

Mileage

837951

Age of Vehicle

5

Driver Details

CATEGORY Manufacturing Year

POLICY INFORMAT...

CATEGORY Driver Name

ASSESSMENT INFO...

2011

FNOL INFORMATI... GOH CHIN LIANG

CATEGORY

Make

POST SURVEY INF...

CATEGORY	Engine No
POLICY INFORMAT...	
ASSESSMENT INFO...	Z20S1442894K
CATEGORY	Engine Capacity
POLICY INFORMAT...	
ASSESSMENT INFO...	1991 cc
CATEGORY	Sum Insured
POLICY INFORMAT...	
ASSESSMENT INFO...	0
CATEGORY	Market Value
POLICY INFORMAT...	
ASSESSMENT INFO...	0

FNOL INFORMATI...	55
POST SURVEY INF...	
CATEGORY	Driver License #
FNOL INFORMATI...	S0826159H
POST SURVEY INF...	
CATEGORY	License Type
FNOL INFORMATI...	
POST SURVEY INF...	
CATEGORY	License Issue Date
FNOL INFORMATI...	July 19, 1963
POST SURVEY INF...	mm/dd/yyyy
CATEGORY	License Expiration Date
FNOL INFORMATI...	
POST SURVEY INF...	mm/dd/yyyy

POST SURVEY INF ...

-  SERVICE REQUESTS
- MESSAGES
- CLAIMS

<<

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Front left side

GITI 9mm

Rear left side

GITI 9mm

Front right side

GITI 9mm

Rear right side

GITI 9mm

SERVICE REQUESTS MESSAGES CLAIMS

Assessment Details

General & Workshop Details			Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary		Parts	
EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISC OUNT%	SALV AGE%	PART PRICE(NET)			
	1	1			REAR BUMPER			Buckled	1202		10		1081.8			
	2	1			REAR BUMPER BEAM			Repair	0		10		0			
	3	1			REAR BUMPER CENTRE ABSORBER			Serviceable	0		10		0			
	4	1			REAR BUMPER SIDE RETAINER RH			Damaged	68.76		10		61.88			
	5	1			REAR BUMPER SIDE RETAINER LH			Serviceable	0		10		0			
	6	1			REAR BUMPER REFLECTORS RH			Cracked	119.74		10		107.77			
	7	1			REAR BUMPER REFLECTORS LH			Serviceable	0		10		0			
	8	1			REAR BUMPER TOW HOOK COVER			Serviceable	0		10		0			
	9	1			BOOTLID			Repair	0		10		0			

EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR R&R	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT
	1		PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	200	0	0	Reviewing	
	2		TO CHECK ELECTRICAL LIGHTING CONCERNED.	10	0	0	Reviewing	
	3		TO RUST-PROOFING OF THE AFFECTED AREAS.	0	0	0	Reviewing	
	4		PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	200	0	0	Reviewing	
	5		TO REINSTALL REAR BUMPER PARKING SENSOR.	60	0	0	Reviewing	
	6		TO REMOVE AND REFIT REAR WISCREEN GLASS TO FACILITATE BODYWORK REPAIR.	0	0	0	Reviewing	
	7		TO TRANSFER OF BOOT FITTINGS AND CONDUCT WATER SEEPAGE TEST.	0	0	0	Reviewing	
	8		TO TRANSFER OF FENDER FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	0	0	0	Reviewing	
	9		TOWING FEES.	0	0	0	Reviewing	
	10		TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR.	0	0	0	Reviewing	
	11		TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	0	0	0	Reviewing	

SERVICE REQUESTS

MESSAGES

CLAIMS

<<

Assessment Details

General & Workshop Details			Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous	
Summary												
EDIT		SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE					
☐		1	DAYS OF REPAIR	Reviewing		1.5						
☐		2	SET LICENCE PLATE WITH HOLDER	Reviewing	0	SERVICEABLE						
☐		3	SET BOOTLID INNER TRIM BOARD CLIP	Reviewing	0	NOT NECESSARY						
☐		4	SET REAR BUMPER PARKING SENSOR	Reviewing	0	SERVICEABLE						

EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
 	12	REAR WINDSCREEN INNER SPONGE SEAL	Reviewing	0	NOT NECESSARY	
 	13	SPARE TYRE	Reviewing	0	SERVICEABLE	
 	14	SPARE WHEEL RIM	Reviewing	0	SERVICEABLE	

SERVICE REQUESTS MESSAGES CLAIMS

<< Assessment Details

General & Workshop Details	Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous
Summary	Claim Amount	\$1,765.45	Claim Amount	\$1,765.45	

CATEGORY	ESTIMATE	REVISED AMOUNT
----------	----------	----------------

Labour	\$470.00	\$470.00
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Miscellaneous	\$44.00	\$44.00
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Spare Parts	\$1,251.45	\$1,251.45
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Submit for Review

SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary

Add

Approve

Deny

Submit All

EDIT

SR
NO

NAME

ACTION

AMOUNT

COMMENT

REMOVE



1

FINAL
LUMP
SUM

Reviewing

1400

