

Surveyor: **huk** DOI: **5/12/17** Date / Time: **5/12/17**
Registered in Merimen: **6/12/17**

Pre-assign / CCU / FTE



Insured Vehicle No.: **SGG 8577E**
Name of Insured: **PRABHAT KANT Gupta**
Insured Tel No.: **9669 2230** HP:
Excess Sec II : \$5 D.O.A.: **4/12/17**
Is driver the owner? (YES / NO) Nature of Accident:

Claim No.: **277849200G**
Policy No.: **2100393323-02000**
Make / Model: **13 TAXI Quimb 2 p/w panel**
Place of Accident:

If NO, Driver Name / Age: **STC 8026M** OI GIA REPORT: ☒ YES / NO ; TP GIA REPORT: ☒ YES / NO
Driver Tel No.: (V/L: ☒ YES / NO) Insured Liability: % Final ? Yes / No



INSRS: **CPHO laying**
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time	STAGE	DATE / PIC
11/12	Non-Reporting ltr (1st):	
11/12	Non-Reporting ltr (2nd):	
11/12	Non-Reporting ltr (Final):	
11/12	Notification ltr (if non-pickup):	
11/12	Call OI: 4/1/18 to Sam Hwang	
11/12	After call ltr to OI: 25/12/17	
12/12	Documentation Check List: Handler Typist	
26/12	Notification ltr (if non-pickup)	
26/12	After call ltr to OI:	
26/12	Authorisation To Act:	
26/12	Release Voucher:	
26/12	Final Repair Bill:	
26/12	Car Rental Invoice:	
26/12	Towing Invoice:	
26/12	LTA / GIA:	
26/12	Medical Bill:	
26/12	PIR:	
26/12	Mandate/Reject Instruction:	
26/12	LOD:	
26/12	Payment Breakdown Form:	
26/12	Post-Repair Photos:	
26/12	Others:	

PRELIMINARY ADVICE	Date/Time:	Sent By:
25/01/18	25/01/18	GENIO 36T OFFER TO TP. P. K. K. K.
FINALIZATION	Date/Time:	Confirm with:
Repair Cost: P/P	SS 800.00	(2 days) Reduction: 53 %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability: %	100	(Agreed / Assessed) BOLA S/N No.: NIL
Repair Cost: (w/gro)	SS 250.00	
Loss of Rental (LOR):	SS 530.71	(3 days) X @ 179.57
Loss of Use (LOU):	SS 150.00	(5 50 x 3 days)
Loss of Income (LOI):	SS -	(5 x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>		[Tick only one]
GIA/LTA Search	SS 5.35	
Medical:	SS -	
Disbursement:	SS -	(e.g. Tow/Independent)
Legal Cost	SS -	
Total:	SS 1,530.06	Global Sum SS: 1,530.00
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	SS 1,500.00	Name 1: COMPTONELGRO ENGINEERING PTE LTD
Payee 2: (Strike if N.A.)	SS -	Name 2: -
Payee 3: (Strike if N.A.)	SS -	Name 3: -

Signature

Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s: _____

of _____

Insured _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GLA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res: Yes or NoLum Sum: - % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 80261 Vt Regn: 6 May 2015

Type: M.Car / M.Cycle / Bus / Van / Lorry / Tso / Prime Mover /

Truck / Trailer or

Make: Mercedes Benz E220 ccColour: White A/C: Ins 6 d / Std / NI / NASp Reading: 414585 T.Radio: Ins 0 d / Std / NI / NA

Eng No: _____

C/No: WDD 212001LB159044Gen. Cond: Good / P / Poor / BurntSteering: Ins / Jammed / Leaked / Burnt orBrake: Ins / Jammed / Leaked / Burnt orMod: NI / S/Rim / 6 / STD / Film orTyre Size: F: 225 / 55 R16

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wartite

Front

Rear

R/Bal: 7 mm R/Bal: 7 mmL/Bal: 7 mm L/Bal: 7 mmD.O.A: 4/12/14 D.O.I: 5/12/14Survey held at: COAE (107 days)

Des. of Damages: Fnt / Rear O/S / N/S / U/C / Rooftop or

o/s Body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Plp Carbour: \$800.00

(Ref: \$920.00 / 55%)

AZH
11P

Date/Time File Pass to?

☐

Prel. Report

11

☐

Final Report

Date/Time File Return to?

