

Shu Pei (LKKAuto)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Tuesday, 26 December, 2017 3:41 PM
To: Shu Pei (LKKAuto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: Our ref: DM17HO02771/JT Request for 3rd party survey GBC1468M Claims against GBD7296Y ***LKK REF:CC4/EQI17023163/Upb3
Attachments: TP ESTIMATE- MARKED.pdf; Preliminary Advice.pdf; OI.PDF; 26122017153454-0001.pdf

Dear Shu Pei

Attach OI report and the LOD for your necessary action.

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Thursday, December 7, 2017 5:40 PM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>
Subject: RE: Request for 3rd party survey GBC1468M Claims against GBD7296Y ***LKK REF:CC4/EQI17023163/Upb3

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GBC 1468M at M/s Liu's Brother Auto Engineering Workshop.

Enclosed for your perusal is:

- Preliminary advice
- TP estimated cost of repair

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 5 December, 2017 4:03 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Tuesday, 5 December, 2017 2:00 PM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Dear all,

Please arrange to attend to the PRS. Our insured has yet to report. We shall revert on liability at a later stage.

Thank you.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited



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From: Susan Low [<mailto:liusbro@gmail.com>]
Sent: Tuesday, December 5, 2017 11:39 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Subject: Re: Request for 3rd party survey GBC1468M Claims against GBD7296Y

We did like to chose as follow:

6) LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

From: Janet Tan <janet.tan@eqinsurance.com.sg>
To: "liusbro@gmail.com" <liusbro@gmail.com>
Sent: Tuesday, 5 December 2017, 8:57
Subject: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Without Prejudice
Save As To Costs

Dear Susan

Our insured has yet to report the accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Hui Lian
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Ricky Teng	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan
Senior Executive | Claims



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5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Rose Koh
Sent: Tuesday, December 5, 2017 8:45 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Evon Thoo <evon.thoo@eqinsurance.com.sg>
Subject: FW: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Hi Janet

Fyna.

Regards,

Rose Koh
Customer Service



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
tel 65 62239433 | fax 65 62243903
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Susan Low [<mailto:liusbro@ymail.com>]
Sent: Tuesday, December 05, 2017 8:17 AM
To: Elaine Cheong; Marketing
Subject: Re: Request for 3rd party survey GBC1468M Claims against GBD7296Y

Accident on 18/11/2017 Along Sembawang Road Towards Upper Thomson Road
Involving GBC1468M and GBD7296Y

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____