

Mei Kwan (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Friday, 16 March, 2018 4:12 PM
To: Joel Goh; Vivian Lau (LKKAUTO)
Cc: Jas Khine (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - DM18HO00607-JG) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017
Attachments: YP198H.PDF

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Joel,

We refer to the below email and the contents were duly noted.

Hi Vivian,

Kindly assist to obtain a copy of third party's video footage before any settlement.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]
Sent: Friday, 16 March, 2018 1:59 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Jas Khine (LKKAUTO) <jaskhine@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - DM18HO00607-JG) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

Dear Mei Kwan

Attached our insured's accident report for your attention.

Kindly assist to obtain a copy of third party's video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Joel Goh

Sent: Tuesday, March 13, 2018 10:18 AM

To: 'Mei Kwan (LKKAUTO)'

Cc: Jas Khine (LKKAUTO); Vivian Lau (LKKAUTO); Admin A

Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - DM18HO00607-JG) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

Dear Mei Kwan

Our insured has not reported the accident.

Attached a copy of our letter to insured for accident reporting.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, March 8, 2018 8:17 AM

To: Joel Goh

Cc: Jas Khine (LKKAUTO); Vivian Lau (LKKAUTO); Admin A

Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - TBA) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

Dear Joel,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 6 February, 2018 10:40 AM

To: elaine.cheong@eqinsurance.com.sg

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - TBA) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 19 January, 2018 1:42 PM

To: elaine.cheong@eqinsurance.com.sg

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - TBA) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 18 December, 2017 10:00 AM

To: elaine.cheong@eqinsurance.com.sg

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YP198H (OI : EQI - TBA) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

Dear Elaine,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 7 December, 2017 8:03 PM

To: elaine.cheong@eqinsurance.com.sg

Cc: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP198H (OI : EQI - TBA) AND SHD6332L (TP : LKK REF - CC3/EQI17023264/Swa3) on 05.12.2017

WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 6332L at M/s SMRT Automotive Services Pte Ltd (Woodlands).

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)