

A.S.S. REC. BY:

REF: 03/MS617023197/Atb

Special Instruction:

Survivor:

Aldrian

ASSIGNMENT (Office)

From (Person):

Clara Milan

of

MSU7

Date/Time:

06-12-2017 1:32pm

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SKN 6231G

Insured:

at Workshop m/s

Premium

Tel:

6768 9911

of

55 Ubi Road 1

Policy No:

786724882MY

Claim No:

539548

Sum Insured:

Excess:

\$ 1500.00

Make of Veh:

D.O.A.

01-12-2017

(Client's Record)

CA / REV / REP. / REV 24 HRS

07-12-2017 @ 10am

H.O.D. Endorsement:

Date/Time:

06-12-2017 7-30pm

Person Contacted:

Kee Siang

Vehicle IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	SKN 6231G - 03/MS617023197/Atb
7/12	Report via merimen
7/12-15:31pm	Ng Chen How authorise
7/12-@4:38pm	inform premium authorise repair excess \$1500

REF: MSIG

ASSIGNMENT

From: Date: 7/12/17

Estimated Cost:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SKN 6231 G

at Workshop m/s Premium

of 55 ubi Road 1

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record) 10am

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 170K

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 03 days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / ☒ REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SKN6231 G. Yr Regn: 2014 / Jne

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi S5 Cabriolet c.c. 2995

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 17944. T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WAUZZZ8FXDN017243

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: 255/35 R19.

R: 255/35 R19.

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 07/12/17

Survey held at Premium.

Des. of Damages ☒ Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

00 MSIG.

Part by Part \$7028.50 - (Red: 1735.50 : 19%)

RECEIVED 21 JUN 2017

Date/Time: File Pass to?



Prel. Report

2016 Typist



Final Report

Date/Time: File Return to?

2)

Days Of Repair: 3

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S - RS: \$

Photos

Others

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Report Format :

Lump Sum / I.B.I: (\$ 7028.50)

TOTAL



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MSIG INSURANCE (SINGAPORE) PTE LTD

Ref : CS/MSG17023197/Atb

16 RAFFLES QUAY

#24-01 HONG LEONG BLDG SINGAPORE 048581

Date : 06-12-2017

Code : MSG



1. Policy Particulars :- OWN DAMAGE

Insured Veh.		Veh. Inspected	SKN 6231G
Policy No.	28692488QMY	Coverage (\$)	0.00
Claim No.	539548	Excess (\$)	1,500.00
Assign From	MERIMEN (CLARA MILAH)	Assign Date	06/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	01/12/2017	Inspection Date	07/12/2017
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 . SINGAPORE 408699		

5a. Remarks

A) THE MARKET VALUE IS S\$----- (EST. AVERAGE)
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2017		06 Dec 2017 13:32 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS Insured: PETER LAUW KHENG HUAT, ID: S1269451B, Tel: +6590907990, Email: lauwiki@gmail.com Vehicle Reg. No.: SKN6231G Claim Type: OD / 539548 Date of Loss: 01/12/2017 15:00 - :59 Policy/Cover Note No.: 28692488QMY (Comprehensive) Excess: S\$1,500.00 Coverage: 26/02/2017 - 25/02/2018 Repairer: Premium Automobiles Pte Ltd (HQ) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828 Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo] Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 07/12/2017] Driver/Custodian: PETER LAUW KHENG HUAT (60 / Male), NRIC: S1269451B, Tel: +6590907990 Adj Asg. Remarks: Request for survey on 07/12/2017 at 10am. Owner waiting. Please revert. Thanks. View All Compose Case Mail				

Please refer to photo 6 and 7.

The curvature of the bumper is permanently deformed.
Furthermore, with reference to photo 17 and 18,
please note that the reinforcement has been substantially
bent. Hence, the bumper must also have suffered an
equivalent force as compared to the bumper.

Photo 30 shows the replaced bumper.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/12/2017 20:51
Date Of Accident	01/12/2017 15:30
Exact Location Of Accident	ALONG PIE SLIP ROAD EXITING TPE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKN6231G
Insured/Policyholder	
Name Of Registered Owner	PETER LAUW KHENG HUAT
NRIC No	S1269451B
Email Address	LAUWKLP@GMAIL.COM
Mobile Phone No	(LOCAL) +65-90907990
Alternative Phone No	OFFICE-68100142

Vehicle Particulars

Manufacturer	AUDI
Model	S5 CAB 3.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE

Are you claiming under your own insurance policy for repair to your vehicle? YES

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

Driver

Name of Driver	PETER LAUW KHENG HUAT
NRIC No	S1269451B
Date Of Birth	11/10/1957
Occupation	INDOOR
Date Of Driving Pass	28/11/1984
Driving Experience	33 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90907990
Fax Number	
Contact Number	OFFICE-68100142
Email Address	LAUWKLP@GMAIL.COM

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



Reporting Centre Personnel's Signature
Name: LIM KEE SENG
NRIC/IN No.: 970525671M

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





MSIG

COPY

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel: +65 6827 7888, Fax: +65 6827 7800
Co. Reg. No. 200412212G, GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

MOTOR MAX PLUS
Comprehensive

Certificate No. A 28692488 QMY

Excess: SGD1,500

Windscreen Excess: SGD100

1. Index Mark and Registration Number of Vehicle
SKN6231G

2. Name of Policyholder
Lauw Kheng Huat Peter

3. Effective Date of the Commencement of Insurance for the purposes of the Act
26/02/2017

4. Date of Expiry of Insurance
25/02/2018

5. Persons or Classes of Persons entitled to drive*

Lauw Kheng Huat Peter

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR CAN BE CARRIED OUT AT ANY WORKSHOP OF YOUR CHOICE OR AT ANY MSIG AUTHORISED WORKSHOP LISTED IN THE ATTACHED.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S1269451B**

Name: **LAUW KHENG HUAT PETER**

Birth Date: **11 Oct 1957**

Issue Date: **14 Nov 2003**

001001484A



REPUBLIC OF SINGAPORE

IDENTITY CARD NO. **S1269451B**



Name: **LAUW KHENG HUAT PETER**



Race: **CHINESE**

Date of Birth: **11-10-1957**

Country of Birth: **SINGAPORE**

Sex: **M**

11-10-1957

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES:

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE: **28 Nov 1984**

Licence No: **S1269451B**

NP 428A



1334283



NRIC No: **S1269451B**



Blood Group: **A+**

Date of issue: **08-10-1993**

210 LOYANG AVENUE #02-08
LOYANG VALLEY SINGAPORE 509003

NRIC No: **S1269451B**

Date: **07/03/2017**

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1196/2017/JT
Date	:	5-Dec-17

Vehicle NOT IN workshop. Kindly arrange for survey.

MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way

#23-01 SGX Centre 2

Singapore 068896

Attn: Motor Claims Dept

Tel: 6827 2762 - Fax: 6225 7402

Owner's Name	:	Mr. Peter Lauw Kheng Huat
Address	:	210 Loyang Ave #02-06 Singapore 509063
Telephone	:	HP +65 9090 7990
Type of Claim	:	Own Damage Claims
Policy No.	:	
Vehicle No	:	SKN 6231 G
Model Code	:	Audi S5 Cab 3.0 TFSI qu
Model / Year	:	Jun-14
Engine No	:	CGW 070778
Chassis No	:	WAUZZZ8FXDN017243
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	1-Dec-17
Place of Accident	:	Along PIE slip road exiting PIE

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKN 6231 G.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horn, fog lamps, outside temperature sensor, headlight washer assy & front parking aid.	S/N \$ 480.00 ✓	
2	To remove front fittings, remove and reinstall front bumper. Renew radiator grille, re-organize front crash management components. Reinstall all parts removed.	\$ 900.00 600 ✓	
3	To respray front bumper.	\$ 800.00 600 ✓	
4	To carry out diagnostic checks.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>2,372.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 6231 G.

