

Surveyor: MA CP DOI: 2/12/17 Date / Time: 6/12/17
Registered in Merimen: —

Pre-assign / CCU / FTE



Insured Vehicle No.: SLC8323H
Name of Insured: Chew Yin Kam
Insured Tel No.: 81287937 HP: 2/12/17
Excess Sec II :SS D.O.A.: 2/12/17
Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: Sim00534
Policy No.: GA178591
Make / Model: TOYOTA VIOS
Place of Accident: PIONEER ROAD NOB/H

If NO, Driver Name / Age: OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Driver Tel No.: (V/L: YES / NO) Insured Liability: % Final ? Yes / No

SLG 9550R



INSRS: Optima Werks
WSP: —
Tel: —
Liability: —
RMKS: —



INSRS: —
WSP: —
Tel: —
Liability: —
RMKS: —



INSRS: —
WSP: —
Tel: —
Liability: —
RMKS: —



INSRS: —
WSP: —
Tel: —
Liability: —
RMKS: —

Date / Time

12/12
CHT

SLG 9550R 3/12/17 SLC8323H 2/12/17

21/12/17 - Old changed lane

30/1/18 - File pass to type machine

RECEIVED 2 MAY 2018
RECEIVED 24 AUG 2018

Before paint photo

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	<u>2/12/17</u>
After call ltr to OI:	<u>26/12/17</u>
Documentation Check List:	Handler Typist
Notification ltr (if non-pickup)	☐ ☐
After call ltr to OI:	☒ ☐
Authorisation To Act:	☒ ☐
Release Voucher:	☒ ☐
Final Repair Bill:	☒ ☐
Car Rental Invoice:	☒ ☐
Towing Invoice:	☐ ☐
LTA / GIA:	☒ ☐
Medical Bill:	☐ ☐
PIR:	☐ ☐
Mandate/Reject Instruction:	☒ ☐
LOD:	☒ ☐
Payment Breakdown Form:	☐ ☐
Post-Repair Photos:	☐ ☐
Others:	☐ ☐

PRELIMINARY ADVICE		Date/Time: <u>12/12</u>	Sent By: <u>Am</u>
FINALIZATION		Date/Time: <u>21/1/2018</u>	Confirm with: <u>Sharon</u>
Repair Cost: (p/p)	SS 6,511.96	(6 days) Reduction: 76 %	Confirm by: Email ☐ Call ☐
FINAL SETTLEMENT		Date/Time: <u>21/1/2018</u>	Confirm with: <u>Sharon</u>
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: 15.	Email ☒ Call ☐	If NO or B 28, Ass. Lia: <u>01/12/17</u>
Repair Cost: (w/less)	SS 6,467.80	OI change lane	
Loss of Rental (LOR):	SS 963.00 (9 days) x \$100.00 + 1% GST	COPY SENT 24/8/2018	
Loss of Use (LOU):	SS - (\$ x days)		
Loss of Income (LOI):	SS - (\$ x days)		
LOR only ☒ LOU only ☐	LOR + LOU ☐ LOR + LOI ☐ (Tick only one)		
GIA/LTA Search	SS 2.00		
Medical:	SS -		
Disbursement:	SS 394.20 (Coating) (e.g. Tow/ Independent)		
Legal Cost	SS -		
Total:	SS 9,327.00	Global Sum SS:	
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	SS 8,327.00	Name 1:	Optima Werks Pte Ltd
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

REF:

Ref: C4/AXA/7023211/pa3

Surveyor

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No. _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 06 days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: _____

Yr Regn: _____

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: _____

Colour: _____

Sp Reading: _____

Eng/No: _____

C/No: _____

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal: _____

L/Bal: _____

D.O.A: _____

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

PIP \$ 6511.96 (Red \$ 2044.91 / 76%)

Date/Time: File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

Add Fee:

☐

Site Insp (\$ _____)

☐

Interview (\$ _____)

☐

Tech. Invs (\$ _____)

☐

Weekend (\$ _____)

\$ + RS \$ _____

Photos

Other

Report Format: _____

Lump Sum / I.B.I: (\$ _____)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA17023211/M1pa3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 06-12-2017		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLC 8323H	Veh. Inspected	SLG 9550R	
Policy No.		Coverage (\$)	0.00	
Claim No.	S7M00534	Excess (\$)	0.00	
Assign From		Assign Date	06/12/2017	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	02/12/2017	Inspection Date	07/12/2017	
Survey held at	OPTIMA WERKZ PTE LTD 9A SERANGOON NORTH AVE 5 SINGAPORE 554500			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

Tel : +65 6472 1313 Fax : +65 6472 2112

Branch office: 9A Serangoon North Ave 5 Singapore 554500 Tel: +65 6484 9919 Fax: +65 6481 1011

