

INS. CASE OWNER:

CC3 / AIG170 23110, K1233

IDAC

Date/Time:

DOI:

ASSIGNMENT

Date / Time:

Registered in Meritmen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

Nature of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: \$5,800

(2 days) Reduction: 45 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time: 08.08.19

Confirm with: *Angela*Email ☒ Call ☐

Final Liability:

100%

%

50

(Agreed / Assessed) BOLA S/N No.:

Nil

If NO or B 28, Ass. Lia:

Repair Cost: \$5,800

\$5,800

\$5,800

BOTH PARTIES REVERSE AND

THE SAME PROCEEDING LIT.

Loss of Rental (LOR): 312.38

\$5,800

\$5,800

(\$ 50 x 3.5 days)

x 3.5 days

x 3.5 days

Loss of Use (LOU):

\$5,800

\$5,800

(\$ 50 x 3.5 days)

x 3.5 days

x 3.5 days

Loss of Income (LOI): 135.00

\$5,800

\$5,800

(\$ 50 x 3.5 days)

x 3.5 days

x 3.5 days

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒LOR + LOI ☒

GIA/LTA Search

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Medical:

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Disbursement:

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Legal Cost:

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FINAL PAYMENT

\$5,800

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Payee 1:

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Payee 2: (Strike if N.A.)

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Payee 3: (Strike if N.A.)

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\$5,800

Global Sum \$5,800.00

Email ☒ Call ☐Name 1: *COMFORTABLE ENGINEERING, PTE LTD*

Name 2:

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format: *TP*3) Survey fee: *\$300*

8/8/19

AFORTIDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 2964U

MAKE :

MODEL : HYUNDAI SONATA

ALG

DATE 5/12/2017 10:51

DOA: 04.12.17

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Fender (RH) <i>dent</i>			\$ 593.00
	Front Fender Shield (RH) <i>X ne</i>			\$ 86.00
	Front Fender Retainer <i>X su</i>			\$ 9.20
	Fender lamp (RH) <i>wasol</i>			\$ 45.40
	SUB TOTAL			\$ 688.20
	LESS 20%			\$ 137.64
	DISCOUNTED TOTAL			\$ 550.56
	Front Fender Advertisement Logo (RH) <i>ne</i>			\$ 100.00
				\$ 100.00
	Labour Charge			
	Panel Beating			\$ 560.00 <i>200</i>
	Spray Painting Charge			\$ 200.00 <i>180</i>
	Tuff Kote			\$ 50.00 <i>X 24</i>
	TOTAL LABOUR			\$ 810.00
	ESTIMATE TOTAL			\$ 1,460.56

Larry Ng

Kalvi 10/11/17

5/12/17 11:20 hrs.

2 days.

4/5

After Repair photo

UK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305094773

Date : 06/12/17

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No. : SHC2964U

Date of Accident: 04/12/17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG GU8087D

2. The finalized amount shall be:

(a) Spare Parts after List discount

(b) Labour Charges

Total for Part-By-Part Repair Cost

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less:

Final Lumpsum Repair cost

\$800.00

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : Larry No

Tel : 6214 8316

Fax : 6546 8156

Signature : 

Name : Kalvin

Date : 7/12/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$5.35			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Team: ARC Repair TP(CLS0)1	JOB CARD	Sales Order:	JC NO.305094773
STOMER	REGN NO: SHC2964U	MILEAGE	
/MS COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL	
STOMER NO 7010045	MODEL SONATA	DATE/TIME IN	04.12.2017 15:30
DRESS 383 SIN MING DRIVE	YR OF MANU 31.12.2012	TARGET DATE	
Singapore SINGAPORE 575717	CHASSIS CODE RMHET41VMCA831679	COMPLETION DATE/TIME:	
65508755 (R) (P) (O)			
ICOUNT CARD NO.			

JOB DESCRIPTION

Accident Date: 04.12.2017
NATURE: 3P 04.12.2017

S / NO	LABOR CODE	DESCRIPTION
		AIG - taxi Right Front Damage
		LKK/Kelvin -

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR	CUSTOMER'S SIGNATURE
Acknowledgement Slip	Exit Pass
Vehicle No.: SHC2964U	Vehicle No.: SHC2964U
LARRY NG	
Signature/Date	Name of Service Advisor
Signature/Date	Date
Signature/Date	To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO : SHC 2964U

DATE 5/12/2017 10:51

MAKE :

DOT: 04.12.17

MODEL : HYUNDAI SONATA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Front Fender (RH) ✓			\$ 593.00	
	Front Fender Shield (RH) ✕			\$ 86.00	
	Front Fender Retainer ✕			\$ 9.20	
	Fender lamp (RH) ✓				
	SUB TOTAL			\$ 688.20	
	LESS 20%			\$ 137.64	
	DISCOUNTED TOTAL			\$ 550.56	
	Front Fender Advertisement Logo (RH) ✓			\$ 100.00	Nett
				\$ 100.00	
	Labour Charge				
	Panel Beating			\$ 560.00 200	
	Spray Painting Charge			\$ 200.00 180	
	Tuff Kote			\$ 50.00 ✕	
	TOTAL LABOUR			\$ 810.00	
	ESTIMATE TOTAL			\$ 1,460.56	
<p>Larry Ng</p> <p>Kalvi 10/11/17</p> <p>5/12/17 1120hrs.</p> <p>2 days.</p> <p>4/3</p> <p>After Repair photo</p> <div> <p>KK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> To resurvey before/after spray painting To display damaged part(s) during resurvey Parts prices are subject to confirmation Third party survey is on a "Without Prejudice" basis No illegal modification(s) is allowed Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company <p>Acknowledged by Repairer:</p> <p>Signature:</p> <p>Date:</p> </div> <p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

Our Ref : T 1217 / SHC2964U /CL(st)

Your Ref:

Date : 5-Jan-18

AIG ASIA PACIFIC INSURANCE PTE LTD

CHARTIS Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC2964U YOUR INSURED GU 8087D
AND OTHER ON 04.12.17**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHC2964U** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **GU 8087D** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 856.00
2	3 days Loss of Rental @ \$ 108.95 per day	\$ 326.85
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 1,188.20

HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$ 240.00
Total Claims :		\$ 1,428.20

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 4 pcs.
- b) LTA search slip/s of : GU 8087D
- c) GIA / Police report/s of : SHC2964U
- d) Letter of authority from owner / hirer / operator
- (X) Photograph/s of Accident Scene () Certificate of Insurance
- () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 578701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell

205 Braddell Road
Singapore 578701

Loyang

59 Loyang Drive
Singapore 508969

Sin Ming

383 Sin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 609286

Ubi

320 Ubi Road 3
Singapore 408649

Senoko

24 Senoko Loop
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way
Singapore 728791

Yishun

501 Yishun Industrial Park A
Singapore 768732

Asher Sng (LKKAuto)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Wednesday, 31 July 2019 6:27 PM
To: Asher Sng (LKKAuto)
Subject: RE: LKK ref: CC3/AIG17023110/K1fa3 // AIG ref: 6133699339SG-003 // claim status

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Sorry to trouble you again on this case's follow up.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Monday, April 29, 2019 6:10 PM
To: Chan, Kian-Meng; Poh Kin (LKKAuto)
Cc: Olivia Lau (LKKAuto); Hsiao Tong (LKKAuto)
Subject: [EXTERNAL] RE: LKK ref: CC3/AIG17023110/K1fa3 // AIG ref: 6133699339SG-003 // claim status

This message is from an external sender; be cautious with links and attachments.

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Kian Meng,

Noted.

Hi Poh Kin,

FYNA please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Monday, 29 April, 2019 3:29 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: RE: LKK ref: CC3/AIG17023110/K1fa3 // AIG ref: 6133699339SG-003 // claim status

Dear Mei Kwan,

Based on the available info and evidence, there is absolutely no reason for us to bear more than 50% for this case. The taxi have equal obligation to keep a proper lookout for other vehicles within car park.
Kindly submit WP adjuster report and relevant documents by soonest.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, March 26, 2019 7:32 PM
To: Chan, Kian-Meng
Cc: Olivia Lau (LKKAuto); Poh Kin (LKKAuto)
Subject: RE: LKK ref: CC3/AIG17023110/K1fa3 // AIG ref: 6133699339SG-003 // claim status

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Kian Meng,

We refer to your below email.

As per your instruction, we have maintained our offer but was rejected by TP. Attached email for your reference.

Kindly let us have your instruction for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Kian-Meng <Kianmeng.Chan1@aig.com>
Sent: Tuesday, 26 March, 2019 6:43 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: FW: LKK ref: CC3/AIG17023110/K1fa3 // AIG ref: 6133699339SG-003 // claim status
Importance: High

Dear Poh Kin / Mei Kwan,

Kindly advise on the claim status and update your adjuster report please.
Claim has been outstanding for too long.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

From: Chan, Kian-Meng
Sent: Tuesday, February 26, 2019 3:11 PM
To: Poh Kin (LKKAuto); 'Mei Kwan (LKKAuto)'
Cc: Admin A
Subject: LKK ref: CC3/AIG17023110/K1fa3 // AIG ref: 6133699339SG-003 // claim status

Good day Poh Kin / Mei Kwan,

We refer to case in subject matter, last correspondence was said to be Sept 24th, appreciate if you can assist to check, follow up and upload missing pieces of correspondence for this claim please.
As Rashidah has left the organization, I'll be following up on this case hereafter.

Appreciate your kind attention to provide a claim status. Thank you & have a nice day.

Best regards,
Chan Kian Meng
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way, #08-16, Singapore 079120
Tel +(65) 6419 1678
KianMeng.Chan1@aig.com | www.aig.sg

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG17023110/K1ya3

18 DECEMBER 2017

QUAN SHUI WET MARKET & FRESH FOOD SUPPLIES
BLK 156 BUKIT BATOK ST 11
#01-09
SINGAPORE 650156

Dear Sir/Madam,

**ACCIDENT INVOLVING GU 8087D & SHC 2964U ALONG/AT MARSILING
BLK 18 CARPARK ON 04/12/2017**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **28/12/2017**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Jas Khine

Case Handler

DID: 6841 2928

FAX: 6741 4108

Email: jaskhine@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****SONATA SHC2964U , GU8087D
MARSILING LANE BLK 18 OPEN AIR CARPARK.****ON 04-Dec-17 11:50**

I / We

RAHMAT BIN KARIM(Hirer) NRIC No.: **S1371772I**

and/or

(Relief) NRIC No.:

Taxi Number

SHC2964U

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

28-Dec-2017

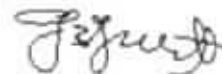
Name of Hirer

RAHMAT BIN KARIM

Hirer NRIC

S1371772I

Signature :



Address

**28 MARSILING DRIVE #10-267
730028**

Contact No.

96252674

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$700.00 (Global Sum) for vehicle no. SHC 2964U that was damaged pursuant to the accident which occurred on 04/12/2017 (date) along MARSILING LANE BLK 18 OPEN AIR CARPARK (location) involving vehicle no/s GU 8087D.

This is pursuant to the inspection conducted on 05/12/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 2964U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 2964U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Dated this 08 (day) of August (month) 2019 (year)



AWK
AWK

Signed by appointed surveyor

Aileen Tan
AILEEN TAN
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508989

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY.CHARTIS BUILD
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC2964U

MAKE
HYUNDAI

MODEL
SONATA

DATE OF REG
31.12.2012

CHASSIS CODE
KMHE41VMCA831679

INV. NO/DATE
91348481 28.12.2017

JOB NO.
305094773

ODOMETER READING

JOB TYPE

Description : 3P 04.12.2017

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	800.00
Add GST @ 7.000 %	56.00
Total Invoice amount	856.00

Issued by : CHEWHEELING 28.12.2017 15:03:35
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT17120122

Date: 11 December 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	04/12/2017 @ 11:50 hrs
ALONG	MARSILING LANE BLK 18 OPEN AIR CARPARK.
INVOLVING	GU8087D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2964U** (the "Taxi"). The Taxi was hired to **RAHMAT BIN KARIM IC NO S1371772I** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$108.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GU8087D	04 Dec 2017 / 11:50:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SAC 29644

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	05 Dec 2017 Edit Reg		05 Dec 2017 00:00 Edit Adj Rpt	\$800.00 Edit Estimates	\$800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	QUAN SHUI WET MARKET & FRESH FOOD SUPPLIES , Co. Reg. No.: 52933925X								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC2964U	Date of Loss:	04/12/2017 11:00 - :59 [59 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 6133699339SG	Policy/Cover Note No.:	2100304286 (Third Party Only)						
Vehicle Reg. No. (Insured):	GU8087D	Policy No. (Claimant):	MCDM0016						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 15/12/2017]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC2964U (6133699339SG)
[GU8087D]**

TP

COMFORT TRANSPORTATION PTE LTD

Dec 4 2017 11:00AM

[QUAN SHUI WET MARKET & FRESH FOOD SUPPLIES]

ComfortDelGro Engineering Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Video															1 per page		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print	
1	08/02/18 16:13	Video - Accident SHC2964U VC (TS) 1												1	Load AVI		
2	08/02/18 17:26	Video - Accident PIROR COLLISION												1	Load AVI		
3	08/02/18 17:26	Video - Accident after collision												1	Load AVI		
Letters/Correspondences															1 per page		<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown												1	Edit		
Assessment Reports															1 per page		<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)												Thumbnail		Print	
1	07/12/17 12:00	Accident Statement From: SC - Reg. No: GU8087D, Claimant: QUAN SHUI WET MARKET & FRESH FOOD SUPPLIES												1	Load HTM		
Photos/Images															3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print	
1	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
2	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
3	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
4	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
5	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
6	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
7	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
8	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
9	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
10	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
11	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
12	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
13	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
14	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
15	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
16	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
17	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
18	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
19	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
20	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
21	06/12/17 19:20	General View												1	Load JPG	<input checked="" type="checkbox"/>	
22	06/12/17 19:36	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>	
23	06/12/17 19:36	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>	
24	06/12/17 19:36	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>	
25	06/12/17 19:36	Reinspection Photo												1	Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	06/12/17 10:20	TP ESTIMATE - MARKED		Load PDF
2	06/12/17 10:20	TP GIA REPORT		Load PDF
3	15/08/19 08:58	WORKSHOP INVOICE		Load PDF
4	15/08/19 08:58	AUTHORISATION TO ACT FORM		Load PDF
5	15/08/19 08:58	Release Voucher		Load PDF
6	15/08/19 08:58	RENTAL RECEIPT		Load PDF
7	15/08/19 08:58	RENTAL MILEAGE		Load PDF
8	15/08/19 08:58	LTA SEARCH		Load PDF
9	15/08/19 08:58	LETTER TO OI		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	08/02/18 16:15	TO LKK - Please provide longer video footage for consideration. Otherwise, 50.50		Load HTML

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

TEAM

Vehicle No:	GU8087D (Insd veh)	Model:	HYUNDAI SONATA NF 2.0 2.0
	SHC2964U (TP veh)		CRDI AT ABS 2WD 4DR
Date of Accident:	04/12/2017		TURBO (A)

Global Sum Settlement	:	[X]	Yes	[]	No
Repair Estimate	:	\$	1,601.66		
Final Repair Cost	:	\$	700.00		
Loss of Use	:	\$		2.50 days at \$50.00 per day	
Rental (if any)	:	\$		2.5 days	
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	700.00		
Is Third Party Workshop GIA Registered? [X] YES [] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u>:			Agreed Liability _____ (%)		
B) For <u>GIA Registered Workshop</u>:			BOLA Applicable: Yes / No BOLA Scenario No: _____ NIL		
BOLA Liability: _____ 50 _____ (%)			Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____ _____ _____					

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 700.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

15 Aug
2019

Date

https://singapore.merimen.com/claims/index.cfm?fusebox=SVCdoc&fuseaction=dsp_doclt... 15/8/2019

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17023110/K1EA3Q2

Date: 15/08/2019

REFERENCE

Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100304286
Claimant Vehicle No :	SHC2964U	Insured Vehicle No :	GU8087D
Date of Loss:	04/12/2017	Nature of Claim:	TP
		Claim No:	6133699339SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHC2964U		
Make & Model:	HYUNDAI SONATA NF, 2.0 2.0 CRDI AT ABS 2WD 4DR TURBO (A)	Engine No:	HIDDEN
Reg. Date:	31/12/2012 (Man. Year: 2012)	Chassis No:	KMHET41VMCA831679
Colour:	Blue	Odometer:	705255 km
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	West Lake 7 mm	Rear Left Side:	West Lake 7 mm
Front Right Side:	West Lake 7 mm	Rear Right Side:	West Lake 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	686.88	610.72	76.16	11.09
Miscellaneous Items	0.00	0.00	0.00	
Labour	810.00	380.00	430.00	53.09
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	1,496.88	990.72	506.16	33.81
Approved Total (Overridden) (S\$)		800.00		
(S\$)	1,496.88	800.00	696.88	46.56
+ GST 7.00/7.00% (S\$)	104.78	56.00	48.78	46.55
Nett Amount (S\$)	1,601.66	856.00	745.66	46.56
+ Loss of Use (2.5 x S\$50.00/day) (S\$)		125.00		
+ Car Rental (2.5 x S\$108.95/day) (S\$)		272.38		
(S\$)		1,253.38		
Liabe Amount (50.00%) (S\$)		626.69		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		632.04		
Global Sum Settlement (S\$)		700.00		

INSPECTION

Date of Assignment: 05/12/2017

Date Inspected: 05/12/2017 Inspected At:

ComfortDelGro Engineering Pte Ltd
(Loyang)
59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER (RH)	Dented	593.00 FL	*593.00 FL
2	1		*FRONT FENDER SHIELD (RH)	Serviceable	86.00 FL	*- FL
3	1		*FRONT FENDER RETAINER	Serviceable	9.20 FL	*- FL
4	1		*FENDER LAMP (RH)	Grazed	45.40 FL	*45.40 FL
5	1		*FRONT FENDER ADVERTISEMENT LOGO (RH)	Necessary	100.00 FS	*100.00 FS
					Sub Total (\$\$)	833.60 738.40
					- List Item Discount on L Items 20.00/20.00% (\$\$)	146.72 127.68
					Total Parts (\$\$)	686.88 610.72

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	560.00	200.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	TUFF KOTE	New	50.00	0.00
Gross Labour Cost (S\$)			810.00	380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >