

INS. CASE OWNER:

CC 6 / AIG170 23224, A 303

LKK: IDAC:

Surveyor: UMP

DOI: 5/12/17

Date / Time: 6/12/17

Registered in Merimen: 6/12/17

Pre-assign / CCU / FTE



Insured Vehicle No. : SBU 223P

Claim No. : 269 216 71656

Name of Insured : Angela Ann Raymond @ Jam

Policy No. : 2105437031

Insured Tel No. : _____

HP: _____

Make / Model : Jaguar XS6

Excess Sec II : SS _____

D.O.A : 5/12/17

Place of Accident : CP Car east shopping centre

Is driver the owner? (YES / NO) _____

Nature of Accident : _____

If NO, Driver Name / Age: _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : _____

(V/L: YES / NO)

Insured Liability : _____ %

Final ? Yes / No

SJV 69217



INSRS: CDW
WSP: UBI
Tel: _____
Liability: _____
RMKS: _____



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
7/12	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	<u>30/12/17</u>
	After call ltr to OI:	<u>sup video</u>
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input checked="" type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: SS _____ days) Reduction: _____ % Email Call

FINAL SETTLEMENT Date/Time: 21-6-18 Confirm with CECILIA Email Call

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 10 If NO or B 28, Ass. Lia :

Repair Cost: SS 3,867.83 Loss of Rental (LOR): SS 321 (3 days) X 100

Loss of Use (LOU): SS 300 (5 x 60 days) Loss of Income (LOI): SS _____ (\$ _____ x _____ days)

LOR only LOU only LOR + LOU LOR + LOI [Tick only one]

GIA/LTA Search: SS 2. x x Medical: SS - Disbursement: SS - (e.g. Tow/Independent)

Legal Cost: SS - Total: SS 4,490.83 Global Sum SS: 4,450

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email Call

Payee 1: SS 4,450.00 Name 1: COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.) SS X Name 2: X

Payee 3: (Strike if N.A.) SS _____ Name 3: _____

RECEIVED 22 JUN 2018

COPY SENT 22/6/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC6/AIG17023224/za3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 06-12-2017



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBU 223P	Veh. Inspected	SJV 6921T
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	05/12/2017	Inspection Date	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD NO : 320 UBI ROAD 3 SINGAPORE 408649		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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320 UBI ROAD 3 SINGAPORE 408649

ACCIDENT REPAIR ESTIMATES

Our Ref:

Type of Claim : TP

Vehicle No. : SJV6921T

Make & Model : TOYOTA VIOS E AUTO

Year of Manufacture : 2009

Chassis No. : MR053HY9305153079

Engine No. : INZY045268

Ins Company : ERGO vs AIG

Policy No. : _____

Excess : _____

Date of Accident : 05/12/17

Time of Accident : _____

Suggested Days of Repair : _____

In-house Vehicle Assessor : _____

Repair Estimates

Case Owner : ANIKKA

Signature : _____

Parts (a) Cost / List Price Items \$5,062.31

Plus/Less -20% \$(1,012.46)

Total of Cost / List \$4,049.85

(b) Nett Price Items \$-

Less _____

Total of Nett Item _____

(c) Special Nett Items \$-

Total Parts Cost (Appendix A) \$4,049.85

Labour (Appendix B) \$4,380.00

Total Repair Cost \$8,429.85

Contact No

68438723 – ANIKKA

68438736 – JASMINE CHNG

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Adrian
 Company : LKIC
 Survey conducted on : 07/12/17 at _____
 Remarks By Surveyor:
 (a) The repair of this vehicle is authorized / is not authorized until further notice.
 (b) Recommended Days of Repair : 05 day(s)
 (c) Resurvey : Required / Not Required
 (d) Excess : \$ _____
 (e) Signature of surveyor : [Signature] Date: _____

Spark Car Care

ComfortDelGro Engineering Pte Ltd
320 UBI ROAD 3 SINGAPORE 408649
Tel: 68438723/68438736 FAX : 67436072

Labour

Vehicle No. : SJV6921T Case Owner : ANIKKA
 Make & Model : TOYOTA VIOS E AUTO Year of Manufacture : 2009

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO KNOCK, STRAIGHTEN, REMOVE AND REFIX THE RHR DOOR, RHR QUATER PANEL, ROCKER PANEL AND AFFECTER AREA	\$2,000.00	599.00 (60)
2	TO PUTTY AND SPRAY PAINTING ON RHR DOOR, RHR FENDER, RHR QUATER PANEL, ROCKER PANEL, REAR BUMPER AND AFFECTED AREA	\$2,000.00	600 0
3	TO TRANSFER THE DOOR GLASS & DOOR MECHANISM TO ASSIST WORKLOAD	\$200.00	80
4	TO TUFF COAT	\$100.00	40
5	TO CHECK WIRING	\$80.00	30
6			
	Total	2729.61	

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd
 320 UBI ROAD 3 SINGAPORE 408649
 TEL :68438723/68438736 Fax:67436072

Spare Parts

Vehicle No : SJV6921T Case Owner : ANIKKA
 Make & Model : TOYOTA VIOS E AUTO Year Manufacture : 2009
 Chassis No : MR053HY9305153079 Engine No : 1NZY045268
 Sales Order : _____ Supplier : _____
 Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposit Surveyo
1	RHR DOOR <i>Painted</i>	1		\$856.60	✓		
2	RHR DOOR MOULDING <i>Painted</i>	1		\$120.92	✓		
4	RHR DOOR LOCK <i>HE NEW</i>	1		\$487.65	✗		
5	RHR QUATER PANEL <i>? Painted - 5</i>	2		\$987.90	✗		
6	RH ROCKER PANEL (OUTER) <i>Painted</i>	1		\$587.70	+		
7	RHR FENDER INNER SHIELD <i>Painted</i>	1		\$85.50	✓		
8	RHR DOOR MOTOR <i>HE NEW</i>	1		\$30.00	✗		
9	RHR DOOR REGULATOR <i>HE NEW</i>	1		\$679.80	✗		
10	RHR DOOR TRIM BOARD <i>HE NEW</i>	1		\$127.90	✗		
11	RHR DOOR HANDLE <i>HE NEW</i>	1		\$514.70	+		
12	RHR DOOR WEATHER STRIP <i>Kit</i>	1		\$109.80	✓		
13	RHR DOOR GLASS <i>HE NEW</i>	1		\$255.14	+		
14	RHR RIM <i>Kit</i>	1		\$218.70	✓		
15	RHR KNUCKLE ARM	1		TBA	+		
16	RHR LOWER ARM	1		TBA	+		
17	RHR KNUCKLE BEARING	1		TBA	+		
18	RHR DRIVE SHAFT	1			+		
19		1					
20		1					
21		1					
22		1					
23		1			2160.72		S/N: 600
24		1			879.61		
25		0					
26		0					
27		0					
28		0					
29		0					
30		0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spark Car Care

ComfortDelgro Engineering Pte Ltd
320 UBI ROAD 3 SINGAPORE 408649
Tel: 68438723/68438736 FAX : 67436072

Finalization Form

Bill To : ERGO vs AIG Vehicle Number : SJV6921T
Attn to : _____ Type Of Claim : TP

A. Spare parts	<u>\$2,160.72</u>	F. Total Parts	<u>\$2,314.79</u> <u>\$2,375.78</u>
B. Supplementary	<u>\$59.00</u>	G. Total Labour	<u>\$1,350.00</u>
C. Nett Price	<u>\$-</u>	H. Total Repair	<u>\$3,725.78</u> 3664.79
D. Supp Nett Price	<u>\$-</u>	I. Excess	<u> </u>
E. S/Nett	<u>\$600.00</u>	Part by Parts Total	<u>3,725.78</u> 3664.79

Total Spare Parts Price	<u>25</u>	<u>\$2,219.72</u>
Cost plus / List Down	<u>-20%</u>	<u>(443.94)</u>
Total		<u>1,775.78</u>

K54.93
1664.79

Lump Sum Less	<u>0%</u>	<u>\$-</u>
		<u>\$3,725.78</u>
Less Excess		<u> </u>
Total		<u>\$3,725.78</u> 3664.79
Lump Sum Rounding		<u> </u>
Total Finalized Amount		<u>\$-</u>

Total Nett Price	<u>0%</u>	<u>\$-</u>
Nett Price Less	<u>0%</u>	<u>\$-</u>
Total		<u>-</u>

N.B. If we DO NOT receive your reply within 2 weeks, we shall treat the above finalized amount as confirmed & correct.

Remarks : Please confirm and revert by Fax or Email

Date In : _____	Total Repair Day : _____
Date Survey : _____	LOU/ Day : _____
Date Out : _____	Total LOU : _____
Sat/Sun/Ph. : _____	Rental/Day : _____
Authorized Repair Day : _____	Total Rental : _____
Submitted By / Date : _____	Confirmed By / Date : _____

Spark Car Care

ComfortDelGro Engineering Pte Ltd
320 UBI ROAD 3 SINGAPORE 408649
TEL :68438723/68438736 Fax:67436072

Spare Parts

Vehicle No : SJV6921T Case Owner : ANIKKA

Make & Model : TOYOTA VIOS E AUTO Year Manufacture : 2009

Chassis No : MR053HY9305153079 Engine No : 1NZY045268

Sales Order : _____ Supplier : _____

Order By : _____ Type of Claim : TP

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Dispositi Surveyo
1	RHR DOOR	1		\$856.60			
2	RHR DOOR MOULDING	1		\$120.92			
4	RHR DOOR LOCK	1		-			
5	RHR QUATER PANEL	1		\$987.90			
6	RH ROCKER PANEL (OUTER)	1		-			
7	RHR FENDER INNER SHIELD	1		\$85.50			
8	RHR DOOR MOTOR	1		-			
9	RHR DOOR REGULATER	1		-			
10	RHR DOOR TRIM BOARD	1		-			
11	RHR DOOR HANDLE	1		-			
12	RHR DOOR WEATHER STRIP	1		\$109.80			
13	RHR DOOR GLASS	1		-			
14	RHR RIM	1				\$600.00	
15	RHR KNUCKLE ARM	1					
16	RHR LOWER ARM	1					
17	RHR KNUCKLE BEARING	1					
18	RHR DRIVE SHAFT	1					
19		1					
20		1					
21		1					
22		1					
23		1					
24		1					
25		0					
26		0					
27		0					
28		0					
29		0					
30		0					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Spark Car Care

ComfortDelGro Engineering Pte Ltd
320 UBI ROAD 3 SINGAPORE 408649
Tel: 68438723/68438736 Fax:67436072

Supplementary 1

Vehicle No : <u>SJV6921T</u>	Case Owner : <u>ANIKKA</u>
Make & Model : <u>0</u>	Year Manufacture : <u>2009</u>
Chassis No : <u>MR053HY9305153079</u>	Engine No : <u>1NZY045268</u>
Sales Order : <u>0</u>	Supplier : <u>0</u>
Order By : _____	Type of Claim : <u>TP</u>

S/No	Part Description	QTY	Cost Price	List Price	Nett Price	S/N	Disposi Survey
1	RHR DOOR STICKER (BLACK)	1		\$35.00			
2	RHR FENDER INNER SHIELD CLIPS	8		\$24.00			
3							
4							
5							
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Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ComfortDelGro Engineering

Our Ref: PTE/SJV6921T/20171205/DS-CL

31/05/2018

AIG Asia Pacific Insurance Pte Ltd
c/o LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1, #02-25
Paya Lebar Ind Park
Singapore 408933
Attn: Motor Claims Department

SUPERCEDED

Without Prejudice

Dear Sirs

ACCIDENT ON 05/12/2017 INVOLVING SJV6921T & SBU223P ALONG ANGULIA PARK (CARPARK)

We are the authorised repair workshop for the owner of vehicle, SJV6921T, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorized us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SBU223P, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	3,867.83
2. 9.0 days Car Rental/Use	908.50
3. TP/GIA Fee	2.00

(E&OE)	4,778.33

We enclose the following documents to support the claims: -

- | | |
|--|---|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input checked="" type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Surveyor Report | <input checked="" type="checkbox"/> Power of Attorney |
| <input type="checkbox"/> Coloured Photographs | <input checked="" type="checkbox"/> Car Rental Bill |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Medical Bill |
| <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully
Cecilia Lee
CDGE Claims Department
DID: 6214 8354 FAX: 6214 1843 Email: cecilialee@sparkcarcare.com

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road Singapore 1190701
Mobile: +65 9183 6282
Fax/Email: +65 6214 8355

Website: www.sparkcarcare.com

Car Care Centres

Braddell
205 Braddell Road
Singapore 1190701
Tel: 6214 8110

Loyang
50 Loyang Drive
Singapore 509009
Tel: 6214 8389

Pandan
16 Pandan Road
Singapore 609206
Tel: 6214 8774

Sin Ming
203 Sin Ming Drive
Singapore 570117
Tel: 6253 0660

Sungei Kadut
7 Sungei Kadut Way
Singapore 720074
Tel: 6369 7369

Ubi
120 Ubi Road 1
Singapore 408049
Tel: 6745 0076

Yishun
501 Yishun Industrial Park A 3
Singapore 768702
Tel: 6757 7800

www.SPARKcarcare.com

COMFORTDELGRO RENT-A-CAR

ComfortDelGro Rent-A-Car Pte Ltd
205 Braddell Road Singapore 579701
Mainline +65 6882 0888
Facsimile +65 6865 1618

www.cdgentacar.com.sg

Company Registration No.: 198105775H

GST REG No.: M2-0044678-0

TAX INVOICE

Invoice No.: R0204793TD

Account No. : CR9L005072
Hirer's Name : Ms Boey Li Yin@Boey Lal Wan c/o CDGE Ubi
Name 2 (SAP) :
Address : 320 Ubi Rd 3
Country : Singapore Postal : 408649
Attention : Ms Anikka

RA Ref No. : CR-18-139557
Invoice Date : 25-January-2018

Driver Name : Ms Boey Li Yin@Boey Lal Wan c/o CDGE
Ubi
Name 2 (SAP) :

Veh Regn No. : SKK4895U
VA No. : 111 3499
Model Type : MAZDA 3 SP 1.6 A
Start Date : 22-Jan-2018 14:30
End Date : 24-Jan-2018 18:15
Duration : 2 day(s)
Mileage In : 54333
Mileage Out : 54163
Repl Mileage : 0

Payment : Bill Company

Description

Car Rental

Amount (SGD)

\$220.00

Sub Total : \$220.00

Add GST 7.00% : \$15.40

Total Invoice Amount : \$235.40

Remarks

CDGE Cust SJV6921T

IMPORTANT

- Please quote the Invoice No. when making payment.
- Payment should be made payable to ComfortDelGro Rent-A-Car Pte Ltd.

Bank Code : 7214
Branch Code : 001
Bank Account No. : 0818385005
Bank Name : Citibank N.A. Singapore

- Payment advice to : accounts@cdgentacar.com.sg

This is computer generated invoice, no signature is required.

Sales Person : Operations

Prepared by : Jullyana Binte Rahim

25-Jan-2018

A member of

COMFORTDELGRO



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG17023224/za3

8/12/2017

ONG SIE HOU RAYMOND@ZAIM

20 Ewe Boon Road

#01-05

Singapore 259344

Dear Sir/Madam,

ACCIDENT INVOLVING SBU 223P & SJV 6921T ON 5/12/2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This also refers to our tele-conversation on 8/12/2017.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zayer

DID: 6841 2409

FAX: 6741 4108

Email: zayer@lkkauto.com

Case Handler

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORT Group

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) SJV 6921 T and (Third Party's Vehicle No.)
SB4 223 P on 5.12.17 along Anglia Park

Policy Nos: _____

BY THIS POWER OF ATTORNEY, *I/We, Boey Li Yin *NRIC/Passport
No. S7836326F (Address)* _____

_____ a company

incorporate in Singapore and having its registered office at (Address)* _____

_____ owner of Vehicle Registered No. SJV 6921 T

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a

company incorporated in Singapore and having its registered office at 320 UBI ROAD 3 S408649

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in his absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of CDGE.

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF, *I/We have hereunto to set *my/our hand and seal this day 7 of the month of December, Year Two Thousand (2017)

Signed, Sealed & Delivered By

SJV6921T

Customers Name: BOEY LI YIN
NRIC No.: S7836326F
Co's rubber Stamp

delete as appropriate. Insurance

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,450.00** (Global Sum) for vehicle no. **SJV 6921T** that was damaged pursuant to the accident which occurred on **05/12/2017** (date) along **CAR PARK (FAR EAST SHOPPING ENTRANCE)** (location) involving vehicle no/s **SBU 223P**. This is pursuant to the inspection conducted on **07/12/2017** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **BOEY LI YIN** ("the third party claimant") of vehicle no **SJV 6921T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJV 6921T** (vehicle no.) as a result of the accident.

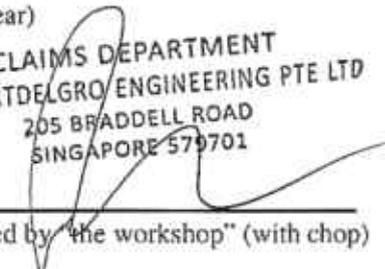
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this _____ (day) of 22 JUN 2018 (month) 2018 (year)


Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 570701


Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline : +65 6303 0200
Fax line : +65 6200 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
57 Loyang Drive Singapore 500969
45 Pandan Road Singapore 609205
303 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 728794
320 Ubi Road 3 Singapore 400619
501 Yishun Industrial Park A Singapore 760732
www.SPARKcarcare.com

Tel: 6303 0110
Tel: 6214 8100
Tel: 6338 8778
Tel: 6553 0400
Tel: 6369 7369
Tel: 6543 5721
Tel: 6757 7838



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W

TAX INVOICE

GST REG. NO. M2-8921817

8010004

VEHICLE NO
SJV6921T

INVOICE NO./DATE
91374934 28.05.2018

AIG ASIA PACIFIC INSURANCE PTE LTD

MAKE
TOYOTA

JOB NO.
305095835

78 SHENTON WAY, CHARTIS BUILDING #08-16
SG 079120

MODEL
VIOS

ODOMETER READING

CONTACT NO: 64193000

DATE/TIME IN
08.12.2017 10:45

DATE/TIME OUT
14.12.2017 10:54

S/NO	DESCRIPTION	QTY	UNIT PRICE (S\$)	DISCOUNT	NET PRICE (S\$)
01	LABOUR CHARGES	1 EAC	1,350.00	NA	1,350.00
02	RHR DOOR	1 EAC	642.45	NA	642.45
03	RHR DOOR MOULDING	1 EAC	90.69	NA	90.69
04	RHR QUARTER PANEL	1 EAC	740.93	NA	740.93
05	RHR FENDER INNER SHIELD	1 EAC	64.13	NA	64.13
06	RHR DOOR WEATHER STRIP	1 EAC	82.35	NA	82.35
07	RHR RIM	1 EAC	600.00	NA	600.00
08	RHR DOOR STICKER	1 EAC	26.25	NA	26.25

PAGE: 1 OF 2

Cheque should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department
Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO N
8010004	91374934		

ComfortDelGro Engineering Pte Ltd

Corporate Office
205 Braddell Road
Singapore 579701
Mainline + 65 6363 6260
Facsimile + 65 6360 9755
www.cdge.com.sg

Car Care Centres
205 Braddell Road Singapore 579701
59 Loyang Drive Singapore 508969
45 Pandan Road Singapore 609266
383 Sin Ming Drive Singapore 575717
7 Sungei Kadut Way Singapore 720791
320 Ulu Road 3 Singapore 409649
501 Yishun Industrial Park A Singapore 768732
www.SPARKcarcare.com

Tel 6363 3110
Tel 6214 8300
Tel 6339 8770
Tel 6553 0400
Tel 6369 7369
Tel 6940 5721
Tel 6757 7898



ComfortDelGro Engineering

COMPANY REG. NO: 199506048W

TAX INVOICE

GST REG. NO. M2-892181

8010004

VEHICLE NO
SJV6921T

INVOICE NO./DATE
91374934 28.05.2018

AIG ASIA PACIFIC INSURANCE PTE LTD

MAKE
TOYOTA

JOB NO.
305095835

78 SHENTON WAY.CHARTIS BUILDING #08-16
SG 079120

MODEL
VIOS

ODOMETER READING

CONTACT NO:64193000

DATE/TIME IN
08.12.2017 10:45

DATE/TIME OUT
14.12.2017 10:54

S/NO	DESCRIPTION	QTY	UNIT PRICE (S\$)	DISCOUNT	NET PRICE (S\$)
09	RHR FENDER INNER SHIELD CLIPS	8 EAC	2.25	NA	18.00

Total Amount		3,614.80
Add GST	7.00 %	253.03
Net Amount Payable		3,867.83

Issued by : JASMINEC 28.05.2018 18:55:55
 Repair Type : CUS0/52/5T
 Payment term : /Z030

Cheques should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Blk C Ext 1 Level 2
Singapore 579701

Attn: Finance Department
Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ

COMFORTDELGRO RENT-A-CAR

ComfortDelGro Rent-A-Car Pte Ltd
205 Braddell Road Singapore 579701
Mainline +65 6882 0888
Facsimile +65 6865 1818

www.cdgrentacar.com.sg

Company Registration No.: 198105775H

GST REG No.: M2-0044678-0

TAX INVOICE

Invoice No.: R0203364TD

Account No. : CR9L005072
Hirer's Name : Ms Boey Li Yin@Boey Lai Wan c/o CDGE Ubi
Name 2 (SAP) :
Address : 320 Ubi Rd 3

Country : Singapore Postal : 408649
Attention : Ms Anikka

RA Ref No. : CR-17-139274

Invoice Date : 14-December-2017

Driver Name : Ms Boey Li Yin@Boey Lai Wan c/o CDGE
Ubi

Name 2 (SAP) :

Veh Regn No. : SKB4710S
VA No. : 111 3203
Model Type : TOYOTA VIOS 1.5 A
Start Date : 11-Dec-2017 9:35
End Date : 14-Dec-2017 14:25
Duration : 3 day(s)
Mileage In : 90593
Mileage Out : 90424
Repl Mileage : 0

Payment : Bill Company

Description

Car Rental

Amount (SGD)

\$330.00

Sub Total : \$330.00

Add GST 7.00% : \$23.10

Total Invoice Amount : \$353.10

Remarks

Original Car No. SJV6921T

IMPORTANT

1. Please quote the invoice No. when making payment.
2. Payment should be made payable to ComfortDelGro Rent-A-Car Pte Ltd.

Bank Code : 7214
Branch Code : 001
Bank Account No. : 0818385005
Bank Name : Citibank N.A. Singapore

3. Payment advice to : accounts@cdgrentacar.com.sg

This is computer generated invoice, no signature is required.

Sales Person : Operations

Prepared by : Jullyana Binte Rahim

14-Dec-2017

A member of

COMFORTDELGRO



**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-181888

Date of Request: 06/12/2017

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date: 06/12/2017
Enquiry By: Jasmine Chng
TP Vehicle No.: SBU223P
Accident Date: 05/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SBU223P	AIG Asia Pacific Insurance Pte. Ltd.	01/02/2017-31/01/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-181888

Date of Request: 06/12/2017

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd
205 Braddell Road
Singapore 579701

Dear Sir/Madam,

Enquiry Date: 06/12/2017
Enquiry By: Jasmine Chng
TP Vehicle No.: SBU223P
Accident Date: 05/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	06 Dec 2017 Edit Reg		07 Dec 2017 00:00 Edit Adj Rpt	\$3,614.79 Edit Estimates	\$3,614.79 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	ONG SIE HOU RAYMOND @ ZAIM , ID: S7032657D								
Main Claimant:	BOEY LI YIN , ID: S7836326F								
Vehicle Reg. No.:	SJV6921T	Date of Loss:	05/12/2017 14:00 - :59 [94 Months From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2692116716SG	Policy/Cover Note No.:	2100437031 (Comprehensive)						
Vehicle Reg. No. (Insured):	SBU223P	Policy No. (Claimant):	DMPC17S004775						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Ubi) 320 UBI ROAD 3, 408649 Ubi - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Mohd-Rasheed, Rashidah - 64191767] Rashidah.Mohamedrasheed@aig.com								
Claimant's Insurer:	ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 15/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (07/12/2017): NO OI GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJV6921T (2692116716SG)**
[SBU223P]
TP
BOEY LI YIN
Dec 5 2017 2:00PM
[ONG SIE HOU RAYMOND @ ZAIM]
ComfortDelGro Engineering Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View View in Browser
Letters/Correspondences					1 per page v <input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	
Documentation					1 per page v <input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	06/12/17 19:18	TP ESTIMATE		Load PDF	
2	06/12/17 19:18	TP GIA REPORT		Load PDF	
3	07/12/17 19:12	OI GIA REPORT		Load PDF	
4	26/06/18 13:56	WORKSHOP INVOICE		Load PDF	
5	26/06/18 13:56	AUTHORISATION TO ACT FORM		Load PDF	
6	26/06/18 13:56	Release Voucher		Load PDF	
7	26/06/18 13:56	RENTAL RECEIPT		Load PDF	
8	26/06/18 13:56	GIA SEARCH		Load PDF	
9	26/06/18 13:56	LETTER TO OI		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
^ v			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SBU223P (Insd veh)	Model:	TOYOTA VIOS 1.5 E (A)
	SJV6921T (TP veh)		
Date of Accident:	05/12/2017		

Global Sum Settlement	: [X] Yes	[] No
Repair Estimate	: \$	9,525.24
Final Repair Cost	: \$	4,450.00
Loss of Use	: \$	5.00 days at \$60.00 per day
Rental (if any)	: \$	5 days
LTA / GIA Search Fee	: \$	
Others:	: \$	
	: \$	
Final Settlement Sum (Global Sum)	: \$	4,450.00
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)		
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____(%)		
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/No—BOLA Scenario No: _____		
BOLA Liability: _____100____(%) Assessed Liability (*): _____(%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks _____		

Payment Instruction: Payee's Breakdown		
1)	ComfortDelGro Engineering Pte Ltd	: \$ 4,450.00
2)		: \$
3)		: \$
4)		: \$

JOANNE LEE KHANG MIN

26 Jun
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG17023224/AJA3Q2

Date: 26/06/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100437031
Claimant Vehicle No : SJV6921T	Insured Vehicle No :	SBU223P
Date of Loss: 05/12/2017	Nature of Claim:	TP Claim No: 2692116716SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJV6921T	Engine No: 1NZY045268
Make & Model: TOYOTA VIOS, 1.5 E (A)	Chassis No: MR053HY9305153079
Reg. Date: 05/02/2010 (Man. Year: 2009)	Odometer: 85271 km
Colour: Gold	
Engine Capacity: 1497 cc	
Market Value/New Car Price: N/A	
Sum Insured (S\$): Market Value/New Car Price	

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size: 185/60 R15	Rear Tyre Size: 185/60 R15
Front Left Side: Michelin 6 mm	Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm	Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,522.09	2,264.79	2,257.30	49.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,380.00	1,350.00	3,030.00	69.18
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,902.09	3,614.79	5,287.30	59.39
+ GST 7.00/7.00% (S\$)	623.15	253.04	370.11	59.39
Nett Amount (S\$)	9,525.24	3,867.83	5,657.41	59.39
+ Loss of Use (5.0 x S\$60.00/day) (S\$)		300.00		
+ Car Rental (3.0 x S\$100.00/day + 7.00% GST) (S\$)		321.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		4,490.83		
Global Sum Settlement (S\$)		4,450.00		

INSPECTION

Date of Assignment:	07/12/2017	
Date Inspected:	07/12/2017 Inspected At:	ComfortDelGro Engineering Pte Ltd (Ubi) 320 UBI ROAD 3 Singapore 408649

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: Joy Irene Bascao

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*RHR DOOR	Dented	856.60 FL	*856.60 FL
2	1		*RHR DOOR MOULDING	Deformed	120.92 FL	*120.92 FL
3	1		*RHR DOOR LOCK	Not Necessary	487.65 FL	*- FL
4	2		*RHR QUARTER PANEL	Dented	987.90 FL	*987.90 FL
5	1		*RH ROCKER PANEL (OUTER)	Repair	587.70 FL	*- FL
6	1		*RHR FENDER INNER SHIELD	Necessary	85.50 FL	*85.50 FL
7	1		*RHR DOOR MOTOR	Not Necessary	30.00 FL	*- FL
8	1		*RHR DOOR REGULATOR	Not Necessary	679.80 FL	*- FL
9	1		*RHR DOOR TRIM BOARD	Not Necessary	127.90 FL	*- FL
10	1		*RHR DOOR HANDLE	Not Necessary	514.70 FL	*- FL
11	1		*RHR DOOR WEATHER STRIP	Cut	109.80 FL	*109.80 FL
12	1		*RHR DOOR GLASS	Not Necessary	255.14 FL	*- FL
13	1		*RHR RIM	Cut	600.00 FS	*600.00 FS
14	1		*RHR KNUCKLE ARM (NPA)	Not Necessary	0.00 FL	*- FL
15	1		*RHR LOWER ARM (NPA)	Not Necessary	0.00 FL	*- FL
16	1		*RHR KNUCKLE BEARING (NPA)	Not Necessary	0.00 FL	*- FL
17	1		*RHR DRIVE SHAFT (NPA)	Not Necessary	0.00 FL	*- FL
18	1		*RHR DOOR STICKER (BLACK)	Necessary	35.00 FL	*35.00 FL
19	8		*RHR FENDER INNER SHIELD CLIPS	Necessary	24.00 FL	*24.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,502.61	2,819.72
- List Item Discount on L Items 20.00/25.00% (\$\$)	980.52	554.93
Total Parts (\$\$)	4,522.09	2,264.79

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO KNOCK ,STRAIGHTEN ,REMOVE AND REFIX THE RHR DOOR ,RHR QUARTER PANEL, ROCKER PANEL AND AFFECTED AREA	New	2,000.00	600.00
2	TO PUTTY AND SPRAY PAINTING ON RHR DOOR ,RHR FENDER ,RHR QUARTER PANEL ,ROCKER PANEL ,REAR BUMPER AND AFFECTED AREA	New	2,000.00	600.00
3	TO TRANSFER THE DOOR GLASS & DOOR MECHANISM TO ASSIST WORKLOAD	New	200.00	80.00
4	TO TUFF COAT	New	100.00	40.00
5	TO CHECK WIRING	New	80.00	30.00
Gross Labour Cost (S\$)			4,380.00	1,350.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >