

13/6/2019

INS. CASE OWNER:

Nestor Lee CC 4/III170 23262, Hea3 G

LKK:

IDAC:

Surveyor:

RSL

DOI:

ASSIGNMENT

Hing

Date / Time:

6/1/19

Registered in Merimen:

Hing

Pre-assign / CCU / FTE:

She 3834E

mctf110623



Insured Vehicle No.:

Claim No.:

Name of Insured:

CPL

Policy No.:

mcom0016

Insured Tel No.:

HP:

Make / Model:

H. 140

Excess Sec II :SS

D.O.A.:

Hing

Place of Accident:

JOAN RD 7 LORNE RD

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Lee Kian Ku

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SKP 2E



INSRS:

WSP:

Tel:

Liability:

RMKS:

MEM



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

12/1/19
HingSKP 2E - CUB (A1616001920 / 7120307) : 10A-8/4/16
SAB 3834E - A1616001920 / 7120307 : 10A-8/4/16

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

13/1/19

SEEK MANDATE FOR VIDEO FOOTAGE...

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

15/1/19

RECD TP OI VIDEO SAVE (V-ASHER-2017) VIDEO SMOO OLD TRIMEL
IN BETWEEN LANE E BEND.

Authorisation To Act:

Release Voucher:

16/1/19

SEEK MANDATE FOR LIBRARY.

Final Repair Bill:

Car Rental Invoice:

17/1/19

MANDATE APPROVE LIBRARY.

Towing Invoice:

LTA / GIA:

18/1/19

EMAIL WSP LIBRARY CANCEL.

Medical Bill:

PIR:

9-5-18

FILE PASS TO TPST TO PREPARE REPORT.

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others: SUTTER INVOICE

RECEIVED 1 JUN 2018

RECEIVED 10 MAY 2018

PRELIMINARY ADVICE

Date/Time:

Sent By:

Confirm by: P115

FINALIZATION

Date/Time: 3-5-18

Confirm with: DHH

Repair Cost:

TIP \$52089.63

(3 days)

Reduction:

58 %

Email

Call

FINAL SETTLEMENT

Date/Time: 4-6-18

Confirm with: JEN YIN SIEW

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: NIL

If NO or B 28, Ass. Lia:

Repair Cost:

4/1/19

\$52,335.90

OLD TRAVE IN BETWEEN LANE E BEND.

Loss of Rental (LOR):

\$5 -

(days)

Loss of Use (LOU):

\$5300.00

(\$100 x 3 days)

Loss of Income (LOI):

\$5 -

(\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5 -

Medical:

\$5 -

Disbursement:

\$5800.00

(e.g. Tow/ Independent)

Legal Cost

\$5 -

Total:

\$53,335.90

Global Sum \$5:

FINAL PAYMENT

Date/Time: 6-6-18

Confirm with: YIN SIEW

Email

Call

Payee 1:

\$53,335.90

Name 1:

MEM WSP/PAID PRE ID

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

Add Fee:

SYSTEM

INTERVIEW

TECHNICAL

WEEKEND

Report Format:

Lump Sum / LBI: 13

TOTAL

MBM WHEELPOWER PTE LTD

Your Ref: SHC3834E

Our Ref: SKP2E

mbm wheelpower

To: INDIA INTERNATIONAL INSURANCE SINGAPORE

CC

Email

Fax

Date: 23/11/2017

From: Kenneth

Fax: 62509015

Contact: 81387188

Make / Model: TOYOTA VELLFIRE 2.5Z A

Chassis No.: AGH300001569

Engine No.: 2ARH522223

Year of Make: 2015

Accident Date: 17 November 2017

ESTIMATE FOR VEHICLE NO. : SKP2E

DESCRIPTION

FRONT BUMPER
FRONT BUMPER CLIPS
FRONT BUMPER RH SIDE SUPPORT
FRONT BUMPER HOLE COVER
RETAINER, OUTSIDE MOULDING
FRONT RH FENDER INNER SHIELD

