ر م ا	ASS. REC. BY: REF: CSB/SMO17023176/W betspecial instruction:
•	Surveyor Wilson ASSIGNMENT (Office)
	From (Person): Shuny Wong of SMO Date/Time: 3:15pm @ 6/12
,	Estimated Cost:  Bill to:
	OD (TP) WS/TP RES/OD RES/EVA/INV/MV/CS
	To Inspect Vehicle No: PC 4232 R Insured: FBF 6977D
•	at Workshop m/s Sheng Li Lai Teli 911 + 9227
	of No.2 Kaki Buki Ave 2 # 01-36 417921 Autohub
	Policy No: Claim No:
	Sum Insured: Excess:
	Make of Veh: D.O.A
	CA / REV / REP. / REV 24 HRS WP) 15.12.2017 @ Moming H.O.D. Endorsement:
-	Date/Time: 3 48pm (96/12/17 Person Contacted: Mr. Low Vehicle IN/OUT)
	Date/Time Action/Instruction (X) Estimate.
	PC+232R-X
	FBFG977D-x
	Dismantle Part: 1512.2017
•	TOTE VAIT TOTE AUT
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	20 N10
· •	30.0118 1729pm Emuil to Sture work

PRS SEE SMO

# AbaloNMEST

From: 15/12/17	等に PC 4232 R (音)
Estimated Cost.	Type: M.Cer / M.Cycle / Bus (Van) Lorry / Taxi - Prime Mover (
OD (TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or
To inspect vehicle No. PC 4232 R./	Marie Trysta Hance
at Workshop mis Shang Hi Feil	Colour Silver 40 Insured   Std   N1   NA
No: 2 kaki bukit ave 2 #01-36 hutohub	So Reading Seque 3
insured	Eng No:
Policy No.	ONO. JTEST221X 5522715
Olaims No.	Gen. Cond Goo / Fair / Poor / Burnt
Sum Insured. Excess:	Steering: Norder / Jammed / Leaked / Burnt or
(Olient's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi. Nil / S/Rim / STSARim):
Morning *	Tyre Size F: 195 RISC
(Policy Condition)	R: 195 R15C
Remark: The veh had commenced its N/S OS	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHT SU - PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or Jk Time
Bal. or Market Value.	From Rear
IDAC Accident Report: Consistent? : Yes or No	RiBal. 7 mm RiBal 7 mm
GIA / PR Seen: Consistent? : Yes or No	Libal Sal mm
Est. Repairs: Handle days Res.: Yes or No	20. 12/5/12/5/17
Eum Sum: % 3 Val.: Yes or No	Survey held at 14s 25 vc. C 12pm
CA / REV / REP. / 24 HRS Cop?	Des. of Damages : Frt. / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected que to collision
Date Time Action/Instruction	
No Heading 12	Por Carre, Alta
	many
Kordo	#460= - #5605 M
· · · · · · · · · · · · · · · · · · ·	Dois. Depart Alepan &
	Jacks . Leto
ر الأولان الله الله الله الله الله الله الله ا	
Iste Time File Pass to : Prefi. Report	Days Of Repair:
	Resurvey No. of Trip: Survey Fee
Date.Time File Raturn to	Franco chan sir
Add Fee	Site inscription
	Yoter, en Sissing Frage
Report Format ' PRC .	Team fus \$ 174
Lump Sum / I.B I: 3	Nessers \$



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Internation		
SOM	PO INSURANCE	SINGAPORE PL	Ref : CS3/SMO17023	31 /6/VV <b>D</b>
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623			Date: 06-12-2017	
			Code: SMO	
1.	er var er er er er er	Policy Particulars	:- (THIRD PARTY CLAIM	w)
	insured Veh.	FBF 6977D	Veh. Inspected	PC 4232R
	Policy No.	,	Coverage (\$)	0.00
	Claim No.	CMTD1704281/NSW	Excess (\$)	0.00
	Assign From	SHERY WONG	Assign Date	06/12/2017
2.		Vehicle Part	iculars & Condition	
	Make & Model		c.c	0
	Engine No.	HIDDEN	Year of Reg.	• •
	Chassis No.		Colour	
	Odometer	-	Steering	
	Brakes		Modification	
	General			· · · · · ·
3.	5 15 M	Condi	ions of Tyres	<u> </u>
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4,		vet•Descript	ion of Damages	T. STAVET
5.6		Hinous Genera	al Information	
	Accident Date	06/12/2017	Inspection Date	15/12/2017
	Survey held at	SHENG LI LAI	· · · · · · · · · · · · · · · · · · ·	
2 KAKI BUKIT AVE 2 #01-36 KAKI BUKIT AUTOHUB SINGAPORE 417921				
5a.	a familia de la Colonia de la	a de R	lemarks'	· · · · · · · · · · · · · · · · · · ·
	A) THE INSPECTION OF THE REPAIR E	ON WAS CONDUCTED ON A "W STIMATE WAS NOT PRESENTE VAS TOLD TO PREPARE THE ES	ITHOUT PREJUDICE" BAS D AT THE TIME OF INSPE	

### Nivitha (LKK Auto)

From:

Wong, Shi Yi Shery <Shery.Wong@sompo.com.sg>

Sent:

Wednesday, 6 December, 2017 3:15 PM

To:

'Yvonne'; 'assignments'

Cc:

Henry, Irene James; Ngo, Sau Wei Shawn; 'Nivitha (LKK Auto)'

Subject:

RE: PRI : Sompo Insured FBF6977D [EAL.2017.5335.EA.MK.ya - PC4232R]

Our Reference: CMTD1704281/NSW

Your Reference: 2017.5335.EA.MK.ya – PC4232R

Date: 06TH December 2017

Without Prejudice

BY EMAIL ONLY

Attention:

M/S CATHERINE LIM LLC

Accident involving FBF6977D and PC4232R on 06/12/2017

Dear Sirs,

We refer to your email reply dated 06/12/2017.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to LKK AUO,

Kindly assign your motor surveyor to conduct motor survey of the mentioned (PC4232R).

Thank you.

Best Regards
Shery Wong
Claims Division

T: 6461 6555 | F: 6221 3147

1334 No red Can



# A Century of Trust

## Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Yvonne [mailto:yvonne@ealc.com.sg] Sent: Wednesday, December 06, 2017 11:33 AM

To: Wong, Shi Yi Shery

Cc: Henry, Irene James; Ngo, Sau Wei Shawn

Subject: PRI: Sompo Insured FBF6977D [EAL.2017.5335.EA.MK.ya - PC4232R]

Our ref

: 2017.5335.EA.MK.ya - PC4232R

Your ref

: FBF6997D

### PLEASE REPLY VIA EMAIL (yvonne@ealc.com.sg)

Sompo Insurance Pte. Ltd No. 50 Raffles Place #05-01/06 Singapore Land Tower

Singapore 048623

Attn: Motor Claims Department 2 DAYS' PRE-REPAIR NOTICE

Surveyor from M/s Sor Vehicle PC4232R inspe	mpo Insurance Pte. Ltd ected as follows by Name:	
Before repair	Parts removed	After repair
Signature Date/ Time:	Signature Date/ Time:	Signature Date/ Time:

Dear Sir/Madam,

# NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE

**CLAIMANT: SILVERAY PTE LTD** 

ACCIDENT INVOLVING PC4232R & FBF6997D ON 27 NOVEMBER 2017 ALONG TAMPINES AVENUE 9 TOWARDS TAMPINES AVE 12 AT ABOUT **0800 HOURS** 

We refer to the above matter wherein we are instructed to act for SILVERAY PTE LTD, the owner of vehicle no. PC4232R.

There is no agreement to the surveyors proposed by parties.

Our client's vehicle PC4232R is available as follows, please call prior appointment for the pre-repair inspection:

M/s Sheng Li Lai No. 2 Kaki Bukit Ave 2, #01-36 Autohub Kaki Bukit, Singapore 417921. Tel: 91119222 (Mr Low)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

Regards, Yvonne Ang

East Asia Law Corporation

No. 133 New Bridge Road, #10-02 Chinatown Point, Singapore 059413

Tel: 63232565 Fax: 63232373

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by

### Survey Department Check List (Case Hangler)

Reference No.: Policy Type: OD / TP / TP RES / TL / EVA Case Handler **Typist** Admin ( ): Case handler to make sure all information created by the assignment team are ACCURATE. (1) Office Assign Form Y-Date N-Date Y-Date N-Date C Reference No. C Customer Code Ν Assign From C Assign Date C Veh No (Inspected): C Veh No (Insured) C D.O.A C Policy No. C Claim No C Insurance Authorisation (CA / REV / REP) C Report Type C Weekend Charges N Survey held at/Repairer C Excess Surveyor ( ): Case handler to make sure the surveyor completed all required information. (1) Assignment Form C Vehicle No. C Regn Month/Year . Vehicle Type Ν Ν Make & Model C Engine Capacity. (C.C) Colour Odometer. (Sp.Reading) C C Chassis No Ν General Condition Ν Steering N Brake Ν Modification (Modi) C Tyre Size Ν Tyre Make C Tyre Balance C Date of Inspection Ν Survey held Des.of Damages (2) System - (Views/Merimen) Damaged Vehicle Photographs Uploaded (3) Workshop Estimate/Assignment Form Ν ALL Parts condition C Market Value for OD cases C Estimate Repair Cost for PRI (RSI, TMI, MSIG) C Days of repair C Finalised Amount C Re-inspection Cases to Finalize within 5 Days (4) System - (Views/Merimen)

\*C: Critical \*N: Non-Critical

Resurvey photo Uploaded

Case Handler

Date

Check By:

#### Catherine Chong (LKK Auto)

From:

Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Sent:

Saturday, 20 January, 2018 12:29 PM

To: Cc: 'Wong, Shi Yi Shery'; 'assignments'

Subject:

'Henry, Irene James'; 'Ngo, Sau Wei Shawn' RE: PRI : Sompo Insured FBF6977D [EAL.2017.5335.EA.MK.ya - PC4232R]

Dear Shery,

Refer to your assignment on 06.12.2017 at 3.15PM.

Please be informed that we have inspected the vehicle PC 4232R on 15.12.2017 at 12PM.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

We will submit our report accordingly.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 6 December, 2017 3:51 PM

To: 'Wong, Shi Yi Shery' <Shery.Wong@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Ngo, Sau Wei Shawn' <Shawn.Ngo@sompo.com.sg>;

sur@lkkauto.com

Subject: RE: PRI: Sompo Insured FBF6977D [EAL.2017.5335.EA.MK.ya - PC4232R]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Shi Yi Shery [mailto:Shery.Wong@sompo.com.sg]

Sent: Wednesday, 6 December, 2017 3:15 PM

To: 'Yvonne'; 'assignments'

Cc: Henry, Irene James; Ngo, Sau Wei Shawn; 'Nivitha (LKK Auto)'

Subject: RE: PRI: Sompo Insured FBF6977D [EAL.2017.5335.EA.MK.ya - PC4232R]

Our Reference: CMTD1704281/NSW

Your Reference: 2017.5335.EA.MK.ya - PC4232R



#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### PRE-REPAIR INSPECTION REPORT CS3/SMO17023176/Wbe2 Ref: SOMPO INSURANCE SINGAPORE PL 50 RAFFLES PLACE #05-01/06 SINGAPORE LAND Date: 05-04-2018 TOWERSINGAPORE 048623 Code: SMO Policy Particulars :- (THIRD PARTY CLAIM) 1. PC 4232R Insured Veh. FBF 6977D Veh. Inspected 0.00 Policy No. Coverage (\$) 0.00 CMTD1704281/NSW Claim No. Excess (\$) 06/12/2017 SHERY WONG **Assign From** Assign Date 19 (314) 70 5 A 11 💆 (10) Vehicle Particulars & Condition Make & Model **TOYOTA HIACE** 0 C.C HIDDEN Year of Reg. Engine No. JTFST22PX00022715 SILVER Chassis No. Colour Odometer 56473 KM IN ORDER Steering STANDARD ALLOY RIM **Brakes** IN ORDER Modification GOOD General Page Calegoria Conditions of Tyres 3. Size Make Balance JK TYRE 195 R15C 3 mm R/H Front Tyre ∠H Front Tyre 195 R15C JK TYRE 3 mm R/H Rear Tyre 195 R15C JK TYRE 4 mm JK TYRE L/H Rear Tyre 195 R15C 4 mm 4 Description of Damages THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. General Information 06/12/2017 Inspect Date / Time 15/12/2017 ( 12:00 PM ) **Accident Date** Survey held at SHENG LI LAI 2 KAKI BUKIT AVE 2 #01-36 KAKI BUKIT AUTOHUB SINGAPORE 417921 Remarks 5a. A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$4,600-\$5,600 5b. Estimate Days of Repair ESTIMATED NORMAL PERIOD FOR REPAIR: 4 Working Days

Report Ref No. CS3/SMO17023176/Wbe2

Inspected By

WILSON TEO CHENG MING

**Automotive Assessor** 

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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