

Surveyor:

YWK

DOI:

ASSIGNMENT

6/12/17

Date / Time:

6/12/17

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

YP198H

Name of Insured:

HAPPIN WORD LOGISTICS PT

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

5/12/17

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ANNA BEN YUSOF

Driver Tel No.:

9829031

(V/L: YES / NO)

Claim No.:

DM184700607-JG

Policy No.:

DMCH217-002209

Make / Model:

HINO

Place of Accident:

LOGO 1 PATONGR ROAD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 6332L



INSRS:

WSP:

Tel:

Liability:

RMKS:

GMP 7. M



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

19/15

SHD 6332L - US / BBE / XDO / BBE / KPM / 32:00A / X / 17

YP198H, X

19/12/18

RECEIVE VIDEO AND PIR FROM TP.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

7/12/17

Sent By:

Hm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

180 GPE

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

NIL

Repair Cost:

SS

1187.69

Loss of Rental (LOR):

SS

287.58

(

2.5 days) X 115.03

Loss of Use (LOU):

SS

-

(5

x

days)

Loss of Income (LOI):

SS

-

(5

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

5.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost

SS

-

Total:

SS

1480.27

Global Sum SS:

1450.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

1450.00

Name 1:

3MET TAXIS PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

COPY SENT
6/12/17

Signature

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or NoLum Sum: 28.2 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SH06352L Yr Regn: 28/6/2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius cc 1798Colour: Maroon A/C: Insured / Std / NI / NASp. Reading: 238302 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 710KA7C4205768275*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: NI / S/Rim / STD A/Rim orTyre Size: F: 175/65R15R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Palken

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. 5/12/2017 D.O.I. 6/12/2017Survey held at Street

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time | Action / Instruction

17/11/18 Confirm 28.2 \$ 1187.69 with 2 working daysTax 12/12/2025LKR150(Pd) \$3364.40
79%

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee: ☐ Site Insp (\$ _____) \$ + RS _____☐ Interview (\$ _____) Photos _____☐ Tech. Invs (\$ _____) Others _____☐ Weekend (\$ _____) _____

TOTAL

Report Format: _____

Lump Sum / I.B.I: (\$ _____)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI17023264/Swa3	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 07-12-2017	
		Code : EQI	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	YP 198H	Veh. Inspected	SHD 6332L
Policy No.	DMCHHQ17-000289	Coverage (\$)	0.00
Claim No.	DM18HO00607-JG	Excess (\$)	0.00
Assign From		Assign Date	07/12/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	05/12/2017	Inspection Date	06/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		
5a. Remarks			
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC3/EQI17023264/Swa3

Date: 05.12.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SHD 6332L

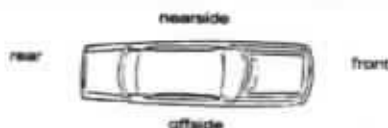
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.12.2017 at the premises of M/s SMRT Automotive Services Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	4,552.09
Revised Estimate Amount	: S\$	1,187.69
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2.0 days

Yours faithfully,

SEBASTIAN YEANG
Licensed Appraiser

SMRT Accident Vehicle Repair Estimates

8-12-17 / 10:01
8-12-17 / 14:01
6-12-17 / 14:01

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6332L
Ref. No : TAX/12/17/2025
Reg. Date : 28/06/2016
Vehicle Type : TAXI
Make : TOYOTA PRIUS
Model : PRIUS
Name of Driver : KOH WEE TECK
Type of Accident : SIDE SWIPE
Date / Time of Accident : 05/12/2017 12:42:00 PM
Accident Reported Date / Time : 05/12/2017 12:00:00 AM
Surveyor is Required? : Yes
Survey by : Sebastian
Vehicle is Towed Back? : No
Towed Back Date/Time :
Replacement Vehicle Issued? : No
Accident Repair Job Card No : 000024093458
Special Instruction to ARC, if any :

YP198H - EQ - LKK P/R

BEFORE PAINT PHOTO AND AFTER PAINT PHOTO, FOR CHECK ITEM AND REPLACE ITEM PLEASE CALL SURVEYOR SEBASTIAN (LKK) & Email : sebastianyeang @lkkauto.com HP: 90036121

