# **Margaret Loh**



Joslin Lim From:

Wednesday, 6 December, 2017 11:43 AM Sent:

Monica Chung; Margaret Loh To:

Jasmine Lok Kheng Kwei; Christopher Chionh; Jason Sim; Foo Ai Ngoh Cc: FW: Repair Survey (Single Joint Expert) - SLQ6616C doa 05/12/17 (Yr insured Subject:

SKX8464K)

Attachments: SLQ6616.pdf

Hi Monica & Margaret

Fyna

Merry Christmas and Happy New Year

Joslin Lim

Senior Admin Officer, Claims Services (Motor)

Direct line +65 6643 1327 | Direct fax +65 6225 7402 | joslin\_lim@sg.msig-asia.com





MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | http://www.msig.com.sg/ | Follow us on







A member of MS&AD INSURANCE GROUP

From: Koh Lay Hoon

Sent: Wednesday, 6 December, 2017 11:41 AM To: Joslin Lim <joslin\_lim@sg.msig-asia.com>

Subject: FW: Repair Survey (Single Joint Expert) - SLQ6616C doa 05/12/17 (Yr insured SKX8464K)

From: CHENG HOE MOTOR PTE LTD (AMK) [mailto:chmamk@singnet.com]

Sent: Wednesday, December 06, 2017 11:35 AM

To: Claims <claims@sg.msig-asia.com>; CHENG HOE MOTOR PTE LTD (HQ) <chmotor@singnet.com.sg>

Subject: Repair Survey (Single Joint Expert) - SLQ6616C doa 05/12/17 (Yr insured SKX8464K)

Dear Sir,

OUR CLIENT - SLQ6616C

DOA : 05/12/17 @ 1600hr

YR INSURED : SKX8464K (LIM KIM HOCK)

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards

Dorlyn Li

Cheng Hoe Motor Pte Ltd

Tel:64812001 Fax:64821296

#### CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver,
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

	ACCIDENT STATEMENT	
Date Of Report	06/12/2017 10:08	
Date Of Accident	05/12/2017 16:00	
Exact Location Of Accident	APERIA CARPARK COMPOUND	
Country/State of Loss	SINGAPORE	
	DETAILS OF OWN VEHICLE	

	DE I AILS C	L CAMM ACLICES

Vehicle Registration Number SLQ6616C

Insured/Policyholder

Name Of Registered Owner TAN YONG SHEN (CHEN YONGSHENG)

NRIC No S7911171F

 Email Address
 JTAYRUS@HOTMAIL.COM

 Mobile Phone No
 (LOCAL) +65-97682922

 Alternative Phone No
 OTHERS-97682922

Vehicle Particulars

Manufacturer TOYOTA

Model FORTUNER-2.7 (A)

Exact Purpose for which vehicle was being used at

time of accident

PARKED

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number 5093567746

Cover Note Number 23/08/2017 - 22/08/2018

Driver

Name of Driver TAN YONG SHEN (CHEN YONGSHENG)

 NRIC No
 S7911171F

 Date Of Birth
 16/04/1979

 Occupation
 INDOOR

 Date Of Driving Pass
 10/06/1998

Driving Experience 19 YEARS AND 5 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97682922

Fax Number

Contact Number OTHERS-97682922

EMail Address JTAYRUS@HOTMAIL.COM

Address 481 YIO CHU KANG ROAD #06-14

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured **OWNER** 

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

#### General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions **CLEAR** DRY Road Surface

#### Other Information

Was any foreign vehicle involved in this accident? NO Was any body injured in the Accident? NO YES Was any other material or property damaged? I have been approached by unknown person(s) NO soliciting/offering accident claims assistance. Number of Passengers (Including Driver)

**Details of Police Action** 

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### **Circumstances of Accident**

I WENT BACK TO THE CARPARK TO COLLECT MY PARKED VEHICLE AND FOUND DAMAGE ON MY PARKED VEHICLE FRONT PORTION. I THEN SAW A NOTE ON THE FRONT WINDSCREEN LEFT BY DRIVER OF SKX8464K (AS PER ATTACH). I GAVE HIM A CALL AND WAS TOLD TO FILED A CLAIM AGAINST HIS CAR INSURANCE, THAT'S ALL.

#### Attachment(s)

Are accident photos available for attachment? YES Was there any video captured by Car Camera? NO Was there any audio recorded? NO

## **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number SKX8464K

Vehicle Make/Model/Colour

**Details Of Properties** 

Name of Driver LIM KIM HOCK

NRIC/Passport Number

Contact Number 88665080

Address Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## **Details of Witness**

Name

Phone Number **Email Address** 

#### Sketch Plan

SKETCH PLAN

VEHICLE NO.: VIV 66/6 (

DATE & TIME:

18/15/17 (M 1600)

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the craims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
- information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy flability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will find a fee be made available upon application by
  interested parties.
- By the fodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Funderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyors/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any onquiries by mo;
  - (iv) administering my claims (including the mailing of correspondence, statements, invokes, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GFA to their third party service providers or agents finduding their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) In all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 06/15/30/3

1 1

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

MEST FINENCE

SKETCH PLAN
Theother: SKX 8464K    183   121   180     Theother: SKX 8464K    Lim Kim Hock     Hip 88665080    Power     Cocation: Apena     Capark compound
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT
Vehicle No: Sta 6616C (NTUC) Date & Time: 15/12/17 (0) 1600 (Clearly dy)
Worst back to the carpark to collect my parked vehicle and found damage on my parked vehicle from porting I then saw a note on the thong wind windscreen left by driver of SKX8464K(as per attach).   gave born a call and was told to filled a claim against his car insurance that's all
Note: Please note that your insurer may have 14days Time Frame for you to submit an Own Damage Claim
under your own comprehensive policy. Please check with your policy for more information.  DECLARATION
*/We declare the foregoing particulars are true in every respect.  HAA
Policyholder's Signature Date & Time: a 6/13/3017 Ulf driver is not the policyholder) Name:

## Sketch Plan #3

1 have a Knock on your Stransport S/12/2017 16:02: 5/12/2017 16:02: 5/12/2017