Co. Reg. No. 201212455W

Date: 06 December 2017

Third Party Insurer: AXA

Vehicle No: SLG9550R

Third Party Veh No: SLC8323H

Model: HONDA VEZEL 1.5A

Date of Accident: 02/12/2017

Chassis: RU1-1208763

ESTIMATE

QTY	DESCRIPTION	UNIT \$S	AMOUNT \$S
1	FRONT RH HEADLAMP		/ \$1,895.45
1	FRONT RH HEADLAMP LOWER BRACKET		+ \$196.50
1	FRONT BUMPER		- \$987.2
1	FRONT BUMPER RH SIDE RETAINER		/ \$25.30
12	FRONT BUMPER CLIPS	New \$6.50	/ \$78.00
1	FRONT RH FENDER		/ \$498.00
1	FRONT RH FENDER ARCH GARNISH		- \$185.00
5	FRONT RH FENDER ARCH GARNISH CLIPS	\$5.50	- \$27.50
1	FRONT RH FENDER INNER SHIELD		/ \$275.00
15	FRONT RH FENDER INNER SHIELD CLIPS	New \$6.50	/ \$97.50
1	FRONT RH FENDER INNER SHIELD VERTICAL	MS	? \$37.90
3	FRONT RH FENDER INNER SHIELD VERTICAL CLIPS	\$5.80	X \$17.40
1	FRONT RH DOOR		\$963.30
2	FRONT RH DOOR HINGE (UPPER/LOWER)	\$53.90	x \$107.80
1	FRONT RH DOOR BLACK FRAME STICKER		- \$37.90
1	FRONT RH DOOR WEATHER STRIP		x \$37.90
1	FRONT RH 16" SPORT RIM ORIGINAL	unt	? \$902.50
1	FRONT SUSPENSION RH KNUCKLE ARM BEARING		? \$159.70
		SUB TOTAL	\$6,529.85
		Less 10% 20%	- \$652.99
		PARTS TOTAL	\$5,876.87

QTY	SPECIAL NETT	UNIT \$	AMOUNT \$
1	FRONT RH 215/60 R16 95H TYRE		✓ \$380.00
	Consulants hence notify		
	of the following:		
	addition your engine maintine	S/N TOTAL	\$380.00

Consultants hence notify

1. Which two of the following:

... before laser spray painting

(plus damaged part(s) during resurvey)

Prices are subject to confirmation

* 5. In part, _____ is on a "Without Prejudice" *

* No usual modification is allowed

* (S. 2) statements (if any) must be reviewed

is subject to final approval from Insuranc

Acknowledged by Receiver

Signature: _____

Contact:



OPTIMA WERKZ PTE LTD

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Co. Reg. No. 201212455W

Date: 06 December 2017

Third Party Insurer: AXA

Vehicle No: SLG9550R

Third Party Veh No: SLC8323H

Model: HONDA VEZEL 1.5A

Date of Accident: 02/12/2017

Chassis: RU1-1208763

ESTIMATE

LABOUR CHARGES:

TO DISMANTLE AND REPLACE ACCIDENT PARTS AND PANEL BEATING

\$800.00 700

TO CHECK WIRING AND WATER LEAKING

\$60.00 X

TO PUTTY AND SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION

\$1,000.00 900

TO TUFF KOTE / ANTI-RUST

\$80.00 40

TO DISMANTLE AND REPLACE FRONT RH UNDER CARRIAGE COMPONENT
TO FACILITATE REPAIR

80h \$280.00 180

TO SEND VEHICLE FOR 3D COMPUTERIZED WHEEL ALIGNMENT

\$80.00

LABOUR TOTAL \$2,300.00

WINSON

TOTAL \$8,556.87

Not Authorized
P/P Repair
Before putty
H&A Auto (MA)
7/12/2017
6w days

P- \$4682.00
S/N- \$80.00
L- \$1900.00
P/P- \$6,662.00
6511.96
7w days

OPTIMA WERKZ PTE LTD

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Branch office : 9A Serangoon North Ave 5 Singapore 554500 Tel : +65 6484 9919 Fax : +65 6481 1011

Co. Reg. No. 201212455W

Date: 06 December 2017

Third Party Insurer: AXA

Vehicle No: SLG9550R

Third Party Veh No: SLC8323H

Model: HONDA VEZEL 1.5A

Date of Accident: 02/12/2017

Chassis: RU1-1208763

ESTIMATE

QTY	DESCRIPTION	UNIT S\$	AMOUNT S\$
1	FRONT RH HEADLAMP		✓ \$1,895.45
1	FRONT RH HEADLAMP LOWER BRACKET		+ \$196.50
1	FRONT BUMPER		- \$987.20
1	FRONT BUMPER RH SIDE RETAINER		✓ \$25.30
12	FRONT BUMPER CLIPS	\$6.50	✓ \$78.00
1	FRONT RH FENDER		✓ \$498.00
1	FRONT RH FENDER ARCH GARNISH		✓ \$185.00
5	FRONT RH FENDER ARCH GARNISH CLIPS	\$5.50	✓ \$27.50
1	FRONT RH FENDER INNER SHIELD		✓ \$275.00
15	FRONT RH FENDER INNER SHIELD CLIPS	✓ \$6.50	✓ \$97.50
1	FRONT RH FENDER INNER SHIELD VERTICAL		? \$37.90
3	FRONT RH FENDER INNER SHIELD VERTICAL CLIPS	\$5.80	X \$17.40
1	FRONT RH DOOR		\$963.30
2	FRONT RH DOOR HINGE (UPPER/LOWER)	\$53.90	X \$107.80
1	FRONT RH DOOR BLACK FRAME STICKER		✓ \$37.90
1	FRONT RH DOOR WEATHER STRIP		X \$37.90
1	FRONT RH 16" SPORT RIM ORIGINAL		7 \$902.50
1	FRONT SUSPENSION RH KNUCKLE ARM BEARING		7 \$159.70
SUB TOTAL			\$6,529.85
Less 10%			-\$652.99
PARTS TOTAL			\$5,876.87

QTY	SPECIAL NETT	UNIT S\$	AMOUNT S\$
1	FRONT RH 215/60 R16 95H TYRE		X \$380.00
S/N TOTAL			\$380.00

OPTIMA WERKZ PTE LTD

Head office : 6 Kung Chong Road Singapore 159143

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Co. Reg. No. 201212455W

Date: 06 December 2017

Third Party Insurer: AXA

Vehicle No: SLG9550R

Third Party Veh No: SLC8323H

Model: HONDA VEZEL 1.5A

Date of Accident: 02/12/2017

Chassis: RU1-1208763

ESTIMATE

LABOUR CHARGES:

TO DISMANTLE AND REPLACE ACCIDENT PARTS AND PANEL BEATING	\$800.00 700
TO CHECK WIRING AND WATER LEAKING	\$60.00 x
TO PUTTY AND SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	\$1,000.00 900
TO TUFF KOTE / ANTI-RUST	\$80.00 40
TO DISMANTLE AND REPLACE FRONT RH UNDER CARRIAGE COMPONENT TO FACILITATE REPAIR	\$280.00 180
TO SEND VEHICLE FOR 3D COMPUTERIZED WHEEL ALIGNMENT	\$80.00 ✓

LABOUR TOTAL \$2,300.00

WINSON

TOTAL \$8,556.87

Not Authorised
D/B Repair
Before part photo
LKK Auto (MA)
7/12/2017
6w days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S7M00534

Our ref: CC4/AXA17023211/M1pa3

Date: 12.12.2017

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SLG 9550R

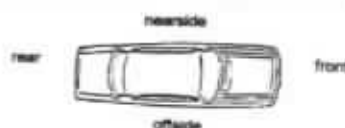
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.12.2017 at the premises of M/s Optima Werkz Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	8,556.87
Revised Estimate Amount	: S\$	5,338.22
"Check" Items Amount	: S\$	2,037.06
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 6.0 days

Yours faithfully,

MA CHIN FOOK
Licensed Appraiser

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Friday, 27 July 2018 5:43 PM
To: 'Sharon'
Cc: Hsiao Tong (LKKAUTO)
Subject: RE: Offer - Accident involving SLG9550R & SLC8323H on 02/12/2017 *** LKK REF: CC4/ASM17023211/M1pa3
Attachments: DV SLG 9550R.pdf

WITHOUT PREJUDICE

Our Ref: CC4/ASM17023211/M1pa3
Your Ref: SLG 9550R

Dear Sharon,

We thank you for your acceptance.

Please duly sign the **DV** and return for payment processing.

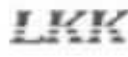
Your prompt reply will be very much appreciate.

Best Regards,

Poh Kin, Chong (Mr) | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 LKK
Auto
Consultants
Pte Ltd *Save the Earth. Print only when necessary.*

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From: Sharon [mailto:sharon@ow.sg]
Sent: Friday, 27 July 2018 10:02 AM
To: Poh Kin (LKKAUTO) <pohkin@lkkauto.com>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lily.Loi@ow.sg; adeline@ow.sg
Subject: Re: Offer - Accident involving SLG9550R & SLC8323H on 02/12/2017 *** LKK REF: CC4/ASM17023211/M1pa3

Without Prejudice

Dear Poh Kin,

Poh Kin (LKKAUTO)

From: Sharon <sharon@ow.sg>
Sent: Friday, 27 July 2018 10:02 AM
To: Poh Kin (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Admin A; Lily.Loi@ow.sg; adeline@ow.sg
Subject: Re: Offer - Accident involving SLG9550R & SLC8323H on 02/12/2017 *** LKK REF: CC4/ASM17023211/M1pa3

Categories: clear

Without Prejudice

Dear Poh Kin,

Our client accepted your offer at \$8,327.00. Please send DV.

We have provided before paint photo to Kenneth.

Thank you.

Best Regards,

Sharon Ten (Ms)
Claims Executive
Tel: +65 6484-9919 (ext.106)
Fax: +65 6481-1011
OPTIMA WERKZ PTE LTD
Head office: 6 Kung Chong Road Singapore 159143
(+65) 6472 2112
Branch: 9A Serangoon North Ave 5 Singapore 554500
(+65) 6481 1011
Branch: 551 Upp Thomson Road Singapore 574415
(+65) 6452 9223

www.ow.sg

www.facebook.com/optimawerkz

On 26-Jul-18 4:44 PM, Poh Kin (LKKAUTO) wrote:

WITHOUT PREJUDICE

Our Ref: CC4/ASM17023211/M1pa3
Your Ref: SLG 9550R

Dear Sharon,

ROAD TRAFFIC ACCIDENT INVOLVING SLC 8323H AND SLG 9550R ON 02.12.2017

We refer to the above matter.

Kindly be informed that we just received mandate approval from our principal.

Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Thursday, 28 July 2018 4:45 PM
To: Sharon
Cc: Hsiao Tong (LKKAUTO); Admin A; Lily.Loi@ow.sg; adeline@ow.sg
Subject: Offer - Accident involving SLG9550R & SLC8323H on 02/12/2017 *** LKK REF: CC4/ASM17023211/M1pa3

Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM17023211/M1pa3
Your Ref: SLG 9550R

Dear Sharon,

ROAD TRAFFIC ACCIDENT INVOLVING SLC 8323H AND SLG 9550R ON 02.12.2017

We refer to the above matter.

Kindly be informed that we just received mandate approval from our principal.

Towards an amicable settlement and without admission of liability to our Insured's part, we have instruction to offer settlement as below:

1. Cost of Repair (w/GST)	S\$ 6,967.80
2. Loss of Rental (\$100.00 x 9days)+GST	S\$ 963.00
3. Coating fee	S\$ 394.20
4. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 8,327.00</u>

Kindly confirm acceptance.

In the meantime, kindly furnish a copy of before paint photo for our file record.

Your prompt reply will be very much appreciated.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	0151E
Vehicle Details	
Vehicle No.:	SLG9550R
Vehicle to be Exported:	Yes
Intended De-registration Date:	25 May 2018
Vehicle Make:	HONDA
Vehicle Model:	VEZEL 1.5X W SENSING
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	L15B4408764
Chassis No.:	RU11208763
Maximum Power Output:	96.0 kW (128 bhp)
Open Market Value:	\$23,310.00
Original Registration Date:	19 Oct 2016
First Registration Date:	19 Oct 2016
Transfer Count:	0
Actual ARF Paid:	\$14,634.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	18 Oct 2026
PARF Rebate Amount:	\$10,975.00
Intended COE Rebate Details	
COE Expiry Date:	18 Oct 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$50,000.00
COE Rebate Amount:	\$40,000.00
Total Rebate Amount:	\$50,975.00

The information contained herein is correct as at 25 May 2018

OK



**Re:RE: <SEEK MANDATE> - Claim no S7M00534:
ACCIDENT INVOLVING SLC 8323H (OI) & SLG 9550R (TP)
ON 02/12/2017]**

Type

Information

Message

Pls proceed

21/7/2018

Reply



RE: <SEEK MANDATE> - Claim no S7M00534; ACCIDENT INVOLVING SLC 8323H (OI) & SLG 9550R (TP) ON 02/12/2017]

Type

🔍 Question

Message

Hi, We refer to the e-mail below, we appreciate if you could let us have your approval/ instruction on this matter as third workshop (Optima Werks) is chasing for settlement. 29/06/2018 Liability: Insured collided to third party while changing lane. Send letter to OI on 26th December 2017. We seek your approval to offer Third Party repairer "Optima Werkz Pte Ltd" is as follows: - 1)COR(w/GST): \$6,967.80 + 2) Loss of Rental(9daysx\$100.00 + 7% GST)(notice+ inspection+ sunday) : \$963.00 + 3) Coating fee: \$394.20 + 4)GIA Search fee: \$2.00 =Total: \$8,327.00. **06days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please, PohKin - 28/05/2018

Reply



<SEEK MANDATE> - Claim no S7M00534; ACCIDENT INVOLVING SLC 8323H (OI) & SLG 9550R (TP) ON 02/12/2017]

Type

🔗 Question

Message

Liability: Insured collided to third party while changing lane. Send letter to OI on 26th December 2017. We seek your approval to offer Third Party repairer "Optima Werkz Pte Ltd" is as follows: - 1)COR(w/GST): \$6,967.80 + 2) Loss of Rental(9daysx\$100.00 + 7% GST)(notice+ inspection+ sunday) : \$963.00 + 3) Coating fee: \$394.20 + 4)GIA Search fee: \$2.00 =Total: \$8,327.00. **06days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 28/05/2018

Reply

SINGAPORE'S BEST AUTO DETAILER

Making the REAL Difference

"WE ARE SINGAPORE BEST AUTODETAILER PROVIDING AMAZING CUSTOMER EXPERIENCE AT AN AFFORDABLE VALUE"

EA DETAILER @ 51 JALAN TUA KONG SINGAPORE 457250

EA DETAILER @ 130 DUNEARN ROAD SINGAPORE 309436

EA DETAILER @ 30 BUKIT BATOK EAST AVE 659761

EAD XPRESS @ 265 TANJONG KATONG ROAD SINGAPORE 437052

Ivan Leong, Honda Vezel SLG9550R

leongivan8@gmail.com

Receipt

Invoice # 2526

Nov 3, 2016 5:15pm

Served by Victor Tang on Siglap

EAD Diamond Coating

1 @ \$849.00 \$849.00

Prepayment: 3-Stage Exterior Glow

2 @ \$209.00 \$418.00

Prepayment: 2-Stage Interior

2 @ \$209.00 \$418.00

Note: 2 complimentary steam cleaning upon doing any anti pest treatment

Prepayment: Coating Conservation Program

2 @ \$99.00 \$198.00

Subtotal \$1,883.00

Less discount \$683.00

Tax (No Tax) \$0.00

TOTAL \$1,200.00

Credit Card (One Time Payment) \$1,200.00

TO PAY \$0.00

Store credit balance \$0.00



2526



You are the heart of our operations

Nothing is more important than delighting you

Feel free to engage us anytime at enquiry@eadetailer.com

The Client is deemed to have read, understand and accept the Terms & Conditions of Sale listed on www.eadetailer.com/terms-and-conditions/

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 26 April 2018 5:50 PM
To: Sharon; Hsiao Tong (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto); Joy Irene (LKKAuto)
Subject: RE: LOD - Accident involving SLG9550R & SLC8323H on 02/12/2017 *** LKK REF: CC4/ASM17023211/M1pa3
Attachments: 26042018141231.pdf

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC4/ASM17023211/M1pa3	Hsiao Tong - 6742 3197

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sharon [mailto:sharon@ow.sg]
Sent: Thursday, 26 April, 2018 5:38 PM
To: Admin A <admin-a@lkkauto.com>
Subject: LOD - Accident involving SLG9550R & SLC8323H on 02/12/2017

Without Prejudice

Dear Executive,

We refer to the above mentioned accident.

We are claiming as below:

COR	\$6,967.80
LOR	\$1,498.00 (10 days x \$140 + gst)
GIA Search	\$2.00
Coating Fees	\$394.20
Total	\$8,862.00

Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

--

Best Regards,

Sharon Ten (Ms)
Claims Executive
Tel: +65 6484-9919 (ext.106)
Fax: +65 6481-1011

OPTIMA WERKZ PTE LTD

Head office: 6 Kung Chong Road Singapore 159143 | Tel: (+65) 6472 1313 | Fax:
(+65) 6472 2112 |

Branch: 9A Serangoon North Ave 5 Singapore 554500 | Tel: (+65) 6484 9919 | Fax:
(+65) 6481 1011 |

Branch: 551 Upp Thomson Road Singapore 574415 | Tel: (+65) 6452 6868 | Fax:
(+65) 6452 9223 |

www.ow.sg

www.facebook.com/optimawerkz



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 DECEMBER 2017

CHEW YIN KAM
BLK 786C WOODLANDS DR 60
#03-67
SINGAPORE 733786

Dear Sir/ Mdm

OUR REF : CC4/AXA17023211/M1pa3
YOUR REF : GA128591 (SLC 8323H)
ACCIDENT INVOLVING SLC 8323H & SLG 9550R ALONG/AT PIONEER ROAD
NORTH ON 02/12/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Optima Werkz Pte Ltd acting on behalf of the owner of SLG 9550R against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

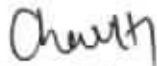
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We Leong Dick Long, Ivan ("the third party claimant") of B1K 624
Jurong West Street 61 #03-131 (S) 640624 (address), owner of SLG95DR (vehicle
no.) hereby authorize Optima Werkz Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use
("claim") for my vehicle no. SLG95DR that was damaged pursuant to the accident which
occurred on 02/12/17 (date) along Pioneer Road North Towards AYE -
(location) involving vehicle no/s SLC8323H ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 04 (day) of December (month) 2017 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



redefining / insurance

TP#580

CLAIM REF : S7M00534
INSURED : Chew Yin Kam

DISCHARGE VOUCHER

We/I Leong Dick Long Ivan, NRIC No. S8820151/E hereby agree to accept the sum of dollars [eight thousand three hundred and twenty seven only] (S\$ 8,327.00) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SLC 8323H as a result of an accident along on 2nd December 2017 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLG 9550R.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SLC 8323H in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SLC 8323H.

Dated this 20th day of August 2018

Claimant's Signature : [Signature]
NRIC no./ Company Stamp : S 8820151E
Occupation/ Business : Indoor
Address : Blk 624 Jurong West St. 61 #03-131 (c) 640624
Telephone No. : 96950104
Witness's Name : Lily Loi
Witness's Signature : [Signature]
Witness's NRIC No. : G6679303L

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No: 201212455W

TAX INVOICE

To: AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

Tel 6880 4888
Fax: 6338 2522

INV NO. : 121801980
INVOICE DATE : 23/03/2018
REF : TP#580
VEH NO. : SLG9550R
CAR MODEL : VEZEL 1.5X W
CURRENT MILEAGE:
ADVISOR : WINSON
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
FRONT HEADLAMP RH	1	PC	1,516.36	1,516.36
FRONT BUMPER	1	PC	789.76	789.76
FRONT BUMPER SIDE RETAINER RH	1	PC	20.24	20.24
FRONT BUMPER CLIP (12 PCS)	1	SET	40.00	40.00
FRONT FENDER RH	1	PC	398.40	398.40
FRONT FENDER ARCH GARNISH RH	1	PC	148.00	148.00
FRONT FENDER ARCH GARNISH CLIP RH	5	PCS	4.40	22.00
FRONT FENDER INNER SHIELD RH	1	PC	220.00	220.00
FRONT FENDER INNER SHIELD CLIP RH (15 PCS)	1	SET	40.00	40.00
FRONT FENDER INNER SHIELD VERTICAL RH	1	PC	30.32	30.32
FRONT FENDER INNER SHIELD VERTICAL CLIP RH	3	PCS	4.64	13.92
FRONT DOOR RH	1	PC	770.64	770.64
FRONT DOOR BLACK FRAME STICKER RH	1	PC	30.32	30.32
FRONT 16" SPORT RIM ORIGINAL RH	1	PC	722.00	722.00
TO DISMANTLE & REPLACE ACCIDENT PARTS AND PANEL BEATING	1	JOB	700.00	700.00
TO PUTTY & SPRAY PAINTING WITH SEALANT ALL ACCIDENT PORTION	1	JOB	900.00	900.00
TO TUFF KOTE / ANTI-RUST	1	JOB	40.00	40.00
TO DISMANTLE & REPLACE FRONT UNDER CARRIAGE RH COMPONENT TO FACILITATE REPAIR	1	JOB	30.00	30.00
TO SEND VEHICLE FOR 3D COMPUTERIZED WHEEL ALIGNMENT	1	JOB	80.00	80.00

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1101

Co Reg & GST No 201212455W

TAX INVOICE

To: AXA INSURANCE SINGAPORE PTE LTD

8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811

Tel 6880 4888
Fax: 6338 2522

INV NO. : 121801980
INVOICE DATE : 23/03/2018
REF : TP#580
VEH NO. : SLG9550R
CAR MODEL : VEZEL 1.5X W
CURRENT MILEAGE:
ADVISOR : WINSON
TERMS : COD

DESCRIPTION	QTY	UOM	U.PRICE SGD	AMOUNT SGD
-------------	-----	-----	----------------	---------------

Remarks: DOA: 02/12/17
CLAIMANT NAME: LEONG DICK LONG IVAN
NRIC NO: S8820151E
TP VEHICLE: SLC8323H

Singapore Dollars: Six Thousand Nine Hundred Sixty-Seven And Cent Eighty Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	6,511.96
GST 7.00%	SGD	455.84
GRAND TOTAL	SGD	6,967.80

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

Beneficiary Bank: Optima Werkz Pte Ltd

Beneficiary Address: 6 Kung Chong Road Singapore 159143

Beneficiary Bank Name: Oversea-Chinese Banking Corporation Ltd

Beneficiary Bank Address: 65 Chulia Street OCBC Centre Singapore 049513

Account Number: 6414 4377 5001

Swift Code:

Beneficiary Branch: 641

Beneficiary Bank Code: 7339

Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg
9A Serangoon North Ave 5 Singapore 554500
Tel: +65 6484 9919 Fax: +65 6481 1011
CO. REG NO. 201212455W

OPTIMA WERKZ



VEHICLE RENTAL AGREEMENT

No:100816

HIRER'S PARTICULARS Full Name: <u>Leong Dick Long Ivan</u> Nric/Passport No: <u>S1830151E</u> Address: <u>448K 624 Junc West Street 61</u> <u># 03-131 S. 640 624</u> Name & Address Employer: Occupation: <u>-</u> Driving Exp: <u>10YK</u> Driving Licence No: <u>S0830151E</u> D/L Type: <u>3</u> Local/Int'l Issue Date: <u>09-02-2007</u> Date of Birth: <u>15-6-1988</u> Contact no(s): <u>HP: 96950104</u>		Rental replacement Vehicle No: <u>SLG 9550R</u> Vehicle No: <u>SLG 9768E</u> Make/Model: <u>H Vezel</u> Make/Model: <u>Honda Vezel 1.8i</u> Mileage Out: <u>114833</u> DATE OUT <u>04-12-17</u> TIME OUT <u>12:05</u> AM/PM DATE IN <u>13/12/17</u> TIME IN <u>5:00</u> AM/PM Signature: <u>[Signature]</u> <u>[Signature]</u>																																														
ADDITIONAL DRIVER'S PARTICULARS Full Name: <u>As above</u> Nric/Passport No: Address: Contact no(s): <u>HP:</u> Driving Licence No: <u>HP:</u> Driving Exp: Issue Date: <u>HP:</u> D/L Type: <u>Local/Int'l</u> Occupation: <u>HP:</u> Date of Birth:		<table border="1"> <thead> <tr> <th colspan="2">CHARGES</th> <th>S\$</th> </tr> </thead> <tbody> <tr> <td>0</td> <td>Day(s) @ S\$ 142.00 per day</td> <td>1400.00</td> </tr> <tr> <td></td> <td>Week(s) @ S\$ per day</td> <td></td> </tr> <tr> <td></td> <td>Month(s) @ S\$ per day</td> <td></td> </tr> <tr> <td colspan="2">Extension</td> <td></td> </tr> <tr> <td colspan="2">Delivery/Collection Charges</td> <td></td> </tr> <tr> <td colspan="2">Sub-Total</td> <td></td> </tr> <tr> <td colspan="2">Petrol Level</td> <td></td> </tr> <tr> <td>Out</td> <td>E 1/4 1/2 3/4 F</td> <td></td> </tr> <tr> <td>IN</td> <td>E 1/4 1/2 3/4 F</td> <td></td> </tr> <tr> <td colspan="2">MISC</td> <td></td> </tr> <tr> <td colspan="2">TOTAL CHARGES (Inclusive of GST)</td> <td>1498.00</td> </tr> <tr> <td colspan="2">Less Deposit</td> <td></td> </tr> <tr> <td colspan="2">Balance Payable/Refundable</td> <td></td> </tr> <tr> <td colspan="2">Refund received</td> <td></td> </tr> </tbody> </table>		CHARGES		S\$	0	Day(s) @ S\$ 142.00 per day	1400.00		Week(s) @ S\$ per day			Month(s) @ S\$ per day		Extension			Delivery/Collection Charges			Sub-Total			Petrol Level			Out	E 1/4 1/2 3/4 F		IN	E 1/4 1/2 3/4 F		MISC			TOTAL CHARGES (Inclusive of GST)		1498.00	Less Deposit			Balance Payable/Refundable			Refund received		
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REMARKS: <u>Section I 82000/p</u> <u>Excess: Section I 82000/p</u> <u>Excess will be double - outside Singapore.</u>																																																

*IMPORTANT

- ONLY PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/IES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's
Signature: [Signature]
Date:

Driver's Signature
(if different from Hirer) _____
Date:

Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500

Tel (+65) 6484 9919 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: LEONG DICK LONG IVAN

BLK 624 JURONG WEST STREET 61
#03-131
SINGAPORE 680667

Tel 9695 0104

Fax:

INV NO. : 121800900
INVOICE DATE : 03/02/2018
REF : TP#580 - CR
VEH NO. : SLG9550R
MAKE : HONDA
MODEL : VEZEL 1.5X W
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD

#	DESCRIPTION	QTY	UOM	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO 100816 VEHICLE NO: SLG9768E MODEL: HONDA VEZEL HYBRID 1.5X A FROM 04-12-2017 TO 13-12-2017	10	DAYS	140.00	1,400.00

Remarks: DOA: 02/12/17

Singapore Dollars: One Thousand Four Hundred Ninety-Eight Only

Name: _____

NRIC No.: _____

Signature: _____

SUB TOTAL	SGD	1,400.00
GST 7.00%	SGD	98.00
TOTAL	SGD	1,498.00
Oustanding	SGD	1,498.00

We confirm that we incurred the repair costs herein and will observe my/our agreement with the repairs.
We declare the repairs for above vehicle have been completed to my/our satisfaction.

1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.

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3) Goods sold are not refundable/returnable.

Original invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-180463

Date of Request: 04/12/2017

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date 04/12/2017

Enquiry By Leng Ieng

TP Vehicle No. SLC8323H

Accident Date 02/12/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-180463

Date of Request: 04/12/2017

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd
6 Kung Chong Road
Singapore 159143

Dear Sir/Madam,

Enquiry Date: 04/12/2017

Enquiry By: Leng Ieng

TP Vehicle No.: SLC8323H

Accident Date: 02/12/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLC8323H	AXA Insurance Pte Ltd	30/09/2017-29/09/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

PERFORMA INVOICE

Date: 4 April 2018
Invoice No: INV003

From EA Detailer Pte Ltd
26 Sin Ming Lane
#07-116 Midview City
Singapore 573971

To Ivan Jeong
Honda Vezel SLG9550R

Description	Quantity	Unit Price	Amount(SGD)
Services process will include: - Exterior Preparation Impurities Removal Process (2x Panel Paintwork) - Exterior Panel Paint Correction Process - 2x Panel Front Bumper & Passenger Side Door (covers 3 Step Machine Polish Process) - Paint Protection Coating Layered Application for Diamond Coating - Complimentary Coating condition check and touch up on all body panels/parts of Body Paintwork	2	\$219.00	\$438.00
*Note: The duration required will be 6 hours plus minus.			
SUBTOTAL			\$438.00
DISCOUNT (10%)			-\$43.80
TOTAL AMOUNT			\$394.20



THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLC 8323H (Insd veh)	Model:	TPVD HONDA VEZEL-1.5
	SLG 9550R (TP veh)		(A)
Date of Accident:	02/12/2017		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	9,155.85
Final Repair Cost	:	\$	6,967.80
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	963.00 9 days
LTA / GIA Search Fee	:	\$	2.00

Others: Coating Fee	:	\$	394.20
---------------------	---	----	--------

	:	\$	
Final Settlement Sum	:	\$	8,327.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ 100 _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	OPTIMA WERKZ PTE LTD	:	\$ 8,327.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

12/11/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Service Request Details

Claim

57M00534

Reference

CCA/ASM17022211/M1pa3q2

Loss Date

2 December 2017

Request Date

22 January 2018

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Direct settlement

Vehicle Information

Incident Vehicle Registration #

SLG9550H

Make

TPVD HONDA

Model

VEZEL-1.5 (A)

Service Address

BLK 786C WOODLANDS DR 60 #03-67... 733786

Primary Contact/Insured

CHEW YIN KAM

BLK 786C WOODLANDS DRIVE 60, 733786, Singapore

ylchew77@yahoo.com

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Additional Instructions

NEW SERVICE

Document Type

Document SubType

Upload Documents

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (5).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdowns SLG 9550R.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
 AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
 WORKSHOP INVOICE.pdf	Invoice	Regular	LKK AUTO CONSULTANTS PTE LTD (TP)	12 November 2018
 Coating tax invoice.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018
 Immediate Advice (with mandate) dated 28.05.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 May 2018
 LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
 GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 May 2018
 TP ESTIMATE - MARKED.pdf	Forms / Claim Documents	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	12 December 2017

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Preliminary Advice.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 December 2017
 EMAIL -OPTIMA WERKZ.mqg	Letters and Correspondence	Others	PATIL Anmol	6 December 2017
 SLCE323H INSD GIA.PDF	Forms / Claim Documents	Claim Form	PATIL Anmol	6 December 2017
 SLOP550R TP GIA.PDF	Forms / Claim Documents	Claim Form	PATIL Anmol	6 December 2017

Assessment Details

General & Workshop Details										Vehicle & Driver Details				Vehicle Condition				Taxes & Ratio				Parts & Labour				Miscellaneous				Summary				Parts			
Add		Approve		Deny		Submit All		EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPRJ BYTRN	DISC CUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE														
			1	1					1	1			FRONT RH HEADLAMP			Cracked	1895.45		20		1516.36	Approve															
			2	1					2	1			FRONT RH HEADLAMP LOWER BRACKET			Serviceable	0	0	0	0	0	Deny															
			3	1					3	1			FRONT BUMPER			Deformed	987.2		20		785.76	Approve															
			4	1					4	1			FRONT BUMPER RH SIDE RETAINER			Damaged	25.3		20		20.24	Approve															
			5	1					5	1			FRONT RH FENDER			Damaged	498		20		398.4	Approve															
			6	1					6	1			FRONT RH FENDER ARCH GARNISH			Damaged	185		20		148	Approve															
			7	5					7	5			FRONT RH FENDER ARCH GARNISH CLIPS			Necessary	5.5		20		22	Approve															
			8	1					8	1			FRONT RH FENDER INNER SHIELD			Damaged	275		20		220	Approve															
			9	1					9	1			FRONT RH FENDER INNER SHIELD VERTICAL			Damaged	37.9		20		30.32	Approve															
			10	3					10	3			FRONT RH FENDER INNER SHIELD VERTICAL CLIPS			Necessary	5.8		20		13.92	Approve															
			11	1					11	1			FRONT RH DOOR			Damaged	963.3		20		770.64	Approve															
			12	2					12	2			FRONT RH DOOR HINGE (UPPER/LOWER)			Serviceable	0	0	0	0	0	Deny															

Assessment Details

Add

Approve

Deny

Escorted At

EDIT	SIR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
	1	DAYS OF REPAIR 6 DAYS	Approve			
	2	FRONT BUMPER CLIPS	Approve	40	NECESSARY	
	3	FRONT RH FENDER INNER SHIELD CLIPS	Approve	40	NECESSARY	
	4	FRONT RH 21560 R16 95H TYRE	Deny	0	SERVICEABLE	

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary	Claim Amount
Claim Amount		\$6,511.96							\$6,511.96
CATEGORY		ESTIMATE			REVISED AMOUNT				
Spare Parts		\$4,681.96			\$4,681.96				
Labour		\$1,750.00			\$1,750.00				
Miscellaneous		\$480.00			\$480.00				