Prepared Date : 05/12/2017 02:02:51 PM



QC 8/12/17 11:20 Reject wash in side 12:20 pass

Recording Camera ☐ ☒
Radio Antenna ☐ ☒
1st witness h Date 6-12-17
2nd witness _____ Date _____

E 1/2 F
KM _____

Vehicle to Wega Date In: 6/12 Towing: _____
Time In: 1700 Date: 7/12/2017
Wega Job No. 14004/12
Vehicle sent to SMRT Date In: 8-12-2017 Towing: _____
Time In: 10:40 Driver: _____
Received by (SMRT): _____

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : JTDKN36U205768295

Mileage

0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	300.00
Total Spray Painting Charges	: 1,314.00	650.00
Total Material Charges	: 157.69	157.69
Other Charges	: 580.00	80.00
TOTAL	: 2,896.69	1,187.69
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	2.00
Prepared / Adjusted By	:	SEBASTIAN (LKK)
Arc / Surveyor Sign Off Date	: 06/12/2017 09:08:53 AM	06/12/2017 02:01:20 PM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 06/12/2017 09:08:53 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1712-0244

Invoice No :

Quotation Date : 9/12

Invoice Date :

Invoice Amount :

Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	845.00 ✓	300.00 /
Total Labour	845.00	300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR LH	378.00 ✓	200.00 /
TO RESPRAY VIEW MIRROR	180.00 ✓	50.00 /
TO RESPRAY FRONT FENDER LH	378.00 ✓	200.00 /
TO REPSRAY FRONT BUMPER	378.00 ✓	200.00 /
Total Spray Painting & Panel Beating	1,314.00	650.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30.00 /
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00
TO REMOVE AND REFIX WING MIRROR	120.00	30.00 /
TO REPLACE SUNDRY PARTS	100.00	20.00 /
TO WASH AND VACUUM	60.00	0.00
TO TRANSFER DOOR MECHANISM	120.00	0.00
Total Other Costs	580.00	80.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
67002-47070		6505529	DOOR FRT/LH	R 1	894.40	100.00	0.00	Replace	Repair	No R
			STICKER DECAL SMRT (DOOR)	✓ 1	60.00	0.00	60.00	Replace	Replace	No ✓
87945-74010		6505597	COVER, OUTER MIRROR, LH	R 1	107.40	100.00	0.00	Replace	Repair	No R
81740-52040		6505465	MIRROR LAMP LH	✓ 1	65.30	10.00	58.77	Replace	Replace	No ✓
53802-47050		6505558	FENDER FRT/LH	R 1	723.40	100.00	0.00	Replace	Repair	No R
75374-47051			NAME PLATE (HYBRID)	✓ 1	51.90	25.00	38.92	Replace	Replace	No ✓
52119-47930		6505517	BUMPER FRT	R 1	482.00	100.00	0.00	Replace	Repair	No R
TOTAL MATERIALS							157.70	157.69		
TOTAL MATERIALS(Discounted)							157.69	157.69		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

157.69 /
+ 300.00 /
+ 730.00 /

1187.69 /

Sebastian
12/12/2017

SMRT Accident Vehicle Repair Estimates

EA

Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHD6332L
 Ref. No : TAX/12/17/2025
 Reg. Date : 28/06/2016
 Vehicle Type : TAXI
 Make : TOYOTA PRIUS
 Model : PRIUS
 Name of Driver : KOH WEE TECK
 Type of Accident : SIDE SWIPE
 Date / Time of Accident : 05/12/2017 12:42:00 PM
 Accident Reported Date / Time : 05/12/2017 12:00:00 AM
 Surveyor is Required? : Yes
 Survey by :
 Vehicle is Towed Back? : No
 Towed Back Date/Time :
 Replacement Vehicle issued? : No
 Accident Repair Job Card No : 000024093458
 Special Instruction to ARC, if any :
 YP198H
 Prepared Date : 05/12/2017 02:02:51 PM



Sebastian
 6/12/2017

- Part by part repair
- Question Mark Item Photo
- Photo Before & After Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Chassis No : JTDKN36U205768295

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges :	845.00	0.00
Total Spray Painting Charges :	1,314.00	0.00
Total Material Charges :	1,813.09	1,813.09
Other Charges :	580.00	0.00
TOTAL :	4,552.09	0.00
Lum Sum Total :	0.00	0.00
No. of Repair Days :	5.00	0.00
Prepared / Adjusted By :		2 days
Arc / Surveyor Sign Off Date :	06/12/2017 09:08:53 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 06/12/2017 09:08:53 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No :	Invoice No :
Quotation Date :	Invoice Date :
Invoice Amount :	Prepared Date :

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH PORTION	845.00	0.00 300
Total Labour	845.00	0.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT DOOR LH	378.00	0.00 200
TO RESPRAY VIEW MIRROR	180.00	0.00 50
TO RESPRAY FRONT FENDER LH	378.00	0.00 200
TO REPSRAY FRONT BUMPER	378.00	0.00 200
Total Spray Painting & Panel Beating	1,314.00	0.00

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 30
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 X
TO REMOVE AND REFIX WING MIRROR	120.00	0.00 30
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 X
TO TRANSFER DOOR MECHANISM	120.00	0.00 X
Total Other Costs	580.00	0.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
7002-7070		6505529	DOOR FRT/LH	1	894.40	25.00	670.80	Replace	Replace R	No
			STICKER DECAL SMRT (DOOR)	1	60.00	0.00	60.00	Replace	Replace / NE	No
7945-4010		6505597	COVER, OUTER MIRROR, LH	1	107.40	25.00	80.55	Replace	Replace R	No
1740-2040		6505465	MIRROR LAMP LH	1	65.30	10.00	58.77	Replace	Replace / SC	No
3802-7050		6505558	FENDER FRT/LH	1	723.40	25.00	542.55	Replace	Replace R	No
5374-7051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace / NE	No
2119-7930		6505517	BUMPER FRT	1	482.00	25.00	361.50	Replace	Replace R	No
TOTAL MATERIALS							1,813.10	1,813.09		
TOTAL MATERIALS(Discounted)							1,813.09	1,813.09		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Company
Owner ID	5369K
Vehicle Details	
Vehicle No.	SHD6332L
Vehicle to be Exported	No
Intended De-registration Date	07 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	PRIUS TAXI (SMRT)
Primary Colour	Maroon
Manufacturing Year	2015
Engine No.	2ZR6603596
Chassis No.	JTDKN36U205768295
Maximum Power Output	100.0 kW (134 bhp)
Open Market Value	\$29,508.00
Original Registration Date	28 Jun 2016
First Registration Date	28 Jun 2016
Transfer Count	0
Actual ARF Paid	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	27 Jun 2024
PARF Rebate Amount	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date	27 Jun 2024
COE Category	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years)	8
PQP Paid	\$37,164.00
COE Rebate Amount	\$30,453.00
Total Rebate Amount	\$34,203.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 07 Dec 2017

OK



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Last updated on 19 Nov 2017 at 12:12 AM

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 16 March, 2018 4:12 PM
To: Joel Goh; Vivian Lau (LKKAUTO)
Cc: Jas Khine (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - DM18HO00607-JG) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017
Attachments: YP198H.PDF

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Joel,

We refer to the below email and the contents were duly noted.

Hi Vivian,

Kindly assist to obtain a copy of third party's video footage before any settlement.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Friday, 16 March, 2018 1:59 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - DM18HO00607-JG) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

Dear Mei Kwan

Attached our insured's accident report for your attention.

Kindly assist to obtain a copy of third party's video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 6 February, 2018 10:40 AM

To: elaine.cheong@eqinsurance.com.sg

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - TBA) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 19 January, 2018 1:42 PM

To: elaine.cheong@eqinsurance.com.sg

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - TBA) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 18 December, 2017 10:00 AM

To: elaine.cheong@eqinsurance.com.sg

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>



EQ Insurance Company Ltd
5 Maxwell Road #17-00 Tower Block
MND Complex
Singapore 069110

SMRT AUTOMOTIVE SERVICES PTE LTD
60 Woodlands Industrial Park E4
Singapore 757705
Tel : 65 6866 2650
Fax : 65 6368 7421
www.smrt.com.sg

Date : 28 December 2017

Our Ref.: TAX/12/17/2025/LG

Your Ref. :

