Surveyor: TAUFIKH DOI: 03/01/3 Date Time: 06/01/3 Pre-assign / CCU / FTE Insured Vehicle No. SCO 48/9 R Claim No. TV 06 CH Insured Vehicle No. IIIP Make / Model Insured Tol No. IIIP Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No. Insured Tol No	ENADIRE	CI.	CC ///DAI1702 &	010 171	IDAC
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Insured Tel No. Excess Not II SS Is driver the owner? If NO, Driver Name / Age: Drover Tel No.: (VES / NO.) Nature of Accident: If NO, Driver Name / Age: Drover Tel No.: (VES / NO.) Nature of Accident: OI GIA REPORT. YES / NO. : TP GIA REPORT. YES / NO. Insured Liability: S& Final ? Yes / No. NSRS: WSP Tel. ILability: Liability: RAMS.S: RAMS.	# #				
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ASSIGNMENT

From Date 07(120017	VEN NO SKEZ1440L VEREN 2014 NOV.
Estimated Cost	Type: (Prime Mover)
OD (TP) WS / TP RES / OD RES / EVA / INV / MV	Truck / Traller or
To Inspect Vehicle No: SKO 1440L	Mitsubich, ASX = 1998
as Workshop m/s Rong Shang	Colour ALC Insured / Std NI / NA
No. 112 Ton Duran Rd East	Sp.Reading 4056\ TRadic Insured Std NI NA
Insured # 01- 75	Eng No.
Palicy Na	ONO JULEXT GHZWE ZOO Y981
Claims No	Gen. Cond. Gord / Fair / Poor / Burnt
Sum insured: Expess	Steering Interer / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
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Remark: The veh had commenced its N/S 0/6	BS DUN EXNOVA GY FS LIZA MIC OHTSU PIR I SUMI
repair at the time of inspection.	TOYO / YOKO 02
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Est Repairs: 3 days Res: Yes or No	D.O.A. DOI 7/12/17/020
Lum Sum: 20. % 3 Val. Yes or No.	Survey held at Mon Sheyn
CA / REV / REP. / 24 HRS	Des. of Damages : Frt Reyor OKS AVS / U/C (Gooftop or
Vehicle IN/OUT	
Date Person Contacted	The U/C / Chassis frame / Body Structure affected due to collision
Date Time Action Instruction	
45 # 1350 (Red # 1086	24/4641).
-	
Catelline Fie Pass x2	Days Of Repair:
	Resurvey No. of Trip: Sunsy Fee
See Time Fig Return to	Toronton
. Add Fee	
	Intense w \$ Post
Report Format :	Tech Injans
Lump Sum / I.B.I.: \S	Weekend \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Intern	ationale Des Experts En Auto	mobile
DIRECT AS	IA INSUR	ANCE (SINGAPORE) PL	Ref : CC4/DAI1702	3219/T1pa3
88 SOUTH E SINGAPOR		ROAD	Date: 06-12-2017 Code: DAI	
1.		Policy Particula	rs :- THIRD PARTY CLA	MIM
Insure	ed Veh.	SLD 4819R	Veh. Inspected	SKQ 1440L
Policy	No.		Coverage (\$)	0.00
Claim	No.		Excess (\$)	0.00
Assig	n From		Assign Date	06/12/2017
2.		Vehicle Pa	rticulars & Condition	
Make	& Model		c.c	0
Engin	e No.	HIDDEN	Year of Reg.	
Chass	sis No.	Colour		
Odom	Odometer Steering			
Brake	Brakes Modification			14
Gener	al			
3.		Cond	litions of Tyres	
		Size	Make	Balance
R/H Fr	ont Tyre			mm
L/H Fr	ont Tyre			mm
	ear Tyre			mm
L/H Re	ar Tyre			mm
1.		Descrip	otion of Damages	
5.		Gene	ral Information	
Accide	ent Date	03/12/2017	Inspection Date	07/12/2017
Survey	held at	RONG SHENG AUTO ENGIN		20162W26V
		42 TOH GUAN ROAD EAST #01-79 ENTERPRISE HUB SINGAPORE 608583		
ia.			Remarks	
A)THE I	NSPECTIC CORDANG	ON WAS CONDUCTED ON A"W CE TO YOUR INSTRUCTIONS.	/ITHOUT PREJUDICE" BAS WE HAVE NOT AUTHORIS	IS. ED REPAIRS.