QTY

		List Price
1	\$ 1,909.00	scr / 2,100.00
10	\$ 40.00	new - 60.00
1	\$	new 80.00
1	\$	new ? 260.00
1	\$	new 10.00
1	\$	new X 290.00
Total:	\$	2,800.00
LESS 25%	\$	(700.00)
Parts Total:	\$	2,100.00

Mbm wheelpower pte ltd

160 SIN MING DRIVE

#05-02

SIN MING AUTOCITY

t 86430983 f 64529823

Company Registration Number : 200204110W

SPECIAL NETT

ANTI RUST COATING

1

\$

150.00

BODY SEALANT

1

\$

120.00

FRONT BUMPER SENSORS

21

\$

300.00

CUSTOMIZE FRONT WRAPPING STICKER

1

\$

800.00

W } X 150.00
 X 120.00
 ? 300.00
 ? 800.00
 272

LABOUR

TO REMOVE, REFIT & REPAIR AFFECTED DAMAGED PARTS. INCLUDING TO KNCOK-OUT, STRAIGHTEN, ON THE AFFECTED AREAS

\$

250 800.00

TO CHECK & RECONNECT ALL NECESSARY WIRING

\$

60 80.00

TO SPRAY PAINTING ON THE AFFECTED AREA

\$

250 600.00

Total: \$ 4,950.00

7% GST: \$ 346.50

Grand Total: \$ 5,296.50

Rasul

Hp 96010068

3 days

P/P

07/12/17 @ 1510

Resurvey by paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please survey the vehicle at :-
 160 SIN MING DRIVE,
 #06-09 SIN MING AUTOCITY,
 SINGAPORE 575722

(Kindly contact Danny @ 93288668)

Mbm wheelpower pte ltd

160 SIN MING DRIVE

#06-02

SIN MING AUTOCITY

t 62828888 f 64529823

Company Registration Number : 200204110W

Print Received Message

This mail is associated with :

***SKP2E (MCT17110623)**
[SHC3834E]
TP
OH CHARLES
Nov 17 2017 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
Mbm Wheelpower Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 15/12/2017 12:08 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SKP2E - Claim Handler: NATALIE LEE

Approved:0.00.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 18 December, 2017 12:02 PM
To: 'Kenneth'; 'joseph.tan@mbmwheelpower.com.sg'
Cc: Vic (LKKAUTO)
Subject: Accident Involving SKP 2E & SHC 3834E on 17/11/2017

WITHOUT PREJUDICE

Your Ref: SKP 2E
Our Ref: CC4/III17023262/R1ea3

Dear Sir/Madam,

Accident Involving SKP 2E & SHC 3834E on 17/11/2017

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	07 Dec 2017 13:47	Clim Veh Model Changed	(204073) TOYOTA VELLFIRE 2.5 (A).	[A] HOW MEI KWAN	
2	07 Dec 2017 13:47	Clim Created	Reg No: SKP2E. Acct Date: 2017/11/17. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Mbm Wheelpower Pte Ltd ()	[A] HOW MEI KWAN	
3	07 Dec 2017 13:47	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN	
4	07 Dec 2017 13:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/18	[A] HOW MEI KWAN	
5	07 Dec 2017 13:47	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN	
6	07 Dec 2017 13:48	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN	
7	07 Dec 2017 13:48	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN	
8	08 Dec 2017 11:22	Adj Rpt Initiated		[A] Lau Shu Pei	
9	08 Dec 2017 11:22	Clim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] Lau Shu Pei	
10	08 Dec 2017 11:22	Clim Details Notified		[A] Lau Shu Pei	
11	12 Dec 2017 09:44	Clim Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: - -> 1993 03821R.	[A] HOW MEI KWAN	
12	13 Dec 2017 10:19	Adj Mandate Request	Cur.Req:0.00;PODS: LIABILITY: UNCLEAR REMARK: REQUEST FOR OLD VIDEO	[A] Asher Sng Rong Yi	
13	15 Dec 2017 11:59	Adj Mandate Request Cancelled		[A] Asher Sng Rong Yi	
14	15 Dec 2017 11:59	Adj Mandate Request	Cur.Req:0.00;PODS: LIABILITY: 100% REMARK: B:NIL OLD ENCROACHED TP LANE @ A BEND	[A] Asher Sng Rong Yi	
15	15 Dec 2017 12:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2017/12/18	[I] NATALIE LEE	
16	15 Dec 2017 12:08	Adj Mandate Set	Approved:0.00.	[I] NATALIE LEE	
17	18 May 2018 15:05	Adj Mandate Request	Cur.Req:3335.89;LIABILITY: 100% QUANTUM: (a) COR w/GST : \$2,235.89 + (b) LOU: \$300.00 (3days x \$100) + (c) DISBURSEMENT: \$3,335.89 Total: a+b+c = \$3,335.89 VEH MODEL: TOYOTA VELLFIRE 2493cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS	[A] Asher Sng Rong Yi	

Date From



Date To



Audit Type None

Go

ACTIVITY

[22/01/2018 09:49] HOW MEI KWAN:
PENDING FINALIZE

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1661360	08/12/2017 11:22	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKP2E		10.70
1669587	15/12/2017 11:31	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SKP2E	NATALIE LEE	xx.xx

View Received Message

This mail is associated with :

***SKP2E (MCT17110623)**
{SHC3834E}

TP

QH CHARLES

Nov 17 2017 11:00AM

[COMFORT TRANSPORTATION PTE LTD]

MBM Wheelpower Pte Ltd

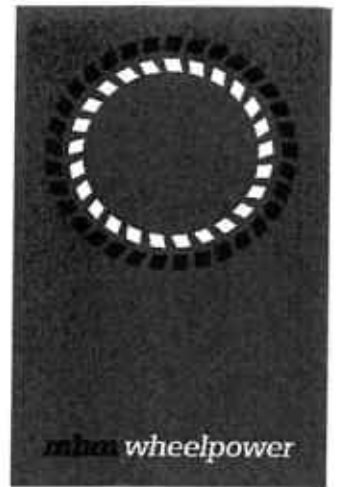
[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/05/2018 11:39 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3335.89) - SKP2E - Claim Handler: NATALIE LEE

Approved:3335.89.

DOCUMENTS SUMMARY

There are no documents.



SATISFACTION VOUCHER

Vehicle No : SKP2E

This is to certify that **MBM WHEELPOWER PTE LTD** has repaired the
abovementioned vehicle to my satisfaction and I had taken delivery at
1745 hrs on this date 04/01/18.

Owner Signature & Co. Stamp (If applicable)

We **MBM WHEELPOWER PTE LTD** hereby guarantee the workmanship of the repairs carried out on the accident portion of your vehicle. The guarantee is valid for a period of 6 month from the date of discharge and it is non-transferable. We will promptly carry out any necessary rectification work.

MBM wheelpower pte ltd
160 SIN MING DRIVE
#06-02
SIN MING AUTOCITY
t 62628888 f 64529823

Company Registration Number : 200204110W



mbm wheelpower
DARE TO BE

Your ref: SHC3834E
Our ref : SKP2E

08 May 2018

India International Insurance Pte Ltd
64 Cecil Street
#04-02, IOB Building
Singapore 04911

TEL: 6347 6100

Attn: Motor Claims Dept

WITHOUT PREJUDICE

Dear Sir / Mdm,

Accident involving SHC3834E and SKP2E along Joan Road on 17.11.2017 at 11:30hrs

We refer to the above said accident.

Our investigation reveals that you are the insurers of the vehicle SHC3834E at the material time of the accident and that the said accident was caused solely by the negligence of the driver insured by your company. We hereby propose a direct settlement for our client's claim.

We enclosed herewith copy of

- 1 Final repair invoice
- 2 Authorisation Letter
- 3 Discharge voucher
- 4 3m sticker invoice

We are instructed to claim the following

1 Costs of Repair - Part by Part - (\$2,089.63 + 7% gst)	\$ 2,235.90
2 Loss of Use (\$250 X 3 Days)	\$ 750.00
3 3m sticker	\$ 800.00
Grand Total:	<u>\$ 3,785.90</u>

Please kindly let us know whether you are prepared to settle our client's claim.