Dear Sirs,

**ACCIDENT INVOLVING SHD 6332L & YP 198H (EQ INSURED)
ON 5/12/2017 ALONG ORCHARD LINK TOWARDS BIDEFORD RD**

LETTER OF CLAIM

We claim on behalf of SMRT Taxis Pte Ltd, the owner and the hirer of taxi no.: SHD 6332L. Your insured's negligent driving has caused the above accident. As a result, our clients have suffered the following losses:-

1. Cost of Repair	:	\$1187.69
2. Loss of Rental for <u>3</u> days @ S\$ <u>115.03</u> /day	:	\$345.09
* 3. Loss of Income for <u>1</u> days @ S\$ <u> </u> /day	:	\$ -
4. Police Report/ SAS Report/ LTA Search Fee	:	\$ 5.00
5. Survey Fee	:	-
Total Claims :		\$1537.78

We enclose the following documents:

- | | |
|---|---|
| ☒ Repair Invoice | ☒ Letter of Authorisation |
| ☐ Survey Report | ☒ LTA Search result |
| ☐ Photographs _____ pcs | ☒ Others : |
| ☐ Investigation results | 1. <u>vehicle laid-up report</u> |
| ☒ Proof of Loss of Use/Rental/Income | 2. _____ |
| ☒ Police / SAS report of <u>SHD 6332L</u> | 3. _____ |

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**.

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD

** our hirer is claiming his injury
and loss of income through his
own lawyer.

Tan Lee Gek
For Manager, Claims
Claims Department
DID: 6866 2647
Email: leegek@smrt.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/EQ117023264/Swa3

23 March 2018

Shipping World Logistics Pte Ltd
31 Jurong Port Road
#04-10/11
Singapore 619115

Dear Sir/Madam,

ACCIDENT INVOLVING YP 198H AND SHD 6332L ON 05/12/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)



Date: 5/12/2017

Our Ref. No.:

TAX/12/17/2025

Letter of Authorisation

I, KOH WEE TECK (NRIC No.: S6815764A) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHD 6332L hereby authorise **SMRT Automotive Services Pte Ltd ("AutoSvs")** to deal with all matters arising out of the accident between my taxi and YP 198H happened on 5/12/17 @ 1242 along ORCHARD LINK TOWARDS BIDEFORD RD. (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : KOH WEE TECK Signature: [Signature]
NRIC No. : S6815764A 5/12/17
Tel No. : 94899109
Address : BLK 228 CHOA CHU KANG CENTRAL
#08-111 SC680228)

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

 60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705

Tax Invoice

 GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV171200412
 Date : 19.12.2017
 Vehicle No. : SHD6332L
 Your Ref No. : TAX/12/17/2025
 Our Ref No. : 24093458
 Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	Amount	Amount
Parts					
DOOR:F/LH, FOR TOYOTA PRIUS TAXI	1.00	\$ 894.40	(100.00)	\$ 894.40	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
MIRROR: OUTER REAR VIEW, LH, TOYOTA PRIUS	1.00	\$ 107.40	(100.00)	\$ 107.40	\$ 0.00
LAMP, SIGNAL: SIDE MIRROR, LH, TOYOTA PRIUS	1.00	\$ 65.30	(10.00)	\$ 6.53	\$ 58.77
FENDER, FRONT: LH, FOR TOYOTA PRIUS TAXI	1.00	\$ 723.40	(100.00)	\$ 723.40	\$ 0.00
NAME PLATE (HYBRID)	1.00	\$ 51.90	(25.00)	\$ 12.97	\$ 38.92
BUMPER, FRONT: FOR TOYOTA PRIUS TAXI	1.00	\$ 482.00	(100.00)	\$ 482.00	\$ 0.00
Sub-Total					\$ 157.63
Labour					
TO REPAIR LH PORTION	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
Others					
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIX WING MIRROR	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO TRANSFER DOOR MECHANISM	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY VIEW MIRROR	1.00	\$ 50.00	0.00	\$ 0.00	\$ 50.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00



 Authorised Signature
 for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV171200412
Date : 19.12.2017
Vehicle No. : SHD6332L
Your Ref No. : TAX/12/17/2025
Our Ref No. : 24093458
Terms : 30 Days

SINGAPORE 757705

Description	Qty	Unit Cost	Add £	/ (Discount) Amount	Amount
GRAND TOTAL					\$ 1,187.69

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 05.12.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Lt



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/17/2025

From: SMRT Taxis Pte Ltd

Date: 7/12/2017

**ACCIDENT ON 05/12/2017 INVOLVING SHD 6332L & YP 198H
ALONG ORCHARD LINK TOWARDS BIDEFORD ROAD**

This is to confirm that the daily rental rate for SHD 6332L is \$115.03 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Accident Vehicle Laid-Up Report

Registration No. : SHD6332L

Make / Model : TOYOTA PRIUS

Accident Case No. : TAX/12/17/2025

Ref. No. : 24093458

Date and Time Vehicle off-road for Accident Repair : 05.12.2017 13:47:00

Date and Time Repair Completed : 08.12.2017 13:24:51

Remarks :

Generated by : POHSUAN

Printed on : 11.12.2017

Enquire Transaction History

Transaction History Details

Log Date/Time: 06 Dec 2017 / 08:41:48

Asset Type: Vehicle

Transaction Amount: \$5.35

Asset ID: YP198H

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH
BINTE ABDUL HALIL

Business Transaction Reference No.: 20171206084148162679

Search Date / Time: 05 Dec 2017 12:42:00

Insurance Company: EQ INSURANCE COMPANY LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#) [Back to List](#)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/04/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	YP 198H (Insd Veh)	Your Ref. No. : DM18HO00607-JG
	SHD 6332L (TP Veh)	Our Ref. No. : CC3/EQ117023264/Swa3q2
Date of Accident	5/12/2017	

Liability	100%	
Final Repair Cost	: \$ 1,187.69	
Loss of Income	: \$	days
Rental (If any)	: \$ 287.58	2.5 days
Others:	: \$ 5.00	
	: \$	
	1,480.27	
Final Settlement Sum	: \$ 1,450.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	SMRT TAXIS PTE LTD	: \$ 1,450.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC3/EQ117023264/Swa3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 19-04-2018



Code : EQ1

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 198H	Veh. Inspected	SHD 6332L
Policy No.	DMCHHQ17-000289	Coverage (\$)	0.00
Claim No.	DM18HO00607-JG	Excess (\$)	0.00
Assign From		Assign Date	06/12/2017

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	JTDKN36U205768295	Colour	MAROON
Odometer	235302	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	FALKEN	6 mm
L/H Front Tyre	195/65 R15	FALKEN	6 mm
R/H Rear Tyre	195/65 R15	FALKEN	6 mm
L/H Rear Tyre	195/65 R15	FALKEN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	05/12/2017	Inspection Date	06/12/2017
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 6332L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	MIRROR LAMP LH (DISC 10%)	SCRATCHED	65.30	58.77
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.92
1	STICKER DECAL SMRT (DOOR) (SN)	NECESSARY	60.00	60.00
1	DOOR FRT/LH	TO REPAIR SEE LABOUR	894.40	-
1	COVER ,OUTER MIRROR ,LH	TO REPAIR SEE LABOUR	107.40	-
1	FENDER FRT/LH	TO REPAIR SEE LABOUR	723.40	-
1	BUMPER FRT	TO REPAIR SEE LABOUR	482.00	-
			2,384.40	157.69
	<u>LABOUR</u>			
	PANEL BEATING & BODY WORK INCLUSIVE OF THE REPAIR OF DOOR FRT/LH ,COVER ,OUTER MIRROR ,LH ,FENDER FRT/LH AND BUMPER FRT. SPRAY PAINT .		845.00	300.00
	TO CHECK WIRING AND SYSTEM FUNCTION .		1,314.00	650.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		80.00	30.00
	TO REMOVE AND REFIX WING MIRROR .	NOT NECESSARY	100.00	-
	TO REPLACE SUNDRY PARTS .		120.00	30.00
			100.00	20.00
	TO WASH AND VACUUM .	NOT NECESSARY	60.00	-
	TO TRANSFER DOOR MECHANISM .	NOT NECESSARY	120.00	-
			2,739.00	1,030.00
	GRAND TOTAL		5,123.40	1,187.69
RECOMMENDED COST OF REPAIRS				1,187.69

Report Ref No. CC3/EQ17023264/Swa3q2

YEANG WAI KEEN

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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