

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 13 December, 2017 10:25 AM
To: Jimmy Goh
Cc: Vic (LKKAUTO)
Subject: RE: Survey for vehicle No : SJG5013A TP Claim Our Ref: 1201700008452

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jimmy Goh [<mailto:jimmy.gohkl@ethozgroup.com>]
Sent: Wednesday, 6 December, 2017 5:17 PM
To: Clara Li Zirong - SGUser
Cc: Suhelmi Bin Suharman; Ng Boon Kai
Subject: RE: Survey for vehicle No : SJG5013A TP Claim Our Ref: 1201700008452

Hi Clara,

I believe there was a mistake on your insured's vehicle number suffix.

It should be SLC9423X.

Apologize for the inconvenience.

Kindly appreciate if you could arrange survey for the above mentioned vehicle asap.

Your insured : SLC9423X

DOA : 01/12/2017

Thanks

Best Regards,
Jimmy Goh
Motor Claims Dept



ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7618 | Fax: 6654 7648

Website: www.ethozgroup.com



From: Jimmy Goh
Sent: Wednesday, December 06, 2017 4:40 PM
To: 'clara.li@fwd.com'
Cc: Suhelmi Bin Suharman; Ng Boon Kai
Subject: RE: Survey for vehicle No : SJG5013A TP Claim

Hi Clara,

Noted.

Thanks

Best Regards,
Jimmy Goh
Motor Claims Dept



ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7618 | Fax: 6654 7648

Website: www.ethozgroup.com



From: clara.li@fwd.com [<mailto:clara.li@fwd.com>]
Sent: Wednesday, December 06, 2017 4:36 PM
To: Jimmy Goh
Cc: Suhelmi Bin Suharman; Ng Boon Kai
Subject: RE: Survey for vehicle No : SJG5013A TP Claim

Hi Jimmy,

SLC9423Y is not insured with FWD at the time of accident.

Thank you.

Kind Regards

Clara Li

Senior Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5722

E clara.li@fwd.com

W fwd.com.sg





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From: Jimmy Goh [<mailto:jimmy.gohkl@ethozgroup.com>]

Sent: Wednesday, 6 December, 2017 4:26 PM

To: Motor Claims SG - SG Common

Cc: Suhelmi Bin Suharman; Ng Boon Kai

Subject: Survey for vehicle No : SJG5013A TP Claim

Hi,

Appreciate if you could arrange survey for the above mentioned vehicle.

Your insured : SLC9423Y

DOA : 01/12/2017

Thanks

Best Regards,

Jimmy Goh

Motor Claims Dept



ETHOZ GROUP LTD

22 Tampines Street 92 Singapore 528876

DID: 6654 7618 | Fax: 6654 7648

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