

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 6 February 2018 9:49 AM
To: 'Joyce Foo'; SUR
Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017 ; QBE REF : VC010954
Attachments: LKKAdjustment1a.pdf; LKKInspection.pdf; LKKInvoice1.pdf; photo.pdf

Dear Joyce,

Enclosed herewith survey report (soft copy).

Hard copy will send to your good office shortly.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joyce Foo [mailto:joyce.foo@qbe.com]
Sent: Tuesday, 6 February 2018 8:22 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017 ; QBE REF : VC010954

Hi Veronica

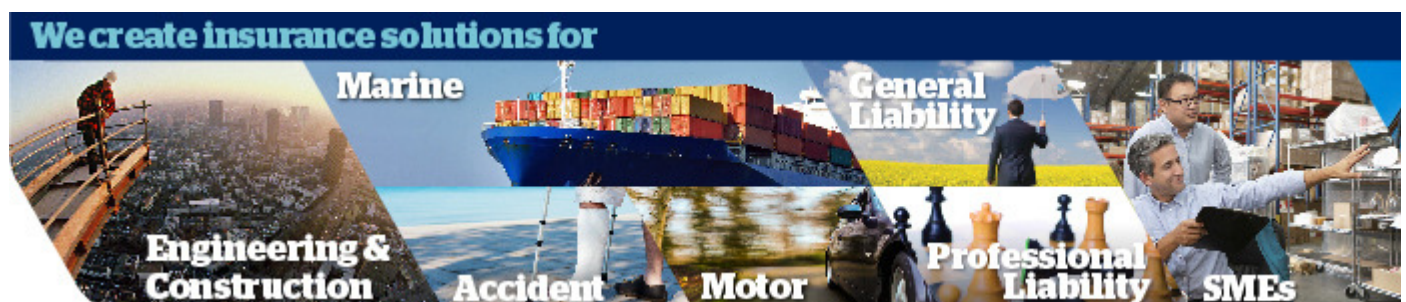
We refer to the above OD survey.

Please expedite with your report asap.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Joyce Foo

Sent: Monday, 11 December, 2017 2:29 PM

To: veronchen@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017 ; QBE REF : VC010954

Hi Veron

Please authorise repair as recommended with OD excess of \$500/-.

Thank You & Best Regards

Joyce Foo
Senior Assistant - Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
Phone: +65 6477 1184
Email: joyce.foo@qbe.com
Visit us on the web at www.qbe.com.sg



From: Syaheeda Nacah Binte Mohamed Othman

Sent: Monday, 11 December, 2017 11:12 AM

To: Joyce Foo <joyce.foo@qbe.com>

Cc: veronchen@lkkauto.com; 'SUR' <sur@lkkauto.com>

Subject: FW: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017 ; QBE REF : VC010954

Hi Joyce,

OD approval please.

Thank you

Syaheeda Othman
Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, 11 December, 2017 11:04 AM

To: Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Cc: SUR <sur@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: FW: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Kindly assist for mandate approval as repairer is chasing.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 8 December, 2017 1:01 PM
To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>
Cc: 'Jenny Toh' <jenny.toh@qbe.com>; SUR <sur@lkkauto.com>
Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Enclosed preliminary revised of vehicle SGL 3199U
Date of survey: 7/12/2017
Number of days: 6 days

We have NOT authorised repairs.

Kindly let us have your authorise please.

Please provides us the claim number and policy excess

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Wednesday, 6 December, 2017 2:53 PM
To: 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>; assignments <assignments@lkkauto.com>
Cc: 'Jenny Toh' <jenny.toh@qbe.com>; SUR <sur@lkkauto.com>
Subject: RE: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Syaheeda Othman,

Thank you for the assignment.

Please be informed that repairer agreed survey on 07.12.2017.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Syaheeda Nacah Binte Mohamed Othman [<mailto:syaheeda.othman@qbe.com>]
Sent: Wednesday, 6 December, 2017 2:18 PM
To: assignments <assignments@lkkauto.com>
Cc: Jenny Toh <jenny.toh@qbe.com>
Subject: New Assignment - Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Dear Sir,

New Assignment.

Please proceed OD survey.

Thanks,

Syaheeda Othman

Senior Executive, Claims
QBE Asia Pacific – Singapore

QBE Insurance (Singapore) Pte Ltd
DID: +6477 1130 Fax : +6533 3270
Email: syaheeda.othman@qbe.com
Visit us on the web at www.qbe.com.sg

From: Enquiry [<mailto:enquiry@sh-motor.com>]
Sent: Wednesday, 6 December, 2017 9:24 AM
To: Carol Wong <carol.wong@qbe.com>
Cc: Lauren Boo <lauren.boo@qbe.com>
Subject: Arrange survey for our vehicle SGL3199U DOA: 04.12.2017

Hi Carol,

Kindly arrange survey for our vehicle SGL3199U DOA: 04.12.2017 (Own Damage)

Thank you & Best Regards,

Cynthia

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sing Ming AutoCity Singapore 575722

Tel: 6453 4730 Fax: 64571931

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