Thanks & Warmest Regards,



Yin Siew
HP: 8588 3198
yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L

Date : 7/12/2017
To : MBM WHEELPOWER PTE LTD
() 160 Sin Ming Drive #06-02 Sin Ming AutoCity Singapore 575722

FROM : OH CHARLES (Name of Owner & Policyholder)
CLAIM VEHICLE No : SKP2E
ACCIDENT DATE : 17/11/2017
LOCATION : ALONG JOAN ROAD
OTHER VEHICLE : SHC3834E

1 I hereby authorise MBM WHEELPOWER PTE LTD to :-

- a. Proceed with the repair (the repair) to the above accident (the accident) damaged vehicle (the vehicle); and

() Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or resolved
(Claim against own Insurer)

(✓) Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or third party insurer in question until the claim is wholly completed, settled and / or resolved.
(Claim against Third Party)

- 2 I confirm that MBM's authorisation shall include without limitation paying for all the relevant reports / documents, corresponding and negotiating with the insurer / third party and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the claim and, any or all such other tasks concerning the settlement, resolution and / or completion of the claim.

Where authorising party is not vehicle owner and policyholder

EXCEPT :-

- a. Such as matters or task that the insurer / third party and / or the law requires me to personally attend to ; and
 - b. The submission of the claim to the insurer (Where applicable)
- 3 I understand if I submit a claim of whatever nature to my own insurer [**FOURTEEN DAYS (14 days)**] after the accident (or such other time stipulated by my own insurer and / or the law), such claim will not or may not be accepted by my own insurer.
- 4 I further confirm and accept that :-
- a. To the extent permitted by laws :-
 - i) I will indemnify and keep MBM indemnify in connection with or arising from the claim ; and
 - ii) That not with outstanding the agreement or otherwise, under no circumstance will I (jointly or severally) in any manner hold MBM liable for losses / damages of whatever nature arising or in connection with the claim.
 - b. MBM does not guarantee and never represent that the insurer / third party will fully indemnify me for the damage and / or the repair's cost and, that I shall be and continue to be liable to MBM for the whole of the repair's cost.
- 5 As the extend to which the insurer / third party will indemnify me or be liable is not conclusive, I agree to place a deposit of \$ _____ (excluding Gst) for the repair's cost.
- 6 I agree and accept MBM deposit refund policy, If the final successful percentage of indemnification / contribution / liability from or of the insurer / third party in respect of the repair's cost to me ;-
- a. **50% and below - NO REFUND**
 - b. **100% - FULL REFUND**

- 7 I shall inform and forward to MBM all correspondence and letters received by me from the insurer / third party, any other insurer, solicitors governmental authorities and / or, any other relevant party.
- 8 I shall fully co-operate with and act expeditiously on any requests by MBM, particularly the signing / endorsement / execution of any "Discharge Voucher", failing which I shall be liable to MBM for the full repair costs and the expenses incurred (directly or indirectly) by MBM in connection with the claim.
- 9 I shall not :-
- a. respond to correspondence and letter; and
 - b. negotiate agree or accept any offer from the insurer / third party or any other relevant party; without consultation of and expressed approval from MBM WHEELPOWER PTE. LTD.
- 10 In consideration hereof (including without limitation MBM's agreeing to repair the vehicle and defer demanding payment of the repair's cost), I wholly assign to MBM WHEELPOWER PTE. LTD. All proceeds of the claim for :-
- a. the repair's costs and
 - b. damage, compensation, interest, cost (including party-to-party legal costs on a full indemnity basis and expenses in connection with the accident, repair and / or claim; which MBM shall be further entitled to apportion in its absolute discretion with any excess being paid by MBM to me as it deems fit in its absolute discretion.

- 11 I further confirm that payment to MBM or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good effective discharge of the payment obligations by any party of the aforesaid proceeds of my claim and that I shall not be authorised in law to receive payment.



Owner & Policyholder's Signature / Company Stamp (if applicable); or
Authorising party's Signature / Company Stamp (if applicable)

Name : OH CHARLES

NRIC : S8121291J

Address : 1 ST. MICHAEL'S ROAD #22-01 S328006



Witness's Signature

Name : DANNY ONG Ken Yin Siew

NRIC : S9108667J

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT17110623

Claimant Ref: SKP 2E

We/I, MBM WHEELPOWER PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,235.90 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 800.00 ^(disbursement) ~~(deductible)~~, vehicle no. SKP 2E that was damaged pursuant to the accident which occurred on 17/11/2017 (date) at JOAN ROAD (location) involving vehicle no. SHG 3834E (insured vehicle). This is pursuant to the inspection conducted on 07/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner OH CHARLES ("the third party claimant") of vehicle no. SKP 2E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SKP 2E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,335.90 to MBM WHEELPOWER PTE LTD

Dated this 6 day of June 20 18

CLAIMANT:

Signature:



Signed by "the workshop" (with chop)

Name:

MBM Wheelpower Pte Ltd

NRIC:

200204110 W

Address:

160 Sin Ming Drive, #06-03
Singapore 573722

Nationality:

-

Occupation:

-

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199807198R

Address:

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK
#02-25 SINGAPORE 408933

Nationality:

-

Occupation:

-



mbm wheelpower
DARE TO BE

To: India International Insurance Pte Ltd
64 Cecil Street
#04-02, IOB Building
Singapore 049711

TEL: 6347 6100

Attn: Motor Claims Dept

Tax Invoice: 26586
Date: 8/5/2018
Vehicle No.: SKP2E
Make / Model: Toyota Vellfire 2.5Z A
Chassis No.: AGH300001569
Engine No.: 2ARH522223
Year of Make: 2015
Accident Date: 17/11/2017

DESCRIPTION	Amount S\$
COSTS OF REPAIR - PART BY PART	\$ 2,089.63

Total : \$	2,089.63
7% GST: \$	146.27
Amount Due S\$ \$	<u>2,235.90</u>

For & on behalf
MBM WHEELPOWER PTE LTD



Prepared by: Yin Siew

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L

Cash Sales

No.

M/S. MBM WHEEL POWER

KENNETH

Date 4/1/2018

[illegible]

總計
Total

\$ 200.00



陸子人 庚申

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Dec 2017 Edit Reg		06 Dec 2017 00:00 Edit Adj Rpt	S\$2,089.62 Edit Estimates	S\$2,089.62 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Main Claimant: OH CHARLES , ID: S81212913									
Vehicle Reg. No.: SKP2E		Date of Loss: 17/11/2017 11:00 - :59 [23 Months and 3 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / MCT17110623		Policy/Cover Note No.: MCOM0016							
Vehicle Reg. No. (Insured): SHC3834E		Policy No. (Claimant): A28657335QMY							
		Excess:							
Repairer: MBM Wheelpower Pte Ltd (SinMing) 176 Sin Ming Drive #01-15, Sin Ming AutoCare, 575721 Sin Ming - Tel:									
Handling Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by NATALIE LEE - 63476100 ext 243]									
Claimant's Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/12/2017]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (07/06/2018): Alert - Adj Mandate Approved (S\$3335.90) - SKP2E - Claim Handler: NATALIE LEE III_SG (23/05/2018): Alert - Adj Mandate Approved (S\$3335.89) - SKP2E - Claim Handler: NATALIE LEE III_SG (15/12/2017): Alert - Adj Mandate Approved (S\$0.00) - SKP2E - Claim Handler: NATALIE LEE 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKP2E (MCT17110623)
[SHC3834E]
TP
OH CHARLES
Nov 17 2017 11:00AM
[COMFORT TRANSPORTATION PTE LTD]
MBM Wheelpower Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail		Print
1	15/12/17 11:31	Video - Accident	1 Load MP4		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	18/05/18 15:03	Odometer Reading	1 Load JPG		<input checked="" type="checkbox"/>
2	18/05/18 15:03	Chassis Number	1 Load JPG		<input checked="" type="checkbox"/>
3	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
4	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
5	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
6	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
7	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
8	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
9	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
10	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
11	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
12	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
13	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
14	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
15	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
16	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
17	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
18	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
19	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
20	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
21	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
22	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
23	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
24	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
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26	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
27	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
28	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>
29	18/05/18 15:03	General View	1 Load JPG		<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail		Print
1	07/12/17 13:48	ACKNOWLEDGEMENT EMAIL TO III DD 06.12.2017	1 Load PDF		
2	07/12/17 13:48	TP ESTIMATE + TP GIA REPORT	1 Load PDF		
3	08/12/17 12:12	TP ESTIMATE- MARKED	Load PDF		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
4	16/05/18 15:21	WORKSHOP INVOICE	Load PDF	
5	16/05/18 15:21	3M STICKER	Load PDF	
6	16/05/18 15:21	LOD	Load PDF	
7	12/06/18 08:29	DISCHARGE VOUCHER	Load PDF	
8	12/06/18 08:29	AUTHORISATION TO ACT FORM	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	08/12/17 08:50	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III17023262/R1EA3Q2

Date: 12/06/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0016
Claimant Vehicle No : SKP2E **Insured Vehicle No :** SHC3834E
 Date of Loss: 17/11/2017 Nature of Claim: TP Claim No: MCT17110623

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SKP2E**
 Make & Model: TOYOTA VELLFIRE, 2.5 (A) Engine No: 2ARH522223
 Reg. Date: 14/12/2015 (Man. Year: 2015) Chassis No: AGH300001569
 Colour: White Odometer: 27850 km
 Engine Capacity: 2493 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/40Z R20 Rear Tyre Size: 245/40Z R20
 Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm
 Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,470.00	1,529.62	1,940.38	55.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,480.00	560.00	920.00	62.16
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,950.00	2,089.62	2,860.38	57.79
+ GST 7.00/7.00% (S\$)	346.50	146.27	200.23	57.79
Nett Amount (S\$)	5,296.50	2,235.89	3,060.61	57.79
+ Loss of Use (3.0 x S\$100.00/day) (S\$)		300.00		
+ Other Costs (S\$)		800.00		
Nett Liability (S\$)		3,335.89		

INSPECTION

Date of Assignment: 06/12/2017
 Date Inspected: 07/12/2017 Inspected At: Mbm Wheelpower Pte Ltd
 176 SIN MING DRIVE #01-15, SIN MING
 AUTOCARE
 Singapore 575721
 Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 16 May 2018)
Parts: M1-MPV	TOYOTA VELLFIRE 2.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKP2E)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Scratched	2,100.00 FL	*1,909.50 FL
2	10		*FRONT BUMPER CLIPS	Necessary	60.00 FL	*40.00 FL
3	1		*FRONT BUMPER RH SIDE SUPPORT	Necessary	80.00 FL	*80.00 FL
4	1		*FRONT BUMPER HOLE COVER	Serviceable	260.00 FL	*- FL
5	1		*RETAINER ,OUTSIDE MOULDING	Necessary	10.00 FL	*10.00 FL
6	1		*FRONT RH FENDER INNER SHIELD	Serviceable	290.00 FL	*- FL
7	1		*ANTI RUST COATING	Not Necessary	150.00 FS	*- FS
8	1		*BODY SEALANT	Not Necessary	120.00 FS	*- FS
9	2		*FRONT BUMPER SENSORS	Not Necessary	300.00 FS	*- FS
10	1		*CUSTOMIZE FRONT WARAPPING STICKER	Not Necessary	800.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	4,170.00	2,039.50
- List Item Discount on L Items 25.00/25.00% (\$\$)	700.00	509.88
Total Parts (\$\$)	3,470.00	1,529.62

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE,REFIT & REPAIR AFFECTED DAMAGED PARTS .INCLUDING TO KNOCK -OUT ,STRAIGHTEN ,ON THE AFFECTED AREAS	New	800.00	250.00
2	TO CHECK & RECONNECT ALL NECESSARY WIRING	New	80.00	60.00
3	TO SPRAY PAINTING ON THE AFFECTED AREA	New	600.00	250.00
Gross Labour Cost (\$\$)			1,480.00	560.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >