

ASS. REC. BY:

REF: CS/MSG17023248 /Kgbrz Special Instruction:

Surveyor:

Meinmen

ASSIGNMENT (Office)

From (Person): Jasmine Lok of MSIG Date/Time: 7/12/17 @ 11:07 am

Estimated Cost: Bill to:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLQ 6616C Insured: SKX 8464K

at Workshop m/s Cheng Hoe Motor Tel: 6481 2001

of 10 AMK Ind Prk 2A #01-04

Policy No: 2866 4189 AVW Claim No: 539670

Sum Insured: Excess:

Make of Veh: D.O.A. 5/12/17
(Client's Record)

CA / REV / REP. / REV 24 HRS 'wp'

H.O.D. Endorsement:

Date/Time: 11:27am @ 7/12/17 Person Contacted: Dorlyn Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SLQ 6616C-X
	SKX 8464K-CS/MSG17001094/T1th-1 D.O.A: 23/12/2016
12/12/17 @ 10.48 am	revised to Jasmine Lok via Meinmen.
22/12	@ 1184.35 Ca firm's Etd/c (Red \$ 410.84, 26%) no lump sum

ASS. REC. BY:

REF: *ms61*

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

02 days

Res.: Yes or No

Lum Sum: _____

1.31 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

SLQ 6616C Yr Regn: *01, 12*

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: _____

Toy Fortuner c.c. *2694*

Colour: _____

N. D. Blue A/C: Insured / Std / NI / NA

Sp. Reading: _____

97945 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: _____

*MRO ZX 696-2001053F2*Gen. Cond: *Good* / Fair / Poor / BurntSteering: *In order* / Jammed / Leaked / Burnt orBrake: *In order* / Jammed / Leaked / Burnt orModl: *NI* / S/Rim / *STD A/Rim* or

Tyre Size: _____

F: *265/65R17*

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

Continental

Front

Rear

R/Bal. _____

mm

R/Bal. _____

mm

L/Bal. _____

mm

L/Bal. _____

mm

D.O.A. _____

5/12/17

D.O.I. _____

11/12/17

Survey held at _____

Des. of Damages: *Frt* / Rear / O/S / N/S / U/C / Rooftop or*1st O/S*

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

12/12 File pass to Customer

RECEIVED 22 FEB 2018

Date/Time, File Pass to?

☐

Preli. Report

1) *22/2* *by 1st*☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair: *2*Resurvey No. of Trip: *1*

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Survey Fee

Transportation:

S + RS. \$

Photos

Others

TOTAL

*200**10**210*

Report Format: _____

MER-TP

Lump Sum / I.B.I: (\$

1194.35



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG17023248/Kqb	
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 07-12-2017	
Code : MSG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKX 8464K	Veh. Inspected	SLQ 6616C
Policy No.	28664189AVW	Coverage (\$)	0.00
Claim No.	539670	Excess (\$)	0.00
Assign From	MERIMEN (JASMINE LOK)	Assign Date	07/12/2017
2. Vehicle Particulars & Condition			
Make & Model	c.c 0		
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	05/12/2017	Inspection Date	
Survey held at	CHENG HOE MOTOR SERVICE 10 ANG MO KIO IND PARK 2A #01-04 ANG MO KIO AUTOPOINT, SINGAPORE 568047		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Survey Department Check List (Case Handler)

Reference No.: CS/M19/17073248/Kqb
 Policy Type: OD / TP / TP RES / TL / EVA

SLA 6616 C

Case Handler

Typist

Admin (Cathy): Case handler to make sure all Information created by the assignment team are **ACCURATE**.

(1) Office Assign Form	Y-Date	N-Date	Y-Date	N-Date
C Reference No.	☒			
C Customer Code	☒			
N Assign From	☒			
C Assign Date	☒			
C Veh No (Inspected)	☒			
C Veh No (Insured)	☒			
C D.O.A	☒			
C Policy No	☒			
C Claim No	☒			
C Insurance Authorisation (CA /REV/REP)	☒			
C Report Type	☒			
C Weekend Charges	☒			
N Survey held at/Repairer	☒			
C Excess	☒			

Surveyor (Kenneth): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form	Y-Date	N-Date	Y-Date	N-Date
C Vehicle No	☒			
C Regn Month/Year	☒			
N Vehicle Type	☒			
N Make & Model	☒			
C Engine Capacity. (C.C)	☒			
N Colour	☒			
C Odometer. (Sp.Reading)	☒			
C Chassis No	☒			
N General Condition	☒			
N Steering	☒			
N Brake	☒			
N Modification (Modi)	☒			
C Tyre Size	☒			
N Tyre Make	☒			
C Tyre Balance	☒			
C Date of Inspection	☒			
N Survey held	☒			
N Des.of Damages	☒			

(2) System - (Views/Merimen)

C Damaged Vehicle Photographs Uploaded	☒		
--	-------------------------------------	--	--

(3) Workshop Estimate/Assignment Form

N ALL Parts condition	☒		
C Market Value for OD cases	☒		
C Estimate Repair Cost for PRI (RSI, TMI, MSIG)	☒		
C Days of repair	☒		
C Finalised Amount	☒		
C Re-inspection Cases to Finalize within 5 Days	☒		

(4) System - (Views/Merimen)

C Resurvey photo Uploaded	☒		
---------------------------	-------------------------------------	--	--

Check By: Cathy 27/7/18
 Case Handler Date

*C: Critical *N: Non-Critical

21/05/2014

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est. Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Inc Auth'd	Status
Main	06 Dec 2017		07 Dec 2017 11:07 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	LIM KIM HOCK (LIN JINFU), ID: S7308818F		
Main Claimant:	TAN YONG SHEN (CHEN YONGSHENG), ID: S7911171F		
Vehicle Reg. No.:	SLQ6616C	Date of Loss:	05/12/2017 00:00 - :59
Claim Type:	TP / 539670	Policy/Cover Note No.:	28664189AVW (Comprehensive) Coverage: 30/12/2016 - 29/12/2017
Vehicle Reg. No. (Insured):	SKX8464K	Policy No. (Claimant):	
		Excess:	
Repairer:	Cheng Hoe Motor Pte Ltd (AMK) 10 ANG MO KIO IND PARK 2A, #01-04 ANG MO KIO AUTOPOINT, 568047 Ang Mo Kio - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 08/12/2017]		
Adj. Asg. Remarks:	Third Party Pre-Repair Survey. Please request Mr Kenneth Kong to survey.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Margaret Loh

(NR)

From: Joslin Lim
Sent: Wednesday, 6 December, 2017 11:43 AM
To: Monica Chung; Margaret Loh
Cc: Jasmine Lok Kheng Kwei; Christopher Chionh; Jason Sim; Foo Ai Ngoh
Subject: FW: Repair Survey (Single Joint Expert) - SLQ6616C doa 05/12/17 (Yr insured SKX8464K)
Attachments: SLQ6616.pdf

Hi Monica & Margaret

Fyna

Merry Christmas and Happy New Year

Joslin Lim

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6643 1327 | Direct fax +65 6225 7402 | joslin_lim@sg.msig-asia.com



MSIG



2016 Insurer Claims Team of the Year

MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us on



A member of **MS&AD** INSURANCE GROUP

From: Koh Lay Hoon
Sent: Wednesday, 6 December, 2017 11:41 AM
To: Joslin Lim <joslin_lim@sg.msig-asia.com>
Subject: FW: Repair Survey (Single Joint Expert) - SLQ6616C doa 05/12/17 (Yr insured SKX8464K)

From: CHENG HOE MOTOR PTE LTD (AMK) [<mailto:chmamk@singnet.com>]
Sent: Wednesday, December 06, 2017 11:35 AM
To: Claims <claims@sg.msig-asia.com>; CHENG HOE MOTOR PTE LTD (HQ) <chmotor@singnet.com.sg>
Subject: Repair Survey (Single Joint Expert) - SLQ6616C doa 05/12/17 (Yr insured SKX8464K)

Dear Sir,

OUR CLIENT – SLQ6616C
DOA : 05/12/17 @ 1600hr
YR INSURED : SKX8464K (LIM KIM HOCK)

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards
Dorlyn Li

Cheng Hoe Motor Pte Ltd

Tel :64812001

Fax : 64821296

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jasmine Lok Kheng Kwei

Date: 12 Dec 2017

Preliminary Advice

Insured Vehicle No	: SKX8464K	Accident Date	: 05/12/2017
TP Vehicle No	: SLQ6616C	Assignment Date	: 07/12/2017
Make	: TOYOTA FORTUNER	Est. Duration of Repair	: 2.00
Date of Inspection	: 11/12/2017		
Inspection At	: CHENG HOE MOTOR PTE LTD (AMK) 10 ANG MO KIO IND PARK 2A, #01-04 ANG MO KIO AUTOPOINT SINGAPORE 568047		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	1,605.19
Revised Amount	:S\$	1,194.35
Check Items (Estimated)	:S\$	280.84
Total	:S\$	1,475.19

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Singapore NRIC
Owner ID	1171F

Vehicle Details

Vehicle No.	SLQ6616C
Vehicle to be Exported	Yes
Intended De-registration Date	06 Dec 2017
Vehicle Make	TOYOTA
Vehicle Model	FORTUNER 2WD AUTO
Primary Colour	Grey
Manufacturing Year	2011
Engine No.	2TR7195566
Chassis No.	MR0ZX69G200105372
Maximum Power Output	118.0 kW (158 bhp)
Open Market Value	\$24,417.00
Original Registration Date	18 Jan 2012
First Registration Date	18 Jan 2012
Transfer Count	1
Actual ARF Paid	\$24,417.00

Intended PARF Rebate Details

PARF Eligibility	Yes
PARF Eligibility Expiry Date	17 Jan 2022
PARF Rebate Amount	\$17,091.00

Intended COE Rebate Details

COE Expiry Date	17 Jan 2022
COE Category	B - Car (1601cc & above)
COE Period(Years)	10
QP Paid	\$77,340.00
COE Rebate Amount	\$31,809.00
Total Rebate Amount	\$48,900.00

The information contained herein is correct as at 06 Dec 2017

Cheng Hoe Motor Pte Ltd

Bik 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
 TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
 GST:201001158E RCB NO:201001158E

M/S : MSIG INSURANCE (S) PTE LTD (SGX)
 16 RAFFLES QUAY
 #24-01 HONG LEONG BUILDING
 SINGAPORE 048581

TEL: 68277660 FAX: 62257402
 ATTN: Motor Claim Department

WS Ref: TP/MSIG/AMK
 Claim Type: Third Party
 Accident Date: 05/12/2017
 TP Veh Reg No: SKX8464K

Estimate No: ES1791381/AMK
 Date: 11 Dec 2017
 Policy No: 5093567746
 Veh Reg No: SLQ6616C
 Make/Model: TOYOTA FORTUNER
 2.7 2WD A
 Chassis No: MR0ZX69G200105372
 Engine No: 2TR7195566
 Reg. Date: 18/01/2012

Estimate Repair Cost to Vehicle No :SLQ6616C

Description	U/Price	Quantity	List Price SS	Amount SS
List Price				
1 FRONT BUMPER	591.60	1 PC	591.60	—
2 FRONT BUMPER REINFORCEMENT	374.45	1 PC	374.45	X
3 FRONT BUMPER CLIP	12.90	5 PC	64.50	—
4 FRONT BUMPER CENTRE LOWER GRILLE	177.45	1 PC	177.45	—
5 FRONT BUMPER RH FOG LAMP COVER	132.25	1 PC	132.25	—
			1,340.25	
		Less 25%	335.06	1,005.19
Labour				
6 REMOVE & REFIX FRT BUMPER & ATTACHMENTS,GRILLE & REALIGN THE SAME	300.00	1 LA	300.00	2201
7 PUTTY & RESPRAY FRT BUMPER & ALL AFFECTED AREAS	300.00	1 LA	300.00	2501
			600.00	600.00
		Total		SS 1,605.19
		Add GST @ 7%		112.36
		Total Amount Payable		SS 1,717.55

VEHICLE LYING AT :
 NO.10 ANG MO KIO INDUSTRIAL PARK 2A
 #01-04 AMK AUTOPOINT
 SINGAPORE 568047
 TEL : 64812001

For Cheng Hoe Motor Pte Ltd

DORLYN LI

AUTHORISED SIGNATURE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG17023248/KQBN2

Date: 22/02/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	28664189AVW
Claimant Vehicle No :	SLQ6616C	Insured Vehicle No :	SKX8464K
Date of Loss:	05/12/2017	Nature of Claim:	TP
		Claim No:	539670

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLQ6616C	Engine No:	2TR7195566
Make & Model:	TOYOTA FORTUNER, 2.7 (A)	Chassis No:	MR0ZX69G200105372
Reg. Date:	18/01/2012 (Man. Year: 2011)	Odometer:	97945 km
Colour:	Metallic Dark Blue		
Engine Capacity:	2694 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	265/65 R17	Rear Tyre Size:	265/65 R17
Front Left Side:	Continental 8 mm	Rear Left Side:	Continental 8 mm
Front Right Side:	Continental 8 mm	Rear Right Side:	Continental 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,005.19	724.35	280.84	27.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	600.00	470.00	130.00	21.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,605.19	1,194.35	410.84	25.59
+ GST 7.00/7.00% (S\$)	112.36	83.60	28.76	25.60
Nett Amount (S\$)	1,717.55	1,277.95	439.60	25.59

INSPECTION

Date of Assignment:	07/12/2017	
Date Inspected:	11/12/2017	Inspected At:
		Cheng Hoe Motor Pte Ltd (AMK)
		10 ANG MO KIO IND PARK 2A, #01-04
		ANG MO KIO AUTOPOINT
		Singapore 568047

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 22 Feb 2018)
Parts:	192	TOYOTA FORTUNER 2.7 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLQ6616C)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Dented/Buckled	591.60 FL	*591.60 FL
2	1		*FRONT BUMPER REINFORCEMENT	Repair	374.45 FL	*- FL
3	5		*FRONT BUMPER CLIP	Necessary	64.50 FL	*64.50 FL
4	1		*FRONT BUMPER CENTRE LOWER GRILLE	Cut	177.45 FL	*177.45 FL
5	1		*FRONT BUMPER RH FOG LAMP COVER	Cut/Dented	132.25 FL	*132.25 FL
						F=Franchise part. L=ListItemDisc.
Sub Total (\$\$)					1,340.25	965.80
- List Item Discount on L Items 25.00/25.00% (\$\$)					335.06	241.45
Total Parts (\$\$)					1,005.19	724.35

F=Franchise part, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REMOVE & REFIX FRT BUMPER & ATTACHMENTS,GRILLE & REALIGN THE SAME	New	300.00	220.00
2	PUTTY & RESPRAY FRT BUMPER & ALL AFFECTED AREAS	New	300.00	250.00
Gross Labour Cost (S\$)			600.00	470.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >