

INS. CASE OWNER:

CC 4/EQ11702

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

HP:

D.O.A:

Nature of Accident:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

27/10/18

11/11

27/11/18 - Old changed lane

* Original LOR & docs had been sent to ECX directly.

22/1/18 - Pending ATN.

6/2/18 - Receipts to Shurpa to close

RECEIVED 6 FEB 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Ol:

After call ltr to Ol:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to Ol:

Authorisation To Act: (on)

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time: 27/1/18

Sent By: Dm

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days)

Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with: Suran

Email

Call

Final Liability:

S\$

(

days)

BOLA S/N No. : 15.

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

1000.00

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

320.00

(\$80

x

4

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

Total:

S\$

1322.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with: Suran

Email

Call

Payee 1:

S\$

1322.00

Name 1:

Liu's Brother Auto Engineering Workshop.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

$\leq \phi$

Abstract



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ117023163/Upb3

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 06-12-2017



Code : EQ1

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 7296Y	Veh. Inspected	GBC 1468M
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/12/2017

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	18/11/2017	Inspection Date	06/12/2017
Survey held at	LIU'S BROTHER AUTO WORK SHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTO BAY @ KAKI BUKIT SINGAPORE 417883		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EQI17023163/Upb3

Date: 07.12.2017

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBC1468M

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 06.12.2017 at the premises of M/s Liu's Brother Auto Engineering Workshop and have the following to report:-

Workshop Estimate Amount	: S\$	3,510.80
Revised Estimate Amount	: S\$	1,000.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
N/S Body



Comments/Present Status:
Damages Consistent
Estimated normal period for repairs: 3 days

Yours faithfully,

MARCUS CHUA
Licensed Appraiser

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 5 #01-01 Auto Bay @ Kaki Bukit Singapore 417903

800 No: 172917931, Tel: 6741-1336/1331, Fax: 6744-0746, Email: lsb@lbu.com.sg

Invoice/Ref No: GBC1468M171118

Estimate**Customer**

Name: EQ Insurance Company Limited

Address: Motor Claims Department

5 Maxwell Road #17-00

Tower Block MND Complex Singapore 069110

Date: 05-12-17

Vehicle No: GBC1468M

Model/Make: Nissan Urvan 3.0

3MT ABS AB 5DR LWB Panel

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Fender 30% Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc To putty & spray painting & including touch up paint on accident affected areas	\$ 2,110.80 \$ 800.00 \$ 600.00	600 400

Total Parts & Labour of estimate for damaged vehicle

\$ 3,510.80

Total amount in Part by Part / Lump Sum Basis for repaired vehicle

5

SDLS:



M/s Liu's Brother Auto Engrg Ws

not Authorized
HKK

P/P \$ 1000

3 dy.

take pre. After repair

LKK Auto Consultants hence notify the Repairer of the following:

- To inspect before after spray painting
- To replace damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification is allowed
- Supplementary detail(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type	Company
Owner ID	3585C

Vehicle Details

Vehicle No.	GBC1468M
Vehicle to be Exported	No
Intended De-registration Date	28 Nov 2017
Vehicle Make	NISSAN
Vehicle Model	URVAN 3.0 5MT ABS AB 5DR LWB PANEL
Primary Colour	White
Manufacturing Year	2010
Engine No.	ZD30274211K
Chassis No.	JN1MG4E25Z0794883
Maximum Power Output	-
Open Market Value	\$29,296.00
Original Registration Date	06 Jun 2011
First Registration Date	06 Jun 2011
Transfer Count	0
Actual ARF Paid	\$1,465.00

Intended PARF Rebate Details

PARF Eligibility	No
PARF Eligibility Expiry Date	-
PARF Rebate Amount	\$0.00

Intended COE Rebate Details

COE Expiry Date	05 Jun 2021
COE Category	C - Goods Vehicle & Bus
COE Period(Years)	10
QP Paid	\$28,189.00
COE Rebate Amount	\$9,928.00
Total Rebate Amount	\$9,928.00

The information contained herein is correct as at 28 Nov 2017



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-178092

Date of Request: 28/11/2017

Your Ref No:

Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date: 28/11/2017
Enquiry By: Susan Low
TP Vehicle No: GBD7296Y
Accident Date: 18/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD7296Y	EQ Insurance Company Ltd	31/03/2017-30/03/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>
Sent: Tuesday, 5 December, 2017 2:01 PM
To: assignments
Subject: FW: Request for 3rd party survey GBC1468M Claims against GBD7296Y
Attachments: GBC1468M Search.pdf; GBC1468M171118.pdf

4.00pm @ 5/12/17
vehicle in
person @ susan
arrange on 6/12/17

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Tuesday, 5 December, 2017 2:00 PM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Dear all,

Please arrange to attend to the PRS. Our insured has yet to report. We shall revert on liability at a later stage.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MED Complex Singapore 119117

did 65 6496 9012 | tel 65 6273 9433 ext 033 | fax 65 6273 4190

www.eqinsurance.com.sg



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From: Susan Low [mailto:liusbro@ymail.com]
Sent: Tuesday, December 5, 2017 11:39 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Re: Request for 3rd party survey GBC1468M Claims against GBD7296Y

We did like to chose as follow:

6) LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

From: Janet Tan <janet.tan@eqinsurance.com.sg>
To: "liusbro@ymail.com" <liusbro@ymail.com>
Sent: Tuesday, 5 December 2017, 8:57
Subject: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Without Prejudice
Save As To Costs

Dear Susan

Our insured has yet to report the accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108

7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

7 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069111
did 63 6396 0123 tel 63 6221 9443 ext 011 fax 63 6396 1196
www.eqinsurance.com.sg

A Member of Citystate



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From: Rose Koh

Sent: Tuesday, December 5, 2017 8:45 AM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: Evon Thoo <evon.thoo@eqinsurance.com.sg>

Subject: FW: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Hi Janet

Fyna.

Regards,

Rose Koh

Customer Service



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block, MND Complex, Singapore 069110
tel 65 62239433 fax 65 62243903
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Susan Low [mailto:liusbro@gmail.com]
Sent: Tuesday, December 05, 2017 8:17 AM
To: Elaine Cheong; Marketing
Subject: Re: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Accident on 18/11/2017 Along Sembawang Road Towards Upper Thomson Road
Involving GBC1468M and GBD7296Y

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :-

Shu Pei (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Tuesday, 26 December, 2017 3:41 PM
To: Shu Pei (LKKAuto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: Our ref: DM17HO02771/JT Request for 3rd party survey GBC1468M Claims against GBD7296Y ***LKK REF:CC4/EQI17023163/Upb3
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf; OI.PDF; 26122017153454-0001.pdf

Dear Shu Pei

Attach OI report and the LOD for your necessary action.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6486 9032 | tel 65 6223 9433 ex1 032 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Thursday, December 7, 2017 5:40 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: Request for 3rd party survey GBC1468M Claims against GBD7296Y ***LKK REF:CC4/EQI17023163/Upb3

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GBC 1468M at M/s Liu's Brother Auto Engineering Workshop.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 5 December, 2017 4:03 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Tuesday, 5 December, 2017 2:00 PM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Dear all,

Please arrange to attend to the PRS. Our insured has yet to report. We shall revert on liability at a later stage.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims

The logo for EQ Insurance Company Limited, featuring the word "eq" in a stylized, lowercase font followed by "insurance" in a standard, lowercase font.

EQ Insurance Company Limited



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Susan Low [mailto:liusbro@ymail.com]
Sent: Tuesday, December 5, 2017 11:39 AM
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Subject: Re: Request for 3rd party survey GBC1468M Claims against GBD7296Y

We did like to chose as follow:

6) LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

From: Janet Tan <janet.tan@eqinsurance.com.sg>
To: "liusbro@ymail.com" <liusbro@ymail.com>
Sent: Tuesday, 5 December 2017, 8:57
Subject: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Without Prejudice
Save As To Costs

Dear Susan

Our insured has yet to report the accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

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3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480351 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
Senior Executive / Claims



EQ Insurance Company Limited
5 Maxwell Road #17-08 Tower Block MND Complex, Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 | ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Rose Koh
Sent: Tuesday, December 5, 2017 8:45 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Evon Thoo <evon.thoo@eqinsurance.com.sg>
Subject: FW: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Hi Janet

Fyna.

Regards,

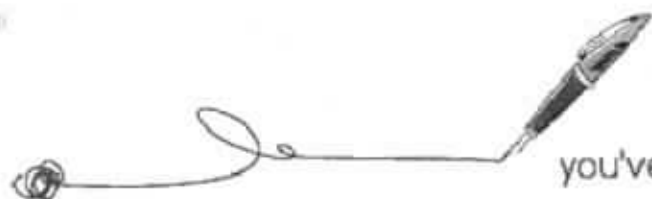
Rose Koh
Customer Service



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MSD Complex Singapore 069110
tel 65 622 99433 | fax 65 622 63903
www.eqinsurance.com.sg



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you've got a fr

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Susan Low [<mailto:liusbro@gmail.com>]
Sent: Tuesday, December 05, 2017 8:17 AM
To: Elaine Cheong; Marketing
Subject: Re: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Accident on 18/11/2017 Along Sembawang Road Towards Upper Thomson Road
Involving GBC1468M and GBD7296Y

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 17 January 2018 5:12 PM
To: 'Susan Low'
Subject: Your Ref: GBC1468M171118 *Our Ref: CC4/EQI17023163/Upb3 [ACCIDENT INVOLVING GBD 7296Y(EQ) & GBC 1468M ON 18/11/2017]

Your Ref: **GBC1468M171118** Without Prejudice
Our Ref: CC4/EQI17023163/Upb3

Dear Sirs,

ACCIDENT INVOLVING GBD 7296Y(EQ) & GBC 1468M ON 18/11/2017

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 1,000.00
2. Loss of Use (4days x \$80.00)	\$ 320.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 1,322.00</u>

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Susan Low <liusbro@gmail.com>
Sent: Saturday, 20 January 2018 2:58 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: GBC1468M171118 *Our Ref: CC4/EQI17023163/Upb3 [ACCIDENT INVOLVING GBD 7296Y(EQ) & GBC 1468M ON 18/11/2017]

We hereby confirm acceptance of your offer.

Kindly let us have your discharge for our client's execution and your cheque made in our favour as soon as possible.

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
To: Susan Low <liusbro@gmail.com>
Sent: Wednesday, 17 January 2018, 17:12
Subject: Your Ref: GBC1468M171118 *Our Ref: CC4/EQI17023163/Upb3 [ACCIDENT INVOLVING GBD 7296Y(EQ) & GBC 1468M ON 18/11/2017]

Your Ref: **GBC1468M171118** Without Prejudice
Our Ref: CC4/EQI17023163/Upb3

Dear Sirs,

ACCIDENT INVOLVING GBD 7296Y(EQ) & GBC 1468M ON 18/11/2017

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair	\$ 1,000.00
2. Loss of Use (4days x \$80.00)	\$ 320.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 1,322.00</u>

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

LETTER OF DISCHARGE

We, M/s Liu's Brother Auto Workshop (workshop), hereby agreed and confirmed that we are authorized by the owner of motor vehicle GBC1468M to accept the sum of One Thousand Three Hundred Twenty-Two Only (S\$1,322-00) (inclusive of inter alia, damages , interests , loss of use , cost and disbursements) from M/s EQ Insurance Company Limited , the Third Party's insurers , on this matter.

This acceptance is in full and final settlement of any claim made against GD7296Y pursuant to the road accident which occurred along Sembawang Road Towards Upper Thomson Road on 18-11-2011.

We , M/s Liu's Brother Auto Engineering Workshop (workshop) are further authorized by the said owner that this settlement is reached on strictly "Without Prejudice" basis on the part of M/s EQ Insurance Company Limited and or their insured or other person or people arising out of this said accident.

In consideration of the said payment by the said M/s EQ Insurance Company Limited, we , the said authorized workshop , shall fully discharge them from any further claim whatsoever in respect of the said accident.

We also declare that we are authorized by the said owner to receive the said settlement sum and hereby undertake to indemnify M/s EQ Insurance Company Limited, against any claim made or which may be made in respect of this matter.



- 1 FEB 2018

For and on behalf of the owner of
GBC1468M

(Liu's Brother Auto Engineering Workshop
authorized signature)

Our Ref: GBC1468M171118

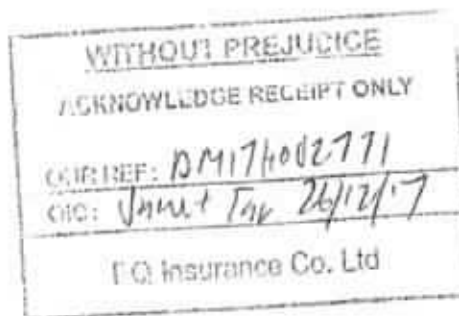
Date: 11/12/2017

Your Ref:

EQ Insurance Company Limited
5 Maxwell Road #17-00
Tower Block MND Complex
Singapore 069110

Attn: Motor Claims Department

Dear Sir / Madam



**TRAFFIC ACCIDENT ALONG SEMBAWANG ROAD TOWARDS UPPER THOMSON ROAD
INVOLVING GBC1468M AND GBD7296Y ON 18/11/2017**

We/I, Messers Stve Pte Ltd (Nric / ROC No: **198703585C**), the registered owners of m/vehicle – **GBC1468M** at all material times of the above accident. Our/my vehicle was surveyed by "EQ" authorized appraiser and we/I based our/my claims on his recommendation for **S\$1,000-00** being the repair for **03** days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle **GBD7296Y** when the same was involved in the aforesaid accident with our/my m/vehicle – **GBC1468M**.

We/I whereby you are the insurers of m/vehicle **GBD7296Y** and the driver / owner was caused solely by the negligence of your insured and as a result there of our / my m/vehicle – **GBC1468M** has suffered loss and damage as follows:

(a) Cost of repairs	S\$	1,000-00
(b) LOU for pre-repair notice 02 days @\$80-00		160-00
(c) LOU Fee for 03 days @\$80-00		240-00
(d) GIA / LTA search fee		2-00
Total Amount	S\$	1,402-00

We/I enclose herewith copies of the supporting documents for vehicle no. **GBC1468M** as follows:-

- (i) Motor Accident Report;
- (ii) Repair Invoices;

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,

The owner of m/vehicle **GBC1468M**
Messers **STVE Pte Ltd**
cc. Liu's Bro Auto Ws



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EQ117023163/Upb3

28 DECEMBER 2017

TONG LOONG ENGINEERING PTE LTD
6 SENOKO CRESCENT
SINGAPORE 758262
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 7296Y AND GBC 1468M ON 18/11/2017

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *EQ INSURANCE COMPANY LIMITED*
(Motor Claims Dept)

Authorization To Act

Attn: Motor Claims Department

EQ Insurance Company Limited
5 Maxwell Road #17-00
Tower Block MND Complex
Singapore 069110


I / We, Messers STVE Pte Ltd ("the third party claimant") of No. 18 Tuas Avenue 10 Singapore 639142 (address), owner of GBC1468M (vehicle no.) hereby authorize Liu's Brother Auto Engineering Workshop ("the workshop") to act for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use ("claim") for my / our vehicle no. GBC1468M that was damaged pursuant to the accident which occurred on 18/11/2017 (date) along Sembawang Road Towards Upper Thomson Road (location) involving GBD7296Y ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 1st day of February (month) 20 18 (year)

3rd Party Claimant:

Signature: 
Name: Stve Pte Ltd
Address: No. 18 Tuas Avenue 10
Singapore 639142
Nric/ROC No: 198703585C

Workshop:

Signature: 
Name: Liu's Brother Auto Engrg Workshop
Address: 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
ROB No: 53291793J

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 K&S Bukit Avenue 880891 Auto Bldg 40 K&S Bukit Singapore 411882

8000 Mo 32291702 Tel 6744-1739 / 733 Fax 6744-9346 Email: lsb@lbtymail.com

Invoice/Ref No: GBC1468M171118

Estimate

Customer		
Name:	EQ Insurance Company Limited	Date: 11-12-17
Address:	Motor Claims Department	Vehicle No: GBC1468M
	5 Maxwell Road #17-00	Model/Make: Nissan Urvan 3.0
	Tower Block MND Complex Singapore 069110	SMT ABS AB SDR LWB Panel

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Fender	\$ 2,110.80	\$ -
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc	\$ 800.00	\$ -
	To putty & spray painting & including touch up paint on accident affected areas	\$ 600.00	\$ -

Total Parts & Labour of estimate for damaged vehicle

\$ 3,510.80

Total amount in Lump Sum Basis for repaired vehicle

\$ 1,000.00

SDLS: One Thousand Only



M/s Liu's Brother Auto Engrg Ws

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-17-178092
Date of Request: 28/11/2017

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 28/11/2017
Enquiry By Susan Low
TP Vehicle No. GBD7296Y
Accident Date 18/11/2017

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBD7296Y	EQ Insurance Company Ltd	31/03/2017-30/03/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-17-178092
Date of Request: 28/11/2017

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP
1 Kaki Bukit Ave 6 #01-01
Auto Bay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 28/11/2017
Enquiry By Susan Low
TP Vehicle No. GBD7296Y
Accident Date 18/11/2017

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 12/02/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBD 7296Y (Insd Veh)	Your Ref. No. : DM17HO02771/JT
	GBC 1468M (TP Veh)	Our Ref. No. : CC4/EQI17023163/Upb3q2
Date of Accident	18/11/2017	

Liability	100%	
Final Repair Cost	: \$ 1,000.00	
Loss of Use	: \$ 320.00	4 days
Rental (If any)	: \$	days
Others:	: \$ 2.00	
	: \$	
	1,322.00	
Final Settlement Sum	: \$ 1,322.00	
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	LIU'S BROTHER AUTO ENGINEERING WORKSHOP	: \$ 1,322.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC4/EQ17023163/Upb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 12-02-2018 Code : EQ1	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	GBD 7296Y	Veh. Inspected	GBC 1468M
	Policy No.	DMCPHQ17-001780	Coverage (\$)	0.00
	Claim No.	DM17HO02771/JT	Excess (\$)	0.00
	Assign From	JANET	Assign Date	06/12/2017
2. Vehicle Particulars & Condition				
	Make & Model	NISSAN URVAN (M)	c.c	2953
	Engine No.	HIDDEN	Year of Reg.	2011
	Chassis No.	JN1MG4E25Z0794883	Colour	WHITE
	Odometer	214985	Steering	IN ORDER
	Brakes	IN ORDER	Modification	NIL
	General	GOOD		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	195 R15	LING LONG	6 mm
	L/H Front Tyre	195 R15	LING LONG	6 mm
	R/H Rear Tyre	195 R15	LING LONG	6 mm
	L/H Rear Tyre	195 R15	LING LONG	6 mm
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.				
5. General Information				
	Accident Date	18/11/2017	Inspection Date	06/12/2017
	Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883		
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBC 1468M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REPLACEMENT OF PARTS	TO REPAIR SEE LABOUR		
	REAR FENDER		2,110.80	-
			2,110.80	-
	LABOUR			
	LABOR FOR PANEL BEATING ,CUT,WELD ,STRAIGHTEN & REPLACING PARTS ETCS .INCLUSIVE OF THE REPAIR OF REAR FENDER .		800.00	600.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED AREAS.		600.00	400.00
			1,400.00	1,000.00
GRAND TOTAL			3,510.80	1,000.00
RECOMMENDED COST OF REPAIRS				1,000.00

Report Ref No. CC4/EQ17023163/Upb3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

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