

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 5 December, 2017 5:36 PM  
**To:** 'Motor Claim - III'; assignments  
**Cc:** 'Natalie Lee'; Admin A  
**Subject:** RE: Third party survey SLN9128R Your insured SHD6524A on 02.12.2017

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Tuesday, 5 December, 2017 4:58 PM  
**To:** Pegasus Engineering; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)  
**Cc:** Natalie Lee  
**Subject:** RE: Third party survey SLN9128R Your insured SHD6524A on 02.12.2017

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLN9128R](#) and let us have your report urgently.

This claim will be handled by [Ms Natalie](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

**From:** Pegasus Engineering [mailto:claims@pegasusengrg.com.sg]  
**Sent:** 05 December, 2017 3:56 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Re: Third party survey SLN9128R Your insured SHD6524A on 02.12.2017

Without prejudice

Dear Sir,

Please arrange LKK to survey the vehicle as soon as possible, vehicle grounded since 02.12.2017.

Thanks & Regards,

Alvin Low  
Pegasus Engineering & Trading Pte Ltd  
51 Defu Lane 10  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

On Tue, Dec 5, 2017 at 3:46 PM, Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**  
[64 Cecil Street | #05](#) IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

**From:** Pegasus Engineering [mailto:[claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)]  
**Sent:** 02 December, 2017 5:25 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>; Lalitha Krishnan - III <[lalitha@iii.com.sg](mailto:lalitha@iii.com.sg)>  
**Subject:** Third party survey SLN9128R Your insured SHD6524A on 02.12.2017

Your Ref: SHD6524A

Our Ref: SLN9128R

Without Prejudice

Dear Sir/Madam

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report and damaged photos;
- b. Copy of the estimated cost of repair.

Please arrange for a Pre-Repair Inspection under the NIMA Protocol and confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

**Please arrange for survey as soon as possible. Vehicle is inside our premises.**

Thanks & Regards,

Alvin Low  
Pegasus Engineering & Trading Pte Ltd  
[51 Defu Lane 10](#)  
Singapore 539216

Tel : 6858 1846  
Fax : 6487 6070  
Email : [claims@pegasusengrg.com.sg](mailto:claims@pegasusengrg.com.sg)

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or

dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Registration No. 198703792-K

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