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER <i>Spice Delivered</i>	\$ 2,429.00	X 2429
2	FRONT BUMPER CENTRE GRILLE <i>new</i>	\$ 280.00	X
3	RADIATOR GRILLE <i>crushed</i>	\$ 1,855.00	✓ 1855
4	FRONT REINFORCEMENT BEAM <i>new</i>	\$ 742.00	✓ 742
5	FRONT BUMPER SUPPORT <i>new</i>	\$ 20.00	✓
6	FRONT BUMPER TOP COVER	\$ 104.00	✓
7	FOAM FILLER PIECE <i>new</i>	\$ 104.00	✓
8	CAUTION STICKER <i>new</i>	\$ 12.00	✓
9	FRONT PARKING AID SENSOR <i>new</i>	2 \$ 415.00	✓
10	FRONT NUMBER PLATE <i>Bent</i>	S/N \$ 25.00	✓ 25
11	SUNDRIES <i>not new</i>	\$ 300.00	?
TOTAL SPARE PARTS		: \$ 6,286.00	
TOTAL LABOUR CHARGES		: \$ 2,372.00	
GRAND TOTAL		: \$ 8,658.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 67/12/17.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly. For inspection of vehicle, please refer to Ms Norah Khai at Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

View Received Message

This mail is associated with :

***SKN6231G (539548)**

OD

Dec 1 2017 3:00PM

[PETER LAUW KHENG HUAT]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From MSIG Insurance (Singapore) Pte. Ltd. (MSIG_SG), sent on 07/12/2017 15:31 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$3752.00) - SKN6231G - Claim Handler: Clara Milah Yeo

Approved:3752.00.

DOCUMENTS SUMMARY

There are no documents.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 7 December, 2017 4:38 PM
To: Claims Department; SUR
Subject: RE: OWN DAMAGE CLAIM FOR SKN 6231 G (CLAIMING AGAINST MSIG)

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKN 6231G (Excess \$1500/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Department [mailto:claims@premiumauto.com.sg]
Sent: Thursday, 7 December, 2017 10:18 AM
To: SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OWN DAMAGE CLAIM FOR SKN 6231 G (CLAIMING AGAINST MSIG)

Dear all,

Kindly assist for approval for above mention case.
Survey already been conduct by Mr. Adrian earlier just now.

Best Regards,
Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Clara Milah Yeo

Date: 07 Dec 2017

Preliminary Advice

Vehicle No	: SKN6231G	Accident Date	: 01/12/2017
Make	: AUDI S5	Policy No.	: 28692488QMY
Assignment Date	: 06/12/2017	Excess	: S\$1,500.00
Date of Inspection	: 07/12/2017	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (HQ) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,658.00
Revised Amount	:S\$	3,752.00
Check Items (Estimated)	:S\$	300.00
Total	:S\$	4,052.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	170,000.00
COE / PARF Rebate	:S\$	126,123.00
Salvage Value	:S\$	
Margin for Repair	:S\$	43,877.00

Remarks

- (x) The vehicle is economical for repair.
- () The above survey was conducted on a 'without prejudice' basis.

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type	Singapore NRIC
Owner ID	9451B
Vehicle Details	
Vehicle No.	SKN6231G
Vehicle to be Exported	No
Intended De-registration Date	07 Dec 2017
Vehicle Make	AUDI
Vehicle Model	S5 CABRIOLET 3.0 TFSI QU (PI)
Primary Colour	White
Manufacturing Year	2013
Engine No.	CGW070778
Chassis No.	WAUZZZ8FXDN017243
Maximum Power Output	245.0 kW (328 bhp)
Open Market Value	\$77,147.00
Original Registration Date	30 Jun 2014
First Registration Date	30 Jun 2014
Transfer Count	1
Actual ARF Paid	\$110,865.00
Intended PARF Rebate Details	
PARF Eligibility	Yes
PARF Eligibility Expiry Date	29 Jun 2024
PARF Rebate Amount	\$83,148.00
Intended COE Rebate Details	
COE Expiry Date	29 Jun 2024
COE Category	E - Open Category
COE Period(Years)	10
QP Paid	\$65,501.00
COE Rebate Amount	\$42,975.00
Total Rebate Amount	\$126,123.00

The information contained herein is correct as at 07 Dec 2017

OK

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1196/2017/JT
Date : 5-Dec-17

Vehicle NOT IN workshop. Kindly arrange for survey.

MSIG Insurance (Singapore) Pte Ltd

No 4 Shenton Way
#23-01 SGX Centre 2
Singapore 068896

Hi Adrian

3 days - ok - jb - 14 Feb 18

Attn: Motor Claims Dept

Tel: 6827 2762 - Fax: 6225 7402

Owner's Name : Mr. Peter Lauw Kheng Huat
Address : 210 Loyang Ave
#02-06
Singapore 509063
Telephone : HP +65 9090 7990
Type of Claim : Own Damage Claims
Policy No. :
Vehicle No : **SKN 6231 G**
Model Code : Audi S5 Cab 3.0 TFSI qu
Model / Year : Jun-14
Engine No : CGW 070778
Chassis No : WAUZZZ8FXDN017243
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 1-Dec-17
Place of Accident : Along PIE slip road exiting PIE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SKN 6231 G.

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and transfer front wire harness for headlights, horn, fog lamps, outside temperature sensor, headlight washer assy & front parking aid.	S/N \$ 480.00	\$ 480.00
2	To remove front fittings, remove and reinstall front bumper. Renew radiator grille, re-organize front crash management components. Reinstall all parts removed.	\$ 900.00	\$ 600.00
3	To respray front bumper.	\$ 800.00	\$ 600.00
4	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 2,372.00	\$ 1,872.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SKN 6231 G.

S/N	Parts Description	<u>Damage Parts & Prices</u>	
		S/NETT	REMARKS
1	FRONT BUMPER	\$ 2,429.00	\$ 2,429.00
2	FRONT BUMPER CENTRE GRILLE	\$ 280.00	
3	RADIATOR GRILLE	\$ 1,855.00	\$ 1,855.00
4	FRONT REINFORCEMENT BEAM	\$ 742.00	\$ 742.00
5	FRONT BUMPER SUPPORT	\$ 20.00	
6	FRONT BUMPER TOP COVER	\$ 104.00	
7	FOAM FILLER PIECE	\$ 104.00	
8	CAUTION STICKER	\$ 12.00	
9	FRONT PARKING AID SENSOR	2 \$ 415.00	
10	FRONT NUMBER PLATE	S/N \$ 25.00	\$ 25.00
11	ADDED PARTS - SEE ATTACHED	\$ 106.00	\$ 105.50
12	SUNDRIES	\$ 300.00	
TOTAL SPARE PARTS		: \$ 6,392.00	\$ 5,156.50
TOTAL LABOUR CHARGES		: \$ 2,372.00	\$ 1,872.00
GRAND TOTAL		: \$ 8,764.00	\$ 7,028.50

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

Supplementary Estimate

GST Reg No. 19-9902271-W

MSIG Insurance (Singapore) Pte Ltd No 4 Shenton Way #23-01 SGX Centre 2 Singapore 068896 Attn: Motor Claims Dept Tel: 6827 27692 - Fax: 6225 7402		Estimate No. Date Service Advisor Pages Regn No Model No	PA/OD/1196/2017/JT 19-Dec-17 Chang 1 of 1 SKN 6231 G Audi S5 CAB 3.0 TFSI QU
Quantity	Description	Unit Price	Amount
<u>Parts</u>			
1	HEADLIGHT MOUNTING - RH <i>cracked</i>	\$ 106.00	\$ 105.50 ✓
GRAND TOTAL		\$ 106.00	\$ 105.50

Adrian King
SS

For Premium Automobiles Pte Ltd

Authorised Signature

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Dec 2017		06 Dec 2017 13:32 Edit Adj Rpt	S\$7,028.50 Edit Estimates	S\$7,028.50 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	PETER LAUW KHENG HUAT, ID: S1269451B, Tel: +6590907990, Email: lauwp@gmail.com								
Vehicle Reg. No.:	SKN6231G	Date of Loss:	01/12/2017 15:00 - :59 [41 Months and 1 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 539548	Policy/Cover Note No.:	28692488QMY (Comprehensive) Coverage: 26/02/2017 - 25/02/2018						
		Excess:	S\$1,500.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Clara Milah Yeo]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 05/01/2018]								
Driver/Custodian:	PETER LAUW KHENG HUAT (60 / Male), NRIC: S1269451B, Tel: +6590907990								
Adj Asg. Remarks:	Request for survey on 07/12/2017 at 10am. Owner waiting. Please revert. Thanks.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- MSIG_SG (19/06/2018): Alert - Adj Mandate Approved (S\$7028.50) - SKN6231G - Claim Handler: Clara Milah... - MSIG_SG (07/12/2017): Alert - Adj Mandate Approved (S\$3752.00) - SKN6231G - Claim Handler: Clara Milah...									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SKN6231G (539548)
OD
Dec 1 2017 3:00PM
[PETER LAUW KHENG HUAT]
Premium Automobiles Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On			Thumbnail	Print
Premium Automobiles Pte Ltd (UBI)					
1	04/12/17 21:07	Accident Statement		Load HTM	
LKK Auto Consultants Pte Ltd (HQ)					
1	07/12/17 14:28	Adjuster Immediate Advice		Load HTM	
2	12/06/18 14:55	Adjuster Immediate Advice		Load HTM	

Photos/Images				3 per page	☒
No	Relabel/Reorder			Thumbnail	Print
LKK Auto Consultants Pte Ltd (HQ)					
1	07/12/17 14:31	General View		Load JPG	☒
2	07/12/17 14:31	General View		Load JPG	☒
3	07/12/17 14:31	General View		Load JPG	☒
4	07/12/17 14:31	General View		Load JPG	☒
5	07/12/17 14:31	General View		Load JPG	☒
6	07/12/17 14:31	General View		Load JPG	☒
7	07/12/17 14:31	General View		Load JPG	☒
8	07/12/17 14:31	General View		Load JPG	☒
9	07/12/17 14:31	General View		Load JPG	☒
10	04/06/18 09:11	Reinspection Photo		Load JPG	☒
11	04/06/18 09:11	Reinspection Photo		Load JPG	☒
12	04/06/18 09:12	Reinspection Photo		Load JPG	☒
13	04/06/18 09:12	Reinspection Photo		Load JPG	☒
14	04/06/18 09:12	Reinspection Photo		Load JPG	☒
15	04/06/18 09:12	Reinspection Photo		Load JPG	☒
16	04/06/18 09:12	Reinspection Photo		Load JPG	☒
17	04/06/18 09:12	Reinspection Photo		Load JPG	☒
18	04/06/18 09:12	Reinspection Photo		Load JPG	☒
19	04/06/18 09:12	Reinspection Photo		Load JPG	☒
20	04/06/18 09:12	Reinspection Photo		Load JPG	☒
21	04/06/18 09:12	Reinspection Photo		Load JPG	☒
22	04/06/18 09:12	Reinspection Photo		Load JPG	☒
23	04/06/18 09:12	Reinspection Photo		Load JPG	☒
24	04/06/18 09:12	Reinspection Photo		Load JPG	☒
25	04/06/18 09:12	Reinspection Photo		Load JPG	☒
26	04/06/18 09:12	Reinspection Photo		Load JPG	☒
27	04/06/18 09:12	Reinspection Photo		Load JPG	☒
28	04/06/18 09:12	Reinspection Photo		Load JPG	☒
29	04/06/18 09:12	Reinspection Photo		Load JPG	☒
30	04/06/18 09:12	Reinspection Photo		Load JPG	☒

Documentation				1 per page	☒
No	Finalized On			Thumbnail	Print
MSIG Insurance (Singapore) Pte. Ltd. (HQ)					

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/17 11:31	TP SHC4447H GIA report	 Load PDF	
2	06/12/17 11:31	Repair Estimate	 Load PDF	
3	06/12/17 11:32	Email from workshop to request for survey	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/12/17 14:31	workshop estimate	 Load PDF	
2	12/06/18 14:52	SUPPLEMENTARY	 Load PDF	
3	12/06/18 14:52	ESTIMATE MARKING	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/12/17 21:07	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/12/17 21:02	Accident Photo	 Load JPG	☒
2	04/12/17 21:02	Accident Photo	 Load JPG	☒
3	04/12/17 21:02	Accident Photo	 Load JPG	☒
4	04/12/17 21:02	Accident Photo	 Load JPG	☒
5	04/12/17 21:02	Accident Photo	 Load JPG	☒
6	04/12/17 21:02	Accident Photo	 Load JPG	☒
7	04/12/17 21:02	Accident Photo	 Load JPG	☒
8	04/12/17 21:02	Accident Photo	 Load JPG	☒
9	04/12/17 21:02	Accident Photo	 Load JPG	☒
10	04/12/17 21:02	Accident Photo	 Load JPG	☒
11	04/12/17 21:02	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/12/17 21:05	Sketch Plan	 Load JPG	☒
2	04/12/17 21:05	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
 Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, #21-01 SGX Centre 2
Singapore 068807

Our File No: CS/MSG17023197/ATBQ2

Date: 25/06/2018

REFERENCE

Insured/Claimant: PETER LAUW KHENG HUAT Policy No: 28692488QMY
Date of Loss: 01/12/2017 Nature of Claim: OD Claim No: 539548

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKN6231G
Make & Model: AUDI S5, 3.0 TFSI QUATTRO (A) Engine No: CGW070778
Reg. Date: 30/06/2014 (Man. Year: 2013) Chassis No: WAUZZZ8FXDN017243
Colour: White Odometer: 17944 km
Engine Capacity: 2995 cc
Market Value/New Car Price: S\$170,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/35 R19 Rear Tyre Size: 255/35 R19
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,391.50	5,156.50	1,235.00	19.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,372.00	1,872.00	500.00	21.08
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,763.50	7,028.50	1,735.00	19.80
- Excess (S\$)	1,500.00	1,500.00	0.00	0.00
(S\$)	7,263.50	5,528.50	1,735.00	23.89
+ GST 7.00/7.00% (S\$)	508.45	387.00	121.45	23.89
Nett Amount (S\$)	7,771.95	5,915.50	1,856.45	23.89

INSPECTION

Date of Assignment: 06/12/2017
Date Inspected: 07/12/2017 Inspected At: Premium Automobiles Pte Ltd (HQ)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: (Last Synchronised: 25 Jun 2018)

Parts: N/A AUDI S5 3.0 TFSI QUATTRO (A) (Model not available in database)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKN6231G)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	2,429.00 FS	*2,429.00 FS
2	1		*FRONT BUMPER CENTRE GRILLE	Not Necessary	280.00 FS	*- FS
3	1		*RADIATOR GRILLE	Cracked	1,855.00 FS	*1,855.00 FS
4	1		*FRONT REINFORCEMENT BEAM	Not Necessary	742.00 FS	*742.00 FS
5	1		*FRONT BUMPER SUPPORT	Not Necessary	20.00 FS	*- FS
6	1		*FRONT BUMPER TOP COVER	Not Necessary	104.00 FS	*- FS
7	1		*FOAM FILLER PIECE	Not Necessary	104.00 FS	*- FS
8	1		*CAUTION STICKER	Not Necessary	12.00 FS	*- FS
9	2		*FRONT PARKING AID SENSOR	Not Necessary	415.00 FS	*- FS
10	1		*FRONT BUMPER PLATE	Bent	25.00 FS	*25.00 FS
11	1		*SUNDRIES	Not Necessary	300.00 FS	*- FS
12	1		*HEADLIGHT MOUNTING -RH	Cracked	105.50 FS	*105.50 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	6,391.50	5,156.50
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS ,HORN ,FOG LAMPS ,OUTSIDE TEMPERATURE SENSOR ,HEADLIGHT WASHER ASSY & FRONT PARKING AID	New	480.00	480.00
2	TO REMOVE FRONT FITTINGS ,REMOVE AND REINSTALL FRONT BUMPER ,RENEW RADIATOR GRILLE ,RE-ORGANIZE FRONT CRASH MANAGEMENT COMPONENTS .REINSTALL ALL PARTS REMOVED	New	900.00	600.00
3	TO RESPRAY FRONT BUMPER	New	800.00	600.00
4	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			2,372.00	1,872.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >