

INS CASE OWNER

Cheran

CC 4/DAI17025219 1 T/pa 39

LKK:

IDAC:

ASSIGNMENT

Surveyor:

TAUFIKH

DOI:

07/2/17

Date / Time:

06/2/17

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLD 4819R

Claim No.:

74061/CH

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S5

D.O.A:

03/2/17

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SKG 1440L



INSRS:

WSP: Rong sheng

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

17/01/18 (HT)

SKG 1440L - X ; SLD 4819R - X
* Liability againsts third party vehicle.

29/1/18

Rec'd email from Cheran: Mr reject TP claim.

31/1/18

Email to TP: Rejection

1/3/18

HCPair to Meskurn to due

RECEIVED 1 MAR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT 1/3/18

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC4/DAI17023219/T1pa3		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 06-12-2017		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLD 4819R	Veh. Inspected	SKQ 1440L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	06/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/12/2017	Inspection Date	07/12/2017	
Survey held at	RONG SHENG AUTO ENGINEERING TRADING 42 TOH GUAN ROAD EAST #01-79 ENTERPRISE HUB SINGAPORE 608583			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Catherine Chong (LKK Auto)

From: Claim <claim@directasia.com>
Sent: Wednesday, 6 December, 2017 11:20 AM
To: assignments@lkkauto.com
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh
Subject: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00
Attachments: SKQ1440L GIA05122017.pdf

Dear Sir,

Please arrange to survey **SKQ1440L** on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Rong Sheng Auto Engineering Trading

Thank you.

Regards,
Claims Department

06/12/2017 @ 11:51am

Eric veh not in

Liability URGENT

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Wednesday, December 06, 2017 10:33 AM
To: Claim <claim@directasia.com>
Subject: Re: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi

We choose

LKK Auto — Marcus Chua

Thank you

Regards

Eric Kee

Sent from my iPhone

On 6 Dec 2017, at 10:04, Claim <claim@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SKQ1440L
Our Ref: 74061/CH

To: Rong Sheng Auto Engineering Trading
No 42 Toh Guan Road East
#01 -79 Enterprise Hub
Singapore 608583

Dear Sir,

We refer to your Notice of Accident dated 03 Dec 2017.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. RT Appraisal - Michael Cheong
17. RT Appraisal - Rodney Chea
18. Direct Asia Insurance - Derrick Quok
19. Direct Asia Insurance - Kenneth Lim
20. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Thank you.

Regards,
Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Tuesday, December 05, 2017 12:19 PM
To: Claim <claim@directasia.com>
Subject: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi Officer in charge

Kindly arrange to survey for below mentioned vehicle

- 1) Our Customer vehicle no : SKQ1440L

2) Your insured vehicle no : SLD4819R

3) Accident date : 03/12/2017

4) Workshop : Rong Sheng Auto Engineering Trading
No 42 Toh Guan Road East
#01 -79 Enterprise Hub
Singapore 608583

5) Contact person : Eric kee 9239 9009

Please see attch file for the GIA report

We are doing direct TP claim and also preparing our Estimate

Thank You

Regards

Eric kee

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Shirley Hiew (LKK Auto)

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Monday, 15 January 2018 3:05 PM
To: Shirley Hiew (LKK Auto)
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Follow Up Flag: Follow up
Flag Status: Flagged

Dear / Madam,

Liability against third party vehicle.

Regards
Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Monday, 15 January, 2018 2:35 PM
To: Motor Claims; Claim
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)
Subject: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

From: Shirley Hiew (LKK Auto)

Sent: Friday, 29 December 2017 11:10 AM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 21 December, 2017 2:08 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

From: Shirley Hiew (LKK Auto)
Sent: Friday 8 December, 2017 5:56 PM
To: motorclaims@directasia.com; claim@directasia.com
Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Your ref: TBA
LKK ref: CC4/DAI17023219/T1pa3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKQ1440L at Rong Sheng Auto Engineering Trading – Toh Guan Road.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 6 December, 2017 11:54 AM
To: 'Claim' <claim@directasia.com>; assignments <assignments@lkkauto.com>
Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [<mailto:claim@directasia.com>]

Sent: Wednesday, 6 December, 2017 11:20 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/
DOA: 03.12.2017 / Est:\$00.00

Dear Sir,

Please arrange to survey **SKQ1440L** on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Rong Sheng Auto Engineering Trading

Thank you.

Regards,

Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]

Sent: Wednesday, December 06, 2017 10:33 AM

To: Claim <claim@directasia.com>

Subject: Re: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi

We choose

LKK Auto —Marcus Chua

Thank you

Regards

Eric Kee

Sent from my iPhone

On 6 Dec 2017, at 10:04, Claim <claim@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SKQ1440L
Our Ref: 74061/CH

To: Rong Sheng Auto Engineering Trading
No 42 Toh Guan Road East
#01 -79 Enterprise Hub
Singapore 608583

Dear Sir,

We refer to your Notice of Accident dated 03 Dec 2017.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. RT Appraisal - Michael Cheong
17. RT Appraisal - Rodney Chea
18. Direct Asia Insurance - Derrick Quok
19. Direct Asia Insurance - Kenneth Lim
20. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Thank you.

Regards,
Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Tuesday, December 05, 2017 12:19 PM
To: Claim <claim@directasia.com>
Subject: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi Officer in charge

Kindly arrange to survey for below mentioned vehicle

- 1) Our Customer vehicle no : SKQ1440L
- 2) Your insured vehicle no : SLD4819R
- 3) Accident date : 03/12/2017
- 4) Workshop : Rong Sheng Auto Engineering Trading
No 42 Toh Guan Road East
#01 -79 Enterprise Hub
Singapore 608583
- 5) Contact person : Eric kee 9239 9009

Please see attch file for the GIA report

We are doing direct TP claim and also preparing our Estimate

Thank You

Regards

Eric kee

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Hsiao Tong (LKKAUTO)

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Monday, 29 January 2018 7:10 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00
Attachments: OI acct rpt.PDF

Dear Hsiao Tong,

Please proceed to reject the third party claim.
Attached is OI accident report.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 23 January, 2018 10:05 AM
To: Charandeep Singh
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A
Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Hi Charan,

We refer to your below email.

Kindly advise if we may proceed to reject the claim as liability is against third party.

Meantime, we would like to request a copy of our insured(SLD 4819R)'s accident report for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Monday, 15 January 2018 3:05 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear / Madam,

Liability against third party vehicle.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 15 January, 2018 2:35 PM

To: Motor Claims; Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)

Subject: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 29 December 2017 11:10 AM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 21 December, 2017 2:08 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 8 December, 2017 5:56 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Your ref: TBA

LKK ref: CC4/DAI17023219/T1pa3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKQ1440L at Rong Sheng Auto Engineering Trading – Toh Guan Road.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 6 December, 2017 11:54 AM

To: 'Claim' <claim@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang'

<aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [<mailto:claim@directasia.com>]

Sent: Wednesday, 6 December, 2017 11:20 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir,

Please arrange to survey **SKQ1440L** on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Rong Sheng Auto Engineering Trading

Thank you.

Regards,
Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]

Sent: Wednesday, December 06, 2017 10:33 AM

To: Claim <claim@directasia.com>

Subject: Re: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi

We choose

LKK Auto —Marcus Chua

Thank you

Regards

Eric Kee

Sent from my iPhone

On 6 Dec 2017, at 10:04, Claim <claim@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SKQ1440L

Our Ref: 74061/CH

To: Rong Sheng Auto Engineering Trading
No 42 Toh Guan Road East
#01 -79 Enterprise Hub
Singapore 608583

Dear Sir,

We refer to your Notice of Accident dated 03 Dec 2017.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. RT Appraisal - Michael Cheong
17. RT Appraisal - Rodney Chea
18. Direct Asia Insurance - Derrick Quok
19. Direct Asia Insurance - Kenneth Lim
20. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Thank you.

Regards,
Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Tuesday, December 05, 2017 12:19 PM
To: Claim <claim@directasia.com>
Subject: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi Officer in charge

Kindly arrange to survey for below mentioned vehicle

- 1) Our Customer vehicle no : SKQ1440L
- 2) Your insured vehicle no : SLD4819R
- 3) Accident date : 03/12/2017
- 4) Workshop : Rong Sheng Auto Engineering Trading
No 42 Toh Guan Road East
#01 -79 Enterprise Hub
Singapore 608583
- 5) Contact person : Eric kee 9239 9009

Please see attach file for the GIA report

We are doing direct TP claim and also preparing our Estimate

Thank You

Regards

Eric kee

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 23 January 2018 10:05 AM
To: 'Charandeep Singh'
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A
Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Hi Charan,

We refer to your below email.

Kindly advise if we may proceed to reject the claim as liability is against third party.

Meantime, we would like to request a copy of our insured(SLD 4819R)'s accident report for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [mailto:charandeep.singh@directasia.com]
Sent: Monday, 15 January 2018 3:05 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear / Madam,

Liability against third party vehicle.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



Hsiao Tong (LKKAuto)

From: Charandeep Singh <charandeep.singh@directasia.com>
Sent: Monday, 29 January 2018 7:10 PM
To: Hsiao Tong (LKKAuto)
Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00
Attachments: OI acct rpt.PDF

Dear Hsiao Tong,

Please proceed to reject the third party claim.
Attached is OI accident report.

Regards

Charan Singh / Claims Specialist
Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 23 January, 2018 10:05 AM
To: Charandeep Singh
Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A
Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Hi Charan,

We refer to your below email.

Kindly advise if we may proceed to reject the claim as liability is against third party.

Meantime, we would like to request a copy of our insured(SLD 4819R)'s accident report for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [<mailto:charandeep.singh@directasia.com>]

Sent: Monday, 15 January 2018 3:05 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear / Madam,

Liability against third party vehicle.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, 15 January, 2018 2:35 PM

To: Motor Claims; Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)

Subject: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 29 December 2017 11:10 AM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 21 December, 2017 2:08 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 8 December, 2017 5:56 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Your ref: TBA

LKK ref: CC4/DAI17023219/T1pa3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKQ1440L at Rong Sheng Auto Engineering Trading – Toh Guan Road.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 6 December, 2017 11:54 AM

To: 'Claim' <claim@directasia.com>; assignments@lkkauto.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang'

<aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [<mailto:claim@directasia.com>]

Sent: Wednesday, 6 December, 2017 11:20 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang

<aaron.wang@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir,

Please arrange to survey **SKQ1440L** on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Rong Sheng Auto Engineering Trading

Thank you.

Regards,

Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]

Sent: Wednesday, December 06, 2017 10:33 AM

To: Claim <claim@directasia.com>

Subject: Re: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi

We choose

LKK Auto — Marcus Chua

Thank you

Regards

Eric Kee

Sent from my iPhone

On 6 Dec 2017, at 10:04, Claim <claim@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SKQ1440L
Our Ref: 74061/CH

To: Rong Sheng Auto Engineering Trading
No 42 Toh Guan Road East
#01 -79 Enterprise Hub
Singapore 608583

Dear Sir,

We refer to your Notice of Accident dated 03 Dec 2017.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huel
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee
8. LBS Automotive Appraisal - Mohd Fadhillah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. RT Appraisal - Ricky Teng
14. RT Appraisal - Elson Teng
15. RT Appraisal - Elgene Teng
16. RT Appraisal - Michael Cheong
17. RT Appraisal - Rodney Chea
18. Direct Asia Insurance - Derrick Quok
19. Direct Asia Insurance - Kenneth Lim
20. Direct Asia Insurance - Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Thank you.

Regards,
Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Tuesday, December 05, 2017 12:19 PM
To: Claim <claim@directasia.com>
Subject: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi Officer in charge

Kindly arrange to survey for below mentioned vehicle

- 1) Our Customer vehicle no : SKQ1440L
- 2) Your insured vehicle no : SLD4819R
- 3) Accident date : 03/12/2017
- 4) Workshop : Rong Sheng Auto Engineering Trading
No 42 Toh Guan Road East
#01 -79 Enterprise Hub
Singapore 608583
- 5) Contact person : Eric kee 9239 9009

Please see attch file for the GIA report

We are doing direct TP claim and also preparing our Estimate

Thank You

Regards

Eric kee

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 31 January 2018 7:58 AM
To: 'rsauto_eng@yahoo.com.sg'
Subject: <REJECTION> Your ref: SKQ 1440L *Our Ref: CC4/DAI17023219/T1pa3 [ACCIDENT INVOLVING SLD 4819R(DIRECT ASIA) & SKQ 1440L ON 03/12/2017]
Attachments: STATEMENT OF SLD 4819R.pdf

Your ref: **SKQ 1440L** **WITHOUT PREJUDICE**
Our Ref: CC4/DAI17023219/T1pa3

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 4819R(DIRECT ASIA) & SKQ 1440L ON 03/12/2017

We refer to the above matter.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client who was making a U-turn and resulted the accident. All vehicles making turn or U-turn across main road must exercise greater caution.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC4/DAI17023219/T1pa3q2		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 02-03-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLD 4819R	Veh. Inspected	SKQ 1440L	
Policy No.	MT/00307918/01	Coverage (\$)	0.00	
Claim No.	74061/CH	Excess (\$)	0.00	
Assign From	CHARAN	Assign Date	06/12/2017	
2. Vehicle Particulars & Condition				
Make & Model	MITSUBISHI ASX	c.c	1998	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JMFXTGA2WFZ004981	Colour	RED	
Odometer	40561	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/60 R17	DUNLOP	6 mm	
L/H Front Tyre	215/60 R17	DUNLOP	6 mm	
R/H Rear Tyre	215/60 R17	DUNLOP	6 mm	
L/H Rear Tyre	215/60 R17	DUNLOP	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	03/12/2017	Inspection Date	07/12/2017	
Survey held at	RONG SHENG AUTO ENGINEERING TRADING 42 TOH GUAN ROAD EAST #01-79 ENTERPRISE HUB SINGAPORE 608583			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKQ 1440L

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER	DEFORMED	830.00	830.00
1	REAR BUMPER REINFORCEMENT	BENT	230.00	230.00
1	REAR BUMPER BRACKET LH	NOT NECESSARY	54.00	-
1	REAR BUMPER SIDE RETAINER LH	NECESSARY	44.00	44.00
4	REAR BUMPER CLIPS @\$3.90	NECESSARY	15.60	15.60
	LESS 10% DISCOUNT		-117.36	-111.96
			1,056.24	1,007.64
LABOUR				
	LABOUR FOR PANEL BEATING.		600.00	300.00
	LABOUR FOR SPRAY PAINTING.		500.00	300.00
	TO RUST PROOF ON FRONT RH ACCIDENT AREAS.		200.00	40.00
	WIRING		80.00	30.00
			1,380.00	670.00
GRAND TOTAL			2,436.24	1,677.64
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,350.00

Report Ref No. CC4/DAI17023219/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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