21

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee

Transportation

____ \$ = \$____

Phone

Other

Add Fee:

☐

Site Insp: \$

☐

Interview: \$

☐

Tech Insp: \$

☐

Wear and

Report Format: _____

Lump Sum / I.B.I.: \$

TOTAL:

Team: ARC Repair TP(CLSO)1		JOB CARD		Sales Order:		JC NO 305094408	
CUSTOMER NAME: COMFORT TRANSPORTATION PTE LTD CUSTOMER NO: 7010045 ADDRESS: 383 SIN MING DRIVE Singapore SINGAPORE 575717 Tel: (R) 65508755 (C) (P) COUNT CARD NO.				REGN NO: SHC8026M		MILEAGE	
				MAKE: MERCEDES BENZ		FUEL E 1/2 F	
				MODEL: E220CDi (E6)		DATE/TIME IN: 04.12.2017 09:50	
				YR OF MANU: 06.05.2015		TARGET DATE	
				CHASSIS CODE: WDD2120012B159044		COMPLETION DATE/TIME	

Accident Date: 04.12.2017
NATURE: 3P 04.12.2017

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
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CHECKED & PASSED OUT BY: _____

_____ SERVICE ADVISOR	_____ CUSTOMER'S SIGNATURE
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Acknowledgement Slip		Exit Pass	
If returned to Service Reception upon collection		To be kept by Security Guard	
Vehicle No.: SHC8026M		Vehicle No.: SHC8026M	
Signature/Date: CHIANG @		Name of Service Advisor: _____ Date: _____	

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 8026M

DATE 4/12/2017 16:37

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			S 500.00
	Panel Beating			S 1,000.00
	Spray Painting Charge			400.00 400.00
	TOTAL LABOUR			S 1,500.00
	ESTIMATE TOTAL			S 1,720.00
<p>Rear Bumper x Repair</p> <p>Rear Fender (RH) x Repair</p> <p>Front Mirror (RH) x Repair</p> <p>Kaka 16/11/17</p> <p>✓ 5/12/17 0945hrs</p> <p>2 Days</p> <p>P/P</p> <p>Athir Repair photo</p> <div data-bbox="793 1655 1307 2047"> <p>LKK Auto Consultants hereby notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p> </div> <p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

Our Job Ref No : 305094408
Date : 07/12/17

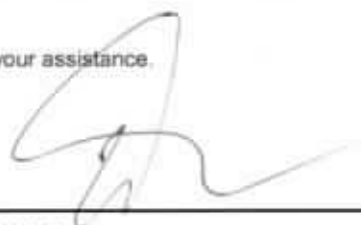

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax :
Attn : KALVIN
Vehicle Reg No. : SHC8026M 04/12/17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG SGG8577E
 2. The finalized amount shall be:
 - (a) Spare Parts after List discount
 - (b) Labour Charges \$800.00
 - Total for Part-By-Part Repair Cost** \$800.00
 - (c) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20%
Final Lumpsum Repair cost
 3. Estimated normal period for repairs: 2 working days.
 4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
 5. Thank you for your assistance. We confirm the estimates and finalized amount.
- Signature :  Signature : 
Name : CHIANG Name : KALVIN
Tel : 62148314 Date : 12/12/17
Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE

L&L All

Date: 07.12.2017
Time: 17:40:42
Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305094408
REGN NO : SHC8026M
MILEAGE : 0000000000
MAKE : MERCEDES BENZ
MODEL : E220CDI(E6)
DATE OF REGN : 06.05.2015
DATE/TIME IN : 04.12.2017 09:50
ACCIDENT DATE : 04.12.2017

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PORT REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L	PANEL BEATING	400.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	400.00

SUB-TOTAL : 800.00

TOTAL : 800.00

NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

75

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8026M

DATE 4/12/2017 16:37

MAKE :

MODEL : MERCEDES BENZ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Labour Charge			
	Panel Beating			\$ 500.00 ⁵⁰⁰
	Spray Painting Charge			\$ 1,000.00 ^{1,000}
	TOTAL LABOUR			\$ 1,500.00
	ESTIMATE TOTAL			\$ 1,720.00

Rear Bumper x Repair
 Rear Fender (RH) x Repair
~~Front Fender (RH) x Repair~~

Kals 16/11/17
 ✓ 5/12/17 0945hrs
 2 Days
 P/P
 After Repair photo

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Vic (LKKAUTO)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Sent: Wednesday, 25 April, 2018 2:57 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 29 SHC 8026M SGG 8577E CC3/AIG17023111/K1ha3 4/12/2017 Vic
Attachments: img-425150121.pdf

Without Prejudice

Dear Sir/Madam

Strictly without admission of any liability and solely for quick amicable settlement, we confirm settlement at **\$1,500** for property damage. Please note that the contents of this document apply to vehicle damages only. It is condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

The duly completed discharge voucher is enclosed for your attention. Please arrange to let us have your payment made in favor of ComfortDelGro Engineering Pte Ltd within the next seven (7) days.

Thank you.

Best Regards
Cecilia Lee
Claims Department | ComfortDelGro Engineering Pte Ltd
Off: 6214 8354 | Fax:
6214 1843

From: "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>
Cc: Admin A <admin-a@lkkauto.com>, "Vic (LKKAUTO)" <vicalpeh@lkkauto.com>
Date: 25/04/2018 01:10 PM
Subject: RE: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 29 SHC 8026M SGG 8577E CC3/AIG17023111/K1ha3 4/12/2017 Vic

Your Ref: T1117/SHA2416X/CL(st)

Without Prejudice

Dear Cecilia,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability, we offer of global sum **\$1,500.00** (all in).

If agreeable, kindly chop and sign the attached DV and forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this

offer in any other related matters.

Best Regards,
Vic Alpeh | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Cecilia Lee Peng Geok [<mailto:cecilialee@sparkcarcare.com>]

Sent: Wednesday, 28 February, 2018 11:42 AM

To: Shirley Hiew (LKK Auto)

Cc: Admin A; Asher Sng (LKKAuto); Hsiao Tong (LKKAuto); Jas Khine (LKKAuto); jasminecai@cdge.com.sg; KKLau; Thin Thin (LKKAuto); Vic (LKKAuto); Vivian Lau (LKKAuto); Zaini (LKK Auto); Zayyer (LKKAuto)

Subject: Reminder: Acknowledgement of LOD's - TP claiming against AIG - 29 SHC 8026M SGG 8577E CC3/AIG17023111/K1ha3 4/12/2017 Vic

29	SHC 8026M	SGG 8577E	CC3/AIG17023111/K1ha3	4/12/2017	Vic
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Without Prejudice

Dear Sir/Madam

Please revert with your offer soon.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843

From: "Shirley Hiew (LKK Auto)" <ShirleyHiew@lkkauto.com>
To: "jasminecai@cdge.com.sg" <jasminecai@cdge.com.sg>, "cecilialee@sparkcarcare.com" <cecilialee@sparkcarcare.com>
Cc: KKLau <kklau@lkkauto.com>, Admin A <admin-a@lkkauto.com>, "Zayyer (LKKAuto)" <zayyer@lkkauto.com>, "Hsiao Tong (LKKAuto)" <chewht@lkkauto.com>, "Thin Thin (LKKAuto)" <thinthin@lkkauto.com>, "Vic (LKKAuto)" <vicalpeh@lkkauto.com>, "Jas Khine (LKKAuto)" <jaskhine@lkkauto.com>, "Asher Sng (LKKAuto)" <AsherSng@lkkauto.com>, "Zaini (LKK Auto)" <Zaini@lkkauto.com>, "Vivian Lau (LKKAuto)" <vivianlau@lkkauto.com>
Date: 26/12/2017 03:42 PM
Subject: Acknowledgement of LOD's - TP claiming against AIG

WITHOUT PREJUDICE

Dear Cecilia / Jasmine,

We acknowledge receipt of your LOD's for the following cases.

NO	TAXI NO.	OI's NO.	Our reference	DOA	Case Handler / Investigator
1	SH 7267J	SFZ 363U	CC3/AIG17020805/K1ub3	27/10/2017	Thin Thin

2	SHC 1690R	SLT 3093P	CC3/AIG17021022/K1ha3	1/11/2017	Vic
3	SHD 3474E	SLQ 3064P	CC3/LCR17021248/K1wa3	4/11/2017	Vivian
4	SHA 3222G	SKU 3617K	CC3/AIG17021542/K1ka3	9/11/2017	Zaini
5	SHC 1819M	SKW 6806B	CC3/AIG17021761/M1zb3	12/11/2017	Zayyer
6	SHA 4129L	SKS 1764S	CC3/AIG17021961/K1kb3	14/11/2017	Zaini
7	SHA 3565S	EY 1119U	CC3/AIG17021920/M1ea3	14/11/2017	Asher
8	SHA 3456Z	SKP 3672B	CC3/AIG17021964/K1ha3	15/11/2017	Vic
9	SH 7978R	SLF 3238M	CC3/LCR17021960/K1zb3	15/11/2017	Zayyer
10	SHD 3335Z	SJQ 403M	CC3/AIG17022071/K1ea3	16/11/2017	Asher
11	SHA 7449T	SJX 877S	CC3/AIG17022552/K1yb3	24/11/2017	Jas
12	SHB 4226J	SLB 3805Y	CC3/AIG17022424/K1ha3	22/11/2017	Vic
13	SHC 2772G	SJN 1479D	CC3/AIG17022659/K1ka3	24/11/2017	Zaini
14	SHD 4564Y	SLG 9549X	CC3/LCR17022693/K1pa3	26/11/2017	Hsiao Tong
15	SHA 6783J	SFX 7718U	CC3/AIG17022661/K1ka3	26/11/2017	Zaini
16	SHD 4305S	SLA 1719G	CC3/AIG17022696/K1ea3	27/11/2017	Asher
17	SHD 3644G	SLF 5724M	CC3/AIG17022828/K1ya3	29/11/2017	Jas
18	SHB 3545U	SLM 766M	CC3/LCR17022220/K1za3	17/11/2017	Zayyer
19	SHB 2213J	SKX 5168K	CC3/AIG17022710/K1pa3	28/11/2017	Hsiao Tong
20	SHC 1062D	GW 1466D	CC3/AIG17022144/K1ka3	18/11/2017	Zaini
21	SHD 7091A	SGC 8399Z	CC3/AIG17022652/K1za3	25/11/2017	Zayyer
22	SHD 3346S	SKE 8288C	CC3/AIG17022829/K1ha3	29/11/2017	Vic
23	SH 9111L	SCM 6E	CC3/AIG17023060/K1zb3	2/12/2017	Zayyer
24	SHD 4496K	SLF 4072S	CC3/LCR17023029/K1wa3	1/12/2017	Vivian
25	SHA 4361G	SLQ 5439D	CC3/LCR17023447/K1pa3	8/12/2017	Hsiao Tong
26	SHA 9109L	SKW 3756G	CC3/AIG17023273/K1zb3	5/12/2017	Zayyer
27	SHC 8133L	SKV 2503G	CC3/LCR17023066/K1wb3	1/12/2017	Vivian
28	SHC 2800J	SDJ 2133L	CC3/AIG17023108/K1wa3	4/12/2017	Vivian
29	SHC 8026M	SGG 8577E	CC3/AIG17023111/K1ha3	4/12/2017	Vic
30	SHA 6278B	SLM 1964B	CC3/AIG17023331/K1wb3	7/12/2017	Vivian
31	SHC 8567T	SJU 3168B	CC3/AIG17023566/K1ub3	10/12/2017	Thin Thin
32	SHC 7439L	SFS 7188A	CC3/AIG17023051/K1pb3	30/11/2017	Hsiao Tong
33	SHA 9037K	SJJ 76K	CC3/AIG17023265/K1ub3	3/12/2017	Thin Thin
34	SHA 7466T	SKJ 9292G	CC3/AIG17023664/K1ha3	5/12/2017	Vic
35	SHC 2715Y	SKP 871M	CC3/AIG17023561/K1ea3	8/12/2017	Asher
36	SHA 2846M	SLM 2378L	CC3/AIG17023551/K1ha3	9/12/2017	Vic
37	SHC 3901U	SLN 4989E	CC3/AIG17023694/K1za3	10/12/2017	Zayyer
38	SHB 6349A	SLL 1479R	CC3/AIG17023996/K1yb3	16/12/2017	Jas

39	SHA 56P	SLD 7487U	CC3/AIG17023283/K1ha3	5/12/2017	Vic
40	SHC 138B	SLP 4951C	CC3/LCR17023838/K1wb3	13/12/2017	Vivian
41	SHC 185P	SGM 1048E	CC3/AIG17024051/K1ea3	16/12/2017	Asher

Our respective case handler / investigator will look into the matter and revert to you in due course.

To check availability of the case handler , you may contact the undersigned.

"Wishes you a Merry Christmas & Happy New Year 2018"

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

[attachment "DV.pdf" deleted by Cecilia Lee Peng Geok/sparkcarcare/cdge/delgronotes]

Our Ref : T 1217 / SHC8026M /CL(st)
Your Ref :
Date : 19-Dec-17

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8026M YOUR INSURED SGG8577E
AND OTHER ON 04.12.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC8026M** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SGG8577E** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 856.00
2	3 days Loss of Rental @ \$ 179.57 per day	\$ 538.71
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 1,400.06

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,640.06

We enclosed herewith the following documents to support the claims :-

- a) Original repair bill and photocopies of photographs : 5 pcs.
b) LTA search slip/s of : SGG8577E
c) GIA / Police report/s of : SHC8026M
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 1988020009

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
330 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/AIG17023111/K1ha3

25 APRIL 2018

PRABHAT KANT GUPTA
1 EASTWOOD DRIVE
SINGAPORE 486528

Dear Sir/Madam,

ACCIDENT INVOLVING SGG 8577E AND SHC 8026M ON 04.12.2017

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the Property Damage claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Chong Poh Kin
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **MERCEDES E220 SHC8026M , SGG8577E** **ON 04-Dec-17 06:45**
ALONG **TERMINAL 3 TAXI QUEUE TWDS PICK-UP POINT**

I / We **LIM CHING HONG** (Hirer) NRIC No.: **S1746156G**

and/or (Relief) NRIC No.:

Taxi Number **SHC8026M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **04-Dec-2017**

Name of Hirer **LIM CHING HONG**
Hirer NRIC **S1746156G**

Signature :



Address **36 SEA BREEZE AVENUE**
487555

Contact No. **87422278**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,500.00 (Global Sum – all in) for vehicle no. SHC 8026M that was damaged pursuant to the accident which occurred on 04/12/2017 (date) along T3 TAXI QUEUE TOWARDS PICK UP POINT (location) involving vehicle no/s SGG 8577E. This is pursuant to the inspection conducted on 05/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 8026M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 8026M (vehicle no.) as a result of the accident.

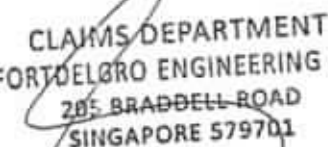
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 APR 2018

 ask

Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
285 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTERIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8026M

MAKE
MERCEDES BENZ

MODEL
K220CDI (E6)

DATE OF REG
06.05.2015

CHASSIS CODE
WDD21200178159044

INV. NO/DATE
91346789 18.12.2017

JOB NO.
305094408

CLOCKMETER READING

DATE/TIME IN
04.12.2017 09:50

Description : 3P 04.12.2017

S/No	Part No.	Qty	Unit Price	Disc	Net
------	----------	-----	------------	------	-----

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0001	L	PANEL BEATING	400.00		400.00
------	---	---------------	--------	--	--------

0002	23-502	SPRAYPAINT ON AFFECTED AREA	400.00		400.00
------	--------	-----------------------------	--------	--	--------

SUB-TOTAL : 800.00

Items total 800.00

Add GST @ 7.000 % 56.00

Invoice amount 856.00

WE HEREBY WARRANT THAT THE ABOVE DESCRIBED PARTS AND SERVICES ARE THE PROPERTY OF COMFORTDELGRO ENGINEERING PTE LTD. THE CUSTOMER AGREES TO HOLD COMFORTDELGRO ENGINEERING PTE LTD HARMLESS FROM ALL CLAIMS, DAMAGES, LOSSES AND EXPENSES, INCLUDING REASONABLE ATTORNEY'S FEES, THAT MAY BE ASSERTED AGAINST OR INCURRED BY COMFORTDELGRO ENGINEERING PTE LTD OR ITS EMPLOYEES, AGENTS, SUBSIDIARIES, OR AFFILIATES, IN CONNECTION WITH THE PERFORMANCE OF THE SERVICES PROVIDED HEREUNDER. THIS WARRANTY IS LIMITED TO THE PARTS AND SERVICES PROVIDED HEREUNDER AND DOES NOT EXTEND TO ANY OTHER PARTS OR SERVICES. THE CUSTOMER'S OBLIGATION TO HOLD COMFORTDELGRO ENGINEERING PTE LTD HARMLESS SHALL SURVIVE THE TERMINATION OR CANCELLATION OF THIS AGREEMENT. THIS WARRANTY IS VOID IF THE PARTS AND SERVICES PROVIDED HEREUNDER ARE NOT INSTALLED OR USED IN ACCORDANCE WITH THE INSTRUCTIONS PROVIDED BY COMFORTDELGRO ENGINEERING PTE LTD. THE CUSTOMER'S OBLIGATION TO HOLD COMFORTDELGRO ENGINEERING PTE LTD HARMLESS SHALL SURVIVE THE TERMINATION OR CANCELLATION OF THIS AGREEMENT. THIS WARRANTY IS VOID IF THE PARTS AND SERVICES PROVIDED HEREUNDER ARE NOT INSTALLED OR USED IN ACCORDANCE WITH THE INSTRUCTIONS PROVIDED BY COMFORTDELGRO ENGINEERING PTE LTD.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91346789	856.00	

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

ComfortDelGro Engineering Pte Ltd

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Manuscript received 10/1/97; accepted 10/1/98. E-mail: jkennedy@uconn.edu

Addressing the safety concern

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTK LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC8026M

MAK
MERCEDS 34N2

MODK1.
R220CDT (R15)

DATE OF HRG
06.05.2015

CHASSIS (ODR
WDD2120012B159044

INV. NO/DATE
91346789 18.12.2017

JOB NO.
305094408

ODOMETER READING:

DATE/TIME IN
04.12.2017 09:50

Issued by : KATHERINETAN 18.12.2017 16:29:01
Repair type : CL80/57/57
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010004	91346789	856.00	

Our Ref: CT17120078

Date: 18 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	04/12/2017 @ 06:45 hrs
ALONG	TERMINAL 3 TAXI QUEUE TWDS PICK-UP POINT
INVOLVING	SGG8577E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8026M** (the "Taxi"). The Taxi was hired to **LIM CHING HONG IC NO S1746156G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$179.57** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SGG8577E	04 Dec 2017 / 06:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHC8026M

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MCD617159407 Vehicle Registration No: SHC8026M
Name (as shown in NRIC) : LIM CHING HONG NRIC/FIN/Passport No : S1746156G
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : 36 SEA BREEZE AVENUE Singapore (487555)
Contact (Tel) : _____ Mobile No. : _____
Email Address : _____
Date of Accident : 04/12/2017 Time of Accident : 06:45
Place of Accident : TERMINAL 3 TAXI QUEUE TWDS PICK-UP POINT
Insurance Company : First Capital Insurance Ltd


(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Submit Police Report : T/20171204/2136

On MC 5 days.

Policyholder / Driver's Signature
Date:



Reporting Centre Personnel's Signature
Name: xiao yan
NRIC/FIN No.: _____
Date: 06.12.2017

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	04/12/2017 11:57
Date Of Accident	04/12/2017 06:45
Exact Location Of Accident	TERMINAL 3 TAXI QUEUE TWDS PICK-UP POINT
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHC8026M
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	E220
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-1572701MFSH
Cover Note Number	
Driver	
Name of Driver	LIM CHING HONG
NRIC No	S1746156G
Date Of Birth	20/02/1966
Occupation	OUTDOOR
Date Of Driving Pass	30/06/1995
Driving Experience	22 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	JAYLIMO@EMAIL.COM

Address	36 SEA BREEZE AVENUE
Postcode	487555
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Was any body injured in the Accident?	YES
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
POLICE STATION NAME [OTHER]	CHANGI N.P.C
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO ATTACHED / POLICE REPORT: T/20171204/2136

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SGG8577E
Vehicle Make/Model/Colour	
Details Of Properties	
Name of Driver	MOHD YAZID BIN JAAFAR
NRIC/Passport Number	S1425779I
Contact Number	86156384
Address	
Postcode	
Insurance Company Name	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Nature Of Damage	LEFT FRT
No. Of Passenger (Including Driver)	

Details of Witness

Name	
Phone Number	
Email Address	

DETAILS OF INJURED PERSON 1

Name	LIM CHING HONG
Approximate Age	51
Injuries Sustain	PAIN TO NECK AND RIGHT SHOULDER. ON 5 DAYS MC.
Injured person in which vehicle?	SHC8026M
Were seat belts worn?	YES
Was injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 192203321R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

RETRACTOR INFORMATION



SKETCH PLAN

TERMINAL 3 TAXI QUEUE
TWO'S PICK-UP POINT

A! SHC8026M → □ □ AD □ □
B: SGG8577E ← < < < < X < < < <
BMW → □ □ □ □ □ □
MOHD YAZID BIN JAAFAR
IC 51425779I
HP 86156324

S4D6507S
CHEVRON LINES

[Signature]

DISPERSED CIRCUMSTANCES OF THE ACCIDENT

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As per attached:

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO REG NO. 182203921R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

Describe Circumstances of the Accident
On 04 Dec 2017 at about 06:45 hrs the traffic volume was very heavy hence the traffic flow
was very slow moving at times it grinds to a halt. Due to the traffic condition of the road
along Terminal 3 taxi queue my taxi came to a stop on the extreme left of the driveway.
Shortly after I felt an impact coming from the right hand side rear of my stationary taxi
followed by another impact.
Later I stepped out to check. Found that a BMW car SGG8577E had come from my immediate
right drive on the Chevron Lines between my taxi and another taxi on my right squeezed
through a small gap. As a result of the driver's failure to keep a proper lookout for my taxi
caused this accident to happen. In the process the left hand side front of the car hit and
grazed the right hand side rear towards the right hand side front including the right hand side
wing mirror of my taxi thus damaging them.
No passenger on board my taxi. No injury at the point of the accident. However after the
accident I felt pain neck and right shoulder. If the pain still persist I will see a Doctor later on.
Enclosed is my video footage and the witness footage(SHD8849A) to support my claims.

Declaration

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 192003321R

Policyholder's Signature/Date &
Time

Driver's Signature (if driver is not the policyholder)/Date
& Time

Witnessed by Reporting
Centre Personnel



**SINGAPORE
POLICE FORCE**

RECEIVED
06 DEC 2017
BY: m4



T/20171204/2136

Police Station Of Origin:
Changi N.P.C
9 Simei Street 2 SINGAPORE 529914
Tel No: 1800-5872999

1 of 3

Report No. T/20171204/2136

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 04/12/2017 17:43			Vide Report No.:		Station Diary No.: 47
Informant's Particulars					
Name of Informant: LIM CHING HONG			Address: 36 SEA BREEZE AVENUE SINGAPORE 487555		
ID Type / ID No.: NRIC NO / S1746156G			Contact No.: Home/Office: Mobile: 84722278		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 51	Date of Birth: 20/02/1966	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: TAXI DRIVER			Driving Licence Information: Class: 3 Date of Expiry:		

General Information of the Accident				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 04/12/2017 06:45	Type of Location: Straight Road
Location: Along Road 1 AIRPORT BOULEVARD Changi Airport 3 Taxi Queue towards pick up point				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Heavy
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: No

Details of Vehicle Involved						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SGG8577E	Car	BMW	740LI 3.0L A/T ABS D/AB 2WD 4DR HID SR	Silver	Slightly Damaged	0
SHC8026M	Taxi	MERCEDES BENZ	E220 BLUETEC	White	Slightly Damaged	0

Details of Person Involved	
Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



Police Station Of Origin:
Changi N.P.C
9 Simei Street 2 SINGAPORE 529914
Tel No: 1800-5872999

Report No. T/20171204/2136

CONTINUATION OF REPORT

Driver			
Name	LIM CHING HONG	ID No.	S1746156G
Related Vehicle	SHC8026M (Taxi)	Contact No.	84722278 74 R1
Hospital/Clinic	NOVENA MEDICAL CENTRE	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	04/12/2017	Date Discharge	04/12/2017
No. of Days granted Medical Leave	05	Degree of Injury	Slight
Driver			
Name	MOHD YAZID BIN JAAFAR	ID No.	S1425779I
Related Vehicle	NIL	Contact No.	86156384 34
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 04/12/2017 at about 0645hrs the traffic volume was very heavy hence the traffic flow was very slow moving at times it grinds to a halt. Due to traffic condition of the road along terminal 3 taxi queue my taxi came to a stop on the extreme left of the driveway. Shortly after I felt an impact coming from the right hand side rear of my stationary taxi following by another impact. Later I stepped out to make a check and found out car SGG8577E had come from my immediate right drive on chevron lines between my taxi and another taxi on my right squeezed through a small gap. As a result of the drivers fault to keep a proper lookout for my taxi caused this accident to happen. In the process left hand side front of the car hit and grazed the right hand side rear towards the right hand side front including the right hand side wing mirror of my taxi thus damaging them.

No passenger on board on my taxi and no injury at the point of the accident. However after the accident I feel pain neck and right shoulder. I already consult doctor at novena Medical Centre and was giving 5 days MC.



**SINGAPORE
POLICE FORCE**



T/20171204/2136

Police Station Of Origin:
Changi N.P.C
9 Simei Street 2 SINGAPORE 529914
Tel No: 1800-5872999

3 of 3

Report No. T/20171204/2136

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:
G /
Sgt 2 MUHAMMAD RAIHAN BIN SUHAIMI

Signature Of Informant:

Signature Of Interpreter:
Not applicable

Date/Time:
04/12/2017 17:43

Officer In Charge Of Case:
TP / AEIT /
Sgt 2 YEO KIA HUAT
Contact No.: 65476325

Classification Of Case:

SN 160

Authentication Stamp
NP168



Signature:

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING


Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Dec 2017 Edit Reg		05 Dec 2017 00:00 Edit Adj Rpt	\$5800.00 Edit Estimates	\$5800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	PRABHAT KANT GUPTA, ID: 52735089E								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC8026M	Date of Loss:	04/12/2017 06:00 - :59 [30 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2177849210SG	Policy/Cover Note No.:	2100393323-02000 (Comprehensive)						
Vehicle Reg. No. (Insured):	SGG8577E	Policy No. (Claimant):	D-1572701MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 15/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (07/12/2017): NO OI GIA REPORT									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHC8026M (2177849210SG)
 [SGG8577E]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Dec 4 2017 6:30AM
 [PRABHAT KANT GUPTA]
 ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Letters/Correspondences															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	(Draft)		Third Party Express Settlement – Payment Breakdown												1			Edit		
Assessment Reports															1 per page			<input checked="" type="checkbox"/>		
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail			Print		
1	24/04/18 09:27		Accident Statement From: SC - Reg. No: SGG8577E; Claimant: PRABHAT KANT GUPTA												1			Load HTM		
Photos/Images															3 per page			<input checked="" type="checkbox"/>		
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print		
1	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
2	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
3	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
4	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
5	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
6	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
7	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
8	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
9	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
10	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
11	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
12	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
13	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
14	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
15	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
16	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
17	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
18	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
19	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
20	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
21	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
22	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
23	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
24	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
25	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
26	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
27	06/12/17 19:22		General View												1			Load JPG <input checked="" type="checkbox"/>		
28	20/12/17 17:32		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
29	20/12/17 17:32		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		
30	20/12/17 17:32		Reinspection Photo												1			Load JPG <input checked="" type="checkbox"/>		

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	20/12/17 17:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
32	20/12/17 17:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/12/17 10:21	TP ESTIMATE - MARKED	 Load PDF	
2	06/12/17 10:21	TP GIA REPORT	 Load PDF	
3	11/12/17 09:07	Non reporting letter	 Load PDF	
4	24/04/18 09:48	OID DRIVING LICENCE STATUS	 Load PDF	
5	25/04/18 13:12	LETTER TO OI	 Load PDF	
6	02/05/18 14:27	WORKSHOP INVOICE	 Load PDF	
7	02/05/18 14:27	AUTHORISATION TO ACT FORM	 Load PDF	
8	02/05/18 14:27	Release Voucher	 Load PDF	
9	02/05/18 14:27	RENTAL RECEIPT	 Load PDF	
10	02/05/18 14:27	LTA SEARCH	 Load PDF	
11	02/05/18 14:27	ADDENDUM	 Load PDF	
12	02/05/18 14:27	TP GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SGG8577E (Insd veh)	Model:	MERCEDES-BENZ E220
	SHC8026M (TP veh)		BLUETEC 2.1 D (A)
Date of Accident:	04/12/2017		

Global Sum Settlement	:	<input checked="" type="checkbox"/> [X] Yes	<input type="checkbox"/> [] No
Repair Estimate	:	\$	1,605.00
Final Repair Cost	:	\$	1,500.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	1,500.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> [X] YES <input type="checkbox"/> [] NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes / No BOLA Scenario No: _____	
		NIL	
BOLA Liability: _____ 100 _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 1,500.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

02 May
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607199R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17023111/K1HA3Q2

Date: 02/05/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100393323-02000

Claimant Vehicle No: SHC8026M

Insured Vehicle No: SGG8577E

Date of Loss: 04/12/2017

Nature of Claim: TP

Claim No: 2177849210SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC8026M

Make & Model: MERCEDES-BENZ E220 BLUETEC, 2.1 D (A)

Engine No: 65192432701485

Reg. Date: 06/05/2015 (Man. Year: 2015)

Chassis No: WDD2120012B159044

Colour: White

Odometer: 414585 km

Engine Capacity: 2143 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R16

Rear Tyre Size: 225/55 R16

Front Left Side: West Lake 7 mm

Rear Left Side: West Lake 7 mm

Front Right Side: West Lake 7 mm

Rear Right Side: West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,500.00	800.00	700.00	46.67
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,500.00	800.00	700.00	46.67
+ GST 7.00/7.00% (S\$)	105.00	56.00	49.00	46.67
Nett Amount (S\$)	1,605.00	856.00	749.00	46.67
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$179.57/day) (S\$)		538.71		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		1,550.06		
Global Sum Settlement (S\$)		1,500.00		

INSPECTION

Date of Assignment: 05/12/2017

Date Inspected: 05/12/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	500.00	400.00
2	SPRAY PAINTING CHARGE	New	1,000.00	400.00
Gross Labour Cost (S\$)			1,500.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >