

Shirley Hiew (LKK Auto)

From: Admin-D (LKKAuto)
Sent: Wednesday, 6 December, 2017 1:53 PM
To: bazlin.ahmad@eqinsurance.com.sg
Cc: assignments; Admin A
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION TP VEH. REF : SKN6886S Accident involving GV6573A (EQ Ins'd) on 05.12.2017 at/along MACPHERSON

Dear Bazlin Ahmad,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Wednesday, 6 December, 2017 10:59 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION TP VEH. REF : SKN6886S Accident involving GV6573A (EQ Ins'd) on 05.12.2017 at/along MACPHERSON

Dear LKK

Please find below email and both vehicles GIA report.

Thank You.

Regards,

Lynn Ahmad

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]

Sent: Wednesday, December 6, 2017 10:40 AM

To: Bazlin Ahmad

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION TP VEH. REF : SKN6886S Accident involving GV6573A (EQ Ins'd) on 05.12.2017 at/along MACPHERSON

Without Prejudice

Dear Sir,

Please arrange **LKK Auto Consultants Pte Ltd** to survey the car.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Wednesday, December 6, 2017 10:46 AM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION TP VEH. REF : SKN6886S Accident involving GV6573A (EQ Ins'd) on 05.12.2017 at/along MACPHERSON

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within **2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

| | |
|--|---|
| <p>1) AJAX Inspection Services Pte Ltd</p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p> <p>Contact person : Joey/Joseh</p> | <p>2) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p> |
| <p>3) LBS Automotive Appraisal Pte Ltd</p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p> | <p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon Kho</p> |

| | |
|--|---|
| <p>5) RT Appraisal Pte Ltd</p> <p>Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng</p> | <p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561 Fax: 6741-4108</p> |
| <p>7) Kelvin Automotive Appraising Services</p> <p>Tel: 81825263 Fax: 67461148 Contact Person: Kelvin</p> | <p>8) Automotive Appraiser & Surveying Services</p> <p>Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee</p> |
| <p>9) JP Knights Pte Ltd</p> <p>Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee</p> | |

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
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From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Wednesday, December 6, 2017 10:28 AM
To: Bazlin Ahmad
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKN6886S

Without Prejudice
Save As To Costs

Dear **Bazlin Ahm**

Please refer to the attachment.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Tuesday, December 5, 2017 3:20 PM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKN6886S

Without Prejudice
Save As To Costs

Dear Nancy

Kindly advise your client to report first then arrange for PRS.

Thank You.

Regards,

Bazlin Ahmad
Executive | Claims



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www.eqinsurance.com.sg



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From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Tuesday, December 5, 2017 3:07 PM
To: Bazlin Ahmad
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKN6886S

Without Prejudice

Save As To Costs

Dear **Bazlin Ahmad**

Our insured report have not done yet.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Tuesday, December 5, 2017 2:58 PM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKN6886S

Without Prejudice
Save As To Costs

Dear Nancy

Kindly forward us your client's GIA Report.

Thank You.

Regards,

Bazlin Ahmad
Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
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From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Tuesday, December 5, 2017 2:43 PM
To: Bazlin Ahmad
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKN6886S

Without Prejudice

Dear Sir,

Please arrange **LKK Auto Consultants Pte Ltd to survey the car.**

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]
Sent: Tuesday, December 5, 2017 2:35 PM
To: nancy.lam@fastechauto.com.sg
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKN6886S

Without Prejudice

Dear Sir,

We refer to your Notice of Accident of even date.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

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| 3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace | 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon Kho |
| 5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng | 6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 |
| 7) Kelvin Automotive Appraising Services | 8) Automotive Appraiser & Surveying Services |

| | |
|---|--|
| <p>Tel: 81825263</p> <p>Fax: 67461148</p> <p>Contact Person: Kelvin</p> | <p>Tel: 96623655</p> <p>Fax: 67655662</p> <p>Contact Person: Mr Chee</p> |
| <p>9) JP Knights Pte Ltd</p> <p>Tel: 63450068</p> <p>Fax: 63445328</p> <p>Contact Person: Edna Lee</p> | |

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Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,

Bazlin Ahmad
Executive | Claims



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From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Tuesday, December 05, 2017 2:03 PM
To: Rose Koh
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKN6886S

Dear Rose

Sorry your insured should be GV6573A.

Regards,

Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520

From: Rose Koh [<mailto:rose.koh@eqinsurance.com.sg>]
Sent: Tuesday, December 5, 2017 1:43 PM
To: Nancy Lam <nancy.lam@fastechauto.com.sg>
Cc: Evon Thoo <evon.thoo@eqinsurance.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKN6886S

Dear Nancy

Thank you for your email.

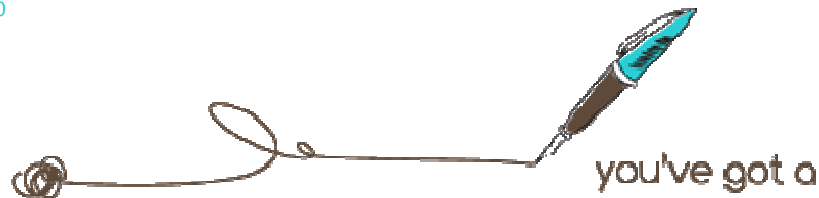
We had check our record - vehicle GY6573A is not with us
Kindly advise the correct vehicle number or the insured name for us to check.

Regards,

Rose Koh
Customer Service



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
tel 65 62239433 | fax 65 62243903
www.eqinsurance.com.sg



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From: Nancy Lam [<mailto:nancy.lam@fastechauto.com.sg>]
Sent: Tuesday, December 05, 2017 1:21 PM
To: Marketing
Subject: REQUEST FOR PRE-REPAIR INSPECTION OUR REF:SKN6886S

Hi Sir

My client claiming your insured GY 6573A.

Please kindly arrange PRS for SKN 6886S .

Date of accident 05.12.2017

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards,
Nancy Lam
Fastech Auto Pte Ltd
Tel: 6746 5405
Fax: 6745 8520