Catherine Chong (LKK Auto)

From:

Claim <claim@directasia.com>

Sent:

Wednesday, 6 December, 2017 11:20 AM

To:

assignments@lkkauto.com

Cc:

Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh

Subject:

Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Attachments:

SKO1440L GIA05122017.pdf

Dear Sir.

Please arrange to survey SKQ1440L on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Rong Sheng Auto Engineering Trading

06-12-2017 C11-51am

Eric vuh nut in

Thank you.

Regards,

Claims Department

Hability URGENT

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg] Sent: Wednesday, December 06, 2017 10:33 AM

To: Claim <claim@directasia.com>

Subject: Re: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi

We choose

LKK Auto --- Marcus Chua

Thank you

Regards

Eric Kee

Sent from my iPhone

On 6 Dec 2017, at 10:04, Claim <claim@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SKQ1440L Our Ref: 74061/CH To:

Rong Sheng Auto Engineering Trading No 42 Toh Guan Road East #01 -79 Enterprise Hub Singapore 608583

Dear Sir,

We refer to your Notice of Accident dated 03 Dec 2017.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

- 1. LKK AUTO CONSULTANT Marcus Chua
- 2. LKK AUTO CONSULTANT Kenneth Kong
- LKK AUTO CONSULTANT Ma Chin Fook
- 4. STA Inspection Daniel Chan Yin Leong
- 5. STA Inspection Low Sar Huei
- 6. STA Inspection Hong Fook Choy
- LBS Automotive Appraisal Derek Oh Siong Wee
- 8. LBS Automotive Appraisal Mohd Fadhilah Bin Osman
- 9. LBS Automotive Appraisal Stan See Chew Seng
- 10. VICOM Tommie Lim
- 11. VICOM Fock Ping Yan
- 12. VICOM Jason Lau
- 13. RT Appraisal Ricky Teng
- 14. RT Appraisal Elson Teng
- 15. RT Appraisal Elgene Teng
- 16. RT Appraisal Michael Cheong
- 17. RT Appraisal Rodney Chea
- 18. Direct Asia Insurance Derrick Quok
- Direct Asia Insurance Kenneth Lim
- 20. Direct Asia Insurance Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Thank you.

Regards, Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Tuesday, December 05, 2017 12:19 PM

To: Claim <claim@directasia.com>

Subject: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi Officer in charge

Kindly arrange to survey for below mentioned vehicle

Our Customer vehicle no : SKQ1440L

2) Your insured vehicle no : SLD4819R

3)Accident date: 03/12/2017

4) Workshop: Rong Sheng Auto Engineering Trading

No 42 Toh Guan Road East #01 -79 Enterprise Hub Singapore 608583

5) Contact person : Eric kee 9239 9009

Please see attch file for the GIA report

We are doing direct TP claim and also preparing our Estimate

Thank You

Regards

Eric kee

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Shirley Hiew (LKK Auto)

From:

Charandeep Singh <charandeep.singh@directasia.com>

Sent:

Monday, 15 January 2018 3:05 PM

To:

Shirley Hiew (LKK Auto)

Cc:

Derrick Quok; Kenneth Lim; Aaron Wang; Admin A; Hsiao Tong (LKKAuto)

Subject:

RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering

Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Follow Up Flag:

Follow up

Flag Status:

Flagged

Dear / Madam,

Liability against third party vehicle.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, 5(058716)

www.directasia.com



CONTRACTOR NOTICE

CONFIDENTIALITY NOTICE. The small (and any effectivent) is extented only for the attention of the latticepee and may continue could previously and the lattice of the attention of the lattice of the lattice of the attention of the lattice of the attention of the lattice of the attention of the a

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 15 January, 2018 2:35 PM

To: Motor Claims; Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)
Subject: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 29 December 2017 11:10 AM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com'>; 'Kenneth Lim' <kenneth@directasia.com'>; 'Aaron Wang' ; 'Charandeep Singh' <charandeep.singh@directasia.com">; Admin A ; Hsiao Tong (LKKAuto) <chewht@lkkauto.com">; Hsiao Tong (LKKAuto) <chewht@lkkauto.com

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 21 December, 2017 2:08 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com'>; 'Kenneth Lim' <kenneth@directasia.com'>; 'Aaron Wang' ; 'Charandeep Singh' <charandeep.singh@directasia.com">; Admin A admin-a@lkkauto.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards.

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday 8 December, 2017 5:56 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com'>; 'Kenneth Lim' <kenneth@directasia.com'>; 'Aaron Wang' <aaron.wang@directasia.com'>; 'Charandeep Singh' <charandeep.singh@directasia.com'>; Admin A <admin-

a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Your ref: TBA

LKK ref: CC4/DAI17023219/T1pa3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKQ1440L at Rong Sheng Auto Engineering Trading - Toh Guan Road.

Enclosed for your perusal is:

TP's GIA report

Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 6 December, 2017 11:54 AM

To: 'Claim' <claim@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com'>; 'Kenneth Lim' <kenneth@directasia.com'>; 'Aaron Wang' ; 'Charandeep Singh' <charandeep.singh@directasia.com'>; Admin A a@lkkauto.com

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [mailto:claim@directasia.com]
Sent: Wednesday, 6 December, 2017 11:20 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang

<aaron.wang@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/

DOA: 03.12.2017 / Est:\$00.00

Dear Sir,

Please arrange to survey SKQ1440L on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Rong Sheng Auto Engineering Trading

Thank you.

Regards,

Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Wednesday, December 06, 2017 10:33 AM

To: Claim <claim@directasia.com>

Subject: Re: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi

We choose

LKK Auto --- Marcus Chua

Thank you

Regards

Eric Kee

Sent from my iPhone

On 6 Dec 2017, at 10:04, Claim <claim@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SKQ1440L Our Ref: 74061/CH

To:

Rong Sheng Auto Engineering Trading

No 42 Toh Guan Road East #01 -79 Enterprise Hub Singapore 608583

Dear Sir,

We refer to your Notice of Accident dated 03 Dec 2017.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

- 1. LKK AUTO CONSULTANT Marcus Chua
- 2. LKK AUTO CONSULTANT Kenneth Kong
- 3. LKK AUTO CONSULTANT Ma Chin Fook
- 4. STA Inspection Daniel Chan Yin Leong
- 5. STA Inspection Low Sar Huei
- 6. STA Inspection Hong Fook Choy
- 7. LBS Automotive Appraisal Derek Oh Siong Wee
- 8. LBS Automotive Appraisal Mohd Fadhilah Bin Osman
- 9. LBS Automotive Appraisal Stan See Chew Seng
- 10. VICOM Tommie Lim
- 11. VICOM Fock Ping Yan
- 12. VICOM Jason Lau
- 13. RT Appraisal Ricky Teng
- 14. RT Appraisal Elson Teng
- 15. RT Appraisal Elgene Teng
- 16. RT Appraisal Michael Cheong
- 17. RT Appraisal Rodney Chea
- 18. Direct Asia Insurance Derrick Quok
- 19. Direct Asia Insurance Kenneth Lim
- 20. Direct Asia Insurance Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Thank you.

Regards,

Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Tuesday, December 05, 2017 12:19 PM

To: Claim <claim@directasia.com>

Subject: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi Officer in charge

Kindly arrange to survey for below mentioned vehicle

1) Our Customer vehicle no : SKQ1440L

2) Your insured vehicle no : SLD4819R

3)Accident date: 03/12/2017

4) Workshop : Rong Sheng Auto Engineering Trading

No 42 Toh Guan Road East #01 -79 Enterprise Hub Singapore 608583

5) Contact person: Eric kee 9239 9009

Please see attch file for the GIA report

We are doing direct TP claim and also preparing our Estimate

Thank You

Regards

Eric kee

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Hsiao Tong (LKKAuto)

From:

Charandeep Singh <charandeep.singh@directasia.com>

Sent:

Monday, 29 January 2018 7:10 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering

Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Attachments:

OI acct rpt.PDF

Dear Hsiao Tong,

Please proceed to reject the third party claim. Attached is OI accident report.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, 5(058716)

www.directasia.com



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CONFIDENTIALITY NOTICE: this email (and any attachment) is intended bely for this attention of the addresses and may contain legally provinged unit/of confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended respirant, please permanently delete the organized destroy of copies and inform the vender by return email. Thank you, An e-mail reply to this address may be subject to interception or munitizing for specifical insurance for leading for specifical insurance for leading for the subject to interception or munitizing for specifical insurance for leading for the subject to interception or munitizing for specifical insurance for leading for the subject to interception or munitizing for specifical insurance for leading for the subject to interception or munitizing for specifical insurance for leading for the subject to interception or munitizing for specifical insurance for leading for the subject to interception or munitizing for specifical insurance for leading for the subject to interception or munitizing for specifical insurance for leading for the subject to interception or munitizing for specifical insurance for leading for the subject to interception or munitizing for specifical insurance for leading for the subject to interception or munitizing for the subject to interception or munitizing for specific for the subject to the subject to

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 23 January, 2018 10:05 AM

To: Charandeep Singh

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A

Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Hi Charan.

We refer to your below email.

Kindly advise if we may proceed to reject the claim as liability is against third party.

Meantime, we would like to request a copy of our insured (SLD 4819R)'s accident report for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [mailto:charandeep.singh@directasia.com]

Sent: Monday, 15 January 2018 3:05 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang

<aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear / Madam,

Liability against third party vehicle.

Regards

Charan Singh / Claims Specialist

Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



CONFIDERTIALITY NOTICE

CONFIDENTIALITY NOTICE: This email (and any attackment) is intended only for the attention of the addressee and may contain legally prolleged and/or confidential information. Its unauthorised use, discourse, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the similar by return email. Thank you. An e-mail reply to this address may be subject to interception or monitoring for operational reasons or for lawful Susiness practices. Direct Asia insurance (prograpore) Pte Ltd (Company Reg. 2008/28/116):

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 15 January, 2018 2:35 PM

To: Motor Claims; Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)
Subject: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 29 December 2017 11:10 AM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' < derrick@directasia.com'>; 'Kenneth Lim' < derneth@directasia.com'>; 'Aaron Wang' < deron.wang@directasia.com'>; 'Charandeep Singh' < deron.wang@directasia.com'>; Admin A < deron.wang@directasia.com'>; Admin A < deron.wang@directasia.com'>; Admin A < deron.wang@directasia.com'>; Hsiao Tong (LKKAuto) < deron.wang@directasia.com'>; Admin A < deron.w

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 21 December, 2017 2:08 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <<u>derrick@directasia.com</u>>; 'Kenneth Lim' <<u>kenneth@directasia.com</u>>; 'Aaron Wang' <<u>aaron.wang@directasia.com</u>>; 'Charandeep Singh' <<u>charandeep.singh@directasia.com</u>>; Admin A <<u>admina@lkkauto.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

[&]quot;Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 8 December, 2017 5:56 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com'>; 'Kenneth Lim' <kenneth@directasia.com'>; 'Aaron Wang' <aaron.wang@directasia.com'>; 'Charandeep Singh' <charandeep.singh@directasia.com'>; Admin A <admina@lkkauto.com'>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com'>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Your ref: TBA

LKK ref: CC4/DAI17023219/T1pa3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKQ1440L at Rong Sheng Auto Engineering Trading - Toh Guan Road.

Enclosed for your perusal is:

TP's GIA report

Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@Hkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 6 December, 2017 11:54 AM

To: 'Claim' <claim@directasia.com'>; assignments <assignments@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang'

<aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admina@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [mailto:claim@directasia.com]
Sent: Wednesday, 6 December, 2017 11:20 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang

<aaron.wang@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/

DOA: 03.12.2017 / Est:\$00.00

Dear Sir,

Please arrange to survey SKQ1440L on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Rong Sheng Auto Engineering Trading

Thank you.

Regards,

Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Wednesday, December 06, 2017 10:33 AM

To: Claim <claim@directasia.com>

Subject: Re: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi

We choose

LKK Auto -- Marcus Chua

Thank you

Regards

Eric Kee

On 6 Dec 2017, at 10:04, Claim <claim@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SKQ1440L Our Ref: 74061/CH

To:

Rong Sheng Auto Engineering Trading

No 42 Toh Guan Road East #01 -79 Enterprise Hub Singapore 608583

Dear Sir,

We refer to your Notice of Accident dated 03 Dec 2017.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

- 1. LKK AUTO CONSULTANT Marcus Chua
- 2. LKK AUTO CONSULTANT Kenneth Kong
- LKK AUTO CONSULTANT Ma Chin Fook
- 4. STA Inspection Daniel Chan Yin Leong
- 5. STA Inspection Low Sar Huei
- 6. STA Inspection Hong Fook Choy
- 7. LBS Automotive Appraisal Derek Oh Siong Wee
- 8. LBS Automotive Appraisal Mohd Fadhilah Bin Osman
- 9. LBS Automotive Appraisal Stan See Chew Seng
- 10. VICOM Tommie Lim
- 11. VICOM Fock Ping Yan
- 12. VICOM Jason Lau
- 13. RT Appraisal Ricky Teng
- 14. RT Appraisal Elson Teng
- 15. RT Appraisal Elgene Teng
- 16. RT Appraisal Michael Cheong
- 17. RT Appraisal Rodney Chea
- 18. Direct Asia Insurance Derrick Quok
- 19. Direct Asia Insurance Kenneth Lim
- 20. Direct Asia Insurance Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Thank you.

Regards,

Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Tuesday, December 05, 2017 12:19 PM

To: Claim <claim@directasia.com>

Subject: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi Officer in charge

Kindly arrange to survey for below mentioned vehicle

1) Our Customer vehicle no : SKQ1440L

2) Your insured vehicle no : SLD4819R

3)Accident date: 03/12/2017

4) Workshop: Rong Sheng Auto Engineering Trading

No 42 Toh Guan Road East #01 -79 Enterprise Hub Singapore 608583

5) Contact person : Eric kee 9239 9009

Please see attch file for the GIA report

We are doing direct TP claim and also preparing our Estimate

Thank You

Regards

Eric kee

IMPORTANT NOTICE: This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 23 January 2018 10:05 AM

To: 'Charandeep Singh'

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A

Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering

Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Hi Charan.

We refer to your below email.

Kindly advise if we may proceed to reject the claim as liability is against third party.

Meantime, we would like to request a copy of our insured (SLD 4819R)'s accident report for our necessary action.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [mailto:charandeep.singh@directasia.com]

Sent: Monday, 15 January 2018 3:05 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang

<aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear / Madam,

Liability against third party vehicle.

Regards

Charan Singh / Claims Specialist Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



Hsiao Tong (LKKAuto)

From:

Charandeep Singh <charandeep.singh@directasia.com>

Sent:

Monday, 29 January 2018 7:10 PM

To:

Hsiao Tong (LKKAuto)

Subject:

RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering

Trading /OD: SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Attachments:

OI acct rpt.PDF

Dear Hsiao Tong,

Please proceed to reject the third party claim. Attached is OI accident report.

Regards

Charan Singh / Claims Specialist Direct: +65 6603 3617

DirectAsia Insurance

Circtomer Service: +65 6665 5555 Retail: 88 South Bridge Road, 5(058716) www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Tuesday, 23 January, 2018 10:05 AM

To: Charandeep Singh

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Admin A

Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Hi Charan.

We refer to your below email.

Kindly advise if we may proceed to reject the claim as liability is against third party.

Meantime, we would like to request a copy of our insured (SLD 4819R)'s accident report for our necessary action.

Best Regards.

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Charandeep Singh [mailto:charandeep.singh@directasia.com]

Sent: Monday, 15 January 2018 3:05 PM

To: Shirley Hiew (LKK Auto) < Shirley Hiew@lkkauto.com>

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang

<aaron.wang@directasia.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear / Madam,

Liability against third party vehicle.

Regards

Charan Singh / Claims Specialist Direct: +65 6603 3617

DirectAsia Insurance

Customer Service: +65 6665 5555 Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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CONFIDENTIALITY NOTICE: This small half any stratement it is the statement of the page continue containing prompts and in the statement of the page of the statement of the page of the statement of the page of the statement of t

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@ilkkauto.com]

Sent: Monday, 15 January, 2018 2:35 PM

To: Motor Claims; Claim

Cc: Derrick Quok; Kenneth Lim; Aaron Wang; Charandeep Singh; Admin A; Hsiao Tong (LKKAuto)
Subject: [EXT] RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 29 December 2017 11:10 AM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' < derrick@directasia.com'>; 'Kenneth Lim' < denneth@directasia.com'>; 'Aaron Wang' < derrick@directasia.com'>; 'Charandeep Singh' < derrick@directasia.com'>; Admin A < derrick@directasia.com'

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Vicines you a Marry Christmas & Hoppy New Year 2018:

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 21 December, 2017 2:08 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang' <aron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admina@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

We refer to the above matter.

Please kindly advise liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 8lk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Shirley Hiew (LKK Auto)

Sent: Friday, 8 December, 2017 5:56 PM

To: motorclaims@directasia.com; claim@directasia.com

Cc: 'Derrick Quok' <derrick@directasia.com'>; 'Kenneth Lim' <kenneth@directasia.com'>; 'Aaron Wang' <aaron.wang@directasia.com'>; 'Charandeep Singh' <charandeep.singh@directasia.com'>; Admin A <admin-

a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Your ref: TBA

LKK ref: CC4/DAI17023219/T1pa3

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKQ1440L at Rong Sheng Auto Engineering Trading - Toh Guan Road.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <u>ShirleyHiew@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 6 December, 2017 11:54 AM

To: 'Claim' <claim@directasia.com>; assignments <assignments@lkkauto.com>

Cc: 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Aaron Wang'

<aaron.wang@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>; Admin A <admina@lkkauto.com>

Subject: RE: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD:

SLD4819R/TP:SKQ1440L/ DOA: 03.12.2017 / Est:\$00.00

Dear Sir / Madam,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim [mailto:claim@directasia.com]
Sent: Wednesday, 6 December, 2017 11:20 AM

To: assignments@lkkauto.com

Cc: Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang

<aaron.wang@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: Survey assignment: 74061/CH/WP/ Rong Sheng Auto Engineering Trading /OD: SLD4819R/TP:SKQ1440L/

DOA: 03.12.2017 / Est:\$00.00

Dear Sir,

Please arrange to survey SKQ1440L on the without prejudice basis.

Please conduct direct motor survey at the workshop below being inspection and update us immediately if the repair cost is above \$10K.

Rong Sheng Auto Engineering Trading

Thank you.

Regards,

Claims Department

From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Wednesday, December 06, 2017 10:33 AM

To: Claim <claim@directasia.com>

Subject: Re: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi

We choose

LKK Auto -- Marcus Chua

Thank you

Regards

Eric Kee

Sent from my iPhone

On 6 Dec 2017, at 10:04, Claim <claim@directasia.com> wrote:

WITHOUT PREJUDICE

Your Ref: SKQ1440L Our Ref: 74061/CH

To:

Rong Sheng Auto Engineering Trading

No 42 Toh Guan Road East #01 -79 Enterprise Hub Singapore 608583

Dear Sir,

We refer to your Notice of Accident dated 03 Dec 2017.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

- 1. LKK AUTO CONSULTANT Marcus Chua
- 2. LKK AUTO CONSULTANT Kenneth Kong
- 3. LKK AUTO CONSULTANT Ma Chin Fook
- 4. STA Inspection Daniel Chan Yin Leong
- STA Inspection Low Sar Huei
- 6. STA Inspection Hong Fook Choy
- LBS Automotive Appraisal Derek Oh Siong Wee
- 8. LBS Automotive Appraisal Mohd Fadhilah Bin Osman
- 9. LBS Automotive Appraisal Stan See Chew Seng
- 10. VICOM Tommie Lim
- 11. VICOM Fock Ping Yan
- 12. VICOM Jason Lau
- 13. RT Appraisal Ricky Teng
- 14. RT Appraisal Elson Teng
- 15. RT Appraisal Elgene Teng
- 16. RT Appraisal Michael Cheong
- 17. RT Appraisal Rodney Chea
- 18. Direct Asia Insurance Derrick Quok
- 19. Direct Asia Insurance Kenneth Lim
- 20. Direct Asia Insurance Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Thank you.

Regards, Claims Department From: Eric Kee [mailto:rsauto_eng@yahoo.com.sg]
Sent: Tuesday, December 05, 2017 12:19 PM

To: Claim <claim@directasia.com>

Subject: [EXT] Direct TP claim SKQ1440L to SLD4819R

Hi Officer in charge

Kindly arrange to survey for below mentioned vehicle

1) Our Customer vehicle no : SKQ1440L

2) Your insured vehicle no : SLD4819R

3)Accident date: 03/12/2017

4) Workshop : Rong Sheng Auto Engineering Trading

No 42 Toh Guan Road East #01 -79 Enterprise Hub Singapore 608583

5) Contact person : Eric kee 9239 9009

Please see attch file for the GIA report

We are doing direct TP claim and also preparing our Estimate

Thank You

Regards

Eric kee

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 31 January 2018 7:58 AM

To: 'rsauto_eng@yahoo.com.sg'

Subject: <REJECTION > Your ref: SKQ 1440L *Our Ref: CC4/DAI17023219/T1pa3 [ACCIDENT

INVOLVING SLD 4819R(DIRECT ASIA) & SKQ 1440L ON 03/12/2017]

Attachments: STATEMENT OF SLD 4819R.pdf

Your ref: SKQ 1440L WITHOUT PREJUDICE

Our Ref: CC4/DAI17023219/T1pa3

Dear Sir/Madam,

ACCIDENT INVOLVING SLD 4819R(DIRECT ASIA) & SKQ 1440L ON 03/12/2017

We refer to the above matter.

Our insured driver has reiterated that the accident was caused due to the entire negligence of your client who was making a U-turn and resulted the accident. All vehicles making turn or U-turn across main road must exercise greater caution.

In view of this, we regret to inform your that we have our principal instruction to deny liability and unable to look into your client claim.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

DIR	ECT ASIA INSURA	NCE (SINGAPORE) PL	Ref : CC4/DAI17023	219/T1na3n2
DIK	ECT ASIA INSURA	INCE (SINGAPORE) PL	Rei . COMDNITTO23	219/11/04042
	SOUTH BRIDGE R GAPORE 058716	OAD	Date: 02-03-2018 Code: DAI	
	2011	Policy Particula	rs :- THIRD PARTY CLAI	М
	Insured Veh.	SLD 4819R	Veh. Inspected	SKQ 1440L
	Policy No.	MT/00307918/01	Coverage (\$)	0.00
	Claim No.	74061/CH	Excess (\$)	0.00
	Assign From	CHARAN	Assign Date	06/12/2017
2.		Vehicle Pa	rticulars & Condition	
	Make & Model	MITSUBISHI ASX	c.c	1998
	Engine No.	HIDDEN	Year of Reg.	2014
	Chassis No.	JMFXTGA2WFZ004981	Colour	RED
	Odometer	40561	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.		Cond	ditions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	215/60 R17	DUNLOP	6 mm
	L/H Front Tyre	215/60 R17	DUNLOP	6 mm
	R/H Rear Tyre	215/60 R17	DUNLOP	6 mm
	L/H Rear Tyre	215/60 R17	DUNLOP	6 mm
1.	A Transport		ption of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE	REAR PORTION.	
	DAMAGES SEE D	ETAILS.		
5.		Gene	eral Information	
	Accident Date	03/12/2017	Inspection Date	07/12/2017
	Survey held at	RONG SHENG AUTO ENGIN	EERING TRADING	
		42 TOH GUAN ROAD EAST #01-79 ENTERPRISE HUB SINGAPORE 608583		
5a.			Remarks	
		ON WAS CONDUCTED ON A"VICE TO YOUR INSTRUCTIONS		
5b.	I S I I I I S S S I I S S I I I I I I I		te Days of Repair	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
	TECTIMATED NOR	MAL PERIOD FOR REPAIR:	3 Working Day	_



LKK Auto Consultants Pte Ltd

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Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKQ 1440L

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	DEFORMED	830.00	830.00
1	REAR BUMPER REINFORCEMENT	BENT	230.00	230.00
1	REAR BUMPER BRACKET LH	NOT NECESSARY	54.00	
1	REAR BUMPER SIDE RETAINER LH	NECESSARY	44.00	44.00
4	REAR BUMPER CLIPS @\$3.90	NECESSARY	15.60	15.60
	LESS 10% DISCOUNT		-117.36	-111.96
			1,056.24	1,007.64
	LABOUR			
	LABOUR FOR PANEL BEATING.		600.00	300.00
	LABOUR FOR SPRAY PAINTING.		500.00	300.00
	TO RUST PROOF ON FRONT RH ACCIDENT AREAS.		200.00	40.00
	WIRING .		80.00	30.00
			1,380.00	670.00
	GRAND TOTAL		2,436.24	1,677.64

RECOMMENDED COST OF LUMP SUM REPAIRS	1,350.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/DAI17023219/T1pa3q2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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