REF: C9/QBE (30)319) /MWb0 Special Instruction:
EURVEYOF: REAL MU ASSIGNMENT (Office)
From (Person): Sun heada Othman Of QBE Date/Time: 06/22017 2181
Estimated Cost: Bill to:
OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS
To Inspect Vehicle No: ShL 3199 U Insured:
at Workshop m/s G & H Mulu Tel: 6463 4730
of 160 Sin Ming Drue # 07-10
Policy No: Claim No: VCOLO954
Sum Insured: Excess: T&A 500
Make of Veh:
CA / REV REP. / REV 24 HRS  17.13 2017 @ MOTHING H.O.D. Endorsement:
Date/Time: 06172017 7.52 pm Person Contacted: Cuntill Vehicle RIX OUT
Date/Time Action/Instruction ( V ) Estimate  State 31794 ×
8/12/17 Revert to Synheeda Othman by email 11/12/17 Recent this repair from Synheeda Othman by email 11/12/17 @ 1126am Informed Cunthia CIA on IBI & \$500
23/1/18 final fig \$ 17, 459.50 confirmed by email (Red 457, 14

Wear and :\$

300

TOTAL

Lump Sum / I.B.I: (\$

Survey Department Check List (Case Handler)
Reference No.: CS QB はもつという Myb
Policy Type: OD / TP / TP RES / TL / EVA

icy type: OD / TP / TP RES / TL / EVA		
	Case Handler	Typist

L) Offic	e Assign Form	<u>Y-Date</u>	N-Date	Y-Date	N-Date
С	Reference No.	~			
С	Customer Code				
N	Assign From				
C	Assign Date				
С	Veh No (Inspected)	~			
С	Veh No (Insured)				
С	D.O.A	~			
С	Policy No				
С	Claim No	<b>V</b>			
С	Insurance Authorisation (CA /REV/REP)				
С	Report Type	~			
С	Weekend Charges				
N	Survey held at/Repairer	~			
С	Excess				
Assi <sub>é</sub> C	or ( ): Case handler to make sure to make su	· ·	·		
С	Regn Month/Year	-			
N	Vehicle Type	~			
N	Make & Model	~			
С	Engine Capacity. (C.C)	~			
N	Colour				
C	Odometer. (Sp.Reading)				
c	Chassis No	~			
N	General Condition				
N	Steering	<u> </u>			_
N	Brake				
N	Modification (Modi)	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \			
С	Tyre Size	/	<b></b>		
N	Tyre Make	~			
С	Tyre Balance				
С	Date of Inspection	~			
N	Survey held				
N	Des.of Damages	1			
Svet	em - (Views/Merimen)				
C	Damaged Vehicle Photographs Uploaded				
	<del></del>				
	kshop Estimate/Assignment Form			<del></del>	
N	ALL Parts condition	<u> </u>			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)			<u> </u>	
C	Days of repair	\ <u>\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\</u>			
С	Finalised Amount			l	
C	Re-inspection Cases to Finalize within 5 Days				
Syste C	em - (Views/Merimen) Resurvey photo Uploaded				
_	Incourvey prioto opioadeg	<b>✓</b> "	· 1	1	

Check By:	VERON	23 (	18
	Case Handler		ate



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internation	onale Des Experts En Autom	obile	
QB	BE INSURANCE (SINGAPORE) PTE LTD Ref: CS/QBE17023192/M1vb				
	AFFLES QUAY #2 WERSINGAPORE		Date: 06-12-2017 Code: QBE		
1.	<del> </del>	Policy Particul	ars :- OWN DAMAGE		
	Insured Veh.		Veh. Inspected	SGL 3199U	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From	SYAHEEDA OTHMAN	Assign Date	06/12/2017	
2.		Vehicle Parti	culars & Condition		
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.	,	
	Chassis No.		Colour	, , , , , , , , , , , , , , , , , , , ,	
	Odometer	-	Steering		
	Brakes		Modification		
	General				
3.		<del></del>	ions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre	<u> </u>		mm	
4.	<del>                                     </del>	Description	on of Damages		
5.	<u> </u>	Genera	I Information		
<del></del>	Accident Date	04/12/2017	Inspection Date	07/12/2017	
	Survey held at	S & H MOTOR PTE LTD	1		
	160 SIN MING DRIVE #07-02 SIN MING AUTOCITY SINGAPORE 575722				
5a.		R	emarks		
	A)THE MARKET V B)IN ACCORDANG	ALUE IS S\$(EST. AVER CE TO YOUR INSTRUCTIONS, W	(AGE) E HAVE AUTHORISED RE	EPAIRS.	

## Veron Chen (LKKAuto)

From:

Joyce Foo <joyce.foo@qbe.com>

Sent:

Monday, 11 December, 2017 2:29 PM

To:

Veron Chen (LKKAuto); SUR

Subject:

RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017 ; QBE REF: VC010954

Hi Veron

Please authorise repair as recommended with OD excess of \$500/-.

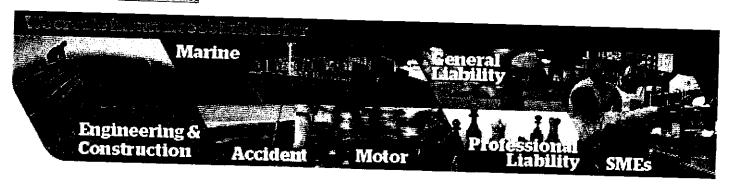
Thank You & Best Regards

Joyce Foo Senior Assistant - Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd Phone: +65 6477 1184

Email: joyce.foo@qbe.com

Visit us on the web at www.gbe.com.sg



From: Syaheeda Nacah Binte Mohamed Othman Sent: Monday, 11 December, 2017 11:12 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: veronchen@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: FW: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017; QBE REF: VC010954

Hi Joyce,

OD approval please.

Thank you

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: syaheeda.othman@qbe.com Visit us on the web at www.gbe,com.sg

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, 11 December, 2017 11:04 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: SUR <sur@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: FW: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

## Dear Syaheeda Othman,

Kindly assist for mandate approval as repairer is chasing.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 8 December, 2017 1:01 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' < <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a>

Cc: 'Jenny Toh' < jenny.toh@qbe.com>; SUR < sur@lkkauto.com>

Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Enclosed preliminary revised of vehicle SGL 3199U

Date of survey: 7/12/2017 Number of days: 6 days

We have NOT authorised repairs.

Kindly let us have your authorise please.

Please provides us the claim number and policy excess

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 6 December, 2017 2:53 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' < syaheeda.othman@qbe.com >; assignments

<assignments@lkkauto.com>

Cc: 'Jenny Toh' < jenny.toh@qbe.com>; SUR < sur@lkkauto.com>

Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Thank you for the assignment.

Please be informed that repairer agreed survey on 07.12.2017.

Best Regards.

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]

Sent: Wednesday, 6 December, 2017 2:18 PM To: assignments < assignments@lkkauto.com >

Cc: Jenny Toh < jenny.toh@qbe.com>

Subject: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Sir,

New Assignment.

Please proceed OD survey.

Thanks,

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: syaheeda.othman@qbe.com Visit us on the web at www.qbe.com.sq

From: Enquiry [mailto:enquiry@sh-motor.com] Sent: Wednesday, 6 December, 2017 9:24 AM **To:** Carol Wong < carol.wong@qbe.com>

Cc: Lauren Boo < lauren.boo@qbe.com>

Subject: Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Hi Carol,

Kindly arrange survey for our vehicle SGL3199U DOA: 04.12.2017 (Own Damage)

Thank you & Best Regards,



160 Sin Ming Drive #07-02 Sing Ming AutoCity Singapore 575722 Tel: 6453 4730 Fax: 64571931

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## Veron Chen (LKKAuto)

From:

Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@gbe.com>

Sent:

Monday, 11 December, 2017 11:33 AM

To:

Veron Chen (LKKAuto); Joyce Foo

Cc:

SUR

Subject:

RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017; QBE

REF: VC010954

Dear Veron,

OD XS Named driver: \$500.00

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sq

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, 11 December, 2017 11:24 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>; Joyce Foo <joyce.foo@qbe.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017; QBE REF: VC010954

Dear Syaheeda Othman,

Please provides us the policy excess.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]

Sent: Monday, 11 December, 2017 11:12 AM

To: Joyce Foo < joyce.foo@qbe.com>

Cc: Veron Chen (LKKAuto) < veronchen@lkkauto.com>; SUR < sur@lkkauto.com>

Subject: FW: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017; QBE REF: VC010954

Hi Joyce,

## OD approval please.

## Thank you

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: syaheeda.othman@qbe.com Visit us on the web at www.qbe.com.sq

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, 11 December, 2017 11:04 AM

To: Syaheeda Nacah Binte Mohamed Othman < <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a>

Cc: SUR < sur@lkkauto.com >; Jenny Toh < jenny.toh@qbe.com >

Subject: FW: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Kindly assist for mandate approval as repairer is chasing.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 8 December, 2017 1:01 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>

Cc: 'Jenny Toh' < jenny.toh@qbe.com >; SUR < sur@lkkauto.com >

Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Enclosed preliminary revised of vehicle SGL 3199U

Date of survey: 7/12/2017 Number of days: 6 days

We have NOT authorised repairs.

Kindly let us have your authorise please.

Please provides us the claim number and policy excess

Best Regards,

Veron Chen | Case Handler

## **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 6 December, 2017 2:53 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' < syaheeda.othman@qbe.com >; assignments

<assignments@lkkauto.com>

Cc: 'Jenny Toh' <jenny.toh@gbe.com>; SUR <sur@lkkauto.com>

Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Thank you for the assignment.

Please be informed that repairer agreed survey on 07.12.2017.

Best Regards,

Catherine Chong | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [mailto:syaheeda.othman@qbe.com]

Sent: Wednesday, 6 December, 2017 2:18 PM To: assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>

Cc: Jenny Toh < ienny.toh@qbe.com>

Subject: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Sir,

New Assignment.

Please proceed OD survey.

Thanks,

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: syaheeda.othman@qbe.com Visit us on the web at www.qbe.com.sp

3

From: Enquiry [mailto:enquiry@sh-motor.com]
Sent: Wednesday, 6 December, 2017 9:24 AM
To: Carol Wong <carol.wong@gbe.com>

Cc: Lauren Boo < lauren.boo@qbe.com>

Subject: Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Hi Carol,

Kindly arrange survey for our vehicle SGL3199U DOA: 04.12.2017 (Own Damage)

Thank you & Best Regards,

Cynthia

**S&H MOTOR PTE LTD** 

160 Sin Ming Drive #07-02 Sing Ming AutoCity Singapore 575722

Tel: 6453 4730 Fax: 64571931

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## Veron Chen (LKKAuto)

From:

Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Sent:

Monday, 11 December, 2017 11:12 AM

To:

Joyce Foo

Cc:

Veron Chen (LKKAuto); SUR

Subject:

FW: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017; QBE

REF: VC010954

Attachments:

SGL 3199U PRELI ADVISED pdf

Hi Joyce,

OD approval please.

Thank you

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: syaheeda.othman@qbe.com Visit us on the web at www.qbe.com.sq

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Sent: Monday, 11 December, 2017 11:04 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Cc: SUR <sur@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: FW: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Kindly assist for mandate approval as repairer is chasing.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 8 December, 2017 1:01 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@gbe.com>

Cc: 'Jenny Toh' < jenny.toh@qbe.com >; SUR < sur@lkkauto.com >

Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Enclosed preliminary revised of vehicle SGL 3199U

Date of survey: 7/12/2017 Number of days: 6 days

We have NOT authorised repairs.

Kindly let us have your authorise please.

Please provides us the claim number and policy excess

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 6 December, 2017 2:53 PM

To: 'Syaheeda Nacah Binte Mohamed Othman' < <a href="mailto:syaheeda.othman@qbe.com">syaheeda.othman@qbe.com</a>; assignments

<assignments@lkkauto.com>

Cc: 'Jenny Toh' < jenny.toh@qbe.com>; SUR < sur@lkkauto.com>

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Please be informed that repairer agreed survey on 07.12.2017.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Cc: Jenny Toh < jenny.toh@qbe.com>

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Dear Sir,

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Please proceed OD survey.

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Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: syaheeda.othman@qbe.com Visit us on the web at www.qbe.com.sg

From: Enquiry [mailto:enquiry@sh-motor.com]
Sent: Wednesday, 6 December, 2017 9:24 AM

To: Carol Wong <<u>carol.wong@qbe.com</u>>
Cc: Lauren Boo <<u>lauren.boo@qbe.com</u>>

Subject: Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Hi Carol,

Kindly arrange survey for our vehicle SGL3199U DOA: 04.12.2017 (Own Damage)

Thank you & Best Regards,

Cynthia

**S&H MOTOR PTE LTD** 

160 Sin Ming Drive #07-02 Sing Ming AutoCity Singapore 575722 Tel: 6453 4730 Fax: 64571931

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## Veron Chen (LKKAuto)

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Veron Chen (LKKAuto)

Sent:

Friday, 8 December, 2017 1:01 PM

To:

'Syaheeda Nacah Binte Mohamed Othman'

Cc:

'Jenny Toh'; SUR

Subject:

RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Attachments:

SGL 3199U PRELI ADVISED.pdf

## Dear Syaheeda Othman,

Enclosed preliminary revised of vehicle SGL 3199U

Date of survey: 7/12/2017 Number of days: 6 days

## We have NOT authorised repairs.

Kindly let us have your authorise please.

## Please provides us the claim number and policy excess

Best Regards,

Veron Chen | Case Handler

## **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Senior Executive, Claims QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: syaheeda.othman@qbe.com Visit us on the web at www.qbe.com.sq

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Cc: Lauren Boo <<u>lauren.boo@qbe.com</u>>

Subject: Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Hi Carol,

Kindly arrange survey for our vehicle SGL3199U DOA: 04.12.2017 (Own Damage)

Thank you & Best Regards,

Cynthia

**S&H MOTOR PTE LTD** 

160 Sin Ming Drive #07-02
Sing Ming AutoCity Singapore 575722
Tale CAES 4730 Fave CAES 1024

Tel: 6453 4730 Fax: 64571931

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51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your Ref: PLEASE ADVISED Our ref: CS/QBE17023192/M1vb

Date: 8/12/2017

The Motor Claims Department
M/s QBE INSURANCE (SINGAPORE) PTE LTD

Dear Sir/Madam,

## PRELIMINARY ADVICE OF VEHICLE NO. SGL 3199U

We thank you for your instruction on 6/12/2017

Please be informed that we had conducted the inspection of the above mentioned vehicle on <u>7/12/2017</u> at the premises of M/s <u>S & H MOTOR PTE LTD</u> and have the following to report:-

Workshop Estimate Amount	:S\$20,416.50
Revised Estimate Amount	:S\$15,568.50
"Check" Items Amount	:S\$2,691.25
Market Value	: S\$163,000.00
LTA Reimbursement Value	: S\$84,799.00
Nett Value	: S\$78,201.00

Description of Damage:

The vehicle sustained damages at the

front portion

nearside

rear



front

Comments/Present Status:

**Damages Consistent** 

Repair Cost Economical

Yours faithfully,

MA CHIN FOOK

Motor Surveyor

## Catherine Chong (LKK Auto)

Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com> From:

Wednesday, 6 December, 2017 2:18 PM Sent:

assignments To: Cc:

New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017 CCF\_001253.tif; CCF\_001254.tif; CCF\_001252.tif; CCF\_001257.tif; CCF\_001255.tif; Subject: Attachments:

CCF\_001256.tif

Dear Sir,

New Assignment.

Please proceed OD survey.

Thanks,

Syaheeda Othman

Senior Executive, Claims QBE Asia Pacific - Singapore

QBE Insurance (Singapore) Pte Ltd DID: +6477 1130 Fax: +6533 3270 Email: syaheeda.othman@qbe.com Visit us on the web at www.qbe.com.sq

From: Enquiry [mailto:enquiry@sh-motor.com] Sent: Wednesday, 6 December, 2017 9:24 AM To: Carol Wong < carol.wong@qbe.com> Cc: Lauren Boo < lauren.boo@qbe.com>

Subject: Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Hi Carol,

Kindly arrange survey for our vehicle SGL3199U DOA: 04.12.2017 (Own Damage)

Thank you & Best Regards,

Cynthia

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02 Sing Ming AutoCity Singapore 575722 Tel: 6453 4730 Fax: 64571931

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inform us by reply email or telephone. produced.	You should also delete this email and destroy any hard copies

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type Singapore NRIC

Owner ID 3116J

Vehicle Details

Vehicle No. SGL3199U

Vehicle to be Exported No

Intended De-registration Date 08 Dec 2017

Vehicle Make B.M.W.

Vehicle Model 5201 AT 2WD 4DR LED NAV

Primary Colour Blue
Manufacturing Year 2016

Engine No. A9981388N20B20B

Chassis No. WBA5A32070D792588

Maximum Power Output 135.0 kW (181 bhp)

Open Market Value \$40,816.00
Original Registration Date 01 Jul 2016
First Registration Date 01 Jul 2016

Transfer Count 0

Actual ARF Paid \$49,143.00

**Intended PARF Rebate Details** 

PARF Eligibility Yes

PARF Eligibility Expiry Date 30 Jun 2026
PARF Rebate Amount \$36,857.00

Intended COE Rebate Details

COE Expiry Date 30 Jun 2026

COE Category B - Car above 1600cc or 97kW (130bhp)

COE Period(Years) 10

 QP Paid
 \$56,000.00

 COE Rebate Amount
 \$47,942.00

 Total Rebate Amount
 \$84,799.00

The information contained herein is correct as at 08 Dec 2017

ОК

Land Transport Authority

Please read through the Privacy Statement, Terms of Use, and Disclaimer.

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Last updated on 19 Nov 2017 at 12:12 AM



## **Enquire Transfer Fee**

Vehicle Details

Vehicle No.

SGL3199U

Vehicle Type

P10 - Passenger Motor Car

Vehicle Attachment 1

No Attachment

Vehicle Scheme

Normal

Vehicle Make

B.M.W.

Vehicle Model

520I AT 2WD 4DR LED NAV

Chassis No.

WBA5A32070D792588

Propellant

Petrol

Engine No.

A9981388N20B20B

**Engine Capacity** 

1997 cc

**Maximum Power** 

135.0 kW (181 bhp)

Output

Maximum Laden

2225 kg

Weight

Unladen Weight

1615 kg

Year Of Manufacture

2016

**Original Registration** 

01 Jul 2016

Date

Lifespan Expiry Date

**COE** Category

B - Car above 1600cc or 97kW (130bhp)

**Quota Premium** 

\$56,000.00

**COE Expiry Date** 

30 Jun 2026

Road Tax Expiry Date

30 Jun 2018

PARF Eligibility Expiry

30 Jun 2026

Date

Inspection Due Date

30 Jun 2019

Intended Transfer

06 Dec 2017

Date

CO2 Emission

149.00 (g/km)

**CEVS Rebate Utilised** 

Amount

Late renewal fee(s) will be imposed if road tax / lay up has expired. Please use <u>Enquire Road Tax Payable</u> for fee (s) payable.

Road tax, including Over Payment (if any), of a vehicle will follow the vehicle to the new registered owner when its ownership is being transferred.

**Amount Payable** 

Amount Before GST

**GST Amount** 

**Amount After GST** 

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of
- Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.

7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report

05/12/2017 09:40

Date Of Accident

04/12/2017 10:55

**Exact Location Of Accident** 

ALONG PAYA LEBAR RD (INFRONT OF CISCO)

Country/State of Loss SINGAPORE

**DETAILS OF OWN VEHICLE** 

Vehicle Registration Number

SGL3199U

Insured/Policyholder

Name Of Registered Owner

CHUA BAN LEE

NRIC No

S1693116J

Email Address

NOEMAIL

Mobile Phone No

(LOCAL) +65-92380868

Alternative Phone No

OFFICE-92380868

Vehicle Particulars

Manufacturer

**BMW** 

Model

-

Exact Purpose for which vehicle was being used at

time of accident

Are you claiming under your own insurance policy

for repair to your vehicle?

YES

If No, Please state action to be taken

Vehicle Category

PRIVATE CAR

**Insurance Company** 

Name of Insurance Company

QBE INSURANCE (SINGAPORE) PTE LTD

Type Of Coverage

COMPREHENSIVE

Fleet Policy

NO

**Policy Number** 

V0015383-MVA

Cover Note Number

Driver

Name of Driver CHUA BAN LEE

NRIC No S1693116J
Date Of Birth 08/08/1965
Occupation INDOOR
Date Of Driving Pass 19/07/1984

Driving Experience

33 YEARS AND 4 MONTHS

Gender

MALE

Mobile Number

(LOCAL) +65-92380868

Fax Number

Contact Number

OFFICE-92380868

EMail Address

NOEMAIL

Address

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - HEAD TO REAR

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Was any body injured in the Accident?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

**Circumstances of Accident** 

refer attached report.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

Was there any dadio recent

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

**GBC6536S** 

---

**Details Of Properties** 

Name of Driver

SIMON

NRIC/Passport Number

Contact Number

96752278

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**Details of Witness** 

Name

Phone Number

Email Address

### **SKETCH PLAN**

### **IMPORTANT NOTICE**

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Boltcularider's Signature

Date & Time:

Och Signature

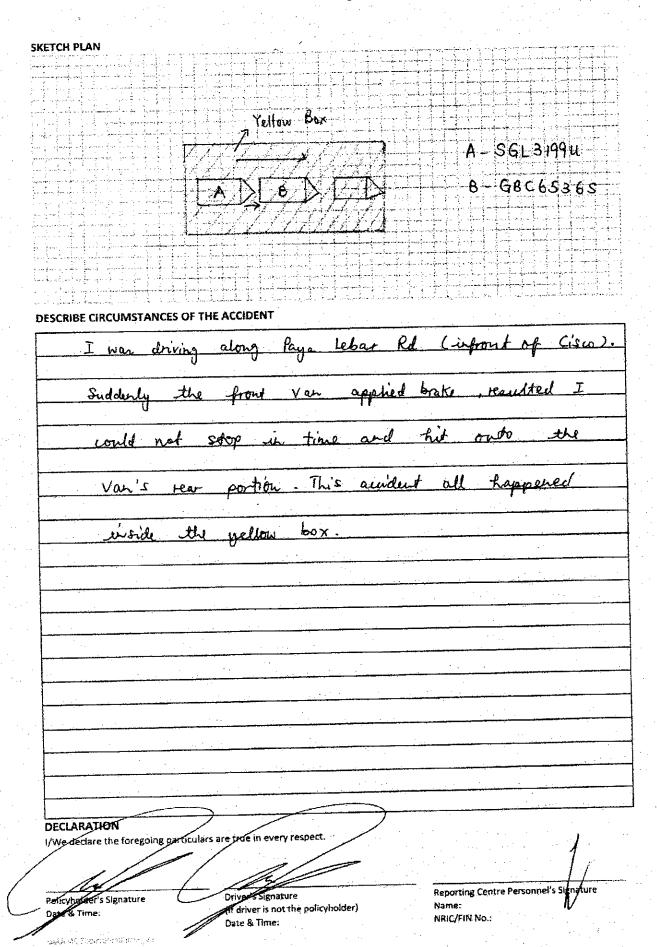
(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



S&H Motor Pte Ltd MOD

17,951.50

The Motor Claims Department

Estimated cost of repair for vehicle no:

M/s QBE Insurance (Int) Ltd

60 Anson Road

Mapletree Anson #11-01

Singapore 079914

File No:
Date:

05-December-2017

SGL3199U BMW 520

Policy no: V0015383-MVA Accident Date: 04.12.2017 **Description Cost Price** Quantity 2RH front grille Ais and 150.00 ✓ LH front grille ✓ C 150.00 —RH head lamp ≪9 3,500.00 -LH head lamp way 3,500.00 Front bumper det 980.00 \_\_Front bumper emblem 🖒 🤇 80.00 Front bumper top rubber 60.00 640.00 Bonnet 107 1,750.00 RH bonnet lock 195.00 LH bonnet lock 195,00 145.00 ∠LH bonnet lock bracket
∠ 145.00 RH bonnet lock top cover & 90.00 LH bonnet lock top cover GVL 90.00 Bonnet lock cable W Jis 55.00 Bonnet insulator 210.00 Bonnet insulator clips (1 set) 30.00 Bonnet lock centre panel & 190.00 × RH Bonnet hinge <a>□</a> 110.00 LH Bonnet hinge 110.00 Air con condensor air duct 345.00 ✓ RH Front support bar 

✓/ 30.00 30.00 RH front fender 650.00 RH front fender top garnish cover 80.00 LH front fender top garnish cover 80.00 Air con condensor 790.00 7 Radiator SVC 750,00 Front support metal beam 🖟 190.00 RH front headlamp inner panel BF 1 145.00 LH front headlamp inner panel 1 145.00 15,610.00 add 15% 2,341.50



Front number plate Engine coolant	1 <b>\$</b> 1 <b>\$</b>	15.80 A5.80 40.00	46
To spray paint affected front and inner damaged portion inclu preparatory works and material	sive of	- <del>900.00</del>	800
To disconnect wire harness to facilitate repairs and check for reconnect wiring system and check for full functionality. To for	•	50.00	(Q)
To remove and check air con condenser, dryer, aluminium pip reinstall components and vacuum and charge refrigerant R134 leakage and full functionality	•	. <del>150.00</del>	اكم
To remove front damaged parts, to jack out front support panel and cut out damaged parts, to straighten out front chassis, to re and repair bonnet hinge panel, head lamp inner panel, front su front chassis member and adjust body panel alignment	eweld, reshape	1,100,00	·900
To perform computer diagnostic on drivetrain, ABS systems a fault codes	and clear	<b>≻</b> 180.00	
	\$	20,416.50	,
			i

LKK Auto Consultants hence notify the Recarrer of the following:

- To resimiley before after spray painting
- To disp / damaged part(s) during resurvey
- Parts ; rices are subject to confirmation.
- Third party survey is on a "Without Prejudice" basis
- No illega: modification(s) is allowed
- Supplementary item(s) must be resurveyed <u>and</u>
   is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Fredort

Fre

Date:

Acknowledged by Repairer Signature:

 Supplementary riem(s) must be resurveyed and is subject to final approval from Insurance Company

- Maillegal modification(s) is allowed
- Third party survey is on a "Without Prejudice" basis
  - bans prices are englect to confirmation
  - To display damaged part(s) during recuver
  - LKK Auto Consultants hence notivy the Repairer of the following:

     To resurvey before/after spray painting

S&H Meter Pte Ltd

The Motor Claims Department

M/s QBE Insurance (Int) Ltd

60 Anson Road

Mapletree Anson #11-01

Singapore 079914

File No: Date:

**BMW 520** 

05-December-2017

Estimated cost of repair for vehicle no:

Policy no: V0015383-MVA Accident Date: 04.12.2017

Policy no: VUU15383-MVA	Accident Date:	04.12.201	. /
Description	Quantity		Cost Price
AH front grille Ais and	1	\$	150.00
LH front grille ♣ ⊆	1	\$	150.00
—RH head lamp $\sim \gamma$	1	\$	3,500.00
LH head lamp wer	1	\$	3,500.00
Front bumper det	1	\$	980.00
Front bumper emblem 35	10 11 10	\$	80.00
Front bumper top rubber NS	SWELL	\$	60.00
Front bumper reinforcement \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	(WD) 1	\$	640,00
Bonnetlan	1	\$	1,750.00
RH bonnet lock	1) en 21	\$	195.00
LH bonnet lock		\$	195.00
✓ RH bonnet lock bracket  ✓  ✓  ✓  ✓  ✓  ✓  ✓  ✓  ✓  ✓  ✓  ✓  ✓	1	\$	145.00
∠LH bonnet lock bracket <sup>e</sup>	1	\$	145.00
KRH bonnet lock top cover	1	\$	90.00
LH bonnet lock top cover	1	\$	90.00
Bonnet lock cable .	1	\$	55.00
Bonnet insulator 5	1	\$	210.00
Bonnet insulator clips (1 set)	1	\$	30.00
Bonnet lock centre panel &	1	\$	190.00
× RH Bonnet hinge /2	1	\$	110.00
≯LH Bonnet hinge ♥	1	\$	110.00
Air con condensor air duct	1	\$	345.00
RH Front support bar W	1	\$	30.00
LH Front support bar and What	1	\$	30.00
RH front fender	1	\$	650.00
RH front fender top garnish cover	1	\$	80,00
LH front fender top garnish cover	1	\$	80.00
7 Air con condensor	1	\$	790.00
7 Radiator	1	\$	750.00
Front support metal beam	1	\$	190.00
RH front headlamp inner panel	1	\$	145.00
LH front headlamp inner panel	1	\$	145.00
• •		\$	15,610.00
	add	15% \$	2,341.50
		\$	17,951,50



Front number plate Engine coolant	1 \$ 1 \$	7 40.00	40
To spray paint affected front and inner damaged portion inclu- preparatory works and material	sive of	- <del>900.0</del> 0	800
To disconnect wire harness to facilitate repairs and check for reconnect wiring system and check for full functionality. To f	damage and ocus headlamp \$	\$0.00	(C)
To remove and check air con condenser, dryer, aluminium pip reinstall components and vacuum and charge refrigerant R134 leakage and full functionality	pes, valves and ta and check for \$		1207
To remove front damaged parts, to jack out front support panel and cut out damaged parts, to straighten out front chassis, to rand repair bonnet hinge panel, head lamp inner panel, front stront chassis member and adjust body panel alignment	eweld, reshape	1,100.00	-900
To perform computer diagnostic on drivetrain, ABS systems a fault codes	and clear \$	>> 180.00	
		20,416.50	_ ; <del></del>
	<del></del>		

Fredort

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4 3met 100 /ock — 8557



	\$ 5	7 -45.00 4.5
Engine coolant		
To spray paint affected front and inner damaged portion inclusive of preparatory works and material	\$	200.00 80U
To disconnect wire harness to facilitate repairs and check for damage and reconnect wiring system and check for full functionality. To focus headlamp	\$	250.00 Cd
To remove and check air con condenser, dryer, aluminium pipes, valves and reinstall components and vacuum and charge refrigerant R134a and check for leakage and full functionality	\$	150.00 (207
To remove front damaged parts, to jack out front support panel, front body, and cut out damaged parts, to straighten out front chassis, to reweld, reshape and repair bonnet hinge panel, head lamp inner panel, front support panel, front chassis member and adjust body panel alignment	<b>S</b>	1,100.00 900
To perform computer diagnostic on drivetrain, ABS systems and clear fault codes	S	≥ 180.00
- Ising codes	\$	20,416.50

Anthorn

Front Party Photo

Solve Found Police

Het Houto winds

F12/2017

Excless (BA

Gwdays

Gwdays

First - 8 800

plate - 8 800

spay - 8 800

Anton - 817,45850

Wiring - 8 40

Page 2 of 2

## 日美汽車私人有限公司

## JAE AUTO PTE LTD

BIK 3018 UBI ROAD 1 #01-121 SINGAPORE 408710. TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST BEG, NO.: M2-0119201-3 CO. REG. NO.: 199307741M

Arrange By





















SGD

Wiper blade: NWB (Nippon Wiper blade), Siliper (Made in Korea), Forch (Made in Germany)

Spark plug: Nippon Denso, NGK (Made In Japan)

S & H MOTOR PTE LTD 160 SIN MING DRIVE #07-02 SIN MING AUTOCITY

575722

TEL: 64534730 FAX: 64571931/62985995

ATTN: DORRIS ANG, CYNTHIA

TAX INVOICE : AR	201712-06268
DATE :	11/12/2017
CUSTOMER ID:	S&H001
VEH REG. NO.	SGL3199U
TERMS	30 days
PO NO.	
PAGE NO. :	Page 1 of 2

SO	STOCKID	DESCRIPTION	StkLoc	QTY	U/PRICE	AMOUNT
	51137412324	FRT GRILLE RH	WH	7	150.00	150.00
			CC3-H-07B	and the		
2.	51137412323	FRT GRILLE LH	WH	X	150.00	150.00
			CC2-I-06C			
. 2	63117352484	H/LAMP LED+HID RH	WH	Á	3500.00	3,500.00
٠,	ODITIONAL T		KH1-K1-020			
X	63117352483	H/LAMP LED+HID LH	WH	A	3500.00	3,500.00
4.	05111332403		KH1-K1-010	/	etak bilan	
٠	£3.1.170.00£77	FRT BUMPER	WH	A	980.00	980.00
Э.	51117332677	PIXI Debit Div	KH4-L-09			
	es a vero cereo A	BMW LOGO	WH	1	80.00	80.00
6.	51147057794	BIMM FOOO	KH1-K1-05F			
		FRT BUMPER TOP RUBBER	WH	1	60.00	60.00
7.	51767206521	FRI BUMPER FOF RODDER	KH1-H1-02AA			
		CARCILI ONED ATOR	WH	1	55.00	55.00
8.	51237183765	CATCH OPERATOR	KH1-K1-03B	*	33.00	
		201	WH	· · · · · ·	1750.00	1,750.00
9.	41617207194	BONNET	KH1-V-01A		1,50,00	
		XV*	WH	- 1	195.00	195.00
10.	51237183762	BONNET LOCK RH	CC2-H-03AA	7	122.00	1,55,55
				- 1	195.00	195.00
11.	51237206453	BONNET LOCK LH W/WIRE	WH	-	195.00	\$50.00
٠.			KH1-K1-05A		210.00	210.00
12	51486989301	BONNET INSULATOR	WH	<del>-1</del>	- 210.00	210.00
			CC2-B-02C			00.00
13	51489119216	BONNET INSULATOR CLIP	WH	20	1.50	30.00
• .			KH1-K1-03B	in the segret		100.00
14	51647200689	BONNET LOCK CENTRE PANEL	WH	-1-	190.00	190.00
		and the first of the second of	KH1-I-05B			0.17.00
15	. 51647332892	FRT SUPPORT AIR DUCT	WH	1	345.00	345.00
			KH1-Q-100			
16	51647187096	FRT SUPPORT BAR RH	WH	-1	30.00	30.00
- 7			KH1-H-03A	and the same of	of the sale The sale of the sealer	e Tarana da esta da esta de la compansión de la compansió

# RE JAE AL

## 日美汽車私人有限公司

Bik 3018 UBI ROAD 1 #01-121 SINGAPORE 408710 TEL: 67453833 FAX: 67454442, 67450616 (Account)

WAREHOUSE:

48A SUNGEI KADUT AVE SINGAPORE 729672

TEL: 6365 1255 FAX: 6365 2580

Email: jaeauto@pacific.net.sg

GST REG. NO.: M2-0119201-3 CO. REG. NO.: 199307741M

WINDSCREEN GLASS Dept Direct 9417 9791 / 5745 9939 Arrange By Driver



AUG.





TOYOTA



ept Direct: 6305 96 H

David Stance 1996

Dept Direct: 8417 9792













SGD

De;:1 Direct: 6417 9794

Dept Direct: 6417 9795

CURR.

.Den!

Dept Direct 6417 9796

Dept Direct: 8417 979

Wiper blade: NWB (Nippon Wiper blade), Siliper ( Made in Korea ), Forch ( Made in Germany )

Spark plug: Nippon Denso, NGK (Made In Japan)

3 & H MOTOR PTE LTD 160 SIN MING DRIVE #07-02 SIN MING AUTOCITY

575722

TEL: 64534730 FAX: 64571931/62985995

ATTN: DORRIS ANG, CYNTHIA

IAXINVUICE	AKAU	1/12-00200
DATE		11/12/2017
CUSTOMER ID	• * * * * * ·	S&H001
VEH REG. NO.	•	SGL3199U
TERMS	•	30 days
PO NO.	•	•
PAGE NO.	:	Page 2 of 2

WH CC2-J-04AF	-1	30.00	30.00
WH	-1-	650.00	650.00
WH	1	80.00	80.00
CC2-A-03D			
WH		80.00	80.00
CC2-I-08C			
WH KH1-K-080	1	790.00	790.00
WH KHI-H-05B	-1-	- 190,00	190.00
WH	1	145,00	145.00
WH		145.00	145.00
1	CC2-G-07D WH CC2-A-03D WH CC2-I-08C WH KH1-K-080 WH KH1-H-05B WH KH1-H-05B	CC2-G-07D WH 1  CC2-A-03D WH 1  CC2-I-08C WH 1  KH1-K-080 WH 1  KH1-H-05B WH 1  KH1-H-05B WH 1	CC2-G-07D WH 1 80.00  CC2-A-03D WH 1 80.00  CC2-I-08C WH 790.00  KH1-K-080 WH 1 190.00  KH1-H-05B WH 1 145.00  WH 1 145.00

ADD GST 7.00 %

947.10

13,530,00

Goods Sold are not refundable for Cash.

Interest Rate of 1.5% per month will be imposed on OverDue Account(s).

JAE Auto Pte. Ltd.

Sales Executive: RAND

This is computer generated document. No signature is required. Goods Received in Good Order

SUB-TOTAL:

Signature / Co Stamp / Date

ORIGINAL

## Veron Chen (LKKAuto)

Doris

From: Sent: To: Subject:	Veron Chen (LKKAuto) Tuesday, 23 January 2018 9:52 AM 'Doris'; SUR RE: vehicle no : SGL 3199 U-Final				
Dear Doris,					
Confirmed finalise amount \$17	,459.50 before excess \$500				
No of days: 6 days					
Best Regards,					
Veron Chen   Case Handler					
LKK Auto Consultants Pte Ltd					
Phone: 6256-3561   email :sur@lkka	uto.com   fax: 6256-4315				
Blk 51, Paya Ubi Industrial Park, Ubi A	Avenue 1, #02-25   \$(408933)				
From: Doris [mailto:doris@sh-mo Sent: Thursday, 18 January 2018 5 To: SUR <sur@lkkauto.com> Subject: FW: vehicle no : SGL 3195</sur@lkkauto.com>	5:12 PM				
From: Doris [mailto:doris@sh-motor.com] Sent: Monday, 25 December 2017 1:37 PM To: 'Ma C.F (LKKAuto)' Subject: vehicle no : SGL 3199 U-Final					
Dear Mr. Ma					
Forward vehicle no : SGL 3199 U (	QBE) for final parts by parts.				
Thank					



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

1,7-4		Affiliated to Federation Internation	onale Des Experts En Automol	olle 🖓 🗵
QBE	INSURANCE (SI	NGAPORE) PTE LTD	Ref : CS/QBE1702319	2/M1vbe2
1 RAFFLES QUAY #29-10 SOUTH TOWERSINGAPORE 048583			Date: 26-01-2018  Code: QBE	
1.		Policy Particul	ars :- OWN DAMAGE	
	Insured Veh.		Veh. Inspected	SGL 3199U
	Policy No.	V0015383-MVA	Coverage (\$)	0.00
	Claim No.	VC010954	Excess (\$)	500.00
	Assign From	SYAHEEDA OTHMAN	Assign Date	06/12/2017
2.		Vehicle Parti	culars & Condition	
	Make & Model	B.M.W. 520I	c.c	1997
	Engine No.	HIDDEN	Year of Reg.	2016
	Chassis No.	WBA5A32070D792588	Colour	BLUE
	Odometer	59077	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3.	$\frac{1}{2} \left( \frac{1}{2} \frac{1}{2} + \frac{1}{2} \frac{1}{2} \frac{1}{2} \frac{1}{2} + \frac{1}{2} \frac{1}{2} \frac{1}{2} \frac{1}{2} + \frac{1}{2} 1$	Conditi	ions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	245/45 R18	CONTINENTAL	8 mm
	L/H Front Tyre	245/45 R18	CONTINENTAL	8 mm
	R/H Rear Tyre	275/40 R18	CONTINENTAL	8 mm
	L/H Rear Tyre	275/40 R18	CONTINENTAL	8 mm
4.	Station Control	Descripti	on of Damages	
	THE VEHICLE SU	STAINED DAMAGES AT THE FR	ONT PORTION.	
	DAMAGES SEE D	ETAILS.		
5. General Information				
	Accident Date	04/12/2017	Inspection Date	07/12/2017
	Survey held at	S & H MOTOR PTE LTD		
		160 SIN MING DRIVE #07-02 SIN MING AUTOCITY SINGAPORE 575722		
5a.∜		R	emarks –	
	A)THE MARKET V B)IN ACCORDANG	ALUE IS S\$163,000.00(EST. AVE CE TO YOUR INSTRUCTIONS, W	RAGE) /E HAVE AUTHORISED REI	PAIRS.
5b.		Estimate	Days of Repair	



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SGL 3199U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	RH FRONT GRILLE (WCP)	сит	150.00	150.00
1	LH FRONT GRILLE (WCP)	DISTORTED	150.00	150.00
1	RH HEAD LAMP (WCP)	CRACKED	3,500.00	3,500.00
1	LH HEAD LAMP (WCP)	CRACKED	3,500.00	3,500.00
1	FRONT BUMPER (WCP)	DEFORMED	980.00	980.00
1	FRONT BUMPER EMBLEM (WCP)	DISTORTED	80.00	80.00
1	FRONT BUMPER TOP RUBBER (WCP)	DISTORTED	60.00	60.00
1	FRONT BUMPER REINFORCEMENT (WCP)	SERVICEABLE	640.00	-
1	BONNET (WCP)	BENT	1,750.00	1,750.00
1	RH BONNET LOCK (WCP)	BENT	195.00	195.00
1	LH BONNET LOCK (WCP)	BENT	195.00	195.00
1	RH BONNET LOCK BRACKET (WCP)	SERVICEABLE	145.00	-
1	LH BONNET LOCK BRACKET (WCP)	SERVICEABLE	145.00	-
1	RH BONNET LOCK TOP COVER (WCP)	SERVICEABLE	90.00	-
1	LH BONNET LOCK TOP COVER (WCP)	SERVICEABLE	90.00	-
1	BONNET LOCK CABLE (WCP)	DISTORTED	55.00	55.00
1	BONNET INSULATOR (WCP)	DISTORTED	210.00	210.00
1	SET BONNET INSULATOR CLIPS (WCP)	NECESSARY	30.00	30.00
1	BONNET LOCK CENTRE PANEL (WCP)	BENT	190.00	190.00
1	RH BONNET HINGE (WCP)	TO REPAIR SEE LABOUR	110.00	
1	LH BONNET HINGE (WCP)	TO REPAIR SEE LABOUR	110.00	-
1	AIR CON CONDENSOR AIR DUCT (WCP)	DISTORTED	345.00	345.00
1	RH FRONT SUPPORT BAR (WCP)	BENT	30.00	30.00
1	LH FRONT SUPPORT BAR (WCP)	BENT	30.00	30.00
1	RH FRONT FENDER (WCP)	BENT	650.00	650.00
1	RH FRONT FENDER TOP GARNISH COVER (WCP)	DISTORTED	80.00	80.00
1	LH FRONT FENDER TOP GARNISH COVER (WCP)	DISTORTED	80.00	80.00
1	AIR CON CONDENSOR (WCP)	BENT	790.00	790.00
1	RADIATOR (WCP)	SERVICEABLE	750.00	-
1	FRONT SUPPORT METAL BEAM (WCP)	BENT	190.00	190.00
1	RH FRONT HEADLAMP INNER PANEL (WCP)	BENT	145.00	145.00
1	LH FRONT HEADLAMP INNER PANEL (WCP)	BENT	145.00	145.00

Report Ref No. CS/QBE17023192/M1vbe2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Gur Adjusted (\$)
	COST PLUS 15%		2,341.50	2,029.50
			17,951.50	15,559.50
	SPECIAL NETT ITEMS			
1	FRONT NUMBER PLATE (SN)	BENT	45.00	40.00
1	ENGINE COOLANT (SN)	NOT NECESSARY	40.00	-
			85.00	40.00
	LABOUR			
	TO SPRAY PAINT AFFECTED FRONT AND INNER DAMAGED PORTION INCLUSIVE OF PREPARATORY WORKS AND MATERIAL.		900.00	800.00
	TO DISCONNECT WIRE HARENSS TO FACILITATE REPAIRS AND CHECK FOR DAMAGE AND RECONNECT WIRING SYSTEM AND CHECK FOR FULL FUNCTIONALITY. TO FOCUS HEADLAMP.		50.00	40.00
	TO REMOVE AND CHECK AIR CON CONDENSER, DRYER, ALUMINIUM PIPES, VALVES AND REINSTALL COMPONENTS AND VACUUM AND CHARGE REFRIGERANT R134A AND CHECK FOR LEAKAGE AND FULL FUNCTIONALITY.		150.00	120.00
	TO REMOVE FRONT DAMAGED PARTS, TO JACK OUT FRONT SUPPORT PANEL, FRONT BODY AND CUT OUT DAMAGED PARTS, TO STRAIGHTEN OUT FRONT CHASSIS, TO REWELD, RESHAPE AND REPAIR BONNET HINGE PANEL, HEAD LAMP INNER PANEL, FRONT SUPPORT PANEL, FRONT CHASSIS MEMBER AND ADJUST BODY PANEL ALIGNMENT. INCLUSIVE OF THE REPAIR OF RH BONNET HINGE AND LH BONNET HINGE.		1,100.00	900.00
	TO PERFORM COMPUTER DIAGNOSTIC ON DRIVETRAIN, ABS SYSTEM AND CLEAR FAULT CODES.	NOT NECESSARY	180.00	<del></del>
			2,380.00	1,860.00
	GRAND TOTAL		20,416.50	17,459.50

RECOMMENDED COST C	F REPAÍŘS	17,459,50
LESS EXCESS		-500.00
NETT LIABILITY		16,959.50

Report Ref No. CS/QBE17023192/M1vbe2

MA CHIN FOOK

ADRIAN LING WAI PING

Automotive Assessor

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

**Licensed Appraiser** 

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